Faraz Fayyaz

Software Engineer

✉ farazfayyazwork@gmail.com   📞 5166526774   📍 Indianapolis, IN   ➹ https://www.farazfayyaz.com/

⌗ https://github.com/farazfayyaz   in https://www.linkedin.com/in/faraz-fayyaz/

PROJECTS

Battleship Game 🔗
- Designed and programmed a web app which allows users to play a classic game of battleship against the browser.
- Utilized arrays, object-oriented-programming, and events to create browser behavior based on the rules of battleship game.
- Developed using HTML, CSS, and JavaScript.

Weather App 🔗
- Designed and programmed a web app where users can search a city location and the browser would produce the weather information in real-time.
- Utilized a weather API with JavaScript to fetch information based on user search event.
- Developed using HTML, CSS, and JavaScript.

Bookstore Kisok (In-Progress)
- Developing software in a touch-screen kiosk format using React Native and utilizing an API to mimic store inventory database.
- Partnered with a UX/UI designer responsible for researching and designing product.
- Proposed to allow users to search books and check online pick-up orders quickly and efficiently.
- Developing with React Native and JavaScript.

SKILLS

Technologies
JavaScript, React.Js, Node.Js, MongoDB, Python, HTML, CSS

Traits
Communication, Teamwork, Organization, Time-Management, Leadership

EDUCATION

Computer Science
Indiana University - Purdue University of Indianapolis

PROFESSIONAL EXPERIENCE

Sales Specialist   06/2022 – present
Spectrum
- Mastered new software migrations to allow effective customer assistance and increase sales efficiency by 5 more sales per day.
- Consulted customers on valuable offers to save money and encourage daily sales.
- Communicated weekly with leadership to stay informed on company changes and sales offers.
- Escalated customer issues to increase retention by 2% and drive new mobile sales.

Customer Service Specialist   04/2021 – 06/2022
Best Buy
- Learned about upcoming technologies to educate customers and drive daily sales.
- Expanded from single department focus to multiple departments, increasing daily sales opportunities by 10%.
- Prioritized discovering customer needs and offering solutions which encouraged at least 20 sales per day.
- Led weekly training experiences for upcoming employees and improved staff knowledge.