

# FORTIMOBILE TOKEN 2FA SETUP

## Document Control

### Document History

Version	Date	Author	Comment / Changes from Prior Version
1.0	15-12-2023	Karthick Rajamani	Initial Draft

### Document Reviewers

Name	Position (e.g. Client Manager, Project Manager, etc.)	Reviewer (only) Date	Reviewer & Approver Date
Jagdish Patel	Infra Manager	19-12-2023	19-12-2023

## Table of Contents

Document Control.....	2
1. Introduction .....	4
2. FortiMobile token 2FA setup.....	4

## 1. Introduction

This Document will assist you to setup a Mobile token 2FA . Below are the steps that are required to be followed by the Admin.


**Note: The screen shots are just for illustrative purpose.**

**Note : Refer to “TeBS-VPN Client Setup Guide.V4.0” before installing Fortitoken mobile app and once completed , continue with further steps.**

## 2. FortiMobile token 2FA setup


- You will receive a notification with an activation code and an activation expiration date by which you must activate your token.
- If you didn't receive the below email, quickly please reach out to Infra for assistance.

FTM Activation on FortiGate



TeBS Infra  
To: [Redacted Email Address]

We removed extra line breaks from this message.



ftm\_qr\_FTKMOB3BDAC7C8C6.png  
609 bytes


Welcome to FortiToken Mobile - One-Time-Password software token.  
Please visit <https://docs.fortinet.com/ftoken.html>  
for instructions on how to install your FortiToken Mobile application on your device and activate your token.  
You must use FortiToken Mobile version 2 or above to activate this token.  
Your Activation Code, which you will need to enter on your device later, is

"EEIONY62BFDY7LBN"

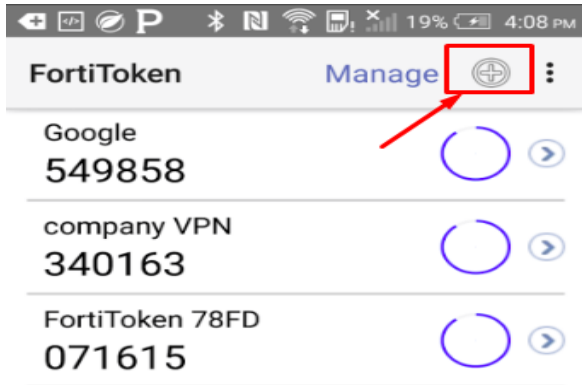
Alternatively, use the attached QR code image to activate your token with the "Scan Barcode" feature of the app.  
You must activate your token by:  
Mon Jan 8 13:45:16 2024 (GMT+8:00) Kuala Lumpur, Singapore, after which you will need to contact your system administrator to re-enable your activation.

FortiGate

- Go to your mobile play store or App store to download the “FortiToken Mobile” app

	<h3><u>FortiToken Mobile</u></h3> <p>FortiToken Mobile is an OATH compliant, event-based and time-based One Time Password (OTP) generator application for the mobile device. It is the client component of Fortinet's highly secure, simple to use and administer, and extremely cost effective solution for meeting your strong authentication n...</p>
---	--

- Open the FortiToken mobile app
- Click "Plus Icon"



**FORTINET.**



- Go to the activation code email and use the attached QR code image to activate your token with the "Scan Barcode" feature of the app.
- If you are facing any issue, please reach out to [Tebs\\_Infra@totalebizsolutions.com](mailto:Tebs_Infra@totalebizsolutions.com).