# MovieLens Recommendation System

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6/2/2020

## Summary

Every day, the demand for data and artifical intelligence is growing. Automation is becoming almost a necessity in today's markets. Predicting outcomes accuracy is also desired, however the results aren't always perfect. Despite this, companies collect data which is then used to implement such systems. In the context of streaming services such as Netflix and Hulu, user ratings for movies are used to build movie recommendation systems.

In this report, the goal was to **implement a movie reccomendation system** using the MovieLens dataset, which contains about 10 million user ratings. The ratings are represented using a 5-star system, from 1 being the worst rating to 5 being the best. In the dataset, we are also given the movie IDs, the user IDs, the movie title (with the release year attached to them), the genre(s), and the time in which was rating was given. In our analysis, we were able to discover key trends in out dataset's features, such as the variability of ratings across users and genres.

Using these patterns, we implemented numberous models to predict the movie ratings. We experimented with the various features to see how much of an effect they had on the RMSE. To prevent overfitting, we split the dataset into a training dataset (edx) and a test set (validation). All records in the validation set are also in the edx dataset to ensure we can properly predict their ratings. The edx dataset consisted of approximately 90% of MovieLens dataset, or 9 million records. The validation set consisted of the other 10%, or nearly 1 million records.

We also used regularization to help improve our prediction. Using this method, we were able to achieve a **residual mean squared error (RMSE) of 0.8644229** using a regularized model of the movie, user, release year, and genre effects. However, to implement this model, the analysis resulted in roughly 25GB of RAM. Therefore, devices that do not have sufficient memory will crash. Nevertheless, the results are shared in this document.

Each section has their methods and models explained, followed by their respective results.

The dataset can be accessed here: https://grouplens.org/datasets/movielens/10m/

# Analysis

Before conducting the analsis, the dataset was reformatted so that the timestamp displayed the date and time of the rating. Also, the release year was extracted from the title and placed into its own column named releaseYear. The releaseYear is one of the features used to implement the recommendation system, including movieId, userId, and genres.

When exploring the dataset, we focused on the movies, users, ratings, genres, and release years categorically. The other columns were not analyzed directly for this project.

For the models, we started with predicting just the average. The goal was to reduce the RMSE generated from this by adding more features. The four features used were movieId, userId, releaseYear, and genres. Each model using these features were regularized and tuned to help improve the RMSE even further by obtaining the  $\lambda$  with the lowest RMSE.

#### Exploring the Dataset - Overview

Since the validation set's records are also in the edx dataset, we can just analyze the edx set alone.

The rows and columns of the dataset respectively are:

```
# Dimensions of the dataset
dim(edx)
## [1] 9000055 6
```

Here are the first 10 rows of the dataset:

```
head(edx)
```

```
userId movieId rating timestamp
                                                                   title
## 1
                           5 838985046
                                                      Boomerang (1992)
           1
                 122
## 2
           1
                 185
                           5 838983525
                                                        Net, The (1995)
## 4
                 292
           1
                           5 838983421
                                                        Outbreak (1995)
## 5
           1
                 316
                           5 838983392
                                                        Stargate (1994)
## 6
           1
                 329
                           5 838983392 Star Trek: Generations (1994)
## 7
                 355
           1
                           5 838984474
                                               Flintstones, The (1994)
                              genres
##
## 1
                     Comedy | Romance
## 2
              Action | Crime | Thriller
## 4
      Action|Drama|Sci-Fi|Thriller
## 5
           Action | Adventure | Sci-Fi
## 6 Action|Adventure|Drama|Sci-Fi
           Children | Comedy | Fantasy
```

While the data appears to be tidy, we can see that some information can be reformatted or extracted into their own columns. The timestamp represents the number of seconds that have passed since the Unix Epoch (January 1, 1970, 12:00:00AM). To understand when the ratings have been recorded, this should be converted to datetime. We also see that the movie title and release year are in the same column. It would be ideal to have the title and the release year in their own columns.

The datatypes for each column are:

```
column_names data_type
##
## 1
           userId
                     integer
## 2
          movieId
                     numeric
## 3
           rating
                     numeric
## 4
        timestamp
                     integer
## 5
            title character
## 6
           genres character
```

### Cleaning Up the Dataset

First, we want to check for any null values.

```
# Check for any null values
any(is.na(edx))
```

```
## [1] FALSE
```

```
any(is.na(validation))
```

```
## [1] FALSE
```

Since there are no null cells, we can clean up the dataset. We will convert the timestamp into a datetime (we will rename the column to dateTimeOfRating) and split the title column into two columns: title and releaseYear.

NOTE: We will have to do this for the validation dataset as well.

After cleanup, the first 10 rows look like this:

##		userId	${\tt movieId}$	rating			genres
##	1	1	122	5			Comedy   Romance
##	2	1	185	5		Act	ion Crime Thriller
##	3	1	292	5		Action Dram	ma Sci-Fi Thriller
##	4	1	316	5	Action Adventure Sci-Fi		
##	5	1	329	5	Action Adventure Drama Sci-Fi		
##	6	1	355	5	Children   Comedy   Fantasy		
##	7	1	356	5	Comedy Drama Romance War		
##	8	1	362	5		Adventure	e Children Romance
##	9	1	364	5	Adventure   An	imation Chile	dren Drama Musical
##	10	1	370	5			Action   Comedy
##					title	releaseYear	dateTimeOfRating
##	1				Boomerang	1992	1996-08-02 07:24:06
##	2				Net, The	1995	1996-08-02 06:58:45
##	3				Outbreak	1995	1996-08-02 06:57:01
##	4				Stargate	1994	1996-08-02 06:56:32
##	5		Sta	ar Trek:	Generations	1994	1996-08-02 06:56:32
##	6			Flir	itstones, The	1994	1996-08-02 07:14:34
##	7				Forrest Gump	1994	1996-08-02 07:00:53
##	8			Jung	gle Book, The	1994	1996-08-02 07:21:25
##	9			Li	on King, The	1994	1996-08-02 07:01:47
##	10	Naked (	Gun 33 1,	/3: The	Final Insult	1994	1996-08-02 07:16:36

### Exploring the Dataset - Movies

Based on the number of movie IDs, there are 10677 movies in the dataset.

Here are the 10 movies with the most ratings:

```
## # A tibble: 10,677 x 3
## # Groups: movieId [10,677]
## movieId title
```

count

```
##
        <dbl> <chr>
                                                                      <int>
          296 Pulp Fiction
##
                                                                      31362
   1
##
          356 Forrest Gump
                                                                      31079
##
   3
          593 Silence of the Lambs, The
                                                                      30382
##
    4
          480 Jurassic Park
                                                                      29360
   5
##
          318 Shawshank Redemption, The
                                                                      28015
          110 Braveheart
##
   6
                                                                      26212
##
   7
          457 Fugitive, The
                                                                      25998
          589 Terminator 2: Judgment Day
##
                                                                      25984
  9
          260 Star Wars: Episode IV - A New Hope (a.k.a. Star Wars) 25672
##
## 10
          150 Apollo 13
                                                                      24284
## # ... with 10,667 more rows
```

We see that Pulp Fiction has the most ratings. However, this doesn't give us any information on what those ratings are, or how good the movie is compared to others.

Here are the top 10 movies based on average ratings (minimum of 1,000 ratings):

```
## # A tibble: 1,902 x 4
## # Groups:
               movieId [1,902]
##
      movieId title
                                                      avg_rating count
##
        <dbl> <chr>
                                                           <dbl> <int>
          318 Shawshank Redemption, The
##
   1
                                                            4.46 28015
##
  2
          858 Godfather, The
                                                            4.42 17747
##
  3
          50 Usual Suspects, The
                                                            4.37 21648
##
   4
          527 Schindler's List
                                                            4.36 23193
##
   5
         912 Casablanca
                                                            4.32 11232
##
   6
         904 Rear Window
                                                            4.32 7935
         922 Sunset Blvd. (a.k.a. Sunset Boulevard)
##
   7
                                                            4.32 2922
##
  8
         1212 Third Man, The
                                                            4.31 2967
## 9
         3435 Double Indemnity
                                                            4.31 2154
## 10
         1178 Paths of Glory
                                                            4.31 1571
## # ... with 1,892 more rows
```

Notice that while Pulp Fiction had more ratings, they are not in the top 10 by averages. In fact, only one of the movies from the previous chart are in the top 10 highest averages. The only movie that made the top 10 in both tables was The Shawshank Redemption, which topped the charts by averages.

Observe the bottom 10 movies with a minimum of 1,000 ratings:

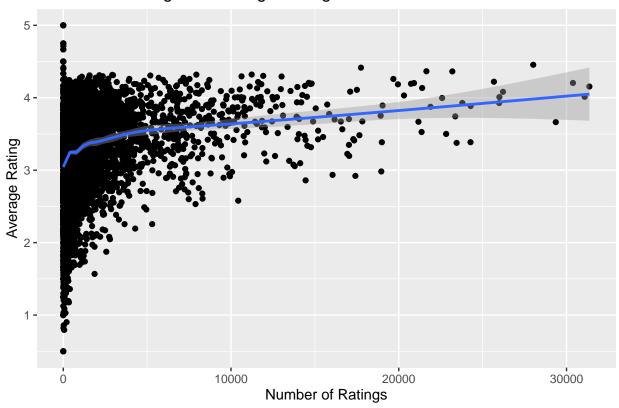
```
## # A tibble: 1,902 x 4
## # Groups:
               movieId [1,902]
##
      movieId title
                                                         avg_rating count
##
        <dbl> <chr>
                                                              <dbl> <int>
##
         3593 Battlefield Earth
                                                               1.57 1869
   1
         2383 Police Academy 6: City Under Siege
##
                                                               1.72 1092
##
                                                               1.74 1288
         1760 Spice World
##
   4
         2382 Police Academy 5: Assignment: Miami Beach
                                                               1.78
                                                                     1111
   5
         1389 Jaws 3-D
                                                               1.79 1052
##
   6
         1707 Home Alone 3
                                                               1.82 1221
##
   7
         1556 Speed 2: Cruise Control
                                                               1.87
##
                                                                     2566
##
   8
          181 Mighty Morphin Power Rangers: The Movie
                                                               1.88
                                                                     1316
## 9
         5452 Look Who's Talking Now
                                                               1.88 1059
         1381 Grease 2
                                                               1.94 1866
## 10
## # ... with 1,892 more rows
```

Based on the top 10 and bottom 10 movies, the top 10 movies tend to have much more ratings than those in the bottom top 10. However, let's plot the number of ratings and the average rating for each movie:

```
# Calculate the correlation between the average ratings and the number of ratings
movie_avg_ratings_and_counts <- edx %>%
  group_by(movieId) %>%
  summarize(avg_rating = mean(rating), count = n()) %>%
  select(avg_rating, count)

movie_avg_ratings_and_counts %>%
  ggplot(aes(count, avg_rating)) +
  geom_point() +
  geom_smooth(method = "gam", formula = y ~ s(x, bs = "cs")) +
  ggtitle("Number of Ratings vs. Average Rating of Movies") +
  xlab("Number of Ratings") +
  ylab("Average Rating")
```

## Number of Ratings vs. Average Rating of Movies



Surprisingly, there seems to be a trend across the entire dataset. Movies with more ratings tend to have higher ratings on average. However, based on the correlation coefficient, the correlation is weakly correlated.

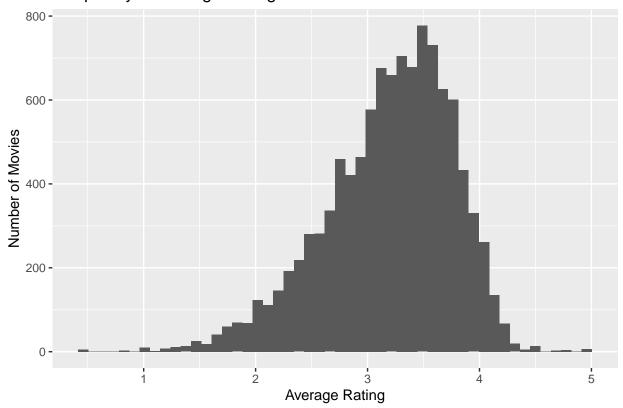
```
cc <- movie_avg_ratings_and_counts %>%
summarize(r = cor(count, avg_rating)) %>%
.$r
```

The correlation coefficient between the number of ratings and the average rating is **0.2114161**.

Here is the distribution of the average ratings for each movie:

```
# Plot the average ratings for each movie
edx %>%
  group_by(movieId) %>%
  summarize(avg_rating = mean(rating)) %>%
  ggplot(aes(avg_rating)) +
  geom_histogram(bins = 50) +
  ggtitle("Frequency of Average Ratings of Each Movie") +
  xlab("Average Rating") +
  ylab("Number of Movies")
```

## Frequency of Average Ratings of Each Movie



The distribution appears to be skewed to the left. We cannot say that the distribution is approximately normal.

Now let's see the top median movie ratings:

```
## # A tibble: 1,902 x 4
               movieId [1,902]
  # Groups:
##
      movieId title
                                                                        median count
##
        <dbl> <chr>
                                                                          <dbl> <int>
                                                                           5
                                                                               28015
##
   1
          318 Shawshank Redemption, The
##
   2
          858 Godfather, The
                                                                               17747
   3
          50 Usual Suspects, The
                                                                           4.5 21648
##
          260 Star Wars: Episode IV - A New Hope (a.k.a. Star Wars)
##
   4
                                                                           4.5 25672
  5
##
          296 Pulp Fiction
                                                                           4.5 31362
   6
          527 Schindler's List
                                                                           4.5 23193
          720 Wallace & Gromit: The Best of Aardman Animation
                                                                           4.5 3908
##
```

```
## 8 745 Wallace & Gromit: A Close Shave 4.5 5690
## 9 750 Dr. Strangelove or: How I Learned to Stop Worrying and ~ 4.5 10627
## 10 904 Rear Window 4.5 7935
## # ... with 1,892 more rows
```

We see The Shawshank Redemption topping the charts for median averages. We also see movies like Schindler's List, The Godfather, and Rear Window from the top 10 averages as well. Surprisingly, we see Pulp Fiction reach the top 5 median ratings, despite the fact that it wasn't in the top 10 average ratings.

Here are the bottom 10 median movie ratings:

```
## # A tibble: 1,902 x 4
## # Groups:
               movieId [1,902]
##
      movieId title
                                                          median count
##
        <dbl> <chr>
                                                           <dbl> <int>
         3593 Battlefield Earth
##
   1
                                                             1
                                                                  1869
##
    2
         1707 Home Alone 3
                                                             1.5
                                                                  1221
         1760 Spice World
                                                             1.5
##
   3
                                                                  1288
##
    4
         2382 Police Academy 5: Assignment: Miami Beach
                                                             1.5
                                                             1.5
##
   5
         2383 Police Academy 6: City Under Siege
                                                                  1092
##
           66 Lawnmower Man 2: Beyond Cyberspace
                                                             2
                                                                  1372
##
   7
          169 Free Willy 2: The Adventure Home
                                                             2
                                                                  1630
          181 Mighty Morphin Power Rangers: The Movie
                                                             2
##
                                                                  1316
  9
##
          193 Showgirls
                                                             2
                                                                  3654
          502 Next Karate Kid, The
                                                                  1719
## # ... with 1,892 more rows
```

Here, we see Battlefield Earth, Home Alone 3, Spice World, and several other movies appear in the lowest median and mean ratings, with Battlefield Earth having the worst mean and median ratings.

#### Exploring the Dataset - Users

Based on the number of user IDs, there are 69878 users in the dataset.

Here are the top 10 user IDs that have sumbitted the most ratings:

```
## # A tibble: 10 x 2
##
      userId count
##
       <int> <int>
##
    1 59269
              6616
##
    2 67385
              6360
##
    3 14463
              4648
##
    4
       68259
              4036
##
    5
       27468
              4023
       19635
##
    6
              3771
    7
        3817
              3733
##
##
    8
       63134
              3371
##
    9
       58357
              3361
       27584
              3142
```

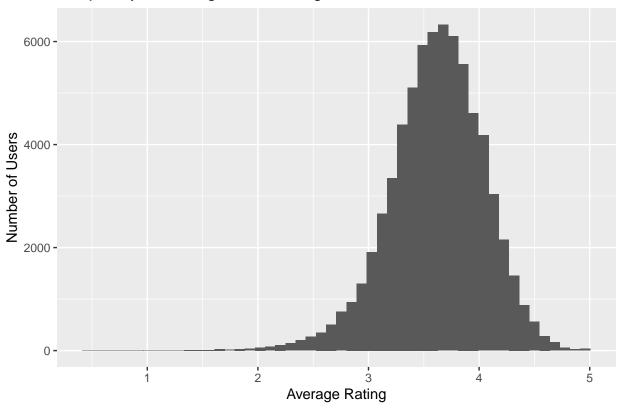
While all of the users in the top 10 have rated over 3,000 movies, two of them have rated over 6,000 movies! That's more than half the movies in the dataset!

Here is the distribution of the average user ratings. Notice how they're approximately normal:

```
# Plot the average rating for each user
avg_of_user_avgs <- edx %>%
  group_by(userId) %>%
  summarize(avg_rating = mean(rating))

avg_of_user_avgs %>%
  ggplot(aes(avg_rating)) +
  geom_histogram(bins = 50) +
  ggtitle("Frequency of Average User Ratings") +
  xlab("Average Rating") +
  ylab("Number of Users")
```

# Frequency of Average User Ratings



We can see that the majority of the average user ratings are somewhere between 3 and 4 stars. There are some users who tend to really like all the movies they watched and there are some who tend to really dislike all the movies they watched. However, the mean and standard deviation of the average user ratings are the following:

```
## # A tibble: 1 x 2
## mean st_dev
## <dbl> <dbl>
## 1 3.61 0.431
```

#### Exploring the Dataset - Release Years

The range of release years in the dataset span from min(edx\$releaseYear) to max(edx\$releaseYear). Certainly this is a wide range of movies. However, here are the years that had the most movie releases:

```
# Show the year that had the most movie releases
number_of_releases_by_year <- edx %>%
    select(movieId, releaseYear) %>%
    unique() %>%
    group_by(releaseYear) %>%
    summarize(count = n())

number_of_releases_by_year %>%
    arrange(desc(count)) %>%
    top_n(10)
```

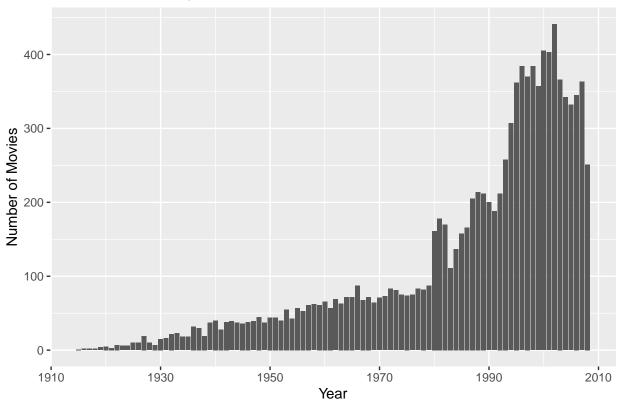
## Selecting by count

```
## # A tibble: 10 x 2
      releaseYear count
##
##
            <int> <int>
             2002
##
   1
                    441
             2000
##
   2
                    405
##
   3
             2001
                    403
##
   4
             1996
                    384
             1998
##
   5
                    384
##
   6
             1997
                    370
##
   7
             2003
                    366
             2007
##
   8
                    363
##
    9
             1995
                    362
## 10
             1999
                    357
```

Based on the top 10, more movies have been released in more recent years than in previous years. To visualize this, the following plot shows the number of movie releases for each year:

```
# Plot the number of releases by year
number_of_releases_by_year %>%
    ggplot(aes(releaseYear, count)) +
    geom_bar(stat = "identity") +
    ggtitle("Movie Releases by Year") +
    xlab("Year") +
    ylab("Number of Movies")
```

## Movie Releases by Year

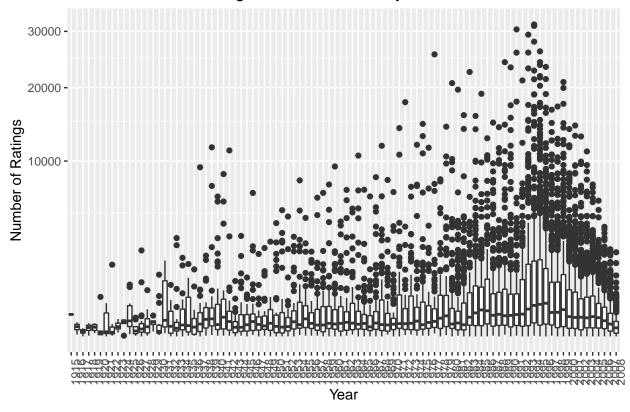


We can see that the number of movies released increased substantially since the 1980s. The dataset suggests that from the early 1980s to the early 2000s, the number of movies have approximately doubled.

The following plot shows the number of user ratings for each movie, based on their release year. We can see that newer movies tend to get more ratings:

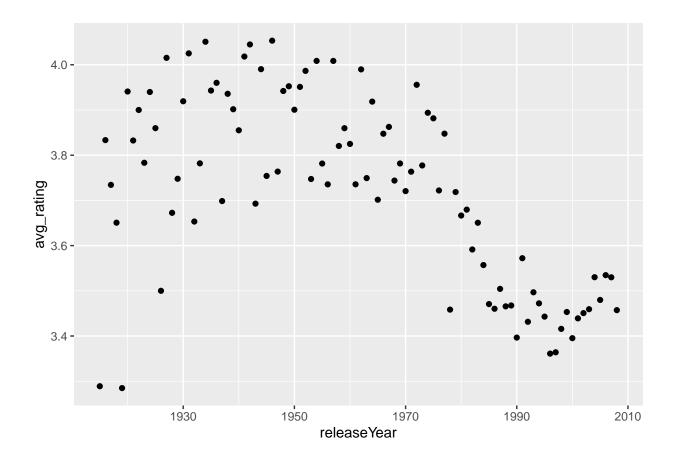
```
# Plot the boxplots of the total ratings for each movie by year
edx %>%
  group_by(movieId) %>%
  summarize(n = n(), year = as.character(first(releaseYear))) %>%
  qplot(year, n, data = ., geom = "boxplot") +
  coord_trans(y = "sqrt") +
  theme(axis.text.x = element_text(angle = 90, hjust = 1)) +
  ggtitle("Number of User Ratings For Each Movie By Release Year") +
  xlab("Year") +
  ylab("Number of Ratings")
```

## Number of User Ratings For Each Movie By Release Year



In the following plot, we calculate the average rating of movies within their respective release years. Interestingly, the average rating of movies before 1980 tend to be higher. However, the previous plot shows they don't have as many ratings as newer movies.

```
# Plot the average rating by release year
edx %>%
  select(releaseYear, rating) %>%
  group_by(releaseYear) %>%
  summarize(avg_rating = mean(rating)) %>%
  ggplot(aes(releaseYear, avg_rating)) +
  geom_point()
```



### Exploring the Dataset - Genres

While movies can have multiple genres, their combinations are made up of the following genres:

```
# Show the list of genres
list_of_genres <- edx %>%
  select(genres) %>%
  distinct() %>%
  separate_rows(genres, sep = "\\\") %>%
  distinct() %>%
  arrange(genres) %>%
  .$genres
```

```
[1] "(no genres listed)" "Action"
                                                     "Adventure"
##
    [4] "Animation"
                               "Children"
                                                     "Comedy"
    [7] "Crime"
                                                     "Drama"
                               "Documentary"
## [10]
       "Fantasy"
                               "Film-Noir"
                                                     "Horror"
        "IMAX"
                               "Musical"
                                                     "Mystery"
  [16] "Romance"
                               "Sci-Fi"
                                                     "Thriller"
## [19] "War"
                               "Western"
```

While the dataset suggests there are 20 genres, we can see that one of the genres is (no genres listed). We are curious to know which movie(s) do not have a genre.

The following movie(s) without a genre are:

```
## movieId title releaseYear
## 1 8606 Pull My Daisy 1958
```

Interestingly, Pull My Daisy is a short film that is classified as Comedy by Rotten Tomatoes. See https://www.rottentomatoes.com/m/pull\_my\_daisy for more information about the movie. (Note that the movie's release year is listed as 1959 while the dataset says it was released in 1958.)

Here are the number of movies that are in each genre:

```
##
                    genre count
## 1
                    Drama 5336
## 2
                   Comedy
                           3703
## 3
                 Thriller 1705
## 4
                  Romance 1685
                   Action 1473
## 5
## 6
                    Crime 1117
## 7
                Adventure 1025
## 8
                   Horror 1013
## 9
                   Sci-Fi
                            754
## 10
                 Fantasy
                            543
## 11
                 Children
                            528
## 12
                      War
                            510
## 13
                  Mystery
                            509
## 14
             Documentary
                            481
                  Musical
                            436
## 15
## 16
                Animation
                            286
## 17
                  Western
                            275
## 18
               Film-Noir
                            148
## 19
                     IMAX
                             29
## 20 (no genres listed)
                               1
```

We see that the most common genre is Drama, while Comedy is the next prevalent genre.

Here are the number of ratings for each genre. Note that since movies can have multiple genres, the movies may be counted more than once.

```
##
                    genre
                            count
## 1
                    Drama 3910127
## 2
                   Comedy 3540930
## 3
                   Action 2560545
## 4
                 Thriller 2325899
## 5
                Adventure 1908892
## 6
                  Romance 1712100
                   Sci-Fi 1341183
## 7
## 8
                    Crime 1327715
## 9
                  Fantasy 925637
## 10
                 Children
                           737994
## 11
                   Horror
                           691485
                  Mystery
##
  12
                           568332
## 13
                      War
                           511147
## 14
                Animation
                           467168
## 15
                  Musical
                           433080
                  Western 189394
## 16
## 17
               Film-Noir
                           118541
## 18
             Documentary
                            93066
## 19
                     IMAX
                             8181
## 20 (no genres listed)
                                 7
```

It appears that the 3 most rated genres are Drama, Comedy, and Action. It's no surprise that Drama and Comedy remain in the top 2 since they're the most common genres in the dataset. However, the prevalence of movies with these genres and number of ratings for those genres do not indicate whether people view the movies of those genres favorably. To answer this question, we will calculate the average rating and standard error for each genre to see what ratings the movies with those genres are receiving collectively.

Here are the average ratings by genre: (note that we removed (no genres listed))

```
# Find the average and SE of the ratings for each genre
avg_rating_by_genre <- map_df(list_of_genres, function(genre){
  edx %>%
    select(genres, rating) %>%
    filter(str_detect(genres, genre)) %>%
    summarize(genres = genre, avg_rating = mean(rating), se = sd(rating)/sqrt(n()))
}) %>%
  filter(genres != "(no genres listed)") %>%
  arrange(desc(avg_rating))
```

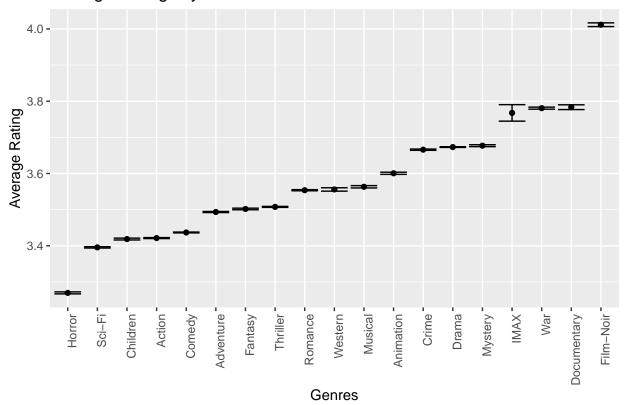
```
##
           genres avg_rating
## 1
        Film-Noir
                    4.011625 0.0025767396
##
      Documentary
                    3.783487 0.0032905826
## 3
              War
                    3.780813 0.0014152178
## 4
             IMAX
                    3.767693 0.0114132659
## 5
                    3.677001 0.0013268232
          Mystery
## 6
                    3.673131 0.0005033857
            Drama
## 7
            Crime
                    3.665925 0.0008781925
## 8
        Animation
                    3.600644 0.0014913317
## 9
          Musical
                    3.563305 0.0016059709
                    3.555918 0.0023524102
## 10
          Western
                    3.553813 0.0007874936
## 11
          Romance
```

```
## 12
         Thriller
                    3.507676 0.0006761236
## 13
                    3.501946 0.0011074351
          Fantasy
##
  14
        Adventure
                    3.493544 0.0007620983
##
           Comedy
                    3.436908 0.0005710956
  15
##
  16
           Action
                    3.421405 0.0006665433
## 17
                    3.418715 0.0012716112
         Children
           Sci-Fi
                    3.395743 0.0009435986
## 18
                    3.269815 0.0013828957
## 19
           Horror
```

A visualization of the data above is presented below:

```
# Plot boxplots of ratings for each genre
avg_rating_by_genre %>%
  mutate(genres = reorder(genres, avg_rating)) %>%
  ggplot(aes(genres, avg_rating, ymin = avg_rating - 2 * se, ymax = avg_rating + 2 * se)) +
  geom_point() +
  geom_errorbar() +
  theme(axis.text.x = element_text(angle = 90, hjust = 1)) +
  ggtitle("Average Ratings by Genre") +
  xlab("Genres") +
  ylab("Average Rating")
```

## Average Ratings by Genre



We can see that the most common genres don't have the highest average ratings. More surprisingly, Comedy ranks lower than most of the other genres. The only genre that surpassed a 4.0 rating was Film-Noir, however, not a lot of movies have this genre. The genre with the lowest average ratings was Horror, which was the only genre to fall under a 3.3 average rating.

### **Exploring the Dataset - Ratings**

The following table shows the different types of ratings, ordered from most prevalent to least:

```
# Order the most commonly given ratings from greatest to least
frequency_of_ratings <- edx %>%
  select(rating) %>%
  group_by(rating) %>%
  summarize(count = n()) %>%
  arrange(desc(count))
frequency_of_ratings
```

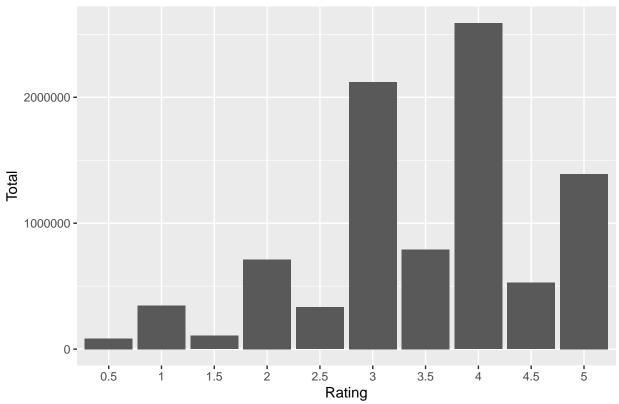
```
## # A tibble: 10 x 2
##
     rating count
##
      <dbl>
              <int>
            2588430
##
        4
   1
        3
           2121240
##
   2
##
        5
  3
          1390114
##
  4
        3.5 791624
        2
             711422
##
  5
        4.5 526736
##
   6
##
  7
        1
             345679
##
  8
        2.5 333010
## 9
        1.5 106426
## 10
        0.5
              85374
```

It appears that the 3 most common ratings are all whole-star ratings: 4.0, 3.0, and 5.0. Similarly, the 3 least common ratings are partial-star ratings: 0.5, 1.5, and 2.5.

A histogram of the ratings is shown below:

```
# Plot the totals of each rating
frequency_of_ratings %>%
  mutate(rating = factor(rating)) %>%
  group_by(rating) %>%
  ggplot(aes(rating, count, label = rating)) +
  geom_bar(stat = "identity") +
  ggtitle("Total Number of Ratings by Rating") +
  xlab("Rating") +
  ylab("Total") +
  scale_y_continuous(labels = function(y) format(y, scientific = FALSE))
```





We observe that the whole-star ratings are much more prevalent. The total number of ratings that whole-star ratings and those that are not, along with their proportions, are:

This leaves us wondering why this phenomenon is happening. A further analysis of the rating types by year show even more surprising results:

```
# Show number of ratings by year and by whether it is a whole-star rating or not
edx %>%
  select(dateTimeOfRating, rating) %>%
  mutate(whole_star_rating = ifelse(rating %in% 1:5, "Yes", "No")) %>%
  mutate(yearOfRating = year(dateTimeOfRating)) %>%
  group_by(yearOfRating, whole_star_rating) %>%
  summarize(count = n()) %>%
  spread(whole_star_rating, count)
```

```
## # A tibble: 15 x 3
## # Groups: yearOfRating [15]
## yearOfRating No Yes
## <int> <int> <int><</pre>
```

```
##
    1
               1995
                         NA
                                   2
    2
               1996
                         NA
##
                             943072
##
    3
               1997
                              413849
##
    4
                              181586
               1998
                         NA
##
    5
               1999
                         NΑ
                             710105
    6
##
               2000
                         NA 1144526
    7
                              683961
##
               2001
                         NA
##
    8
               2002
                         NA
                              524785
##
    9
               2003 179634
                              440163
## 10
               2004 307349
                              384099
##
   11
               2005 469963
                              589165
               2006 301216
##
  12
                              387690
## 13
               2007 273783
                              355716
## 14
               2008 305683
                              391218
## 15
               2009
                       5542
                                6948
```

The partial-star ratings were not implemented until 2003, which explains why there are significantly more whole-star rating than partial-star ratings. Even when the partial-star ratings were introduced, there were still more whole-star ratings than partial-star ratings each and every year.

Another observation made is that there are very few ratings in 1995 and 2009. The initial question presented was whether the dataset included all ratings for those years or not.

The earliest rating in the dataset occurred on 1995-01-09 06:46:49. Similarly, the latest rating occurred on 2009-01-05 00:02:16.

#### Models - Overview

After exploring the dataset, we began making models to predict the ratings of the movies based on particular effects.

### Loss Function - Residual Mean Squared Error (RMSE)

Since the predictions are continuous values, we cannot determine accuracy by checking if the predicted values are exactly equal to the actual values. Instead, it is more useful to use a function that summarizes the differences overall. For this project, we used the **residual mean squared error (RMSE)** to determine accuracy. The RMSE is defined as:

RMSE = 
$$\sqrt{\frac{1}{N} \sum_{m,u} (\hat{y}_{m,u} - y_{m,u})^2}$$

Where N is the number of predictions, m represents the movie, u represents the user,  $\hat{y}_{m,u}$  represents the predicted value, and  $y_{m,u}$  represents the actual value. Note that as the predictions become more accurate, the RMSE gets closer to 0.

```
# Residual mean squared error (RMSE) function

RMSE <- function(true_ratings, predicted_ratings){
   sqrt(mean((true_ratings - predicted_ratings)^2))
}</pre>
```

The goal was to produce a model in which the RMSE is less than 0.8649. This is considered to be very good for our movie recommendation system.

### Models - Just the Average

A simple but undesirable model is to compute the average rating in the entire dataset and predict every rating to be the average. The following formula represents the model:

$$y_{m,u} = \hat{\mu} + \varepsilon_{m,u}$$

Where  $\hat{\mu}$  is the mean rating and  $\varepsilon_{m,u}$  is the error of the rating for movie m and user u.

Note that the average rating is 3.5124652. By predicting every rating to be the average, we calculated an RMSE of 1.0612018. This can certainly be improved by adding more features to the model.

#### Models - Movie Effect

This model considers the effect of movies on the dataset. This is also called movie bias. The model is represented by the following formula:

$$y_{m,u} = \hat{\mu} + b_m + \varepsilon_{m,u}$$

Where  $b_m$  represents the movie bias. The greater the value of the movie bias, the more favorable the movie is.

```
# Compute the mean difference between the movie's rating and the average
movie_avgs <- edx %>%
    group_by(movieId) %>%
    summarize(b_m = mean(rating - mu_hat))

# Predict the movie ratings using the mean difference for each movie (movie effect)
y_hat_movies <- validation %>%
    left_join(movie_avgs, by='movieId') %>%
    mutate(prediction = mu_hat + b_m) %>%
    .$prediction

# Calculate RMSE using the movie effect model
results <- results %>%
    add_row(model = "Movie Effect",
    RMSE = RMSE(validation$rating, y_hat_movies))
```

By ading the movie effect to the model, we calculated an RMSE of 0.9439087, which is a substantial improvement from just using the average. However, this doesn't meet the desired RMSE. We can try regularization to get better results.

### Models - Movie Effect (Regularized)

An observation that was made from exploring the dataset was that some movies tend to get more ratings than others. However, some movies don't have a lot of ratings, which can lead to large variations in the movie biases. To control this, we can use **regularization**. Regularization helps control variability of the effects by penalizing large values of  $b_m$  from smaller sample sizes. We use the following formula:

$$\frac{1}{N} \sum_{m,u} (y_{m,u} - \mu - b_m)^2 + \lambda \sum_{m} b_m^2$$

Where  $\lambda$  is a parameter that represents the penalty. However, we want to ensure that  $\lambda$  minimizes the equation above. To do this, we want to find the lambdas that do so, using the following formula:

$$\hat{b}_m(\lambda) = \frac{1}{\lambda + n_m} \sum_{u=1}^{n_m} (Y_{m,u} - \hat{\mu})$$

Where  $n_m$  is the number of ratings for movie m.

```
# Try this sequence of lambdas
lambdas <- seq(0, 10, 0.25)

# Returns the RMSEs for each lambda
rmses_1 <- sapply(lambdas, function(lambda) {
    # Print lambda to keep track of which lambda the function is using
    print(paste("Lambda:", lambda))

movie_avgs <- edx %>%
        group_by(movieId) %>%
        summarize(b_m = sum(rating - mu_hat) / (n() + lambda))

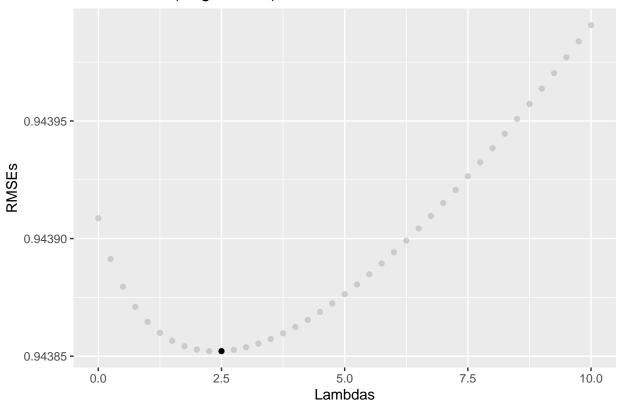
y_hat_movies_regularized <- validation %>%
    left_join(movie_avgs, by='movieId') %>%
    mutate(prediction = mu_hat + b_m) %>%
        .$prediction

return(RMSE(validation$rating, y_hat_movies_regularized))
})
```

For regularized movie model, we used multiples of 0.25 up to, and including, 10. So  $\lambda = 0, 0.25, 0.5, ..., 10$ . The RMSEs for each  $\lambda$  are plotted in the following graph, with the minimum RMSE highlighted:

```
# Plot the lambdas and their respective RMSEs
data.frame(Lambdas = lambdas, RMSEs = rmses_1) %>%
    ggplot(aes(Lambdas, RMSEs)) +
    geom_point() +
    gghighlight(RMSEs == min(RMSEs)) +
    ggtitle("Movie Effect (Regularized)")
```

### Movie Effect (Regularized)



Therefore, the most optimal  $\lambda$  is 2.5 since it produces the lowest RMSE, which is =1.0612018. This is a slight improvement, however this is only using the movie effects.

#### Models - Movie + User Effect

In the previous model, we used only the movie effect. This model will include the user effect as well. The formula that represents the model is the following:

$$y_{m,u} = \hat{\mu} + b_m + b_u + \varepsilon_{m,u}$$

Where  $b_u$  is the user effect. As shown previously, some users tend to rate movies higher than others and vice versa, so to include this in the model should improve our results even more.

```
# Compute the mean difference between the user's rating
# and the average with movie effect.
user_avgs <- edx %>%
  left_join(movie_avgs, by='movieId') %>%
  group_by(userId) %>%
  summarize(b_u = mean(rating - mu_hat - b_m))
```

After generating the model and predicting the ratings on the validation set, the RMSE of the model is 0.8653488, which brings us much closer to the targetted RMSE.

### Models - Movie + User Effect (Regularized)

Using regularization on the previous model should help improve the RMSE a bit more. The formula we used for this model is:

$$\frac{1}{N} \sum_{m,u} (y_{m,u} - \mu - b_m - b_u)^2 + \lambda (\sum_m b_m^2 + \sum_u b_u^2)$$

And the formula used to minimize the formula above is:

$$\hat{b}_u(\lambda) = \frac{1}{\lambda + n_u} \sum_{n=1}^{n_u} (y_{m,u} - \hat{\mu} - b_m)$$

Where  $n_u$  represents the number of ratings by that user.

```
# Try this sequence of lambdas
lambdas \leftarrow seq(0, 10, 0.25)
# Returns the RMSEs for each lambda
rmses 2 <- sapply(lambdas, function(lambda) {</pre>
  # Print lambda to keep track of which lambda the function is using
  print(paste("Lambda:", lambda))
  movie_avgs <- edx %>%
    group_by(movieId) %>%
    summarize(b_m = sum(rating - mu_hat) / (n() + lambda))
  user_avgs <- edx %>%
    left_join(movie_avgs, by="movieId") %>%
    group_by(userId) %>%
    summarize(b_u = sum(rating - mu_hat - b_m)/(n() + lambda))
  y_hat_movies_users_regularized <- validation %>%
    left_join(movie_avgs, by='movieId') %>%
    left join(user avgs, by='userId') %>%
    mutate(prediction = mu_hat + b_m + b_u) %>%
```

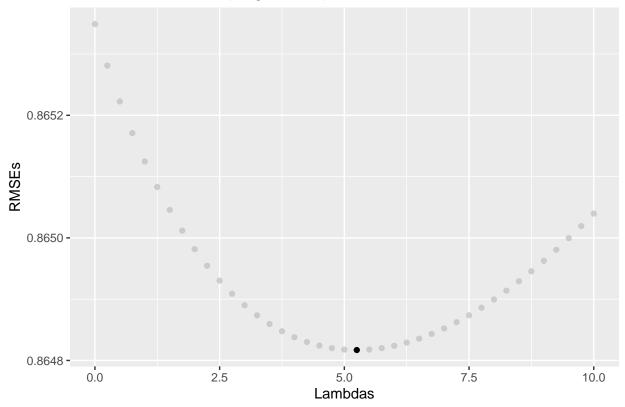
```
.$prediction

return(RMSE(validation$rating, y_hat_movies_users_regularized))
})
```

We also used  $\lambda = 0, 0.25, 0.5, ..., 10$  for this regularized model. The RMSEs for each  $\lambda$  are plotted in the following graph, with the minimum RMSE highlighted:

```
# Plot the lambdas and their respective RMSEs
data.frame(Lambdas = lambdas, RMSEs = rmses_2) %>%
    ggplot(aes(Lambdas, RMSEs)) +
    geom_point() +
    gghighlight(RMSEs == min(RMSEs)) +
    ggtitle("Movie + User Effect (Regularized)")
```

# Movie + User Effect (Regularized)



Here, the optimal  $\lambda$  is 5.25, which produces an RMSE of 0.864817. We have achieved our goal of producing an RMSE under 0.8649!

### Models - Movie + User + Release Year Effect

The next feature that was considered was the release year, since there seems to be an effect on the ratings based on the year the movie was released. The data suggested that older movies tend to have higher ratings than newer ones. In this model, the release year will be accounted for as well using the following formula:

$$y_{m,u} = \hat{\mu} + b_m + b_u + b_y + \varepsilon_{m,u}$$

Where  $b_y$  is the release year effect.

```
# Compute the mean differences
releaseyear_avgs <- edx %>%
  left_join(movie_avgs, by='movieId') %>%
  left_join(user_avgs, by='userId') %>%
  group_by(releaseYear) %>%
  summarize(b_y = mean(rating - mu_hat - b_m - b_u))
# Predict the movie ratings using movie, user, and year effects
y_hat_movies_users_year <- validation %>%
  left_join(movie_avgs, by='movieId') %>%
  left_join(user_avgs, by='userId') %>%
  left_join(releaseyear_avgs, by='releaseYear') %>%
  mutate(prediction = mu_hat + b_m + b_u + b_y) %>%
  .$prediction
# Calculate RMSE using the movie, user, & year effects model
results <- results %>%
  add row(model = "Movie + User + Release Year Effect",
          RMSE = RMSE(validation$rating, y_hat_movies_users_year))
```

The results obtained from generating this model was 0.8650043.

#### Models - Movie + User + Release Year Effect (Regularized)

The formula used for this regularized model was:

$$\frac{1}{N} \sum_{m,u} (y_{m,u} - \mu - b_m - b_u - b_y)^2 + \lambda (\sum_m b_m^2 + \sum_u b_u^2 + \sum_y b_y^2)$$

The formula used to minimize the formula above is:

$$\hat{b}_y(\lambda) = \frac{1}{\lambda + n_y} \sum_{u=1}^{n_y} (y_{m,u} - \hat{\mu} - b_m - b_u)$$

Where  $n_y$  represents the number of ratings given to all movies of a particular release year.

```
# Try this sequence of lambdas
lambdas <- seq(0, 10, 0.25)

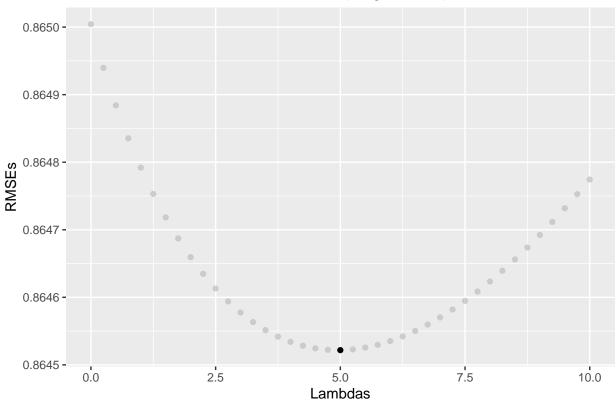
# Returns the RMSEs for each lambda
rmses_3 <- sapply(lambdas, function(lambda) {</pre>
```

```
# Print lambda to keep track of which lambda the function is using
  print(paste("Lambda:", lambda))
 movie_avgs <- edx %>%
   group by(movieId) %>%
   summarize(b_m = sum(rating - mu_hat) / (n() + lambda))
  user_avgs <- edx %>%
   left_join(movie_avgs, by="movieId") %>%
    group_by(userId) %>%
    summarize(b_u = sum(rating - mu_hat - b_m)/(n() + lambda))
  releaseyear_avgs <- edx %>%
   left_join(movie_avgs, by="movieId") %>%
   left_join(user_avgs, by="userId") %>%
   group_by(releaseYear) %>%
   summarize(b_y = sum(rating - mu_hat - b_m - b_u)/(n() + lambda))
  y_hat_movies_users_years_regularized <- validation %>%
   left_join(movie_avgs, by='movieId') %>%
   left_join(user_avgs, by='userId') %>%
   left_join(releaseyear_avgs, by='releaseYear') %>%
   mutate(prediction = mu_hat + b_m + b_u + b_y) %>%
    .$prediction
 return(RMSE(validation$rating, y_hat_movies_users_years_regularized))
})
```

Below is the plot of the RMSEs using  $\lambda = 0, 0.25, 0.5, ..., 10$ .

```
# Plot the lambdas and their respective RMSEs
data.frame(Lambdas = lambdas, RMSEs = rmses_3) %>%
    ggplot(aes(Lambdas, RMSEs)) +
    geom_point() +
    gghighlight(RMSEs == min(RMSEs)) +
    ggtitle("Movie + User + Release Year Effect (Regularized)")
```





The optimal  $\lambda$  for this model is 5, which produces an RMSE of 0.8645218. This is a small improvement, but it's still under the target RMSE.

### Models - Movie + User + Release Year + Genre Effect

Due to the large amount of memory required to generate the next two models, it is advised that users who would like to generate the models themselves should ensure that they can allocate nearly 25GB of memory for just this model. To accurately produce a model that considers the genres of the movies, a copy of the edx and validation datasets were made, but the copies had the genres of each movie in their own rows. This results in a dataset with as many as over 25 million rows between the two datasets!

```
# Separate the genres into their own rows and rename the column to 'genre'.
# WARNING: THIS WILL CONSUME ROUGHLY 25GB OF MEMORY!!!
edx_genres_split <- edx %>%
   rename(genre = genres) %>%
   separate_rows(genre, sep = "\\|")

validation_genres_split <- validation %>%
   rename(genre = genres) %>%
   separate_rows(genre, sep = "\\|")
```

The first 12 rows of the edx\_genres\_split table are shown below:

```
# Show the first 20 rows of the edx_genres_split table.
head(edx_genres_split, 12)
```

```
##
      userId movieId rating
                                genre
                                           title releaseYear
                                                                dateTimeOfRating
## 1
           1
                 122
                          5
                               Comedy Boomerang
                                                        1992 1996-08-02 07:24:06
## 2
           1
                 122
                              Romance Boomerang
                                                        1992 1996-08-02 07:24:06
## 3
           1
                 185
                               Action Net, The
                                                        1995 1996-08-02 06:58:45
                                       Net, The
                          5
## 4
           1
                 185
                                Crime
                                                        1995 1996-08-02 06:58:45
## 5
           1
                 185
                          5
                             Thriller Net, The
                                                        1995 1996-08-02 06:58:45
## 6
                 292
                          5
                               Action
                                       Outbreak
                                                        1995 1996-08-02 06:57:01
## 7
                 292
                          5
                                                        1995 1996-08-02 06:57:01
           1
                                Drama Outbreak
## 8
           1
                 292
                          5
                               Sci-Fi
                                       Outbreak
                                                        1995 1996-08-02 06:57:01
## 9
           1
                 292
                          5
                             Thriller Outbreak
                                                        1995 1996-08-02 06:57:01
## 10
           1
                 316
                          5
                                Action Stargate
                                                        1994 1996-08-02 06:56:32
## 11
                          5 Adventure
           1
                 316
                                       Stargate
                                                        1994 1996-08-02 06:56:32
## 12
                 316
                               Sci-Fi Stargate
                                                        1994 1996-08-02 06:56:32
```

Now that the genres are in their own rows, we can calculate the genre effects and find the predicted mean for the movies for each genre. To combine the genres' ratings to one rating, we will just take the average of the ratings given to each genre for each particular movie. The formula for this model is shown below:

$$y_{m,u} = \hat{\mu} + b_m + b_u + b_y + \frac{1}{n_{m,g}} (\sum_{q}^{m_g} b_g) + \varepsilon_{m,u}$$

Where  $n_{m,g}$  is the number of genres in a particular movie,  $m_g$  represents the genres of movie, and  $b_{m,g}$  represents the genre effect of that movie.

```
# This computes the mean differences.
genre_avgs <- edx_genres_split %>%
  left_join(movie_avgs, by='movieId') %>%
  left_join(user_avgs, by='userId') %>%
  left_join(releaseyear_avgs, by='releaseYear') %>%
  group_by(genre) %>%
  summarize(b_g = mean(rating - mu_hat - b_m - b_u - b_y))
# Predict the movie ratings using movie, user, and year effects
y_hat_movies_users_year_genre <- validation_genres_split %>%
  left_join(movie_avgs, by='movieId') %>%
  left_join(user_avgs, by='userId') %>%
  left_join(releaseyear_avgs, by='releaseYear') %>%
  left_join(genre_avgs, by='genre') %>%
  group_by(userId, movieId) %>%
  summarize(prediction = mu_hat[1] + b_m[1] + b_u[1] + b_y[1] + mean(b_g)) \%\%
  arrange(userId, movieId) %>%
  .$prediction
# Calculate RMSE using the movie, user, year, & genre effects model
results <- results %>%
  add_row(model = "Movie + User + Release Year + Genre Effect",
          RMSE = RMSE(validation$rating, y_hat_movies_users_year_genre))
```

Since the model had to predict the rating based on each genre that a movie has, this took a while to complete. However, the results show an RMSE of 0.8648998.

### Models - Movie + User + Release Year + Genre Effect (Regularized)

Here, we use the formula:

$$\frac{1}{N} \sum_{m,u} (y_{m,u} - \mu - b_m - b_u - b_y - \frac{1}{n_{m,g}} (\sum_g b_g))^2 + \lambda (\sum_m b_m^2 + \sum_u b_u^2 + \sum_y b_y^2 + \sum_g [\frac{1}{n_{m,g}} \sum_g^m b_g]^2)$$

The formula used to minimize the formula above is:

$$\hat{b}_g(\lambda) = \frac{1}{\lambda + n_g} \sum_{u=1}^{n_g} (y_{m,u} - \hat{\mu} - b_m - b_u - b_y)$$

Where  $n_g$  is the number of ratings for that genre.

```
# Try this sequence of lambdas
lambdas \leftarrow seq(0, 10, 0.25)
# Returns the RMSEs for each lambda
rmses 4 <- sapply(lambdas, function(lambda) {</pre>
  # Print lambda to keep track of which lambda the function is using
  print(paste("Lambda:", lambda))
  movie_avgs <- edx %>%
    group_by(movieId) %>%
    summarize(b m = sum(rating - mu hat) / (n() + lambda))
  user_avgs <- edx %>%
   left_join(movie_avgs, by="movieId") %>%
    group_by(userId) %>%
    summarize(b_u = sum(rating - mu_hat - b_m)/(n() + lambda))
  releaseyear avgs <- edx %>%
   left join(movie avgs, by="movieId") %>%
   left_join(user_avgs, by="userId") %>%
    group_by(releaseYear) %>%
    summarize(b_y = sum(rating - mu_hat - b_m - b_u)/(n() + lambda))
  genre_avgs <- edx_genres_split %>%
   left_join(movie_avgs, by='movieId') %>%
   left_join(user_avgs, by='userId') %>%
   left_join(releaseyear_avgs, by='releaseYear') %>%
    group_by(genre) %>%
    summarize(b_g = sum(rating - mu_hat - b_m - b_u - b_y)/(n() + lambda))
  y_hat_movies_users_years_genres_regularized <- validation_genres_split %>%
    left_join(movie_avgs, by='movieId') %>%
   left_join(user_avgs, by='userId') %>%
   left join(releaseyear avgs, by='releaseYear') %>%
   left_join(genre_avgs, by='genre') %>%
```

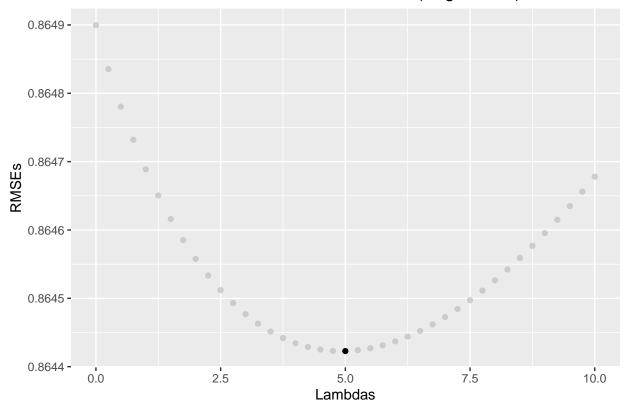
```
group_by(userId, movieId) %>%
summarize(prediction = mu_hat[1] + b_m[1] + b_u[1] + b_y[1] + mean(b_g)) %>%
arrange(userId, movieId) %>%
.$prediction

return(RMSE(validation$rating, y_hat_movies_users_years_genres_regularized))
})
```

The following plot shows the RMSEs using  $\lambda = 0, 0.25, 0.5, ..., 10$ :

```
# Plot the lambdas and their respective RMSEs
data.frame(Lambdas = lambdas, RMSEs = rmses_4) %>%
    ggplot(aes(Lambdas, RMSEs)) +
    geom_point() +
    gghighlight(RMSEs == min(RMSEs)) +
    ggtitle("Movie + User + Release Year + Genre Effect (Regularized)")
```

## Movie + User + Release Year + Genre Effect (Regularized)



We see that the optimal  $\lambda$  for this model is 5 and the resultant RMSE is **0.8644229**.

### Results

The results of all the models used in the report, along with the RMSEs, are shown below:

```
##
                                                       model
                                                                  RMSE
## 1
                                            Only The Average 1.0612018
                                                Movie Effect 0.9439087
## 2
## 3
                                    Regularized Movie Effect 0.9438521
## 4
                                         Movie + User Effect 0.8653488
## 5
                            Regularized Movie + User Effect 0.8648170
                         Movie + User + Release Year Effect 0.8650043
## 6
             Regularized Movie + User + Release Year Effect 0.8645218
## 7
                 Movie + User + Release Year + Genre Effect 0.8648998
## 9 Regularized Movie + User + Release Year + Genre Effect 0.8644229
```

Only 4 models met the objective, which was to generate an RMSE of under 0.8649. The regularized movie and user effect model is the first to do so. Conveniently, it is much faster to generate than the other 3 models. However, it has the highest RMSE out of the 4 models that met the desired RMSE. The final model produced the lowest RMSE, but at the expense of performing much slower and demanding a lot of RAM.

It is also noted that movie and user effect had the biggest effect on the RMSE. Just by adding the movie effect, we were able to reduce the RMSE by approximately 0.12. Adding in the user effect reduced the RMSE by almost 0.08.

Regularization helped us improve our results, but only slightly. However, it managed to bring the movie and user effect as well as the movie, user, and release year effect models within the desired RMSE.

### Conclusion

The analysis of the data showed some surprising observations. For instance, while Drama and Comedy are common genres, the movies that contain these genres don't necessarily rate as high as others on average. Also, users tend to rate older movies higher than newer movies, but newer movies in the dataset tend to have more ratings.

When it comes to particular movies, The Shawshank Redemption was consistently ranked as one of the best movies based on number of ratings, average ratings, and median ratings.

By using a regularized movie & user effect model, we can achieve an RMSE under 0.8649. It seems that additional features added to this only improve the RMSE slightly, but at the cost of a slower model that demands more resources to complete.