

Principles, Fundamental Policies, Protection of Patients' Rights, and Obligations of Patients

Principles

The Osaka University Hospital shall provide high-quality medical care services and contribute to the fostering of medical professionals and medical development.

Fundamental Policies

- To provide patient-centered, safe and reliable holistic medical care services
- To practice high-level medical care and develop medical treatments for the future
- To contribute to social and community medical care services
- To foster excellent medical professionals rich in humanity

Protection of Patients' Rights

- Patients have the right to receive medical treatment that respects them as people.
- Patients have the right to receive safe, high-quality medical care services.
- Patients have the right to receive satisfactory explanations and information.
- Patients have the right to receive a second opinion from other medical institutions.
- Patients have the right to select their preferred treatment at their discretion.
- Patients' privacy (personal information) shall be protected.

Obligations of Patients

- Patients shall adhere to the rules defined by the Osaka University Hospital and refrain from creating any nuisance.
- To describe one's medical condition as accurately as possible.
- To communicate one's intentions and opinions in order to receive the most appropriate course of treatment.
- To understand the course of treatment and provide cooperation.
- To accurately report one's healthcare insurance, and pay the medical fee incurred.

Children's Rights at Osaka University Hospital

- Children will always be respected as human beings and will receive medical treatment with dignity.
- Children have the right to receive safe, impartial, and high-quality care.
- Children will receive the care they need to alleviate their physical pain and emotional distress.
- Children may ask to be in the company of family members while receiving care in the hospital.
- Before making decisions related to their own medical care, children have the right to receive adequate explanations in easy-to-understand language and methods; moreover,

they may use their own judgement in choosing to accept or reject a proposed treatment plan.

- Children have the right to request a second opinion.
- The personal information of children and their families will be kept as confidential as possible.
- Children have the right to access learning opportunities while undergoing medical care.
- After receiving adequate explanations, children may willingly choose to consent to or abstain from participation in clinical research, clinical trials, and other medical treatments that are still under development.