

Farah Ahmed

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EDUCATION

Feb. 2018 -Oct. 2018	BLOC <i>Web Developer Certification in modern tools and technologies including Node.js, React, ES6, JQuery, HTML5 and CSS.</i>	Chicago, IL
Sept. 2003 - Apr. 2007	McMaster University <i>B.Sc. Honors Psychology, Neuroscience Specialization Minor in Religious Studies</i>	Hamilton, ON

WORK EXPERIENCE

Mar. 2016- Sept 2016	Zanubi Inc. <i>UI/UX Designer</i> <ul style="list-style-type: none">• Helped create UI designs for a social media app based in Chicago and worked directly with a team of developers on the user experience of the app.	Chicago, IL
Sept.2012- Aug. 2013	ASITEOVERNITE <i>Project Manager/ Designer</i> <ul style="list-style-type: none">• Created action-plans and managed developer schedules to ensure timely completion of projects.• Provided graphic designing and UI/UX guidance for client projects.• Corresponded between clients and developers to ensure client satisfaction.	Chicago, IL
Jan. 2010 – June. 2012	RBC MEDICAL TRAVEL INSURANCE <i>Bilingual Medical Assistance Associate</i> <ul style="list-style-type: none">• Managed client cases and provided clients with customer service support.• Communicated with hospital staff at clients' location to ensure appropriate coverage and payment of claim.• Gained in-depth knowledge of medical insurance policies and claims processes.	Mississauga, ON
Sept. 2008- Nov. 2009	BIZ GRAFIX INC. <i>Project Manager & Assistant Graphic Designer</i> <ul style="list-style-type: none">• Provided customer service to clients over the phone and in person.• Conducted client meetings and discussions to outline projects.• Planned goals and scheduled project completion dates to ensure efficient and timely delivery.• Assisted with graphic designing while working as part of a team.	Mississauga, ON

VOLUNTEER EXPERIENCE

Sept. 2006 - Apr. 2007	COMMUNITY CAPACITY BUILDING PROJECT <i>Field Research Assistant</i> <ul style="list-style-type: none">• Assisted in designing and executing an evaluation framework to ensure efficient allocation of government funds towards social services for disadvantaged children and families.• Gained valuable research experience and analytical skills.	Hamilton, ON
Dec. 2005 - Apr. 2006	MCMaster ER <i>McMaster ER Volunteer</i> <ul style="list-style-type: none">• Delivered prescription drugs, test results, and patient medical files to and from ER receptionist and ensured waiting patients were comfortable.• Gained experience on how to interact with distressed patients.	Hamilton, ON
Sept. 2004 -Apr. 2005	JHA ET AL. NEUROSCIENCE RESEARCH GROUP <i>Neuroscience Project Research Assistant</i> <ul style="list-style-type: none">• Collected experimental data on Glioblastoma Multiforme (GBM) from published research articles, processed them into our research database, and analyzed data to search for emerging patterns and correlations.	Hamilton, ON

LANGUAGES

I am fluent in English, French, Urdu, Hindi, and I am currently learning Spanish.