



Fan Suen (孙凡)

User Experience Designer / Product Designer

About Me

Hi, this is Fan Suen, a UX designer working in Shanghai, I got interested in software design since college, learning and engaging in it for years. I'm particularly experienced in business software design. I have tackled difficult design challenges, mentored teams and shipped products with great UX.

I achieve results by recognizing the underlying patterns in a design that can make or break a design. I understand what can be dropped, what needs to be retained, and what needs to be developed. Finally, I know how to package design requirements for developers to ship great products.

With basic knowledge of html and css, I'm good at communicating with engineering teams and push things forward, build design system and UI framework that can be used on multiple products.

If you want to know more about me, please visit my personal website <http://fansuen.com> (password:qqq)

Experience

Experience Design Expert @ Ant Group (2020.8 - Present)

Design marketing and finance software for Alipay oversea partners, help digitalize our partner's business, help them sell products all over the world. Lead designers of international toB software team, build Creek Design System which provide simple and intuitive experience guide.

Senior Design Manager @ NEOCRM (2018.04 - 2020.08)

Lead UX teams through planning, research, definition and concept as well as all phases of design. Define design guidelines and deliver great UX solutions to PaaS, CRM, no-code and low-code products. Working closely with PM and engineers to ensure design consistency and high quality of implementation across multiple product lines.

Senior UX Designer @ Alibaba Group (2017.07 - 2018.04)

Product owner and designer of a no-code builder called AIMake, by which anyone can easily build web app with drag&drop. Key designer of risk management & safety compliance system over electronic business platform, execute all design stages from concept to final hand-off to engineering.

UX/UI Designer @ SAP China (2015.03 - 2017.07)

UX/UI designer of SAP Anywhere, responsible for Homepage, universal function, BI analytics multi-channel management and also design guidelines. Design owner of Inbox app, PoS app and Anywhere E-Shop which are within Anywhere ecosystem.

UX Intern @ SAP China (2014.03 - 2014.12)

As a design intern, participated in the design of TRP (Transportation Resource Planning). Fiori design, complex system business logic and SAP Design Lead Dvelope process lead me into the design for enterprise.

Education

Industrial Design - Master @ ECUST (2012.09 - 2014.11)

Major in Product Design and Design History, main courses are design theory, design construction, design management, Interaction design, design psychology, design history. Design websites and mobile apps for start-up companies.

Industrial Design Engineering - Bachelor @ Jiangsu University (2008.09 - 2012.07)

Major in Industrial Design Engineering, main courses are ergonomics, design science, aesthetics, mechanical engineering, sketch, 3d modeling and vehicle design. Design and build portal for local companies.

Contact Me

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Skills

User Experience Design

User Interface Design

Interaction Design

Usability Testing

Web App Design

Mobile App Design

User-Centered Design

Information Visualization

HTML+CSS

Abilities

Team Management

Project Management

Team Leadership

Public Speaking

Product Design Strategy

Agile Methodologies

Languages

Mandarin

English (CET-6)

Hobbies

design product travel
social science history art
android iOS car
technology