Replication code for "An Explainable Attention Network for Fraud Detection in Claims Management"

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https://github.com/farbmacher/claims-management-joe

Replication of models

Please note that the original data is confidential and cannot be shared. To illustrate our code, we generated some artificial claims. This data is not intended to replicate the results in our paper.

0. Prerequisites:

Install Anaconda on our machine, for more details see https://www.anaconda.com/products/individual (we used Anaconda3-2019.10-MacOSX, conda 4.9.2 (macOS) and conda 4.8.3 (Windows))

I. Build only our deep learning model: (no administrator rights are necessary)

- 1. Create a conda environment using environment.yml.

 Copy environment.yml to your home folder. Type in terminal (macOS) or Anaconda Prompt (Windows):
 - (a) conda env create -f environment.yml
 - (b) conda activate claims-management-joe
 - (c) If you have a CUDA GPU on your machine, you can activate it by typing pip install torch==1.7.1+cu110 -f https://download.pytorch.org/whl/torch_stable.html You can change the number of workers with CORES_TO_USE in constants_imports.py
 - (d) spyder
- 2. Change working directory in Spyder to the 'Code JoE' folder
- 3. To prepare data, run loading_data.py
- 4. To fit the deep learning model, run training_functions.py
 Note: training_functions.py performs a hyperparameter search. All fitted DL
 models are stored in the subfolders of ./data_modified/tensorboard_files_6
- 5. Use store_dl_pred.py to find the best model and export the deep learning predictions

II. Build the baseline (boosted trees) model and our DL model: (administrator rights are necessary)

- 1. Create a conda environment using environment.yml. Copy environment.yml to your home folder. Type in terminal:
 - (a) conda env create -f environment.yml
 - (b) conda activate claims-management-joe
 - (c) To install xgboost, switch to administrator user first and type in terminal
 - i. /bin/bash -c "\$(curl -fsSL https://raw.githubusercontent.com/Homebrew/install/HEAD/install.sh)"
 - ii. brew install libomp
 - (d) Now, you can **switch back to non-administrator user** and type in terminal:
 - (e) conda activate claims-management-joe
 - (f) pip3 install xgboost
 - (g) spyder

For more information about installing xgboost and brew, see https://xgboost.readthedocs.io/en/latest/build.html https://brew.sh

- 2. Change working directory in Spyder to the 'Code JoE' folder
- 3. To prepare data, run loading_data.py
- 4. To fit the boosted trees model, run baseline_training_functions.py
- 5. To fit the deep learning model, run training_functions.py
 Note: training_functions.py performs a hyperparameter search. All fitted DL
 models are stored in the subfolders of ./data_modified/tensorboard_files_6
- 6. Use store_dl_pred.py to find the best model and export the deep learning predictions

III. Generate main graphs:

- 1. Build our deep learning and the competitor model (see II.)
- 2. Graphs have been generated in Stata, see
 - (a) 0 load predictions.do
 - (b) 1 graph Top Frauds.do
 - (c) 2 graph Pi.do

Note: "environment.yml" sets up a conda environment (named claims-management-joe) with the following content:

```
\label{eq:python} \begin{split} &\text{python}{==}3.7; \\ &\text{spyder}{==}3.3.6; \\ &\text{torch}{==}1.7.1; \\ &\text{tensorboard}{==}2.1.0; \\ &\text{scikit-optimize}{==}0.7.1; \\ &\text{pandas}{==}0.25.1; \\ &\text{tqdm}{==}4.36.1; \\ &\text{scikit-learn}{==}0.21.3; \\ &\text{and} \\ &\text{the package warmup-scheduler (v0.3.2), via} \end{split}
```

```
\label{lem:pip} \begin{tabular}{ll} pip install git+https://github.com/ildoonet/pytorch-gradual-warmup-lr.git or use \end{tabular}
```

```
pip install https://github.com/ildoonet/pytorch-gradual-warmup-lr/zipball/master
```

If anything goes wrong during the setup, you can delete the environment with conda remove --name claims-management-joe --all