

Aymen MATTOUSSI

Software Engineering Student — IT Support & Systems Administration

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Summary

Software Engineering student specialized in **Software and Information Systems**. Experienced in **IT support, systems administration (Windows Server, Linux)**, and **network management (Cisco, security, monitoring)**. Autonomous and solution-oriented, with strong problem-solving, adaptability, and teamwork skills.

Experience

Ulysse Hyper Distribution (Carrefour) — IT Technician **Sep 2023 – May 2025**

Al Marsa, Tunisia

- Prepared and deployed IT equipment (hardware/software installation and configuration).
- Integrated and migrated systems; managed licenses and inventories.
- Performed backups, restorations, and applied security procedures.
- Provided Level 1 & 2 technical support remotely and on-site.
- Ensured reliability, autonomy, and adherence to security standards.

Progress Engineering — Mobile Development Intern (Final Year Project) Feb – Jun 2023

El Ghazala Tech Park, Tunisia

- Designed and developed a mobile app for **beekeeping management**.
- Implemented features for geolocation, hive tracking, and harvest monitoring.
- Improved user interface and experience for better usability.

Progress Engineering — Mobile Developer (Summer Internship)

Aug 2022

El Ghazala Tech Park, Tunisia

- Developed a **food delivery mobile application** using **Firebase** and **Ionic**.
- Integrated a real-time database for order tracking and user management.
- Collaborated with a small team to ensure delivery of a functional prototype.

Education

TEK-UP University, Tunis

2023 – Present

Engineering Degree in **Software and Information Systems**

Higher Institute of Applied Languages and Computer Science (ISLAIB), Béja 2020 – 2023

National Bachelor's Degree in **Software Engineering and Information Systems**

Technical Skills

- **Systems Administration:** Windows Server, Active Directory, Linux
- **Networking:** Cisco equipment, supervision, network security
- **ERP Tools:** Meti V9, SAP
- **Support:** Level 1 & 2 incidents, remote troubleshooting
- **IT Management:** Inventory, migrations, backups, security compliance
- **Programming Basics:** Python, JavaScript, PHP

Soft Skills

Autonomy, Rigor, Problem Solving, Teamwork, Communication, Adaptability, Sense of Responsibility

Languages

- **Arabic:** Native
- **French:** Fluent
- **English:** Intermediate

Interests

Technology watch, personal development, sports, reading, video games