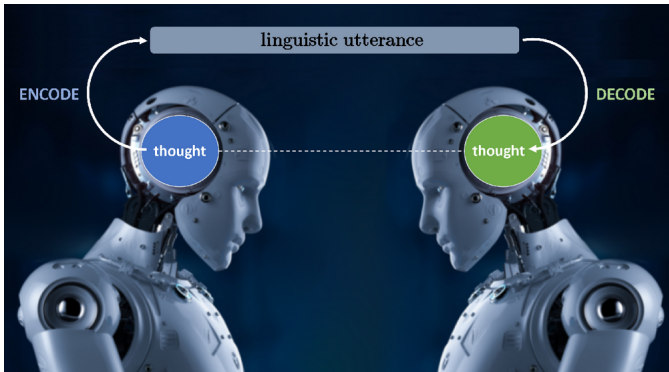


# Natural Language Processing

## Lecture 15 : Discussion & Conclusions

Master Degree in Computer Engineering  
University of Padua  
Lecturer : Giorgio Satta

# Discussion & Conclusions



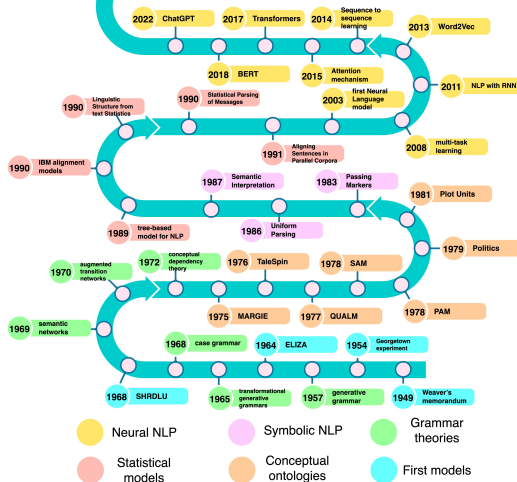
The gradient, Walid S. Saba

# NLP timeline

## History of NLP

TheAiEdge.io

### Natural Language Processing



<https://newsletter.theaiedge.io/p/natural-language-processing-how-did>

NLP is now moving on at an **unprecedented** pace.

Novel models that came out since the start of our 2023/24 class:

- GPT-4 Omni (OpenAI)
- Copilot (Microsoft)
- Gemini, Gemma (Google)
- LLaMA 3 (Meta AI)
- Claude 3 (Anthropic)

The dominant approach to the study of meaning is **denotational semantics**: the meaning of a word, phrase, or sentence is the set of objects or situations in the world that it describes.

The dominant approach to the representation of meaning in NLP is **distributional semantics**: the meaning of a word is the distribution of the contexts in which the word appears.

The two things

- are not entirely different
- yet, they are not the same

**Missing text** phenomenon: our linguistic communication is compressed, we leave out details that we can safely assume the listener/reader knows by virtue of common knowledge of the world.

**Example :**

Contrast 'eastern philosophy professor' with 'amazing philosophy professor'.

**Example :**

How many interpretations for 'the table with the book'?

The **Winograd schema challenge** (WSC) is a multiple-choice test that employs questions of a very specific structure.

[https://en.wikipedia.org/wiki/Winograd\\_schema\\_challenge](https://en.wikipedia.org/wiki/Winograd_schema_challenge)

## Example :

The city councilmen refused the demonstrators a permit because **they** [feared/advocated] violence.

Does the pronoun 'they' refer to the city councilmen or to the demonstrators?

**Adversarial testing:** create adversarial examples by adding distracting sentences to the input paragraph.

**Hallucination:** confident response by an AI that cannot be grounded in any of its training data for the LM.

**Overstability:** the inability of a model to distinguish a correct answer from one that has words in common with it.



In order to move toward **better NLP systems** we need to obtain advancements on

- correlation between language and action (pragmatics)
- principles of communications
- discourse planning
- creative aspects of language
- world common knowledge

**Model explainability** refers to the concept of being able to understand the machine learning model and its decisions.

This is usually done through the technique of **probing**

- parametric probing based on multi-layer perceptron (MLP)
- non-parametric probing based on focus words and minimal pairs

Language is **grounded** in experience. Humans understand many basic words in terms of associations with sensory-motor experiences.

This is in contrast to dictionaries, which define words in terms of other words.

We need to train our models on **multi-modal data sets**, where words are linked to, for instances, image segments.

# Theory vs. invention

Theory often follows invention.

Invention	Theory
Telescope [1608]	Optics [1650–1700]
Steam engine [1595–1715]	Thermodynamics [1824–...]
Microscope (1590)	Cell Theory (1665)
Electromagnetism [1820]	Electrodynamics [1821]
Airplane [1885–1905]	Wing Theory [1907]
Compounds [???	Chemistry [1760s]
Feedback amplifier [1927]	Electronics [. . .]
Computer [1941–1945]	Computer Science [1950–1960]
Teletype [1906]	Information Theory [1948]

K. Church and M. Liberman, The Future of Computational Linguistics

Source: The Future of Computational Linguistics: On Beyond Alchemy,  
Kenneth Church and Mark Liberman, 2021

Growing research literature/activities on **value sensitive design** in NLP and allied AI fields.

Also called FAccT: Fairness, Accountability, and Transparency.

The main problems are not yet solved. We seek to answer the following questions

- What can go wrong when we use NLP systems, in terms of specific harms to people?
- How can we fix/prevent/mitigate those harms?
- What are our responsibilities as NLP researchers and developers in this regard?

## Superhuman Conversational AI

*Behshad Behzadi, VP Engineering Google*

AI has reached superhuman levels in various areas such as playing complex strategic and video games, calculating protein folding, and visual recognition. Are we close to superhuman levels in conversational AI as well? In this talk, we address this question, sharing some of the recent developments from Google Cloud AI, Google Brain Research, Deepmind, and Duplex across speech recognition and generation, and natural language understanding.



Dr. Sasha Luccioni 🖥️🌐🌟

@SashaMTL

Here, fixed it.

## ~~Superhuman Conversational AI~~ Making Progress in NLP

AI has reached ~~superhuman levels in~~ <sup>high accuracy on</sup> various ~~areas~~ <sup>benchmarks</sup> such as playing ~~complex strategic~~ <sup>Go</sup> and ~~video games~~ <sup>Atari</sup>, ~~calculating~~ <sup>AlphaFold</sup> ~~protein folding~~, and ~~visual recognition~~ <sup>VisualQA</sup>. Are we close to ~~superhuman levels in conversational AI~~ <sup>high accuracy language generation</sup>? In this talk, we address this question, sharing some of the recent developments from Google Cloud AI, Google Brain Research, Deepmind, and Duplex across speech recognition and generation, and natural language understanding.

One concern with the end-to-end approach is that it encourages students to focus

- too much on network architecture and training methods
- not enough on methodology and content

Unfortunately, NLP courses are under increasing pressure to make room for currently popular methods at the expense of traditional topics.

NLP lecturers ought to provide a broad education, because we do not know what will be important next.

Source: The Future of Computational Linguistics: On Beyond Alchemy, Kenneth Church and Mark Liberman, 2021



## General Language Understanding Evaluation (GLUE)

benchmark is a collection of 9 datasets for evaluating natural language understanding (NLU) systems:

- Corpus of Linguistic Acceptability (CoLA)
- Stanford Sentiment Treebank (SST)
- Microsoft Research Paragraph Corpus (MRPC)
- Quora Question Pairs (QQP)
- Multi-Genre NLI (MNLI)
- Question NLI (QNLI)
- Recognizing Textual Entailment (RTE)
- Winograd NLI
- Diagnostics Main

<https://gluebenchmark.com>.

**Massive Multitask Language Understanding** (MMLU) is a test set to measure a model multitask accuracy.

The test covers 57 tasks, including among others

- science, technology, engineering and mathematics (STEM)
- social science and humanities
- finance, accounting, and marketing
- professional medicine

To attain high accuracy on this test, models must possess extensive world knowledge and problem solving ability.

<https://paperswithcode.com/dataset/mmlu>.

**Chatbot Arena Leaderboard** is a novel platform that leverages crowdsourced human evaluation to rank LLMs

- LLMs take on the role of “players” in head-to-head comparisons
- users are invited to vote on which LLM they find more engaging, informative, or helpful

The **Elo** system is used to dynamically adjust the LLMs' scores, generating a ranking.

# ChatBot Arena

Rank★ (UB)	Model	☆ Arena Elo	📊 95% CI	🗳️ Votes	Organization	License	Knowledge Cutoff
1	<a href="#">GPT-4-Turbo-2024-04-09</a>	1259	+4/-3	35931	OpenAI	Proprietary	2023/12
2	<a href="#">GPT-4-1106-preview</a>	1253	+2/-3	73547	OpenAI	Proprietary	2023/4
2	<a href="#">Claude 3 Opus</a>	1251	+3/-3	80997	Anthropic	Proprietary	2023/8
2	<a href="#">Gemini 1.5 Pro API-0409-Preview</a>	1250	+3/-3	39482	Google	Proprietary	2023/11
2	<a href="#">GPT-4-0125-preview</a>	1247	+3/-2	67354	OpenAI	Proprietary	2023/12
6	<a href="#">Llama-3-70b-Instruct</a>	1210	+3/-4	53404	Meta	Llama 3 Community	2023/12
6	<a href="#">Bard (Gemini Pro)</a>	1209	+5/-6	12387	Google	Proprietary	Online
7	<a href="#">Claude 3 Sonnet</a>	1201	+2/-3	78956	Anthropic	Proprietary	2023/8
9	<a href="#">Command R+</a>	1191	+3/-3	44988	Cohere	CC-BY-NC-4.0	2024/3
9	<a href="#">GPT-4-0314</a>	1190	+3/-4	52079	OpenAI	Proprietary	2021/9
11	<a href="#">Claude 3 Haiku</a>	1181	+2/-3	69660	Anthropic	Proprietary	2023/8
12	<a href="#">GPT-4-0613</a>	1165	+3/-3	70726	OpenAI	Proprietary	2021/9