

# FAME & PARTNERS

## ABOUT RETURNS & EXCHANGES

We understand that sometimes your dress won't be perfect. In this situation, we accept returns under the conditions outlined on our website here: [www.fameandpartners.com/](http://www.fameandpartners.com/), then follow these simple steps:

### For Returns:

1. Email [team@fameandpartners.com](mailto:team@fameandpartners.com) with your order number and the word RETURN in the subject of the email, to confirm you would like to return, including the reason for your return
2. Complete the form
3. Enclose the form and package up the dress and the receipt for your postage, sending back to Fame & Partners local office.
4. We will be in touch once we receive, review and can confirm your refund, which will include the cost of your returns postage (upto \$6).

### For Exchanges

1. Email [team@fameandpartners.com](mailto:team@fameandpartners.com) with your order number and the word EXCHANGE in the subject of the email, to confirm you would like to exchange, including the reason for your exchange and what you would like to exchange for
2. A Customer Service person will be in touch to confirm you can exchange your garment
3. Complete the form
4. Enclose the form and package up the dress and the receipt for your postage, sending back to Fame & Partners local office.
4. We will be in touch once we receive, review and can confirm your exchange, which will include the cost of your returns postage.
5. We will then post you your new garment!

### *Local Office - United States Customers:*

Fame & Partners  
RETURNS  
108 East 17th Street, 4F  
New York, NY 10003  
UNITED STATES

### *Local Office - Australian Customers:*

Fame & Partners  
RETURNS  
Suite 10, level 1  
140-144 Cleveland St  
Chippendale, NSW 2008  
AUSTRALIA

## RETURNS & EXCHANGES FORM

*THIS IS AN EXCHANGE* ☐

*THIS IS A RETURN* ☐

*Full Name:* \_\_\_\_\_ *Order#:* \_\_\_\_\_

*Purchasers Name (if different):* \_\_\_\_\_

*Phone Number :* \_\_\_\_\_ *Email:* \_\_\_\_\_

*If Purchase Made By PayPal- Paypal Account:* \_\_\_\_\_

*If Purchase Made by Credit- Type:* \_\_\_\_\_

*CC#:* \_\_\_\_\_ *Expiry:* \_\_\_\_\_

<i>Dress Name or SKU Number</i>	<i>Reason for Return or Exchange</i>	<i>RRP</i>

*Need assistance?*

*Contact us at: [team@fameandpartners.com](mailto:team@fameandpartners.com)*