



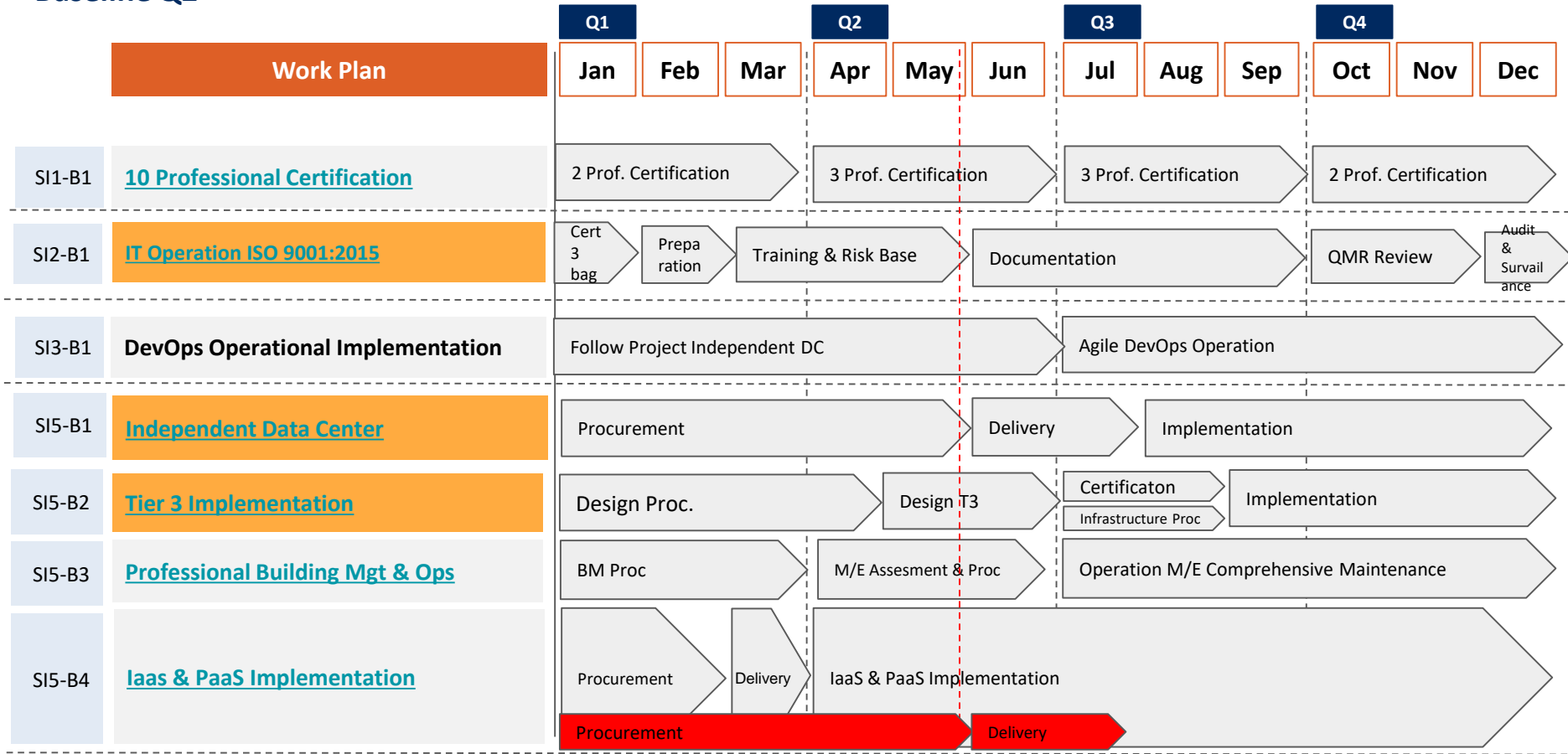
Weekly Report 2018

Divisi Operasional TI
28 Mei 2018 (Week 22)

Overview Timeline Divisi OPT 2018 (1/2)

Baseline Q2

Masterpiece Program 2018
Divisi Lainnya

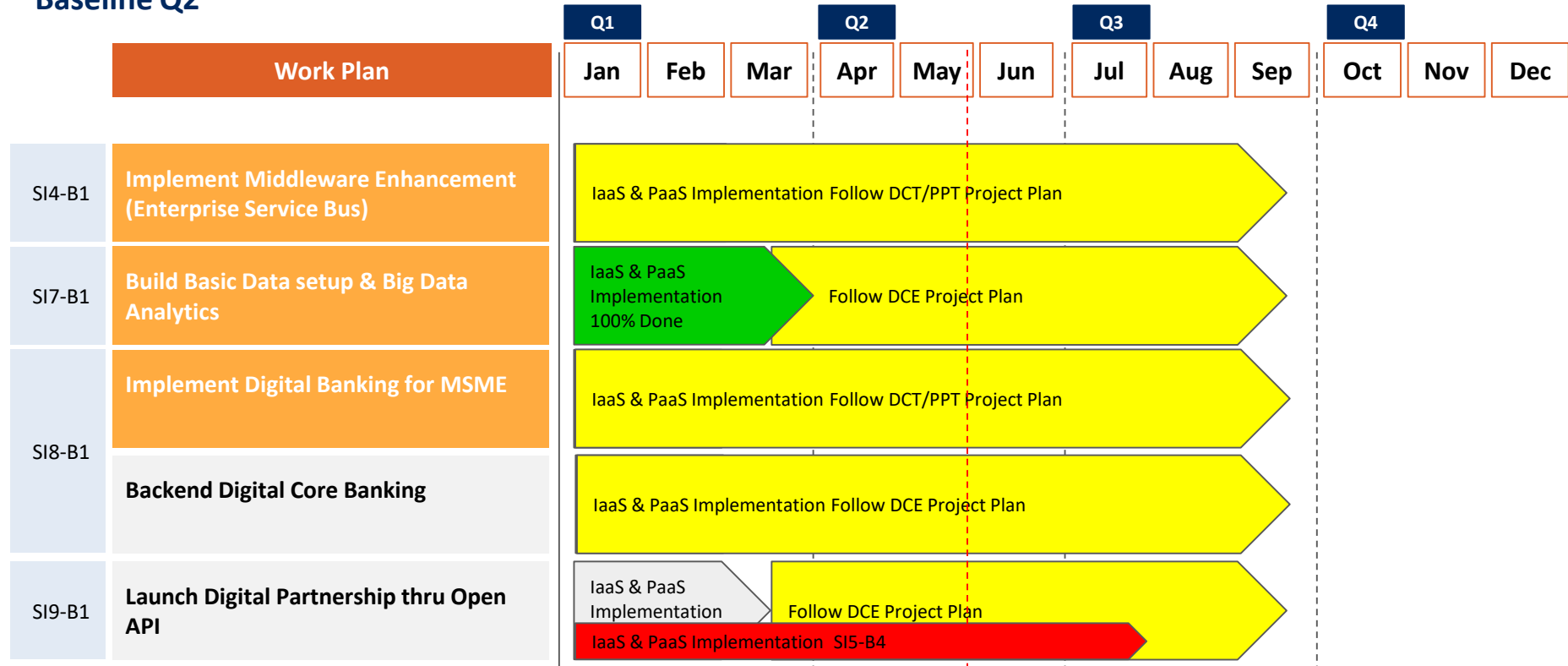


This Week

Overview Timeline Divisi OPT 2018 (2/2)

Baseline Q2

Masterpiece Program 2018
Divisi Lainnya



This Week

Select a project ▾



IT OPT ▾

+ Work package

Filter 1

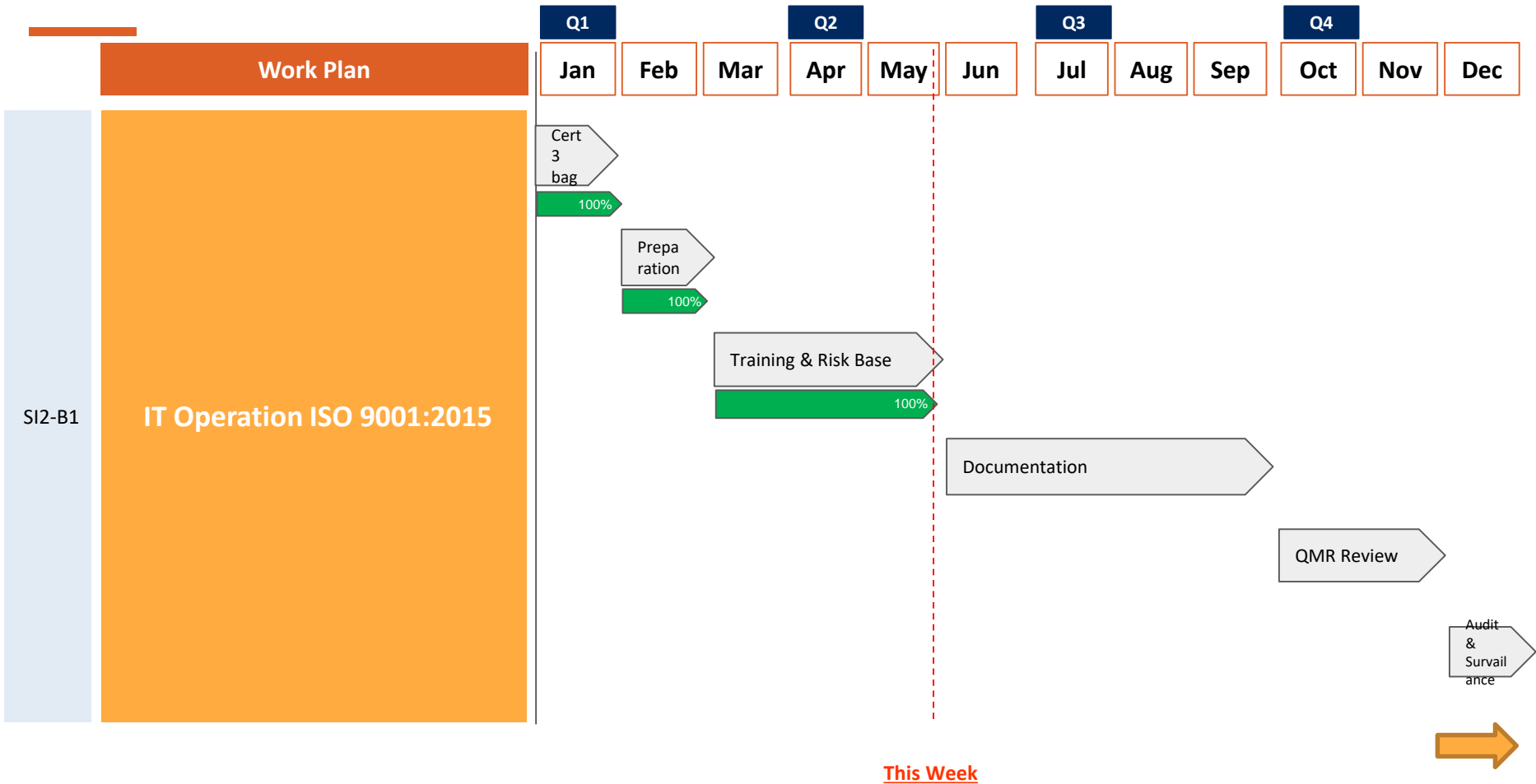


ID	SUBJECT	LAST PROGRESS(%)	PROGRESS (%)	TARGET W - 21	ASSIGNEE	UPDATED ON	REMARK	+
288	> Professional Certification	<div><div></div></div> 69%	<div><div></div></div> 69%	<div><div></div></div> 40%	otty Andesita	25 Mei 2018 14:56	6 orang lulus sertifikasi, Training Sertifikasi An. Noviana Pramitasari Done 5 Mei 2018	
298	> PROJECT ISO 9001:2015	<div><div></div></div> 45%	<div><div></div></div> 50%	<div><div></div></div> 50%	otty Andesita	25 Mei 2018 14:10	Identify List of document done, Finalisasi BPO Bagian	
24	> SI.5.1. Independent Data Center	<div><div></div></div> 47%	<div><div></div></div> 50%	<div><div></div></div> 54%	Basrizal	25 Mei 2018 08:48	Hasil penilaian teknis disubmit ke PBJ Senin 21/5/2018	
294	> SI.5.2 Tier 3 Data Center Implement	<div><div></div></div> 36%	<div><div></div></div> 38%	<div><div></div></div> 39%	Ajutorius Pinem	25 Mei 2018 16:36	Assessment M/E DC TBN (Done), Rapat Koordinasi Project 4(Done), Gap Analysis GTI(delayed, done next week), Gap Analysis TBN (Delayed, done next week)	
363	> SI.5.3. Professional Building Mgt & C	<div><div></div></div> 48%	<div><div></div></div> 48%	<div><div></div></div> 54%	Romi Nur Ismanto	25 Mei 2018 10:11	Proposal teknis BKS(Delayed)	
115	> SI.5.4. IaaS & PaaS Implementation	<div><div></div></div> 45%	<div><div></div></div> 48%	<div><div></div></div> 100%	Basrizal	25 Mei 2018 10:55	Sudah buka sampul dan deal untuk pengadaannya Selasa 22/5/2018. Pemenang Master System feat. Red Hat. All projects have been kicked out from OPT.	
702	> Data Center 4th Floor Activation	<div><div></div></div> 44%	<div><div></div></div> 44%	<div><div></div></div> 44%	Mochamad Khilmi	25 Mei 2018 10:49	Ijin Prinsip Kegiatan(Done), Pengiriman TOR ke PBJ masih menunggu design baru dari IBM	

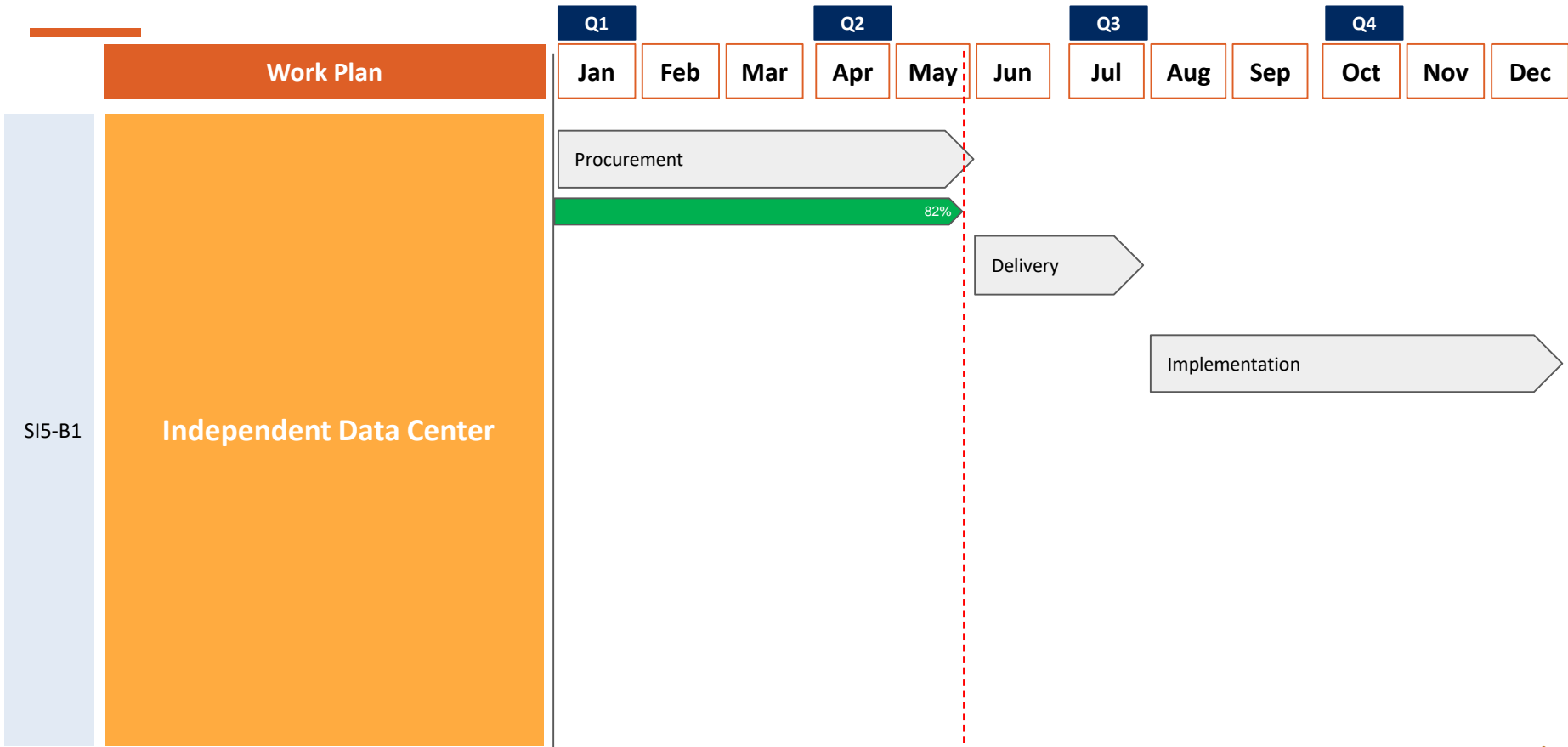


1. Masterpieces

Masterpiece Timeline IT Operation ISO 9001:2015



Masterpiece Timeline Independent Data Center



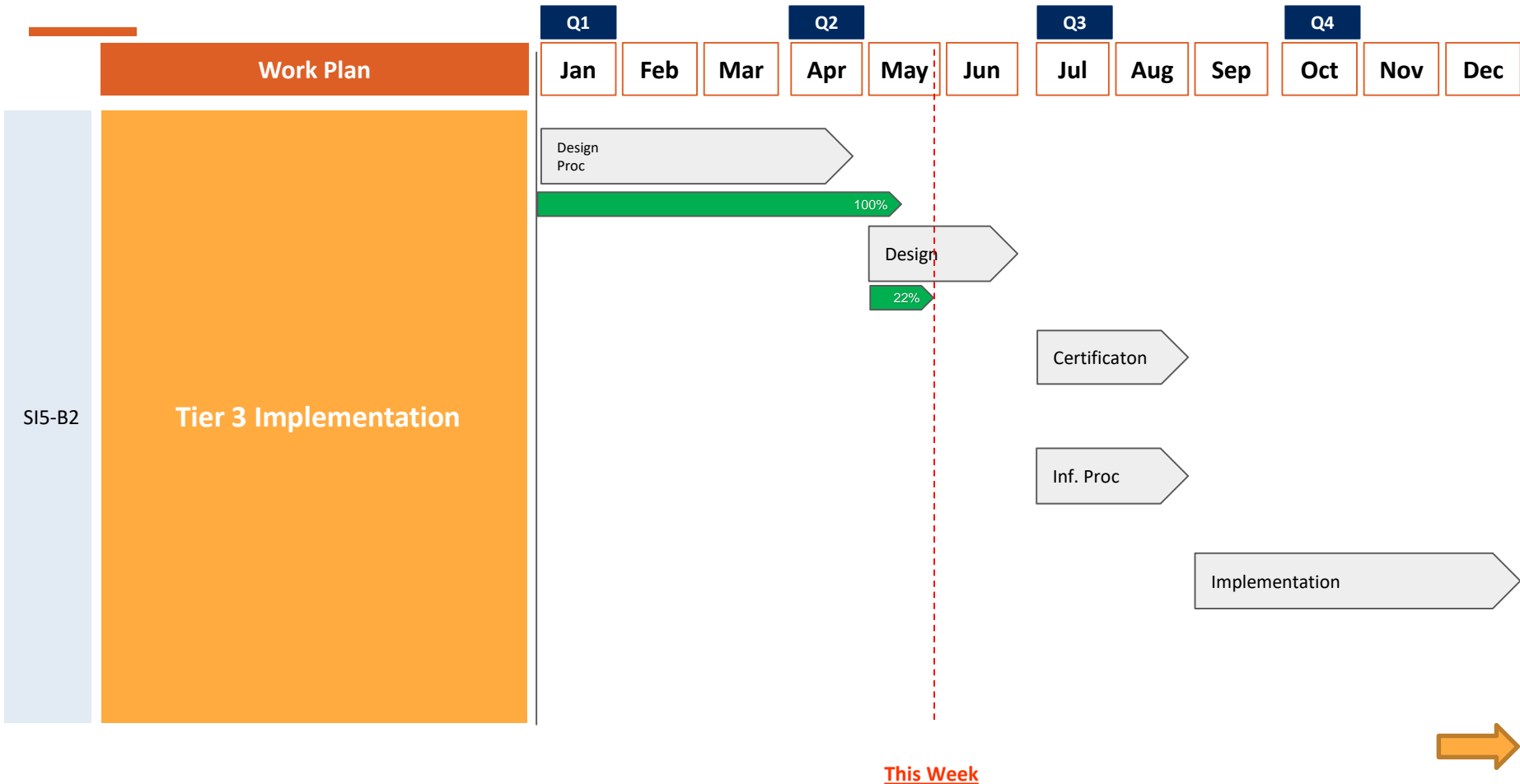
SI5-B1

Independent Data Center

This Week



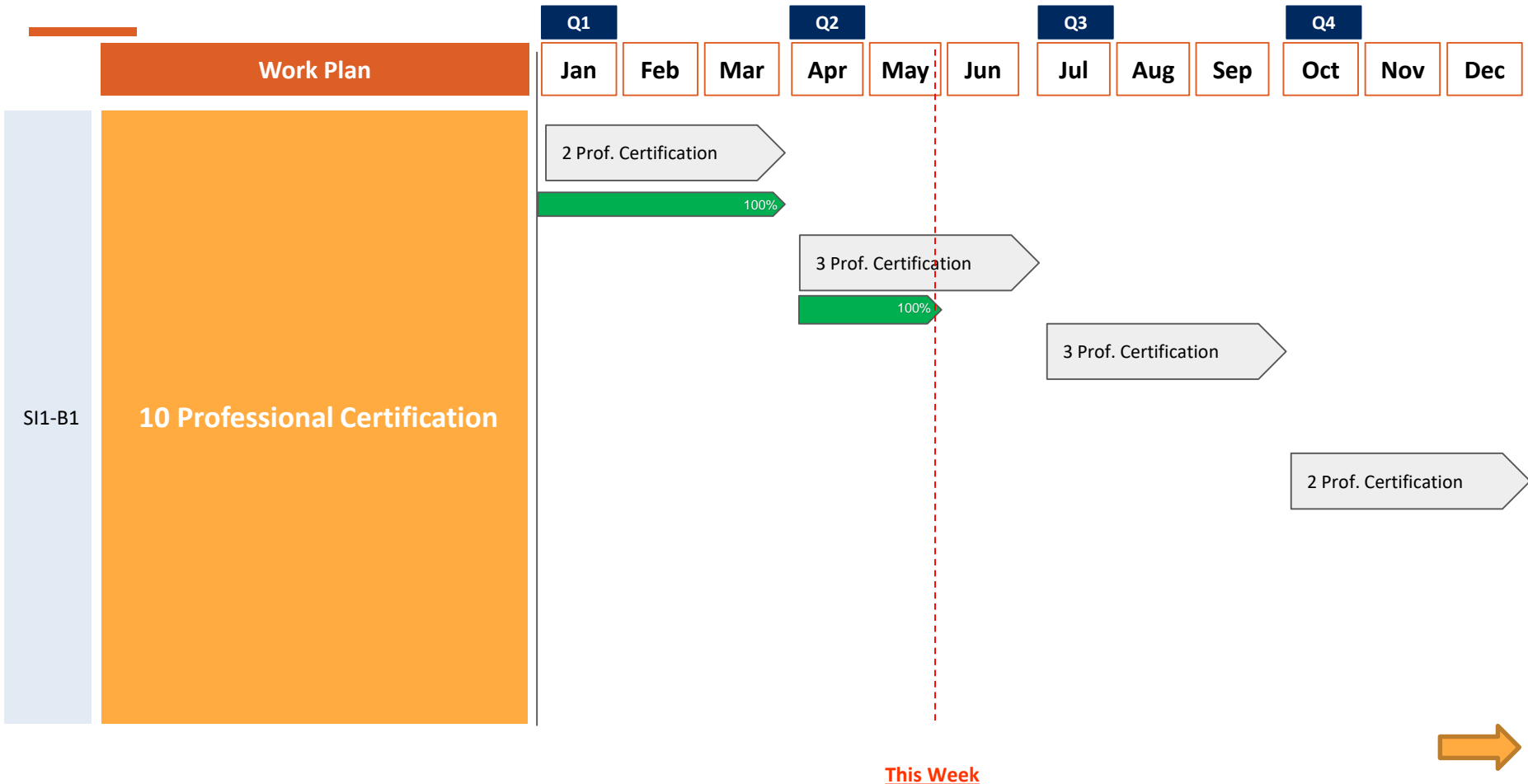
Masterpiece Timeline Tier 3 Implementation



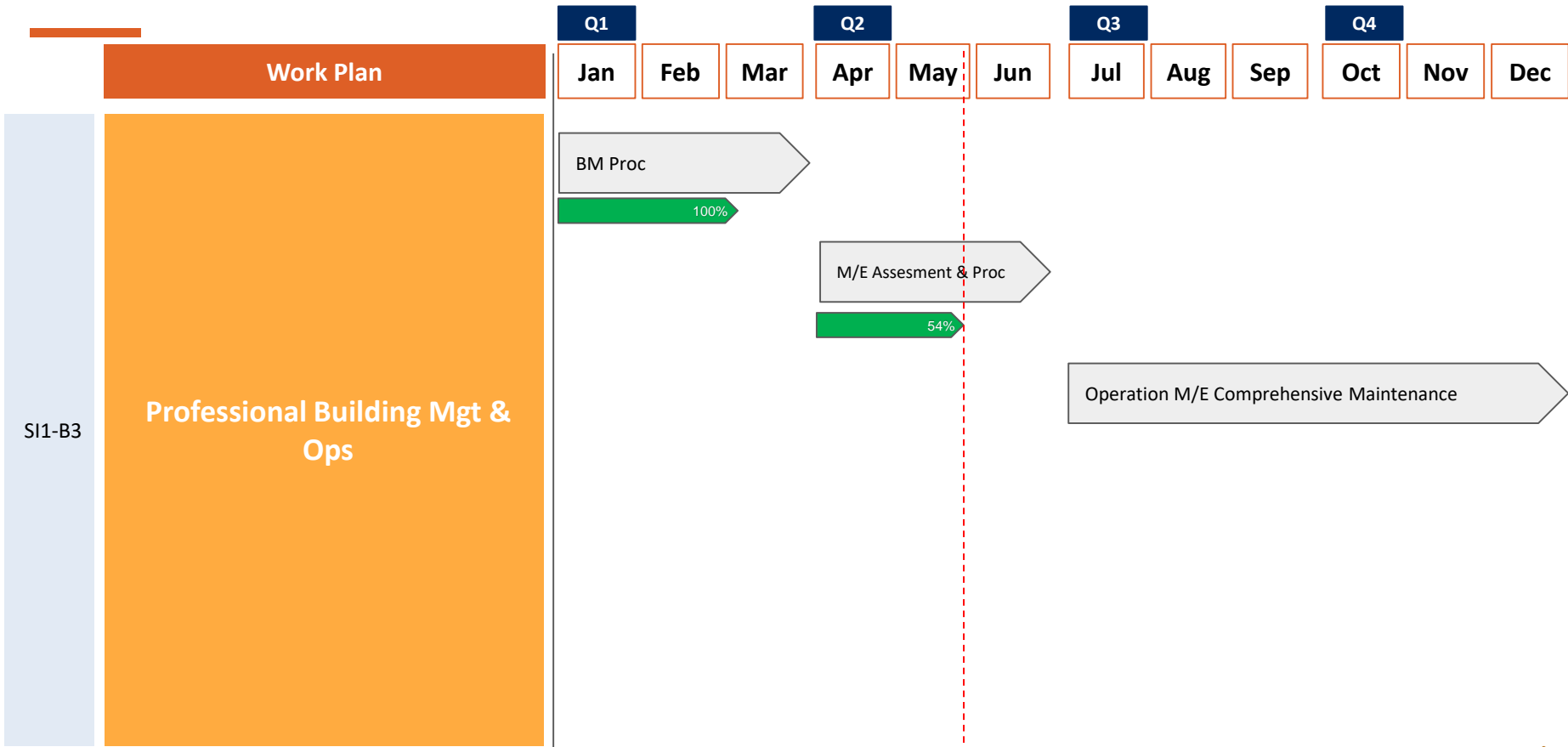


2. Strategic Initiatives

Strategic Initiatives 10 Professional Certification



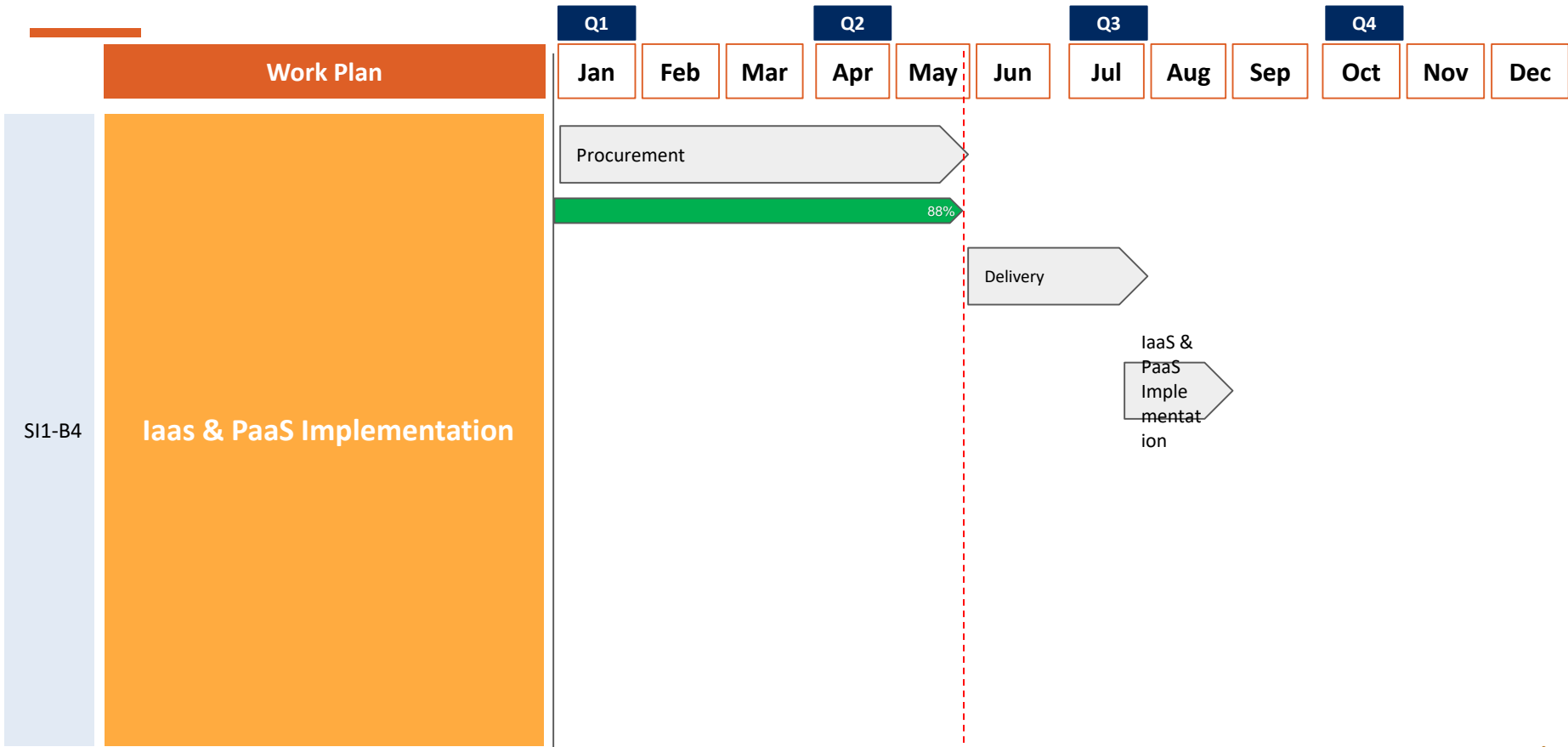
Strategic Initiatives Professional Building Management & Ops



This Week



Strategic Initiatives IaaS & PaaS Implementation



This Week

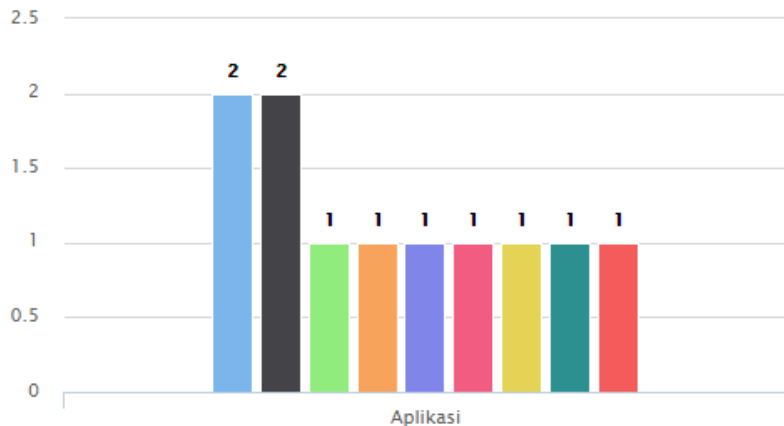


Top 10 Complain & Incident Report

Top Ten Insiden

Top Ten Insiden Report

19 May 2018 sampai 25 May 2018

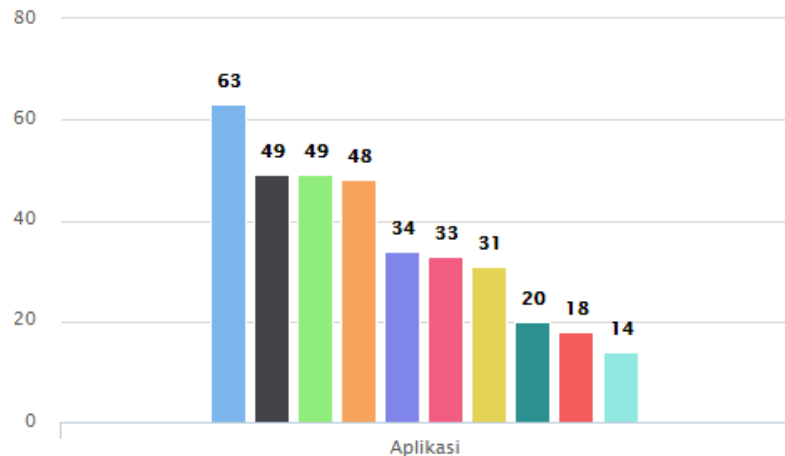


WBS -Web Banking Service- Brinets DB MMS
 Brinterface BRINETS Web
 Portal SSO untuk Pembayaran PNBP -Penerimaan Negara
 Brinets Timor Leste - CARDLINK

Top Ten Complain Handling

Top Ten Complain Handling

19 May 2018 sampai 25 May 2018



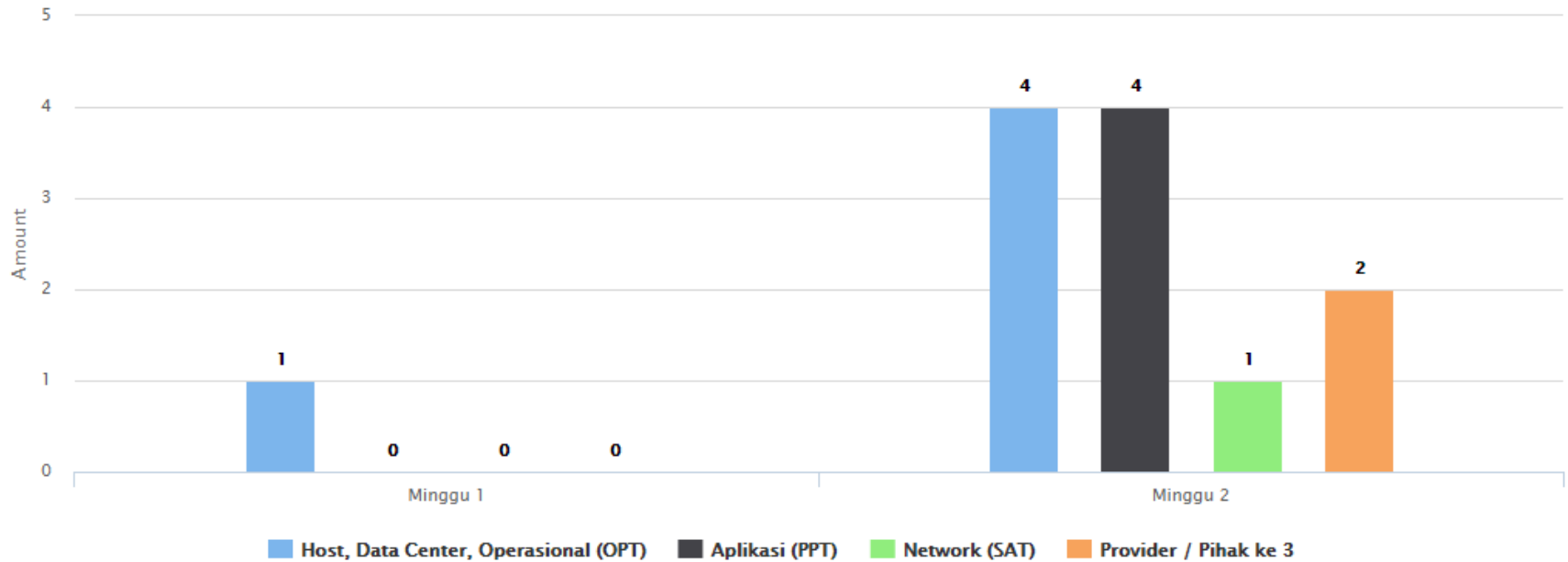
KARTU ATM Brinets Web PLN LAS ATM
 Internet Banking WBS (Web Banking Service)
 Brinets Express SMS Banking BRINETS

Incident Report Week 20 vs Week 21

Minggu Lalu Insiden : 1 Insiden

Minggu Ini Insiden : 11 Insiden

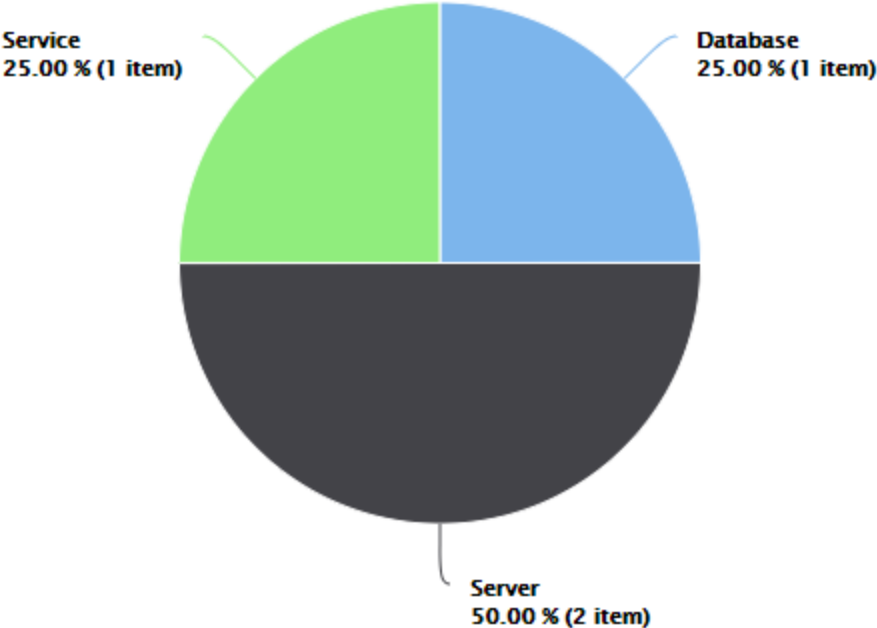
Perbandingan Insiden



Incident Report by Host, Data Center, dan
Operasional (Div OPT)



19 May 2018 sampai 25 May 2018



Analisa Top 3 Incident Report

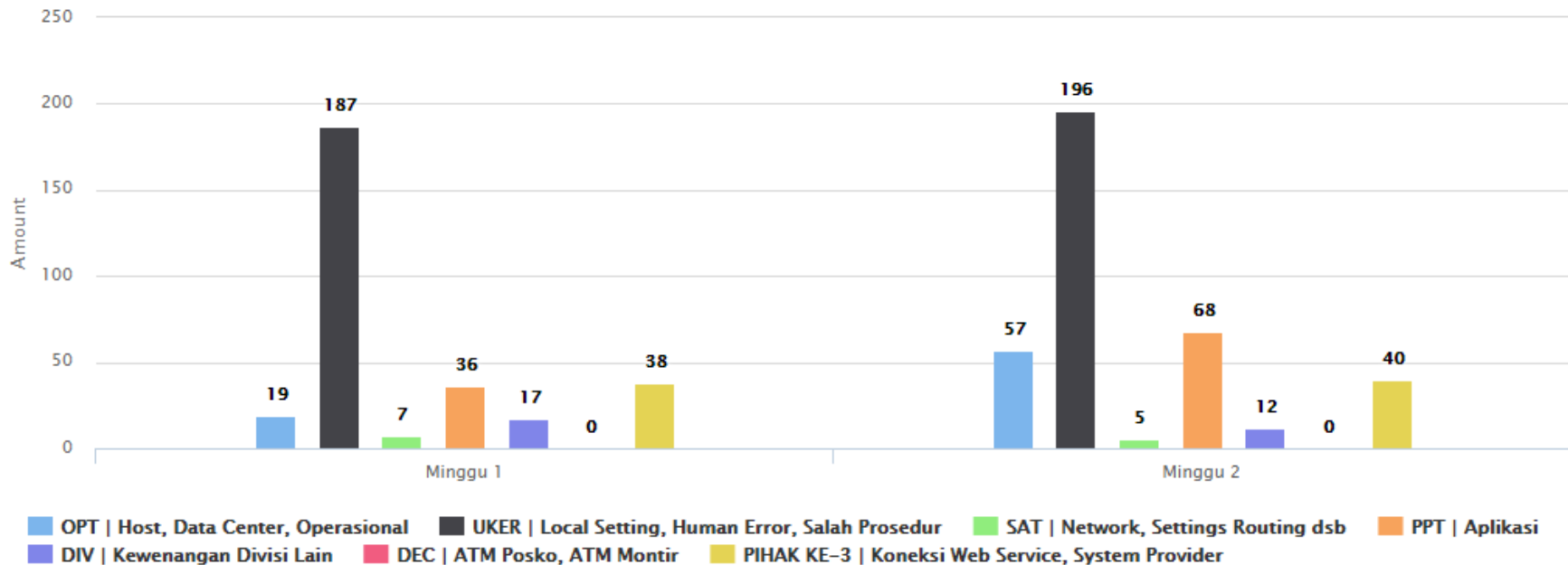
No	Jenis	Problem	Group	Action	Root Cause
1	Brinets	Brinets down	Aplikasi (PPT)	Divisi OPT melakukan beberapa langkah sebagai berikut : 1. down handler DSP 2. clear data que DSPOTESQ 3. Up handler DSP. Dan berkordinasi dengan divisi PPT terkait dengan perbaikannya	Terjadi locking pada job handles dengan nama DSP_TM. hal tersebut dikarenakan kegagalan program LNCMDSBNEC melakukan insert pada data queue
		Brinets down	Aplikasi (PPT)	Divisi OPT melakukan beberapa langkah sebagai berikut : 1. down handler DSP 2. clear data que DSPOTESQ 3. Up handler DSP. Dan berkordinasi dengan divisi PPT terkait dengan perbaikannya	Terjadi locking pada job handles dengan nama DSP_TM. hal tersebut dikarenakan kegagalan program LNCMDSBNEC melakukan insert pada data queue
2	Brinets Web	Sebagian Unker tidak bisa mengakses Brinets Web	Network (SAT)	dilakukan rollback terhadap deployment loadbalancer	sedang dalam investigasi
3	Brinterface	Brinterface 1.0.0.233 Tidak dapat diakses	Host, Data Center, Operasional (OPT)	-	Masih dalam investgasi, di event viewer tidak terdapat error system / appliction

Complain Handling Week 20 vs Week 21

Minggu Lalu Complain : 304 Complain

Minggu Ini Complain : 378 Complain

Perbandingan Komplain



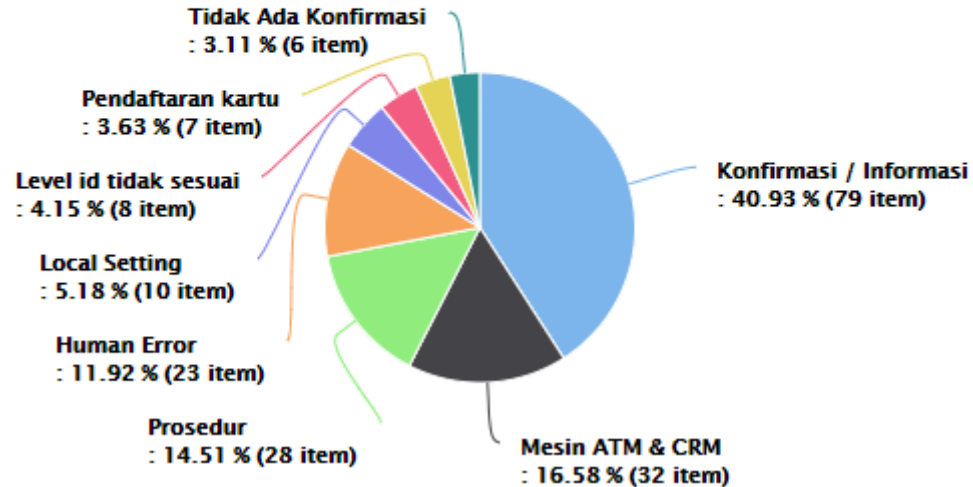
Analisa Top 3 Complain Handling

No	Aplikasi	Jumlah Ticket	Jenis Problem	Kategori	Action	Root Cause
1	PLN	63	Token PLN tiak keluar ketika pembelian token di e-channel	Aplikasi	Berkordinasi dengan PPT untuk melakukan perbaikan terkait dengan host to host pembelian token listrik	Response nomr token yang dikirim dari pihak ke-3 lama
2	Kartu ATM	49	Kartu ATM status CL dan tidak dapat dterbitkan kartu baru	Aplikasi	Melakukan perubahan kartu menjadi PS agar dapat diterbitkan kartu baru, Berkordinasi dengan divisi PPT untuk perbaikan program	Terdapat job perintah untuk merubah status menjadi CL dari BRINETs ke CAM, sedangkan rekening masih aktif
3	Brinets Web	49	Unit kerja tidak bisa akses Brinets WEB	Jaringan SAT	Berkordinasi dengan Divisi satelit untuk roll back deployment loadbalancer	Dikarenakan deployment load balancer, root cause sedang dalam investigasi
			Unit kerja tidak bisa bertransaksi melalui brinets WEB	Aplikasi	Divisi OPT melakukan beberapa langkah sebagai berikut : 1. down handler DSP 2. clear data que DSPOTESQ 3. Up handler DSP. Dan berkordinasi dengan divisi PPT terkait dengan perbaikannya	Terjadi locking pada job handles dengan nama DSP_TM. hal tersebut dikarenakan kegagalan program LNCMDSBNEC melakukan insert pada data queue

Complaint Handling Kategori Uker

Report Handling by Uker

19 May 2018 sampai 25 May 2018

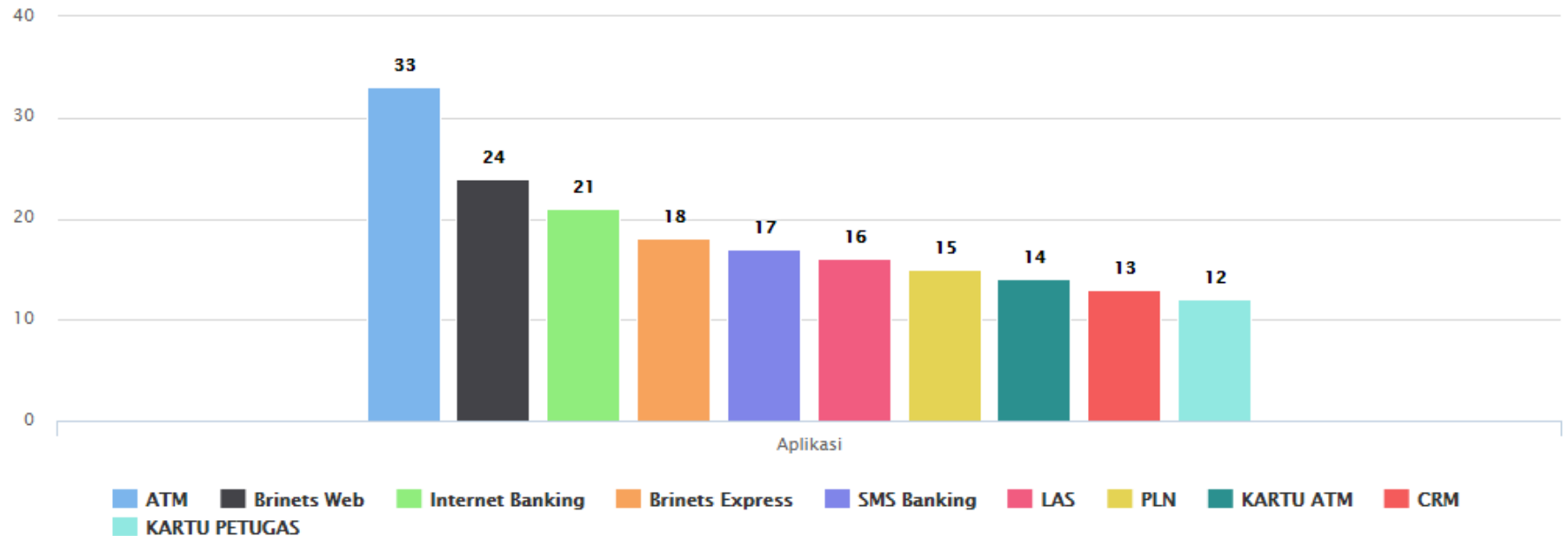


Complaint Handling Kategori Uker (2)

Top Ten Complain Handling Kategori Uker

Top Ten Complain Handling Kategori Uker

19 May 2018 sampai 25 May 2018



Complaint Handling Kategori Uker (3)

Analisa Complain Unit Kerja

No	Kategori	Aplikasi	Isu	Fact	Solusi
1	Human Error	SPP Online	voucher dan tapal validasi tidak sesuai dgn nomor tagihan	Unit kerja mebuca halaman transaksi dalam 1 browser dan melakukan 2 transaksi dalam bersamaan, sehinga session yang dibaca s	Unit kerja melakukan transaksi menggunakan 1 tab dalam 1 browser
2	Informasi dan Konfirmasi	LAS	Unit kerja menanyakan posisi proses pengajuan dipinjaman karena tidak muncul di pincapem.	CIF yang ditanyakan oleh uker statusnya sudah "Update ke BRINETs dan Final Inisialisasi Kredit"	Meminta unit kerja melanjutkan proses sesuai dengan posisi pengajuan tersebut
3	Level ID	Brispot	Pekerja unit kerja tidak bisa login ke brispot	PN yang digunakan untuk login memang belum terdaftar	Meninformasikan ke unit kerja bahwa PN tersebut memang tidak berhak login di brispot
4	Local Setting	AJKO	Tidak bisa membuku ajko online walaupun sudah dibuat rekening IA	Uker tidak bisa membuku ajko online walaupun sudah dibuat rekening IA. Dilakukan pengecekan, IA tidak dalam staus aktif	Pengaktifan status IA menjadi aktif
5	Prosedur	Brinets Expres	Unit kerja tidak bisa melakukan cancel transaction	Ketika transaksi time out maka terdapat transaksi yang menggantung dan ketika di lakukan error corection tidak berhasil	1. Telah dibuatkan menu untuk merelease transaksi yang time out dan tidak dapat dilakukan error corection. 2.Beberapa uker sudah menggunakan menu tersebut Penyebab timeout belum diketahui

Complaint Handling Kategori Uker (3)

Masalah UKO Konfirm/Inform ^

#	Aplikasi	Jumlah
1	Internet Banking	14
2	SMS Banking	13
3	LAS	7
4	Brinets Web	7
5	PLN	7

Masalah UKO Prosedur ^

#	Aplikasi	Jumlah
1	Brinets Express	11
2	CRM	3
3	LAS	3
4	PLN	2
5	Autopayment	2

Masalah UKO Human Error ^

#	Aplikasi	Jumlah
1	LAS	4
2	WBS (Web Banking Service)	4
3	SMS Banking	3
4	Brinets Web	3
5	KARTU ATM	3

Complaint Handling Kategori Uker (4)

Masalah UKO LAS

Complain Handling by Aplikasi LAS

19 May 2018 sampai 25 May 2018

Prosedur
21.43 % (3 complain)

Human Error
28.57 % (4 complain)

Konfirmasi / Informasi
50.00 % (7 complain)

Highcharts.com

Top 22 Complain Handling

#	Aplikasi	Total
1	KARTU ATM	63
2	Brinets Web	49
3	PLN	49
4	LAS	48
5	ATM	34
6	Internet Banking	33
7	WBS (Web Banking Service)	31
8	Brinets Express	20
9	SMS Banking	18
10	BRINETS	14
11	SMS/Email Notifikasi	13
12	CRM	13
13	BDS	13

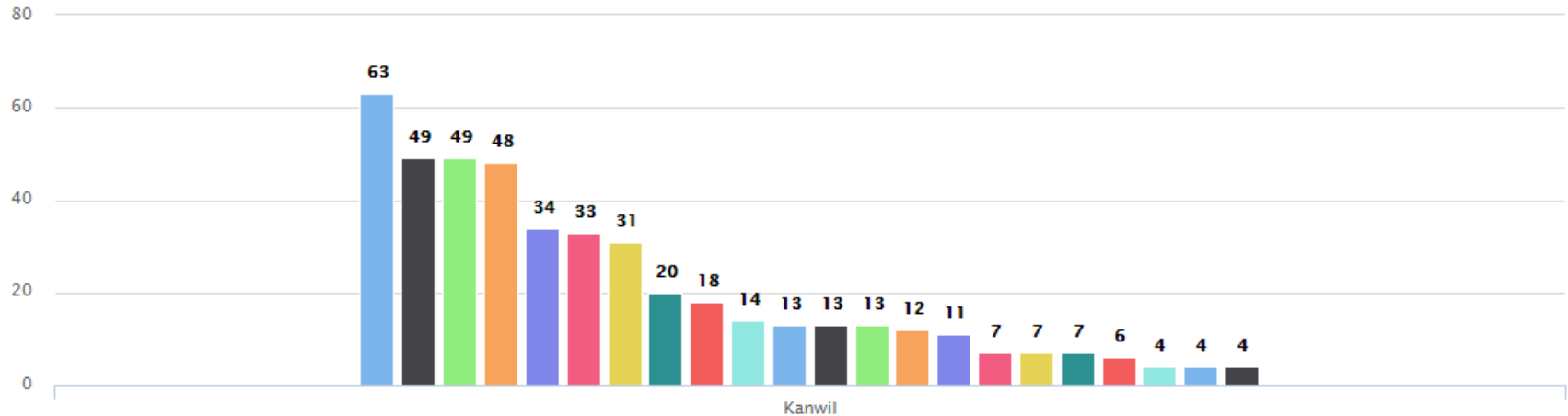
14	KARTU PETUGAS	12
15	Portal SSO	11
16	Autopayment	7
17	User Management	7
18	EDC	7
19	Brijamin	6
20	Portal DWH	4
21	Remedy	4
22	REKON ATM	4

Complaint Handling Kategori Uker (5)

Top 22 Complain Handling by Aplikasi

Complain Handling by Aplikasi

19 May 2018 sampai 25 May 2018



KARTU ATM Brinets Web PLN LAS ATM Internet Banking WBS (Web Banking Service) Brinets Express
 SMS Banking BRINETs SMS/Email Notifikasi CRM BDS KARTU PETUGAS Portal SSO Autopayment
 User Management EDC Brijamin Portal DWH Remedy REKON ATM



Thank You

Jumlah Transaksi 25 Sya'ban – 10 Syawal 1436 H

Hari	Tanggal				Teller	Trx BRINETS sebelum EOD	All Trx BRINETS sebelum EOD	Trx Kartu Kredit		ATM		CDM	EDC	IB	SMS	TBANK	MOCASH
	Masehi	Hijriyah						ON US	OFF US	OUT	IN						
Jumat	12-Jun-2015	25	Sya'ban	1436	2,792,838	12,835,179		26,388,088	56,534	63						2,543	8,634
Sabtu	13-Jun-2015	26	Sya'ban	1436	369,181	6,911,616		16,294,132	59,565	70						1,718	3,289
Minggu	14-Jun-2015	27	Sya'ban	1436	212,442	5,682,836		13,050,844	48,192	76						1,548	1,546
Senin	15-Jun-2015	28	Sya'ban	1436	2,440,827	12,492,151		45,062,460	62,209	66						2,391	8,002
Selasa	16-Jun-2015	29	Sya'ban	1436	2,602,500	12,551,886		77,307,095	53,945	44						2,961	6,813
Rabu	17-Jun-2015	30	Sya'ban	1436	2,447,242	12,458,413		25,635,052	53,824	59						3,182	7,817
Kamis	18-Jun-2015	1	Ramadhan	1436	1,762,429	10,230,200		20,876,280	53,575	28						4,097	6,212
Jumat	19-Jun-2015	2	Ramadhan	1436	1,821,404	11,743,540		22,762,574	52,881	56						3,527	8,080
Sabtu	20-Jun-2015	3	Ramadhan	1436	804,102	9,002,339		45,408,765	59,653	85						2,045	3,348
Minggu	21-Jun-2015	4	Ramadhan	1436	435,156	6,850,728		14,426,093	48,006	99						1,812	1,642
Senin	22-Jun-2015	5	Ramadhan	1436	2,229,248	13,271,989		25,096,400	60,780	192						2,935	7,748
Selasa	23-Jun-2015	6	Ramadhan	1436	1,964,025	12,424,616		24,130,177	53,316	54						3,173	6,614
Rabu	24-Jun-2015	7	Ramadhan	1436	2,398,297	12,931,239		25,526,574	52,637	110						3,015	7,187
Kamis	25-Jun-2015	8	Ramadhan	1436	2,794,680	14,157,220		28,865,115	54,672	104						4,039	8,217
Jumat	26-Jun-2015	9	Ramadhan	1436	1,939,362	13,531,480		26,045,204	65,581	122						3,203	8,085
Sabtu	27-Jun-2015	10	Ramadhan	1436	155,981	8,576,653		17,527,533	69,569	124						2,104	3,309
Minggu	28-Jun-2015	11	Ramadhan	1436	709,175	6,894,244		14,962,555	54,979	122						1,886	1,521
Senin	29-Jun-2015	12	Ramadhan	1436	3,103,983	15,199,686		29,222,901	60,603	68						3,099	7,592
Selasa	30-Jun-2015	13	Ramadhan	1436	3,493,272	16,916,771		32,638,786	59,497	207						3,156	7,081
Rabu	1-Jul-2015	14	Ramadhan	1436	2,211,375	15,911,657		37,962,757	54,435	64						3,265	6,308
Kamis	2-Jul-2015	15	Ramadhan	1436	2,080,583	15,304,026		29,949,250	60,853	68						3,958	7,281
Jumat	3-Jul-2015	16	Ramadhan	1436	2,141,011	15,665,151		30,302,476	61,049	203						3,669	8,187
Sabtu	4-Jul-2015	17	Ramadhan	1436	967,069	9,763,477		21,408,986	72,383	144						2,495	3,832
Minggu	5-Jul-2015	18	Ramadhan	1436	436,564	7,780,570		17,096,403	46,978	137						2,359	1,567
Senin	6-Jul-2015	19	Ramadhan	1436	2,688,274	16,198,596		31,162,781	60,667	178						3,751	8,343
Selasa	7-Jul-2015	20	Ramadhan	1436	2,369,193	15,999,855		30,490,412	64,222	99						3,584	7,154
Rabu	8-Jul-2015	21	Ramadhan	1436	2,623,848	16,237,312		31,073,321	63,005	96						3,251	7,307
Kamis	9-Jul-2015	22	Ramadhan	1436	2,093,007	15,041,331		28,867,917	61,350	154						3,405	7,112
Jumat	10-Jul-2015	23	Ramadhan	1436	2,264,867	16,048,823		31,318,371	54,538	176						3,995	7,903
Sabtu	11-Jul-2015	24	Ramadhan	1436	124,693	10,518,486		21,099,333	70,943	183						2,496	4,091
Minggu	12-Jul-2015	25	Ramadhan	1436	839,779	9,130,926		19,212,076	57,960	192						2,335	1,838
Senin	13-Jul-2015	26	Ramadhan	1436	3,232,565	16,310,491		32,929,685	68,187	145						3,874	8,723
Selasa	14-Jul-2015	27	Ramadhan	1436	2,544,193	15,684,796		30,292,610	64,278	134						3,981	7,714
Rabu	15-Jul-2015	28	Ramadhan	1436	2,092,250	14,734,223		49,468,830	61,149	132						3,167	6,936
Kamis	16-Jul-2015	29	Ramadhan	1436	859,562	10,038,018		74,152,773	46,100	167						2,342	3,893
Jumat	17-Jul-2015	1	Syawal	1436	558,988	5,286,548		11,197,306	20,382	103						1,468	839
Sabtu	18-Jul-2015	2	Syawal	1436	40,780	4,982,559		10,114,140	29,842	98						1,504	1,872
Minggu	19-Jul-2015	3	Syawal	1436	71,224	5,467,208		10,867,642	31,954	97						1,574	1,907
Senin	20-Jul-2015	4	Syawal	1436	915,329	7,590,414		42,323,352	37,654	89						1,635	4,389
Selasa	21-Jul-2015	5	Syawal	1436	761,290	7,594,886		15,284,059	41,831	95						1,732	4,242
Rabu	22-Jul-2015	6	Syawal	1436	1,961,096	11,806,346		21,793,412	47,839	103						2,566	7,478
Kamis	23-Jul-2015	7	Syawal	1436	1,852,601	11,560,119		22,121,463	49,530	135						3,005	6,142
Jumat	24-Jul-2015	8	Syawal	1436	2,521,226	13,357,048		26,890,766	54,720	124						3,652	7,818
Sabtu	25-Jul-2015	9	Syawal	1436	232,582	7,818,252		16,658,691	53,206	126						2,695	3,726
Minggu	26-Jul-2015	10	Syawal	1436	81,406	6,772,507		13,597,985	42,315	145						2,276	1,584

Jumlah Transaksi 25 Sya'ban - 10 Syawal 1437 H

Hari	Tanggal				Teller	Trx BRINETS sebelum EOD	All Trx BRINETS sebelum EOD	Trx Kartu Kredit		ATM		CDM	EDC	IB	SMS	TBANK	MOCAS H
	Masehi		Hijriyah					ON US	OFF US	OUT	IN						
Rabu	1-Jun-2016	25	Sya'ban	1437	2,032,103	20,261,598	44,771,301	48,317	21,530	6,712,039	74,777	45,740	1,688,333	566,392	1,588,307	4,885	10,496
Kamis	2-Jun-2016	26	Sya'ban	1437	2,294,961	18,765,298	33,897,593	55,430	20,554	5,696,378	68,145	45,384	1,694,021	554,287	1,284,009	4,639	9,636
Jumat	3-Jun-2016	27	Sya'ban	1437	2,201,594	20,057,507	35,564,248	62,748	22,400	5,469,854	64,880	47,037	1,558,098	516,353	1,238,478	4,598	10,514
Sabtu	4-Jun-2016	28	Sya'ban	1437	128,288	13,776,968	25,543,717	66,838	23,479	4,904,193	63,275	43,378	912,932	392,356	1,010,753	3,318	5,586
Minggu	5-Jun-2016	29	Sya'ban	1437	108,293	12,128,321	24,132,690	53,433	26,742	4,207,880	57,504	28,125	737,715	335,429	844,155	2,975	2,336
Senin	6-Jun-2016	1	Ramadhan	1437	2,476,667	17,937,230	33,991,461	55,234	26,062	4,628,275	52,952	40,330	1,717,368	499,084	1,121,892	3,994	10,572
Selasa	7-Jun-2016	2	Ramadhan	1437	2,007,693	16,410,828	30,533,625	51,823	27,749	4,592,488	50,523	39,438	1,567,400	494,478	1,140,989	4,487	12,278
Rabu	8-Jun-2016	3	Ramadhan	1437	1,854,302	16,355,958	29,980,757	49,128	17,532	4,141,760	45,821	37,404	1,552,235	464,937	1,108,166	4,634	9,785
Kamis	9-Jun-2016	4	Ramadhan	1437	1,931,758	16,339,753	31,731,068	52,917	17,227	4,348,289	48,215	37,106	1,659,116	455,776	1,104,910	4,826	9,173
Jumat	10-Jun-2016	5	Ramadhan	1437	1,976,411	16,658,568	33,609,031	45,873	21,294	4,766,825	53,022	40,444	1,663,708	464,293	1,156,015	5,080	10,006
Sabtu	11-Jun-2016	6	Ramadhan	1437	122,683	12,148,325	23,884,387	58,085	16,367	4,106,724	50,111	37,778	855,592	358,867	957,403	3,520	5,213
Minggu	12-Jun-2016	7	Ramadhan	1437	101,077	10,926,296	20,211,387	48,699	20,841	3,447,248	43,476	22,657	680,671	299,307	810,579	3,310	2,091
Senin	13-Jun-2016	8	Ramadhan	1437	2,236,719	17,126,969	33,884,233	47,356	21,855	4,574,475	52,314	39,245	1,925,907	471,646	1,162,340	5,030	10,369
Selasa	14-Jun-2016	9	Ramadhan	1437	2,086,444	16,109,313	31,557,765	52,209	22,732	4,275,532	49,371	37,439	1,703,746	431,433	1,121,721	5,042	11,770
Rabu	15-Jun-2016	10	Ramadhan	1437	1,972,206	17,389,079	52,891,226	46,449	16,732	4,164,267	49,628	38,520	1,458,845	425,378	1,130,706	4,697	9,857
Kamis	16-Jun-2016	11	Ramadhan	1437	1,854,002	15,013,825	82,506,065	50,644	17,493	4,412,608	51,061	35,843	1,720,318	429,386	1,139,273	4,697	9,249
Jumat	17-Jun-2016	12	Ramadhan	1437	1,997,575	18,232,830	34,509,300	52,648	17,750	4,453,300	52,739	38,530	1,699,890	442,114	1,159,165	4,465	10,333
Sabtu	18-Jun-2016	13	Ramadhan	1437	123,179	11,311,798	24,181,991	49,624	18,991	3,951,725	51,377	35,484	912,946	341,512	967,287	3,487	5,348
Minggu	19-Jun-2016	14	Ramadhan	1437	105,590	13,115,454	24,701,354	50,815	16,921	3,633,963	46,877	23,371	787,710	296,573	828,469	3,479	2,078
Senin	20-Jun-2016	15	Ramadhan	1437	2,584,556	21,904,724	65,805,211	47,521	20,296	5,123,528	59,973	41,417	2,286,345	581,993	1,353,987	4,824	10,635
Selasa	21-Jun-2016	16	Ramadhan	1437	2,072,486	24,414,376	42,274,938	51,299	22,615	4,893,050	57,161	41,286	1,898,755	583,476	1,319,954	5,126	12,100
Rabu	22-Jun-2016	17	Ramadhan	1437	1,906,180	18,957,158	35,883,051	49,339	19,270	5,042,804	65,378	37,434	1,884,196	466,233	1,200,159	4,461	9,506
Kamis	23-Jun-2016	18	Ramadhan	1437	1,926,721	19,540,265	35,340,861	58,265	18,734	5,000,707	63,754	40,955	1,780,071	683,101	1,323,403	5,189	9,834
Jumat	24-Jun-2016	19	Ramadhan	1437	2,191,074	21,832,941	40,814,952	54,146	20,073	5,594,963	74,616	45,030	1,985,727	846,737	1,546,103	5,842	10,550
Sabtu	25-Jun-2016	20	Ramadhan	1437	184,705	15,478,946	29,324,908	66,436	21,689	5,321,216	76,289	44,373	1,087,965	502,751	1,153,126	3,159	5,729
Minggu	26-Jun-2016	21	Ramadhan	1437	122,139	13,187,380	24,077,392	55,698	26,314	4,158,723	64,009	29,417	784,412	590,676	927,320	3,264	2,144
Senin	27-Jun-2016	22	Ramadhan	1437	2,651,830	23,092,646	45,977,876	53,797	27,173	5,975,706	77,792	46,861	1,781,221	655,731	1,629,974	4,531	10,602
Selasa	28-Jun-2016	23	Ramadhan	1437	3,142,102	22,446,994	42,487,560	57,915	26,940	6,323,327	78,897	52,015	1,046,958	641,156	1,563,448	6,014	12,054
Rabu	29-Jun-2016	24	Ramadhan	1437	2,452,652	23,718,409	42,846,151	54,053	23,026	6,382,226	79,928	54,080	667,151	466,485	1,448,633	5,425	9,721
Kamis	30-Jun-2016	25	Ramadhan	1437	3,230,977	23,624,366	44,216,681	54,033	23,635	7,086,002	98,683	57,669	2,542,894	578,878	1,576,688	5,707	10,700
Jumat	1-Jul-2016	26	Ramadhan	1437	2,711,427	27,690,633	56,335,191	40,209	25,298	7,758,620	136,392	63,069	2,351,756	812,295	2,070,404	6,313	11,226
Sabtu	2-Jul-2016	27	Ramadhan	1437	356,261	17,017,977	31,983,098	33,788	20,464	6,969,856	99,744	56,061	1,324,327	716,822	1,487,865	4,799	7,721
Minggu	3-Jul-2016	28	Ramadhan	1437	155,103	14,533,948	25,933,667	51,264	43,916	5,022,319	71,401	34,632	935,314	532,165	1,064,376	4,298	4,256
Senin	4-Jul-2016	29	Ramadhan	1437	339,105	16,856,338	30,134,122	57,223	12,172	5,595,546	76,757	46,181	1,249,100	578,622	1,154,149	4,136	7,535
Selasa	5-Jul-2016	30	Ramadhan	1437	149,892	14,783,763	26,100,185	46,962	25,674	4,769,906	61,475	35,496	943,412	462,919	979,533	3,661	4,918
Rabu	6-Jul-2016	1	Syawal	1437	77,648	8,901,610	16,287,898	20,858	21,613	1,728,312	21,453	13,673	284,134	264,503	615,930	2,458	961
Kamis	7-Jul-2016	2	Syawal	1437	86,112	9,776,169	18,185,486	31,537	12,520	2,162,227	27,925	18,811	421,744	263,872	620,570	2,730	3,488
Jumat	8-Jul-2016	3	Syawal	1437	96,914	10,439,720	19,762,824	37,091	12,379	2,591,178	32,827	21,816	505,449	317,692	651,181	2,836	5,106
Sabtu	9-Jul-2016	4	Syawal	1437	92,515	10,956,204	20,619,631	40,268	17,027	2,901,983	37,887	23,147	557,027	324,492	663,886	2,964	4,250
Minggu	10-Jul-2016	5	Syawal	1437	98,525	11,122,221	21,360,772	39,825	18,806	3,046,868	39,583	19,615	536,275	336,677	679,136	2,639	2,546
Senin	11-Jul-2016	6	Syawal	1437	2,477,002	18,428,334	35,080,397	54,975	19,056	4,567,658	54,902	36,004	1,057,216	490,227	997,401	4,031	10,836
Selasa	12-Jul-2016	7	Syawal	1437	2,247,953	18,988,862	33,799,489	55,529	23,395	4,777,865	53,708	36,870	564,394	372,095	1,070,378	4,493	10,053
Rabu	13-Jul-2016	8	Syawal	1437	1,839,173	16,632,638	33,446,173	54,326	21,970	4,395,979	50,893	33,545	1,746,285	360,183	1,043,790	4,093	8,972
Kamis	14-Jul-2016	9	Syawal	1437	1,810,655	16,718,683	32,108,632	51,597	20,300	4,273,720	49,324	35,029	1,705,915	365,664	1,029,450	4,451	9,346
Jumat	15-Jul-2016	10	Syawal	1437	1,877,925	18,524,520	54,151,385	56,501	19,744	4,301,300	53,873	35,420	1,732,341	359,807	1,077,798	4,620	10,216

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Hari	Tanggal				Teller	Trx BRINETS sebelum EOD	All Trx BRINETS sebelum EOD	Trx Kartu Kredit		ATM		CDM	EDC	IB	SMS	TBANK	MOCAS H
	Masehi		Hijriyah					ON US	OFF US	OUT	IN						
Senin	22-May-2017	25	Sya'ban	1438	3,080,622	27,950,273	50,298,663	79,497	72,951	5,965,670	11,249	38,033	996,262	154,341	742,749	4,193	29,282
Selasa	23-May-2017	26	Sya'ban	1438	2,806,428	30,823,601	52,783,866	70,990	38,293	6,230,760	11,912	40,366	884,567	89,146	721,224	3,415	27,143
Rabu	24-May-2017	27	Sya'ban	1438	2,442,743	33,806,302	56,385,630	76,408	34,507	6,952,312	13,463	42,800	1,004,486	104,671	778,455	3,422	28,038
Kamis	25-May-2017	28	Sya'ban	1438	142,856	21,429,154	35,714,073	74,269	36,722	5,810,258	18,803	32,408	539,675	112,441	608,328	2,381	18,657
Jumat	26-May-2017	29	Sya'ban	1438	3,162,825	33,789,272	52,725,910	60,038	33,635	6,991,888	15,785	39,749	1,075,191	90,527	772,696	3,310	29,204
Sabtu	27-May-2017	1	Ramadhan	1438	165,316	15,663,236	28,642,018	77,388	45,999	5,243,852	15,919	34,352	497,570	50,535	584,647	2,460	16,889
Minggu	28-May-2017	2	Ramadhan	1438	116,292	14,621,577	24,645,652	61,512	42,306	4,289,100	14,439	20,767	399,976	46,938	502,513	2,078	7,649
Senin	29-May-2017	3	Ramadhan	1438	2,727,909	32,577,483	53,328,086	79,513	32,269	6,174,457	10,867	37,150	1,080,007	77,156	736,619	4,428	29,490
Selasa	30-May-2017	4	Ramadhan	1438	2,658,461	32,395,351	53,349,222	74,478	42,690	6,057,168	11,223	38,053	1,008,519	63,395	720,313	3,991	24,009
Rabu	31-May-2017	5	Ramadhan	1438	3,162,065	39,155,137	61,837,268	79,676	40,189	6,547,296	11,673	42,566	1,184,925	352,218	783,538	3,994	25,896
Kamis	1-Jun-2017	6	Ramadhan	1438	160,194	23,038,662	37,126,754	70,491	41,978	4,465,478	11,228	28,340	372,388	288,135	527,141	2,759	20,994
Jumat	2-Jun-2017	7	Ramadhan	1438	2,663,958	41,181,640	67,094,420	84,672	38,452	7,957,091	11,487	44,229	709,255	427,135	739,612	3,798	29,721
Sabtu	3-Jun-2017	8	Ramadhan	1438	162,822	20,989,420	35,576,154	90,808	44,871	6,883,294	17,689	42,593	519,485	540,289	690,242	2,714	17,349
Minggu	4-Jun-2017	9	Ramadhan	1438	192,884	20,013,299	31,965,164	69,650	45,184	5,390,887	16,365	21,611	414,360	308,787	560,875	2,412	7,554
Senin	5-Jun-2017	10	Ramadhan	1438	2,571,314	41,136,879	63,892,941	80,292	39,682	7,562,036	11,522	43,554	888,496	459,926	780,783	4,009	30,658
Selasa	6-Jun-2017	11	Ramadhan	1438	2,272,945	36,247,637	58,100,650	88,188	45,163	7,294,146	12,635	43,204	795,647	442,178	804,837	3,697	26,691
Rabu	7-Jun-2017	12	Ramadhan	1438	2,199,209	29,386,537	50,801,740	71,647	44,006	6,729,961	12,276	39,544	742,399	418,408	768,576	3,818	26,580
Kamis	8-Jun-2017	13	Ramadhan	1438	2,095,257	34,159,719	54,733,793	77,505	38,049	6,421,686	12,655	37,313	707,308	412,507	770,369	5,291	26,301
Jumat	9-Jun-2017	14	Ramadhan	1438	2,321,093	38,545,691	60,829,186	78,083	37,317	6,523,957	13,741	41,252	820,505	479,007	757,015	4,362	26,199
Sabtu	10-Jun-2017	15	Ramadhan	1438	370,259	27,131,095	45,927,707	81,411	38,246	6,275,043	21,275	43,009	502,289	384,013	689,450	3,374	18,157
Minggu	11-Jun-2017	16	Ramadhan	1438	225,843	25,619,285	41,221,412	66,959	36,652	5,112,951	19,896	26,618	392,727	327,226	559,091	2,823	7,617
Senin	12-Jun-2017	17	Ramadhan	1438	2,538,599	38,002,939	57,138,818	78,312	37,302	6,757,629	12,996	42,936	888,215	510,924	820,076	3,725	30,117
Selasa	13-Jun-2017	18	Ramadhan	1438	2,324,704	31,483,796	49,992,673	68,389	40,602	6,526,019	13,743	42,887	729,524	448,782	795,895	4,273	26,032
Rabu	14-Jun-2017	19	Ramadhan	1438	1,932,767	38,012,198	56,525,304	71,602	33,452	6,735,901	14,659	39,533	752,860	505,945	813,405	5,241	27,474
Kamis	15-Jun-2017	20	Ramadhan	1438	2,193,957	37,429,616	78,820,590	71,975	33,596	6,572,959	15,152	40,632	738,083	453,555	867,414	6,126	26,481
Jumat	16-Jun-2017	21	Ramadhan	1438	2,267,885	36,391,642	119,211,999	77,056	33,344	7,525,209	15,515	46,706	817,955	525,798	925,535	5,157	28,153
Sabtu	17-Jun-2017	22	Ramadhan	1438	354,813	30,250,972	50,189,384	85,121	35,942	7,336,525	24,359	43,282	573,726	421,297	756,806	3,843	17,334
Minggu	18-Jun-2017	23	Ramadhan	1438	247,867	13,885,452	30,957,288	71,707	39,051	5,845,677	23,690	28,597	455,950	354,578	612,904	3,359	7,644
Senin	19-Jun-2017	24	Ramadhan	1438	3,699,096	41,510,588	68,827,896	87,449	40,174	8,165,761	15,884	50,745	2,389,583	507,970	925,635	4,894	30,603
Selasa	20-Jun-2017	25	Ramadhan	1438	2,894,502	40,016,735	91,692,310	84,570	47,448	8,456,518	17,155	51,120	1,933,923	487,778	927,612	4,836	27,347
Rabu	21-Jun-2017	26	Ramadhan	1438	2,894,944	41,666,760	65,472,792	48,050	44,658	8,422,399	18,079	52,271	1,401,397	497,825	924,074	4,606	29,049
Kamis	22-Jun-2017	27	Ramadhan	1438	3,884,405	46,592,117	72,447,915	78,099	46,466	9,195,931	19,868	55,922	813,901	600,503	945,271	5,688	27,782
Jumat	23-Jun-2017	28	Ramadhan	1438	1,578,101	27,678,498	48,571,564	83,846	46,100	8,048,910	23,770	46,432	1,951,248	443,267	784,403	4,175	20,996
Sabtu	24-Jun-2017	29	Ramadhan	1438	1,473,157	15,966,772	33,529,105	65,649	39,652	6,605,343	21,216	35,042	1,895,431	349,930	627,120	3,307	12,874
Minggu	25-Jun-2017	1	Syawal	1438	106,570	7,224,673	14,845,929	32,296	41,316	2,331,526	8,078	15,411	536,004	203,324	380,862	2,441	2,956
Senin	26-Jun-2017	2	Syawal	1438	132,553	10,410,058	18,268,371	42,711	19,612	2,919,061	12,730	19,741	828,559	216,467	402,023	2,778	11,974
Selasa	27-Jun-2017	3	Syawal	1438	145,080	10,125,035	18,580,696	48,675	20,360	2,926,160	14,645	21,853	1,017,841	234,209	414,069	2,532	16,416
Rabu	28-Jun-2017	4	Syawal	1438	152,183	11,596,999	20,402,788	54,241	25,452	3,774,417	15,716	25,892	1,192,032	252,131	445,242	3,018	17,679
Kamis	29-Jun-2017	5	Syawal	1438	1,526,063	14,932,689	27,801,391	56,769	26,686	4,172,264	16,155	27,332	1,793,319	261,377	473,748	3,024	18,236
Jumat	30-Jun-2017	6	Syawal	1438	1,771,458	20,436,221	34,809,649	64,680	31,325	4,691,751	13,260	30,738	2,276,144	297,905	521,715	2,967	19,763
Sabtu	1-Jul-2017	7	Syawal	1438	288,499	15,361,729	27,157,257	65,176	28,421	4,796,304	12,692	28,277	1,296,041	284,966	506,370	2,555	13,119
Minggu	2-Jul-2017	8	Syawal	1438	123,534	13,784,190	22,383,735	59,643	32,171	4,219,510	11,916	25,045	1,145,898	255,285	456,751	2,383	5,935
Senin	3-Jul-2017	9	Syawal	1438	983,000	10,475,430	25,268,662	6,079	26,835	0	8,125	3,708	527,881	73,636	179,820	1,367	17,724
Selasa	4-Jul-2017	10	Syawal	1438	3,304,296	32,766,187	53,675,684	79,891	24,380	0	9,653	0	0	0	0	5,067	28,176
Senin	22-May-2017	25	Sya'ban	1438	3,080,622	27,950,273	50,298,663	79,497	72,951	5,965,670	11,249	38,033	996,262	154,341	742,749	4,193	29,282

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Hari	Tanggal				Teller	Trx BRINETS sebelum EOD	All Trx BRINETS sebelum EOD	Trx Kartu Kredit		ATM		CDM	EDC	IB	SMS	TBANK	MOCAS H
	Masehi		Hijriyah					ON US	OFF US	OUT	IN						
Jumat	11-May-2018	25	Sya'ban	1439	2,493,653	20,974,529	46,262,236	69,287	49,500	5,839,447	5,249	42,118	4,193,123	1,206,306	861,892	72,283	73,309
Sabtu	12-May-2018	26	Sya'ban	1439	221,878	15,128,791	34,689,069	72,293	42,031	5,154,222	5,329	41,620	3,076,469	1,072,493	718,060	13,836	29,453
Minggu	13-May-2018	27	Sya'ban	1439	178,831	12,934,451	28,050,228	56,447	38,507	4,348,960	5,064	26,014	2,565,301	922,844	601,089	11,129	14,156
Senin	14-May-2018	28	Sya'ban	1439	2,391,669	21,157,193	43,885,808	61,462	33,423	5,735,738	4,263	41,968	4,066,309	1,297,419	861,122	44,720	59,844
Selasa	15-May-2018	29	Sya'ban	1439	2,137,792	20,683,752	70,084,256	69,394	39,278	5,732,420	4,463	40,150	3,409,512	1,293,801	861,233	51,525	57,024
Rabu	16-May-2018	30	Sya'ban	1439	1,985,475	20,047,430	110,968,597	63,936	35,046	5,680,102	4,969	39,587	3,431,518	1,266,433	833,729	40,008	51,756
Kamis	17-May-2018	1	Ramadhan	1439	2,075,180	17,970,459	39,872,328	56,479	34,562	4,748,505	4,594	37,353	3,722,835	1,210,279	771,199	35,870	50,192
Jumat	18-May-2018	2	Ramadhan	1439	2,766,681	19,282,836	43,635,534	64,622	36,489	4,943,922	4,576	35,418	3,756,070	1,207,273	802,347	46,290	59,002

Tabel Perbandingan Formasi Pekerja Shift Di Hari

Kerja Normal(KN) vs Libur Bersama(LB) vs Libur Nasional(LN) vs Sabtu Minggu(SM)

GROUP	JOB	Usulan				SHIFT-2				SHIFT-3			
		Normal	LB	LN	SM	Normal	LB	LN	SM	Normal	LB	LN	SM
OPL	KABAG/WAKABAG	2	1	1	1	1	1	1	1	0	0	0	0
	ENGINEER	3	2	2	2	2	2	2	2	2	1	2	2
	SPV	1	1	1	1	1	1	1	1	1	1	1	1
	Total OPL	6	4	4	4	4	4	4	4	3	2	3	3
OSD	KABAG/WAKABAG	3	1	0	0	0	0	0	0	0	0	0	0
	ENGINEER	4	2	1	1	1	1	1	1	1	1	1	1
	SPV	0	0	0	0	0	0	0	0	0	0	0	0
	Total OSD	7	3	1	1	1	1	1	1	1	1	1	1
OST	KABAG/WAKABAG	2	1	0	0	0	0	0	0	0	0	0	0
	ENGINEER	3	1	1	1	1	1	1	1	1	1	1	1
	SPV	1	1	1	1	1	1	1	1	0	0	0	0
	Total OST	6	3	2	2	2	2	2	2	1	1	1	1
TIK	KABAG/WAKABAG	2	1	0	0	0	0	0	0	0	0	0	0
	ENGINEER	2	1	0	0	1	1	0	0	0	0	0	0
	SPV	2	1	1	1	1	1	1	1	2	1	1	1
	Total TIK	6	3	1	1	2	2	1	1	2	1	1	1
SHD	KABAG/WAKABAG	3	0	0	0	0	0	0	0	0	0	0	0
	ENGINEER	4	2	2	2	2	2	2	2	0	0	0	0
	SPV	2	0	0	0	1	0	0	0	0	0	0	0
	Total SHD	9	2	2	2	3	2	2	2	0	0	0	0

Usulan Apresiasi Shift & Dispensasi Cuti

