

## **Payment of Fees**

### **General Payment Process**

After completing all medical examinations and tests for the day, submit the following documents at the Fee Calculation counter on the first floor before the end of the day:

- Patient registration card
- Outpatient card (white, pink, or yellow-green papers from each medical unit)
- Any documents (certificates)
- Health insurance card (only required at the beginning of the month)

Once the documents are submitted, a number slip will be issued. When your fee calculation is complete, your number will appear on the electronic display, and you can proceed to pay at the automated payment machine.

### **Accepted Payment Methods:**

- Cash
- Credit card
- Debit card (bank card)

**Deferred Payment Service** (Web registration required in advance) This service allows outpatients to leave without waiting for payment. The outpatient medical expenses for the day will be automatically deducted from the registered credit card at a later date.

### **Important Notes:**

- This service cannot be used to pay hospitalization expenses.
- Registration must be completed in advance.
- Access the deferred payment application screen using a PC or smartphone.
- Register the patient registration card number, credit card details, and email address.
- The service becomes available from the day of registration.
- Receipts and treatment statements can be printed later using a dedicated hospital printer.

### **Deferred Payment Not Available for:**

- Patients with a copayment maximum limit control card (for chronic diseases, disabilities, hepatitis, etc.)
- Patients using a Medical Examination Ticket for Maternal and Infant Checkups
- Those with an outstanding balance for medical expenses
- Patients undergoing clinical trials (payments are handled separately at the clinical trial desk)

## **Automated Payment Machine Availability**

### **Outpatient Ward Entrance Hall (8 machines)**

- Operating Hours: Weekdays 8:30 AM - 5:30 PM
- Closed on non-consultation days

### **Inpatients Reception (1 machine)**

- Operating Hours: 24/7, year-round (including weekends and holidays)

### **Maintenance Downtime:**

- Daily: 11:30 PM - 12:30 AM (1 hour)
- Weekdays: 7:30 AM - 8:30 AM (40 minutes)
- Machines may also be unavailable at other unscheduled times for maintenance.

## **Instructions for Using Automated Payment Machines**

- A patient registration card is required.
- Payments can be made via:
  - Cash
  - Credit card (JCB, VISA, UFJ, American Express, NICOS, MasterCard, Diners Club)
  - Debit card (bank card) (PIN required)
- Check your credit card limit before using it. Contact your issuing company for details.
- Debit card usage times may vary depending on your financial institution.
- Keep your receipt for tax deductions or reimbursement of medical expenses. Receipts cannot be reissued.

**Accepted Credit & Debit Cards** The following cards can be used at the automated payment machine:

1. UFJ Card
2. NICOS
3. JCB (Japan Credit Bureau)
4. American Express
5. VISA
6. MasterCard
7. Diners Club International
8. J-Debit

**Contact Information** For payment-related inquiries, contact:

- Accounting/Credit Management Section – Medical Affairs Division

- Tel: 06-6879-5111 (Weekdays: 8:30 AM - 5:30 PM)

**Pharmacy Information** If you need to procure drugs from the hospital pharmacy, wait at the Drugs/Home Care Supplies counter and collect your medication when your number appears on the display.

## **Room Types and Rates**

Below is a detailed breakdown of the available room types, their rates (including tax, per day), floor space, and provided facilities:

### **Premium S – ¥49,500 per day**

- **Floor Space:** 30m<sup>2</sup>
- **Facilities:** Shower room, toilet, washstand sink, refrigerator, microwave oven, designer kitchen, reception set, side cabinet, clothes dresser, reclining chair, large-screen TV, and more.

### **Premium – ¥27,500 per day**

- **Floor Space:** 30m<sup>2</sup>
- **Facilities:** Modular bath, toilet, washstand sink, refrigerator, microwave oven, mini-integrated kitchen system, welcome set, side cabinet, clothes drawer, reclining chair, TV, and more.

### **1S – ¥19,800 per day**

- **Floor Space:** 16m<sup>2</sup>
- **Facilities:** Toilet, washstand sink, refrigerator, welcome set, TV, and more.

### **1A – ¥16,500 per day**

- **Floor Space:** 15-16m<sup>2</sup>
- **Facilities:** Toilet, washstand sink, refrigerator, welcome set, TV, and more.

### **1B – ¥11,000 per day**

- **Floor Space:** 17-18m<sup>2</sup>
- **Facilities:** Toilet, washstand sink, refrigerator, welcome set, TV, and more.

### **1C – ¥9,900 per day**

- **Floor Space:** 16m<sup>2</sup>
- **Facilities:** Washstand sink, refrigerator, welcome set, TV, and more.

## 2A – ¥7,700 per day

- **Floor Space:** Approximately 16m<sup>2</sup>
- **Facilities:** Toilet, washstand sink, TV (extra charge), refrigerator (extra charge), and more.

## 2B – ¥5,500 per day

- **Floor Space:** Approximately 16m<sup>2</sup>
- **Facilities:** Washstand sink, TV (extra charge), refrigerator (extra charge), and more.

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## Further Explanation

- All of the above room rates include a 10% consumption tax. However, midwifery care is non-taxable.
- The number of special (private) rooms varies by hospital ward. Requests for specific rooms may not always be accommodated.
- If you request a special (private) room, please submit a **Special (Private) Room Application**.
- Rates for special (private) rooms are **not covered by health insurance**; charges are added to hospital stay charges.
- Rates for special (private) rooms are **per day**, including the **day of hospitalization, the day of release, and days when one stays home**.

**Example:** One night, two days (Special Room 1B) ¥11,000 × 2 days = ¥22,000 charge required