

SDET 2024 Test case **Documentation**

Project Name: Online shopping Website

Delivery Date: 30/1/2024

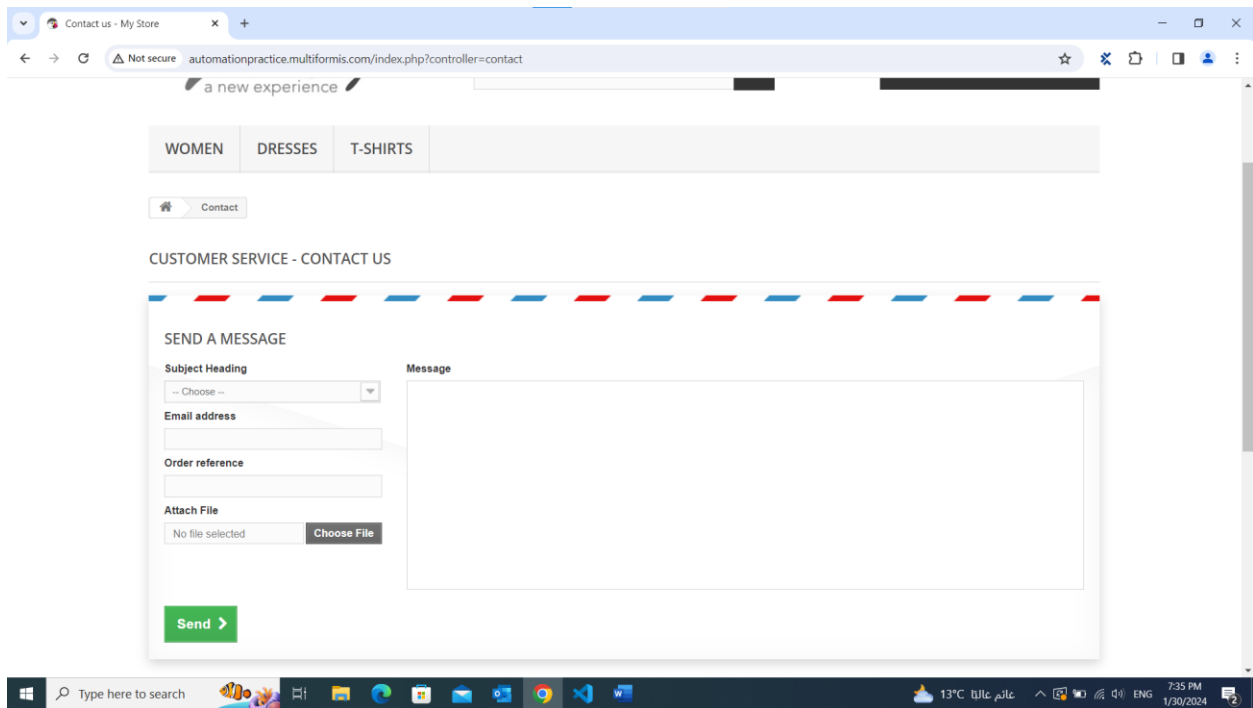
1. Leaving all the fields Blank

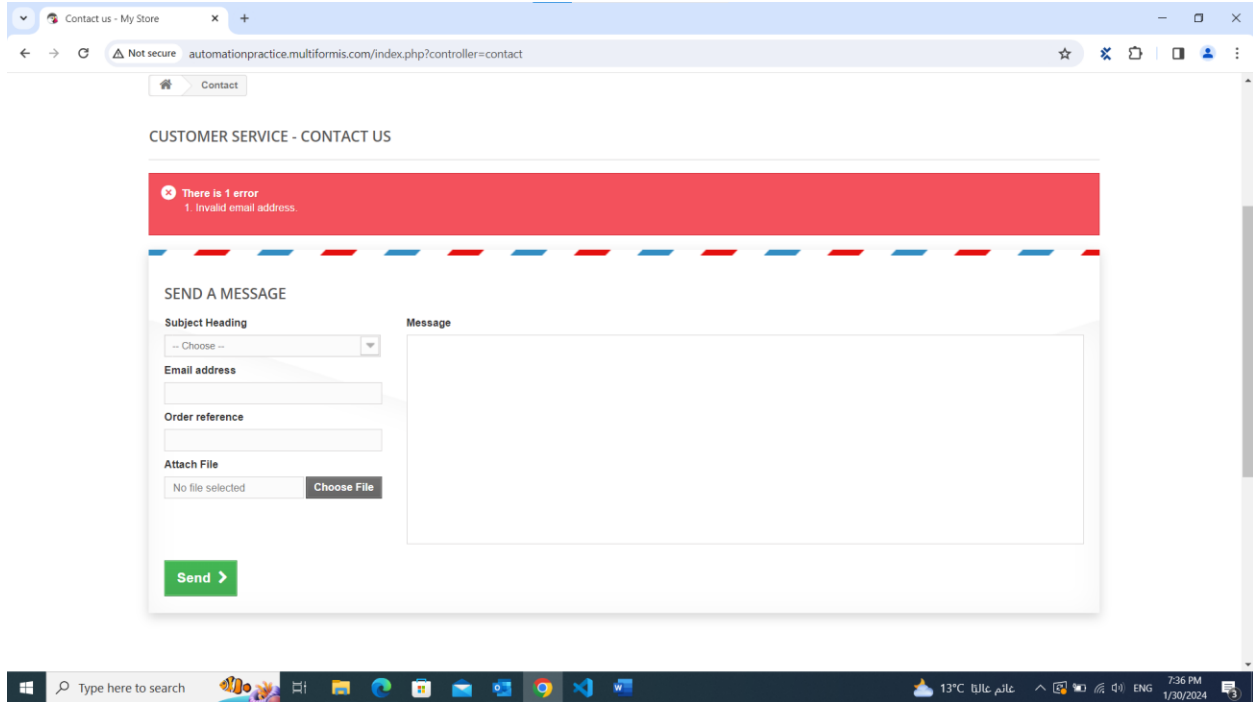
- **Test Case Name:** ContactUSPage_Check_MandatoryFields
- **Description:** On leaving all the fields blank, the website should notify me with all the Mandatory field needed to Submit a Complaint. Instead, it gives a one error message detecting that the E-mail Field is Invalid.
- **Browser Name:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)
- **Actor:** Customer/Website Visitor

Test Steps:

Steps	Expected Result	Actual Result
1. Open the Website	Website is opened successfully	Website is opened successfully
2. Navigate to the Contact us page on the top right corner	Page is Opened successfully	Page is opened Successfully
3. Leave all the fields blank then click Send button	An error message appears showing all the mandatory Fields needed to be filled	An error message " Invalid Email Address" Appears

Snapshots:





2. Leave the message field and the subject heading blank

- **Test Case Name:** ContactUSPage_Create_Complaint_Without_Message&SubjectHeading
- **Description:** On Creating a complaint when leaving the message and the subject heading empty, there must be an error message displayed Indicating all the error messages. But instead, only one error message is displayed
- **Browser Name:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)
- **Actor:** Customer/Website Visitor

Steps	Expected results	Actual Results
1. Open The Website	The website is opened successfully	The website is opened successfully
2. Navigate to the Contact us page	Page is opened successfully	Page is opened Successfully
3. Enter The Following Fields: <ul style="list-style-type: none">• Email address• Order reference• Attach file And leave Both the subject heading and the message field blank	An error message appears showing all the mandatory Fields needed to be filled	A "1.Message cannot be blank" error message is displayed

Snap Shots:

The screenshot shows a web browser window with the address bar displaying "Contact us - My Store" and the URL "automationpractice.multiformis.com/index.php?controller=contact". The page has a navigation bar with "WOMEN", "DRESSES", and "T-SHIRTS" tabs. Below the navigation bar is a "Contact" button. The main heading is "CUSTOMER SERVICE - CONTACT US". The form is titled "SEND A MESSAGE" and includes the following fields: "Subject Heading" (a dropdown menu with "-- Choose --"), "Email address" (containing "Valid.123@gmail.com" with a green checkmark), "Order reference" (containing "12332432"), and "Attach File" (with a "Choose File" button). A large "Message" text area is on the right. At the bottom left is a green "Send" button with a right arrow. The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date "1/30/2024" and time "7:56 PM".

This screenshot shows the same contact form as the first image, but with an error message displayed at the top in a red banner: "There is 1 error" followed by "1. The message cannot be blank". The form fields are identical to the first image, but the "Message" text area is currently empty. The "Send" button remains at the bottom left. The browser window and Windows taskbar are also visible, with the system tray showing the date "1/30/2024" and time "7:57 PM".

3. Typing Wrong Email

- **Test Case Name:** ContactUsPage_Create_Complaint_InvalidEmail_NEG
- **Description:** When Customer Creates a complaint and write a typo in the Email For instance, putting 2 dots or 2 @ Symbols. The System Verifies this email and proceed the Complaint without any error messages
- **Browser Name:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)
- **Actor:** Customer/Website Visitor

Test Steps:

Steps	Expected Results	Actual Result
1. Open the website http://automationpractice.multiformis.com/index.php	The website is opened successfully	The website is opened successfully
2. Navigate to the contact us button on the top right corner of the page	The page is displayed successfully	The page is displayed successfully
3. Fill in the fields but use an Invalid E-mail	The Email Box Will Refuse the data entered (The Box will be colored red)	All the fields will be filled successfully (Email box Will be colored Green)
4. click on the send button	Error message appear: "Invalid E-mail address"	Error message appear: "Invalid E-mail address"

Snap Shots:

CONTACT us - My Store

Not secure automationpractice.multiformis.com/index.php?controller=contact

Contact

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading
Customer service

Email address
Valid123@gmail.com ✓

Order reference
122143234

Attach File
No file selected Choose File

Message
the product delivered broken

Send >

Newsletter Enter your e-mail

Follow us f t r g+

Type here to search

13°C عالم جزينا ENG 8:12 PM 1/30/2024

CONTACT us - My Store

Not secure automationpractice.multiformis.com/index.php?controller=contact

Contact

CUSTOMER SERVICE - CONTACT US

There is 1 error
1 Invalid email address.

SEND A MESSAGE

Subject Heading
Customer service

For any question about a product, an order

Email address
Valid123@gmail...

Order reference
122143234

Attach File
No file selected Choose File

Message
the product delivered broken

Send >

Newsletter Enter your e-mail

Follow us f t r g+

Type here to search

13°C عالم جزينا ENG 8:12 PM 1/30/2024