System Overview!

The system has good performance, intuitive menus, and good navigability, it has help for all its features, which is very important for the beginning user who is not aware of the application or the business rules. By the time I used the application, I noticed that the application is constantly unavailable and it is necessary to reload the page, this is a point that can be investigated in order to optimize the stability of the application. Another point that can be improved is the help, the same is available only in Portuguese, it is important that it is made available according to the user's language logged in the application and to finish, it was a little inconvenient to use the help always open in a new tab, it is interesting that during use the user remains within the application. All in all, I was able to perform actions on most features, however, by adding a few sets of conditions in the lead targeting register, in some scenarios it was not possible to save the register because the application was requesting data in fields that should be not mandatory (Scenario covered by automated testing).