

# Faraz Fayyaz

## Software Engineer

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### SKILLS

**Languages** (JavaScript (Node.js), Python, HTML, CSS) | **Frontend Frameworks** (React.js, React Native)

**Software Development Tools** (ES6, Responsive Web Design, Web Accessibility, RESTful APIs, UX/UI Principles)

### PROJECTS

#### Battleship Game

- Designed and developed a web application that allows users to play the classic game of Battleship directly in the browser.
- Implemented the game logic using JavaScript, utilizing arrays, object-oriented programming, and event handling to create an interactive gaming experience.
- Utilized HTML and CSS to design the user interface, providing an intuitive and visually appealing game environment.

#### Weather App

- Created a responsive web application where users can search for weather information by city, providing real-time weather data.
- Integrated a weather API with JavaScript to fetch and display accurate weather information based on user input.
- Designed the user interface using HTML, CSS, and responsive design principles, ensuring a seamless experience across different devices.

#### Bookstore Kiosk (In-Progress)

- Collaborating on the development of a touch-screen kiosk software using React Native to create an intuitive and efficient bookstore browsing experience.
- Utilizing an API to simulate a store inventory database, allowing users to search for books and efficiently manage online pick-up orders.
- Working closely with a UX/UI designer to research, prototype, and implement user-centered design principles, enhancing the overall user experience.
- Developing the application using React Native, JavaScript, and leveraging modern development practices and libraries to create a scalable and robust software solution.

### PROFESSIONAL EXPERIENCE

#### Sales Specialist, Spectrum (Charter Communication)

06/2022 – present

- Actively participated in software migrations, providing valuable feedback to the development team to enhance user experience and optimize software functionality.
- Demonstrated strong problem-solving skills by identifying and addressing customer pain points, resulting in a 10% increase in customer retention.
- Utilized CRM software to manage customer relationships, track sales activities, and generate reports for sales analysis and forecasting.

#### Customer Service Specialist, Best Buy

04/2021 – 06/2022

- Acquired in-depth knowledge of emerging technologies, including software applications, to educate customers and drive sales.
- Conducted product demonstrations and delivered persuasive presentations to customers, resulting in a 15% increase in software sales.
- Led training sessions for new employees, sharing software expertise and enhancing the team's technical knowledge.

### EDUCATION

Indiana University - Purdue University, Computer Science (B. S.)

Indianapolis