

Evolution of Norms in Dyadic Email Exchange

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ABSTRACT

1. INTRODUCTION

2. REPLYING BEHAVIOR

2.1 Data

- Data description
- Thread construction
- Quote removal
- Daily patterns

2.2 Time to reply

- Overall distribution
- Pattern in threads

2.3 Length of replies

- Overall distribution
- Pattern in threads

2.4 Mobile devices

- Effect on time to reply
- Effect on length

2.5 Content of emails getting replies

2.6

2.7 Prediction of time to replies

2.8

3. INFORMATION OVERLOAD

3.1 Evidence of overload

3.2 Effect on time to replies and length of replies

4. EVOLUTION OF LINGUISTIC NORMS

5. RELATED WORK

6. CONCLUSION

[1]

7. REFERENCES

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