**Wen Dong**

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**SKILLS**

* Programming Languages: Python/Numpy/Pandas, Ansible/Terraform/Bash, C/C++/C#, Java
* Cloud Computing: AWS (Certified)/EKS/Boto3/Lambda/IAM/SG/VPC/ACL, Cloud Security best practices, GCP/BigQuery/GKE
* Framework & Libraries: Docker/Kubernetes/Helm, Jenkins, Selenium, Django/Angular/Flask
* Software Tools: Git, Visual Studio Code, PyCharm, Eclipse, UML Tool, Tableau, Jupyter Notebook
* Database: MySQL, Oracle, MS SQL Server, PostgreSql, MongoDB, Neo4j
* Software Engineering: Agile/Scrum, Object-Oriented Design/Analysis, Cloud-based DevOps

**EDUCATION**

**Master of Applied Computing,** University of Windsor, ONSep 2020 – present

* Relevant courses – AI Introduction, Advanced Computing Concepts, Advanced Database, Advanced Software Engineering, Advanced System Programming, AI Workshops
* Available for a 4-month internship starting from Sep 2021

**Computer Science,** Wuhan University of Sci & Tech, Wuhan, ChinaSep 2002 – Jun 2006

* Relevant courses – Database, Data Structure, C Programming Language, Operating System

**ACADEMIC PROJECTS**

**IEEE CIS/SMC Deep Learning Challenge,** University of Windsor, ON June 2021 – July 2021

* Gone through a complete lifecycle of Deep Learning data analysis, including data preprocessing, feature selection, standardization & normalization, model building, tuning and evaluation, using TensorFlow/Keras/KerasTunner, scikit-learn. **Second Winner**

<https://github.com/fanchuanster/uwinds3/tree/master/challenge/CIS_SMC>

**Online Learning App,** University of Windsor, ON May 2021 – July 2021

* Practiced various Django components - fundamentals, template (inheritance), URL patterns & namespace, form & model form, authentication, admin, etc.

**WORK EXPERIENCE**

**SaaS System Engineer**, Micro Focus, Shanghai, ChinaSep 2019 – Present

Technologies: Python, AWS/EKS, Docker/Kubernetes/Helm, Terraform/Ansible, Jenkins, Oracle DB/PostgreSql, Linux (Centos & Ubuntu)

* Framed ALM the leading application lifecycle management system in the market into a Kubernetes & docker paradigm and migrated customers from the legacy provisioning, integrated the state-of-the-art DevOps technologies & practices – EKS, K8s, Docker, Helm, enabling hundreds of customers to enjoy a scalable, reliable, fast-paced offering
* Innovated and created a health check tool with automatic remedy to effectively handle various common issues in customers’ environment in SaaS platform using Python, Ansible
* Designed and implemented an automation to collect SaaS customers’ daily license usages, calculate peak usage and report to a central hub enabling Sales and Customer Care teams to intrigue customers’ engagement and satisfaction
* Built automations to identify idle and costly AWS resources like EC2, S3, EBS and Snapshots, and apply cost down policies
* Handled issues & requirements from customers by trouble shooting, communication skills.
* Promoted to SaaS Expert due to excellence in work at Jan 2021

**Senior Software Engineer,** UFT R&D, Micro Focus, Shanghai, ChinaJun 2013 – Aug 2019

Technologies: C++, C#/WPF

* Added SAP NWBC support to the Unified Functional Testing tool in C++ enabling thousands of enterprise customers to leverage UFT’s rich functionalities to perform automated test on SAP NWBC applications
* Innovated a new feature allowing UFT users to generate automation scripts by drag and drop from Object Spy Dialog
* Improved 50% the performance of UFT’s Object Identification for web objects by refining the page learning algorithm
* Facelifted another sibling testing tool Sprinter by completely rewriting the UI in WPF

**Software Engineer**, AB Suite, Unisys, Shanghai, China Aug 2010 – Jun 2013

Technologies: C++, MS SQL Server

* Developed new features and improved product quality by fixing defects in the core module

**Software Engineer**, JRD Communication Inc, Shanghai, China Jan 2009 – May 2010

Technologies: C++, Linux, MySQL, GDB, Valgrind debugging and profiling tool, UML

* Built an intermediate Linux daemon service serving as a bridge between various internet content providers and mobile phone users

**Software Engineer**, HiSoft, Shanghai, China Apr 2008 – Dec 2008

Technologies: C++

* Worked as a Contingent Worker inside IBM to implement and test built-in commands in AIX

**Junior Software Engineer,** Neusoft, Shenyang, China Jul 2006 – Mar 2008

Technologies: C/C++

**SPORTS:**

Ping Pong and Basketball, Walk and Bicycling