





## **OBJECTIVE**

I want to develop my information technology skill as well as communication skill to higher level

#### **SKILLS**

Familiar with C++ and java language
Moderate with CISCO networking
devices and troubleshooting PC
Master in Office, Excel, PowerPoint
tools

Moderate with Linux(Ubuntu Centos), Window, Mysql database

#### **REFERENCES**

#### **SHAHNAZ BIN ABDULLAH**

(Head Of Department Technical IT)
Opensoft Technologies Sdn Bhd
TEL: 016-2190437

#### **EXPERIENCE**

#### **TECHNICAL & SUPPORT IT**

April – Present

- I) Install and upgrade to the systems with virus protection software, spyware, firewall protection software
- 2) Understand the requirements of the organization and report the need for change or up-gradation in the network
- 3) Troubleshoot all kinds of network and peripheral issues and all kinds of network connectivity problems
- 4) Collect regular statistic of the operations performed by end users of every system and make that there is no exploitation of the company resources
- 5) Troubleshoot all kind of pc, printer issues and installation server

### **EDUCATION**

## DIPLOMA IN INFORMATION TECHNOLOGY (POLITEKNIK MERSING JOHOR)

CGPA 3.7

Wan Technologies

Open source server administration

Advanced switching routing

# SIJIL PELAJARAN MALAYSIA (SMK BUKIT CHANGGANG)

GRADE: 3A 4B 2D 1E Science Stream Subjects

## **VOLUNTEER EXPERIENCE OR LEADERSHIP**

- Participated in CISCO Network Talk at ADTEC Batu Pahat 2016 and participated in CISCO Netrider competition 2017
- Participated in Mail Server Administration at Polythecnic Mersing Johor 2017
- 3) Participated in Young Socialpreneur Programme POLISAS 2017
- 4) Participated in Final Year Project Exhibition (PIEX) Talk in Polythecnic Mersing Johor 2017

