



CERTIFICATE OF COMPLETION

THIS CERTIFIES THAT

Fandhy Okka Pratama

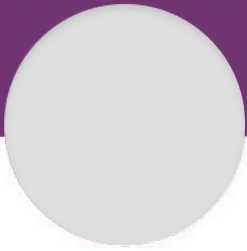
Has Successfully Completed Binar Academy Bootcamp

Front End Engineer Wave 013

Jul 26, 2023 - Nov 22, 2023

Alamanda Shantika

President Director of Binar Academy



Fandhy Okka Pratama

📞 6285930194670

✉ okkafandi@gmail.com

🏠 Kota Bekasi

📍 Jakarta Selatan

🌐 <https://www.linkedin.com/in/fandhyokka/>

📁 <https://github.com/fandhyokka>

Frontend Engineering



🕒 4 bulan

📖 9 chapter

📄 JavaScript

Kompetensi Individual

Kompetensi Hard Skill

4.9

1. Memahami Dasar Pemrograman Front-End
2. Memahami Dasar Javascript
3. Menerapkan Web Desain Dan Kolaborasi
4. Menerapkan JavaScript Lanjutan
5. Menerapkan Tampilan Web Dinamis Menggunakan React.Js

5.0

5.0

4.5

5.0

5.0

Kompetensi Soft Skill

3.9

1. Learning Drive
2. Growth Mindset
3. Grit
4. Self-Regulated Learning
5. Critical Thinking
6. Problem Solving
7. Creative Thinking
8. Learning Agility

3.9

4.3

4.0

4.1

3.8

3.5

3.9

3.8

Kompetensi Team Work

Kompetensi Hard Skill

3.9

6. Menerapkan Redux State Management Ke Web
7. Menggunakan Advance Tools
8. Integrasi Front-End Dan Back-End
9. Mengimplementasikan Front-End Domain

3.8

3.9

4.0

3.8

Kompetensi Soft Skill

4.4

9. Communication Skill
10. Management Skill
11. Leadership Skill

4.5

4.4

4.4

Nilai Akhir Hard Skill

4.5

Nilai Akhir Soft Skill

4.2



KOMPETENSI HARD SKILL

Kompetensi Individual

Kompetensi yang dicapai secara individual oleh murid dimana murid bertanggung jawab kepada dirinya sendiri.

Pengantar Front-End	<ul style="list-style-type: none">• Web Development• HTML• CSS• CSS Framework
Pemrograman Dasar di JavaScript	<ul style="list-style-type: none">• Fundamental JavaScript• Control Flow JavaScript• Struktur Data JavaScript• Expression dan Operator
Web Desain dan Kolaborasi	<ul style="list-style-type: none">• Terminal dan IDE• GIT• Web Layout• Responsive Design
JavaScript Lanjutan	<ul style="list-style-type: none">• Basic Algorithm di JavaScript• Asynchronous• DOM
Web Dinamis menggunakan React.Js	<ul style="list-style-type: none">• Node.Js• React.Js (Part 1)• React.JS (Part 2)

KOMPETENSI SOFT SKILL

Kompetensi Individual

Kompetensi yang dicapai secara individual oleh murid dimana murid bertanggung jawab kepada dirinya sendiri.

Learning Drive	Motivasi yang menjadi landasan dan dorongan untuk terus belajar dan mengembangkan diri. [Motivasi] [Goal Settings (Penetapan Tujuan)]
Growth Mindset	Persepsi/kepercayaan akan kemampuan diri sendiri bahwa kemampuan dirinya masih dapat terus dikembangkan dengan usaha daripada menilai dirinya sudah tidak dapat diubah lagi. [Persepsi Kompetensi Diri] [Persepsi Tantangan] [Persepsi Usaha] [Persepsi Feedback] [Persepsi Kegagalan]
Grit	Kegigihan untuk mencapai tujuan pengembangan diri karena memiliki ketekunan (perseverance) dan passion terhadap tujuan jangka panjangnya.
Self-Regulated Learning	Segala usaha dan strategi spesifik yang diinisiasi oleh diri untuk dapat terus mencapai tujuan pembelajaran/pengembangan diri dengan optimal. [Perencanaan Pengembangan Diri] [Strategi Pengembangan Diri] [Evaluasi Pengembangan Diri]
Learning Agility	Kemampuan untuk belajar dari pengalaman serta mampu mengaplikasikannya pada berbagai situasi yang baru sekalipun, termasuk paham kapan untuk mengaplikasikannya. [Self Awareness] [Change Agility] [Mental Agility] [People Agility] [Results Agility]
Critical Thinking	Kemampuan mengidentifikasi tingkat pemahaman, mengevaluasi berbagai informasi hingga mampu membuat pola pemahaman/kesimpulan, dan menyampaikan pemahamannya dengan efektif. [Identifikasi Pemahaman] [Pembentukan pola pemahaman] [Pengekspresian hasil pemahaman]
Problem Solving	Kemampuan memahami masalah yang diberikan hingga mampu menentukan jawaban/solusi paling sesuai pada situasi tersebut. [Identifikasi Masalah] [Pembuatan Keputusan]
Creative Thinking	Kemampuan menemukan peluang inovasi hingga mampu menginisiasi ide/inisiatif baru yang relevan. [Identifikasi Peluang] [Pembuatan Inisiatif]

Kompetensi Team Work

Kompetensi yang dicapai secara tim atau bersama-sama dimana murid bertanggung jawab kepada dirinya sendiri dan kepada rekan sesama tim.

Redux State Management pada Web	<ul style="list-style-type: none">• Redux State Management• Redux Middleware• Implementasi API ke Redux dan Context
Advance Tools	<ul style="list-style-type: none">• Media Handling• Data Visualization & Web Storage• Unit Testing dan TDD
Integrasi Front End dan Back End	<ul style="list-style-type: none">• Autentikasi dan Otorisasi• Kolaborasi dan Komunikasi antara Front-End dan Back-End• Scrum
Mengimplementasikan Front-End Domain	<ul style="list-style-type: none">• CI/CD Pipeline• SEO• Performance dan Security

Kompetensi Team Work

Kompetensi yang dicapai secara tim atau bersama-sama dimana murid bertanggung jawab kepada dirinya sendiri dan kepada rekan sesama tim.

Communication Skill	Kemampuan menyampaikan tujuan/ide/pemikiran secara efektif dan meyakinkan pihak lain. [Effective Communication] [Influencing]
Management Skill	Kemampuan mengelola proses kerja untuk menghasilkan target yang diharapkan. [Mengelola Perencanaan] [Mengelola Pelaksanaan] [Mengelola Evaluasi] [Mengelola Perbaikan]
Leadership Skill	Kemampuan memotivasi, mengarahkan, dan mengembangkan diri sendiri maupun orang lain untuk dapat mencapai tujuan bersama. [Memotivasi orang lain] [Mengarahkan orang lain] [Mengembangkan orang lain]

SKALA NILAI

0 - 2.4

PERLU PERBAIKAN

3.6 - 4.5

MEMUASKAN

2.5 - 3.5

CUKUP

4.6 - 5

DENGAN PUJIAN



Yogyakarta Office : Infini Space, Jl Kabupaten KM 1,2 no. 127, Yogyakarta Nusupan, Trihanggo, Gamping, Sleman, Daerah Istimewa Yogyakarta 55291
BSD Office : BSD Green Office Park, Jl. BSD Grand Boulevard, Sempora, BSD, Tangerang, Banten 15345



CERTIFICATE OF COMPLETION

Issued to

FANDHY OKKA PRATAMA

For completing the course

FUNDAMENTAL FRONT-END WEB DEVELOPMENT I

Completed on June 28, 2023

Certificate ID: **75C10553CF-75B51A2ED7-75B51A05D2**



Coding Studio

Digital Skill Course

Scan QR Code to verify the certificate

codingstudio.id/certificate-validation/75C10553CF-75B51A2ED7-75B51A05D2

Nomor Ijazah Nasional : 612072021000712
National Diploma Number
Nomor Seri Ijazah : PMNSI/2021/BNN00071
Diploma Serial Number

Dengan Ini memberikan kepada
Hereby confers upon

Fandhy Okka Pratama
(2201860336)

dengan Nomor Induk Kependudukan 3275052510940011 lahir di Jakarta pada tanggal 25 Oktober 1994
with National Identity Number 3275052510940011 born in Jakarta on October 25, 1994

gelar
name of qualification

Sarjana Manajemen (S.M.)
translated as "Bachelor of Management"

pada program studi Manajemen, program Business Management
in Management study program, Business Management program

beserta segala hak dan tanggung jawab yang melekat pada gelar akademik ini,
lulus pada tanggal 21 April 2021.
with all the rights and responsibilities pertaining to the academic degree, graduated on April 21, 2021.

Diberikan di Jakarta, pada tanggal 9 Juni 2021.
Awarded in Jakarta, on this ninth day of June, two thousand and twenty one.

Direktur,
Program Director

Agus Putranto, S.Kom., M.T., M.Sc.

Rektor
Rector

Prof. Dr. Ir. Harjanto Prabowo, M.M.



TRANSKRIP AKADEMIK

KETERANGAN

1. Umum

Transkrip Akademik adalah dokumen nilai mata kuliah yang telah diperoleh seorang mahasiswa setelah lulus.

2. Sistem Penilaian

Sistem penilaian yang digunakan adalah sistem absolut, dalam bentuk nilai huruf yang dikelompokkan dari nilai akhir sebagai berikut:

Nilai Huruf (G)	Bobot (N)	Nilai Akhir
A : Sangat Baik	4,00	90 - 100
A- : Sangat Baik	3,67	85 - 89
B+ : Sangat Baik	3,33	80 - 84
B : Baik	3,00	75 - 79
B- : Baik	2,50	70 - 74
C : Cukup	2,00	65 - 69
D : Kurang	1,00	50 - 64
L : Lulus*		

*Untuk mata kuliah tertentu

3. Indeks Prestasi Kumulatif (IPK)

Indeks Prestasi Kumulatif (IPK) adalah indeks prestasi mahasiswa secara kumulatif dengan rumus:

$$IPK = \frac{\sum(K \times N)}{\sum K}$$

K = Jumlah sks mata kuliah yang diambil
N = Nilai bobot masing-masing mata kuliah yang diambil

4. Peringkat Kelulusan

3,91 - 4,00	Summa Cum Laude*
3,76 - 3,90	Magna Cum Laude*
3,51 - 3,75	Cum Laude*
3,01 - 4,00	Sangat Memuaskan
2,76 - 3,00	Memuaskan

*Lulus tepat waktu, minimal grade adalah B dan tidak pernah diulang

UNIVERSITAS BINA NUSANTARA

Rektorat (Rector Office)

Jl. K.H. Syahdan No. 9, Kemanggisan - Palmerah, Jakarta Barat 11460 | Indonesia | T. +6221 534 5830 / +6221 535 0060 | F. +6221 530 0244
www.binus.ac.id

ACADEMIC TRANSCRIPT

DESCRIPTION

1. General

An academic transcript is a report listing all grades earned by a student to date.

2. Evaluation System

The evaluation system used is an absolute system indicated by a letter grade as follows.

Letter Grade (G)	Weight (N)	Score
A : High Distinction	4.00	90 - 100
A- : High Distinction	3.67	85 - 89
B+ : High Distinction	3.33	80 - 84
B : Distinction	3.00	75 - 79
B- : Distinction	2.50	70 - 74
C : Pass	2.00	65 - 69
D : Near Pass	1.00	50 - 64
L : Faculty Pass*		

*Only for some certain subjects

3. Grade Point Average (GPA)

The Grade Point Average (GPA) is the measurement of student performance calculated by:

$$GPA = \frac{\sum(C \times N)}{\sum C}$$

C = the total number of SCUs earned in the calculation period
N = the weight earned based on the letter grade

4. Academic Distinctions

3,91 - 4,00	Summa Cum Laude*
3,76 - 3,90	Magna Cum Laude*
3,51 - 3,75	Cum Laude*
3,01 - 4,00	High Merit
2,76 - 3,00	Ment

*Qualifying students for Academic Distinction must graduate on time, earn a minimum of grade B and no relike courses is allowed

Nama (Name)
Nomor Induk Mahasiswa (Student Identification Number)
Tempat & Tanggal Lahir (Place & Date of Birth)
Program Studi (Study Program)
Jenjang Pendidikan (Level of Education)
Total Kredit (Total Credits)
Indeks Prestasi Akademik (GPA)

FANDHY OKKA PRATAMA
2201960336
JAKARTA, 25 Oktober 1994 (JAKARTA, October 25, 1994)
Manajemen (Management)
Business Management
Sarjana (Strata I) (Bachelor Degree)
146
3.61



FM-BINUS-AA-FPU-86.2/V2R1

UNIVERSITAS BINA NUSANTARA

SK Pendidikan Peruruan Tinggi No.: 55/D/O/1996, Tanggal 8 Agustus 1996
 Akreditasi Program Studi BAN-PT No.: 8250/SK/BAN-PT/Akred/S/XII/2020, Tanggal 15 Desember 2020
 Akreditasi of Study Program by National Accreditation Board for Higher Education No.: 8250/SK/BAN-PT/Akred/S/XII/2020, Date December 15, 2020

Transkrip Akademik (Academic Transcript)
 Nomor Transkrip Akademik (Academic Transcript Number): PMSN/2021/BNN00071
 Nomor Izin Naskah Nasional (National Diploma Number): 612072021000712

KODE CODES	NAMA MATA KULIAH COURSES	KREDIT SCU	GRADE	KODE CODES	NAMA MATA KULIAH COURSES	KREDIT SCU	GRADE	KODE CODES	NAMA MATA KULIAH COURSES	KREDIT SCU	GRADE	KODE CODES	NAMA MATA KULIAH COURSES	KREDIT SCU	GRADE
Mata Kuliah Keilmuan dan Keterampilan Science and Skill Course				Mata Kuliah Pilihan Elective Course				Mata Kuliah Keilmuan dan Keterampilan Science and Skill Course				Mata Kuliah Keilmuan dan Keterampilan Science and Skill Course			
ACCT6250	Akuntansi dan Manajemen Accounting and Financial Management	6	B	ACCT6197	Akuntansi Lanjutan Advanced Accounting	2	B	INTR6077	Pengantar Ilmu Hubungan Introduction to International Relations	4	A	MKTG6142	Praktik dalam Pengetahuan Practice in Product Knowledge	4	A
ECON6032	Ekonomi Manajerial Managerial Economics	4	A	ACCT6205	Analisis dan Penilaian Laporan Keuangan Financial Statement Analysis & Valuation	2	B	COMP6295	Pengantar Komputer II Introduction to Computer II	2	B	MKTG6143	Praktik dalam Riset Practice in Research	4	A
ECON6066	Ekonomi Mikro dan Makro Micro and Macro Economics	6	A	LANG6064	Bahasa Asing I Foreign Language I	2	A	COMP6294	Pengantar Komputer I Introduction to Computer I	3	B	MKTG6147	Promosi dan Periklanan I Promotion and Advertising I	2	B
ENTR6081	Kewirausahaan Entrepreneurship	4	A	ISYS6282	Basis Data Terapan Applied Database	3	B	COMP6296	Pengantar Teknologi Introduction to Information Technology	2	B	MKTG6148	Promosi dan Periklanan II Promotion and Advertising II	2	B
COMM6263	Komunikasi Bisnis Business Communication	2	A	ACCT6200	Biaya dan Akuntansi Cost and Accounting	2	B	CHAR6021	Pengembangan Karakter Character Building: Agama	2	A	COMM6154	Teknologi Komunikasi Communication Technology	4	B
MGMT6159	Manajemen Operasional Operational Management	4	A	ECON6052	Ekonomi Perbankan I Economic Banking I	4	A	CHAR6020	Pengembangan Karakter Character Building: Kewarganegaraan	2	A	Mata Kuliah Keahlian Berkarya Creative Expertise Course			
MKTG6113	Manajemen Pemasaran Marketing Management	4	B	ECON6053	Ekonomi Perbankan II Economic Banking II	4	A	CHAR6019	Pengembangan Karakter Character Building: Pancasila	2	A	LAW6095	Aspek Hukum dalam Legal Aspect in Economics	2	A
MGMT6255	Manajemen Sumber Daya Manusia Global Global Human Resources Management	6	A	BUS6061	Etika Bisnis Business Ethic	4	A	ISYS6239	Perdagangan Elektronik e-Commerce	4	A	LANG6031	Bahasa Indonesia Indonesian	2	A
MAT6102	Matematika Bisnis Business Mathematics	4	A	COMM6215	Hubungan Masyarakat I Public Relations I	2	B	MGMT6189	Perilaku Organisasi Organization Behaviour	2	B	ENGL6163	Bahasa Inggris untuk Profesional	4	A
ACCT6172	Pengantar Akuntansi Introduction to Accounting	4	A	COMM6216	Hubungan Masyarakat II Public Relations II	2	B	TAXN6044	Perpajakan Taxation	2	B	RSCH6083	Skripsi Thesis	6	A
MGMT6072	Pengantar Manajemen dan Bisnis Introduction to Management and Business	4	A	MGMT6186	Manajemen Logistik Logistic Management	2	B	MKTG6135	Praktik Survei Pemasaran Market Survey Practice	2	B	STAT6146	Statistika Bisnis dan Metodologi Penelitian Business Statistics and Research Methodology	6	A
ISYS6295	Sistem Informasi Manajemen Management Information Systems	4	A	LAW6116	Pengantar Hukum Perdata dan Dagang Introduction to Commercial & Private Law	2	B								

PERSONAL INFORMATION

Name : Fandhy Okka Pratama
No.Hp : (+62) 8979723025
Email : okkafandi@gmail.com
Linked in : [linkedin.com/in/fandhyokka/](https://www.linkedin.com/in/fandhyokka/)
Address : -Bojong Utama V Blok E 32 No 3, Bekasi City, West Java
-Nata Endah Blok X, Bandung, West Java



SUMMARY

I am Bachelor Degree Online Learning Program - Business Management from Binus University. I have 6 years experiences in Customer Service roles.

EDUCATION

Formal Education

Bina Nusantara University

Bachelor Degree Online Learning Program - Business Management **2018-2021**

- GPA : 3.61 of 4.00
- Thesis : “Work Stress Analysis and Career Development on Employee Turnover Intention At PT XYZ”

Universitas Jenderal Soedirman

Diploma Degree Faculty of Biology Management of Fishery Resources **2012-2015**

- GPA : 3.25
- Final Project: Test of the level of contamination of Staphylococcus aureus bacteria on Pressure Milkfish at BP2HP East Jakarta
- Assistant Lecturer in Fisheries Biology

Non-Formal Education

Binar Academy

Frontend Web Engineer

- Projects :
 - *Content Management System (CMS) for Binar Car Rental*
 - *Customer Page for Binar Car Rental*

CORE COMPETENCIES

- **Problem solving skills** : able to understand and provide solutions to the needs of customers with satisfactory service and solve the bug issues on the code.
- **Emotional intelligence** : understand where the other person is coming from and they know to both prioritize and swiftly communicate that empathy
- **Communication** : Build trust with consumers. Able to communicate and work together with a team.
- **Web design**: Proficient in front-end technologies, including HTML, CSS, and JavaScript, to create visually appealing and interactive web interfaces.

WORK EXPERIENCES

PT. Ichigo Indonesia Inti (Ichigo)

April 2022 – July 2023

Senior Customer Experience

- Handle customer's numerous tickets on daily basis via Zendesk
- Monitor and reply any comments in Social Media channels
- Monitor the shipment of subscription boxes and report issues to the Director of Operations directly if there are any issues

PT. ShopBack Mitra Sejahtera (ShopBack Indonesia)

August 2018 – October 2021

Customer Service Executive

- Handle at least 80 customers queries through email per day
- Handle at least 30 incoming chat per day
- Solving customer's problems by analytical thinking and company rules
- Able to maintain KPI CSAT 93%, FRT less than 1 minute and FURT 8 hours

PT. Tokopedia (Tokopedia)

October 2017 – August 2018

Outbound Call Center

- Interpreted Solve customer problems in term of Payment, Courier, Fraud, Order & Delivery (missing, damaged and crisscross item)
- Call at least 15 customers per day for confirm and solving customer problems
- Person in charge who is responsible to handle customer came to Tokopedia Office

PT Telkomsel (Grapari Telkomsel)

May 2016 – July 2018

Customer Service Representative

- As person who served user came to Grapari. Able to Handling 25 user per days
- Handle customers queries in term of network, feature and product, data package, billing statement and other question about Telkomsel
- Offer cross and up selling Telkomsel products to customer
- Able to maintain KPIs 15 minutes for serving time and 3 minutes for waiting time.

ADDITION

Project : Binar Car Rent website (CMS and Customer Page).

Certification :

Languages : English (Intermediate)

Hard Skill : CRM, Zendesk (Live Chat, Email and analytics), Salesforce, HTML, CSS, Bootstrap, Javascript, ReactJS, NodeJS, Git.