

# Felipe Falcon Alexandrino

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Web Portfolio: www.felipealexandrino.com

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## PROFESSIONAL SUMMARY

Computer Information Systems student and aspiring software engineer with hands-on experience in **C#/.NET Core, React, and SQL**. Skilled at building and maintaining applications, collaborating with executives and cross-functional teams, and delivering software that streamlines business workflows.

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## RELEVANT SKILLS

**Languages:** Python, Java, C#, C++, JavaScript, SQL, PHP, HTML/CSS

**Frameworks & Tools:** React, Django, ASP.NET Core, CMake, Node.js, Tailwind CSS, Visual Studio, Git

**Databases:** MySQL, MSSQL

**Other:** SDLC, Project Planning, Agile, Microsoft Excel, API Integration

**Languages Spoken:** English (Fluent), Portuguese (Native), Spanish (Conversational)

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## PROFESSIONAL EXPERIENCE

### Wellness Grove

Canton, Ohio

#### Application Developer Intern

10/2024 – 08/2025

- Developed and deployed a **C#/.NET Core application** with Telerik UI, automating insurance benefit verification for 3,000+ clients and eliminating manual processing, reducing errors, and freeing staff for higher-value tasks.
- Partnered with executives and department heads to gather requirements, deliver iterative updates, and align technical solutions with business goals — mirroring WWT’s “collaborative culture.”
- Designed and implemented a full **Zendesk integration**, improving company-wide workflow efficiency.
- Built database-backed solutions on an on-premises server, optimizing workflows for billing and administration.

### Senior Support Representative

02/2025 – 08/2025

- Trained and mentored new staff, while managing high-priority and complex cases.
- Managed client intake, appointment check-ins, and medical records preparation.
- Successfully brought in an average of 20 new clients weekly through strategic outreach and relationship-building.

### Support Representative

08/2024 – 02/2025

- Facilitated daily client interactions and ensured seamless counseling appointment workflows.
- Maintained accurate medical documentation and performed front-desk administrative duties.

### The Stillhouse at Gervasi Vineyard

Canton, OH

#### Bartender

01/2023 – 08/2024

- Responsible for opening and closing a full-service bar with sixteen pivots and a table section while maintaining standards and cleanliness by adhering to best practices.
- Key role in prestigious private events, such as Ronde Barber’s Hall of Fame induction party, showcasing adaptability and high-level service.

### Smoke on the Water

Akron, OH

#### Bartender

05/2022 – 07/2024

- As a member of the opening staff, I was responsible for setting up the bar, including coolers, sinks, and well stations, working at the private opening event, and ensuring the successful launch of the restaurant.
  - Expanded knowledge on a rotating draft beer selection, which has helped grow my knowledge about both local and regional breweries, as well as what consumers in the market migrate towards.
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## EDUCATION

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### **Bachelor of Science: Computer Information Systems - Programming, December 2026**

The University of Akron, Akron, OH

GPA: 3.8

### **Associates of Applied Science: Computer Science and Engineering, May 2023**

Stark State College, North Canton, OH

GPA: 3.6

## CERTIFICATIONS

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- Java Programming (Stark State College)
- C++ Programming (Stark State College)
- Computer Science (Stark State College)
- Building Web Applications in Django (University of Michigan)

## PERSONAL PROJECTS

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### **Personal Portfolio Website**

*React, Vite, Tailwind CSS* – Built a responsive portfolio with GitHub-linked project previews and an email contact form, showcasing modern frontend practices.

### **Slot Machine Game**

*JavaScript, Node.js, prompt-sync* – Created an interactive command-line game demonstrating logic design and synchronous input handling.

### **YouTube Clone**

*HTML/CSS* – Replicated YouTube's UI to strengthen frontend layout and responsive design skills.