BENJAMIN STEIN

CLINICAL INFORMATICS SPECIALIST

2143 Alfred Ave. St. Louis, MO. 63110

+1 (314)-809-1836   benjaminsteinstl@gmail.com

Certifications:
M.C.T.S - Windows Xp
M.C.T.S - VISTA
M.C.T.S - Server 08 R2
M.C.T.S - Active Directory
M.C.T.S - SQL
CompTIA - A+
Dell Certified Systems Expert
Sony-certified - laptop repair
HIPAA Certified

References:
Karen Johnson
C.E.O.
Homer G. Phillips Memorial Hospital
+1 (314) 399-4288

Susan "Angie" Kinney
Clinical Analyst II
Shriners Hospital for Children
+1 (618) 960-5628

Justin Thuli Manager of I.T.
Advanced ICU Care
+1 (608) 215-9302

Education:
Ranken Technical College
2010 - 2012
Network & Database Administration

St. Louis Community College.
2002 - 2005
Graphic Communications

Experience extended:
Boeing
Under Contract by RMS
IT Specialist
 2/17 - 2/18

Baked Tees
Graphic Designer - 4/11 - 4/12

Tek Systems
IT Specialist - 3/10 - 9/10

Nexicore Technology
Mobile Technician - 4/09 - 11/09

Think Tank Design
Graphic Designer - 2/07

WORK EXPERIENCE

Homer G. Phillips Memorial Hospital
1320 N Jefferson Ave, St. Louis, MO 63106
Clinical Informatics Specialist
MAR 2023 - Current

As one of the first employees hired at HGPMH myself and the CISO are solely responsible for all systems and technologies used at the hospital. Implementation, maintenance, and training of our web-based EHR system (Thrive), Enterprise web browser (Island), & Google Enterprise. Administrative roles within Panorama 9, Verkada, SiPass, Zendesk, IT Glue, Chartnote. Typical tasks would include the On / Off-boarding of all office and clinical users. Configuring securities and permissions for each user. Communicating with third party vendors. Troubleshooting any issues related to the EMR, Network, Interfaces, PC's, Hardware, and Web Applications. Creating, modifying, or running reports as needed via the TruBridge Report Builder.

Shriners Hospital for Children
4400 Clayton Ave, St. Louis, MO 63110
Clinical Analyst II
MAR 2018 - MAR 2023

Provide day-to-day support for the entire clinical and office staff.
Lead / Participate in the implementation of new functionality
within the Cerner suite (PowerChart, Surginet, Anesthesia Module etc.)
Provide training and access for any newly on boarded clinical staff.
Design and interpret reports in SAP Business Objects
and Discern Analytics. Develop training material as needed.
Track tickets issues using Service Now. Maintain an active inventory
of all PC's in the hospital. Manage user sessions with Citrix Desktop Director.

Advanced ICU Care
1 Cityplace Dr Suite 570 Suite 570, St. Louis, MO 63141
Clinical Analyst I
APR 2012 - FEB 2015

At AICU, I was one of four analysts responsible for providing 24x7 IT support for the clinical staff of the largest provider of tele-ICU services in the nation. Areas of support included: Hardware and OS issues. Applications associated with various hospital health Information systems such as Epic, Meditech, and Mindray. Monitoring and Maintaining health information integration engines, such as Corepoint and Rapsody/Orion, including management and manipulation of HL7 messages, VPN repair and eCare integration.
Remote support of NY and India clinical staff via Simple-Help remote desktop.
Tasks within Active Directory, Exchange and SQL.
Creation/configuration of virtual A/V servers, such as Vidyo, STI, and Axis.