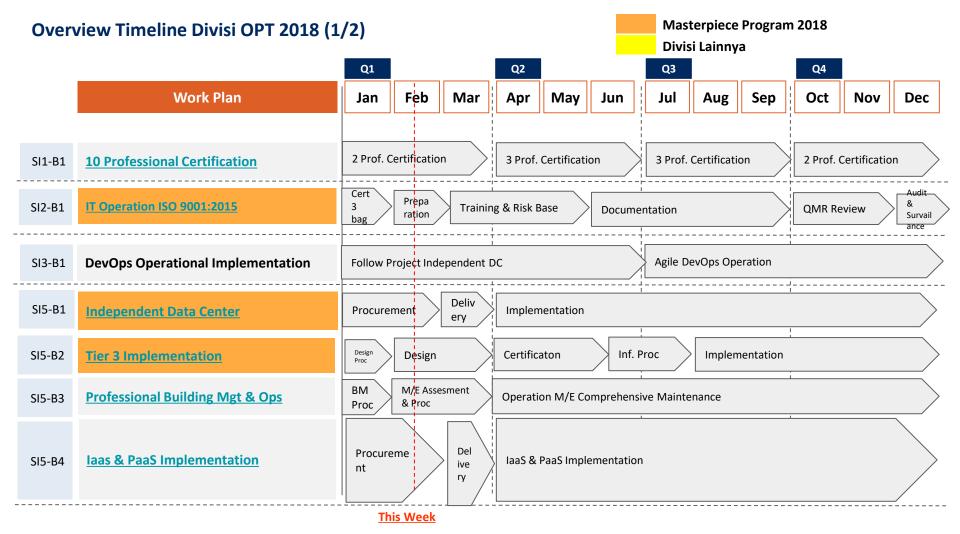


Weekly Report 2018

Divisi Operasional TI 19 Februari 2018



Timeline: Masterpiece (298, 24, 294); SI (288, 363, 115)





Per page: 20 10





1. Masterpieces

Masterpiece Timeline IT Operation ISO 9001:2015

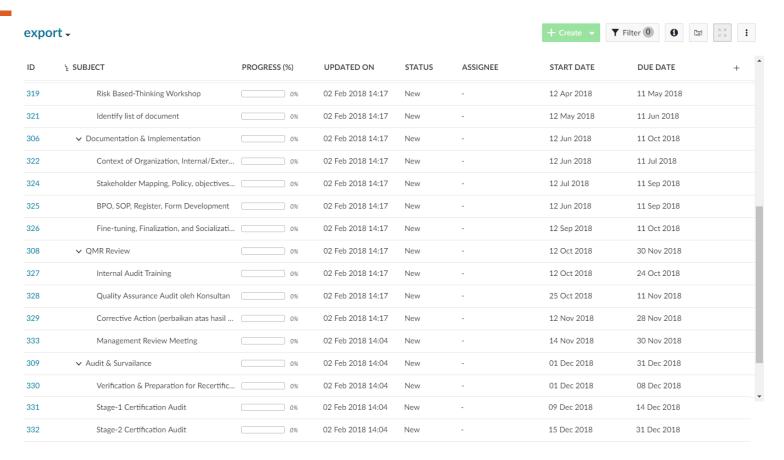


Work	c packages 🕶					+ Create ▼	▼ Filter 1	K 7 .
ID	½ SUBJECT	PROGRESS (%)	UPDATED ON	STATUS	ASSIGNEE	START DATE	DUE DATE	+
298	➤ PROJECT ISO 9001:2015	24%	15 Feb 2018 17:07	In progress	otty Andesita	01 Jan 2018	31 Dec 2018	
302	▼ Certification ISO 9001 (3 bagian)	67%	02 Feb 2018 14:14	In progress	ANDI FIRMANSYAH	01 Jan 2018	31 Jan 2018	
311	Surat rekomendasi lembaga sertifik	100%	02 Feb 2018 14:06	In progress		01 Jan 2018	19 Jan 2018	
312	▼ Penerbitan sertifikat ISO 9001	50%	02 Feb 2018 14:14	In progress	ANDI FIRMANSYAH	20 Jan 2018	31 Jan 2018	
572	Draft Sertifikat ISO 9001:2015	100%	02 Feb 2018 14:14	New	-	20 Jan 2018	25 Jan 2018	
573	Penerbitan Sertifikat ISO 9001:	0%	02 Feb 2018 14:17	New		26 Jan 2018	31 Jan 2018	
304	→ Preparation (4 Bagian)	75%	15 Feb 2018 17:07	In progress	ANDI FIRMANSYAH	01 Feb 2018	11 Mar 2018	
314	▼ Ijin prinsip kegiatan & anggaran	100%	15 Feb 2018 17:07	In progress		01 Feb 2018	28 Feb 2018	
569	IP Direktur Bidang DBT	100%	02 Feb 2018 14:16	New		01 Feb 2018	09 Feb 2018	
570	Persetujuan Anggaran Div MAT	100%	02 Feb 2018 14:16	New	-	10 Feb 2018	16 Feb 2018	
571	Pengadaan Jasa Konsultan PBJ	100%	15 Feb 2018 17:07	New	-	17 Feb 2018	28 Feb 2018	



Masterpiece Timeline IT Operation ISO 9001:2015





Masterpiece Timeline Independent Data Center

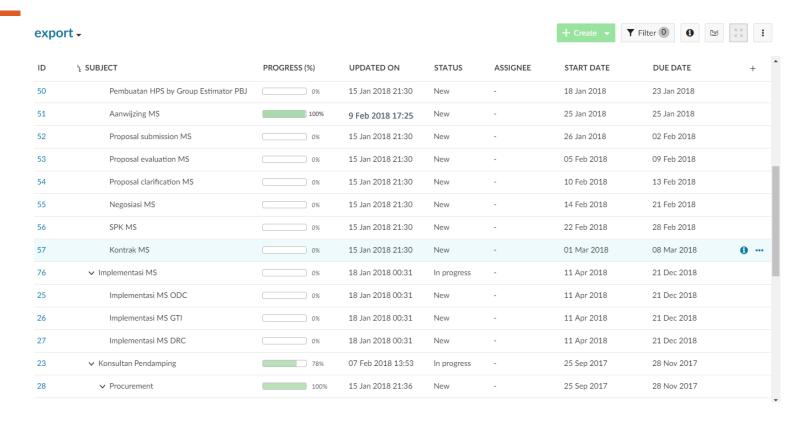


Work pa	ckages +					+ Create •	Y Filter 1	5 A
ID	\ SUBJECT	PROGRESS (%)	UPDATED ON	STATUS	ASSIGNEE	START DATE	DUE DATE	+
24	▼ Sl.5.1. Independent Data Center	61%	12 Feb 2018 07:03	In progress		04 Sep 2017	21 Dec 2018	
70	▼ Procurement MS ODC, GTI dan DRC	61%	12 Feb 2018 07:03	In progress		04 Sep 2017	08 Mar 2018	
44	Ijin prinsip (radisi)	100%	15 Jan 2018 21:30	New		04 Sep 2017	04 Sep 2017	
45	ljin prinsip (revisi)	100%	15 Jan 2018 21:30	New		19 Dec 2017	20 Dec 2017	
46	Ijin prinsip (Radisi V2)	100%	07 Feb 2018 12:20	New		16 Jan 2018	16 Jan 2018	
<u>47</u>	▼ Pembuatan TOR MS ODC, GTI dan DRC	99%	07 Feb 2018 12:23	New		18 Sep 2017	22 Jan 2018	0 .
58	RFI Telkom	100%	15 Jan 2018 21:30	New		18 Sep 2017	29 Nov 2017	
59	RFI Icon	100%	15 Jan 2018 21:30	New		29 Nov 2017	05 Dec 2017	
60	Dokumen TOR release 1 (w/ Lead Consultant)	100%	15 Jan 2018 21:30	New		02 Oct 2017	07 Dec 2017	
61	Dokumen TOR final release (Konsultan pendamping)	95%	07 Feb 2018 12:23	New		15 Dec 2017	22 Jan 2018	
48	▼ Pembuatan OE	100%	17 Jan 2018 01:07	New		01 Dec 2017	31 Jan 2018	
62	Analisa kebutuhan server dan storage	100%	15 Jan 2018 21:30	New		01 Dec 2017	31 Jan 2018	
63	Analisa kebutuhan lisensi	100%	15 Jan 2018 21:30	New	-	01 Dec 2017	31 Dec 2017	
49	Permohonan pengadaan MS	100%	07 Feb 2018 12:21	New		17 Jan 2018	17 Jan 2018	



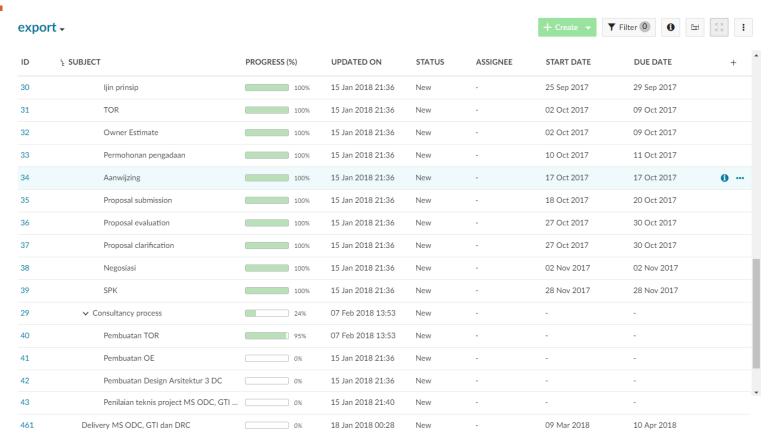
Masterpiece Timeline Independent Data Center



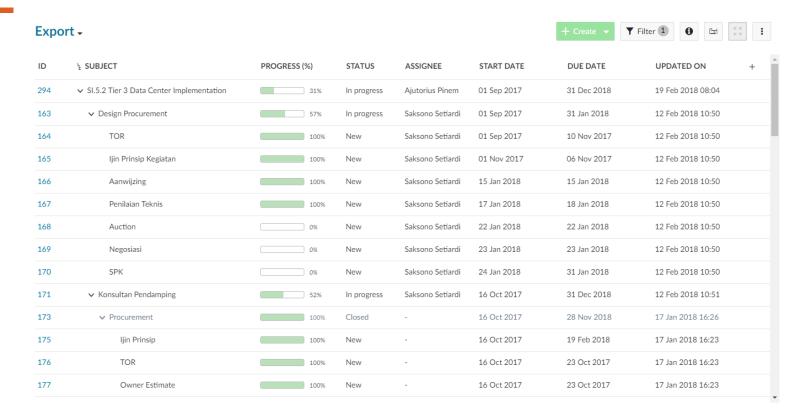


Masterpiece Timeline Independent Data Center



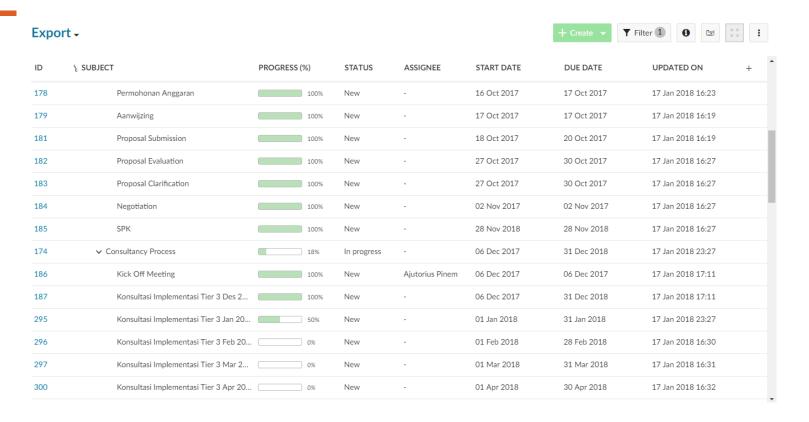




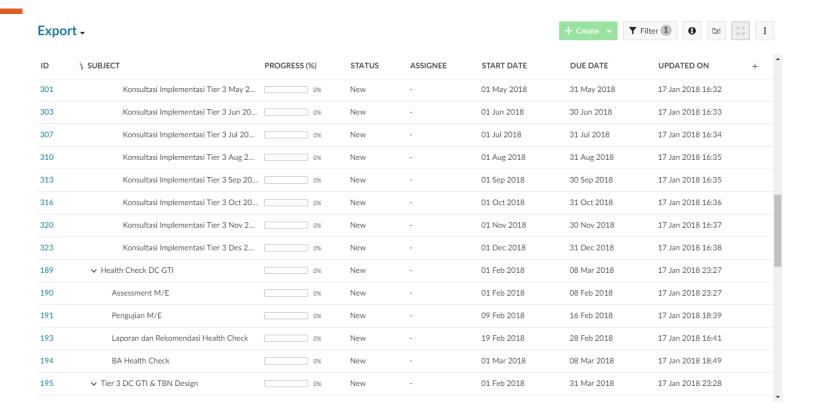




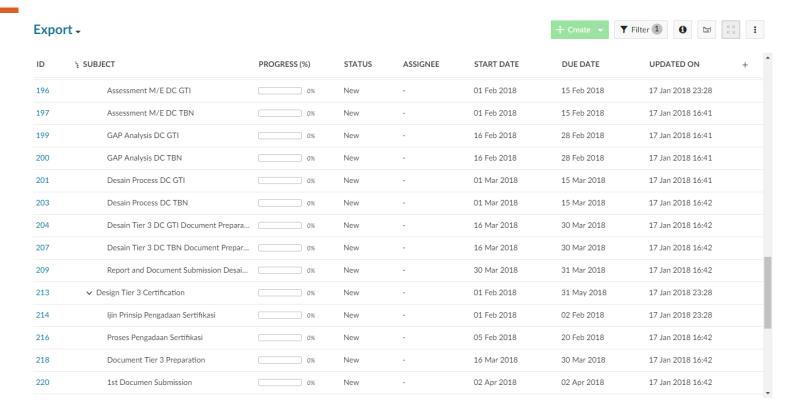




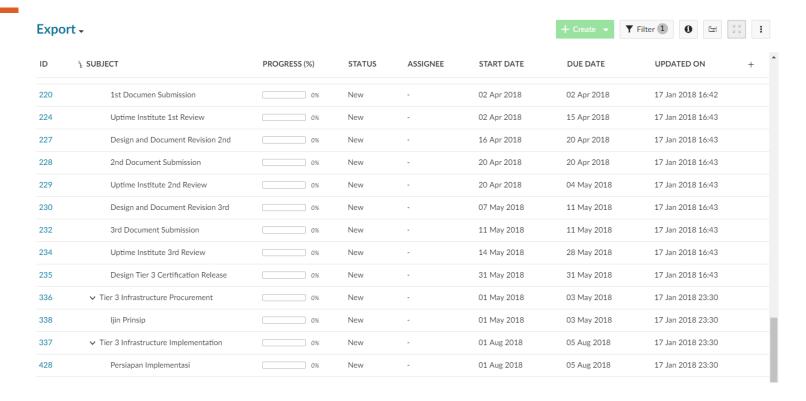












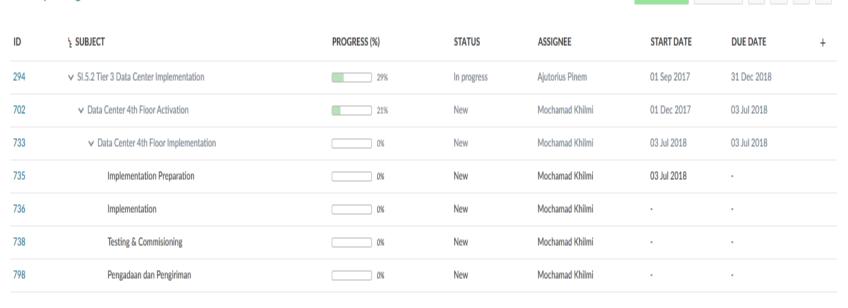


Work packages	-				+ Create - T F	Filter 1 0 🖼 🖫	: 1
ID	₹ SUBJECT	PROGRESS (%)	STATUS	ASSIGNEE	START DATE	DUE DATE	+
294	→ SL5.2 Tier 3 Data Center Implementation	29%	In progress	Ajutorius Pinem	01 Sep 2017	31 Dec 2018	
213	→ Design Tier 3 Certification	0%	New	Saksono Setlardi	01 Feb 2018	31 May 2018	
232	3rd Document Submission	0%	New	Saksono Setlardi	11 May 2018	11 May 2018	
234	Uptime Institute 3rd Review	0%	New	Saksono Setiardi	14 May 2018	28 May 2018	
235	Design Tier 3 Certification Release	0%	New	Saksono Setiardi	31 May 2018	31 May 2018	
336	→ Tier 3 Infrastructure Procurement	0%	New	Saksono Setiardi	01 May 2018	03 May 2018	
338	ljin Prinsip	OS	New	Saksono Setiardi	01 May 2018	03 May 2018	
337	→ Tier 3 Infrastructure Implementation	in the second se	New	Hendro Suryono	01 Aug 2018	05 Aug 2018	
428	Persiapan Implementasi	ŮK	New	Hendro Suryono	01 Aug 2018	05 Aug 2018	
702	→ Data Center 4th Floor Activation	21%	New	Mochamad Khilmi	01 Dec 2017	03 Jul 2018	
704	→ Design Concept	100K	New	Mochamad Khilmi	01 Dec 2017	28 Feb 2018	
706	Benchmark	100K	New	Mochamad Khilmi	15 Dec 2017	15 Dec 2017	
708	RFI	100%	New	Mochamad Khilmi	01 Dec 2017	28 Feb 2018	
711	→ Procurement Process	7%	New	Mochamad Khilmi	01 Jan 2018	29 Jun 2018	
714	TOR	50%	New	Mochamad Khilmi	01 Jan 2018	10 Mar 2018	
716	Ijin Prinsip Keglatan	in the second se	New	Mochamad Khilmi	19 Feb 2018	28 Apr 2018	
718	Aanwijzing	es	New	Mochamad Khilmi	01 May 2018	19 May 2018	
722	Penilatan Teknis	0%	New	Mochamad Khilmi	22 May 2018	09 Jun 2018	
723	Auction	0%	New	Mochamad Khilmi	12 Jun 2018	16 Jun 2018	
726	Negoslasi	0%	New	Mochamad Khilmi	19 Jun 2018	23 Jun 2018	
728	SPK	0%	New	Mochamad Khilmi	25 Jun 2018	29 Jun 2018	
733	Data Center 4th Floor Implementation	0%	New	Mochamad Khilmi	03 Jul 2018	03 Jul 2018	



Filter 1

Work packages -





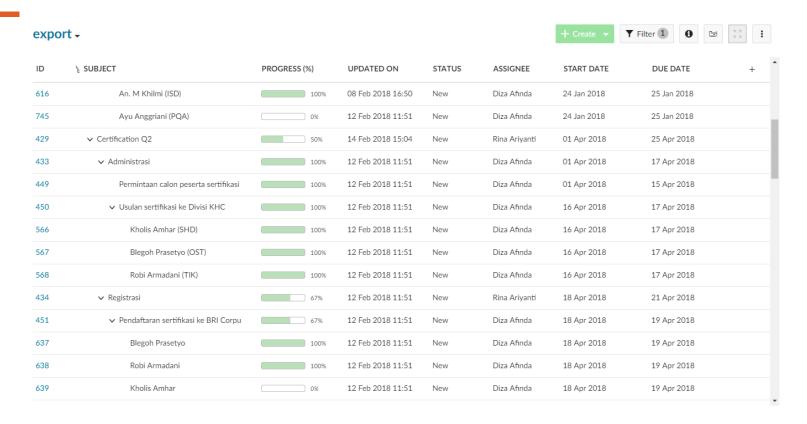
2. Strategic Initiatives



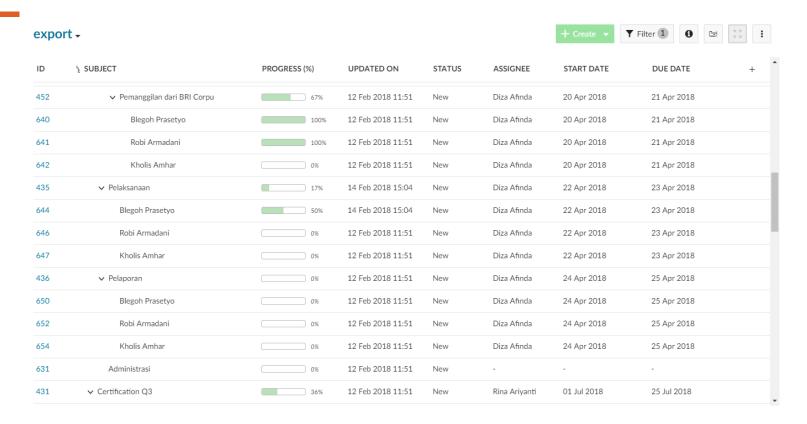
Work p	ackages +					+ Create →	▼ Filter 1	1 K 2
ID	½ SUBJECT	PROGRESS (%)	UPDATED ON	STATUS	ASSIGNEE	START DATE	DUE DATE	+
288	→ Professional Certification	49%	15 Feb 2018 17:30	Scheduled	otty Andesita	01 Jan 2018	23 Oct 2018	
99	▼ Certification Q1	82%	14 Feb 2018 15:44	In progress	Rina Ariyanti	01 Jan 2018	25 Jan 2018	
144	→ Administrasi	100%	02 Feb 2018 13:53	Closed	Diza Afinda	01 Jan 2018	17 Jan 2018	
446	→ Usulan sertifikasi ke Divisi KHC	100%	02 Feb 2018 13:53	Closed	Diza Afinda	16 Jan 2018	17 Jan 2018	
562	Ayu Anggriani (PQA)	100%	08 Feb 2018 16:41	New	Diza Afinda	16 Jan 2018	17 Jan 2018	
375	→ Registrasi	100%	14 Feb 2018 15:44	In progress	Rina Ariyanti	18 Jan 2018	21 Jan 2018	
447	→ Pendaftaran sertifikasi ke BRI Corpu	100%	14 Feb 2018 15:03	In progress	Diza Afinda	18 Jan 2018	19 Jan 2018	
564	Ayu Anggriani (PQA)	100%	14 Feb 2018 15:03	New	Diza Afinda	18 Jan 2018	19 Jan 2018	
448	→ Pemanggilan dari BRI Corpu	100%	14 Feb 2018 15:44	In progress	Diza Afinda	20 Jan 2018	21 Jan 2018	
614	M. Khilmi (ISD)	100%	08 Feb 2018 16:50	New	Diza Afinda	20 Jan 2018	21 Jan 2018	
615	Ayu Anggriani (PQA)	100%	14 Feb 2018 15:44	New	Diza Afında	20 Jan 2018	21 Jan 2018	
377	→ Pelaksanaan	50%	08 Feb 2018 16:47	In progress	Rina Ariyanti	22 Jan 2018	23 Jan 2018	
565	Ayu Anggriani (PQA)	0%	08 Feb 2018 16:48	New	Diza Afinda	22 Jan 2018	23 Jan 2018	



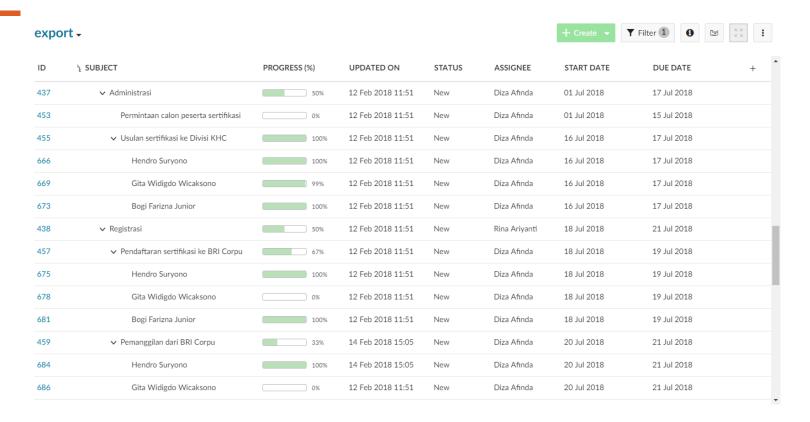




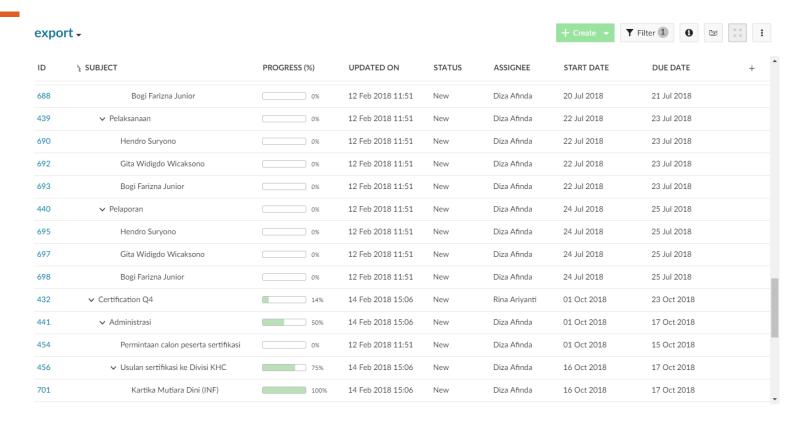




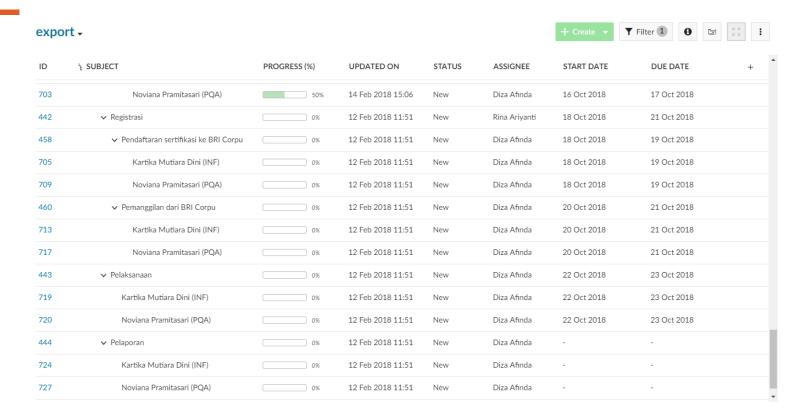






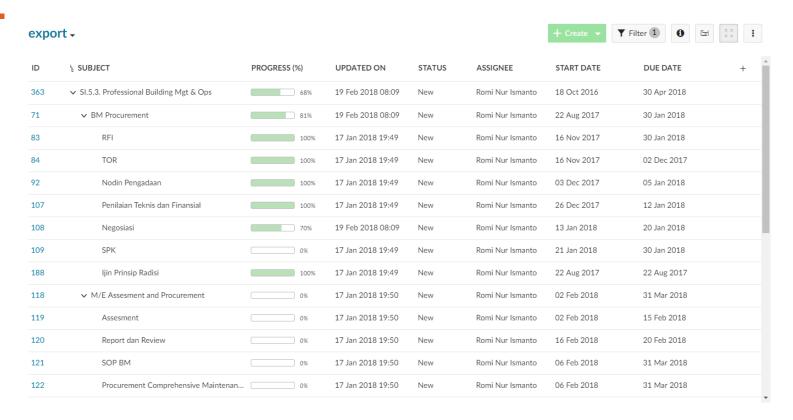






Strategic Initiatives Professional Building Management & Ops

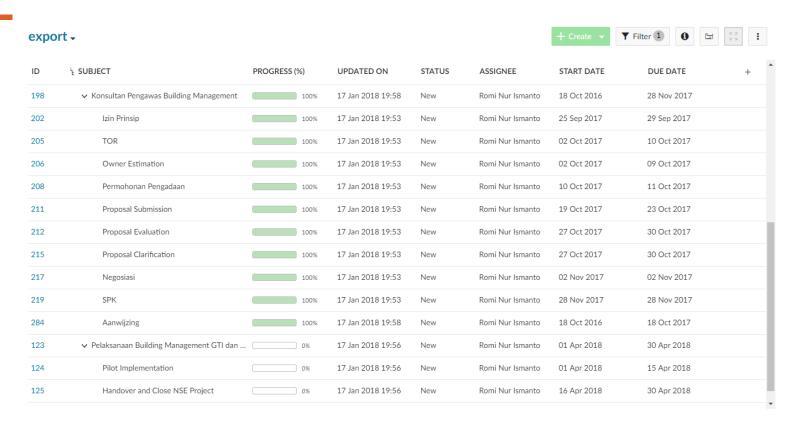






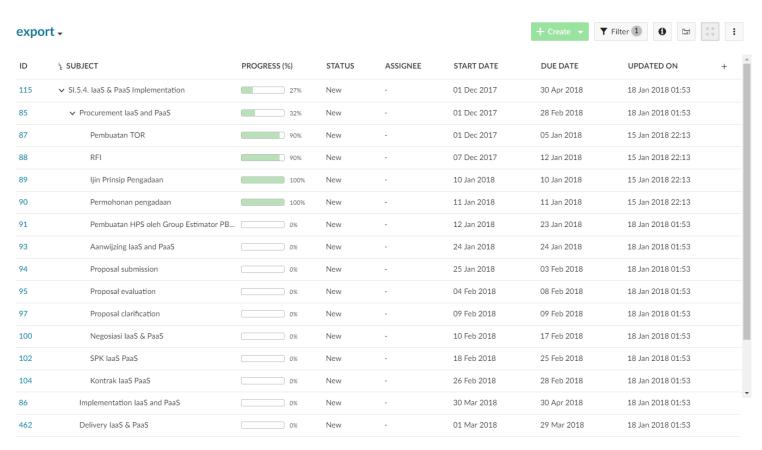
Strategic Initiatives Professional Building Management & Ops





Strategic Initiatives laas & Paas Implementation







Strategic Initiatives Project Internal Bagian ISD



▼ Filter 1 0 export -' SUBJECT START DATE ID PROGRESS (%) STATUS ASSIGNEE UPDATED ON DUE DATE 545 → Project Caging Data Center New 19 Jan 2018 11:00 0% 552 Mochamad Khilmi 19 Jan 2018 11:00 → Persiapan 0% New 554 RFI New Mochamad Khilmi 18 Jan 2018 16:22 0% 558 Benchmarking 0% New Mochamad Khilmi 19 Jan 2018 10:59 559 Term Of Reference New Mochamad Khilmi 19 Jan 2018 11:00 0% 553 Pengadaan New Mochamad Khilmi 19 Jan 2018 11:00 → PMS LAN Tahap 4 2017 Alam Habib Burakhman 546 100% New 18 Jan 2018 13:22 05 Oct 2017 09 Oct 2017 547 Cek Seluruh BAST New Alam Habib Burakhman 18 Jan 2018 13:19 05 Oct 2017 06 Oct 2017 100% 548 Pengajuan Anggaran New Alam Habib Burakhman 18 Jan 2018 14:00 06 Oct 2017 09 Oct 2017 549 → PMS LAN Tahap 5 2017 100% New Alam Habib Burakhman 18 Jan 2018 13:59 14 Dec 2017 20 Dec 2017 550 Cek Seluruh BAST (32 BAST) Alam Habib Burakhman 18 Jan 2018 14:00 14 Dec 2017 18 Dec 2017 New 551 Pengajuan Anggaran New Alam Habib Burakhman 18 Jan 2018 13:59 18 Dec 2017 20 Dec 2017 555 → PMS LAN Tahap 6 2017 100% New 19 Jan 2018 15:30 17 Jan 2018 19 Jan 2018 556 CEK Seluruh BAST 17 Jan 2018 New Alam Habib Burakhman 18 Jan 2018 17:11 17 Jan 2018

Strategic Initiatives Project Internal Bagian ISD



export -

ID	¹ _E SUBJECT	PROGRESS (%)	STATUS	ASSIGNEE	UPDATED ON	START DATE	DUE DATE	+
557	Pengajuan Anggaran	100%	New	Alam Habib Burakhman	19 Jan 2018 15:30	18 Jan 2018	19 Jan 2018	
702	▼ Data Center 4th Floor Activation	15%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Dec 2017	03 Jul 2018	
704	→ Design Concept	95%	New	Mochamad Khilmi	19 Feb 2018 08:08	01 Dec 2017	28 Feb 2018	
706	Benchmark	100%	New	Mochamad Khilmi	19 Feb 2018 08:01	15 Dec 2017	15 Dec 2017	
708	RFI	90%	New	Mochamad Khilmi	19 Feb 2018 08:08	01 Dec 2017	28 Feb 2018	
711	→ Procurement Process	0%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Jan 2018	29 Jun 2018	
714	TOR	0%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Jan 2018	10 Mar 2018	
716	Ijin Prinsip Kegiatan	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	19 Feb 2018	28 Apr 2018	
718	Aanwijzing	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	01 May 2018	19 May 2018	
722	Penilaian Teknis	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	22 May 2018	09 Jun 2018	
723	Auction	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	12 Jun 2018	16 Jun 2018	
726	Negosiasi	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	19 Jun 2018	23 Jun 2018	
728	SPK	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	25 Jun 2018	29 Jun 2018	
733	→ Data Center 4th Floor Implementation	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	03 Jul 2018	03 Jul 2018	
735	Implementation Preparation	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	1 03 Jul 2018	-	
736	Implementation	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	1 -	-	
738	Testing & Commisioning	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	1 -	-	
798	Pengadaan dan Pengiriman	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	1 -	-	



Complain Handling & Incident Report

Aplikasi 8

Week VII Februari

Jaringan 0



0 % Week VIII Februari

Aplikasi 0

Week VII Februari

Jaringan 0



Top 3 Incident Report Week VIII 2018

			Top o moracine report trees. Tim 2020	
	Problem	Grup	Action OPT	Root Cause
WEB SID/SLIK [1]	Unit Kerja tidak dapat mengakses menu Reg data ideb, keterangan 'the connection has timeout'	Aplikasi	Open Firewall 2 server ke All Uker, port 80, IP :172.18.45.27 & 172.18.45.28 oleh OST	Terdapat perubahan link ke server baru oleh pengembang tetapi belum melakukan permintaan open firewall
IB (1)	user BRI Mobile tidak bisa mendownload file apk untuk registrasi.	Host	Pembukaan ftp data pada port (TCP- 20)	ftp data port (TCP-20) terblokir firewall
CICS	Transaksi Kartu Kredit Gagal	Host	Restart CICS	CICS Hang dikarenakan terdapat Penumpukan log dengan keterangan No Response From HSM dan No Respon From Proswitching



Top 3 Complaint Week VIII 2018

ATM tidak bisa melakukan pembayaran pihak ke-3

(BPJS)

Problem

Permintaan open multiple

Grup

Lokal

Lokal

Action OPT

- Melakukan open multiple Melakukan open multiple

Root Cause

- Instalasi ATM tidak menggunakan update terbaru
- Hand over ATM

BRINETS EKSPRESS (39)

(53)

- Pelimpahan PN Simpanan
 - Koneksi middleware terputus
- Cancellation Transaction
- Inqurry ke kemendagri terputus
- Aplikasi
- Host
- Lokal
- Jaringan
- Kirim IPR ke PPT utk perbaikan aplikasi, status piloting
- Investigasi bersama Divisi PPT
- Memandu uker untuk fitur release transaction, koordinasi dengan Divisi Layanan utk sosialisasi
- Berkoordinasi dengan Div. Satelit untuk pengecekan pihak ke-3

- Proses update ke Brinets kurang efektif
- Transaksi gagal dengan pesan error middleware terputus
- Terjadi timeout, UKO belum paham prosedur cancel transaction
- Problem dipihak ke-3



- Tidak bisa akses WBS, error approval, eror card request
- Request kartu tampil pesan error JSON
- Kartu tidak ada dalam inventory kartu chip
- 1. Host
- **Aplikasi**
- Lokal
- Mempersiapkan WS interface sebanyak 3 server serta WBS yang baru sebanyak 2 server.
- Eskalasi Perbaikan Aplikasi ke Div. PPT
- memandu, mengarahkan sesuai kewenangan dan prosedur
- Bottleneck saat ke brinterface
- Error terjadi ketika ada data dengan special karakter
- Request kartu KIP hanya ada di uker 9997



After Before Sudirman GTI GTI DB ebank IIS com+ Host AS400 DB ebank IIS com+Host AS400

OFI: (Step by Step) Migrasi SUD ke GTI



No	Step - step	Lokasi	Start	Finish	Keterangan
1	Change DNS Web SUD	Sudirman	23:00	23:10	Done
2	Stop service web brinets SUD		23:09	23:23	Done
3	Full Backup All DB	Sudirman	23.15	00.15	Done
4	Set User sa bre@kthrough		23.15	23.17	Done
5	Rubah Koneksi ws entry ke semua new DB EBANK GTI, koneksi ubah di C:\Windows\system32\drivers\etc\hosts		23.15	23.17	Done
6	Setting Download Parameter ke ke semua DB Ebank GTI		23.15	23.17	Done
7	Rubah Koneksi SEMUA BRINTERFACE ke DB GTI		23.15	23.17	Done
8	BUKA KONEKSI DARI SCH EXPRESS 172.18.44.62 KE SEMUA DB BARU GTI		23.15	23.17	Done
9	Rubah SSIS 172.21.53.70 (DB LAS) ke DB EBANK GTI		23.15	23.17	Done
10	Stop service SQL SUD	Sudirman	00.15	00.40	Done
11	FTP Backup DB SUD ke GTI	Sudirman Ke GTI	00.15	01.30	Done
12	Restore ALL DB di Server GTI	GTI	04.00	05.30	Done
	Update Table SQL List di Branch Profile Ganti hostname				
13	Ganti IP dengan server di GTI	GTI	05.30	05.40	Done
14	Update global asa webebank GTI	GTI	05.40	06.00	Done
15	tes Login webebank GTI	GTI		diTes Oleh PQA	

Alert

Server DB ebank SUD tidak ada MA

Analysis

Sempat terjadi kendala dikarenakan versi OS yang digunakan untuk migrasi menggunaka OS W2K16 sehingga dilakukan Downgrade OS menjadi W2K8)

Action

Scale UP Performance server yang sebelumnya RAM 32 GB Menjadi 60 GB dan Disk menggunakan SSD

Server DB Ebank GTI menggunakan Virtualisasi (HCI) sehingga memudahkan dalam melakukan replikasi

Response Time Brinet Express via MPLS Telkom



17-02-2018 06:00 WIB

61	Express 0	0.3 dtk
62	Express 1	0.4 dtk
63	Express 2	0.3 dtk
64	Express 3	0.3 dtk
65	Express 4	0.4 dtk
66	Express 5	0.4 dtk
67	Express 6	0.3 dtk
68	Express 7	0.4 dtk
69	Express 8	0.3 dtk
70	Express 9	0.3 dtk

18-02-2018 06:00 WIB

61	Express 0	0.3 dtk
62	Express 1	0.4 dtk
63	Express 2	0.3 dtk
64	Express 3	0.3 dtk
65	Express 4	0.4 dtk
66	Express 5	0.4 dtk
67	Express 6	0.3 dtk
68	Express 7	0.4 dtk
69	Express 8	0.3 dtk
70	Express 9	0.3 dtk

Response Time Brinet Express via BRISAT (VSAT COLO SATKOM)



17-02-2018 06:00 WIB

71	Express 0	3 dtk
72	Express 1	4 dtk
73	Express 2	4 dtk
74	Express 3	3 dtk
75	Express 4	3 dtk
76	Express 5	4 dtk
77	Express 6	3 dtk
78	Express 7	5 dtk
79	Express 8	4 dtk
80	Express 9	4 dtk

18-02-2018 06:00 WIB

71	Express 0	2 dtk
72	Express 1	2 dtk
73	Express 2	1 dtk
74	Express 3	3 dtk
75	Express 4	3 dtk
76	Express 5	2 dtk
77	Express 6	1 dtk
78	Express 7	3 dtk
79	Express 8	2 dtk
80	Express 9	2 dtk

Response Time Brinets Web perkanwil via BRISAT (VSAT COLO SATKOM)



17-02-2018 06:00 WIB

	17-02-2010	00.00 WID
81	Aceh	7 dtk
82	Bandung	8 dtk
83	Banjarmasin	7 dtk
84	Denpasar	6 dtk
85	Jakarta 1	7 dtk
86	Jakarta 2	6 dtk
87	Jakarta 3	6 dtk
88	Jayapura	7 dtk
89	Makasar	7 dtk
90	Malang	6 dtk
91	Manado	8 dtk
92	Medan	5 dtk
93	Padang	6 dtk
94	Palembang	7 dtk
95	Lampung	6 dtk
96	Pekanbaru	8 dtk
97	Semarang	7 dtk
98	Surabaya	6 dtk
99	Yogyakarta	8 dtk

18-02-2018 06:00 WIB

10-02-2010 00:00 WID						
81	Aceh	6 dtk				
82	Bandung	7 dtk				
83	Banjarmasin	5 dtk				
84	Denpasar	7 dtk				
85	Jakarta 1	7 dtk				
86	Jakarta 2	6 dtk				
87	Jakarta 3	7 dtk				
88	Jayapura	5 dtk				
89	Makasar	6 dtk				
90	Malang	6 dtk				
91	Manado	5 dtk				
92	Medan	7 dtk				
93	Padang	6 dtk				
94	Palembang	5 dtk				
95	Lampung	6 dtk				
96	Pekanbaru	7 dtk				
97	Semarang	6 dtk				
98	Surabaya	6 dtk				
99	Yogyakarta	7 dtk				



Thank You

Certification



No.	Nama Peserta	Bagian	Judul Sertifikasi	Status	Keterangan
1.	Moch. Khilmi	ISD	Certified Data Center Professional (CDCP) +Exam	Selesai	LULUS
2.	Gita Widigdo Wicaksono	INF	IT IL	Reschedule Jadwal	Confirmation Schedule
3.	Hendro Suryono ISD		IT IL	Progress	di KHC
4.	Blegoh Prasetyo	OST	Certified Network Defender (CND) + Exam	Progress	nodin ke corpu
5.	Kholis Amhar	SHD	CGEIT + Exam	Progress	nodin ke corpu
6.	Ayu Anggriani	PQA	ISQTB Tester (Business Analyst + exam)	Progress	nodin ke corpu
7.	Bogi Farizna	OST	Certified Ethical Hacker (CEH) + Exam	DRAFT	Confirmation Schedule
8.	Robi Armadani	TIK	Certified Data Center Professional (CDCP) +Exam	Progress	nodin ke corpu
9.	Kartika Mutiara Dini	INF	Certified Data Center Professional (CDCP) +Exam	DRAFT	Confirmation Schedule
10.	Noviana PQA Pramitasari		ISQTB Agile Tester	QTB Agile Tester DRAFT	



3. Others

Others BRIBox Non UKO



export -

ID	'չ SUBJECT	PROGRESS (%)	UPDATED ON	STATUS	ASSIGNEE	START DATE	DUE DATE	+
364	✓ SI.10. BRIBox Non Uko	28%	17 Jan 2018 20:04	New	Romi Nur Ismanto	08 Aug 2017	09 Sep 2018	
150	✓ Procurement	37%	17 Jan 2018 20:03	New	Romi Nur Ismanto	08 Aug 2017	03 Mar 2018	
154	Permohonan Pengadaan	70%	17 Jan 2018 20:03	In progress	Romi Nur Ismanto	28 Dec 2017	28 Dec 2017	
155	Aanwijzing	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	19 Jan 2018	19 Jan 2018	
156	Proposal Submission	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	22 Jan 2018	09 Feb 2018	
157	Proposal Evaluation	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	12 Feb 2018	18 Feb 2018	
221	Proposal Clarification	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	19 Feb 2018	20 Feb 2018	
222	Negosiasi	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	21 Feb 2018	28 Feb 2018	
223	SPK	0%	17 Jan 2018 20:03	New	Romi Nur Ismanto	28 Feb 2018	03 Mar 2018	
225	▼ Pelaksanaan Seat Management	0%	17 Jan 2018 20:04	New	Romi Nur Ismanto	03 Mar 2018	09 Sep 2018	
226	Phase 1	0%	17 Jan 2018 20:04	New	Romi Nur Ismanto	03 Mar 2018	24 May 2018	
231	Phase 2	0%	17 Jan 2018 20:04	New	Romi Nur Ismanto	25 May 2018	26 Jul 2018	
233	Phase 3	0%	17 Jan 2018 20:04	New	Romi Nur Ismanto	27 Jul 2018	09 Sep 2018	



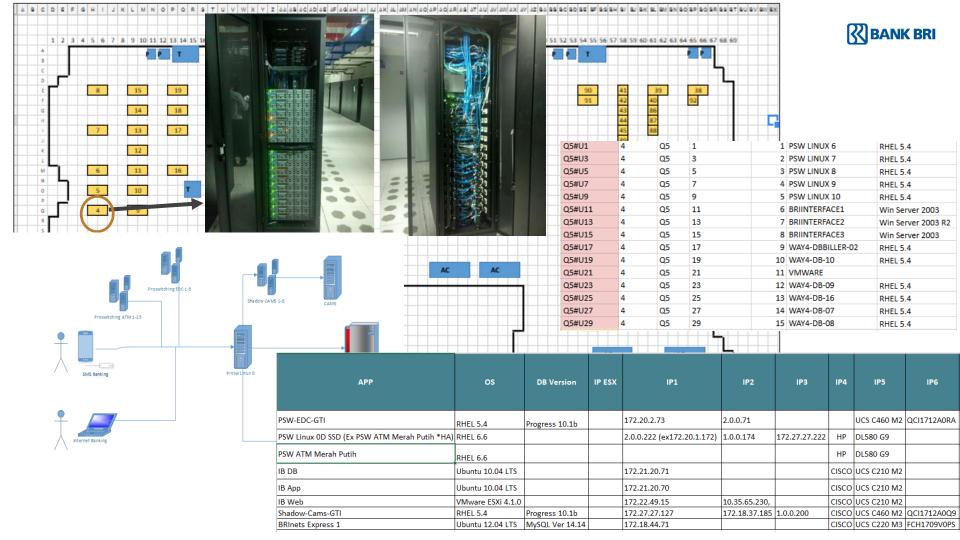


1

Menggambarkan layout data center GTI dan Sudirman dengan tujuan letak dan posisi server setiap aplikasi yang dimiliki BRI dapat diketahui 2

Merupakan informasi detil setiap server yang ada di data center GTI dan sudirman dari letak dan posisi, aplikasi hingga spesifikasi setiap server 3

Berisi informasi detil setiap aplikasi yang dimiliki BRI dari topologi / arsitektur & database,



Strategy Operational & Innovation



Top Achievement

- 1. Setup hyperconverge infrastructure cluster untuk development environment.
- 2. 99 SOP Aplikasi Kritikal termasuk Checklist dan Tasklist dalam bentuk Digital
- 3. Certification Done: 1 staf (CDCP); 3 staf on progress

Top Opportunity for Improvement

- 1. Setup high availability infrastructure untuk aplikasi kritikal
- 2. Kelengkapan SOP Monitoring Aplikasi untuk menunjang kegiatan operasional
- 3. IT Infrastructure Improvement

Alert Analysis Action to be taken

- 1. Target Reability yang belum tercapai
- 2. Masih terdapatnya scheduller dan service yang down (problem berulang karena factor aplikasi)
- 3. Out of Date AC Precision & CCTV (low res) dan blind spot area
- 1. Ratas Success rate transaksi (aplikasi kritikal) belum mencapai target 99,89% sehingga perlu dilakukan penerapan high availability melalui virtualisasi dan cloud technology
- Terdapat abnormal process yang memakan memori atau bugs program
- 3. Perlu peremajaan perangkat dan kajian penempatan CCTV

- 1. Implementasi virtualisasi dan cloud technology
- Automation untuk monitoring dan service recovery dengan Zabbix
- 3. Pengadaan AC Precision dan CCTV baru