



Mr Babaee
? Inkerman Close
Bristol
BS7 0XU

Our ref: Q11350

Dear Mr Babaee.

Thank you for inviting us to quote for your canopy requirements, based on our discussions, we have pleasure in submitting our detailed proposal and product specification for your consideration.

To supply and fix 1 Nr. new overhead canopy as per image.

For the Sum of £1,568.71 +VAT @ 20% = **£1882.45** the total amount to be paid.

Our own fitters will carefully carry out the installation.

Please note current delivery times are approximately 14-16 working weeks from receipt of written instruction/deposit/drawing approval.

I trust the above is of interest to you, in the meantime should you have any queries regarding this quotation please do not hesitate in contacting us.

Yours sincerely

K Loader

Kevin Loader

Appendices

- Supply and fit new “Dunster Design” Canopy.
- Anthracite grey top with white underside. As per image



Agreed Payment Terms

(Please note, all orders unless agreed otherwise are subject to)

- Deposit 30% (placing of order to proceed)
- Final Payment 70% (completion of the main works)

Instructions from you to proceed with the Quotation are only effective on cleared funds being received as above and/or by/on the required date.

Our Quotation is/may be subject to a detailed site survey if/where applicable.

All works will be carried out during normal weekday working hours i.e. Monday - Friday 08:00 - 17:00. Outside of these hours are by agreement only and may incur additional charges.

Where refurbishment works occur, removal & reinstatement of curtains, blinds, alarms, cables, pipe work, etc. and any associated making good, including decorating is to be completed by others unless agreed and expressly recorded herein the quotation.

We have made no allowance for suitable access equipment, system scaffold, working platforms and/or fall protection systems to be provided unless agreed and expressly recorded herein the quotation.

No allowance has been made for the provision of pedestrian barriers, signage, traffic control, licenses or permits associated with work within public areas and/or public highways and no allowance has been made for skips and their siting, unless agreed and expressly recorded herein the quotation.

A specific Survey of the building for asbestos and/or for any other potentially hazardous materials, and for the safe removal of such materials if so found either at the time of the survey and/or during the installation of the products shall be the responsibility of the building/homeowner.

A clear and level ground access is required to the working areas to facilitate the installation of any large frames/glazing units. Garden Areas may need to be protected and ornaments/furniture removed prior to/during the installation which shall be the responsibility of the building/homeowner.

Additional works instructed after the deposit is paid and any rates herein the quotation stated, may alter and are subject to re-pricing at the time of the request.

By accepting this quotation which is valid for 30 days from the above date, you are agreeing to Techniglaze Ltd's our full terms and condition contained within this quotation.

Techniglaze Ltd are compliant with the General Data Protection Regulation (GDPR). To learn more about how we collect, keep, and process your private information in compliance with GDPR, please view our GDPR privacy policy (separate addendum). Techniglaze Ltd confirm our intention to comply with current General Data Protection Regulation rules effective as UK law from 1st January 2021. By requesting this quotation, you are consenting to the use of your personal data insofar as to allow Techniglaze Ltd to carry out their general and legal obligations.

Complaints and Commendations are an important way for the Company to be more responsible and accountable to our customers and the wider public. It provides valuable prompts to review its performance as a whole, as well as an insight into how its employees and supply chain conduct themselves during the operations of its business.

Should you have a legitimate complaint and/or wish to discuss any concerns you have regarding the behaviour of any of our employees and/or the work and/or products that have been supplied then please contact customercare@techniglaze.co.uk who will effectively handle and help resolve those concerns and/or complaints, and to provide a process to collect, collate and retrospectively analyse complaint data to continuously improve our service. Similarly, we would like to hear from you if you have any commendations, you wish us to know about.

Your Cooling off period is 14 days from the date of your signed Quotation and/or from your instructions to us to proceed and/or from the date your deposit has been paid to us whichever is the sooner. Your right to cancel may be affected by the products being offered which may be custom made and/or made to measure, thereafter the cooling off period ending will be deemed to have ceased. Your rights under the Consumer Rights Act of 2015 are not affected.

Addendums

- Terms and Conditions of the Agreement/Contract
- Certificate of Conformity (basis for the Warranty) *

Appendix

- GDPR Policy Statement*
- Complaint Policy Statement*

*Available on request and/or provided upon receiving confirmation of order.