

# FANNY SÖDERLUND

Efficient work style and goal oriented.  
Complex problem-solver with analytical and driven mindset.  
Thrives from challenges.  
Successful at managing multiple priorities with a clear mind.

## **Bachelor of Science: Software Development**

*Högskolan Kristianstad, 2019–  
2022*

## **International Baccalaureate**

*Söderport, Kristianstad 2012–  
2015*

## WORK HISTORY

### **Software Engineer, Security Engineer, Innovations Engineer**

*Advenica AB, Malmö, 2022 – current*

### **Teacher Assistant**

*Högskolan Kristianstad, Kristianstad, 2021*

- For the course database technique and sustainable programming
- Oversaw and helped groups of students at school and off-site locations
- Held help sessions and guided students through the course material and branch standards

### **Receptionist**

*Svalövs kommun, Svalöv, Arkivcentrum Syd, Lund, 2019 – 2020*

- Extra jobs during study
- Answered calls and welcomed visitors, booking meetings and assisted municipality workers

### **Project Member**

*Region Skåne, Kristianstad, 2018–2019*

- An EU financed exhibition about fiber and its expansion in Skåne
- Assisted visitors, answered questions and held guided tours around the showcases
- Offered technical support and troubleshoot issues to enhance project productivity
- Collaborated with local companies and organizations

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### **Technical Advisor**

*WebHelp, Göteborg, 2018*

- Provided high-level technical support by resolving inquiries for customers and end-users in Sweden and UK
- Recorded and maintained relevant notes for each client and work order
- Explained technical information in clear terms for non-technical users

### **Waitress, Bartender and Chef**

*Leonardo Tapas & Lounge, Ölstugan Tullen, Göteborg, 2015–2018*

- Performed opening and closing duties, printing sales reports, setting up for incoming shifts, preparing cash drawers and taking inventory
- Recruited and trained new bartenders and waiters/waitresses