Felipe Falcon Alexandrino

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Personal Project Files: Github.com/falexandrino1020

PROFESSIONAL SUMMARY

Full-stack software developer with hands-on experience building and deploying web applications using React, Django, Node.js, and SQL databases. Proven ability to translate business requirements into technical solutions, streamline workflows, and lead cross-functional teams. Skilled in both client-facing support and backend development, with a track record of delivering measurable results in fast-paced environments.

RELEVANT SKILLS

Languages: Python, Java, C#, C++, JavaScript, SQL, PHP, HTML/CSS
Frameworks & Tools: React, Django, CMake, Node.js, Tailwind CSS.
Databases: MySQL and MSSQL
Other: Git, SDLC, Project Planning, Agile, API Integration
Languages Spoken: English (Fluent), Portuguese (Native), Spanish (Conversational)

PROFESSIONAL EXPERIENCE

Wellness Grove

Application Developer Intern   10/2024 – Current
- Developed and deployed a C#/.NET full-stack application using Telerik UI components to automate insurance benefit verification for over 3,000 clients, replacing a fully manual process handled by a team of roughly five people. This eliminated out-of-pocket costs for clients due to unverified benefits and freed the billing department to focus on higher-value tasks.
- Collaborated daily with executives (CEO, CIO, VP) and directors across all departments to gather requirements, align software functionality with business goals, and to present project updates, ensuring transparency and iterative feedback throughout the development cycle.
- Designed and prepared a full Zendesk integration for company-wide use, including requirements gathering, system design, and internal process mapping.
- Implemented database-backed solutions on an on-premises server, optimizing workflows for billing and administrative departments.

Senior Support Representative   02/2025 – Current
- Trained and supported new staff while taking responsibility for high-priority and complex tasks.
- Managed client intake, appointment check-ins, and medical records preparation.
- Successfully brought in an average of 20 new clients weekly through strategic outreach and relationship-building.

Support Representative   08/2024 – 02/2025
- Facilitated daily client interactions and ensured seamless counseling appointment workflows.
- Maintained accurate medical documentation and performed front-desk administrative duties.

The Stillhouse at Gervasi Vineyard   Canton, OH
Bartender   01/2023 – 08/2024
- Responsible for opening and closing a full-service bar with sixteen pivots and a table section while maintaining standards and cleanliness by adhering to best practices.
- Key role in prestigious private events, such as Ronde Barber's Hall of Fame induction party, showcasing adaptability and high-level service.

Smoke on the Water   Akron, OH
Bartender   05/2022 – 07/2024
- As a member of the opening staff, I was responsible for setting up the bar, including coolers, sinks, and well stations, working at the private opening event, and ensuring the successful launch of the restaurant.
- Expanded knowledge on a rotating draft beer selection, which has helped grow my knowledge about both local and regional breweries, as well as what consumers in the market migrate towards.

EDUCATION

Bachelor of Science: Computer Information Systems - Programming, May 2026
The University of Akron, Akron, OH
GPA: 3.8

Associates of Applied Science: Computer Science and Engineering, May 2023
Stark State College, North Canton, OH
GPA: 3.6

CERTIFICATIONS

- Java Programming (Stark State College)
- C++ Programming (Stark State College)
- Computer Science (Stark State College)
- Building Web Applications in Django (University of Michigan)

PERSONAL PROJECTS

Personal Portfolio Website
React, Vite, Tailwind CSS – In-progress personal website showcasing skills, GitHub projects, and contact information. Features include project previews with GitHub links and a contact section that allows users to send messages via email. Built with modern front-end tooling and responsive design principles.

Slot Machine Game
JavaScript, Node.js, prompt-sync – Built an interactive, terminal-based slot machine game featuring randomized logic, stylized text output, and synchronous input handling for engaging command-line gameplay.

YouTube Clone
HTML/CSS – Recreated the user interface and core layout of YouTube to improve frontend development skills and strengthen proficiency in responsive design.