

Today's date:

12.1.24


British Gas

You were visited today by:

Sam

to take a look at your:

Boiler

We're here for you

As you're covered by HomeCare*, if something goes wrong, **we'll be there.**



We're just a **tap away**

You can book a repair or service on our app or at **britishgas.co.uk**, as well as track and manage your appointment in just a few taps.



Got a **question?**

You're sure to find an answer at **britishgas.co.uk/help**. But if you need more help while you're there, just click on the '**Chat**' button and let's talk.



Treat yourself with British Gas Rewards

Claim discounts, giveaways and prizes with British Gas Rewards. It's our way of saying thanks for being with us. Sign up on our app or at **britishgas.co.uk/rewards**



It pays to have friends

Refer yours to British Gas and you'll **both** get an **Amazon.co.uk Gift Card**** when they join. And the more friends you refer, the more gift cards you get. Tap our app or visit us to find out more at **britishgas.co.uk/my-account**

Ways to make it **even better**

I noticed a few things we could do to make your home run even smoother.

You'll find more detail over the page.




*This applies to current HomeCare customers only and does not relate to chargeable one-off repair or annual service visit work. If you're not already a HomeCare customer, simply visit britishgas.co.uk to find out more.

**Restrictions apply, see www.amazon.co.uk/gc-legal




I visited today for a repair/service.

Here's a little more detail

Safety summary

- | | Yes  | No  | Advice  |
|---|---|--|--|
| 1. Appliance operation is safe | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Appliance flue & ventilation safe | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Functional parts all available | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Electronic carbon monoxide alarm manually operated | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Combustion emissions tested and confirmed as correct | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Maintenance check

- | | Yes  | No  | Advice  |
|---|---|--|--|
| 1. Radiators & visible pipework checked for water leaks & operation | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Appliance electrical safety checked | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Hot water storage cylinder checked (where applicable) | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| 4. Magnetic system filter checked | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| 5. Appliance/system controls checked (including Hive where fitted) | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Your boiler rating



What does it mean?

The better your boiler efficiency, the less energy you're using and the more money you're saving.

If we gave your boiler a rating of E or lower, it might be time for a new one.

Visit britishgas.co.uk/newboiler to get a free, fixed-price quote, or call us on **0333 202 9458**.

To find out more about boiler efficiency, please visit britishgas.co.uk/boiler-efficiency

Parts fitted today

Filling loop

Parts ordered today

Chargeable work

Work not included in your cover, which you'll have to pay for:

Other comments

Serviced

Policy excess applies?

Yes ☐ No ☐

Thanks for welcoming me into your home.

If you need us again, we're just a click away at britishgas.co.uk or call us on **0333 200 8899**.