# Farhana Shahid

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# Research Interests

I am a Human-Computer Interaction researcher examining online harms, trust, and safety issues in the Global Majority through the lenses of coloniality, power, and control. I take a culturally-sensitive approach to reimagine alternative content moderation futures for Global users.

### Education

Ph.D. in Information Science 2021 - Present

CORNELL UNIVERSITY Advisor: Aditya Vashistha

M.Sc. in Information Science 2021 - 2024

CORNELL UNIVERSITY Advisor: Aditya Vashistha

M.Sc. in Computer Science and Engineering 2017 - 2019

BANGLADESH UNIVERSITY OF ENGINEERING AND TECHNOLOGY Advisor: A. B. M. Alim Al Islam **B.Sc. in Computer Science and Engineering** 

BANGLADESH UNIVERSITY OF ENGINEERING AND TECHNOLOGY Advisor: A. B. M. Alim Al Islam

2013 - 2017

# Appointments \_\_\_\_\_

**Center for Democracy and Technology** Washington DC

RESEARCH INTERN Jun 2024 - Aug 2024

**Cornell University** Ithaca, New York

GRADUATE RESEARCH ASSISTANT 2021 - Present **GRADUATE TEACHING ASSISTANT** 2021 - Present

**Brac University** Dhaka, Bangladesh

**LECTURER** May 2018 - May 2021

**Eastern University** Dhaka, Bangladesh

LECTURER Sep 2017 - Apr 2018

# Academic Awards and Honors\_

- Outstanding PhD Service Award, Cornell Information Science 2024
- 2024 Outstanding Teaching Award, Cornell Information Science
- Finalist: HCI Social Media, People, and Society, Meta PhD Research Fellowship 2022
- 2020 Honorable Mention Award (Top 5%), CSCW2020
- Distinguished Paper Award (Top 3%), IMWUT Volume 3 2019
- University Merit Scholarship, Bangladesh University of Engineering and Technology 2016
- 2015 Dean's List Award, Bangladesh University of Engineering and Technology
- 2015 First runner up: Poster Presentation Session, Esonance, Islamic University of Technology
- 2012 Champion: Science Olympiad, Inter College Science Festival, Holy Cross College
- 2011 First runner up, 4th Bangladesh Chemistry Olympiad
- 2011 Secondary School Merit Scholarship, Education Board of Dhaka

# **Publications**

### REFEREED CONFERENCE AND JOURNAL PUBLICATIONS<sup>†</sup>

1. Farhana Shahid, Mona Elswah, and Aditya Vashistha. Think Outside the Data: Colonial Biases and Systemic Issues in Automated Moderation Pipelines for Low-Resource Languages. In Eighth AAAI/ACM Conference on AI, Ethics, and Society (AIES 2025).

<sup>&</sup>lt;sup>†</sup>An asterisk\* indicates equal contribution.

- 2. **Farhana Shahid**, Maximilian Dittgen, Mor Naaman, and Aditya Vashistha. Examining Human-AI Collaboration for Co-Writing Constructive Comments Online. In *Proceedings of the ACM on Human-Computer Interaction*. Vol. 9, No. 7, Article 410 (CSCW 2025).
- 3. Farhana Shahid, Dhruv Agarwal and Aditya Vashistha. One Style Does Not Regulate All: Moderation Practices in Public and Private WhatsApp Groups. In *Proceedings of the ACM on Human-Computer Interaction*. Vol. 9, No. CSCW2, Article 144 (CSCW 2025). SMSI Best Student Paper
- 4. Dhruv Agarwal, **Farhana Shahid**, and Aditya Vashistha. Conversational Agents to Facilitate Deliberation on Harmful Content in WhatsApp Groups. In *Proceedings of the ACM on Human-Computer Interaction*. Vol. 8, No. CSCW2, Article 491 (CSCW 2024).
- 5. **Farhana Shahid** and Aditya Vashistha. Decolonizing Content Moderation: Does Uniform Global Community Standard Resemble Utopian Equality or Western Power Hegemony? In *CHI Conference on Human Factors in Computing Systems* (CHI 2023).
- 6. **Farhana Shahid**\*, Srujana Kamath\*, Annie Sidotam, Vivian Jiang, Alexa Batino, and Aditya Vashistha. "It Matches My Worldview": Examining Perceptions and Attitudes Around Fake Videos. In *CHI Conference on Human Factors in Computing Systems* (CHI 2022).
- 7. **Farhana Shahid**, Shrirang Mare, and Aditya Vashistha. Examining Source Effects on Perceptions of Fake News in Rural India. 2022. In *Proceedings of the ACM on Human-Computer Interaction*. Vol. 6, No. CSCW1, Article 89 (CSCW 2022).
- 8. **Farhana Shahid**, Wasifur Rahman, Mohammad Saifur Rahman, Sharmin Akther Purabi, Ayesha Seddiqa, Moin Mostakim, Farhan Feroz, Tanjir Rashid Soron, Fahmida Hossain, Nabila Khan, Anika Binte Islam, Nipi Paul, Ehsan Hoque, and A. B. M. Alim Al Islam. Leveraging Free-Hand Sketches for Potential Screening of PTSD. In *Proceedings of the ACM on Interactive Mobile, Wearable and Ubiquitous Technologies*. Vol. 4, No. 3, Article 94 (UbiComp 2020).
- 9. **Farhana Shahid**, Shahinul Hoque Ony, Takrim Rahman Albi, Sriram Chellappan, Aditya Vashistha, and A. B. M. Alim Al Islam. Learning from Tweets: Opportunities and Challenges to Inform Policy Making During Dengue Epidemic. In *Proceedings of the ACM on Human-Computer Interaction*. Vol. 4, No. CSCW1, Article 65 (CSCW 2020). **CSCW Honorable Mention Award (Top 5%)**
- 10. **Farhana Shahid**, Wasifur Rahman, Anika Binte Islam, Nipi Paul, Nabila Khan, Mohammad Saifur Rahman, Md Munirul Haque, and A. B. M. Alim Al Islam. Two Tell-tale Perspectives of PTSD: Neurobiological Abnormalities and Bayesian Regulatory Network of the Underlying Disorder in a Refugee Context. In *Proceedings of the ACM on Interactive Mobile, Wearable and Ubiquitous Technologies*. Vol. 3, No. 3, Article 101 (UbiComp 2019). **PIMWUT Distinguished Paper Award (Top 3%)**

#### **UNDER REVIEW**

- 1. **Farhana Shahid**\*, Hellina Hailu Nigatu\*, Vishal Sharma, Abigail Oppong, Michaelanne Thomas, and Syed Ishtiaque Ahmed. Un-WEIRDing Peer Review in Human-Computer Interaction.
- 2. Farhana Shahid, Stella Zhang, and Aditya Vashistha. LLMs Homogenize Values in Constructive Arguments on Value-Laden Topics.
- 3. Gauri Nayak, **Farhana Shahid**, Kiran Garimella, and Aditya Vashistha. Creating Group Rules with AI: Human-AI Collaboration in WhatsApp Moderation.

### Selected Talks

### **Coloniality and Systemic Issues in Content Moderation Infrastructures**

2025	ICT & Global Development, Georgia Tech
2025	Cornell-Syracuse South Asia Consortium

#### Human-AI Collaboration to Contest Harmful Content Across Diverse Cultures and Group Dynamics

2025	Design Lab, University of California, San Diego
2025	Security and Privacy Seminar, University of Wisconsin-Madison
2025	HCI Seminar, Columbia University

#### Unpacking Platform-Led and User-Led Moderation on Meta's Platforms Through the Experiences of the Majority World Users

2024	Social Computing Research Lab, University of Michigan
2024	HCI Graduate Seminar, University of California, Berkeley
2024	Antisocial Computing, University of California, San Diego

# Teaching Experience \_\_\_\_\_

### **TEACHING ASSISTANT**

- Technology for Underserved Communities (Spring 2023)
- Computing and Global Development (Fall 2025, Fall 2024, Spring 2024, Fall 2022, Fall 2021)

# **COURSE INSTRUCTOR**

- Computer Graphics (Spring 2021, Fall 2020, Summer 2020, Spring 2020, Fall 2019, Summer 2019, Spring 2019, Spring 2018)
- Pattern Recognition (Fall 2020, Summer 2020)
- Artificial Intelligence (Spring 2020, Fall 2019)
- · Object Oriented Programming (Fall 2019, Summer 2019, Spring 2019, Fall 2018, Summer 2018)

- Digital Logic Design (Spring 2020, Summer 2018)
- Algorithms (Summer 2019, Fall 2019, Summer 2018)
- Data Structures (Summer 2019, Summer 2018)
- Operating Systems (Spring 2018, Fall 2017)
- Mathematical Analysis for Computer Science (Fall 2017)

#### **MENTORING**

- Stella Zhang (Cornell University)
- Sophia Pan (Cornell University)
- Maximilian Dittgen (Cornell University)
- Alif Abdullah (Cornell University)
- Juju Jean-Jacques (Cornell University)
- Richlove Nkansah (Cornell University)
- Shahinul Hoque Ony (Brac University)
- Takrim Rahman Albi (Brac University)

# **Professional Development\_**

2025	COMPASS Doctoral Consortium
2025	FAccT Doctoral Consortium
2025	Consortium for the Science of Sociotechnical Systems (CSST)
2024	CSCW Doctoral Consortium
2024	Northeast HCI Doctoral Consortium
2023	Human-Computer Interaction Consortium (HCIC)

# Services\_\_\_\_\_

### **UNIVERSITY SERVICE**

<ul> <li>Student Representative in Faculty Hiring, Cornell Information Science</li> <li>Coordinator of Cornell CIS Archive of Fellowship Statements and Job Market Materials</li> </ul>
2024–25 Coordinator of Cornell CIS Archive of Fellowship Statements and Job Market Materials
2022–24 Coordinator of Cornell Information Science PhD Seminar
2021–22 Vice President of Cornell Information Science Graduate Student Association

### **REVIEWER**

2023–24	Special recognition for outstanding reviews in CSCW and CHI
2020-25	ACM Human Factors in Computing Systems (CHI)
2021–25	ACM Computer Supported Cooperative Work and Social Computing (CSCW)
2022-25	ACM SIGCAS Computing and Sustainable Societies (COMPASS)
2022-23	ACM Transactions on Computer-Human Interaction (TOCHI)
2020	ACM Transactions on Computing for Healthcare

### **WORKSHOP ORGANIZER**

2025	SIG: Evaluating Research From and About the Global Majority (CSCW)
2025	Writing for Interdisciplinary Computing Audiences (COMPASS)

### **ORGANIZING COMMITTEE**

2024–25	Program Committee, ACM COMPASS
2021-22, 24	Student Volunteer Social Co-chair, CSCW and CHI
2022	Publicity Co-chair, ACM COMPASS
2018	5 <sup>th</sup> Eastern University Math Olympiad, Eastern University

### STUDENT VOLUNTEER

2025	ACM FAccT, Thought Summit: LLMs and Society
2023-24	Cornell Association of Computer Science Undergraduates' Research Night
2021-24	CHI, CSCW
2021	UbiComp, Asia-Ocenia Accessibility Workshop
2015	Bangladesh National High School Programming Contest