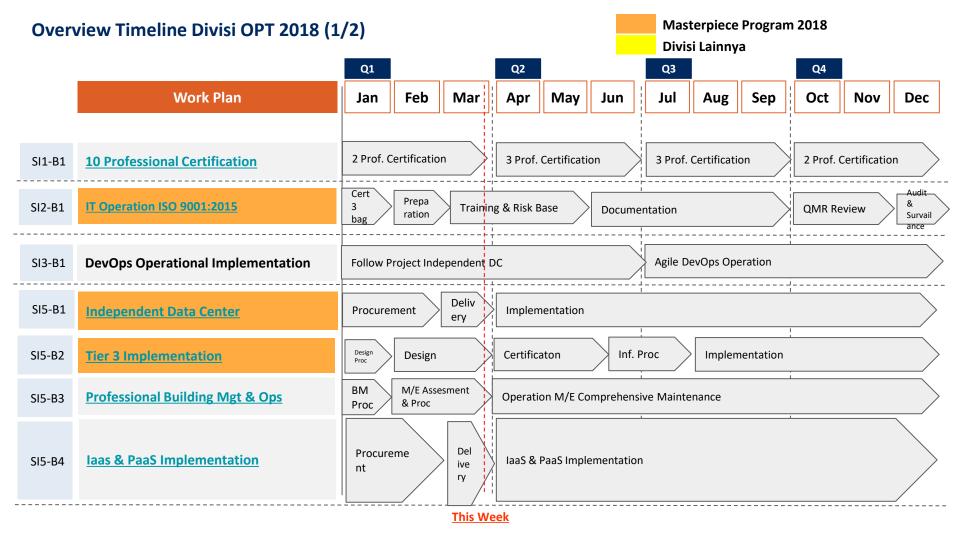
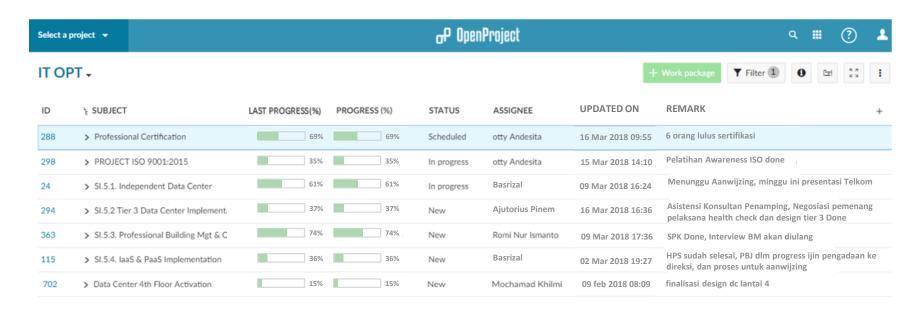


## **Weekly Report 2018**

Divisi Operasional TI 26 Maret 2018







Per page: 20 1

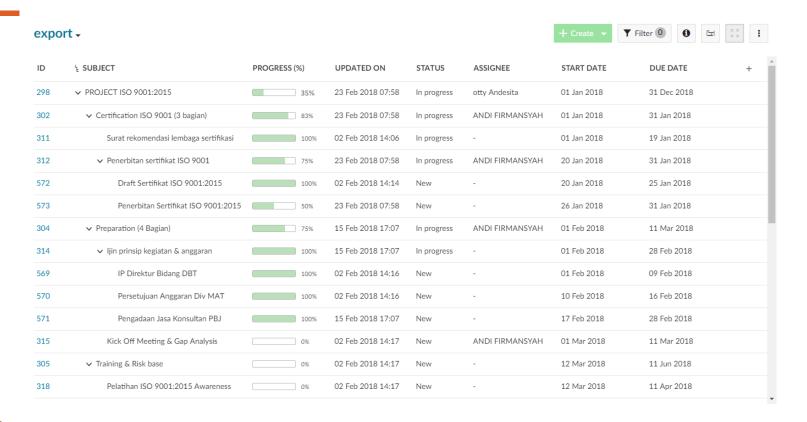




## 1. Masterpieces

## **Masterpiece Timeline IT Operation ISO 9001:2015**

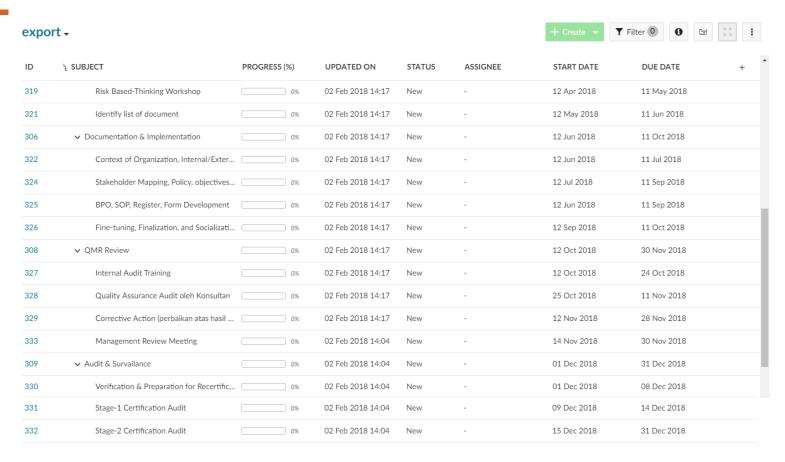






## **Masterpiece Timeline IT Operation ISO 9001:2015**





## **Masterpiece Timeline Independent Data Center**

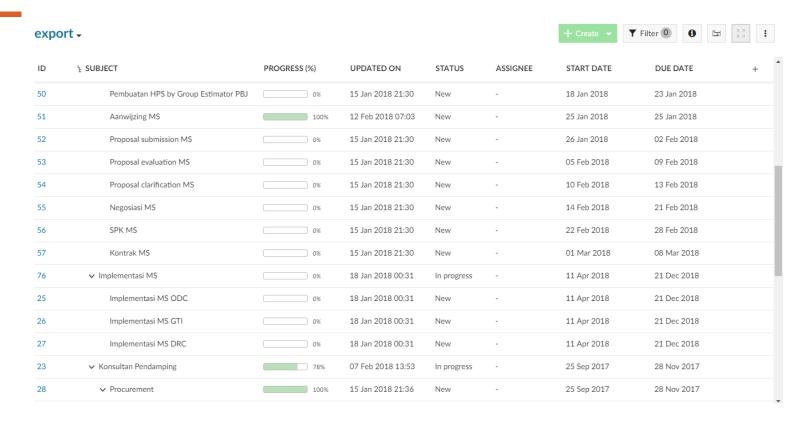


expor	t-					+ Create ▼	Filter 0	K M
ID	½ SUBJECT	PROGRESS (%)	UPDATED ON	STATUS	ASSIGNEE	START DATE	DUE DATE	+
24	✓ SI.5.1. Independent Data Center	61%	12 Feb 2018 07:03	In progress	-	04 Sep 2017	21 Dec 2018	
70	▼ Procurement MS ODC, GTI dan DRC	61%	12 Feb 2018 07:03	In progress	-	04 Sep 2017	08 Mar 2018	
44	ljin prinsip (radisi)	100%	15 Jan 2018 21:30	New	-	04 Sep 2017	04 Sep 2017	
45	ljin prinsip (revisi)	100%	15 Jan 2018 21:30	New	-	19 Dec 2017	20 Dec 2017	
46	Ijin prinsip (Radisi V2)	100%	07 Feb 2018 12:20	New	-	16 Jan 2018	16 Jan 2018	
47	✔ Pembuatan TOR MS ODC, GTI dan DRC	99%	07 Feb 2018 12:23	New	-	18 Sep 2017	22 Jan 2018	
58	RFI Telkom	100%	15 Jan 2018 21:30	New	-	18 Sep 2017	29 Nov 2017	
59	RFI Icon	100%	15 Jan 2018 21:30	New	-	29 Nov 2017	05 Dec 2017	
60	Dokumen TOR release 1 (w/ Lead Con	100%	15 Jan 2018 21:30	New	-	02 Oct 2017	07 Dec 2017	
61	Dokumen TOR final release (Konsulta	95%	07 Feb 2018 12:23	New	-	15 Dec 2017	22 Jan 2018	
48	✓ Pembuatan OE	100%	17 Jan 2018 01:07	New	-	01 Dec 2017	31 Jan 2018	
62	Analisa kebutuhan server dan storage	100%	15 Jan 2018 21:30	New	-	01 Dec 2017	31 Jan 2018	
63	Analisa kebutuhan lisensi	100%	15 Jan 2018 21:30	New	-	01 Dec 2017	31 Dec 2017	
49	Permohonan pengadaan MS	100%	07 Feb 2018 12:21	New	-	17 Jan 2018	17 Jan 2018	•



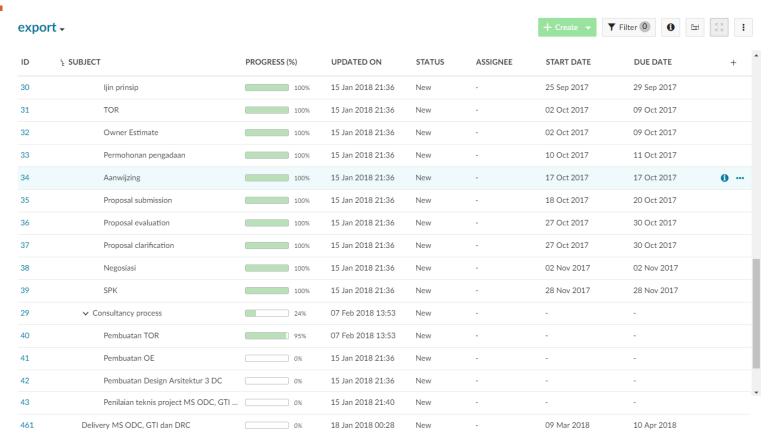
## **Masterpiece Timeline Independent Data Center**



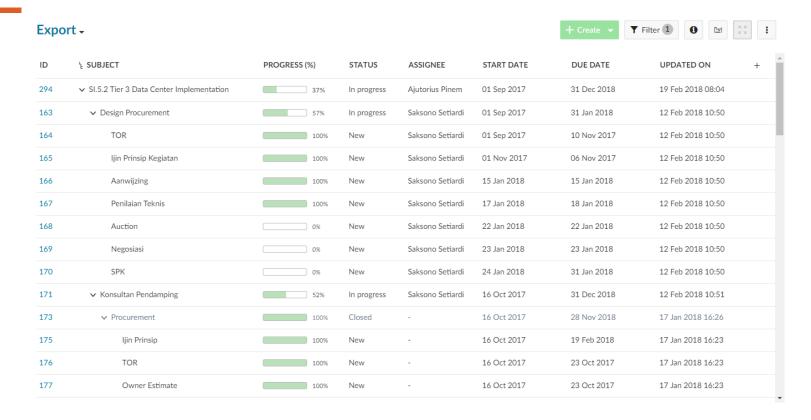


## **Masterpiece Timeline Independent Data Center**



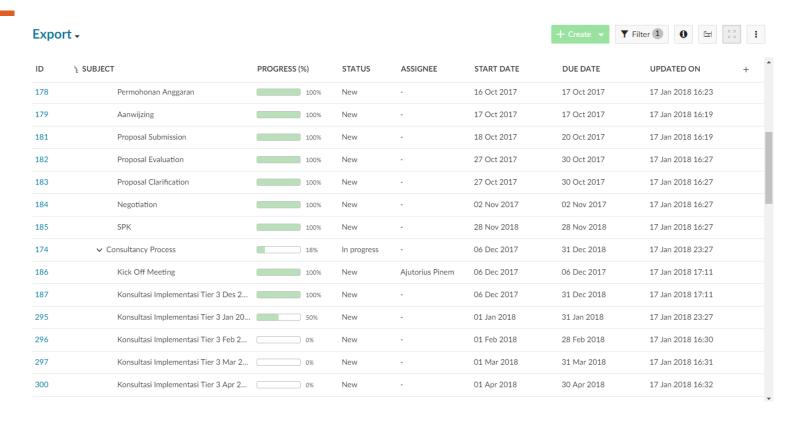




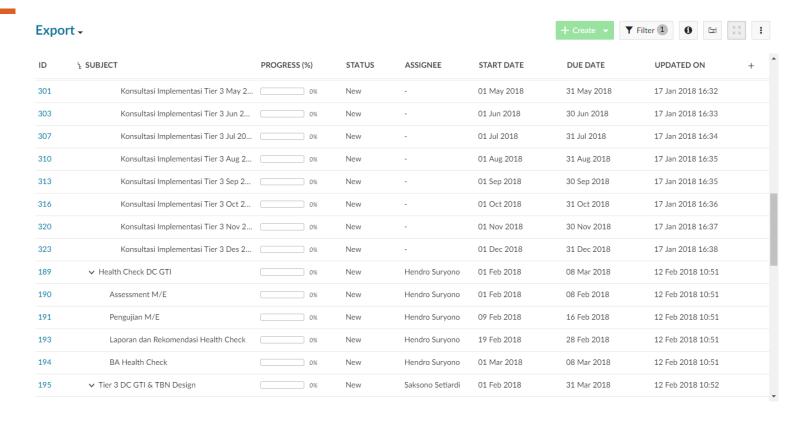




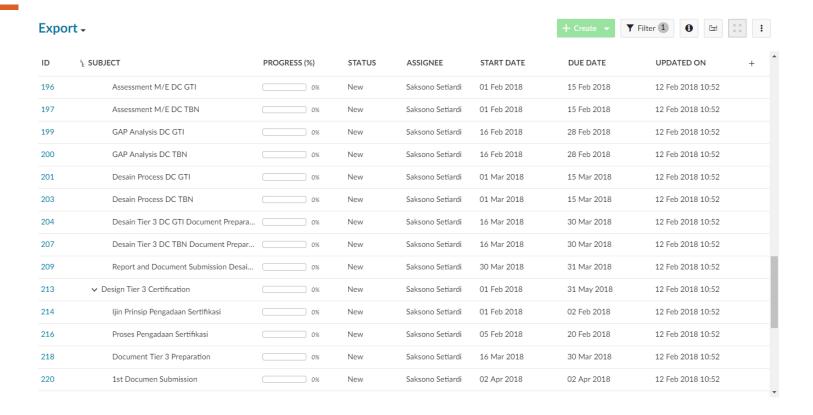




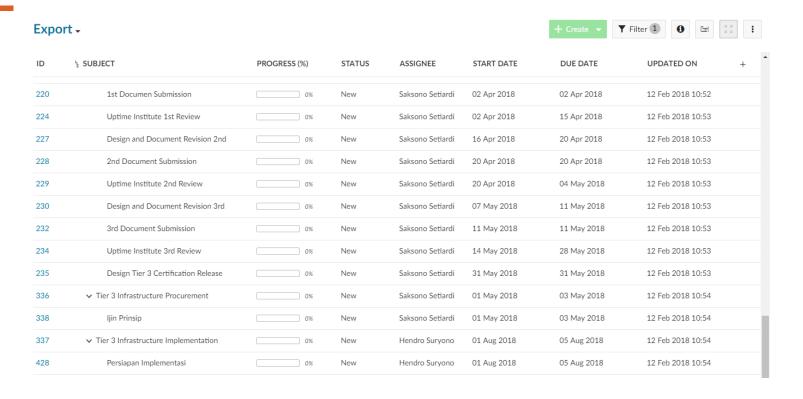








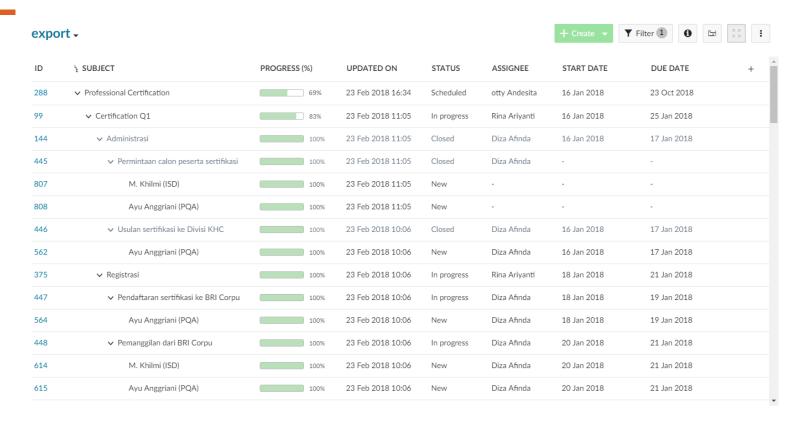






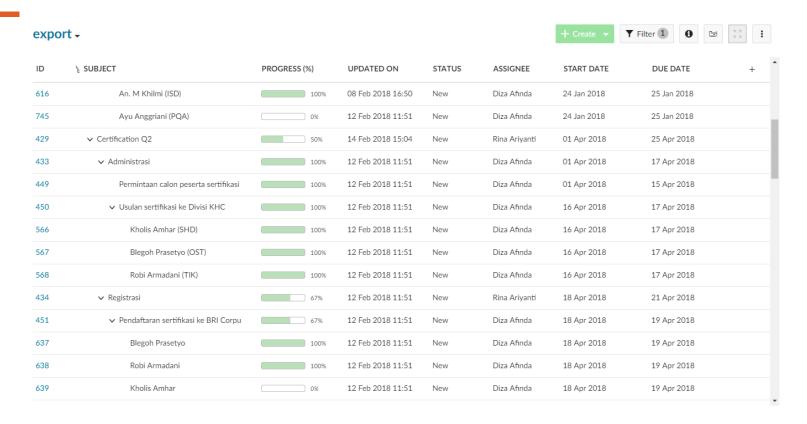
## 2. Strategic Initiatives



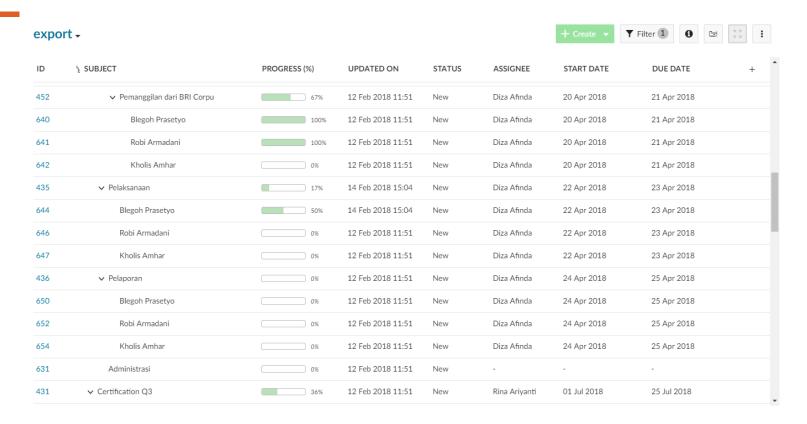




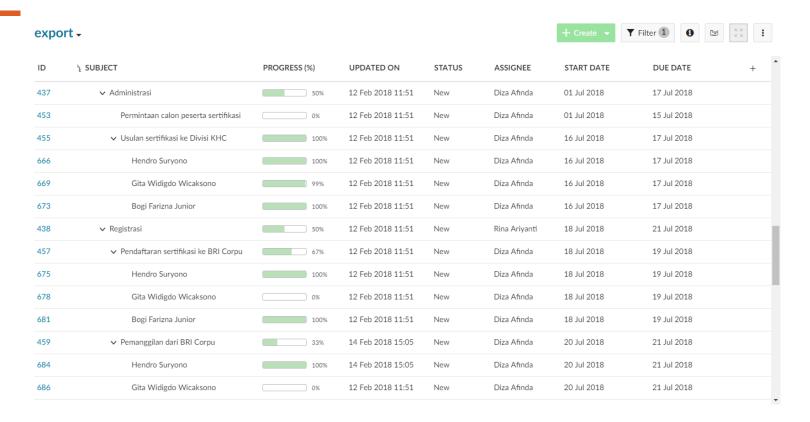




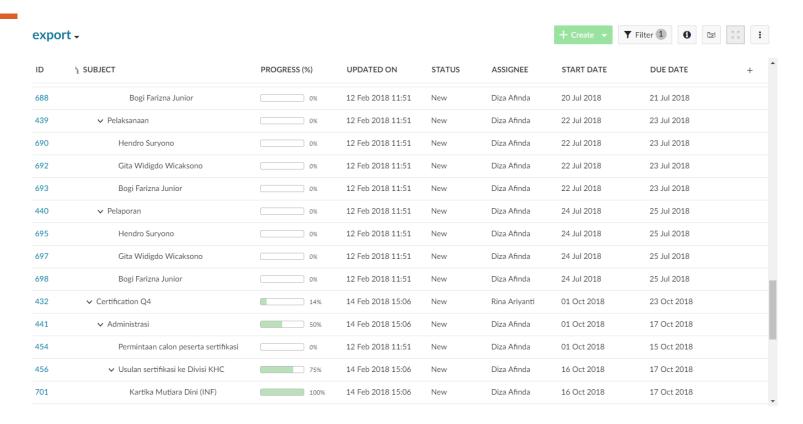




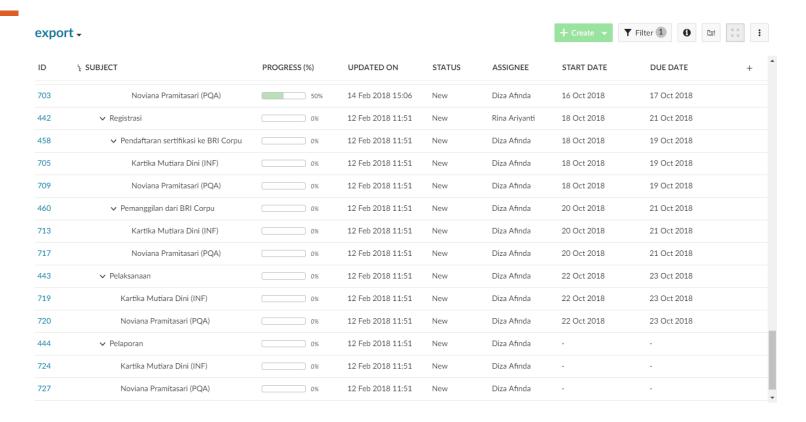






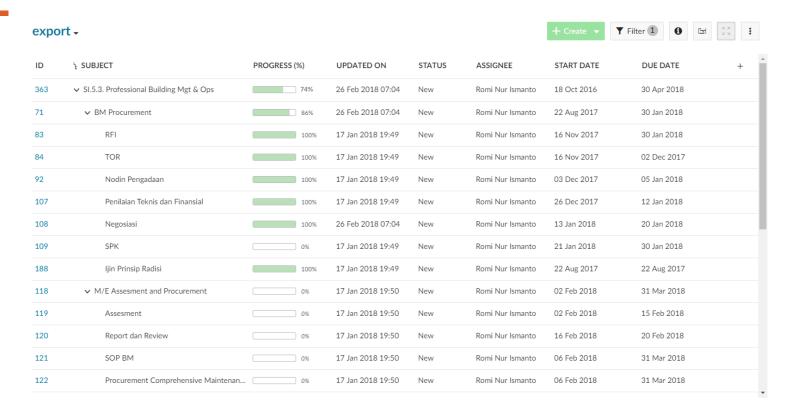






## **Strategic Initiatives Professional Building Management & Ops**

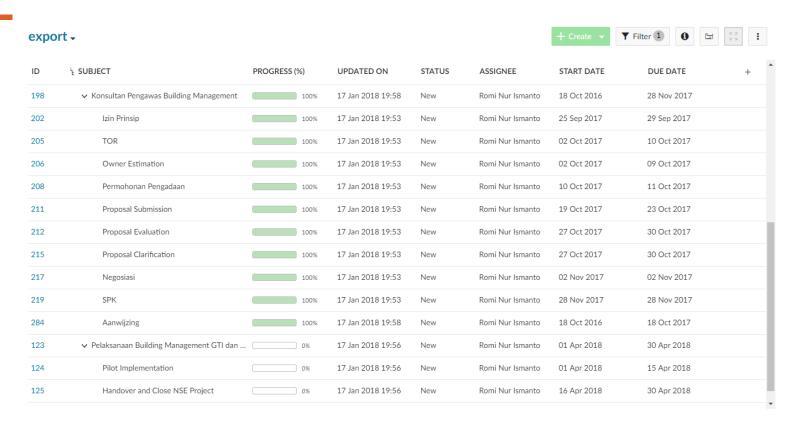






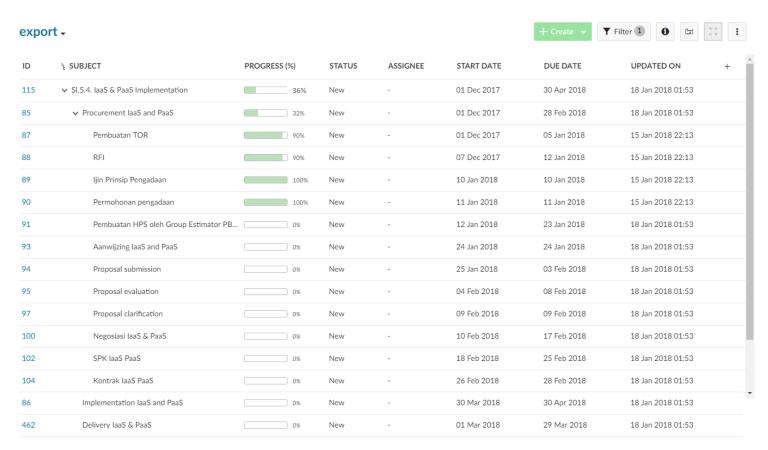
## **Strategic Initiatives Professional Building Management & Ops**





## **Strategic Initiatives laas & Paas Implementation**









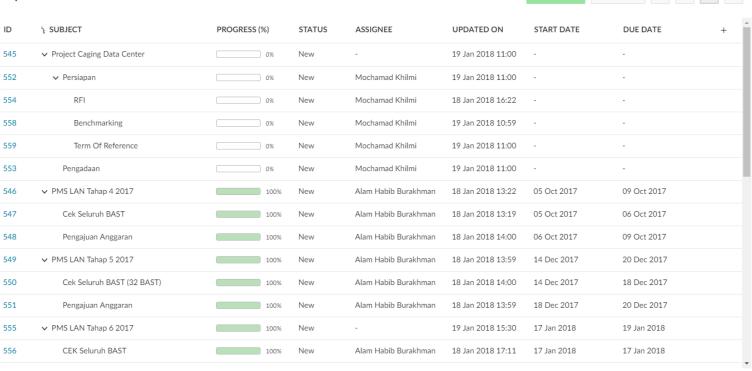
## 3. Others

#### **Others Aktivasi Lantai 4**



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#### export -



## **Others Aktivasi Lantai 4**

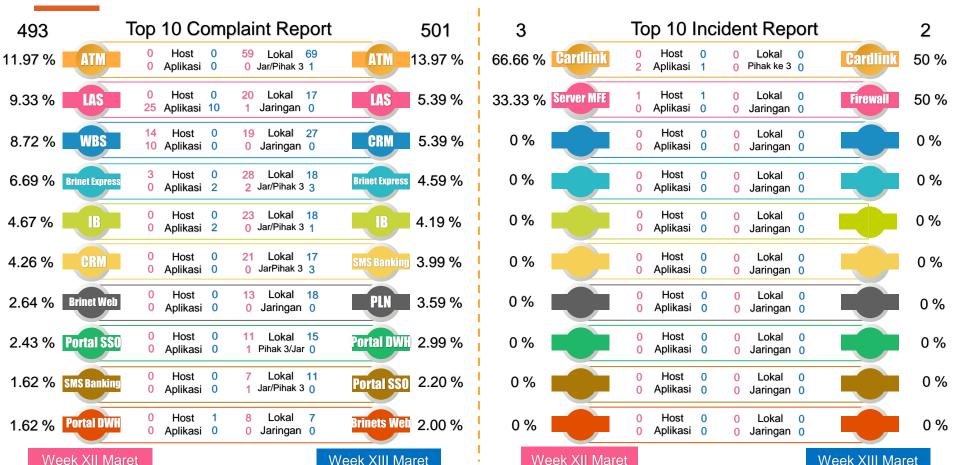


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ID	¹ SUBJECT	PROGRESS (%)	STATUS	ASSIGNEE	UPDATED ON	START DATE	DUE DATE	+
557	Pengajuan Anggaran	100%	New	Alam Habib Burakhman	19 Jan 2018 15:30	18 Jan 2018	19 Jan 2018	
702	▼ Data Center 4th Floor Activation	15%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Dec 2017	03 Jul 2018	
704	▼ Design Concept	95%	New	Mochamad Khilmi	19 Feb 2018 08:08	01 Dec 2017	28 Feb 2018	
706	Benchmark	100%	New	Mochamad Khilmi	19 Feb 2018 08:01	15 Dec 2017	15 Dec 2017	
708	RFI	90%	New	Mochamad Khilmi	19 Feb 2018 08:08	01 Dec 2017	28 Feb 2018	
711	→ Procurement Process	0%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Jan 2018	29 Jun 2018	
714	TOR	0%	New	Mochamad Khilmi	19 Feb 2018 08:09	01 Jan 2018	10 Mar 2018	
716	Ijin Prinsip Kegiatan	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	19 Feb 2018	28 Apr 2018	
718	Aanwijzing	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	01 May 2018	19 May 2018	
722	Penilaian Teknis	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	22 May 2018	09 Jun 2018	
723	Auction	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	12 Jun 2018	16 Jun 2018	
726	Negosiasi	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	19 Jun 2018	23 Jun 2018	
728	SPK	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	25 Jun 2018	29 Jun 2018	
733	▼ Data Center 4th Floor Implementation	0%	New	Mochamad Khilmi	19 Feb 2018 08:01	03 Jul 2018	03 Jul 2018	
735	Implementation Preparation	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	01 03 Jul 2018	-	
736	Implementation	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	01 -	-	
738	Testing & Commisioning	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	01 -	-	
798	Pengadaan dan Pengiriman	0%	New	Mochamad Khilmi	19 Feb 2018 08:0	01 -	-	

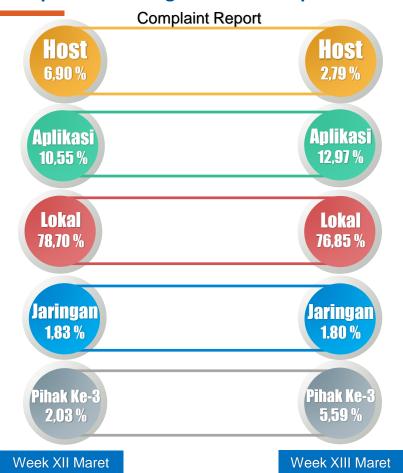


## **Complaint Handling & Incident Report**





## **Complaint Handling & Incident Report**



	Incident Report
Host	Host
33,33 %	50%
Aplikasi	Aplikasi
66,66 %	50 %
Lokal	Lokal
0%	0 %
Jaringan	Jaringan
0 %	0 %
Pihak Ke-3	Pihak Ke-3
0 %	0 %
Week XII Maret	Week XIII Maret

Week XIII Maret



**Top 3 Incident Report Week XIII 2018 Problem Action OPT Root Cause** Problem di CICS CardLink 1. Aplikasi Recycle CICS CardLink Sedang dalam Investigasi Cardlink **Firewall** Restart Service Firewall Deathstar-1, Komunikasi Antara Deathstar-1 dan Error Commit Rule FW Host sebelumnya dilakukan pemindahan traffic ke Checkpoint Deathstar-2 Terganggu Checkpoint Deathstar-1 Deathstar - 2, no downtime **Deathstar-1** 



#### **Top 3 Complaint Week XII 2018**

#### Problem

#### Grup

#### **Action OPT**

#### **Root Cause**



1. Permintaan Open multiple

- Lokal
- Melakukan open multiple/ send config di DB, ATM yang bermasalah.
- . Dikarenakan ATM di configurasi ulang

LAS

- Pengajuan kredit tidak muncul di pemutus
- 2. User tidak bisa login LAS
- . Aplikasi
- 2. Lokal
- Berkoordinasi dengan divisi PPT untuk menganalisa perkasus. Dikarenakan case ini mempunyai banya variasi. Sudah pernah dilakukan IPR tetapi masih banyak case baru yang muncul
- Memandu uker untuk mealakukan maintenace di user admin

- error aplikasi ketika menyimpan urutan putusan kredit
- 2. Terdapat pekerja baru usernamenya belum disetting di admn



- Tidak bisa cancel transaction
- Muncul error "koneksi ke middleware putus"
- Aplikasi
- 2. Aplikasi
- Divisi OPT memberitahukan unit kerja terkait dengan menu realease trasaction. Divisi OPT akan berkordinasi dengan divisi layanan terkait dengan sosialisasi menu tersebut
- Divisi OPT berkordinasi dengan divisi PPT untuk melakukan investigasi terkait permasalahan ini
- Timeout
- Belum diketahui

Problem solved

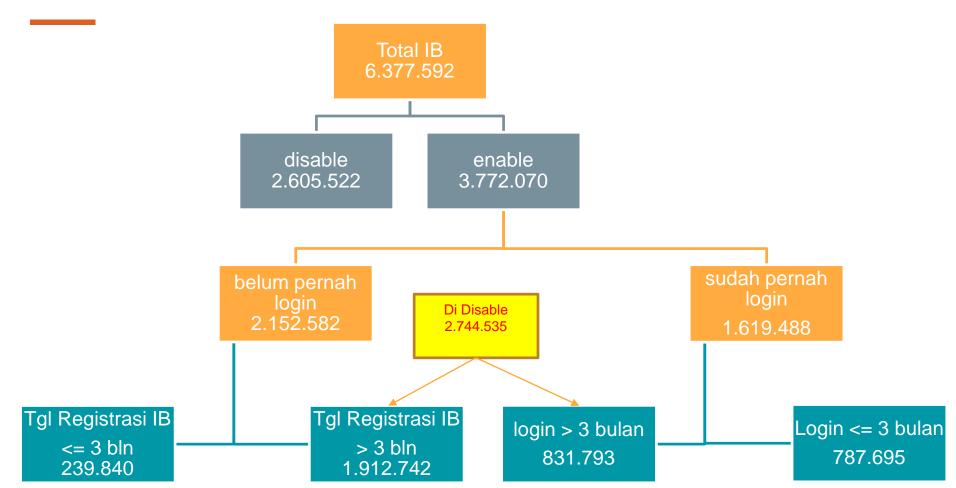
## **IT Professional Certification**



No.	Nama Peserta	Bagian	Judul Sertifikasi	Status	Keterangan
1.	Moch. Khilmi	ISD	Certified Data Center Professional (CDCP) +Exam	Selesai	LULUS
2.	Gita Widigdo Wicaksono	INF	IT IL	Selesai	LULUS
3.	Hendro Suryono	ISD	IT IL	Selesai	LULUS
4.	Ayu Anggriani	PQA	ISQTB Tester (Business Analyst + exam)	Selesai	LULUS
5.	Robi Armadani	TIK	Certified Data Center Professional (CDCP) +Exam	Selesai	LULUS
6.	Kartika Mutiara Dini	INF	Certified Data Center Professional (CDCP) +Exam	Selesai	LULUS
7.	Bogi Farizna	OST	Certified Ethical Hacker (CEH) + Exam	Selesai	Ujian Sertifikasi
8.	Blegoh Prasetyo	OST	Certified Network Defender (CND) + Exam	Ujian Sertifikasi di JKT Bulan Maret	Ujian Sertifikasi
9.	Kholis Amhar	SHD	CGEIT + Exam	Progress	Reschedule Jadwal (9 April 2018)
10.	Noviana Pramitasari	PQA	ISQTB Agile Tester	Progress	Pemanggilan Corpu

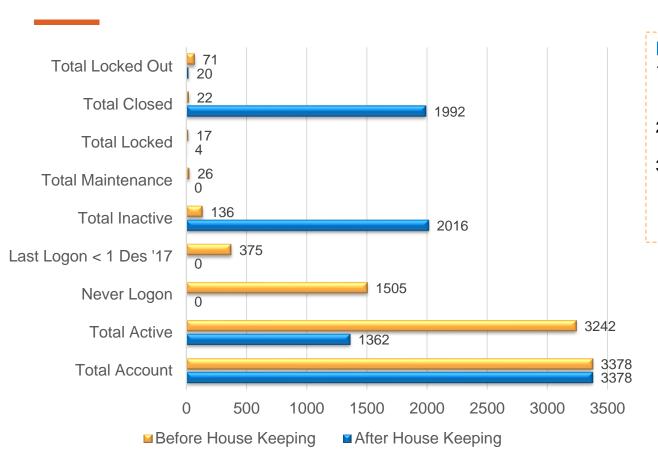






## Laporan House Keeping Email @bri.co.id





#### Notes:

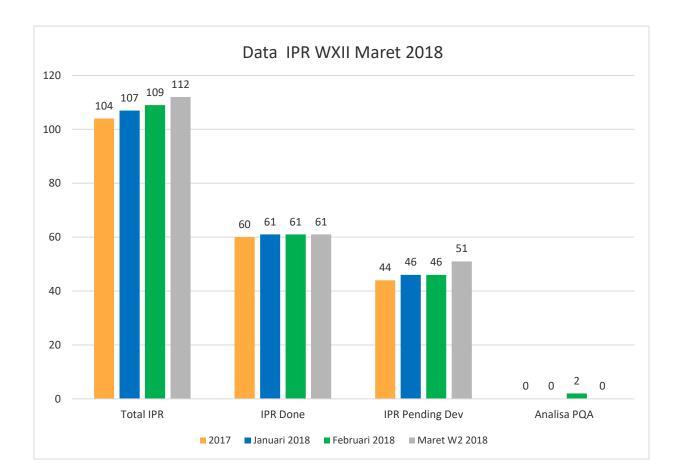
- Kriteria HK: Disable Accounts which last logon = never or last logon < 1 December 2017 (1880)</li>
- Total Account = Total Active + Total Inactive
- Total Inactive = Total Maintenance+ Total Locked + Total Closed +Total Locked Out



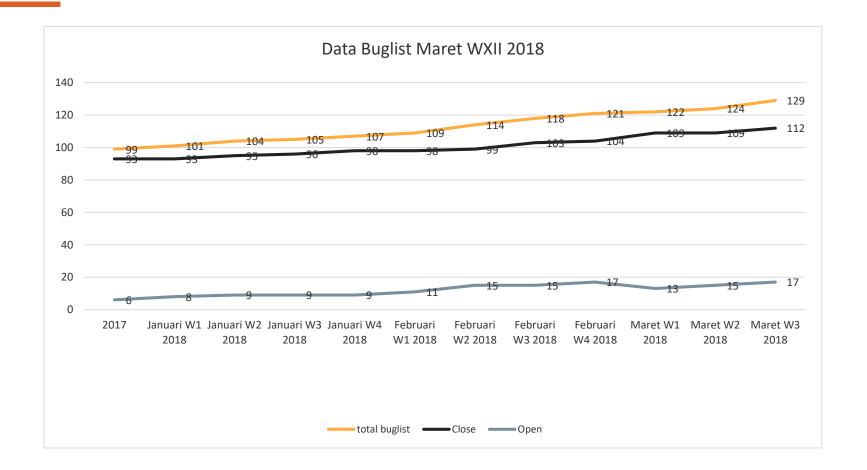
# Thank You

#### **IMPLEMENTATION PROBLEM REPORTS**









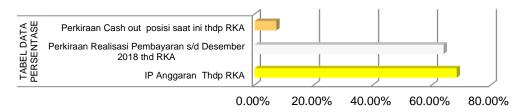
## **Monitoring RKA IT Tahun 2018**



		ALOKASI 1 TAHUN		Total				
NO	PENGADAAN/KEGIATAN	Baru	Carry over	Anggaran IP	Perkiraan Reals Tahun 2018	Perkiraan Cash out 2018 thdp RKA (RC/Fiat) s/d saat ini		
1	TOTAL INVESTASI	22.482.293.888	21.315.000.000	33.288.211.336	27.710.039.619	3.815.152.515		
2	TOTAL EKPLOITASI	163.917.092.415	-	108.887.003.235	105.196.369.345	11.411.843.611		
	TOTAL Breakdown RKA 2018	186.399.386.303	Rp 21.315.000.000	142.175.214.571	132.906.408.964	Rp 15.226.996.126		

Total RKA 2018	207.714.386.303
TOTAL IP ANGGARAN	142.175.214.571
SISA ANGGARAN	65.539.171.732

#### Pencapaian (%)



	TABEL DATA PERSENTASE				
		Perkiraan Realisasi	Perkiraan Cash out		
	IP Anggaran Thdp RKA	Pembayaran s/d			
		Desember 2018 thd RKA	posisi saat ini thdp RKA		
Pencapaian (%)	68.45%	63.99%	7.33%		

## **Monitoring IP Anggaran Kewenangan Divisi OPT**



N0 No. Anggaran Ijin Pri	nsip Perihal Ijin Prinsip	Nilai Anggaran (IP)	No. Surat Perintah Kerja	Nilai Pekerjaan (SPK)
1 B. 582.e -OPT/INF/12/2	017 Ijin Prinsip Kegiatan Perbaikan CRM secara On Call Tahun 2017 untuk TID-360095 Kanca BRI Purwokerto	221.115.222,00	B.1.P-OPT/PEN/01/2018	160.000.000
2 B. 576.e -OPT/INF/12/2	017 Ijin Prinsip Kegiatan Pengadaan PMS LAN Event Vidio Fair, dan HUT BRI JCC Senayan Tahun 2017	115.885.000,00	B.2.P-OPT/PEN/01/2018	83.000.000
3 B. 564.e -OPT/INF/12/2	017 Ijin Prinsip Pengadaan Sparepart CRM TID 360057 dan TID 360058 rusak selama 7 bulan	222.126.430,00	B.3.P-OPT/PEN/01/2018	155.000.000
4 B. 4.e -OPT/INF/1/2018	ljin Prinsip Kegiatan Recabling PMS LAN Kanins BRI Manado	197.689.800,00	B.4.P-OPT/PEN/01/2018	185.000.000
5 B. 2.e -OPT/INF/1/2018	ljin Prinsip Kegiatan Relokasi Gedung Baru PMS LAN Kanca BRI Tanjung Selor	112.010.140,00	B.5.P-OPT/PEN/01/2018	105.000.000
6 B. 1.e -OPT/INF/1/2018	ljin Prinsip Kegiatan Pengadaan Epson Multifunction Printer Tipe L385	8.745.000,00	B.6.P-OPT/PEN/01/2018	5.400.000
7 B. 20.e -OPT/INF/1/20	8 Ijin Prinsip Pengadaan VGA untuk Keperluan FMS I Series	13.745.600,00	B.7.P-OPT/PEN/01/2018	13.739.000
8 B. 25.e -OPT/PEN/1/20	18 Ijin Prinsip Perbaikan Pintu Emergency Exit di Gedung IT BRI	69.575.880,00	B.8.P-OPT/PEN/01/2018	63.821.230
9 B. 13.e -OPT/TIK/1/20	8 Ijin Prinsip Maintenance Trafo dan Cubical Tabanan IT Facility	48.339.500,00	B.9.P-OPT/PEN/01/2018	47.500.000
10 B. 38.e -OPT/INF/1/20	8 Ijin Prinsip Kegiatan PMS LAN Relokasi Gedung Baru Kanca Kuala Kapuas	211.599.080,00	B.10.P-OPT/PEN/01/2018	198.000.000
11 B. 23.e -OPT/ISD/1/20	8 Ijin Prinsip Kegiatan Tarikan PMS LAN Kebutuhan Data Center BRI Tahap 6 Tahun 2017	171.113.000,00	B.11.P TSI/POT/01/2018	155.000.000
12 B. 21.e -OPT/TIK/1/20	8 Ijin Prinsip Preventif Maintenance Genset MB1 Tabanan IT Facility	22.517.000,00	B.12.P TSI/POT/01/2018	21.296.000
13 B. 41.e -OPT/INF/1/20	8 Ijin Prinsip Kegiatan Recabling PMS LAN Kanca BRI Batang	201.520.000,00	B.13.P TSI/POT/01/2018	182.000.000
14 B. 56.e -OPT/INF/1/20	8 Ijin Prinsip Kegiatan Recabling PMS LAN Unit BRI Rawa Belong	69.960.000,00	B.14.P TSI/POT/2/2018	52.000.000
15 B. 72.e -OPT/INF/1/20	8 Ijin Prinsip Pengadaan Perangkat untuk Kebutuhan Testing	38.608.900,00	B.15.P TSI/POT/2/2018	25.382.000
16 B. 123.e -OPT/PEN/2/2	018 Permohonan Ijin Prinsip Penggunaan Alat Tulis Kantor dan KEbutuhan Packing ATM Workshop Kelapa Dua	24.612.500,00	B.16.P TSI/POT/2/2018	22.140.800
17 B. 101.e -OPT/INF/2/2	18 Ijin Prinsip Kegiatan PMS LAN dalam Rangka Relokasi Gedung Baru Kanca BRI MUara Teweh	159.775.000,00	B.17.P TSI/POT/2/2018	155.000.000
18 B. 99.e -OPT/INF/1/20	8 Ijin Prinsip Kegiatan PMS LAN Relokasi Gedung Baru Kanca Tobelo	176.544.060,00	B.18.P TSI/POT/2/2018	165.000.000

## **Monitoring IP Anggaran Kewenangan Divisi OPT**



N0	No. Anggaran Ijin Prinsip	Perihal Ijin Prinsip	Nilai Anggaran (IP)	No. Surat Perintah Kerja	Nilai Pekerjaan (SPK)
19	B. 109.e - OPT/OST/1/2018	ljin Prinsip Pelaksanaan Pengadaan Kontrak Payung Pekerjaan Penetration Test dan Security Assessment	215.600.000,00	B.19.P TSI/POT/2/2018	196.000.000
20	B. 48.e - OPT/ISD/2/2018	Ijin Prinsip Pengadaan Battery Monitoring System UPS Data Center GTI	198.000.000,00	B.20.P TSI/POT/2/2018	170.000.000
21	B. 150.e - OPT/PEN/2/2018	Ijin Prinsip Pengisian Tabung APAR di Gedung IT BRI Ragunan	21.678.250,00	B.21.P TSI/POT/2/2018	16.000.000
22	B. 144.e - OPT/PEN/2/2018	Permohonan Ijin Prinsip Renovasi Leading Floor Lift Service Lantai 1, LAntai 2, dan Lantai 4 GTI Ragunan	18.114.800,00	B.22.P TSI/POT/2/2018	15.000.000
23	B. 174.e - OPT/PEN/2/2018	Permohonan ijin Prinsip Pengadaan Stereofoam Lembar Sebanyak 50 Lembar untuk KEbutuhan Workshop Kelapa Dua	10.450.000,00	B.23.P TSI/POT/2/2018	9.350.000
24	B. 170.e - OPT/INF/2/2018	ljin Prinsip Relokasi Call Center SDM	25.850.000,00	B.24.P TSI/POT/3/2018	23.500.000
25	B. 195.e - OPT/OST/2/2018	ljin Prinsip Pelaksanaan Pengadaan Kontrak Payung Pekerjaan Penetration Test dan Security Assessment	213.925.000,00	B.25.P TSI/POT/3/2018	239.250.000
26	B. 159.e - OPT/INF/2/2018	Ijin Prinsip Maintenance Mesin Perso SR300 Divisi STO	_	Cance	el
27	B. 192.e - OPT/INF/2/2018	Ijin Prinsip Perpanjangan Jasa Maintenance Service Call Center SDM BRI Periode 2018-2019	246.000.000,00		
28	B. 102.e - OPT/INF/2/2018	Ijin Prinsip Pengadaan Server Tower Agent Monitoring Perangkat M/E	28.820.000,00		
29	B. 223.e - OPT/INF/3/2018	Ijin Prinsip Perbaikan Perangkat IT Kanpus BRI	15.550.000,00		
	Memo Dinas		12.439.000,00		12.439.000

Т	otal Ijin Prinsip	Tota	l Realisasi SPK	(%)
Rp	3.079.470.162	Rp	2.463.379.030	80%



## **Complaint Handling & Incident Report**

