



BUKU PANDUAN

APLIKASI PENYEDIA LAYANAN TEKNISI



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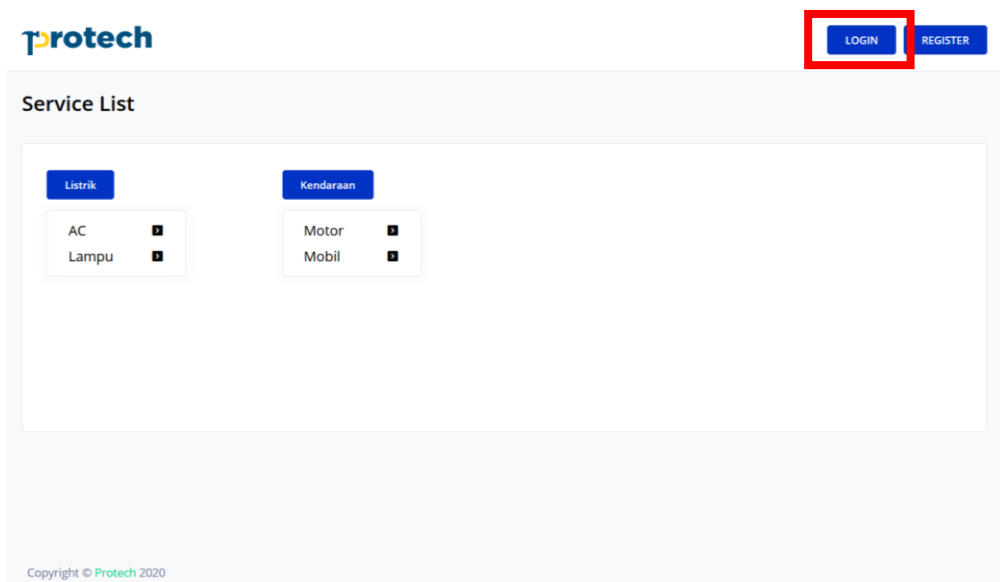
1. Pengenalan Aplikasi Protech

Aplikasi *Protech* merupakan aplikasi yang dapat digunakan untuk pencarian dan pemesanan layanan teknisi. Dengan aplikasi ini, teknisi dapat mencari pekerjaan berdasarkan keterampilan yang dimiliki dan pelanggan dapat mencari teknisi yang dapat memperbaiki kerusakan pada komponen rumah mereka. Aplikasi *Protech* hadir dengan beberapa fitur mulai dari melakukan pencarian teknisi sesuai kategori layanan, hingga proses pembayaran yang terverifikasi.

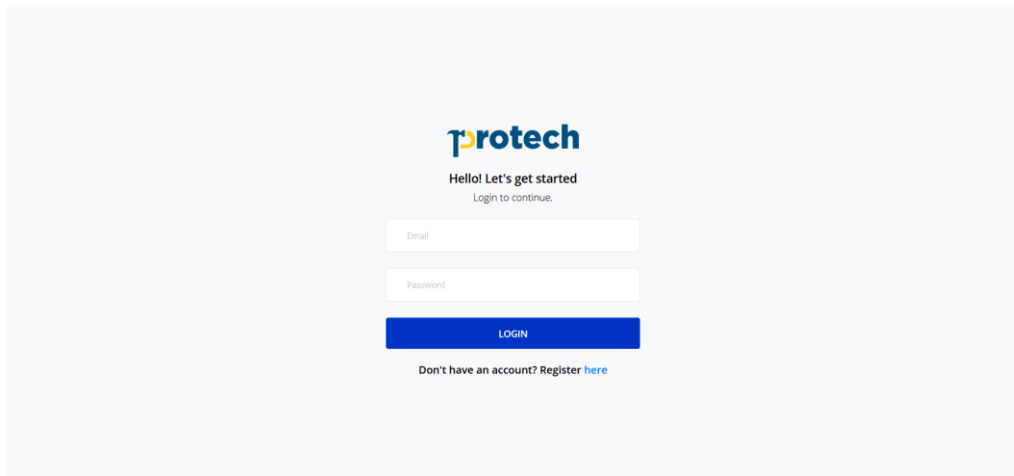
2. Panduan Admin

2.1 Cara Melakukan Login

- Masuk ke halaman utama dengan url : localhost/protech
- Tekan tombol login di sebelah kanan atas



- Kemudian akan muncul form login



The login form for Protech features the company logo at the top, followed by a welcome message and a login instruction. It includes input fields for email and password, a prominent blue login button, and a link for new users to register.

protech

Hello! Let's get started
Login to continue.

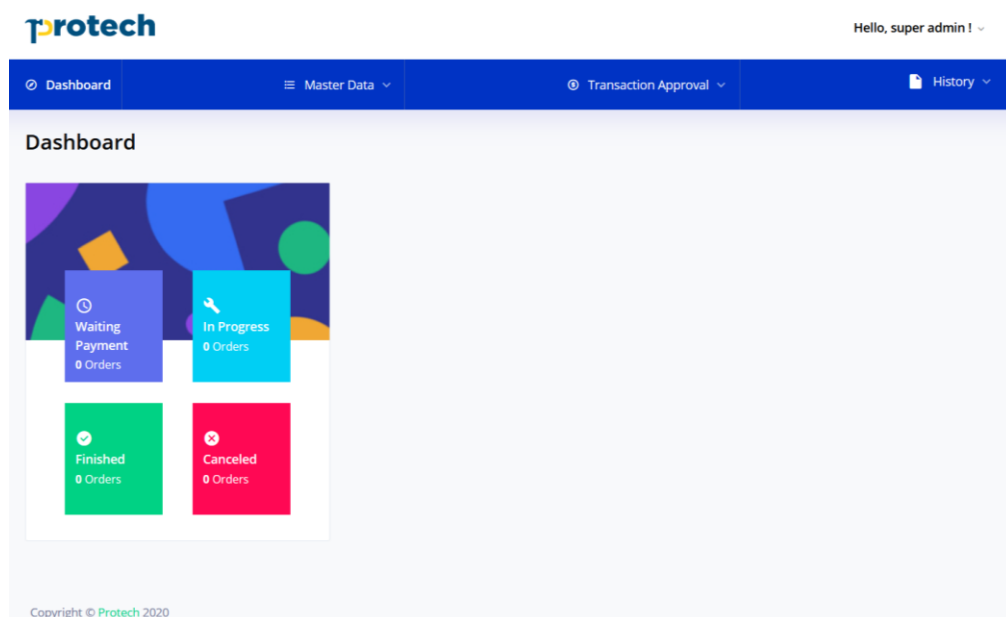
Email

Password

LOGIN

Don't have an account? Register [here](#)

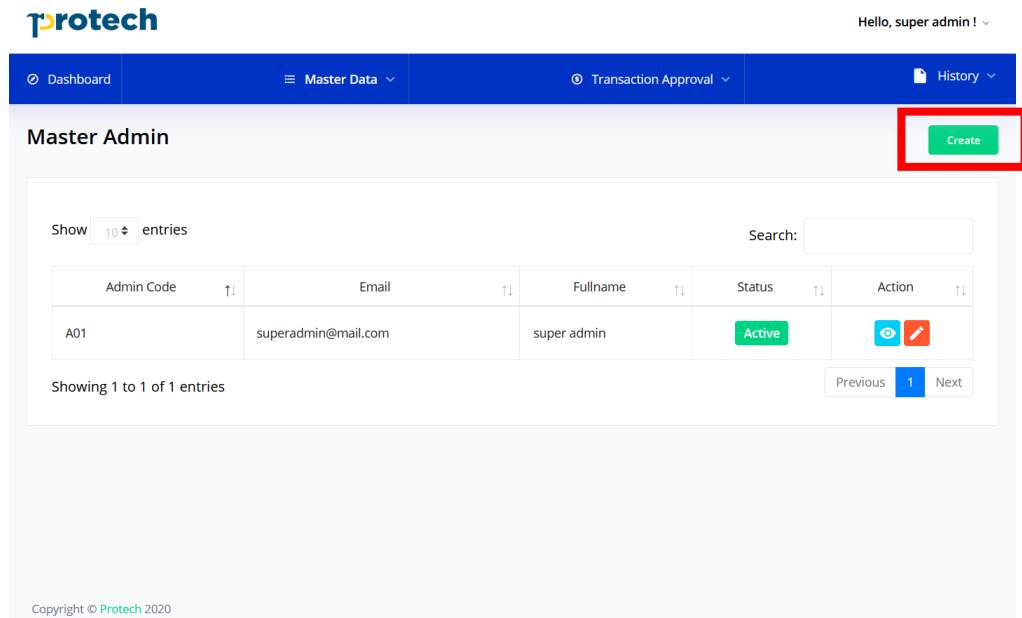
- Inputkan email dan password yang benar
- Tekan tombol login
- Selanjutnya akan diarahkan ke halaman dashboard



2.2 Cara Mengelola Data Admin

2.2.1 Create Admin

- Pilih menu Master Data → Admin
- Tekan tombol Create di sebelah kanan atas



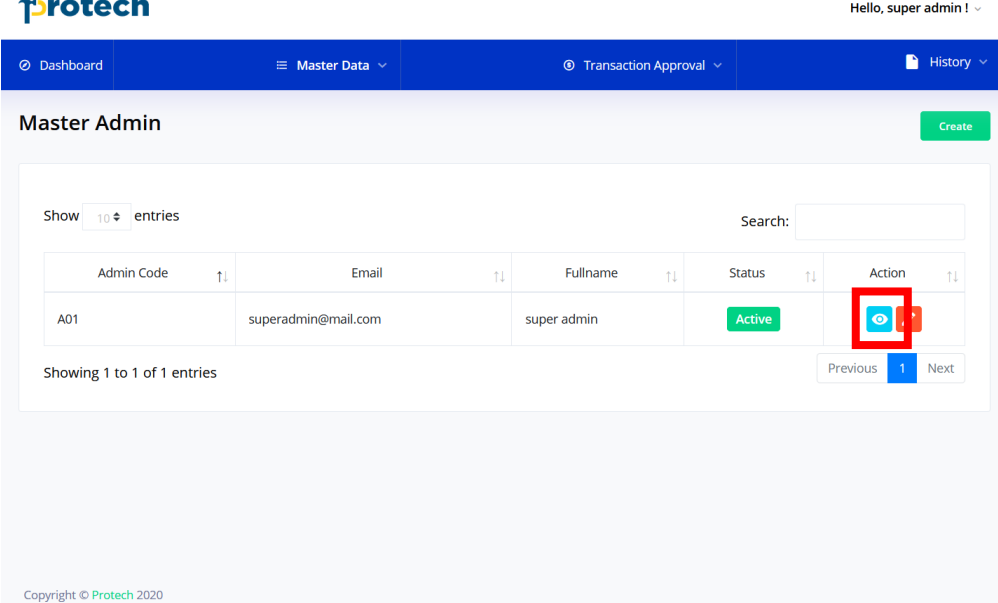
- Inputkan data admin pada tempat yang telah disediakan

The screenshot shows the Protech web application interface. At the top, there's a navigation bar with 'Dashboard', 'Master Data', 'Transaction Approval', and 'History'. The 'Master Data' menu is selected. Below the navigation bar, the page title is 'Create Admin'. The form contains five input fields: Email, Fullname, Phone, Full Address, and Identity Number. At the bottom left of the form, there are two buttons: 'Save' and 'Back'.

- Klik tombol save

2.2.2 View Admin

- Pilih menu Master Data → Admin
- Tekan tombol view (icon bergambar mata)




protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Admin

Create

Show 10 entries Search:

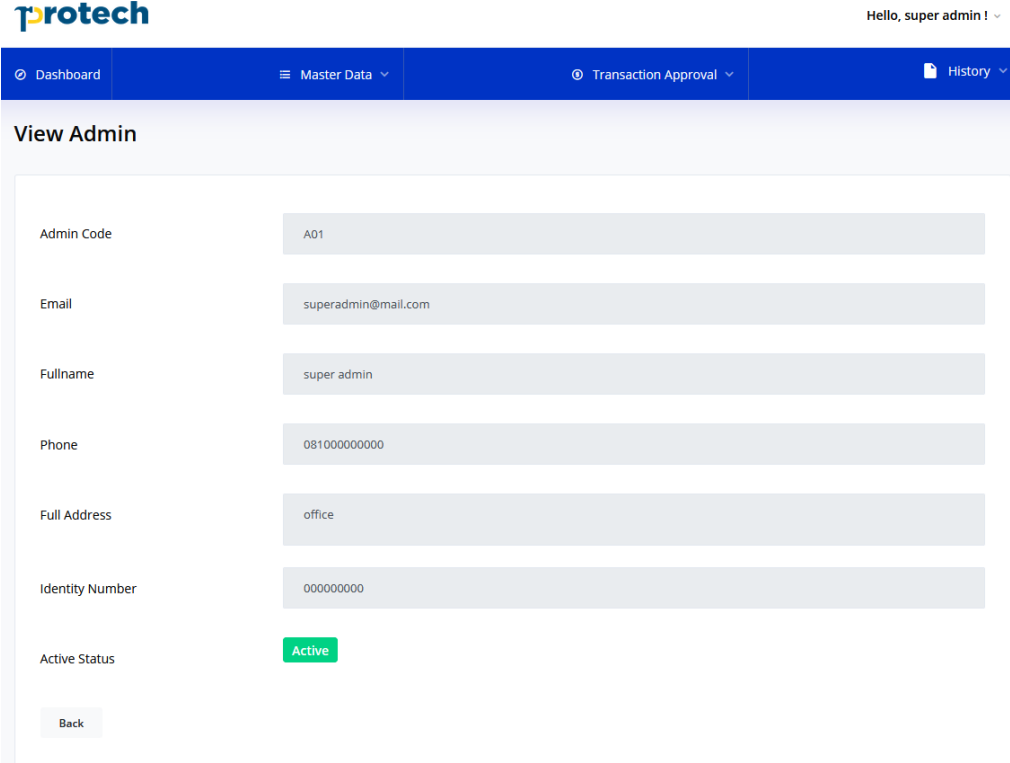
Admin Code	Email	Fullname	Status	Action
A01	superadmin@mail.com	super admin	Active	

Showing 1 to 1 of 1 entries

Previous 1 Next

Copyright © Protech 2020

- Kemudian akan muncul detail admin



protech Hello, super admin !

Dashboard Master Data Transaction Approval History

View Admin

Admin Code	A01
Email	superadmin@mail.com
Fullname	super admin
Phone	081000000000
Full Address	office
Identity Number	000000000
Active Status	Active

Back

2.2.3 Update Admin

- Pilih menu Master Data → Admin
- Tekan tombol edit (icon bergambar pensil)


protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Admin

Create

Show 10 entries Search:

Admin Code	Email	Fullname	Status	Action
A01	superadmin@mail.com	super admin	Active	

Showing 1 to 1 of 1 entries Previous 1 Next

Copyright © Protech 2020

- Ubah data yang ingin diubah

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Edit Admin

Admin Code: A01

Email: superadmin@mail.com

Fullname: super admin

Phone: 081000000000

Full Address: office

Identity Number: 000000000

Active Status: ☒

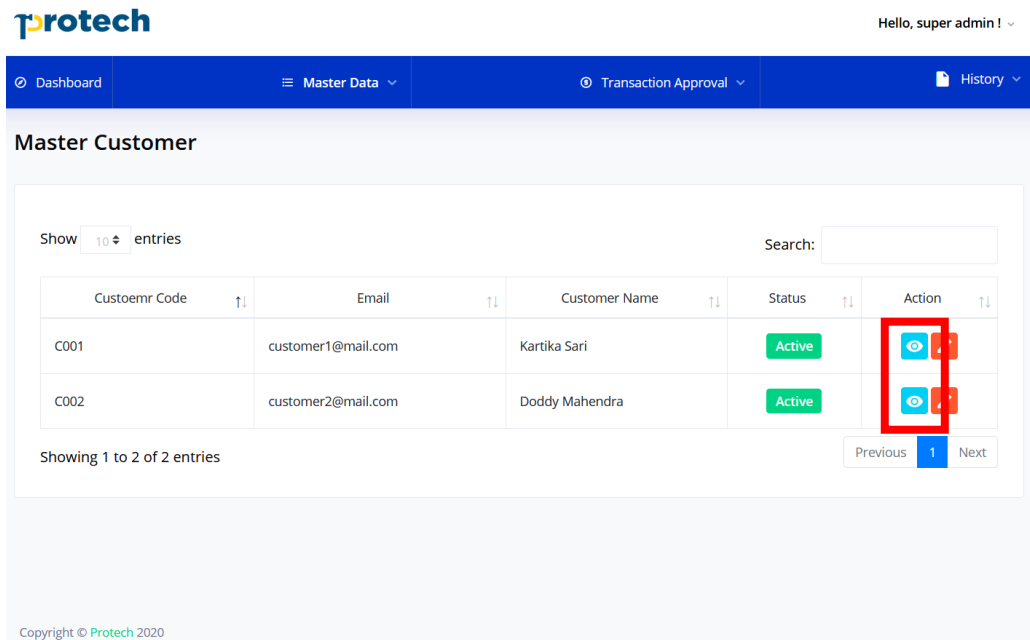
Save Back

- Klik tombol save

2.3 Cara Mengelola Data Customer

2.3.1 View Customer

- Pilih menu Master Data → Customer
- Tekan tombol view (icon bergambar mata)









protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Customer

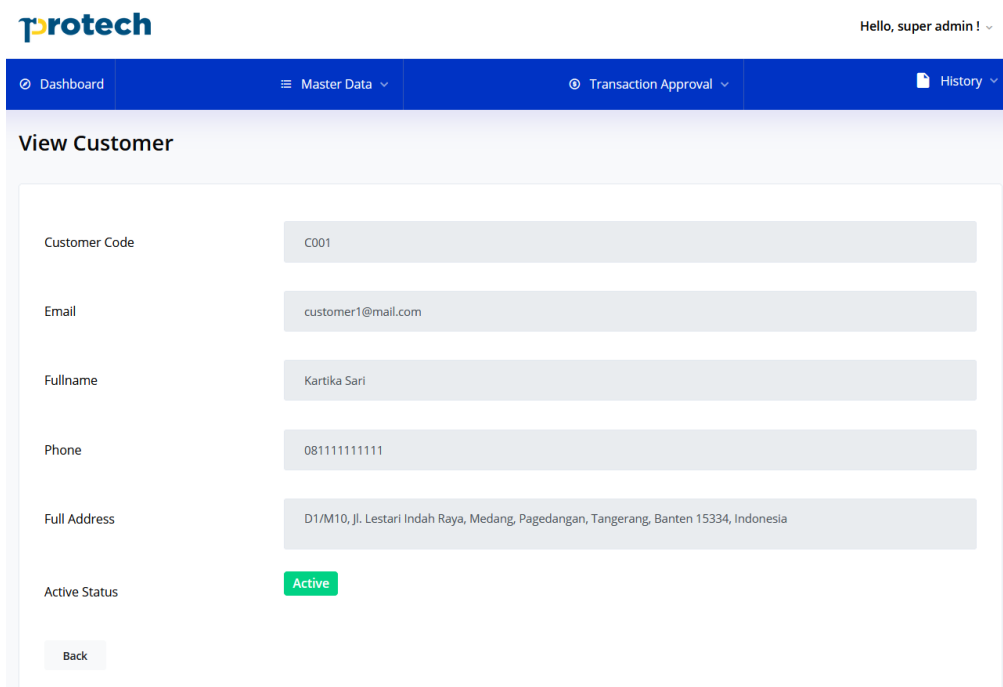
Show 10 entries Search:

Customer Code	Email	Customer Name	Status	Action
C001	customer1@mail.com	Kartika Sari	Active	  
C002	customer2@mail.com	Doddy Mahendra	Active	  

Showing 1 to 2 of 2 entries Previous 1 Next

Copyright © Protech 2020

- Kemudian akan muncul detail customer



protech Hello, super admin !

Dashboard Master Data Transaction Approval History

View Customer

Customer Code: C001

Email: customer1@mail.com

Fullname: Kartika Sari

Phone: 081111111111

Full Address: D1/M10, Jl. Lestari Indah Raya, Medang, Pagedangan, Tangerang, Banten 15334, Indonesia

Active Status: Active

Back

2.3.2 Update Customer



- Pilih menu Master Data → Customer
- Tekan tombol edit (icon bergambar pensil)

protech Hello, super admin ! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Master Customer

Show 10 ▾ entries Search:

Customer Code	Email	Customer Name	Status	Action
C001	customer1@mail.com	Kartika Sari	Active	
C002	customer2@mail.com	Doddy Mahendra	Active	

Showing 1 to 2 of 2 entries Previous 1 Next

Copyright © Protech 2020

- Ubah data yang ingin diubah

protech Hello, super admin ! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Edit Customer

Customer Code: C001

Email: customer1@mail.com


Fullname: Kartika Sari

Phone: 081111111111

Active Status: ☒

Full Address: D1/M10, Jl. Lestari Indah Raya, Medang, Pagedangan, Tangerang, Banten 15334, Indonesia

Map Satellite Enter a location



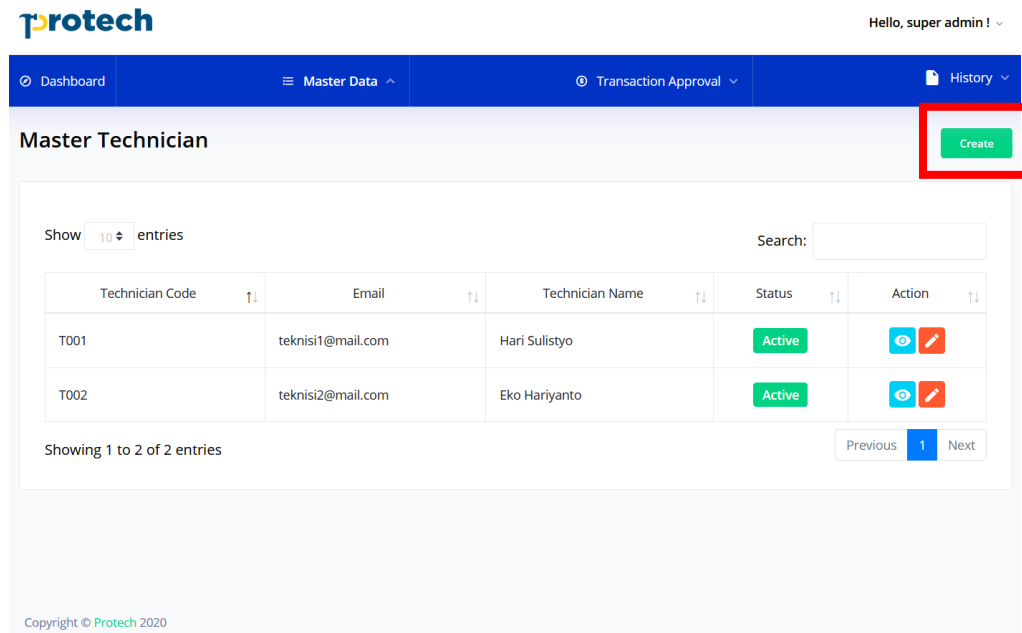
Map data ©2020 Terms of Use Report a map error

- Klik tombol save

2.4 Cara Mengelola Data Teknisi

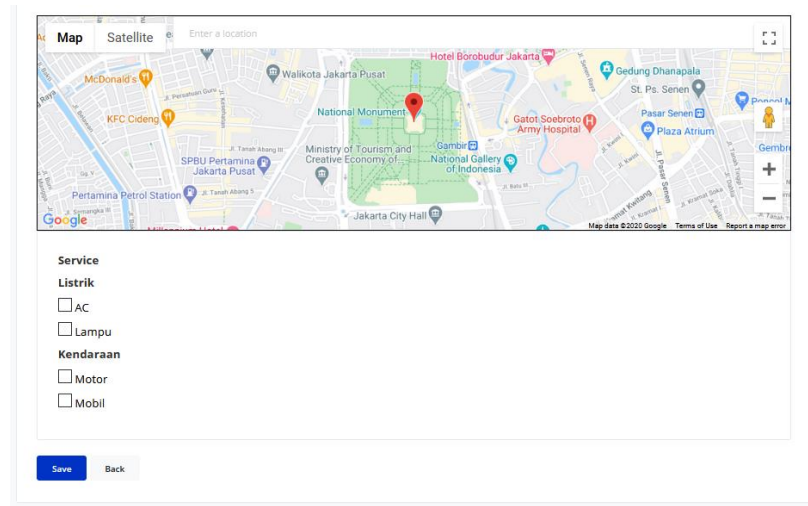
2.4.1 Create Teknisi

- Pilih menu Master Data → Technician
- Tekan tombol Create di sebelah kanan atas



- Inputkan data teknisi pada tempat yang telah disediakan

The screenshot shows the 'Create Technician' form in the Protech web application. The form has several input fields: Email, Fullname, Phone, Identity Number, Bank Account Number, Pass Photo (with a 'Browse...' button and 'No file selected.' message), ERROR, KTP Photo (with a 'Browse...' button and 'No file selected.' message), ERROR, and Full Address. The form is titled 'Create Technician' and is located under the 'Master Data' menu.



- Klik tombol save

2.4.2 View Teknisi





- Pilih menu Master Data → Technician
- Tekan tombol view (icon bergambar mata)

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Technician Create


Show 10 entries Search:

Technician Code	Email	Technician Name	Status	Action
T001	teknisi1@mail.com	Hari Sulistyio	Active	 
T002	teknisi2@mail.com	Eko Hariyanto	Active	 

Showing 1 to 2 of 2 entries Previous 1 Next



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- Kemudian akan muncul detail technician


Hello, super admin !

Dashboard
Master Data
Transaction Approval
History

View Technician

Technician Code	T002
Email	teknisi2@mail.com
Fullname	Eko Hariyanto
Phone	082222222222
Identity Number	022222222222
Pass Photo	
KTP Photo	
Bank Account Number	022222222222
Full Address	Jl. Lestari Segar 5 Blok D4G No.21, RT.4/RW.3, Medang, Kec. Pagedangan, Tangerang, Banten 15334, Indonesia
Average Rate	
Active Status	Active

Service

Listrik

☒ AC

☒ Lampu

Kendaraan

☒ Motor

☒ Mobil

Back

Copyright © Protech 2020

2.4.3 Update Teknisi

- Pilih menu Master Data → Technician
- Tekan tombol edit (icon bergambar pensil)



protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Technician

Create

Show 10 entries Search:

Technician Code	Email	Technician Name	Status	Action
T001	teknisi1@mail.com	Hari Sulistyo	Active	
T002	teknisi2@mail.com	Eko Hariyanto	Active	

Showing 1 to 2 of 2 entries Previous Next

Copyright © Protech 2020

- Ubah data yang ingin diubah

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Edit Technician

Technician Code: T002


Email: teknisi2@mail.com

Fullname: Eko Hariyanto

Phone: 08222222222


Identity Number: 02222222222

Pass Photo: No file selected.

Pass Photo: 

KTP Photo: No file selected.

KTP Photo



Bank Account Number

02222222222

Active Status


☒

Full Address

Jl. Lestari Segar 5 Blok D4G No.21, RT.4/RW.3, Medang, Kec. Pagedangan, Tangerang, Banten 15334, Indonesia

MapSatellite

Enter a location



Service

Listrik

☒ AC

☒ Lampu

Kendaraan

☒ Motor

☒ Mobil

Save

Back

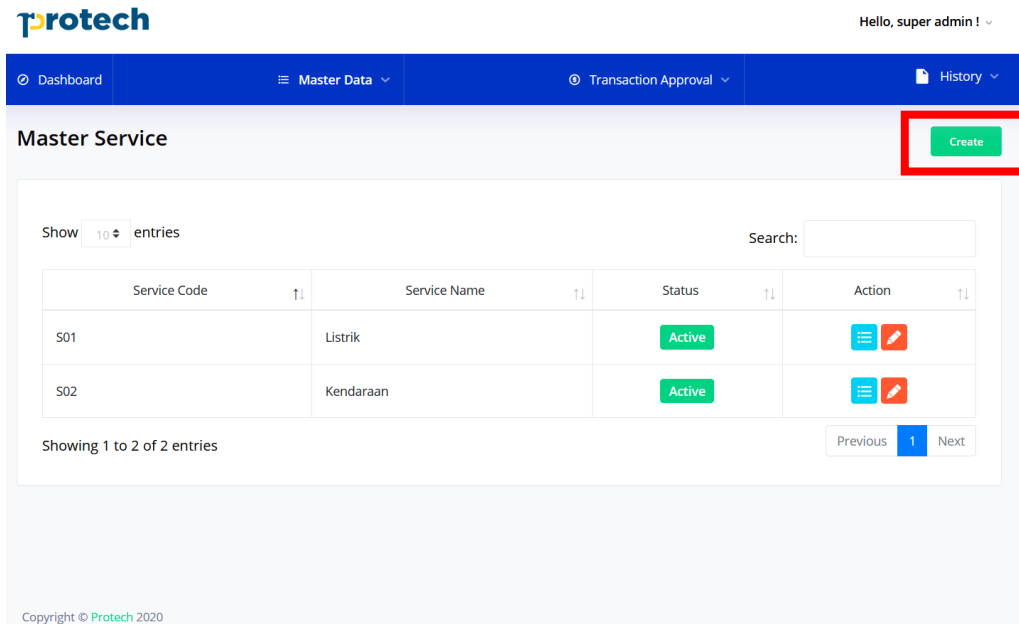
- Klik tombol save

14

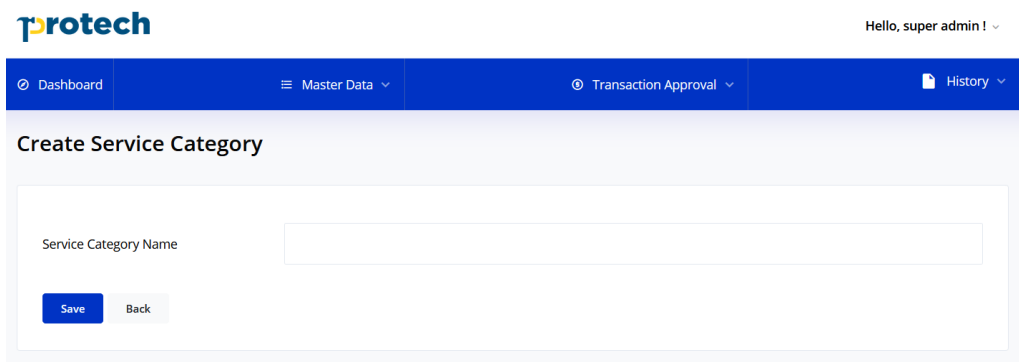
2.5 Cara Mengelola Data Service

2.5.1 Create Service Category

- Pilih menu Master Data → Service
- Tekan tombol Create di sebelah kanan atas



- Inputkan data service category pada tempat yang telah disediakan



- Klik tombol save

2.5.2 Update Service Category

- Pilih menu Master Data → Service
- Tekan tombol edit (icon bergambar pensil)



protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Master Service

Create

Show 10 ▾ entries Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	
S02	Kendaraan	Active	

Showing 1 to 2 of 2 entries Previous 1 Next

Copyright © Protech 2020

- Ubah data yang ingin diubah

protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Edit Service Category

Service Category Code S01

Service Category Name

Active Status ☒

Save Back

- Klik tombol save

2.5.3 View Service Detail List

- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)





protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Master Service

Create

Show 10 ▾ entries Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	 
S02	Kendaraan	Active	 

Showing 1 to 2 of 2 entries

Previous 1 Next

Copyright © Protech 2020

- Selanjutnya akan muncul Service Detail List





protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

S01 - Listrik

Back to Service Category Create

Show 10 ▾ entries Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries

Previous 1 Next

2.5.4 Create Service Detail

- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)





protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Service

Create

Show 10 entries Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	 
S02	Kendaraan	Active	 

Showing 1 to 2 of 2 entries Previous 1 Next

Copyright © Protech 2020

- Selanjutnya akan muncul Service Detail List
- Tekan tombol Create di sebelah kanan atas





protech Hello, super admin !

Dashboard Master Data Transaction Approval History

S01 - Listrik

Back to Service Category Create

Show 10 entries Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries Previous 1 Next

- Inputkan data service detail pada tempat yang telah disediakan

Dashboard Master Data Transaction Approval History

Create Service Detail

S01 - Listrik

Service Detail Name

Save Back

- Klik tombol save

2.5.5 Update Service Detail





- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)

Dashboard Master Data Transaction Approval History

Master Service

Create

Show 10 entries Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	 
S02	Kendaraan	Active	 

Showing 1 to 2 of 2 entries

Previous 1 Next

Copyright © Protech 2020

- Selanjutnya akan muncul Service Detail List
- Tekan tombol edit (icon bergambar pensil)





protech Hello, super admin !

Dashboard Master Data Transaction Approval History

S01 - Listrik

Back to Service Category Create

Show 10 entries Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries Previous 1 Next

- Ubah data yang ingin diubah

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Edit Service Detail

Service Detail Code S01SD01

Service Detail Name AC

Active Status ☒

Save Back

- Klik tombol save

2.5.6 View Service Type List





- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)

Dashboard Master Data Transaction Approval History

Master Service

Create

Show 10 entries Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	 
S02	Kendaraan	Active	 

Showing 1 to 2 of 2 entries

Previous 1 Next

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- Selanjutnya akan muncul Service Detail List
- Tekan tombol view (icon bergambar list)

Dashboard Master Data Transaction Approval History

S01 - Listrik

Back to Service Category Create

Show 10 entries Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries

Previous 1 Next

- Selanjutnya akan muncul Service Type List

protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Listrik - AC (S01SD01) [Back to Service Detail](#) [Create](#)

Show 10 ▾ entries Search:

ID ↑↓	Service Type Code ↑↓	Service Type Name ↑↓	Price ↑↓	Status ↑↓	Action ↑↓
1	S01SD01ST01	Pengecekan	10000.00	Active	
2	S01SD01ST02	Cuci Sedang	35000.00	Active	
3	S01SD01ST03	Cuci Besar	50000.00	Active	
4	S01SD01ST04	Turun mesin	200000.00	Active	

Showing 1 to 4 of 4 entries [Previous](#) [1](#) [Next](#)

2.5.7 Create Service Type

- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)

protech Hello, super admin! ▾

Dashboard Master Data ▾ Transaction Approval ▾ History ▾

Master Service [Create](#)

Show 10 ▾ entries Search:

Service Code ↑↓	Service Name ↑↓	Status ↑↓	Action ↑↓
S01	Listrik	Active	
S02	Kendaraan	Active	

Showing 1 to 2 of 2 entries [Previous](#) [1](#) [Next](#)

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- Selanjutnya akan muncul Service Detail List
- Tekan tombol view (icon bergambar list)

Dashboard Master Data Transaction Approval History

S01 - Listrik

Back to Service Category Create

Show 10 entries Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries Previous 1 Next





- Selanjutnya akan muncul Service Type List
- Tekan tombol Create di sebelah kanan atas

Dashboard Master Data Transaction Approval History

Listrik - AC (S01SD01)

Back to Service Detail Create

Show 10 entries Search:

ID	Service Type Code	Service Type Name	Price	Status	Action
1	S01SD01ST01	Pengecekan	10000.00	Active	
2	S01SD01ST02	Cuci Sedang	35000.00	Active	
3	S01SD01ST03	Cuci Besar	50000.00	Active	
4	S01SD01ST04	Turun mesin	200000.00	Active	

Showing 1 to 4 of 4 entries Previous 1 Next

- Inputkan data service type pada tempat yang telah disediakan

Dashboard
Master Data
Transaction Approval
History

Create Service Type

Listrik - AC (S01SD01)

Service Type Name

Price

Rp.

.00

Save

Back

- Klik tombol save

2.5.8 Update Service Type

- Pilih menu Master Data → Service
- Tekan tombol view (icon bergambar list)

Dashboard
Master Data
Transaction Approval
History

Master Service

Create

Show 10 entries
Search:

Service Code	Service Name	Status	Action
S01	Listrik	Active	<div> <div></div> <div></div> </div>
S02	Kendaraan	Active	<div> <div></div> <div></div> </div>

Showing 1 to 2 of 2 entries

Previous
1
Next

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- Selanjutnya akan muncul Service Detail List
- Tekan tombol view (icon bergambar list)

Dashboard
Master Data
Transaction Approval
History

S01 - Listrik

Back to Service Category
Create

Show 10 entries
Search:

Service Detail Code	Service Detail Name	Status	Action
S01SD01	AC	Active	 
S01SD02	Lampu	Active	 

Showing 1 to 2 of 2 entries
Previous 1 Next





- Selanjutnya akan muncul Service Type List
- Tekan tombol edit (icon bergambar pensil)

Dashboard
Master Data
Transaction Approval
History

Listrik - AC (S01SD01)

Back to Service Detail
Create

Show 10 entries
Search:

ID	Service Type Code	Service Type Name	Price	Status	Action
1	S01SD01ST01	Pengecekan	10000.00	Active	
2	S01SD01ST02	Cuci Sedang	35000.00	Active	
3	S01SD01ST03	Cuci Besar	50000.00	Active	
4	S01SD01ST04	Turun mesin	200000.00	Active	

Showing 1 to 4 of 4 entries
Previous 1 Next

- Ubah data yang ingin diubah

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Edit Service Type

Service Type Code: S01SD01ST01

Service Type Name: Pengecekan

Price: Rp. 10000.00

Active Status: ☒

[Save](#) [Back](#)

- Klik tombol save

2.6 Cara Mengelola Data FAQ

2.6.1 Create FAQ

- Pilih menu Master Data → FAQ
- Tekan tombol Create di sebelah kanan atas

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Frequently Asked Questions

[Create](#)

Show 10 entries Search:

Code	Question	Answer	Action
F00	Apakah protech itu?	Protech adalah...	View Edit

Showing 1 to 1 of 1 entries

[Previous](#) [1](#) [Next](#)

- Inputkan data FAQ pada tempat yang telah disediakan

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Create FAQ

Question

Answer

[Save](#) [Back](#)

- Klik tombol save

2.6.2 View FAQ

- Pilih menu Master Data → FAQ
- Tekan tombol view (icon bergambar mata)


protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Master Frequently Asked Questions

[Create](#)

Show 10 entries Search:

Code	Question	Answer	Action
F00	Apakah protech itu?	Protech adalah...	

Showing 1 to 1 of 1 entries

[Previous](#) [1](#) [Next](#)

- Kemudian akan muncul detail FAQ

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

View FAQ

FAQ Code F00

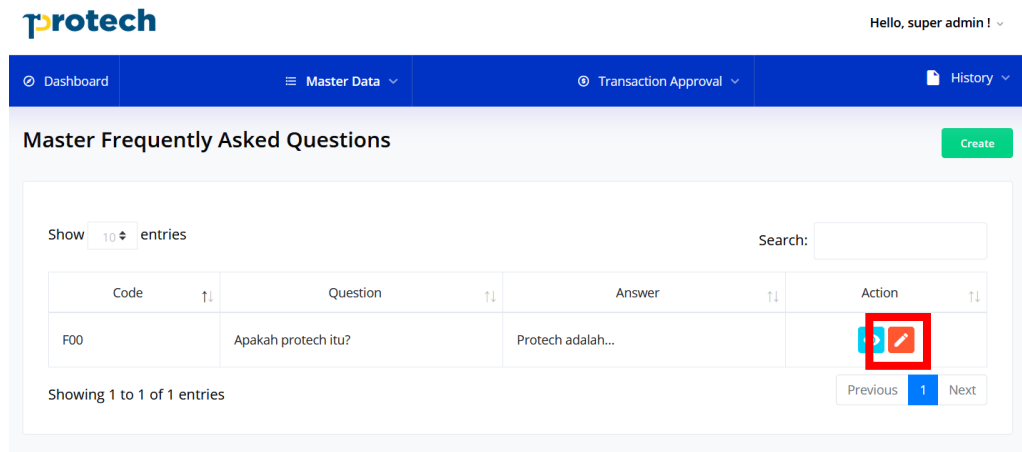
Question Apakah protech itu?

Answer Protech adalah...

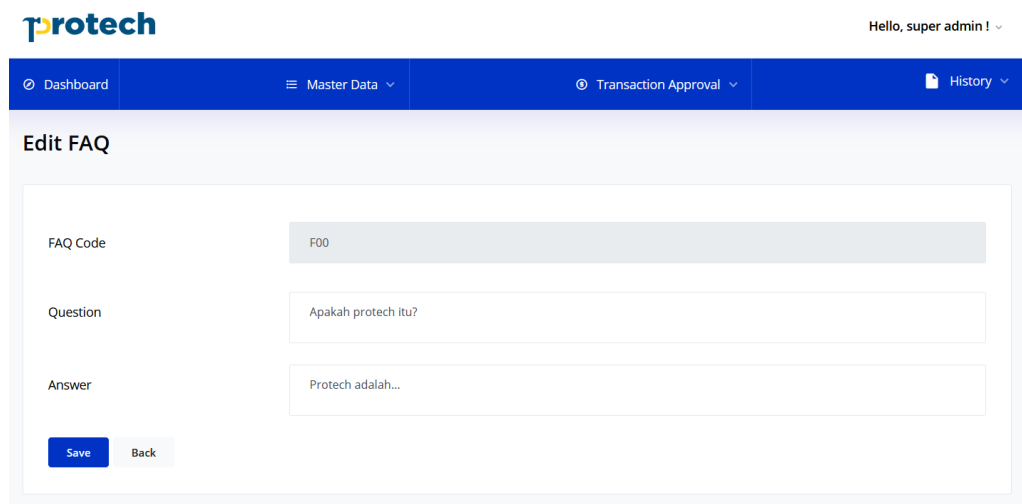
[Back](#)

2.6.3 Update FAQ

- Pilih menu Master Data → FAQ
- Tekan tombol edit (icon bergambar pensil)



- Ubah data yang ingin diubah



- Klik tombol save


2.7 Cara Memvalidasi Transaksi

- Pilih menu Transaction Approval → Transaction Wallet
- Kemudian akan muncul list transaction to be confirmed
- Tekan tombol confirmation (icon bergambar centang)

List Transaction to be Confirmed

Show 10 entries

Search:

No	Transaction Date Time	Transaction Type	User Type	Name	Amount	Action
1	2020-12-07 23:20:11	TOPU	Customer	Kartika Sari	20000.00	

Showing 1 to 1 of 1 entries

Previous1Next

- Sistem akan menampilkan detail transaksi

Hello, super admin !

DashboardMaster DataTransaction ApprovalHistory

View Transaction

ID	59
Phone	081111111111
Customer Name	Kartika Sari
Transaction Type	TOPU
Order Code	
Transaction Amount	20000.00
Transaction Datetime	2020-12-07 23:20:11

Receipt

Umur	Berat (A)	Berat (k+1) (B)	Y	Distance	Rank
16	8	9	8.7	7.5822161	
17	9	8.7	9.9	7.0873841	
18	8.7	9.9	10	6.4660651	
19	9.9	10	10.5	5.5172461	
20	10	10.5	11	5.0931331	
21	10.5	11	11.7	4.3863421	
22	11	11.7	12.8	3.546881	3
21	11.7	12.8	13.7	2.3327881	2
22	12.8	13.7	14	0.9488831	1
23	13.7	14	?		

$k=1: 14$
 $k=2: (n+1 + k-2)/2$
 $(14+13.7)/2$
13.85

Apabila k=2 maka berat bayi di usia 23 menggunakan time series adalah 13.85




Submit
Back

- Tekan tombol silang untuk menolak transaksi.
- Tekan tombol centang untuk menyetujui transaksi.
- Tekan tombol Submit

2.8 Cara Mencetak Riwayat Transaksi

- Pilih menu History → Transaction History
- Pilih periode transaksi yang akan dicetak

Wallet Transaction History

Download

From 2020-12-01 To 2020-12-15

Filter

Show 10 entries

Search:

No	Transaction Datetime	Transaction Type	From	To	Amount
1	2020-12-14 22:36:15	WITHDRAWAL	Eko Hariyanto (TECHNICIAN)	BCA Eko Hariyanto	Rp. 50.000,00
2	2020-12-14 20:28:27	WITHDRAWAL	Kartika Sari (CUSTOMER)	BCA Kartika Sari	Rp. 20.000,00
3	2020-12-14 20:24:23	WITHDRAWAL	Kartika Sari (CUSTOMER)	BCA Kartika Sari	Rp. 100.000,00
4	2020-12-13 20:58:30	ORDER (20201213-0010)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
5	2020-12-13 20:31:24	ORDER (20201213-0009)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 610.000,00

- Tekan tombol download untuk dapat mencetak riwayat transaksi

Wallet Transaction History

Download

From To

Filter

Show 10 entries

Search:

No	Transaction Datetime	Transaction Type	From	To	Amount
1	2020-12-14 22:36:15	WITHDRAWAL	Eko Hariyanto (TECHNICIAN)	BCA Eko Hariyanto	Rp. 50.000,00
2	2020-12-14 20:28:27	WITHDRAWAL	Kartika Sari (CUSTOMER)	BCA Kartika Sari	Rp. 20.000,00
3	2020-12-14 20:24:23	WITHDRAWAL	Kartika Sari (CUSTOMER)	BCA Kartika Sari	Rp. 100.000,00
4	2020-12-13 20:58:30	ORDER (20201213-0010)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
5	2020-12-13 20:31:24	ORDER (20201213-0009)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 610.000,00

- Pilih Open with Firefox

Opening transaction_history_report_20201215100417.pdf



You have chosen to open:



transaction_history_report_20201215100417.pdf

which is: Portable Document Format (PDF) (64.9 KB)

from: http://localhost

What should Firefox do with this file?



Open with Firefox



Open with Adobe Acrobat Reader DC (default)



Save File

OK

Cancel

- Dokumen laporan riwayat transaksi terbentuk

No	Transaction Date/Time	Transaction Type	From	To	Amount
1	2020-12-14 22:36:15	WITHDRAWAL	Eko Hariyanto (TECHNICIAN)	SCA Eko Hariyanto	Rp. 50.000,00
2	2020-12-14 20:28:27	WITHDRAWAL	Kartika Sari (CUSTOMER)	SCA Kartika Sari	Rp. 20.000,00
3	2020-12-13 20:24:23	WITHDRAWAL	Kartika Sari (CUSTOMER)	SCA Kartika Sari	Rp. 100.000,00
4	2020-12-13 20:58:30	ORDER (20201213-0010)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
5	2020-12-13 20:31:24	ORDER (20201213-0009)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 610.000,00
6	2020-12-13 20:28:08	ORDER (20201213-0009)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 500.000,00
7	2020-12-13 20:27:45	ORDER (20201213-0009)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 100.000,00
8	2020-12-13 20:24:43	ORDER (20201213-0009)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
9	2020-12-11 22:03:46	TOP UP		Kartika Sari (CUSTOMER)	Rp. 1.000,00
10	2020-12-09 16:58:59	ORDER (20201209-0008)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 10.000,00
11	2020-12-09 16:33:18	ORDER (20201209-0008)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
12	2020-12-09 16:14:13	TOP UP		Kartika Sari (CUSTOMER)	Rp. 50.000,00
13	2020-12-07 23:20:11	TOP UP		Kartika Sari (CUSTOMER)	Rp. 20.000,00
14	2020-12-05 11:29:58	ORDER (20201205-0007)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 10.000,00
15	2020-12-05 11:29:00	ORDER (20201205-0007)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
16	2020-12-04 21:22:55	ORDER (20201204-0006)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 35.000,00
17	2020-12-04 21:22:37	ORDER (20201204-0006)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 25.000,00
18	2020-12-04 21:20:21	ORDER (20201204-0006)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00
19	2020-12-04 21:18:24	TOP UP		Kartika Sari (CUSTOMER)	Rp. 500.000,00
20	2020-12-04 19:09:20	ORDER (20201204-0005)	(INTERMEDIARY ACCOUNT)	Eko Hariyanto (TECHNICIAN)	Rp. 60.000,00
21	2020-12-04 18:09:00	ORDER (20201204-0005)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 50.000,00
22	2020-12-04 19:08:25	ORDER (20201204-0005)	Kartika Sari (CUSTOMER)	(INTERMEDIARY ACCOUNT)	Rp. 10.000,00

- Tekan tombol print untuk mencetak dokumen
- Tekan tombol download untuk menyimpan dokumen

2.9 Cara Mencetak Riwayat Pesanan

- Pilih menu History → Order History
- Pilih periode pesanan yang akan dicetak

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Order History

Download

From 2020-12-10 To 2020-12-15

Filter

Show 10 entries Search:

No	Order Code	Order Time	Customer	Technician	Service	Status
1	20201201-0001	2020-12-01 01:34:31	Kartika Sari	Eko Hariyanto	Listrik - AC	FINISHED
2	20201201-0002	2020-12-01 23:04:54	Kartika Sari	Eko Hariyanto	Listrik - AC	FINISHED
3	20201204-0003	2020-12-04 15:46:15	Kartika Sari	Eko Hariyanto	Kendaraan - Mobil	FINISHED
4	20201204-0004	2020-12-04 16:05:09	Kartika Sari	Eko Hariyanto	Listrik - AC	FINISHED
5	20201204-0005	2020-12-04 19:08:25	Kartika Sari	Eko Hariyanto	Listrik - AC	FINISHED

- Tekan tombol download untuk dapat mencetak riwayat pesanan

protech Hello, super admin !

Dashboard Master Data Transaction Approval History

Order History

Download

From To

Filter

Show 10 entries Search:

No	Order Code	Order Time	Customer	Technician	Service	Status
1	20201213-0009	2020-12-13 20:24:43	Kartika Sari	Eko Hariyanto	Kendaraan - Mobil	FINISHED
2	20201213-0010	2020-12-13 20:58:30	Kartika Sari	Hari Sulisty	Kendaraan - Motor	WAITING CONFIRMATION

Showing 1 to 2 of 2 entries

Previous 1 Next

- Pilih Open with Firefox

Opening order_history_report_20201215100004.pdf



You have chosen to open:



order_history_report_20201215100004.pdf

which is: Portable Document Format (PDF) (62.4 KB)

from: http://localhost

What should Firefox do with this file?



Open with Firefox



Open with

Adobe Acrobat Reader DC (default)



Save File

OK

Cancel

- Dokumen laporan riwayat pesanan terbentuk

The screenshot shows a web application interface. At the top right, there is a red box highlighting three icons: a printer, a download arrow, and a document icon. The main content area displays a PDF report titled "Report Order" from "protech". The report includes a table with two rows of order data.

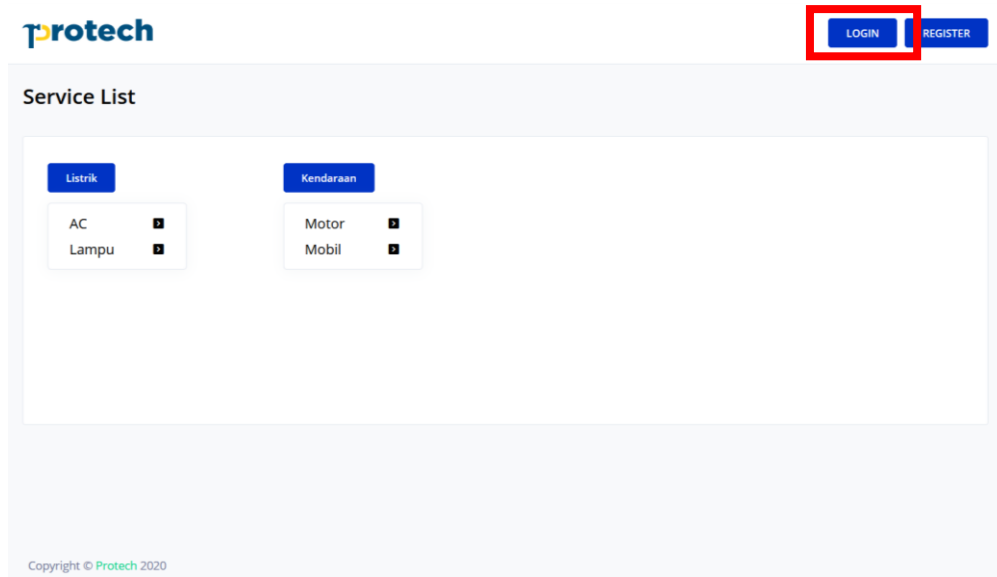
No	Order Code	Order Time	Customer	Technician	Service	Status
1	20201215-0009	2020-12-15 20:24:43	Martika Sari	Reo Sarjanto	Reparasi - Mobil	PENDING
2	20201215-0010	2020-12-15 20:26:30	Martika Sari	Reo Sarjanto	Reparasi - Motor	MAINTENANCE SCHEDULE

- Tekan tombol print untuk mencetak dokumen
- Tekan tombol download untuk menyimpan dokumen

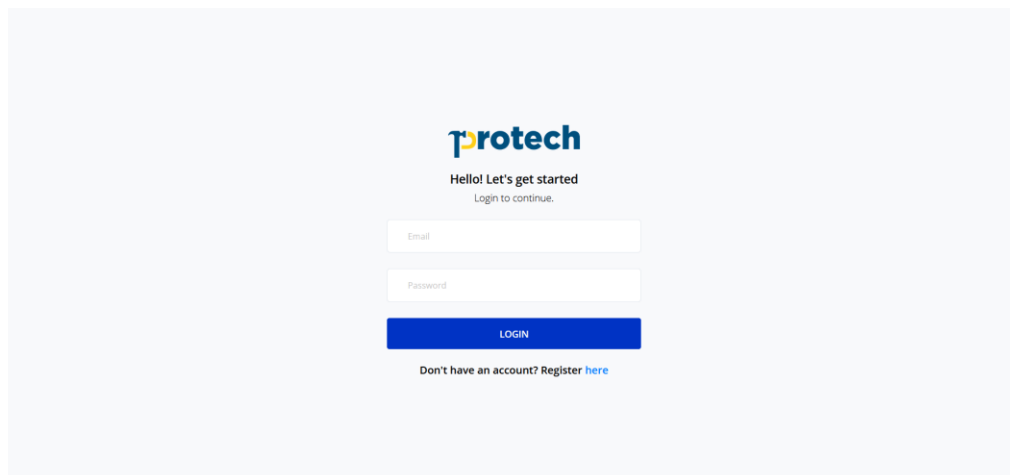
3. Panduan Teknisi

3.1 Cara Melakukan Login

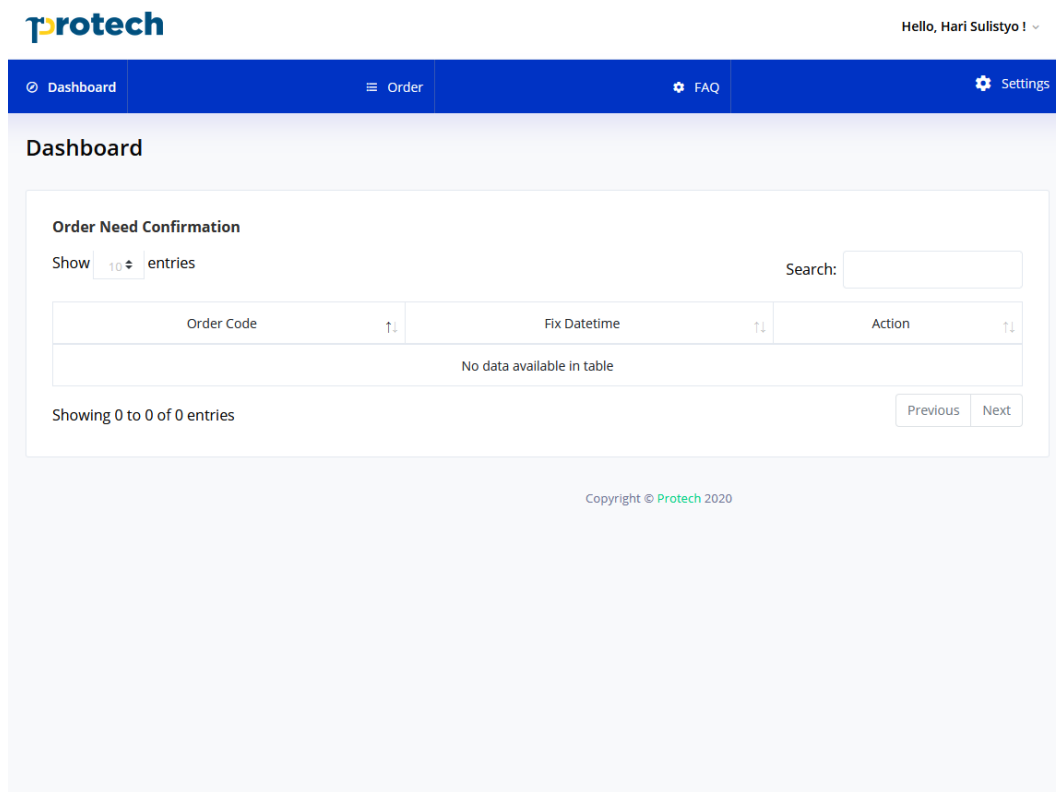
- Masuk ke halaman utama dengan url : localhost/protech
- Tekan tombol login di sebelah kanan atas



- Kemudian akan muncul form login

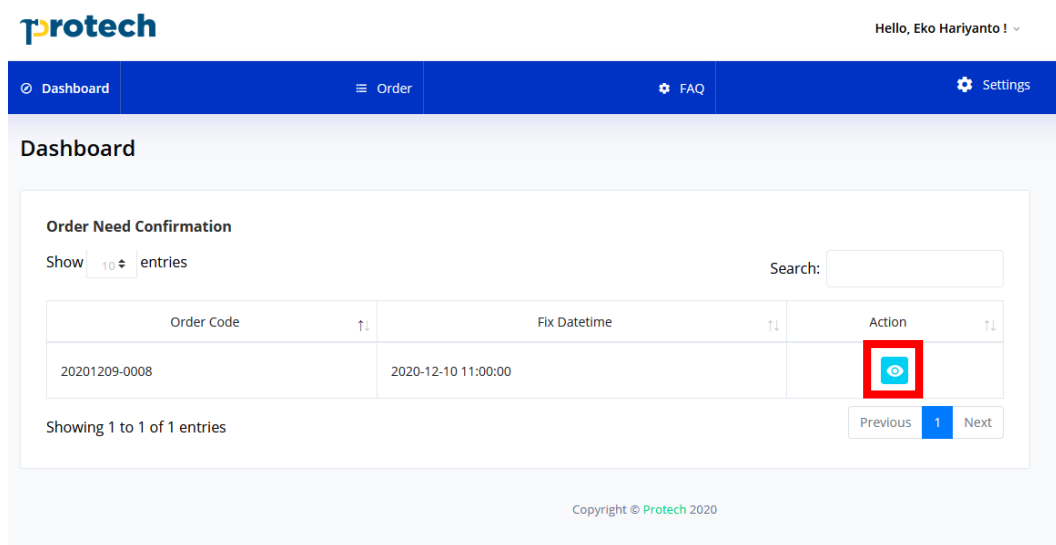


- Inputkan email dan password yang benar
- Tekan tombol login
- Selanjutnya akan diarahkan ke halaman dashboard



3.2 Cara Mengkonfirmasi Pesanan

- Pilih menu Dashboard
- Maka akan muncul data pesanan yang perlu dikonfirmasi
- Tekan tombol view



- Maka akan muncul detail pesanan

Order 20201209-0008

[Back to Order History](#)

Order Code

20201209-0008

Customer

Kartika Sari

Address

Medang, Pagedangan, Tangerang, Banten, Indonesia

Order Datetime

2020-12-09 16:33:18

Fix Datetime

2020-12-10 11:00:00

[Submit](#)[Back](#)

DETAIL SERVICE

Show 10 entries

Search:

No	Service Type Code	Service Type Name	Price
1	S02SD02ST01	Kendaraan - Mobil - Pengecekan	10000.00

Showing 1 to 1 of 1 entries

[Previous](#)[1](#)[Next](#)

- Tekan tombol silang untuk menolak pesanan, dan tekan tombol centang untuk menerima pesanan
- Setelah dikonfirmasi maka akan muncul detail pesanan

Hello, Eko Hariyanto !

Dashboard Order FAQ Settings

Order 20201209-0008 [Back to Order History](#)

Order Code	20201209-0008
Customer	Kartika Sari
Address	Medang, Pagedangan, Tangerang, Banten, Indonesia
Order Datetime	2020-12-09 16:33:18
Fix Datetime	2020-12-10 11:00:00

[Back](#)

DETAIL SERVICE

Show 10 entries Search:

No	Service Type Code	Service Type Name	Price
1	S02SD02ST01	Kendaraan - Mobil - Pengecekan	10000.00

Showing 1 to 1 of 1 entries [Previous](#) [1](#) [Next](#)

[Finish Order](#) [Request New Service](#)

- Teknisi dapat mengajukan jenis service pada halaman ini dengan menekan tombol Request New Service
- Pilih jenis service yang akan diajukan, tekan tombol submit

Hello, Eko Hariyanto !

Dashboard Order FAQ Settings

Order 20201209-0008 Request New Service [Back to Order History](#)

Request New Service Type

☒ Ganti Ban - Rp. 100000.00

☐ Service Mesin - Rp. 500000.00

[Submit](#)

- Detail service akan bertambah dan menunggu konfirmasi dari pelanggan untuk dapat memulai pekerjaan

Hello, Eko Hariyanto ! ▾

[Dashboard](#)
[Order](#)
[FAQ](#)
[Settings](#)

Order 20201209-0008 [Back to Order History](#)

Order Code: 20201209-0008

Customer: Kartika Sari

Address: Medang, Pagedangan, Tangerang, Banten, Indonesia

Order Datetime: 2020-12-09 16:33:18

Fix Datetime: 2020-12-10 11:00:00

[Back](#)

DETAIL SERVICE

Show entries

Search:

No	Service Type Code	Service Type Name	Price
1	S02SD02ST01	Kendaraan - Mobil - Pengecekan	10000.00
2	S02SD02ST02	Kendaraan - Mobil - Ganti Ban	100000.00

Showing 1 to 2 of 2 entries

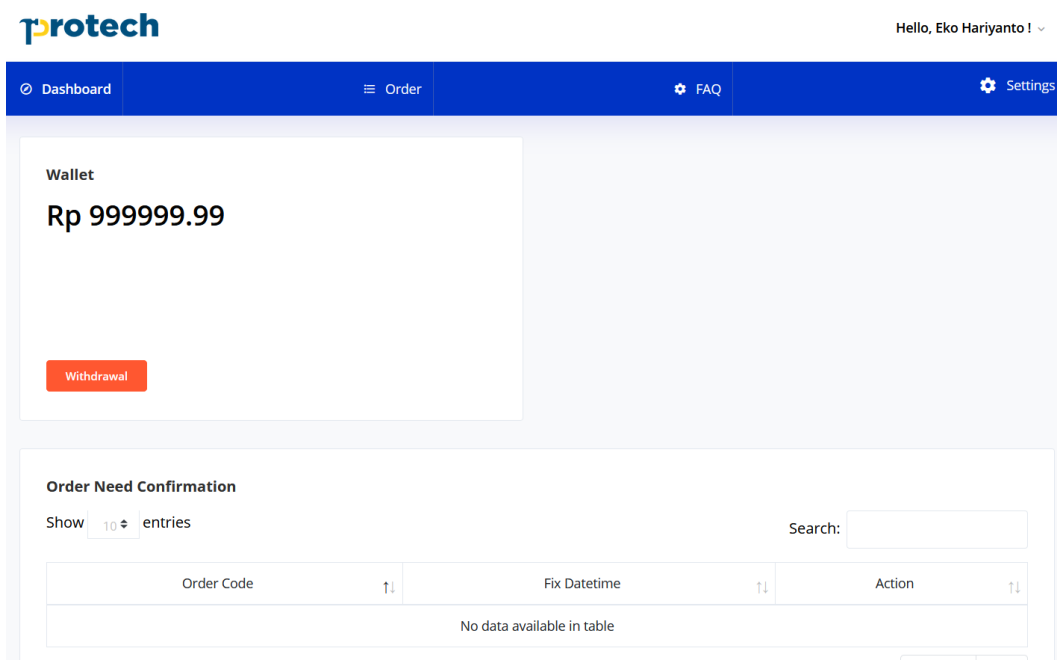
[Previous](#)
[1](#)
[Next](#)

[Finish Order](#)
[Request New Service](#)

- Setelah pekerjaan selesai, teknisi dapat menyelesaikan pesanan dengan menekan tombol Finish Order dan saldo pelanggan akan otomatis berkurang

3.3 Cara Menarik Saldo

- Pilih menu Dashboard
- Maka akan ditampilkan jumlah saldo yang dimiliki
- Tekan tombol Withdrawal



protech Hello, Eko Hariyanto !

Dashboard Order FAQ Settings

Wallet
Rp 999999.99

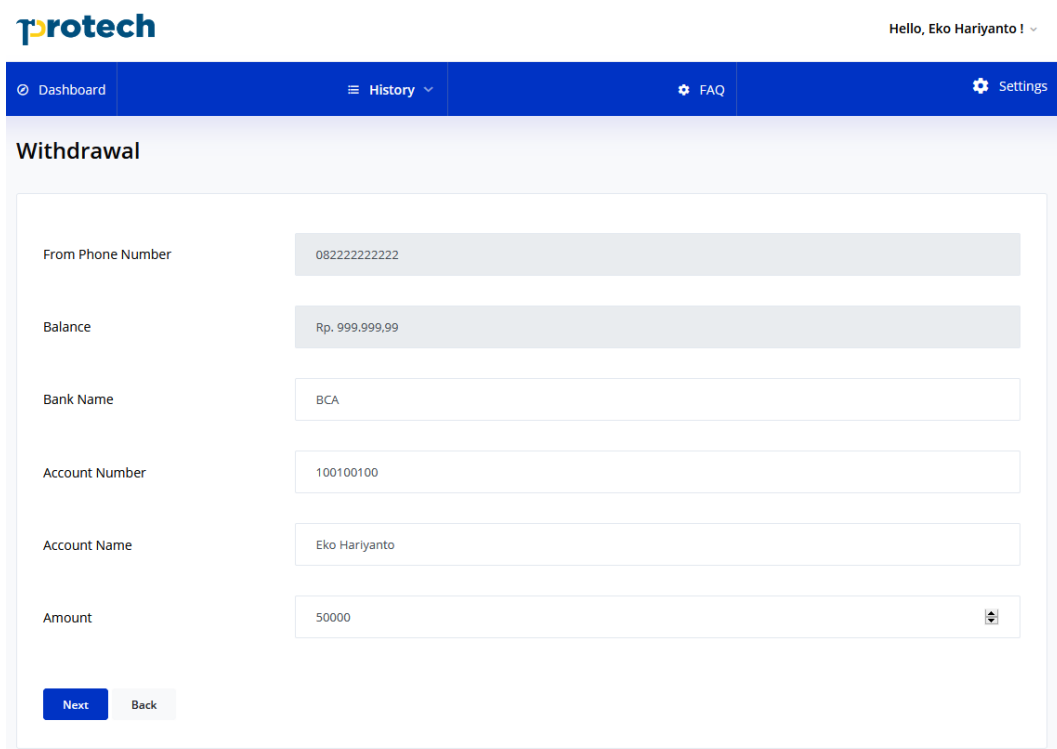
Withdrawal

Order Need Confirmation

Show 10 entries Search:

Order Code	Fix Datetime	Action
No data available in table		

- Inputkan informasi yang diperlukan



protech Hello, Eko Hariyanto !

Dashboard History FAQ Settings

Withdrawal

From Phone Number 082222222222

Balance Rp. 999.999,99

Bank Name BCA

Account Number 100100100

Account Name Eko Hariyanto

Amount 50000

Next Back

- Tekan tombol next
- Status transaksi akan menjadi WAITING ADMIN CONFIRMATION, dimana permintaan penarikan saldo harus dikonfirmasi oleh admin terlebih dahulu.

protech Hello, Eko Hariyanto !

Dashboard History FAQ Settings

Transaction History

Show 10 entries Search:

No	Transaction Code	Transaction Time	Amount	Status	Action
1	WITHDRAWAL	2020-12-14 22:36:15	Rp. 50.000,00	WAITING ADMIN CONFIRMATION	
2	PAYMENT	2020-12-13 20:31:24	Rp. 610.000,00	DONE	
3	PAYMENT	2020-12-09 16:58:59	Rp. 10.000,00	DONE	
4	PAYMENT	2020-12-05 11:29:58	Rp. 10.000,00	DONE	
5	PAYMENT	2020-12-04 21:22:55	Rp. 35.000,00	DONE	
6	PAYMENT	2020-12-04 19:09:20	Rp. 60.000,00	DONE	
7	PAYMENT	2020-12-04 16:08:23	Rp. 245.000,00	DONE	
8	PAYMENT	2020-12-04 15:52:05	Rp. 110.000,00	DONE	

3.4 Cara Mengubah Data Profil

- Pilih menu Settings
- Kemudian akan muncul detail profil
- Tekan tombol Update Profile

protech Hello, Hari Sulistyo !

Dashboard Order FAQ Settings

Settings

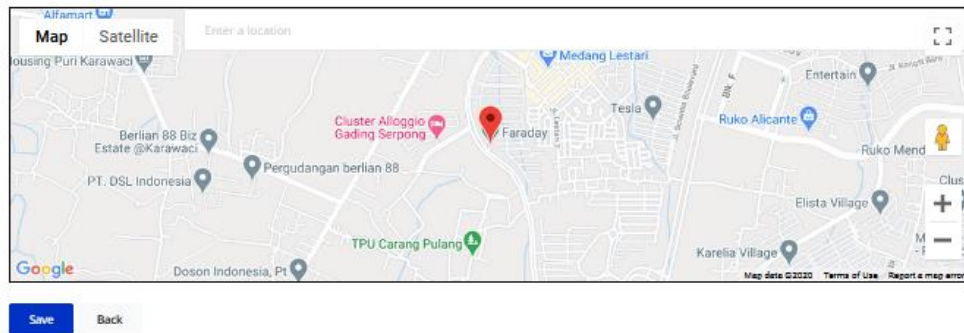
[Update Profile](#)

Email	teknisi1@mail.com
Fullname	Hari Sulistyo
Phone	089111111111
Identity Number	2111111111
Bank Account Number	2111111111
Full Address	Raya Legok, Medang, Gading Serpong, Medang, Kec. Pagedangan, Tangerang, Banten 15334, Indonesia

- Sistem akan menampilkan formulir perubahan data
- Ubah data

Settings

Email	teknisi1@mail.com
New Password	*****
Fullname	Hari Sulistyio
Phone	08911111111
Identity Number	211111111
Bank Account Number	211111111
Full Address	Raya Legok, Medang, Gading Serpong, Medang, Kec. Pagedangan, Tangerang, Banten 15334, Indonesia

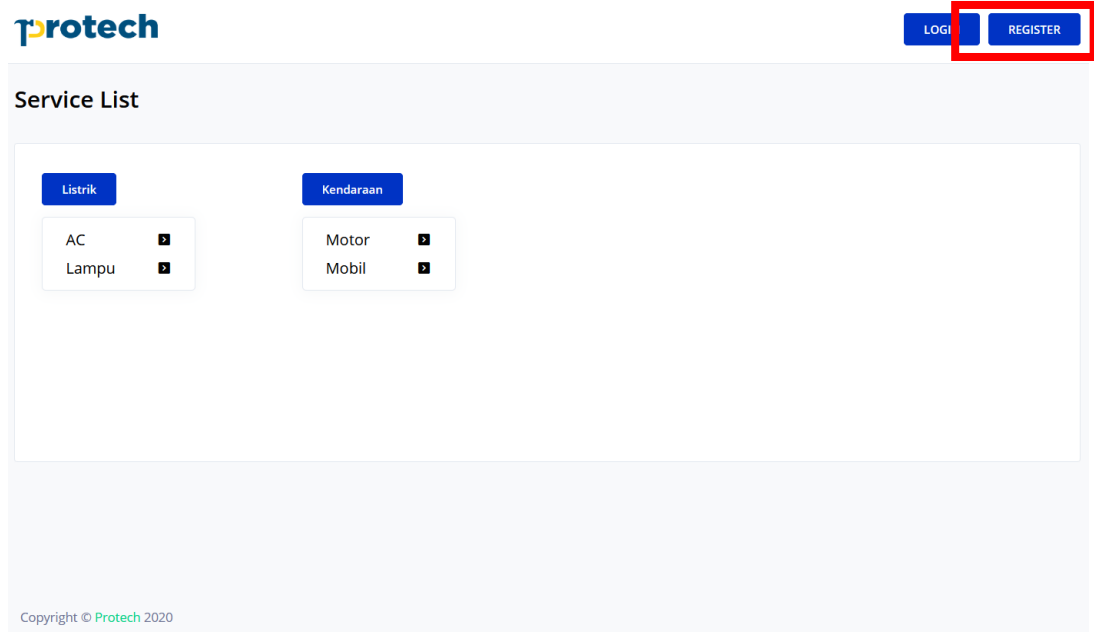


- Tekan tombol Submit

4. Panduan Pelanggan

4.1 Cara Melakukan Registrasi

- Masuk ke halaman utama dengan url : localhost/protech
- Tekan tombol register di sebelah kanan atas



- Kemudian akan muncul form register

Register

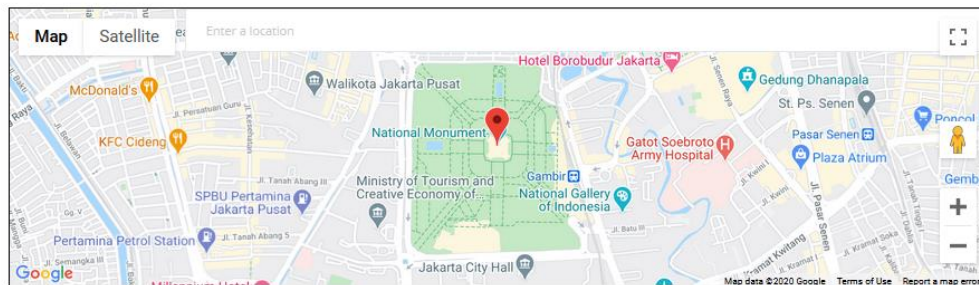
Email

Password

Fullname

Phone

Full Address



Save

Back

Copyright © Protech 2020

- Isi data pendaftaran
- Tekan tombol save
- Maka akan diarahkan ke halaman login dan pelanggan dapat melakukan login



Hello! Let's get started
Login to continue.

Email

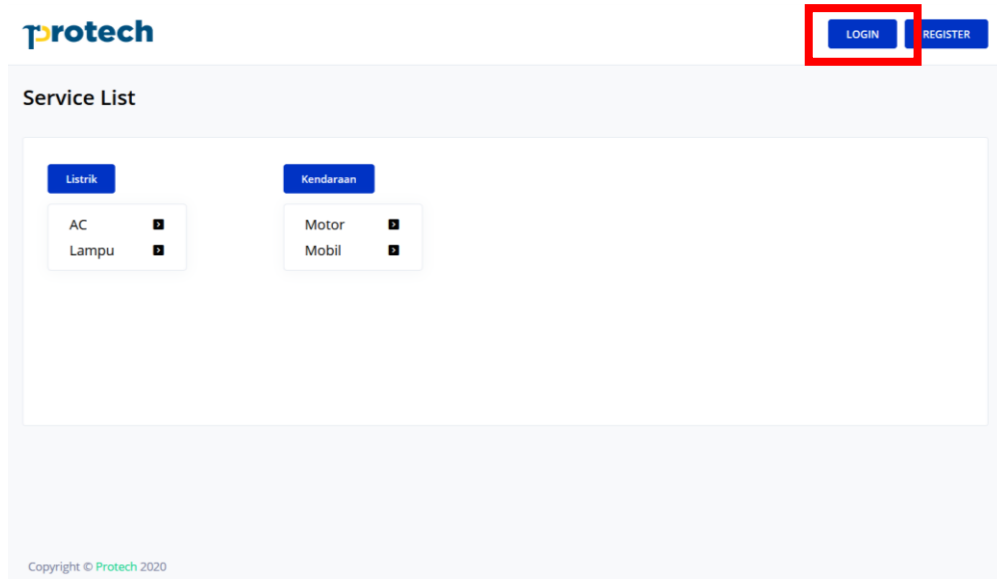
Password

LOGIN

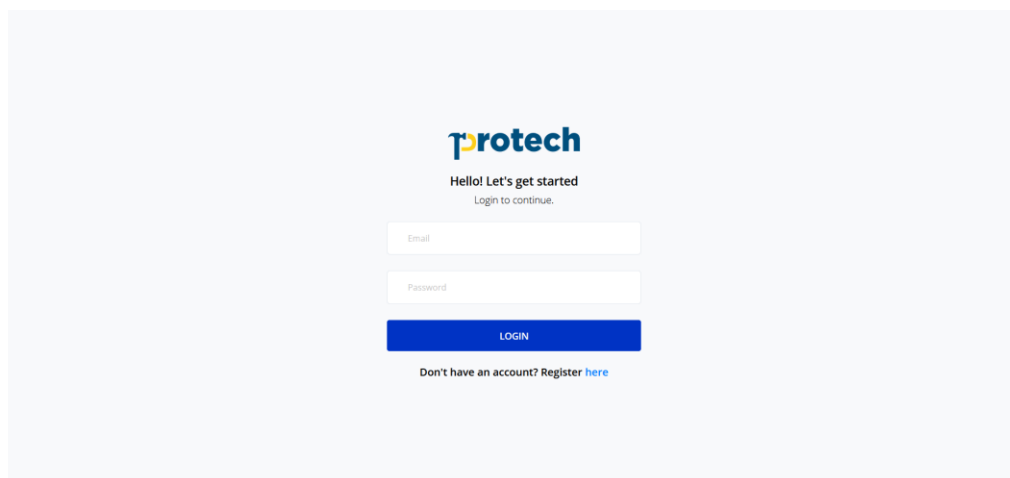
Don't have an account? Register [here](#)

4.2 Cara Melakukan Login

- Masuk ke halaman utama dengan url : localhost/protech
- Tekan tombol login di sebelah kanan atas



- Kemudian akan muncul form login



- Inputkan email dan password yang benar
- Tekan tombol login
- Selanjutnya akan diarahkan ke halaman dashboard

protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Wallet
745000.00
Top up

Order Need Confirmation

Show 10 entries Search:

No	Order Code	Fix Datetime	Service	Action
No data available in table				

Showing 0 to 0 of 0 entries Previous Next

4.3 Cara Melakukan Pemesanan

- Pilih menu Service

protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Service List

Listrik

AC
Lampu

Kendaraan

Motor
Mobil

- Pilih layanan yang akan dipesan
- Masukkan tanggal dan alamat pengerjaan, tekan tombol search

protech Hello, Kartika Sari!

Dashboard Service History FAQ Settings

Choose Your Location

Service: Kendaraan - Mobil

Fixing Datetime: 2020-12-10 11:00:00

Full Address: Medang, Pagedangan, Tangerang, Banten, Indonesia

Map Satellite Medang, Tangerang, Banten, Indonesia

Medang, Pagedangan, Tangerang, Banten, Indonesia

Search Back

- Tekan tombol centang (berwarna hijau) untuk memilih teknisi yang akan mengerjakan

protech Hello, Kartika Sari!

Dashboard Service History FAQ Settings



Order Search Result

Address: Medang, Pagedangan, Tangerang, Banten, Indonesia

Service: Kendaraan - Mobil

Fixing Datetime: 2020-12-10 11:00:00

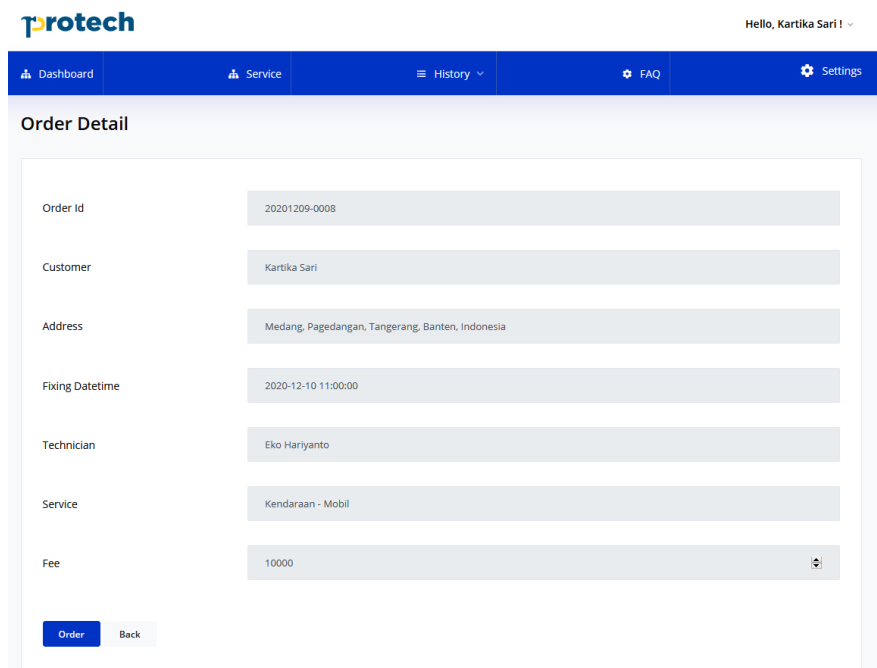
Show 10 entries Search:

ID	Technician Photo	Technician Name	Rating	Distance	Order
1		Eko Hariyanto		0.13 km	<input checked="" type="checkbox"/>
2		Hari Sulisty		0.76 km	<input checked="" type="checkbox"/>

Showing 1 to 2 of 2 entries

Previous 1 Next

- Sistem akan menampilkan rincian pesanan, tekan tombol order untuk melakukan pemesanan



protech Hello, Kartika Sari !

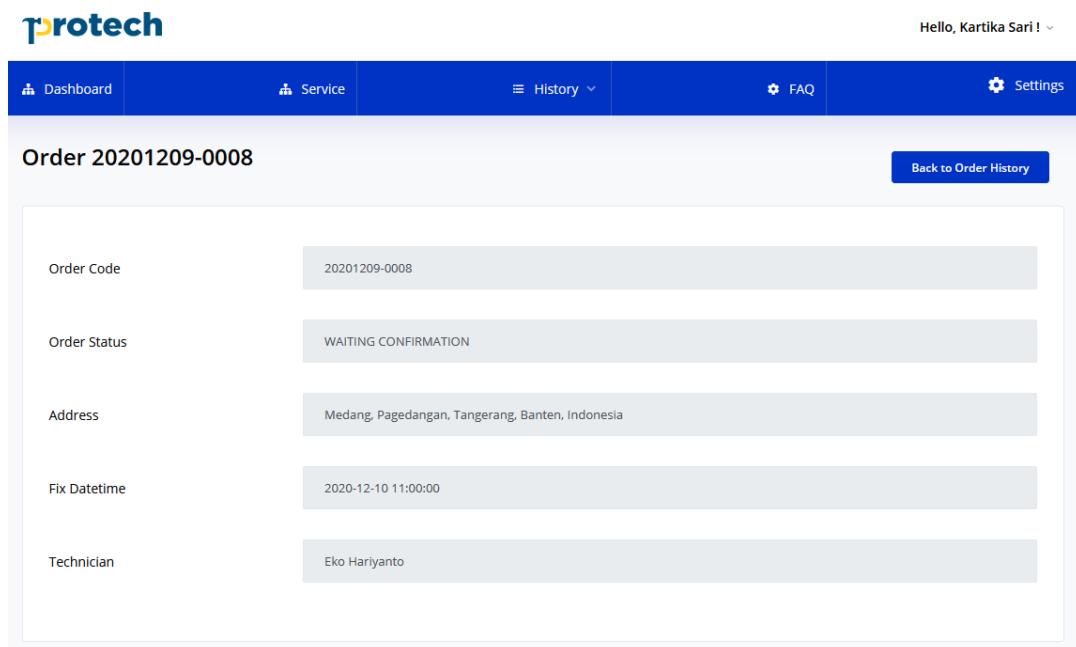
Dashboard Service History FAQ Settings

Order Detail

Order Id	20201209-0008
Customer	Kartika Sari
Address	Medang, Pagedangan, Tangerang, Banten, Indonesia
Fixing Datetime	2020-12-10 11:00:00
Technician	Eko Hariyanto
Service	Kendaraan - Mobil
Fee	10000

[Order](#) [Back](#)

- Status pesanan menjadi WAITING CONFIRMATION, dan akan menunggu konfirmasi admin apakah pesanan tersebut diterima atau tidak



protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Order 20201209-0008

[Back to Order History](#)

Order Code	20201209-0008
Order Status	WAITING CONFIRMATION
Address	Medang, Pagedangan, Tangerang, Banten, Indonesia
Fix Datetime	2020-12-10 11:00:00
Technician	Eko Hariyanto

DETAIL SERVICE

Show entries

Search:

No	Service Type Code	Service Type Name	Price
1	S02SD02ST01	Kendaraan - Mobil - Pengecekan	10000.00

Showing 1 to 1 of 1 entries

Previous **1** Next

4.4 Cara Mencetak Kuitansi

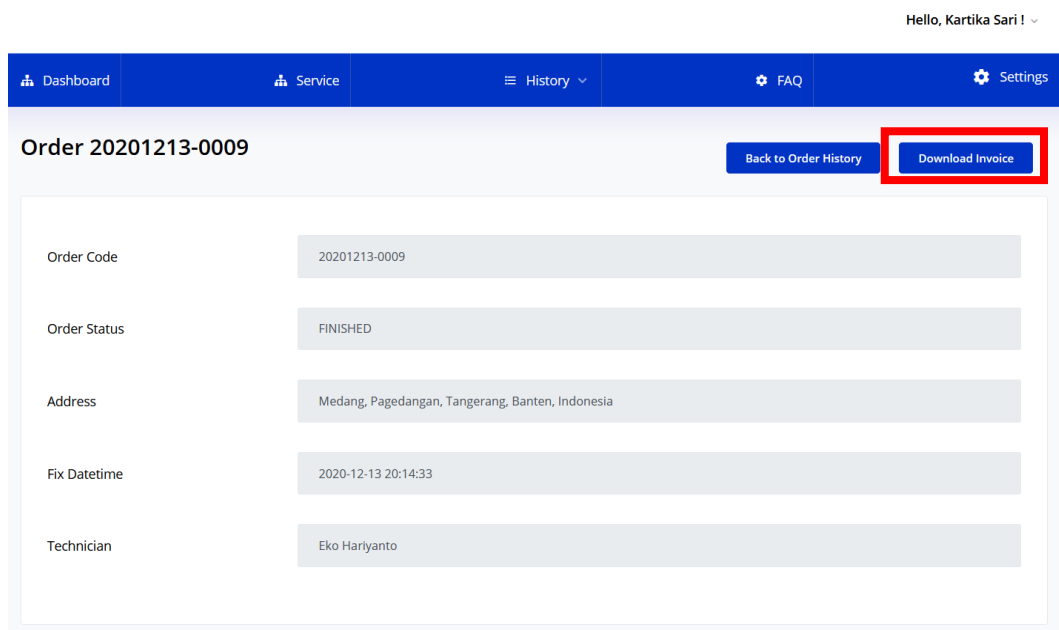
- Pilih menu History → Order History
- Pilih pesanan yang akan dicetak kuitansinya, tekan tombol view



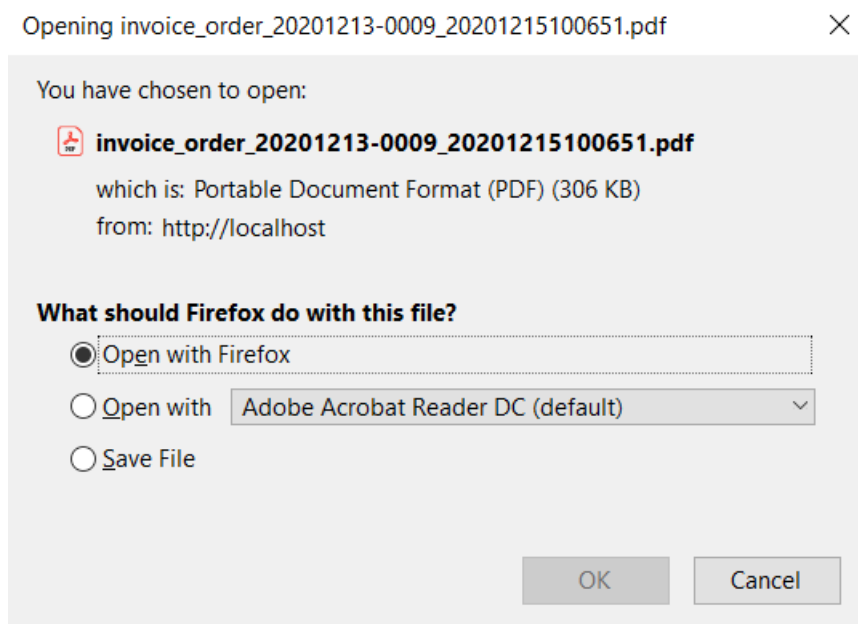
Hello, Kartika Sari !

Dashboard	Service	History	FAQ	Settings
Order History				
Show <input type="text" value="10"/> entries				
Search: <input type="text"/>				
No	Order Code	Order Time	Status	Action
1	20201201-0001	2020-12-01 01:34:31	FINISHED	
2	20201201-0002	2020-12-01 23:04:54	FINISHED	
3	20201204-0003	2020-12-04 15:46:15	FINISHED	
4	20201204-0004	2020-12-04 16:05:09	FINISHED	
5	20201204-0005	2020-12-04 19:08:25	FINISHED	
6	20201204-0006	2020-12-04 21:20:21	FINISHED	

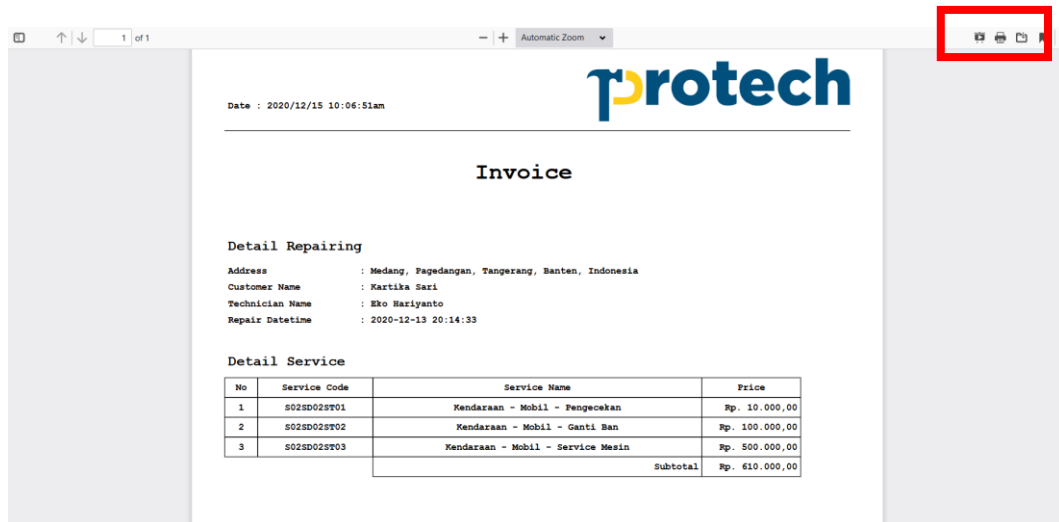
- Maka akan muncul detail pesanan
- Klik tombol Download Invoice



- Pilih Open with Firefox



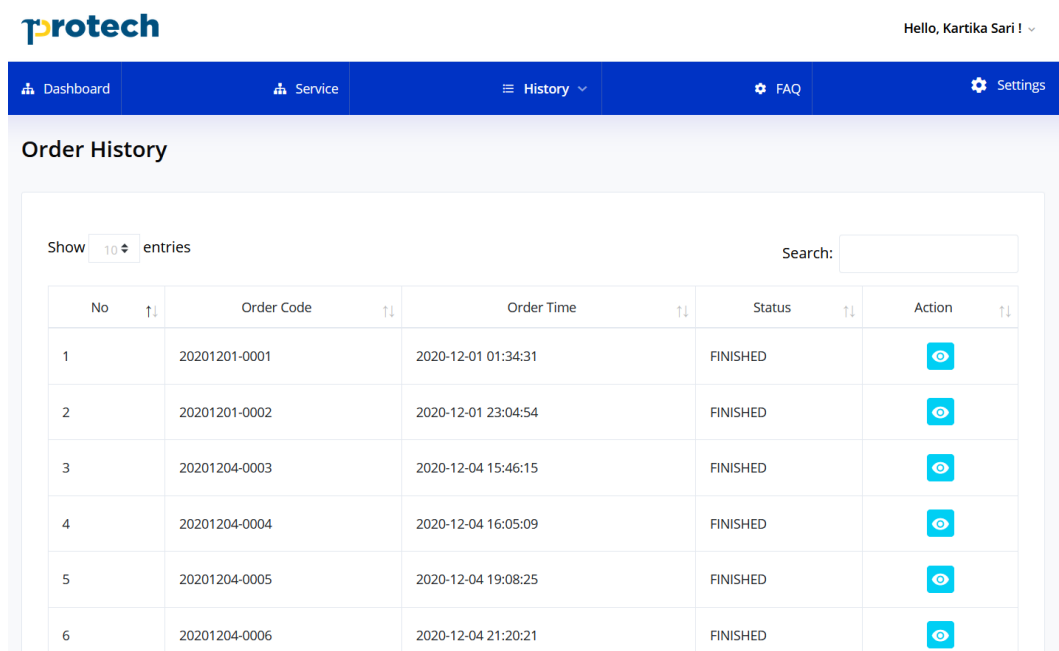
- Dokumen invoice terbentuk



- Tekan tombol print untuk mencetak dokumen
- Tekan tombol download untuk menyimpan dokumen

4.5 Cara Melakukan Penilaian

- Pilih menu History → Order History
- Pilih pesanan yang akan dinilai, tekan tombol view



- Maka akan muncul detail pesanan

Order 20201209-0008

[Back to Order History](#)

Order Code	20201209-0008
Order Status	FINISHED
Address	Medang, Pagedangan, Tangerang, Banten, Indonesia
Fix Datetime	2020-12-10 11:00:00
Technician	Eko Hariyanto

DETAIL SERVICE

Show 10 entries

Search:

No	Service Type Code	Service Type Name	Price
1	S02SD02ST01	Kendaraan - Mobil - Pengecekan	10000.00
2	S02SD02ST02	Kendaraan - Mobil - Ganti Ban	100000.00

Showing 1 to 2 of 2 entries

Previous 1 Next

Order Rating : 

[Submit Rating](#)

- Klik gambar bintang

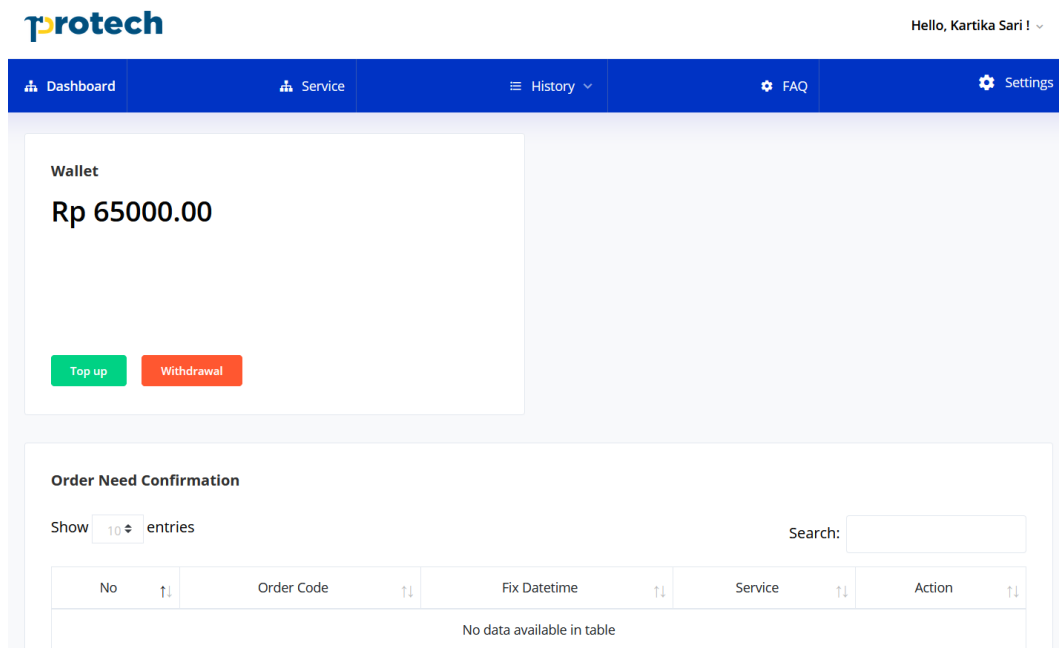
Keterangan :

- 1 bintang sangat tidak puas
- 2 bintang tidak puas
- 3 bintang cukup puas
- 4 bintang puas
- 5 bintang sangat puas

- Tekan tombol Submit Rating
- Pesanan sudah dinilai

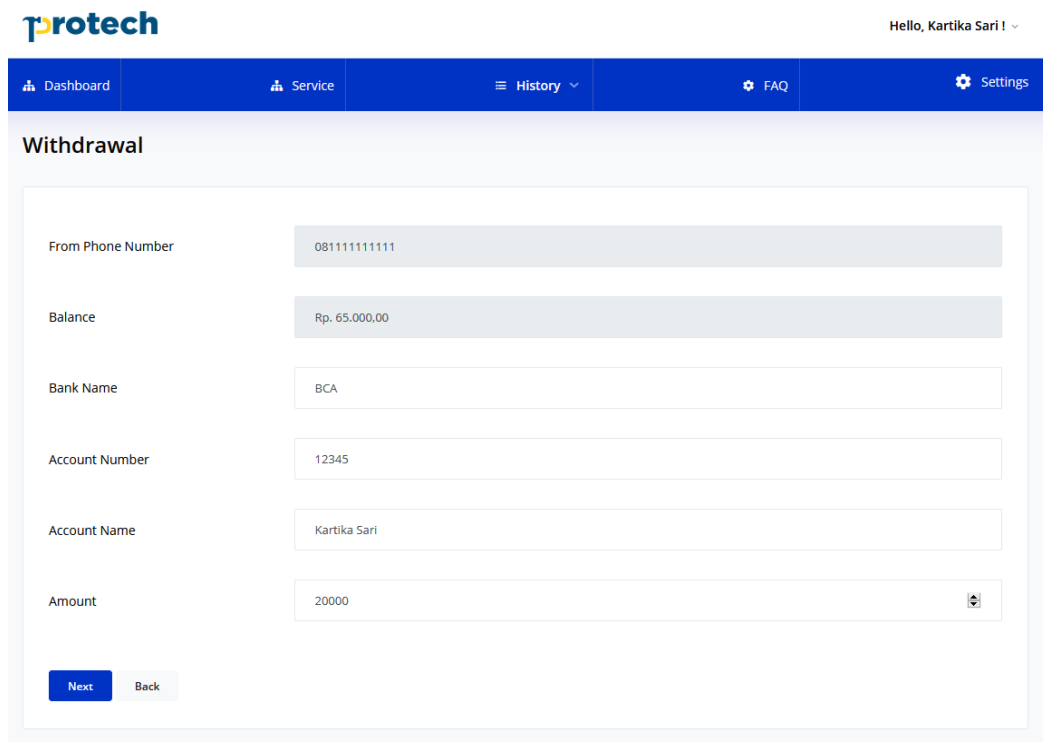
4.6 Cara Menarik Saldo

- Pilih menu Dashboard
- Maka akan ditampilkan jumlah saldo yang dimiliki
- Tekan tombol Withdrawal



The screenshot shows the Protech dashboard interface. At the top, there is a navigation bar with links for Dashboard, Service, History, FAQ, and Settings. The user is logged in as "Hello, Kartika Sari!". The main content area displays the "Wallet" section with a balance of "Rp 65000.00". Below the balance, there are two buttons: "Top up" (green) and "Withdrawal" (red). The "Order Need Confirmation" section is visible below, showing a table with columns: No, Order Code, Fix Datetime, Service, and Action. The table is currently empty, displaying "No data available in table".

- Inputkan informasi yang diperlukan



The screenshot shows the Protech dashboard interface with the "Withdrawal" form. The form contains the following fields:

- From Phone Number: 081111111111
- Balance: Rp. 65.000,00
- Bank Name: BCA
- Account Number: 12345
- Account Name: Kartika Sari
- Amount: 20000

At the bottom of the form, there are two buttons: "Next" (blue) and "Back" (grey).

- Tekan tombol next
- Status transaksi akan menjadi WAITING ADMIN CONFIRMATION, dimana permintaan penarikan saldo harus dikonfirmasi oleh admin terlebih dahulu.

protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Transaction History

Show 10 entries Search:

No	Transaction Code	Transaction Time	Amount	Status	Action
1	WITHDRAWAL	2020-12-14 20:28:27	Rp. 20.000,00	WAITING ADMIN CONFIRMATION	
2	WITHDRAWAL	2020-12-14 20:24:23	Rp. 100.000,00	WAITING ADMIN CONFIRMATION	
3	PAYMENT	2020-12-13 20:58:30	Rp. 10.000,00	DONE	
4	PAYMENT	2020-12-13 20:28:08	Rp. 500.000,00	DONE	
5	PAYMENT	2020-12-13 20:27:45	Rp. 100.000,00	DONE	
6	PAYMENT	2020-12-13 20:24:43	Rp. 10.000,00	DONE	
7	TOP UP	2020-12-11 22:03:46	Rp. 1.000,00	UPLOAD RECEIPT	
8	PAYMENT	2020-12-09 16:33:18	Rp. 10.000,00	DONE	
9	TOP UP	2020-12-09 16:14:13	Rp. 50.000,00	DONE	

4.7 Cara Mengisi Saldo

- Pilih menu Dashboard
- Maka akan ditampilkan jumlah saldo yang dimiliki
- Tekan tombol Top Up

protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Wallet

745000.00

Top up

Order Need Confirmation

Show 10 entries Search:

No	Order Code	Fix Datetime	Service	Action
No data available in table				

- Inputkan jumlah saldo yang akan diisi, tekan next

protech Hello, Kartika Sari !

Dashboard Service History FAQ Settings

Top Up

Phone Number 081111111111

Amount 50000

Next Back

- Lakukan transfer ke rekening Protech App dan unggah bukti transfer, tekan next

Upload Top Up Receipt

Lakukan transfer ke rekening Protech melalui ATM/internet/mobile banking tepat dengan nominal yang tertera.
Transfer ke :

Bank : BCA
No Rekening : 1234567890
Atas Nama : Protech App

Amount

50000.00

Receipt

[Browse...](#) receipt.png

Next

Back

- Maka status pembayaran akan menjadi WAITING ADMIN CONFIRMATION


Transaction History

Show 10 entries

Search:

No	Transaction Code	Transaction Time	Amount	Status	Action
1	TOPU	2020-12-09 16:14:13	50000.00	WAITING ADMIN CONFIRMATION	
2	TOPU	2020-12-07 23:20:11	20000.00	WAITING ADMIN CONFIRMATION	
3	PAYM	2020-12-05 11:29:00	10000.00	UPLOAD RECEIPT	
4	PAYM	2020-12-04 21:22:37	25000.00	UPLOAD RECEIPT	
5	PAYM	2020-12-04 21:20:21	10000.00	UPLOAD RECEIPT	
6	TOPU	2020-12-04 21:18:24	500000.00	DONE	

- Saldo akan otomatis bertambah dan status transaksi menjadi DONE setelah transaksi tersebut dikonfirmasi oleh admin



Hello, Kartika Sari !

Dashboard
Service
History
FAQ
Settings

Transaction History

Show 10 entries
Search:

No	Transaction Code	Transaction Time	Amount	Status	Action
1	TOPU	2020-12-09 16:14:13	50000.00	DONE	
2	TOPU	2020-12-07 23:20:11	20000.00	WAITING ADMIN CONFIRMATION	
3	PAYM	2020-12-05 11:29:00	10000.00	UPLOAD RECEIPT	
4	PAYM	2020-12-04 21:22:37	25000.00	UPLOAD RECEIPT	
5	PAYM	2020-12-04 21:20:21	10000.00	UPLOAD RECEIPT	
6	TOPU	2020-12-04 21:18:24	500000.00	DONE	


Hello, Kartika Sari !

Dashboard
Service
History
FAQ
Settings

Wallet
795000.00
Top up

Order Need Confirmation

Show 10 entries
Search:

No	Order Code	Fix Datetime	Service	Action
No data available in table				

4.8 Cara Mengubah Data Profil

- Pilih menu Settings
- Kemudian akan muncul detail profil
- Tekan tombol Update Profile

Settings

Update Profile

Email	customer1@mail.com
Fullname	Kartika Sari
Phone	08111111111
Full Address	D1/M10, Jl. Lestari Indah Raya, Medang, Pagedangan, Tangerang, Banten 15334, Indonesia

- Sistem akan menampilkan formulir perubahan data
- Ubah data

Settings

Email	customer1@mail.com
New Password
Fullname	Kartika Sari
Phone	08111111111
Full Address	D1/M10, Jl. Lestari Indah Raya, Medang, Pagedangan, Tangerang, Banten 15334, Indonesia



Save Back

- Tekan tombol Submit