

# Fanuel N. Alem

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Portfolio: <https://fanuel-react-app.herokuapp.com/>

## Summary

Full Stack Web Developer with a background in client-management and life-long dedication to learning. Effective at combining creativity and problem solving to develop user-friendly applications. Known as a hard worker among staff for strong wit and attention to detail no matter the complexity of the project.

## Technical Skills

**Languages:** HTML, CSS, jQuery, React.js, Node.js, SQL, NOSQL, Javascript, WordPress

**Applications:** User Directory, Note Taker, Day Planner, Weather Dashboard, Code Quiz, Employee Management System

## Projects

HappyTravel | <https://github.com/erikvschulz/happytravel> | <https://erikvschultz.github.io/happytravel/>

Application that gives users relevant information on local restaurants, events, and weather based on location.

- Participated with a team of 4 in all phases of the development lifecycle, focusing on coding, testing, and debugging.
- Designed and coded all front-end application functionality including implementing an intuitive layout, styling, text alignment, and coloring.
- Completed the application in less than 2 weeks using Agile methodologies.
- Collaborated in weekly Scrum meetings remotely using Zoom and Slack.
- jQuery, semantics UI, Git

The Jedi Code | <https://github.com/fanuelalem/Project-02> | <https://thejedicode.herokuapp.com/>

A full stack application that grades a user's response in an interactive trivia game to decide whether they are a jedi or a sith.

- Collaborated with a team of 4 and was heavily involved in the decision-making process as well as coding, testing, and debugging.
- Created a durable back-end with Node.js and implemented SQL to connect with a database.
- Completed the application in less than 2 weeks collaborating remotely using Zoom and Slack.
- Node.js, SQL, React.js, Git, Bootstrap, Heroku

10/10 StockTracker | <https://github.com/fanuelalem/Project-3> | <https://thawing-bastion-89215.herokuapp.com/>

A MERN stack authenticated application that allows a user to look up any stock and will help manage current stocks by tracking the latest winners and losers of the day and saving it onto a watchlist.

- Collaborated with a team of 4, helping with the decision-making process as well as coding, testing, and debugging.
- Created a durable back-end using nodeJS and implemented MongoDB and mongoose to connect with a database.
- Built the React components and assisted with front-end design, connecting to the back-end and API routing.
- Met a 2 week deadline while working remotely using Zoom and Slack.
- MERN Stack (MongoDB, Express, React, Node), Redux, Bcrypt, Passport, JSON web tokens)

## Experience

### Account-Management Specialist TechSoup

Oct 2018- March 2020  
San Francisco, CA

Investigated and resolved a wide variety of issues and requests to include probing for additional information from customers and setting expectations.

- Worked as part of a 9-12 team of account-management specialists handling incoming 100-200 client requests per day.
- Managed client inquiries of google products including G suits, google ads, youtube, google earth and maps.
- Handled company data using excel spreadsheets to do fraud audits and reviewed 50-100 companies per day.
- utilized management skills, data analysis, communication, and improved in communication and paying attention to details.

### Retail Marketing Specialist AT&T

Sept 2017- Oct 2018  
Pleasanton, CA

Utilized marketing and sales strategies in 3-4 retail locations to promote the value of AT&T to consumers.

- Consistently communicated to 100-200 potential prospects per day and increased product interest by cultivating meaningful engagements and relationships with customers.
- Exceeded and drove company sales/quota production by 50%
- Demonstrated passion and product expertise for cutting edge technology to generate sales.
- Actively listen to customers to provide them solutions that simplify and organize their lives.

### Teacher Assistant JumpStart

Aug 2015 - June 2016  
San Francisco, CA

Assisted Head Teacher with the preparation, implementation, evaluation, and recording of daily lesson plans.

- Effectively explained complex math and english concepts to students grades K-4 in classrooms of 25-30.
- Empowered students and helped increase 100% of student productivity as a result of creative communication practices and demonstrated patience with these diverse groups.
- Managed small groups of 5 students for more individualized curriculum.

## Education

### Bootcamp Certificate: University of California, Berkeley, Berkeley, CA

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, & ReactJS.

### Bachelor's Degree: San Francisco State University, San Francisco, CA

Acquired a degree in business administration where I have been exposed to web development in my computer science courses. Participated in a group project where we created a website using Wordpress