

# Testing Phase-I (Testing UI Action)

|               |                         |
|---------------|-------------------------|
| Date          | 26 June 2025            |
| Team ID       | LTVIP2025TMID29726      |
| Project Name  | Asset Management Portal |
| Maximum Marks | 4 Marks                 |

## Testing UI Action Phase

This test validates that the custom UI Action “Mark As Lost” works as intended by updating the status of an asset in the Asset Inventory table.

---

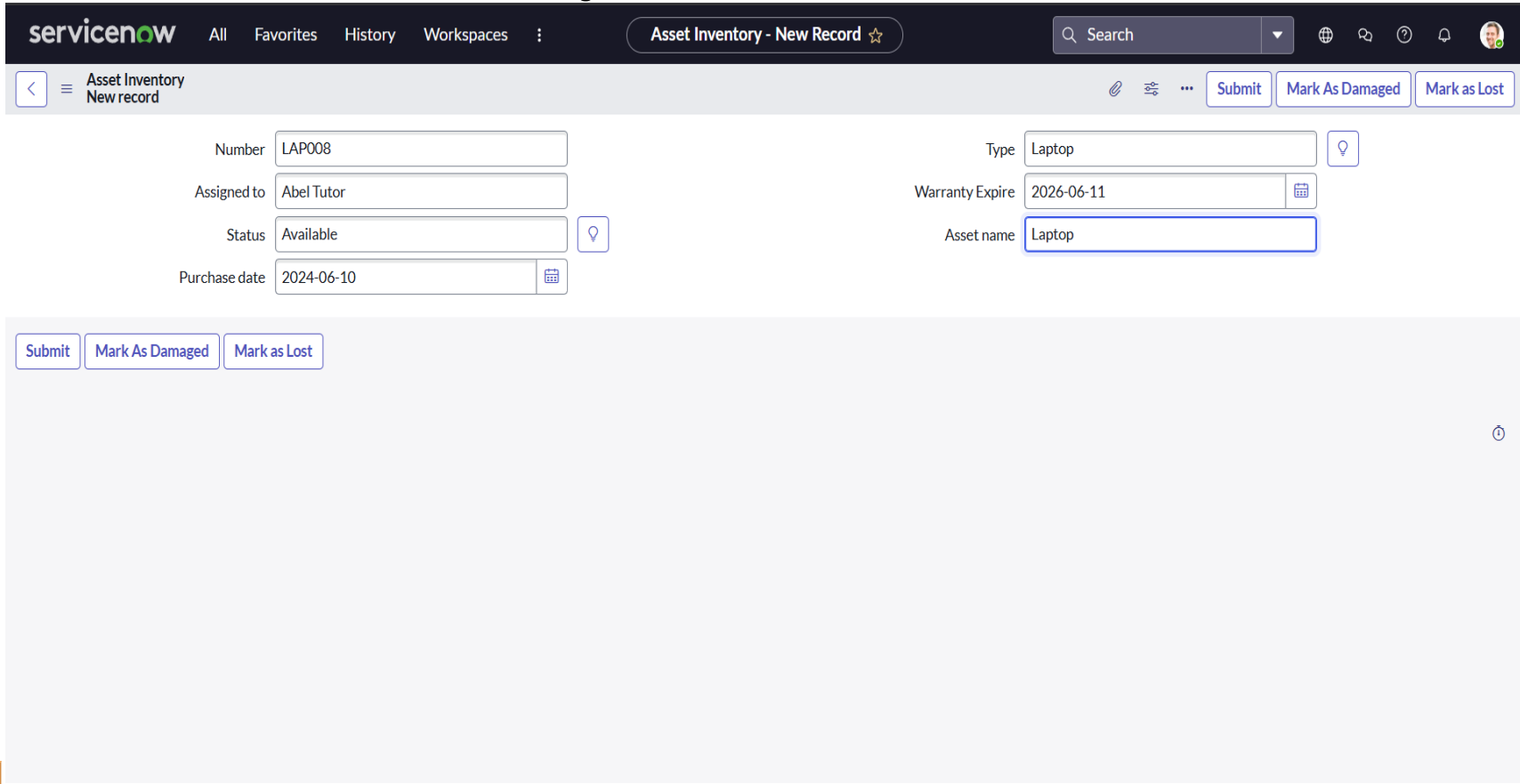
## Objective

To confirm that:

- The “Mark As Lost” button is visible when appropriate.
  - Clicking it updates the Status field to “Lost”.
  - The user is redirected to the updated record.
  - The update reflects in the database.
-

## Step-by-Step Test Performed


### 1. A new asset record was created with the following details:











The screenshot shows the ServiceNow 'Asset Inventory - New Record' form. The header includes the ServiceNow logo, navigation links (All, Favorites, History, Workspaces), a search bar, and a user profile icon. The form title is 'Asset Inventory - New Record'. Below the title bar, there are three buttons: 'Submit', 'Mark As Damaged', and 'Mark as Lost'. The form fields are organized into two columns. The left column contains: 'Number' (LAP008), 'Assigned to' (Abel Tutor), 'Status' (Available), and 'Purchase date' (2024-06-10). The right column contains: 'Type' (Laptop), 'Warranty Expire' (2026-06-11), and 'Asset name' (Laptop). At the bottom of the form, there are three buttons: 'Submit', 'Mark As Damaged', and 'Mark as Lost'. A small icon is visible in the bottom right corner of the form area.

| Field           | Value      |
|-----------------|------------|
| Number          | LAP008     |
| Assigned to     | Abel Tutor |
| Status          | Available  |
| Purchase date   | 2024-06-10 |
| Type            | Laptop     |
| Warranty Expire | 2026-06-11 |
| Asset name      | Laptop     |

### 2. After saving, the record was reopened and the custom button “Mark As Lost” was clicked.


**servicenow** All Favorites History Workspaces Admin Asset Inventory - LAP008 


Search      


< ≡ Asset Inventory LAP008   ... Update Mark As Damaged Mark as Lost Mark as Repaired Delete ↑ ↓


Number

Assigned to

Status  


Purchase date  


Type  

Warranty Expire  

Asset name

Update Mark As Damaged Mark as Lost Mark as Repaired Delete





✓ **Output Observed**

- The UI Action “Mark As Lost” was visible on the form.

- **Upon clicking it:**
    - The script ran correctly.
    - The Status field changed from “Available” to “Lost”.
    - The user was redirected to the updated record form.
- 

## **Result**

✓ The “Mark As Lost” UI Action works as expected. It updates the record’s status in real-time and provides a seamless workflow for tracking lost assets.