Rene A. Cocom, Jr.

Chicago, IL 60645 | 312-890-6166 | racocom@gmail.com | **Github** | **LinkedIn** | **Website**

FULL-STACK SOFTWARE ENGINEER

Software Engineer that utilized client management to connect and be a valuable member of multiple client projects at IBM. Graduated from IBM's apprenticeship program to become an Associate Application Developer and learn to work with client and project workflows improving professional approach and task delivery. Built vital customer service and communication skills through client engagement and training.

SOFTWARE SKILLS

Javascript | React | Angular | Java | Junit | Groovy | SQL | PostgreSQL | Ruby on Rails | HTML | CSS

DESIGN SKILLS

Adobe Illustrator | Adobe Indesign | Adobe XD | Adobe Photoshop | Adobe Premiere Pro | Adobe LightRoom

EXPERIENCE

US Cellular   Chicago, IL
Associate Developer B/OSS DevOps   Feburary 2021 - Current
Javascript ||

- Drive execution of innovative solutions using agile / DevOps methodologies for quick time to market
- Analyze development documentation and test results of new projects, enhancements, and fixes to the BSS/OSS platform and other systems for quality assurance and to ensure they are accurate and do not increase operational support
- Provide 24x7 on-call support on a rotational basis
- Monitor systems and SLAs to ensure the daily business operational objectives are met
- Develop and execute monitoring and reporting
- Participate in initiatives that reduce operational risk and on-going support
- Propose and perform modifications to enhance existing documentation or processes
- Collaborate with business partners, IS Teams, and vendors to provide solutions that address customer needs
- Provide production support analysis for validation of issue resolution process
- Assist in Developing and Operating Solutions in partnership with project team members in accordance with the desired systems development lifecycle and change management policies
- Assist in driving Continuous Improvement and Root Cause Analysis to resolve application issues within the Billing and Usage or Revenue and Finance domains

IBM   Baton Rouge, LA
Full Stack Software Developer Associate   January 2021 - September 2022
Javascript | React | Angular | Java | Junit | Groovy | SQL | PostgreSQL | HTML | CSS

- Angular programming language was used in the majority of my projects to used to build clients' SAP storefronts to develop features
- UX/UI creating interactive media, using Angular framework and connecting to API
- Designed UX/UI features using either React, or Angular for user experience to interact with webpages features for the site to handle users' input in payment checkout, forms, homepage, and navigation.
- Moderated high to low-priority tasks through Agile framework user stories which are tasks divided up into the more manageable task
- SAP Hybris Cloud Development was my primary role where I was a part of client data migration
- Built SAP Backoffice an interface to cover products, client logins, and client's customer info interface
- Used SAP SmartEdit to help clients edit website content, and images
- Implemented SAP Hybris Backoffice configurations to boot products and promotions
- Used Java to create Junit test that would test methods and functionality of Hybris Application
- Migrated client data using Hybris standers from Stibo to Commerce Cloud
- In DevOps, I used Docker, and Azure DataMigration which is the migration of data and monitoring logs to a server
- Azure Cloud platform to create workflows for clients
- Groovy Script code I wrote to make importing Impex data more efficient and modifiable

IBM Apprenticeship   Baton Rouge, LA

Software Engineer   2021
- Shadowed Developer on Front-end Angular projects and completed tasks that included features
- Collaboration with Business Anyanlist to find and fix bugs
- Learning new technologies such as Java Core, Angular
- Used Angular for front-end projects and UX/UI architecture
- Migrated data using Azure cloud
- SAP E-commerce certification and courses that I used in my day-to-day as a Developer

EDUCATION

Flatiron School   New York, NY
Software Engineering Certification   2020
- Created open-source projects using modern languages, including Javascript, Ruby, and React while working alongside experienced industry professionals. Utilized modern ES6 standards, including useState and React Router Dom for page and site navigation.
- Developed full slack applications with API and Client-Side interface.
- Built an O-Auth authorization as a part of a project to protect users' data database.
- Deployed learned project using Heroku and Github
- Created a React final project that implemented a Rails API, and was created to have users interact with a personalized search profile.
- Created multiple projects NBA Login that issuers a way to assign players to the team roster by way of input fields and filters to show them based on the user's account
- Created Skate finder a single-page application that allows users to find the best skate that matches their preference by search bar and filters

Chicago State University   Chicago, IL
Bachelor of Arts in Graphic Design
- Built a professional-level active portfolio using the Adobe Suite, including Photoshop and XD
- XD used to implement UI and UX design for Web Applications for mobile and desktop dimensions
- Photoshop to blend graphics and photographs to make illustrative arts
- Typography to create custom fonts and styling
- Typographical fonts were used to explore and create a brand identity
- Photoshop and Adobe LightRoom used to enhance clients' photography and other creative works
- Using Adobe Illustrator for art covers for digital and printable materials

CERTIFICATION

Flatiron School   Chicago, IL
Certificate: Full-Stack Software Engineering
Core Curriculum:
- UX/UI
- ReactJs
- TypeScript
- API
- Ruby on Rails
- SQL

IBM Baton Rouge, LA
Certificates:
- IBM Agile Explorer Badge
- Enterprise Design Thinking Practitioner
- Microsoft Certified Azure Fundamentals
- GitHub Ultimate: Master Git and GitHub – Beginner to Expert
- SAP

REFERENCES

Maureen Prusaitis   Chicago, IL

Director, Technology Governance and Oversight at Discovery

maureen_prusaitis@yahoo.com

Candice Peters
Backend Associate at BORN Group

Chicago, IL
candicepcodes@gmail.com

Ben Lappen
Software Coach at Flatiron School

Los Angeles, CA
ben.lappen@flatironschool.com

Nick Derise
Software Application Developer at IBM

Baton Rouge, LA
nick.derise@ibm.com

Laura Durio
Technical Business Analyst, Package Consultant, and Scrum Master at IBM

Baton Rouge, LA
laura.durio@ibm.com

Aparna Penumatcha
Certified SAP Commerce Cloud Package Solution Consultant at IBM

Baton Rouge, LA
aparna.penumatcha@ibm.com

Aysan Isayo
Lecturer, Software Engineering at Flatiron School

Washington, DC
aysanisayo@outlook.com