Brian Nichols

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EXPERIENCE

Atlas Security, Springfield, MO — *IT Manager*

AUGUST 2009 - PRESENT

Work as part of a management team to develop and implement company strategies, goals, and workflows. While leveraging new and existing technology to implement new efficiencies and processes.

Migrated multiple software systems by converting data through API access. Continually integrating multiple systems using API's and webhooks via automation tools.

Managed the infrastructure of a 24/7 central station (call center) with multiple data and legacy phone lines. As well as maintained and administered proprietary equipment for receiving alarm signals for fire, burglary, and medical alarm systems.

Atlas Security, Springfield, MO — *Installation Technician*

JULY 2007 - AUGUST 2009

Professionally installed, programmed, and troubleshot a variety of security and fire systems, access control, and CCTV systems.

EDUCATION

Ozarks Technical Community College, Springfield, MO

2002 - 2005

El Dorado Springs R-II School, El Dorado Springs MO — High School Diploma

2002

SKILLS and TECHNOLOGIES

Familiar with:
Fortigate redundant firewalls
VMWare Virtualization
Google Workplace
Integromat & Zapier automation tools
HTML, CSS, JavaScript, React, Git

Administration of:
Building security, fire, CCTV, and door access systems
Onsite and Cloud phone systems
Email Security and Awareness training

Other Duties:
Assist technicians with advanced network troubleshooting
Develop training programs for networking and IP camera systems
Provide assistance in the design process of larger IP camera customer projects.

Certifications

A+ Completed 2019

Network+ Completed 2021