# **Improve Stability of the Online Learning System**

**In such an unprecedented difficult time of COVID-19, remote learning became the new normal for schools. The performance of the online learning system is the key to success of lecture delivery.**

**Therefore, I, as an IT engineer of the university, would suggest improving the stability of our online learning platform as the paramount objective, as it is critical for smooth and fluent teaching activities.**

To meet that goal, here are two key results to achieve:

1. Reduce disruption of system instability to no more than 5% during classes.
2. Improve the network infrastructure to enhance the availability of the online system to 95% of a week.

I believe the OKR is able to drive our IT team to work towards a better learning and teaching experience for the students and faculty.