

Evolution of Norms in Dyadic Email Exchange

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ABSTRACT

Keywords

Emailing behavior, information over, linguistic norms

1. INTRODUCTION

2. REPLYING BEHAVIOR

2.1 Data

- Data description
- Thread construction
- Quote removal
- Daily patterns

2.2 Time to reply

- Overall distribution
- Pattern in threads

2.3 Length of replies

- Overall distribution
- Pattern in threads

2.4 Mobile devices

- Effect on time to reply
- Effect on length

2.5 Content of emails getting replies

2.6

2.7 Prediction of time to replies

2.8

3. INFORMATION OVERLOAD

3.1 Evidence of overload

3.2 Effect on time to replies and length of replis

4. EVOLUTION OF LINGUISTIC NORMS

5. RELATED WORK

6. CONCLUSION

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7. REFERENCES

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