EPSON®

EXCEED YOUR VISION

WorkForce® Enterprise WF-C21000
Color Multifunction Printer

Print | Copy | Scan

Fast
Prints up to 100 ISO ppm (black/color)[†]

PRECISIONCORE
HEAT·FREE

Multifunction

Departmental

The ultra high-speed color MFP with revolutionary Heat-Free Technology.

Breakthrough speed for powerful business productivity — 100 ISO ppm[†] (black/color); the fastest print speed in its class[1]; fast first page out

PrecisionCore Heat-Free® technology — simple, smart and clean solution that delivers outstanding quality with low waste

Security features — full suite of advanced security features you can count on

Compatible with Epson® Solutions Suite and industry-leading third-party solutions — Epson Open Platform for seamless workflow integration

Energy efficient — lowest power consumption in its class[2]

Versatile options — the perfect solution for stacking, stapling, creating booklets and hole punch finishing; fax and multi-network options

Print from wherever business takes you — mobile printing from Chrome™ and iOS®[3] devices[4]

Expedite your workflow — up to 100,000-page recommended monthly print volume; up to 5,350-sheet input capacity[5] with optional 3,000-sheet input tray

Print

Printing Technology PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed† 100 ISO ppm (black/color) simplex, 100 ipm (black/color) duplex
Print Features Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect™ Solutions[4] Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS, Android™), Epson Print and Scan App (Windows®)
Other Google Cloud Print™, Android printing, AirPrint®, Fire™ OS printing[3], Mopria® Print Service, Scan to Cloud[6]

Copy

Copy Speed Flatbed†† 100 ISO cpm (black/color)
Copy Speed ADF†† 100 ISO cpm
Copy Quantity 1 – 999
Maximum Copy Size 13" x 19"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-Sided to 2-Sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Color CIS
Optical Resolution 600 x 600 dpi
Hardware Resolution 600 x 600 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[7] ADF Simplex 60 ipm/Duplex 110 ipm
Maximum Scan Bed Size 11.7" x 17"
Scan Features Scan to PC (USB and network), Scan to Cloud[6], Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

Fax (Optional)

Type Walk-up black-and-white and color
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

Optional Finisher

Professional Compact Staple Finisher
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points)
Professional Staple Finisher◊
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching
Professional Booklet Finisher◊
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching
◊ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

Auto Document Feeder

Support Paper Thickness 38 g/m² – 128 g/m², 10 lb – 34 lb
Paper Capacity/Number of Originals 150 sheets, 80 g/m², 21 lb
Automatic 2-Sided Scan/Copy/Fax Yes

Box Function

Number of Shared Boxes 1 – 199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 15,000

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Wireless, Wi-Fi Direct®[8], Ethernet — 1000Base-T/100Base-TX/10Base-T, NFC[9]
Operating Systems Windows 11, Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista® (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server® 2003 SP2[10] – Windows Server 2019[10], Mac® OS X® 10.6.8 – macOS® macOS 13[11]
Extended Connectivity
Up to 2 Ethernet ports support
Up to 3 Super G3 Fax cards support

Paper Handling

Maximum Paper Size
Standard Cassette up to: 11" x 17"
Multipurpose Tray: 13" x 47.2"
Paper Types Plain Paper, Epson Ultra Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Presentation Paper Matte, envelopes and card stock up to 350 g/m² or 92 lb
Number of Paper Trays 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray
Input Paper Capacity 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets
Supported Paper Weights
Standard Cassette Trays: up to 160 g/m² or 42 lb
Multipurpose Tray: up to 350 g/m² or 92 lb

General

Display 9.0" color touchscreen
Temperature
Operating: 50 °F to 95 °F (10 °C to 35 °C)
Storage: 6.8 °F to 104 °F (-14 °C to 40 °C)
Relative Humidity
Operating: 15% – 85%
Storage: 5% – 85% (no condensation)
Noise Level Less than 75 dB
Rated Voltage AC 100 V – 240 V
Rated Frequency 50 Hz – 60 Hz
Rated Current 9.0 A – 4.5 A
Power Consumption (Approximate)
Standalone Copy Printing: 180 W
Ready Mode: 77 W
Sleep Mode: 1.6 W
TEC Rating: 0.51 kWh/week

General (continued)

Maximum Power Consumption 320 W
Weight and Dimensions (W x D x H)
Printer: 26.5" x 29.8" x 48.9"
Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)
Configuration with Professional Staple Finisher: 85.9" x 29.8" x 48.9", Weight: 684.9 lb
Configuration with Professional Booklet Finisher: 93.1" x 29.8" x 48.9", Weight: 814.1 lb
Optional High-Capacity Input Tray: 12.6" x 24.4" x 19.8", Weight: 60.2 lb
What's in the Box WorkForce Enterprise WF-C21000 Color MFP, installation guide, power cord, 5x DURABrite® Pro Ink cartridges (2x Black Ink cartridges and 3x color ink cartridges: 1x Cyan, 1x Magenta, 1x Yellow)
Software Available[12] Epson printer driver, PCL-5 driver emulation[13], PCL 6 driver emulation[13], Adobe® PostScript® 3™, Document Capture Pro
Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty 90-day limited warranty; additional service options available through your reseller
Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink
Ink Cartridges 5x individual ink cartridges (1x Cyan, 1x Magenta, 1x Yellow and 2x Black)
Fade Resistance/Print Longevity[14] Up to 400 years dark storage
Replacement Ink Cartridges[15] T02Y Ultra High-capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 50,000)
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

Eco Features

Lowest power consumption in its class[2]
Save up to 50% of your paper supply with automatic, 2-sided printing
ENERGY STAR® qualified
RoHS compliant
Recyclable product[16]
Epson America, Inc. is a SmartWay® Transport Partner[17]

Ordering Information

WorkForce Enterprise WF-C21000	C11CH88201
Optional Professional Compact Staple Finisher	C12C937931
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-Capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Fax Board	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration , software, and page complexity. For more information, visit www.epson.com/printspeed | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration and page complexity. For more information, visit www.epson.com/copyspeed | 1 WF-C21000 as compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data as of June 2022. Actual print times will vary based on system configuration, software and page complexity. For more information, visit www.epson.com/printspeed | 2 Compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data as of June 2022. Actual power savings will vary depending on usage. 3B Requires Epson iPrint App. | 4 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | 5 With optional high-capacity input tray; 2,350-page capacity standard. | 6 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | 7 Based on 200 dpi, letter-size, in Black-and-White or Color. | 8 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | 9 NFC requires use of a device that includes NFC, and may require additional software. | 10 Only printing and scanning are supported under Windows Server OS. | 11 Some applications and/or functions may not be supported under Mac OS X – macOS 13. | 12 Internet access is required to install OS X drivers and software. | 13 Not all media types are supported for PCL printing. | 14 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 15 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit www.epson.com/inkinfo | 16 For convenient and reasonable recycling options, visit www.epson.com/recycle | 17 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at **www.epson.com/forbusiness**

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SmartWay Transport Partner
Getting There With Cleaner Air

ENERGY STAR

Contact: