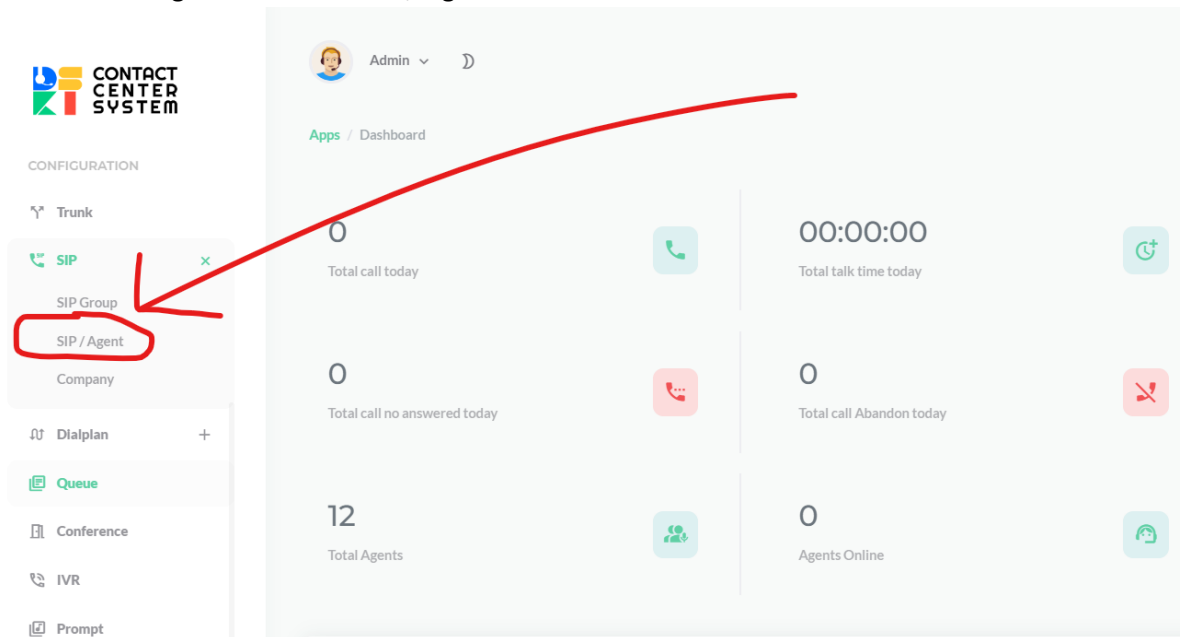


Cara mengganti password SIP Extension DSKI

1. Login Akun Admin DSKI
2. Pilih menu Configuration > SIP > SIP / Agent



3. Silahkan pilih extension yang ingin di rubah password nya, lalu klik edit

The screenshot shows the 'SIP / Agent' configuration page with a table of agents. A red arrow points from the 'Agent-601' row to the 'Edit' button in the 'ACTION' column.

NO	CALL ID	AGENT NAME	SIP GROUP	WEBRTC	ACTION
1	9904	Test Alarm	DIGI-Group	Yes	Edit Delete
2	9901	wisnu	DIGI-Group	Yes	Edit Delete
3	601	Agent-601	DIGI-Group	Yes	Edit Delete
4	542	Amir	DIGI-Group	Yes	Edit Delete
5	501	Alex	DIGI-Group	Yes	Edit Delete
6	400	fahmi	Enigma	Yes	Edit Delete
7	255	Digi	DIGI-Group	Yes	Edit Delete
8	244	test back	DIGI-Group	Yes	Edit Delete
9	200	Aji	DIGI-Group	Yes	Edit Delete
10	120	120	DIGI-Group	Yes	Edit Delete

4. Silahkan isi password yang diinginkan, misalnya untuk user 601 ingin kami rubah password nya dari "601" menjadi "agent601"

Admin ▾

Dashboard / SIP / Edit

Back

EDIT SIP

SIP Group
DIGI-Group

Caller ID
601

Agent Name
Agent-601

Password
601

WebRTC
☒ Yes

Submit

Dirubah menjadi

EDIT SIP

SIP Group
DIGI-Group

Caller ID
601

Agent Name
Agent-601

Password
agent601

WebRTC
☒ Yes

Submit

5. Jika sudah sesuai dengan password yang diinginkan silahkan klik tombol "Submit"

EDIT SIP

SIP Group
DIGI-Group

Caller ID
601

Agent Name
Agent-601

Password
agent601

WebRTC
☒ Yes

Submit

6. Coba login ke DSKI Softphone dengan akun yang telah di edit



Login Tirta Call Management System

Username

601

Passwords

.....

Login

Close

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7. Jika berhasil login maka proses penggantian password extension telah berhasil

The screenshot shows the CONTACT CENTER SYSTEM interface. On the left is a sidebar with a menu: 'Contact' (highlighted), 'Chat', 'Note', 'Reminder', and 'History'. At the bottom of the sidebar is a status bar showing '601@192.168.10.150' and 'DIGI-Group - Agent-601'. The main area is titled 'Contacts' and has a notification 'Extension information loaded'. It features a search bar 'Name or Phone Number' and a 'Create Contact' button. The contacts list contains three entries: 'tester' (201, gregol3th@gmail.com), 'test v95' (244, admin@wisnu404.top), and 'wisnu' (400, infowisnurizkiade@gmail.com). Each entry has a circular icon with a letter and a phone icon with a dropdown arrow.