

NWAFOR PRINCEWILL

Email: nwafor.princewill@email.com | **Phone:** (555) 234-5678 | **LinkedIn:**

[linkedin.com/in/nwaforprincewill](https://www.linkedin.com/in/nwaforprincewill)

Location: Lagos, Nigeria | **Portfolio:** princewillnwafor.com

PROFESSIONAL SUMMARY

Versatile Project Manager with 7+ years of experience in the information technology sector, specializing in software implementation and digital transformation initiatives. Proven track record of delivering complex projects on time and within budget while ensuring high client satisfaction. Adept at bridging communication between technical teams and business stakeholders to drive successful project outcomes.

SKILLS

- **Project Management:** Agile, Scrum, Waterfall, Kanban, PRINCE2
- **Tools & Software:** JIRA, Confluence, Microsoft Project, Trello, Asana, Monday.com
- **Technical Knowledge:** Basic programming (Python, JavaScript), SQL, Cloud platforms (AWS, Azure)
- **Business Analysis:** Requirements gathering, Process mapping, User stories, Gap analysis
- **Financial Management:** Budgeting, Resource allocation, Cost-benefit analysis
- **Leadership:** Team building, Conflict resolution, Stakeholder management
- **Languages:** English (Fluent), Igbo (Native), Yoruba (Basic)

WORK EXPERIENCE

Senior IT Project Manager

NexGen Solutions | Lagos, Nigeria | *February 2021 - Present*

- Lead cross-functional teams of 5-15 members in delivering enterprise software implementation projects valued at \$100K-\$500K
- Successfully managed the digital transformation initiative for a major financial institution, resulting in 40% operational efficiency improvement
- Implemented standardized project management methodologies that increased on-time delivery rates from 65% to 92%
- Created and maintained comprehensive project documentation, including project charters, risk registers, and status reports
- Conducted stakeholder management across C-suite executives and department heads, ensuring alignment with business objectives
- Managed vendor relationships and coordinated third-party integrations for multiple simultaneous projects

IT Project Manager

GlobalTech Systems | Port Harcourt, Nigeria | *March 2018 - January 2021*

- Managed end-to-end implementation of CRM systems for 12 clients across banking, retail, and healthcare sectors
- Reduced project delivery time by 30% through process optimization and improved team coordination
- Developed project schedules, resource plans, and budgets for projects with values up to \$250K
- Conducted regular risk assessments and implemented mitigation strategies to ensure project success
- Facilitated training sessions for client staff on newly implemented systems
- Maintained client satisfaction ratings of 4.8/5 throughout project lifecycle

Business Analyst

DataSoft Technologies | Lagos, Nigeria | *June 2016 - February 2018*

- Gathered and documented business requirements through stakeholder interviews, workshops, and surveys
- Created detailed functional specifications and user stories for development teams
- Performed gap analysis between existing systems and client requirements
- Developed test cases and coordinated UAT processes for software implementations
- Produced weekly status reports and presented project updates to management
- Collaborated with development teams to ensure requirements were properly implemented

EDUCATION

Master of Business Administration (MBA), IT Management

University of Lagos | *2014 - 2016*

- Thesis: "Critical Success Factors in Enterprise Software Implementation Projects"
- GPA: 3.6/4.0

Bachelor of Science in Information Systems

Covenant University | *2010 - 2014*

- First Class Honors
- Final Year Project: "Business Intelligence Tools for Small and Medium Enterprises"

CERTIFICATIONS

- Project Management Professional (PMP) (2022)

- PRINCE2 Practitioner (2021)
- Certified Scrum Master (CSM) (2020)
- ITIL Foundation V4 (2019)
- Microsoft Certified: Azure Fundamentals (2018)

KEY PROJECTS

Banking Core System Migration

- Led a team of 12 in migrating legacy banking systems to a modern cloud-based platform
- Completed the migration with only 4 hours of downtime against an industry average of 24+ hours
- Implemented comprehensive training program for 200+ bank staff

Healthcare Information System Implementation

- Managed the deployment of integrated EHR system across a network of 5 hospitals
- Coordinated data migration of 1.5 million patient records with 99.99% accuracy
- Delivered project 2 weeks ahead of schedule and 8% under budget

E-commerce Platform Integration

- Directed integration of payment gateways, inventory management, and logistics systems
- Reduced order processing time by 65% through automation and streamlined workflows
- Implemented real-time analytics dashboard for executive decision-making

PROFESSIONAL MEMBERSHIPS & ACTIVITIES

- Member, Project Management Institute (PMI)
- Member, Nigeria Computer Society (NCS)
- Volunteer mentor, Tech4Youth Nigeria Program
- Guest lecturer, Project Management courses at University of Lagos (2022-Present)