

**SREE VIDYANIKETHAN ENGINEERING COLLEGE**

(An Autonomous Institution, Affiliated to JNTUA, Anantapur)

**M.C.A. V Semester (SVEC14) Regular/Supplementary Examinations November - 2017****BUSINESS INTELLIGENCE****[ MASTER OF COMPUTER APPLICATIONS ]**

Time: 3 hours

Max. Marks: 60

**Answer One Question from each Unit**  
**All questions carry equal marks**

**UNIT-I**

- 1 a) Discuss the major trends that affect managerial decision-making. 6 Marks  
 b) Briefly describe the need for computerized support for decision-making 6 Marks  
 (OR)  
 2 Describe the different categories of models. 12 Marks

**UNIT-II**

- 3 Draw a schematic view of Decision Support Systems (DSS) with explanation for each and every component of DSS. 12 Marks  
 (OR)  
 4 Represent the general structure of quantitative model which includes the components and explain each component in brief. 12 Marks

**UNIT-III**

- 5 a) Specify the most popular application areas of text mining. 6 Marks  
 b) Elucidate Natural Language Processing (NLP) and specify few challenges commonly associated with the implementation of NLP. 6 Marks  
 (OR)  
 6 Explain the following applications in Text mining: 12 Marks  
     i) Marketing applications.  
     ii) Biomedical applications.  
     iii) Academic applications.

**UNIT-IV**

- 7 Explain Balanced Score Card (BSC) performance management system in detail. 12 Marks  
 (OR)  
 8 a) Define knowledge management and describe its purpose. 8 Marks  
 b) Identify the characteristics of learning organizations. 4 Marks

**UNIT-V**

- 9 Describe the reasoning procedures of forward chaining and backward chaining. 12 Marks  
 (OR)  
 10 a) Define fuzzy logic and describe its characteristics. 6 Marks  
 b) What is Support Vector machine? How does it work? 6 Marks

