



Fariba Parniyan

CONTACT

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EDUCATION

Bachelor of Science in Accounting

Payame Noor University, 2009-2013

SKILLS

Programming
Financial Modeling
Database Management
Bookkeeping
Tax Filing
Data Entry
Data Analysis
Public Accounting
Business Budgeting
Business Assessments

Languages

English (Advanced)
French (Beginner)
Persian (Native)

PROFESSIONAL EXPERIENCE

Beta Port and Marine Company | Office Automation July 2021-December 2021

Collaborated closely with other departments such as sales and technical support teams to provide superior customer service experience.
Resolved escalated customer inquiries promptly and Professionally
Educate users on new software releases

Sina Port and Marine Company | Software Support Specialist September 2019 - July 2021

Troubleshooting and resolving IT issues on time
Assists in the development and maintenance of web pages and web applications as they pertain to the division
Performed regular maintenance checks on systems to ensure optimal performance.
Utilized problem-solving techniques to analyze customer inquiries and develop solutions for them

Hormozgan Electric Distribution Co. | Customer Service Expert & Software Support April 2011 - September 2019

Used data analysis techniques for the market development.
Provide efficient strategies to improve the financial efficiency of the company.
All financial affairs of the company such as accounting, setting contracts, etc. were done under my supervision

Certificates

Introduction to Git and GitHub (by Google- Coursera)
Python Data Structures (by University of Michigan- Coursera)
python programming language (by University of Michigan- Coursera)
HTML, CSS, and Javascript for Web Developers (Johns Hopkins University- Coursera)
python programming language (Tehran Technical Complex)
Network + (Tehran Technical Complex)
CCNA (Tehran Technical Complex)
SQL Server 2017 Database Development (Tehran Technical Complex)