

# Evolution of Norms in Dyadic Email Exchange

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## ABSTRACT

### Keywords

Emailing behavior, information over, linguistic norms

## 1. INTRODUCTION

## 2. REPLYING BEHAVIOR

### 2.1 Data

- Data description
- Thread construction
- Quote removal
- Daily patterns

### 2.2 Time to reply

- Overall distribution
- Pattern in threads

### 2.3 Length of replies

- Overall distribution
- Pattern in threads

### 2.4 Mobile devices

- Effect on time to reply
- Effect on length

### 2.5 Content of emails getting replies

### 2.6

### 2.7 Prediction of time to replies

### 2.8

## 3. INFORMATION OVERLOAD

### 3.1 Evidence of overload

### 3.2 Effect on time to replies and length of replis

## 4. EVOLUTION OF LINGUISTIC NORMS

## 5. RELATED WORK

## 6. CONCLUSION

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