

ALEXANDRIA FARHAT

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Education

Bachelor of Arts in Information Science / Minor in Computer Science

Expected Graduation: December 2025

Michigan State University, East Lansing, MI

Experience

Jackson National - East Lansing, MI

Information Technology Career Development Program / September 2024 – Present

- Engaged in a dynamic rotational program focused on expanding expertise in Software Engineering, Cloud Engineering, and Information Security Engineering domains.
- Responsible for addressing a wide range of technical needs crucial to improving outcomes for internal and external stakeholders.
- Collaborated with cross-functional teams to design, develop, and deploy scalable software solutions in alignment with strategic business goals.

Jackson National - East Lansing, MI

Cloud Engineer SSA / August 2023 – September 2024

- Assisting full-time employees of Jackson National.
- Designing, and developing new infrastructure for Jackson National's cloud computer services.
- Maintaining the cloud-based computer services through routine maintenance.

Research Assistant - East Lansing, MI

Undergraduate Research Assistant / January 2024 – Present

- Worked in a team to develop materials and methods for data collection and analysis.
- Collected relevant data and findings.
- Analyzed and summarized data gathered by the team to draw conclusions

Starbucks - East Lansing, MI

Barista Trainer / August 2021 – August 2023

- Trained new baristas on Starbucks beverage preparation standards, customer service expectations, and operational procedures.
- Taught and modeled Starbucks' customer service principles, focusing on creating positive guest experiences and resolving issues promptly.

Awards and Acknowledgements

Partner of the Quarter - Starbucks / 2022

This award is presented to employees who significantly contribute to the workplace by providing excellent customer service and overall contribution to the workplace values.

Skills Summary

Programming Languages

- Python
- C++
- Batch
- Terraform
- Powershell Script

Cloud Technologies

- Microsoft Azure
- Azure SQL

Data Analysis

- Power BI
- Excel
- Data Collection
- Data Analysis

Automation

- Power Automate

Version Control

- GitHub