

Farbod Jalilfar

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SUMMARY OF QUALIFICATIONS

- 8 months of working experience as an IT helpdesk and Webmaster, focusing on resolving technical issues to ensure smooth operations and customer satisfaction
- 3rd-year student at Toronto Metropolitan University, majoring in Computer Science
- Excellent **leadership skills** demonstrated through leading a team of three in providing support to over 450 computer science students at TMU and developing and implementing long-term goals to enhance their academic journey.
- Excellent **problem-solving skills** showcased through successful collaboration with a team of three in resolving coding challenges for Methacks AI Application.
- Exceptional **communication skills** demonstrated through regular interactions with 50 customers per week, effectively addressing their technical concerns at The Central Computer Shop.

Technical Skills: Python, SQL, Java, React, JavaScript, Swift, CSS, HTML and C/C++ (see my projects on GitHub)

Technologies: Node JS, Git, GitHub, Angular and BASH

EDUCATION

Toronto Metropolitan University (Ryerson University)

Sep 2022 – May 2026

Bachelor of Science (B.S.) Computer Science (Co-op): 3.3/4.33 CGPA:

Relevant Courses: Data Structures and Algorithms, Web Systems Development, Computer Organization II

WORK EXPERIENCE

Bomou Bakery - Supervisor [Toronto, Canada]

Jul 2023 – Present

- Supervised daily front-of-house operations, ensuring smooth service flow and consistent adherence to company standards.
- Prepared and served a wide range of beverages with attention to presentation, taste, and customer preferences.
- Trained and mentored new team members, fostering a collaborative and high-performing work environment.

The Central Computer Shop - IT Help Desk [Tehran, Iran]

Jan 2021 - May 2021

- Resolved technical issues for 50+ customers each week, by using analytical and problem-solving skills.
- Communicated effectively with team members and customers, contributing to a positive and productive work environment.

Keshtsazb Company – Financial Assistant [Tehran, Iran]

Jan 2021 - May 2021

- Entered and recorded all incoming invoices daily into the company's accounting system with a high level of accuracy and attention to detail.
 - Monitored and updated financial records, ensuring timely processing of transactions and alignment with internal accounting policies.
 - Supported monthly and quarterly financial reporting by organizing invoice data and reconciling discrepancies.
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PERSONAL PROJECTS

Audio Content Library Management System, Java | [source](#)

May 2023

- Built a text-based music and audiobook management system simulating an Apple Music-like platform.
- Developed advanced search (title, artist, genre, partial match) and sorting (year, title, length) functionalities using Java Collections and custom comparators.

Robot 3D Design and Visualization System, C++/OpenGL | [source](#)

- Developed a modular 3D robot modeling system with interactive camera controls and hierarchical assembly of robot parts using C++ and OpenGL.
- Implemented mesh viewer and surface modeller features, including OBJ file import/export, mesh subdivision, and real-time rendering modes.