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automation for


your connection also




Development
Early Master's in Software
Development at BU MET. Online/On
Campus



with 25+ years of Business and
Technology experience in Software Engineering and Product
Management. Thrive to deliver high quality results in a timely manner.




Discover Financial Services



University of Cincinnati


Schaumburg, Illinois, United States · [Contact info](#)


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Sohamsolanki, Rushil Shah, and 7 other mutual connections

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About

Currently steering the Payments Services Discover File Transfer Platform (DFTP) development team of talented individuals. Accountable for over \$3B in daily wires and ACH for over 200 enterprise applications and for over 1000 Discover Financial Services (DFS) customers world-wide.... [...see more](#)

Activity

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Saloni Shah commented on a post • 5d

Congrats Kavina! 🎉

Saloni Shah commented on a post • 2w

Congratulations!

Saloni Shah commented on a post • 2w

Congrats Smita! 🎉

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Experience



Discover Financial Services

11 yrs 1 mo
Riverwoods, IL

Payments Services Discover File Transfer Platform Management

Full-time
Oct 2018 - Present · 6 yrs 4 mos

DFTP is a “file broker” platform that delivers files and reports to the entire Discover Enterprise. Internal users send and receive files securely via the platform and routes them to one or many business units. The platform ensures over 30K files are processed daily by software and QA engineers and is utilizing JIRA. Collaborate with various organizations and working with key stakeholders for support.

Scrum Master - Business Technology

Jan 2014 - Present · 11 yrs 1 mo

Currently managing multiple projects and wearing multiple hats as an experienced Scrum Master, Project manager, Release Manager and Business analyst on the Diners Internet Business Technology team. Interact directly with key business partners, technical developers on the team, and other technology areas.

Agile Scrum Master for Discover Card Internet where all scrum ceremonies are implemented.
SAFe Agilist and SAFe Release Train Engineer Certified.
Coaching team members on a daily basis for Agile Methodology.
Lead and motivated the scrum team to transition to SAFe Agile technology.
Work closely with VPs, Product Managers, Product Owners, Systems Teams, and shared services teams on a daily basis to ensure a timely feature delivery.
Implement SAFe Agile Practices (PI Planning, Scrum of Scrums, Problem Solving, etc.)

Managing the largest Diners Internet Project to generate a new Web Application (DataPoint) for the franchisee using the Agile Methodology as the Scrum Master role. This involves managing a team of 10 people on a regular basis.

Learn the Agile, Kanban, and Scrum Methodologies and how it aligns with current projects.

Lead other PCI Security Compliance projects through all phases of the system development life cycle, including authoring project-related documentation in accordance with Discover standards.

Conducting a dual role of a Release Manager for the Diners Internet Team and planning all the releases and implementations by working in parallel with Change Management team.

Focus on maintaining application high availability in addition to delivering business requirements.

Ensure project milestone dates are met. Manage and maintain overall project tasks and timeline.

Work closely with business partners to clearly define and capture project requirements which involves being a liaison between business and technology.

Release Train Engineer

May 2017 - Oct 2018 · 1 yr 6 mos

Release Train Engineer for shared services within the Portfolio Art. Manage all the Shared Services incentives to deploy features into production. Coordinate Program Refinement, SOS, and Feature milestones.



Regional Project Manager, Contract & Change for 4G-LTE T-Mobile Modernization Project

Nokia Siemens Networks

May 2012 - Dec 2013 · 1 yr 8 mos

Arlington Heights, IL

Managed the Contract and Change Management for the Central Region for a \$7B Project for T-Mobile. Responsible for managing funds from T-Mobile for NSN Modernization. Led and executing the T-Mobile Customer Modernization with primary focus on implementing an efficient process for rapid and accurate change orders at a site, market and for the Central Region. Ensured approval of all change requests through the POR.

- Deliver centralized reporting against defined Change Management KPIs.
- Work daily with Suppliers/Vendors and Customer counterparts to ensure alignment of the POR across contracts.
- Ensuring a carefully defined, documented and implemented site-based change-order process with our Suppliers.
- Reporting and escalating unresolved change requests to the next management level to expedite resolution.

Customer Performance Manager

Nokia -Siemens Networks formerly Motorola Solutions

Apr 2011 - May 2012 · 1 yr 2 mos

Arlington Heights, IL

- Efficiently manage all North America Nokia-Siemens Customers for the LTE Operation Systems.
- Drive all customer critical issues to achieve solutions with on-time delivery as per customer and SLA guidelines.
- Improve team quality and efficiency as a whole for the entire customer support teams.
- Proactively identify risks on a timely manner on a regular basis by providing analysis reports to the customers.
- Efficiently communicate to all the customers with clarity and precise decisions made on a day-to-day basis.
- Reciprocate the effective communication to internal development teams and customer care groups to ensure proper requirements.



Senior Project Manager – Worldwide Customer Advocacy for WiMAX

Motorola Solutions

Jan 2010 - Apr 2011 · 1 yr 4 mos

Arlington Heights, IL

- Highly creative, enthusiastic and experienced Project Manager with broad exposure to leading-edge WiMAX technology for over 30 different global customers in Europe, Asia, and Latin America.
- Drives customer critical issues; utilizes Critical Path Analysis to achieve planned project completion.
- Takes ownership of assignments, prioritizing tasks and incorporating process improvements based on Six Sigma and TL9000 principles.
- Excels at communicating with customers and stakeholders to provide accurate reporting, explaining complex topics to diverse audiences, and driving teams to develop a win-win solution for project success.
- Identifies resources through research and collaboration with colleagues to carry out comprehensive initiatives; leads teams and serves as resource from inception to completion of business objectives.
- Drive customer satisfaction through each structural level of the support operation including Dispatch Services, Technical Assistance, Logistics, and Software Upgrades.
- Responsible for issue management, quality assurance, defect management, customer specific metrics, and presenting support structure to all customers.
- Interacts daily with Product Management, Development teams,

Release Management teams, and with all end-to-end product support teams.

Motorola

12 yrs 4 mos

Arlington Heights, IL

WiMAX Release Manager

ix Trials and commercial contracts in
ore, Pakistan, Indonesia, M ...see more

– Systems Engineering

ide Muni-Wifi deployments for the
aging, RF planning, and de ...see more


CDMA Systems Division

Responsible for the design of the CDMA system, definition/support of
system requirements and allocation/support of systems requi ...see more

Show all 4 experiences →


Show all 13 experiences →

Education



University of Cincinnati
Bachelor's degree, Computer Engineering
1991 - 1996


Licenses & certifications




SAFe® 4 Certified Release Train Engineer
Scaled Agile, Inc.
Issued May 2017 · Expired May 2018
Credential ID <https://www.youracclaim.com/badges/3de5e7c6-cd74-470d-b816-661bea3abad3>

Skills

Project Management




Endorsed by 5 colleagues at Nokia



13 endorsements

Customer Relations



1 endorsement

Show all 36 skills →

Recommendations

Received

Given

Jouni Niiranen · 3rd

Project Manager, Change Order Management at Nokia, Networks
October 30, 2013, Jouni managed Saloni directly

<https://www.linkedin.com/in/saloni-t-shah/>

4/7

Saloni is a detail oriented professional with experience to handle change order and contract management matters in a multi-million dollar project. Her open communication and knowledge sharing helps others to succeed in their roles. Saloni is very efficient and capable of working in fast paced project environment where results are expected quickly and accurately. She sets high standards to herself and other team members and motivates them to achieve them.

SAFAR 6th CB 3rd

worked with Saloni on the same team

us EMEA Top issues, where she has

n solving techniques and ensured

ity issues. She is skilled Project

stomer commitments, and always a

received →

Languages


English
Native or bilingual proficiency


Gujarati
Native or bilingual proficiency


Show all 4 languages →

Interests

Top Voices Companies Groups Newsletters Schools

Priyanka Chopra 
Actor, Entrepreneur, Philanthropist...Dreamer, Do-er, Achiever
795,064 followers
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Melinda French Gates 
Founder of Pivotal. Co-founder of the Gates Foundation. Author of The Moment of Lift.
6,627,957 followers
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Software Developer @ Discover | CS, Linguistics @ UIC

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Grace Dillingham · 3rd
Software Developer at Discover Financial Services

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Nate W. · 2nd
DePauw University Alumnus

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Kejuan Yang · 2nd
Dual-MS @UW CS, @THU DSIT | Machine Learning & NLP

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Sicheng Jiang · 2nd
Passionate Sophomore at UIUC | Studying Electrical Engineering |
Proficient in Programming and Circuit Analysis | Quick Learner and...

Connect



Kuzivakwashe Hwema · 2nd
Data Scientist at Wight & Company

Connect

People you may know

From Saloni's school



Juan Gilbert
Andrew Banks Family Preeminence Endowed Professor, UF Distinguished
Professor & Chair at University of Florida

Connect



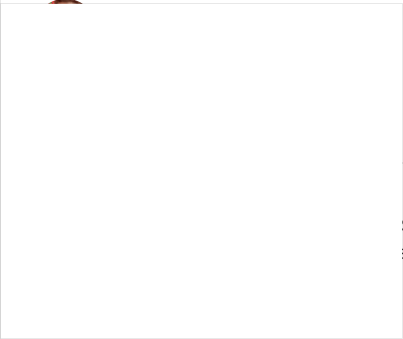
Yishak T.
SWE Intern @ 5/3 Incoming Data Engineering Intern @ 5/3. Prev.
Frontend Developer Intern | Data Analysis Intern @UC Health

Connect



Wesley Kamau 
CSE @ OSU | Incoming Data Analysis @ NASA

 **Connect**




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5


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