

Faraz Fayyaz

Software Engineer

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EDUCATION

Computer Science

Indiana University - Purdue University of Indianapolis

SKILLS

Languages

JavaScript, Python, HTML, CSS

Framework

React.Js

Database

MongoDB

Traits

Communication, Teamwork, Organization, Time-Management

PROJECTS

Battleship Game

- Designed and developed a web app which allows users to play a classic game of battleship against the browser.
- Utilized arrays, object-oriented-programming, and events to create browser behavior based on the rules of battleship game.

Weather App

- Designed and developed a web app where users can search a city location and the browser would produce the weather information in real-time.
- Utilized a weather API with JavaScript to fetch information based on user search event.

Bookstore Kiosk (In-Progress)

- Developing software in a touch-screen kiosk format using React Native and utilizing an API to mimic store inventory database.
- Partnered with a UX/UI designer responsible for researching and designing product.
- Proposed to allow users to search books and check online pick-up orders quickly and efficiently.

PROFESSIONAL EXPERIENCE

Sales Specialist

06/2022 – present

Spectrum

- Mastered new software migrations to allow effective customer assistance.
- Consulted customers on valuable offers to save money and encourage daily sales.
- Communicated weekly with leadership to stay informed on company changes and sales offers.
- Escalated customer issues to increase retention and offer sales opportunities.

Customer Service Specialist

04/2021 – 06/2022

Best Buy

- Learned about upcoming technologies to be prepared for informing customers.
- Expanded from single department focus to multiple departments, increasing sales opportunities.
- Prioritized discovering customer needs and offering solution to meet their their needs.
- Led training experience for upcoming employees.