

CITIBANK INDIA GLOBAL MOBILE APP

SIGN ON & ACCOUNT SUMMARY

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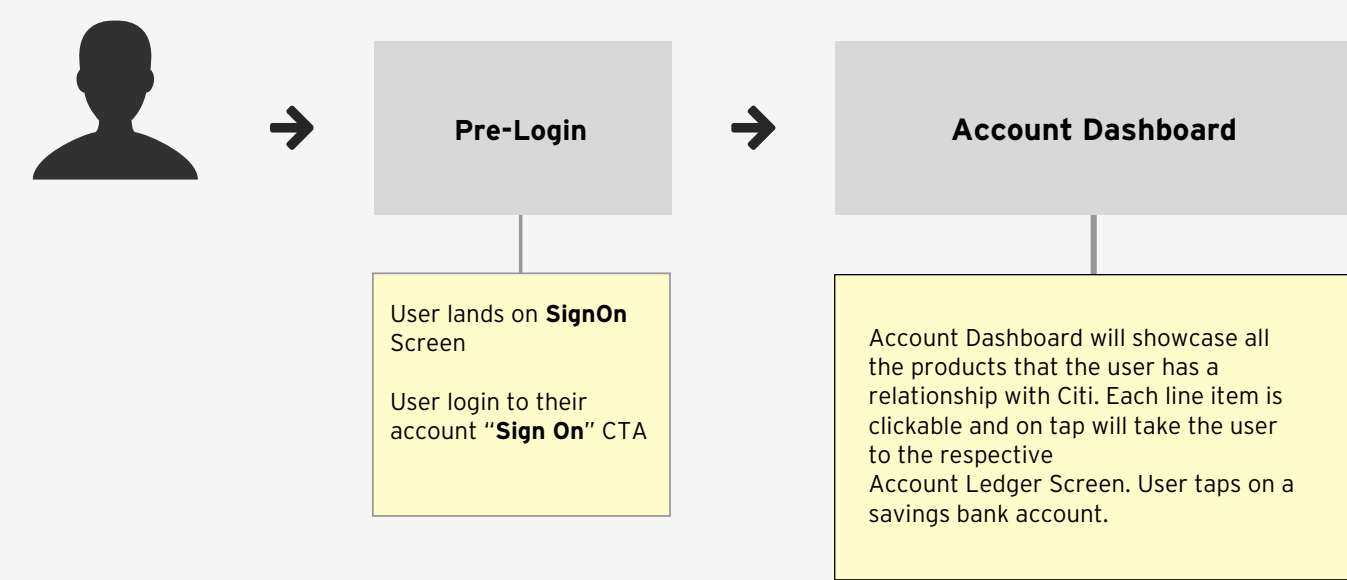
42

Change Log

Version	Date	Description
v0.1	08-04-2016	<ul style="list-style-type: none">Added Screens for Sign onAccount summary - Landing, Saving Accounts screens with Annotations
v0.2	23-05-2016	<ul style="list-style-type: none">Updated as per client feedback

1.0 SIGN ON & ACCOUNT SUMMARY - USER JOURNEY

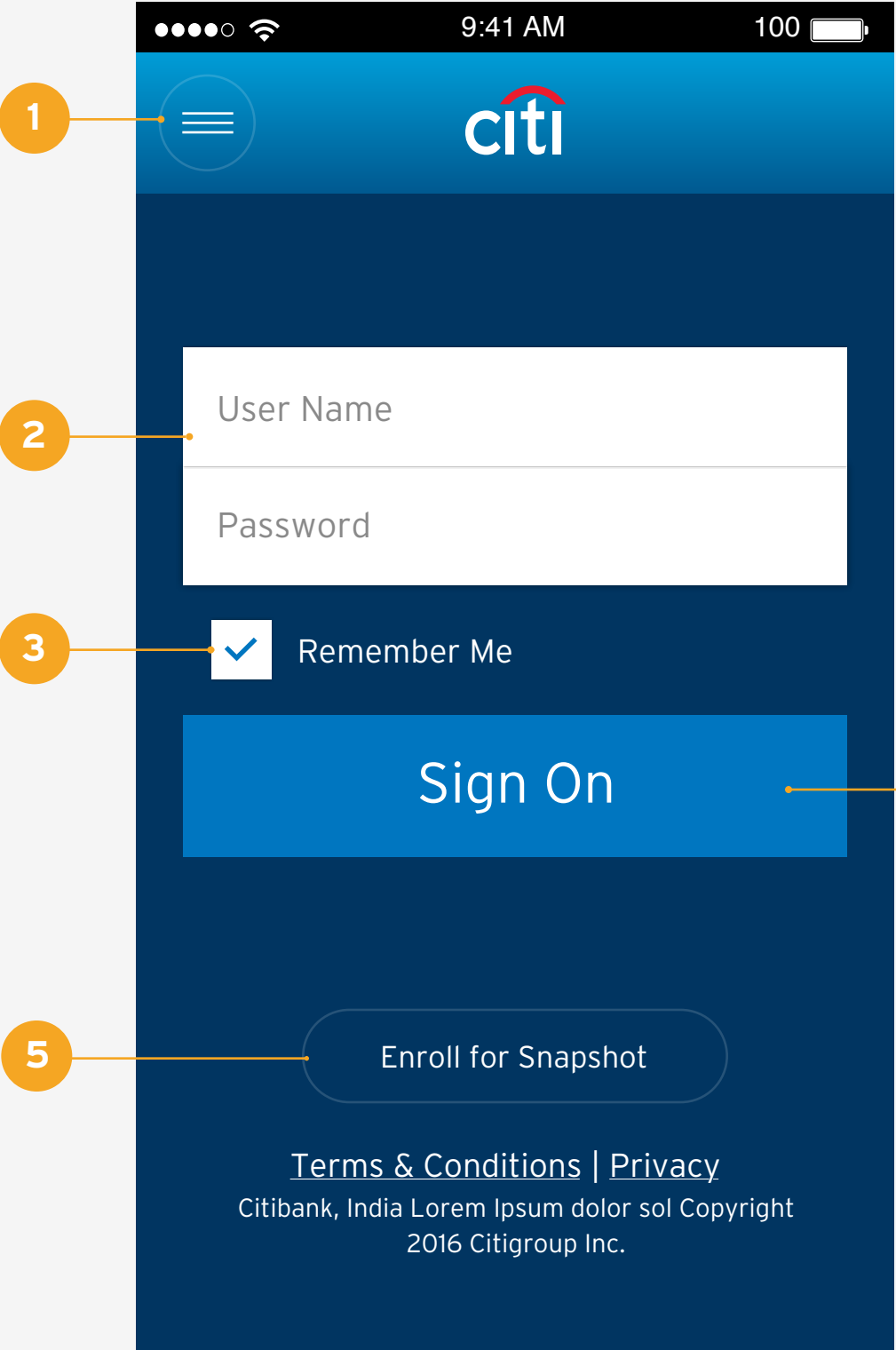
1.0.1 Sign On & Account Dashboard - User Journey



1.1 SIGN ON

Pre Login

1.1.1 Sign On



Description:

The Sign On screen validates the user credentials and routes the user to the homepage of the app on authentication.

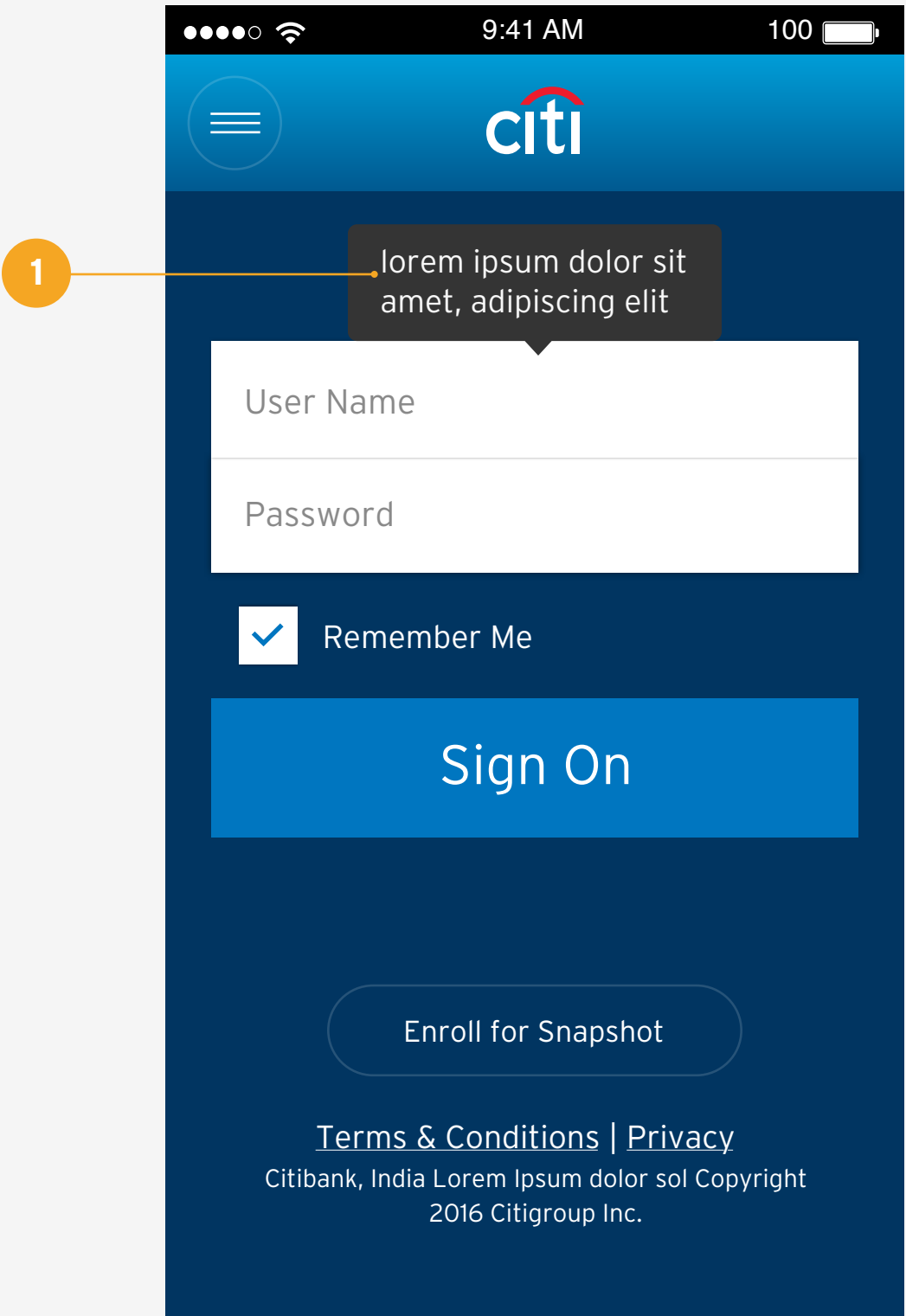
Annotations:

- 1 **Hamburger Button** - It displays the Pre-Login feature
Note: This only holds features for Pre-Login.
- 2 **User Name & Password** - It allows the customer to enter his/her Username & Password.
Note: This option isn't pre-selected
- 3 **Checkbox** - It remembers the Username & Password.
Note: This option isn't pre-selected.
- 4 **Sign On** - Primary CTA
- 5 **Enroll for Snapshot** - Navigates the user to the Snapshot enroll screen.

CTA - Call to Action

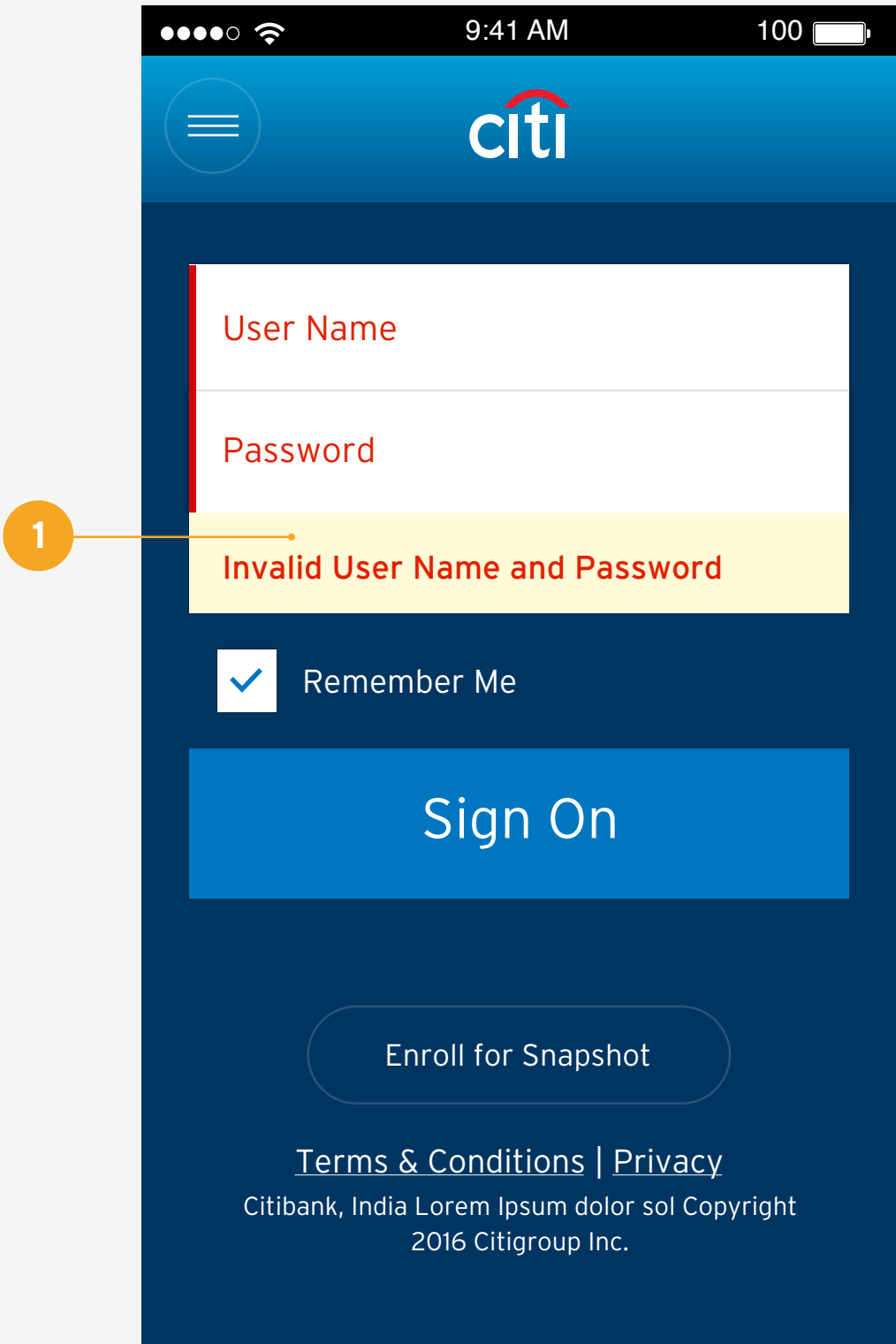
1.1.2 Sign On - Tooltip

1.3 Sign On - Field Level error



Annotations:

- 1 **Tooltip** - When the customer tries to input the user name and password, a message pops up guiding the user to enter the details correctly.

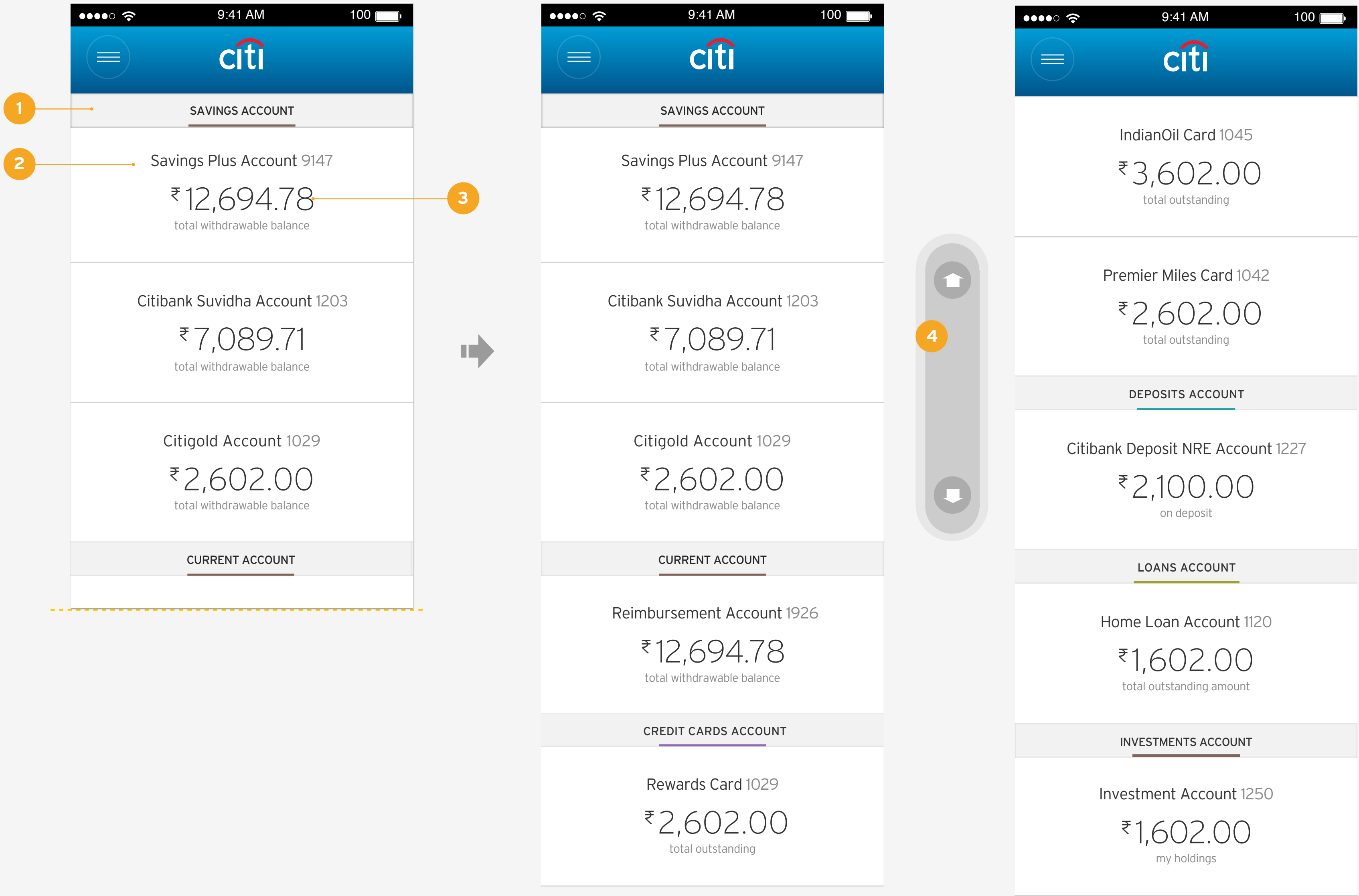


Annotations:

- 1 **Inline Error** - If the customer enters incorrect user name and password, an inline error message will be displayed.

2.0 ACCOUNT SUMMARY

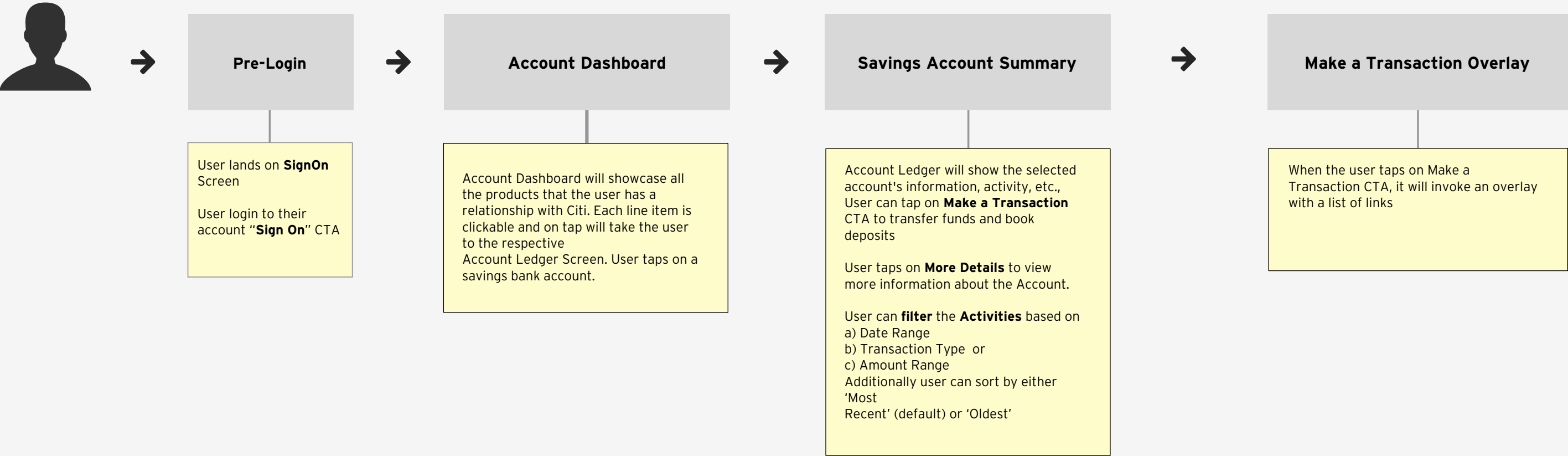
2.1 Account Summary



- Description:**
- The Account Summary screen has been improved by adding Account Type labels
- Annotations:**
- 1 **Account Type Label.** Category label for the respective account types belonging to the customer. When scrolling, individual category labels will 'stick' to the app title bar until the next corresponding category label 'pushes' the current label out of view
 - 2 **Account Name & Number** - Account Name: 20 characters with ellipses if truncation required: Account Number: Last four digits.
 - 3 **Account Balance** - onTap, animate My Transactions/Scheduled up to anchor at the top of the page.
 - 4 **Scroll Direction**

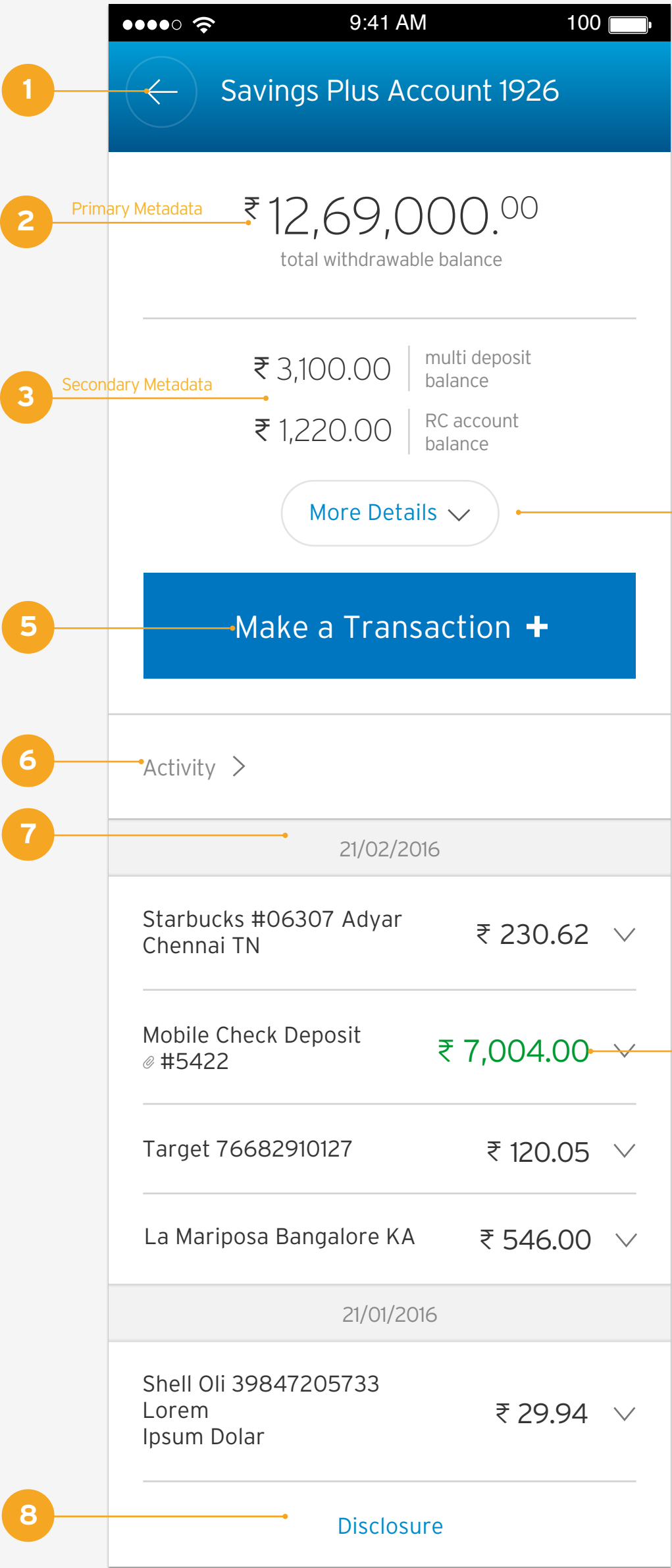
3.0 SAVINGS ACCOUNT - USER JOURNEY

3.0.1 Savings Account - User Journey



3.1 SAVINGS - ACCOUNT LEDGER

3.1.1 Savings Account Ledger

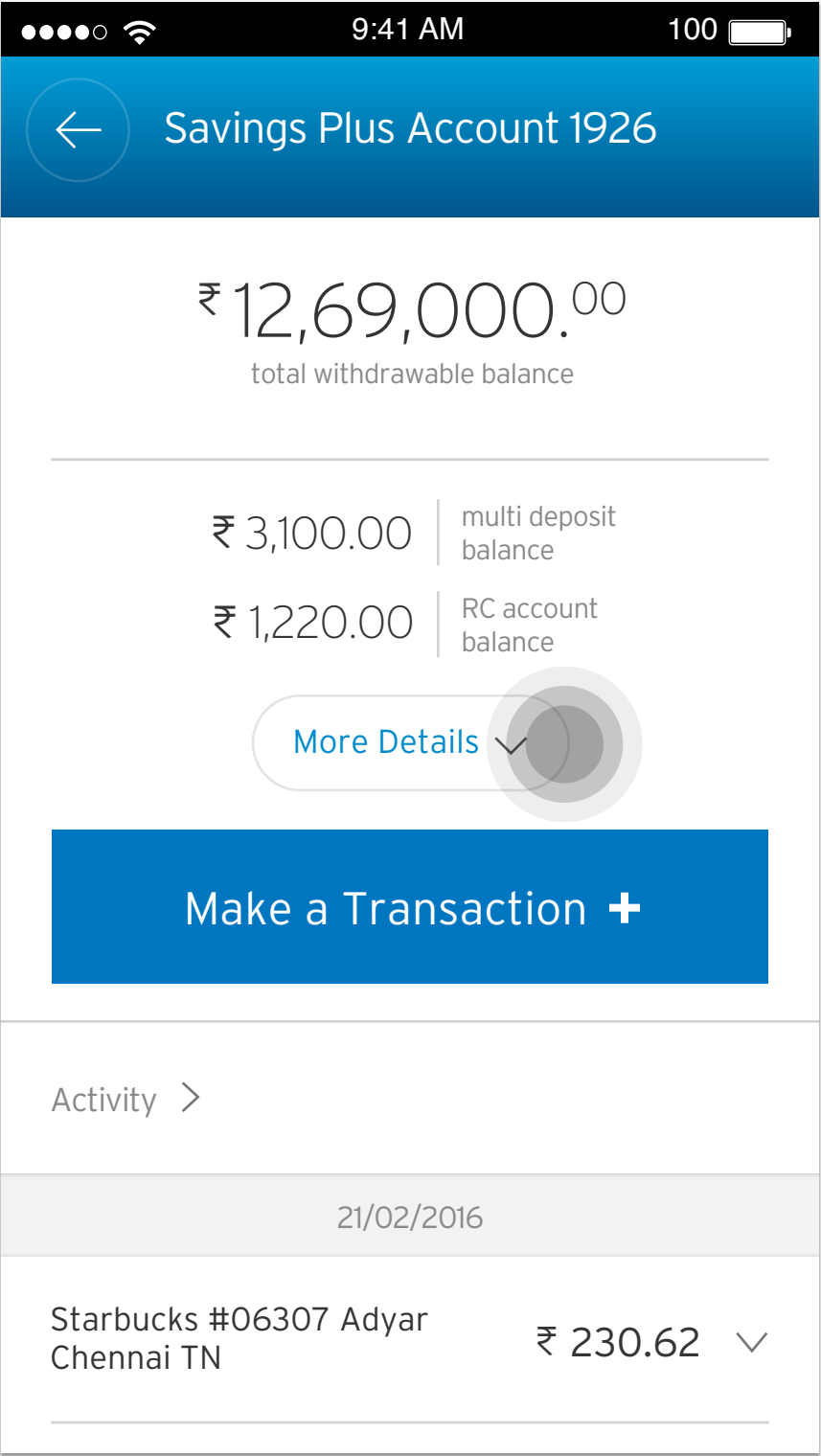


Annotations:

- 1 **Back** - Routes the customer back to the dashboard page
For single account customers this button would be the menu button
- 2 **Primary Metadata, Bank Account:** displays the “available now” balance
- 3 **Secondary Metadata, Bank Account:** displays the balance availability “on deposit” and “savings plus available”
- 4 **More Details** - onTap, a drawer expands (more detail button) down and a list displays more information about the specific credit card account
- 5 **Make a Transaction** - onTap, the CTA will invoke Make a Transaction, using Savings Plus Account availability. This is only displayed if the account is in active status
- 6 **Activity** - onTap, reveals details of activities on the account
- 7 **Transaction Date** - The title indicates the transactions made on the date. When the user “On-scroll” upwards the date section, the transaction date will stick to the bottom edge of the activity title and the new date will push this out and take its place
- 8 **Disclosure** - onTap, displays the disclaimer overlay page
- 9 **Amount** - Green distinguishes the deposit amount

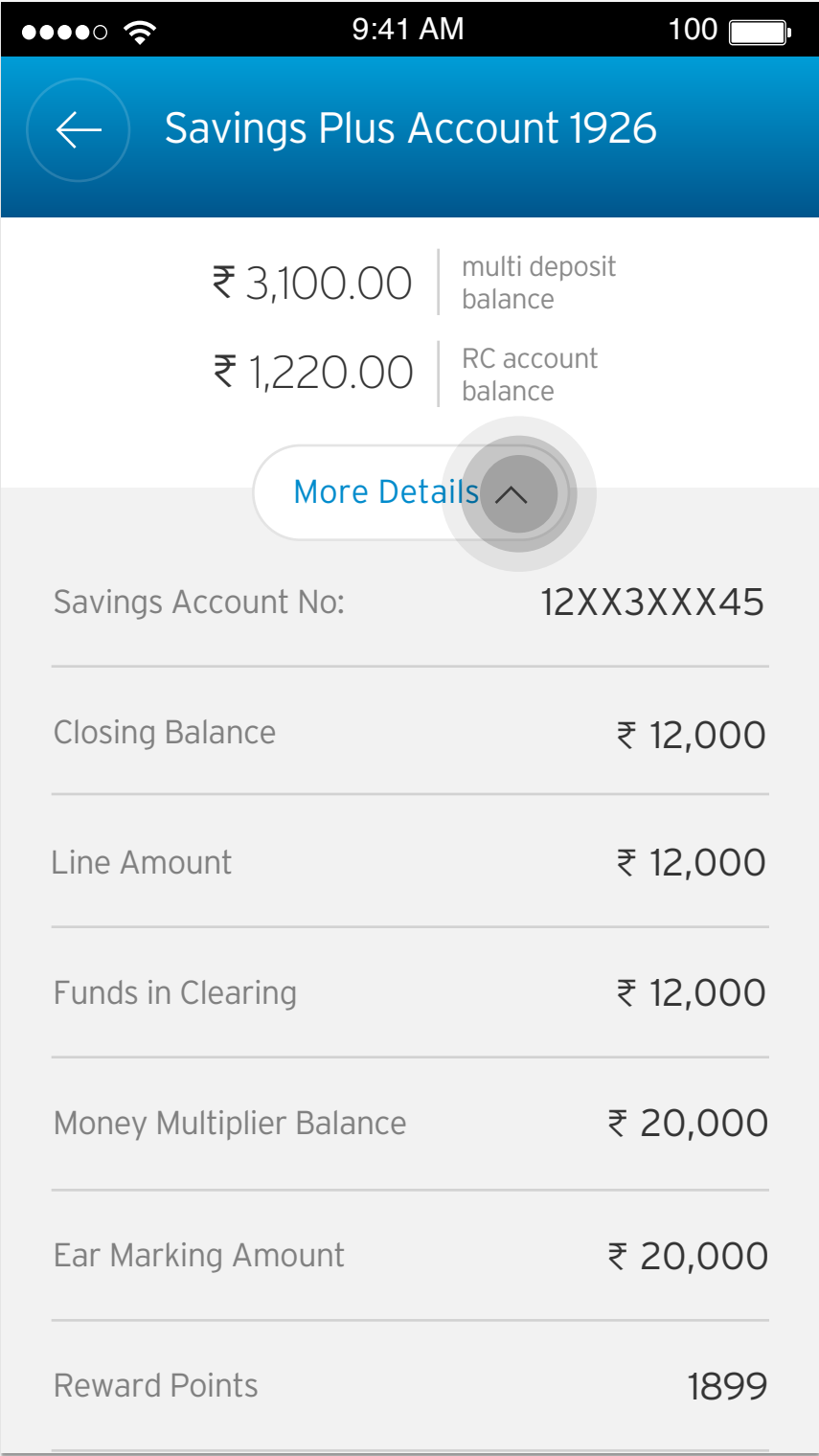
3.1.2 Savings Account Ledger - More Details & Make a Transactions interactions

More Details



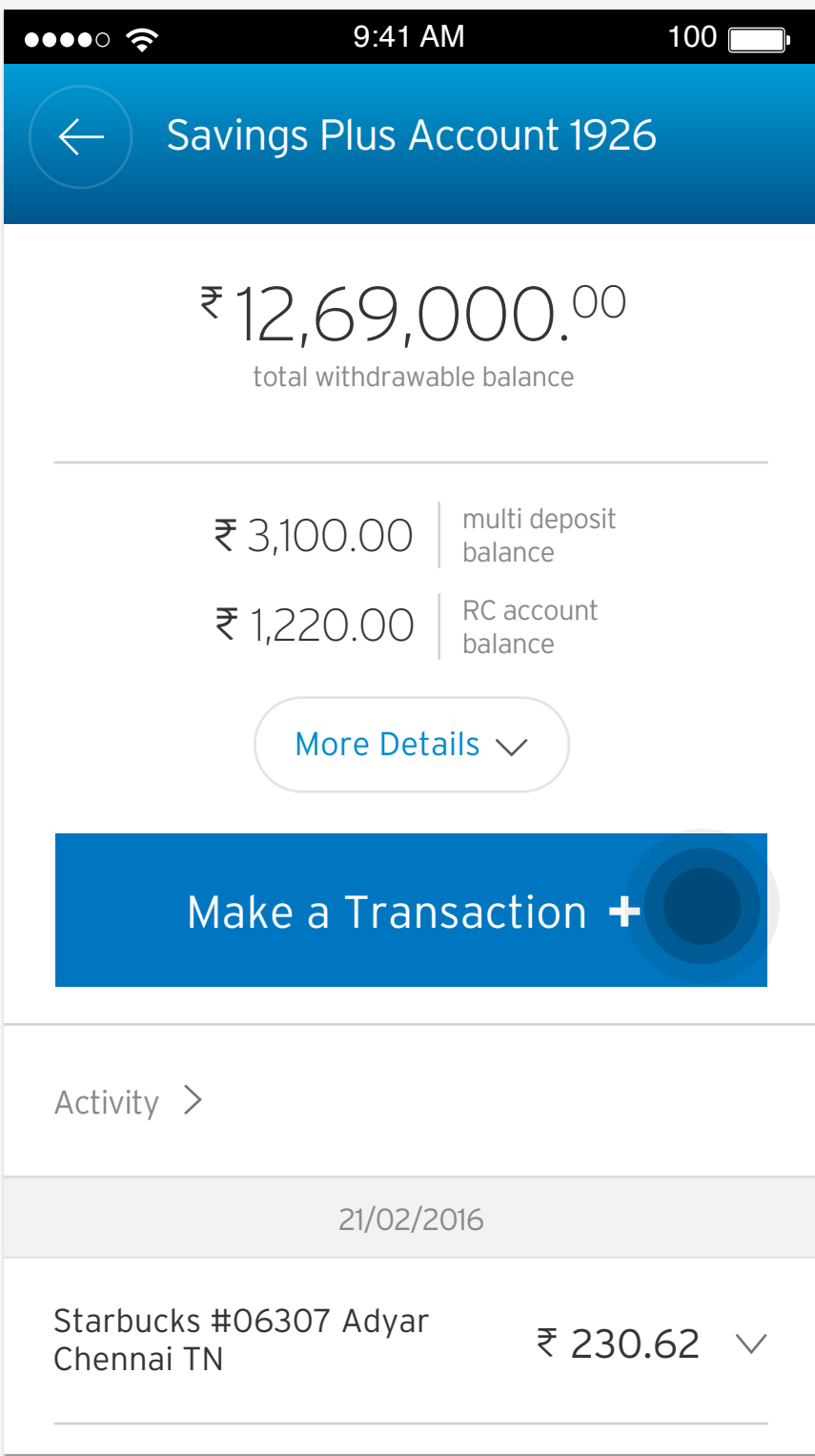
Interaction: In the drawer's closed state, on Tap will open the drawer and display the details of the Savings Account.

More Details - View



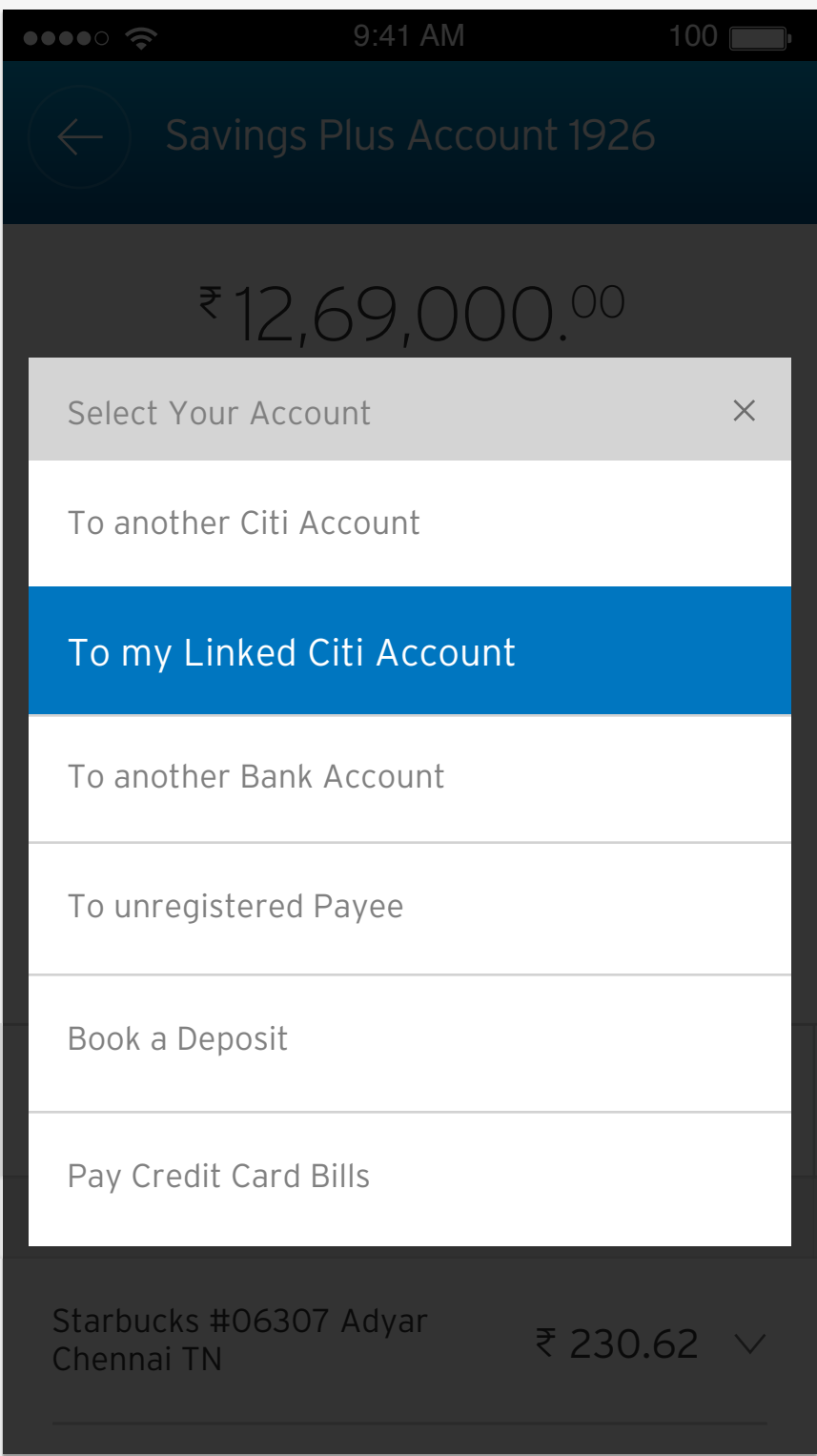
Interaction: More Details. on Tap, the drawer will close

Make a Transaction



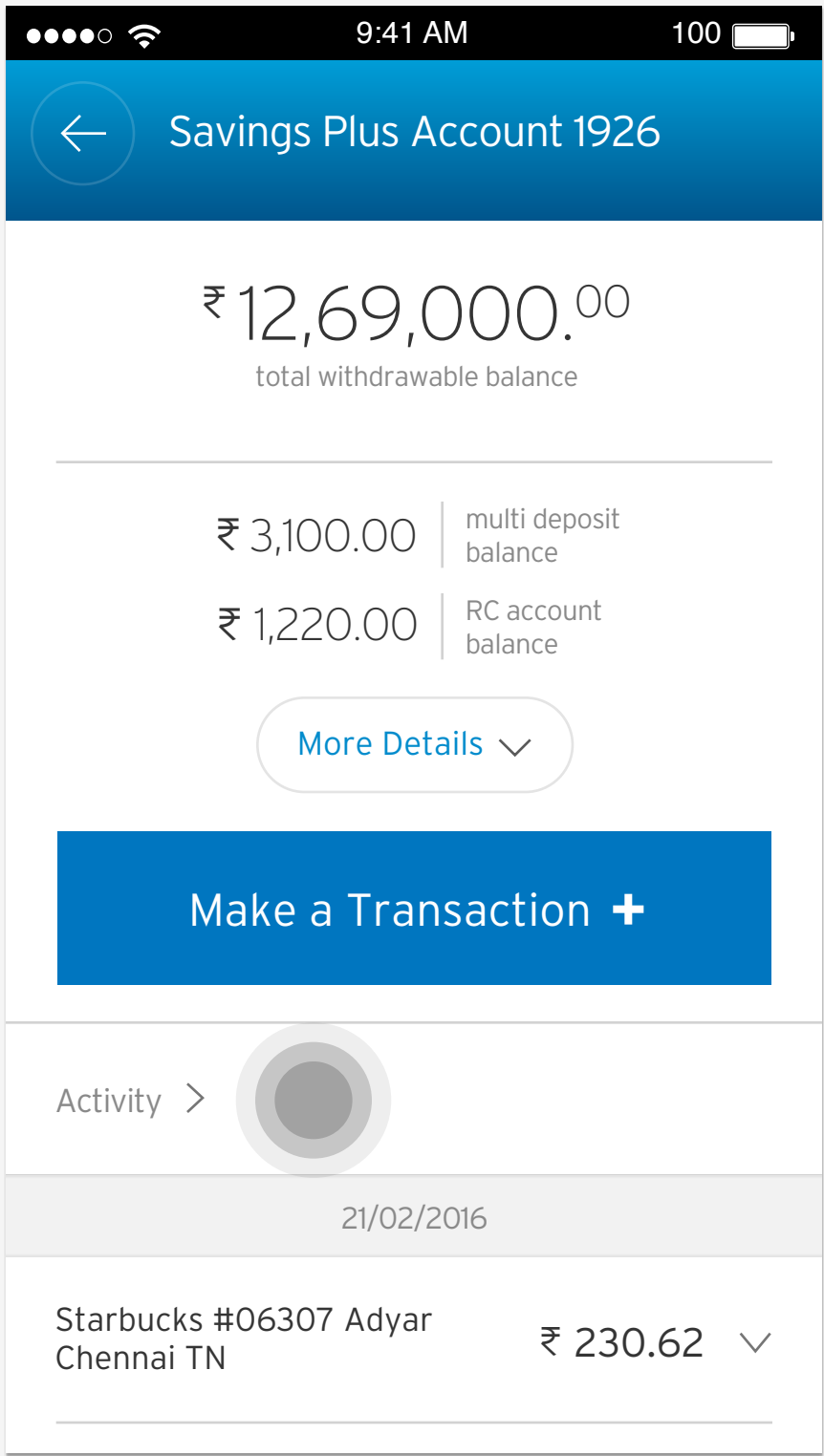
Interaction: on Tap, opens the overlay to select the account for transaction.

Account Selection



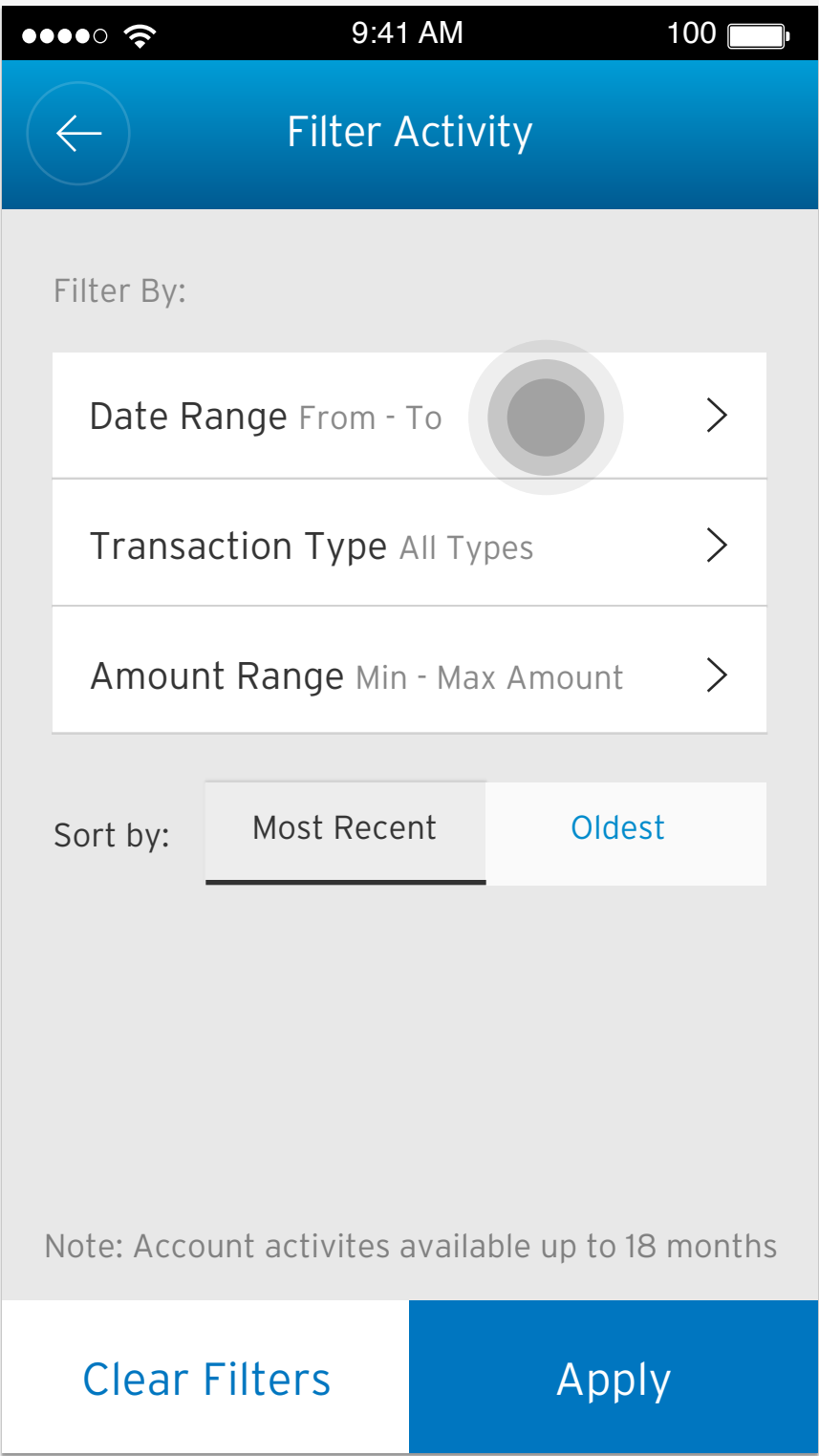
3.1.3 Savings - Account Ledger - Filter Activity Interactions

Filter Activity



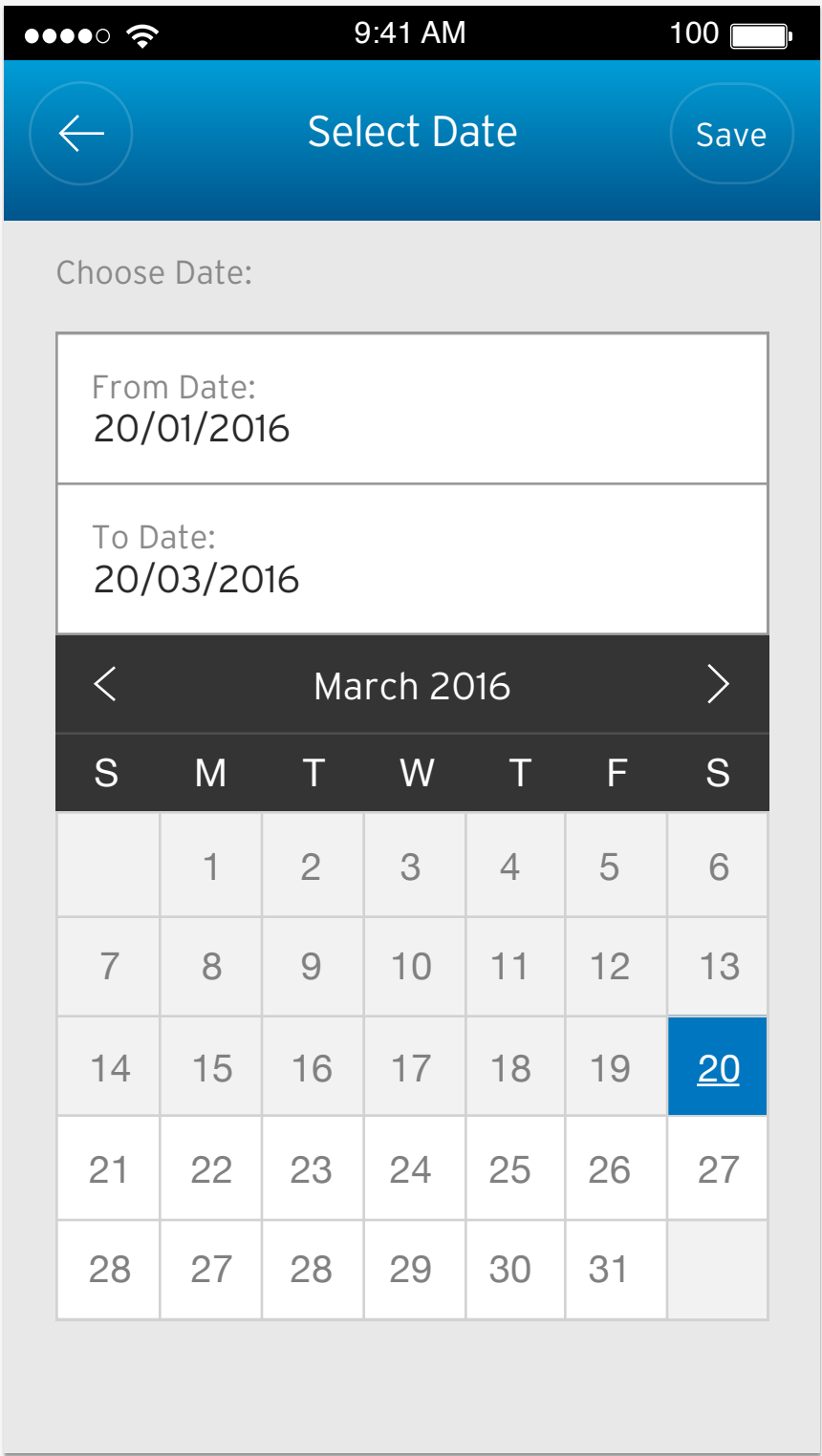
Interaction: onTap of 'Activity' displays Filter Activity screen

Search Filter

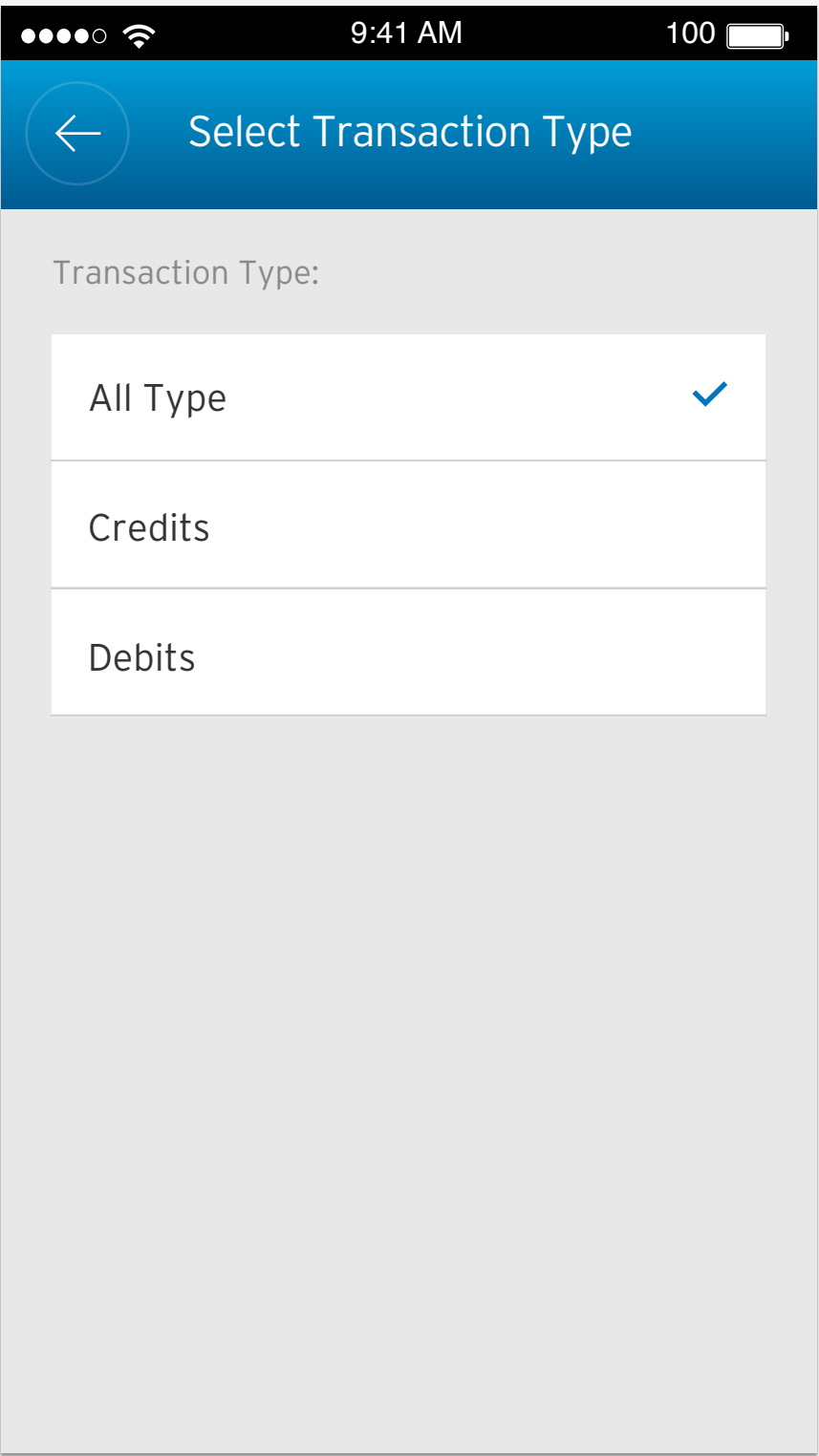


Interaction: onTap of 'Date Range' displays Date Selection screen

Date Selection



Transaction Type Selection



3.1.4 Savings Account Ledger - Error Type interactions

Amount Selection

9:41 AM100

←Enter Amount Range

Enter the Amount Range:

Minimum Amount:
₹ 4,500

Maximum Amount:
₹ 2,500

Clear Text

Submit

Interaction: onTap of 'Submit' CTA validates the values entered.



Min and Max Entering Amount - Error Type

9:41 AM100

←Enter Amount Range

Enter the Amount Range:

Minimum Amount:
₹ 4,500

Maximum Amount:
₹ 2,500|

Please enter appropriate minimum and maximum amount

Clear Text

Submit

Inline Error: It is an on-page error message for the user to enter the valid format.
NOTE: The continue CTA here will be inactive.

3.1.5 Savings Account Ledger - Date Range View

Date Range View

9:41 AM

100

←

Savings Plus Account 1926

Activity >

02/21/2016

Starbucks #06307 Adyar
Chennai TN

₹ 230.62

▼

Mobile Check Deposit
#5422

₹ 7,004.00

▲

Target 76682910127

₹ 120.05

▼

La Mariposa Bangalore KA

₹ 546.00

▼

01/21/2016

Shell Oli 39847205733
Lorem
Ipsum Dolar

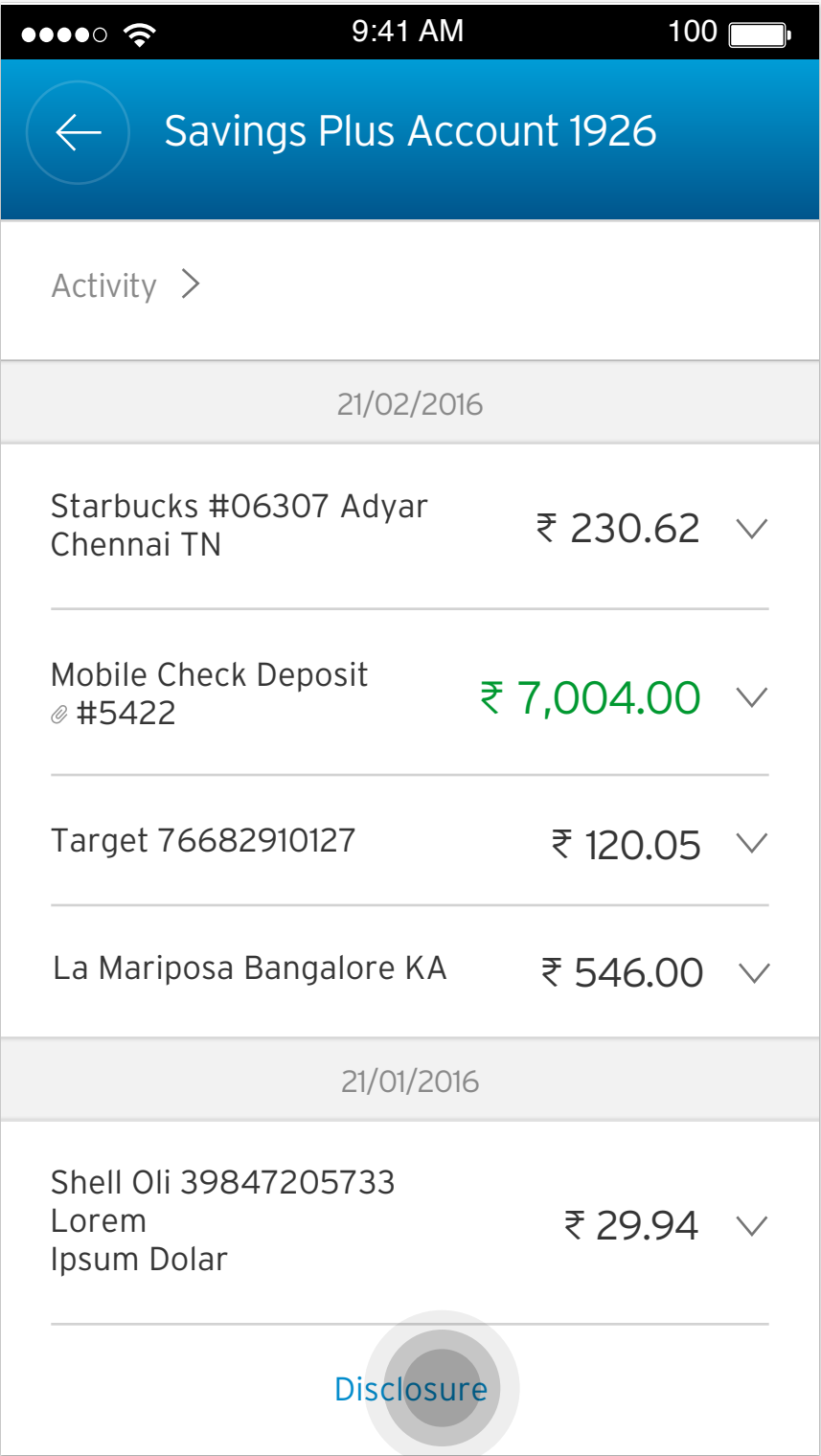
₹ 29.94

▼

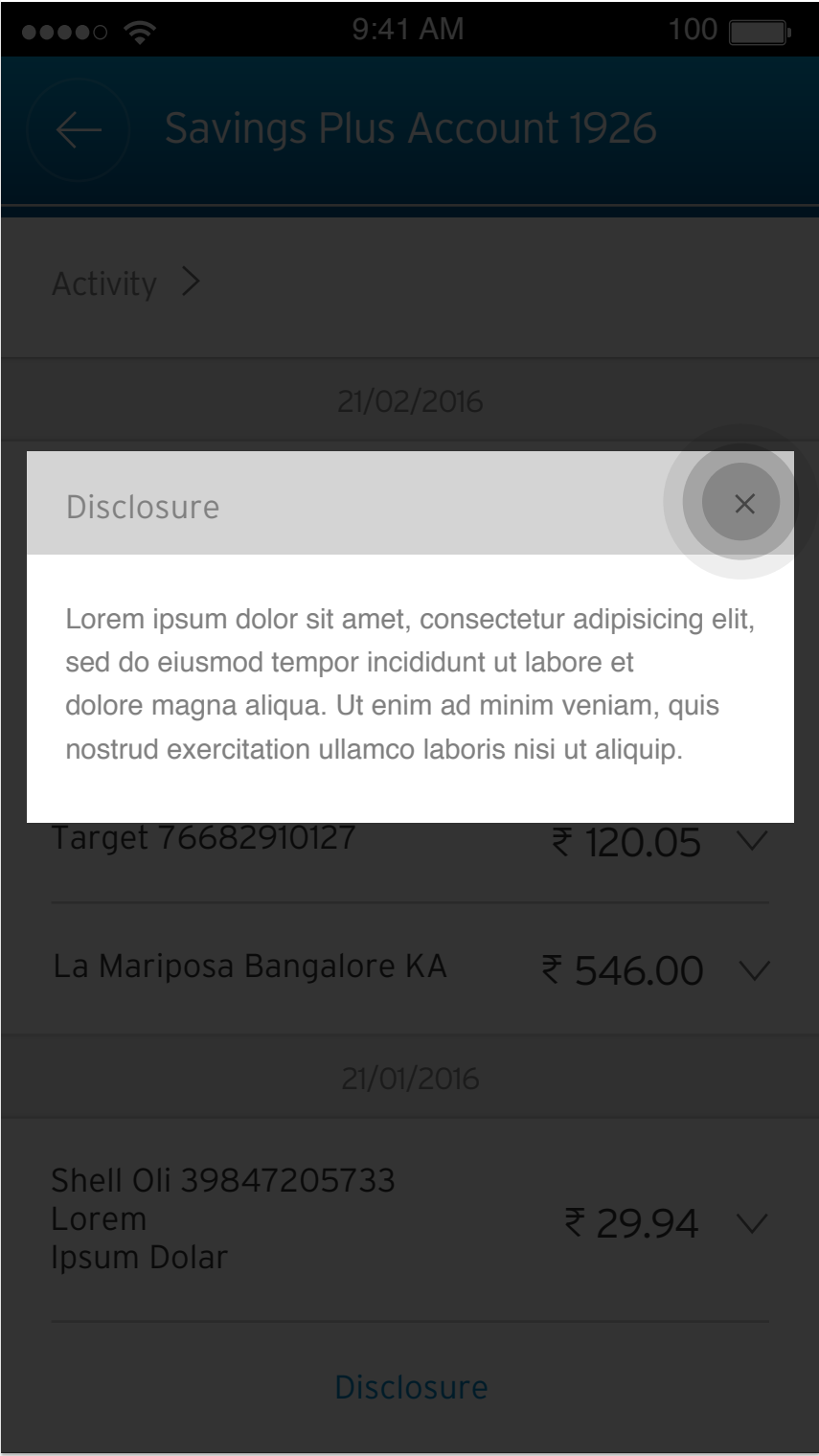
Disclosure

3.1.6 Disclosure - Overlay

Disclosure Overlay



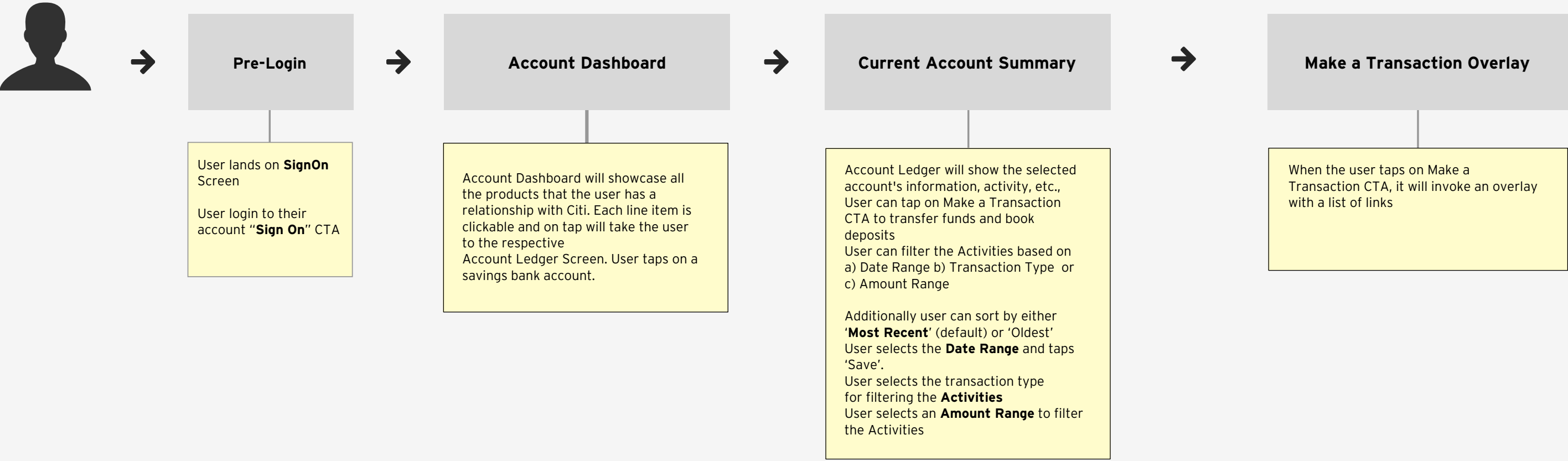
Interaction: onTap of 'Disclosure' secondary CTA, displays a message and provides an option to Close the overlay.



Interaction: onTap of the Close button will close the overlay.

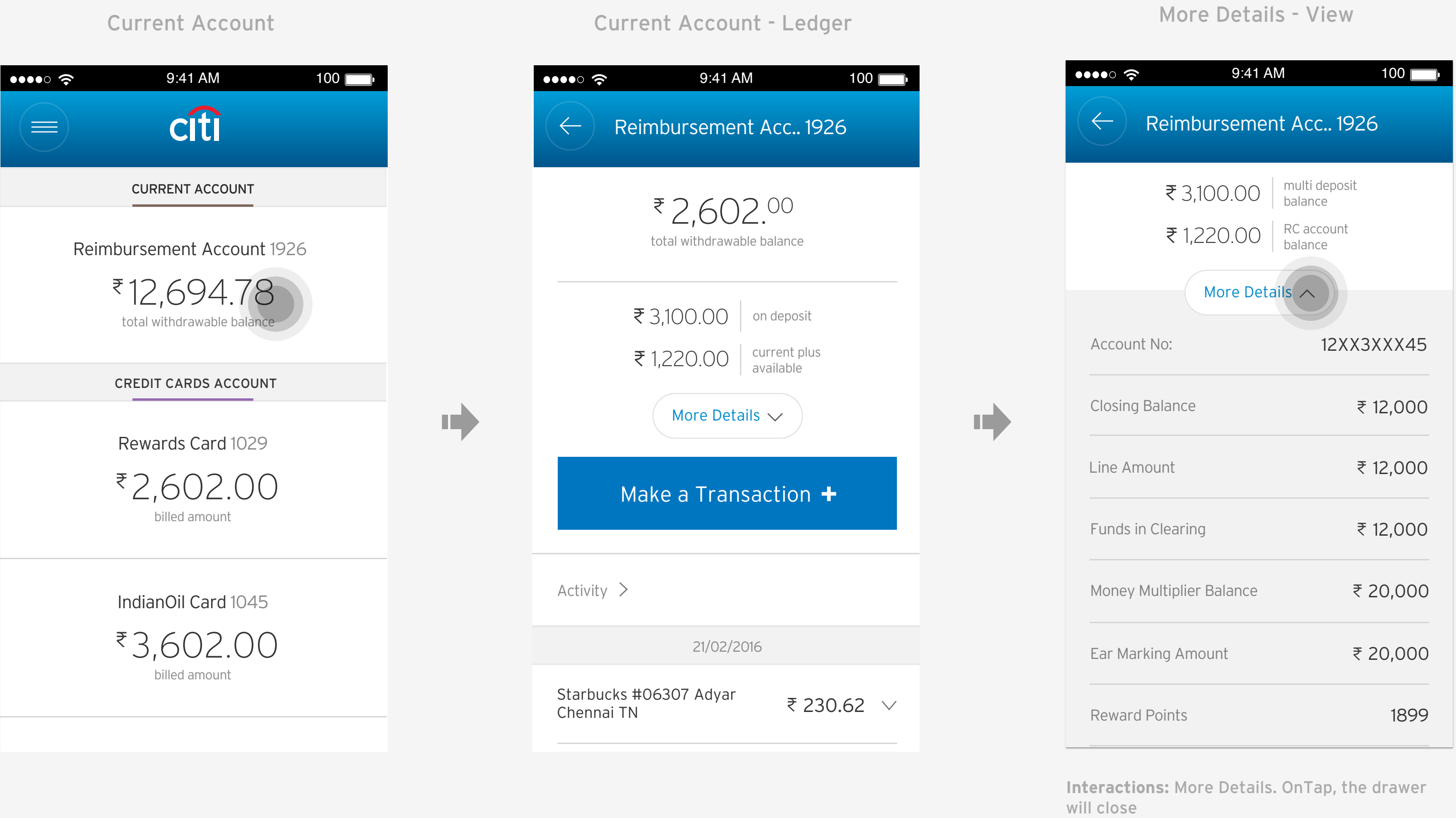
4.0 CURRENT ACCOUNT - USER JOURNEY

4.0.1 Current Account - User Journey



4.1 CURRENT ACCOUNT

4.1.1 Current Account - Ledger & More Details



4.1.2 Current Account - Transactions Interactions

Current Account

Reimbursement Acc.. 1926

₹ 2,602.00
total withdrawable balance

₹ 3,100.00 | on deposit

₹ 1,220.00 | current plus available

More Details

Make a Transaction

Activity

21/02/2016

Starbucks #06307 Adyar
Chennai TN

₹ 230.62

Account Selection

Reimbursement Acc.. 1926

₹ 2,602.00

Select Your Account

To another Citi Account

To my Linked Citi Account

To another Bank Account

To unregistered Payee

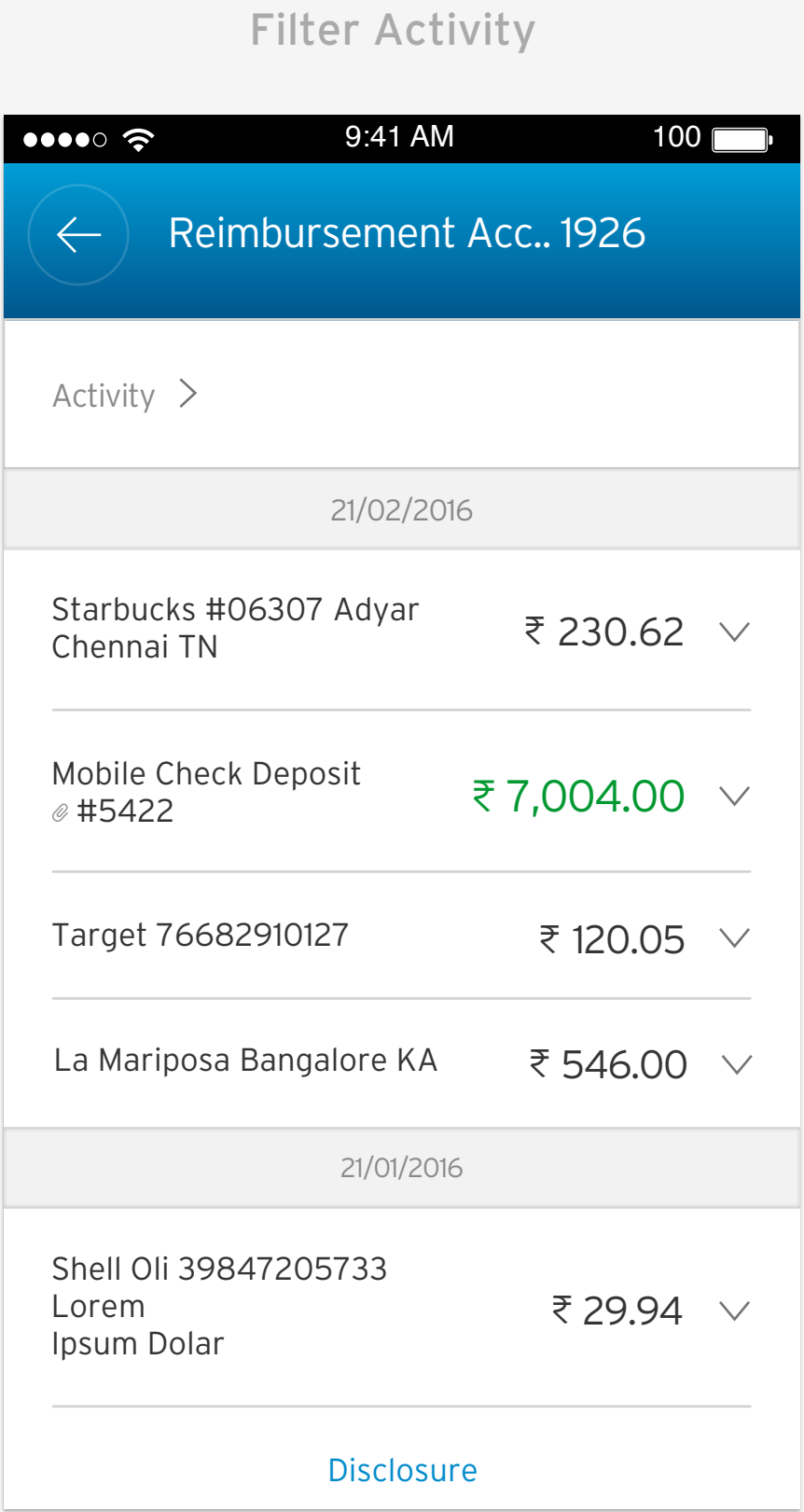
Book a Deposit

Pay Credit Card Bills

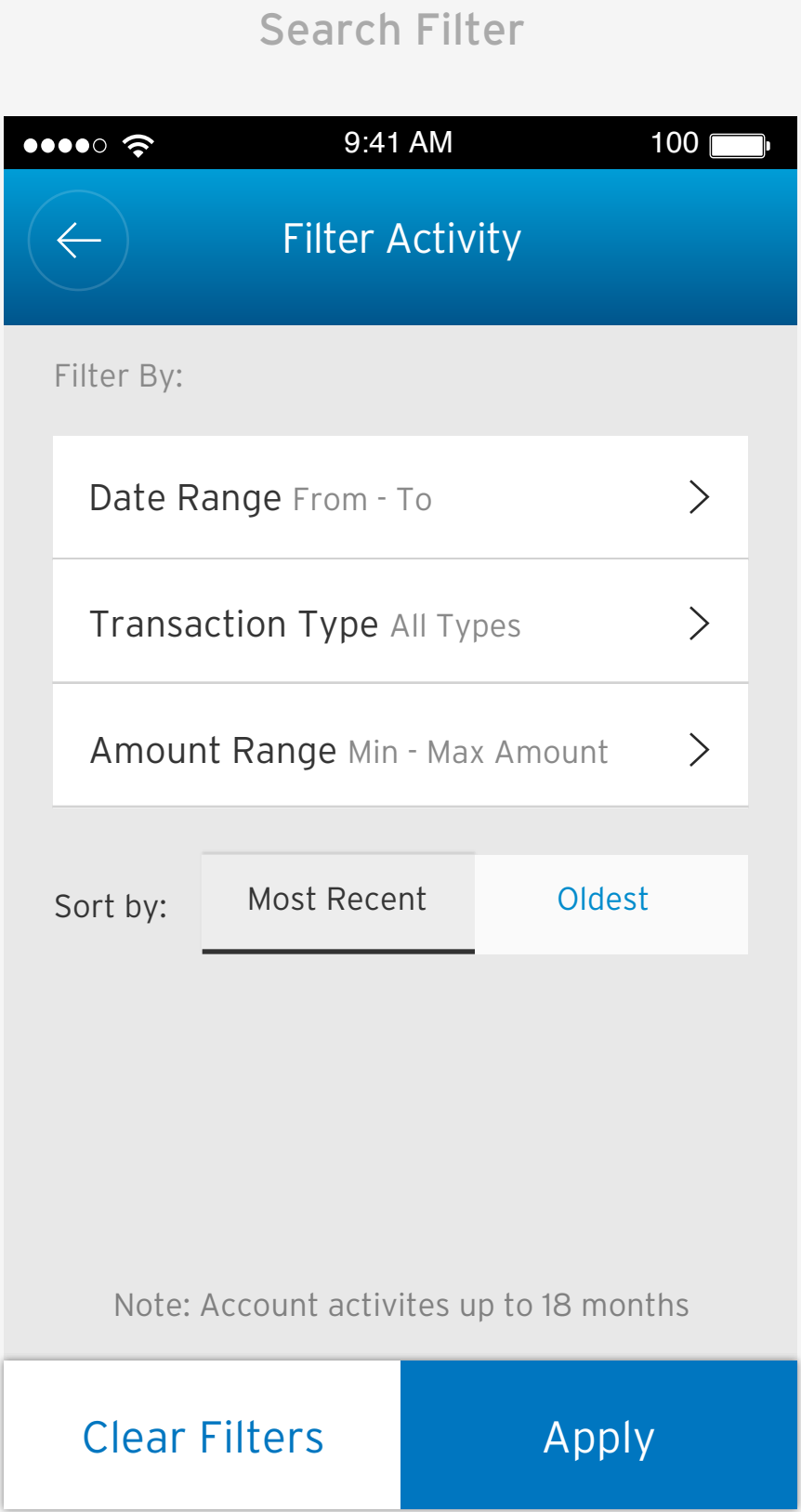
Starbucks #06307 Adyar
Chennai TN

₹ 230.62

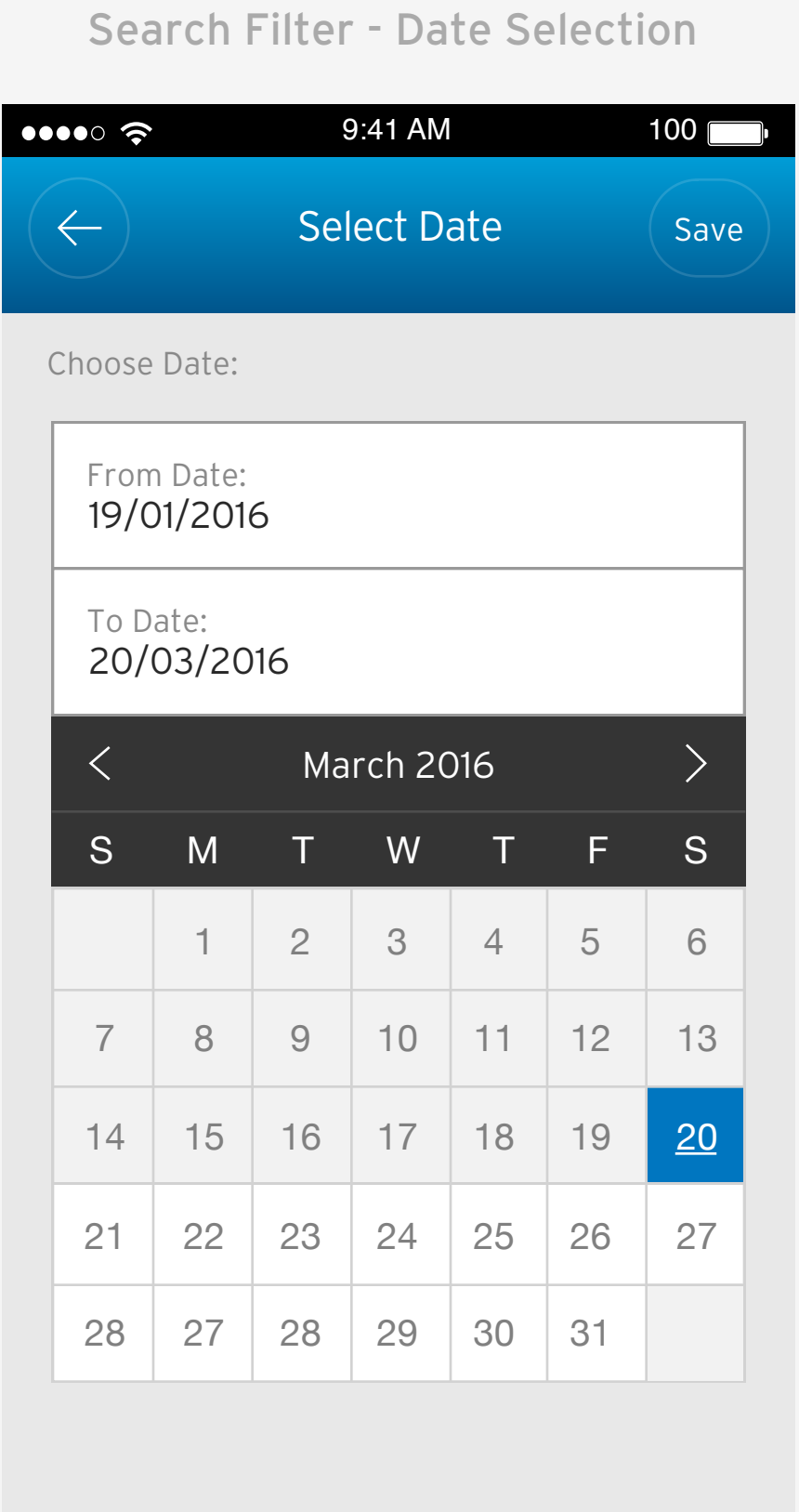
4.1.3 Current Account - Filter Activity



Interaction: OnTap of 'Activity' displays Filter Activity screen.



Interaction: onTap of 'Date Range' displays Date Selection screen.



4.1.4 Current Account - Filter Activity & Field Level Error

Search Filter - Transaction Type selection

9:41 AM100

Select Transaction Type

Transaction Type:

All Type✓

Credits

Debits



Search Filter - Amount Selection

9:41 AM100

Enter Amount Range

Enter the Amount Range:

Minimim Amount:
₹ 4,500

Maximum Amount:
₹ 2,500

Clear Text

Continue

Interaction: OnTap of 'Continue' CTA the back-end verification takes place.



Search Filter - Min & Max Amount - Error Type

9:41 AM100

Enter Amount Range

Enter the Amount Range:

Minimum Amount:
₹ 4,500

Maximum Amount:
₹ 2,500|

Please enter appropriate minimum and maximum amount

Clear Text

Continue

Inline Error: Onpage error message for the user to enter the valid format.
NOTE: Continue CTA here will be inactive.

4.1.5 Current Account - Date Range View

Search Filter - Date Range View

●●●●○

9:41 AM

100

←

Reimbursement Acc.. 1926

Activity >

21/02/2016

Starbucks #06307 Adyar
Chennai TN

₹ 230.62

▼

Mobile Check Deposit
#5422

₹ 7,004.00

▲

Target 76682910127

₹ 120.05

▼

La Mariposa Bangalore KA

₹ 546.00

▼

21/01/2016

Shell Oli 39847205733
Lorem
Ipsum Dolar

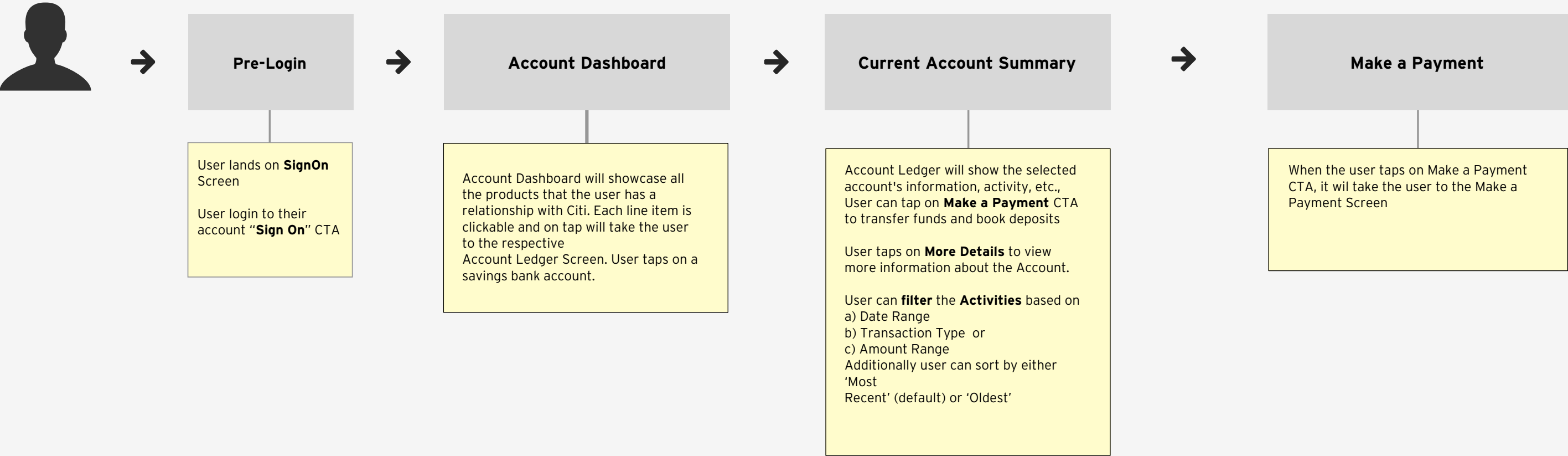
₹ 29.94

▼

Disclosure

5.0 CREDIT CARD - USER JOURNEY

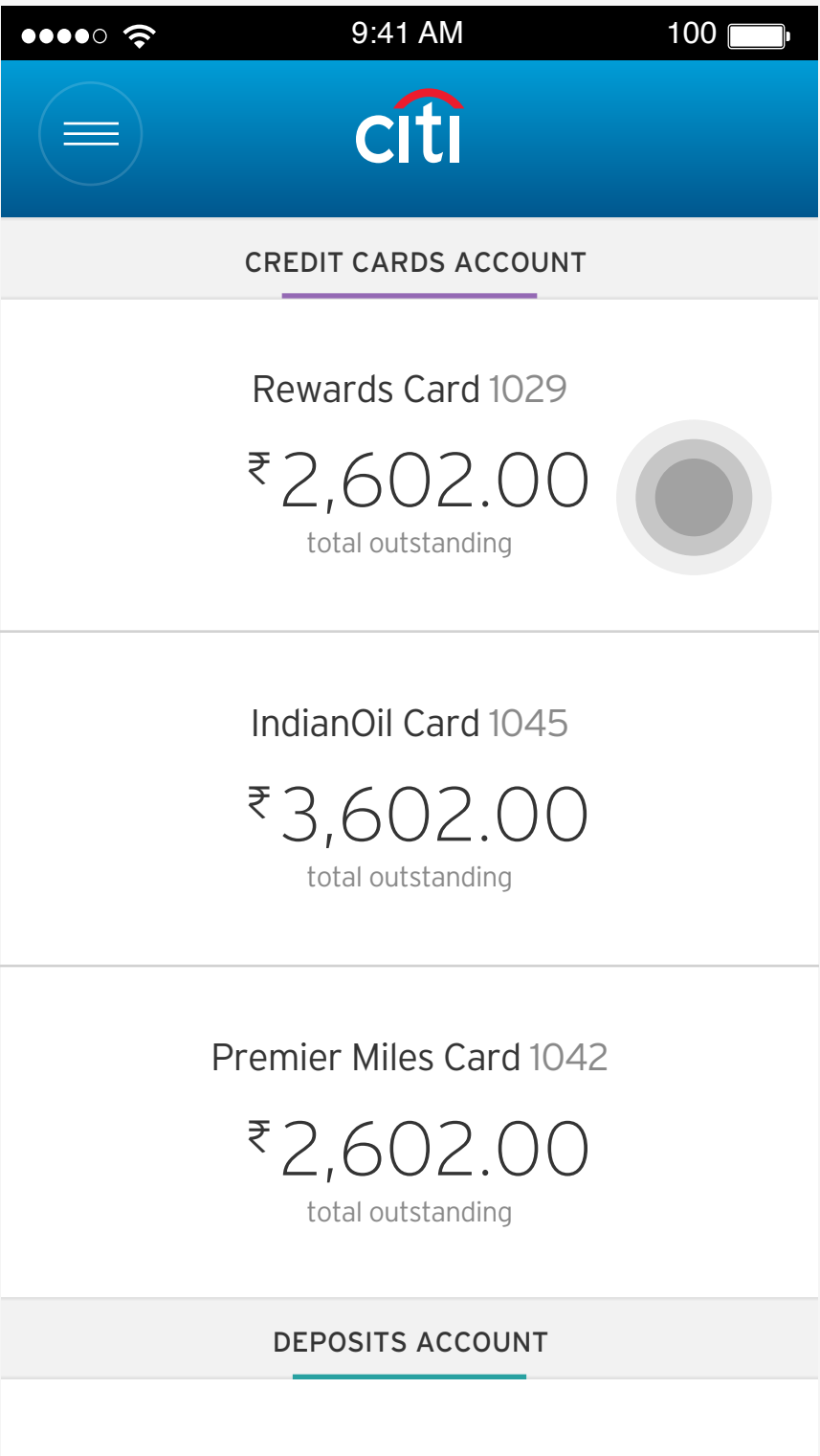
5.0.1 Credit Card - User Journey



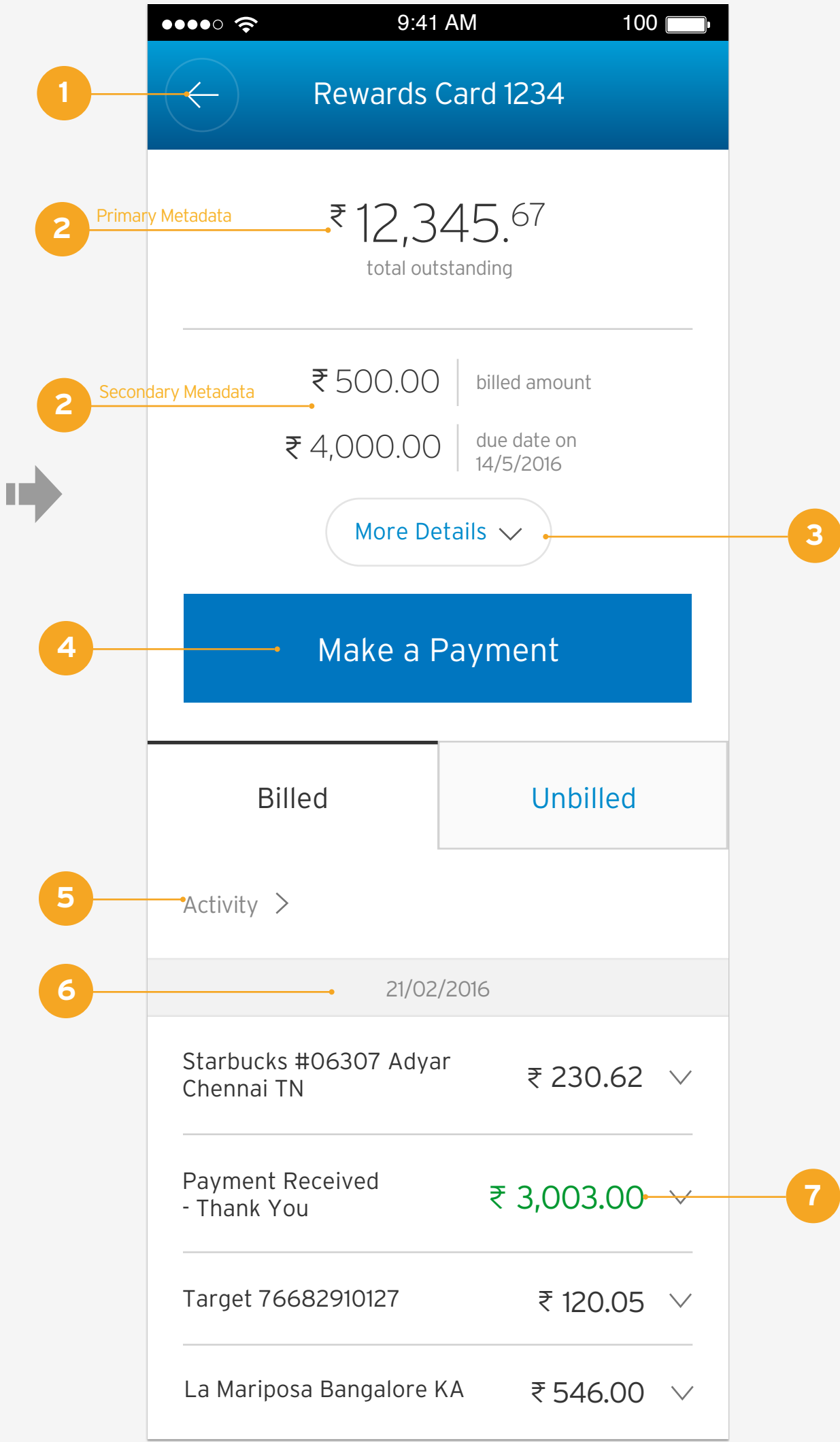
5.1 CREDIT CARD LEDGER

5.1.1 Credit Card / Billed

Account Summary - Credit Card



Credit Card - Billed

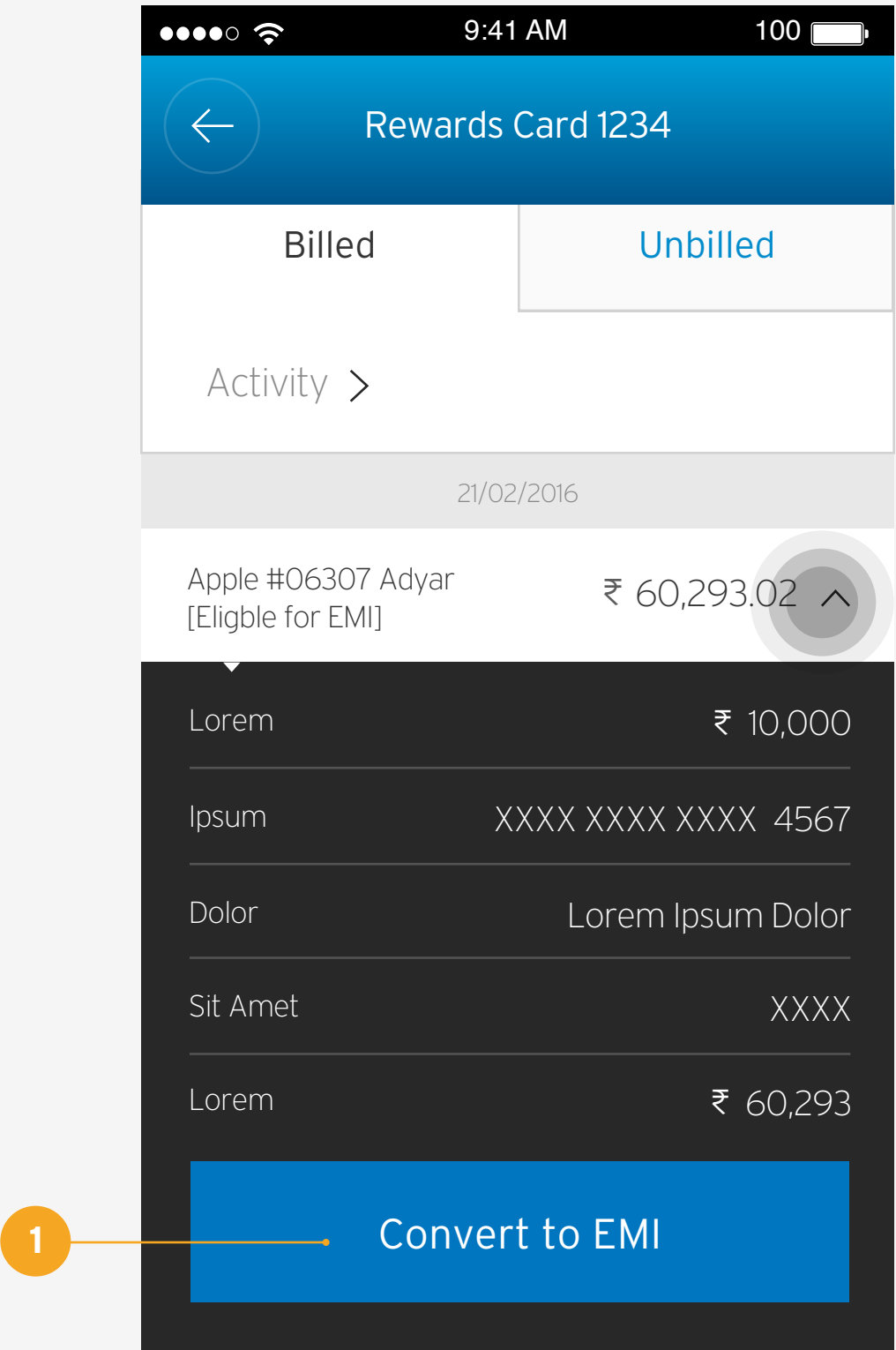


Annotations

- 1 Back** - onTap leads back to the dashboard page. if, the customer has only one account. If, the customer has multiple accounts, back button will be displayed.
- 2 Primary Metadata, Bank Account:** This displays the “total outstanding” balance
- 3 Secondary Metadata, Bank Account:** displays the availability of “billed amount” and “due date on dd/mm/YYYY”
- 3 More Details** - OnTap, a drawer expands (more detail button) down and a list displays more information about the specific credit card account.
- 4 Make a Transaction** - OnTap, the CTA will invoke make a transaction, using savings plus account availability. This is only displayed if the account is in active state.
- 5 Activity** - OnTap, reveals details of activities on the account.
- 6 Transaction Date** - The title indicates the transactions made on the date. when the user “On-scroll” upwards the date section, the transaction date will stick to the bottom-edge of the activity title and the new date will push this out and take its place.
- 7 Amount** - Green distinguishes the deposit amount.

5.1.2 Credit Card - Activity

Credit Card Activity Screen



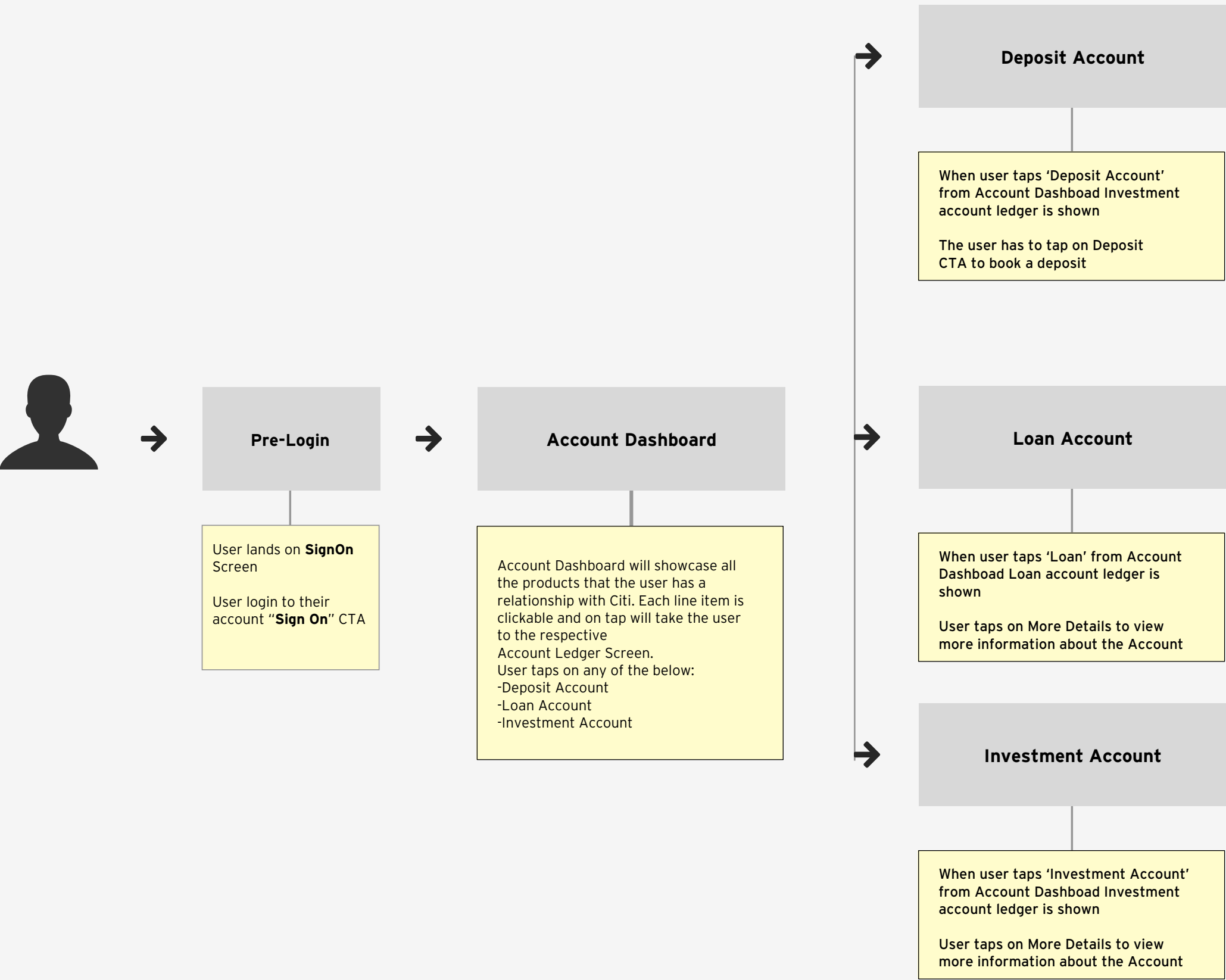
Interactions: onTap, the drawer will close, a detailed view of the transaction is shown.

Annotations:

1 Convert to EMI - This is the primary CTA, if applicable for the current transaction.

6.0 DEPOSIT, LOAN & INVESTMENT - USER JOURNEY

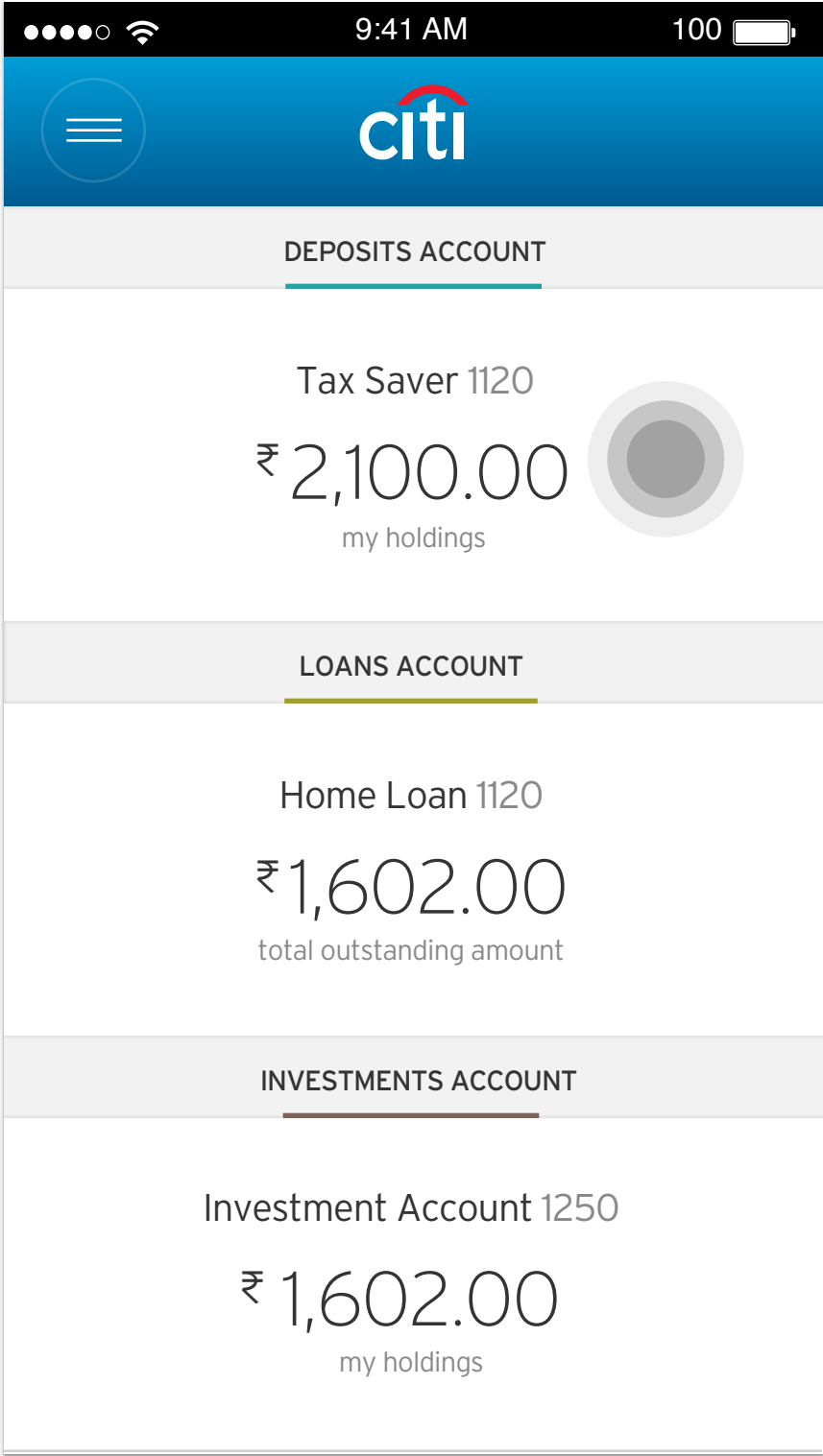
6.0 Deposit,Loan & Investment - User Journey



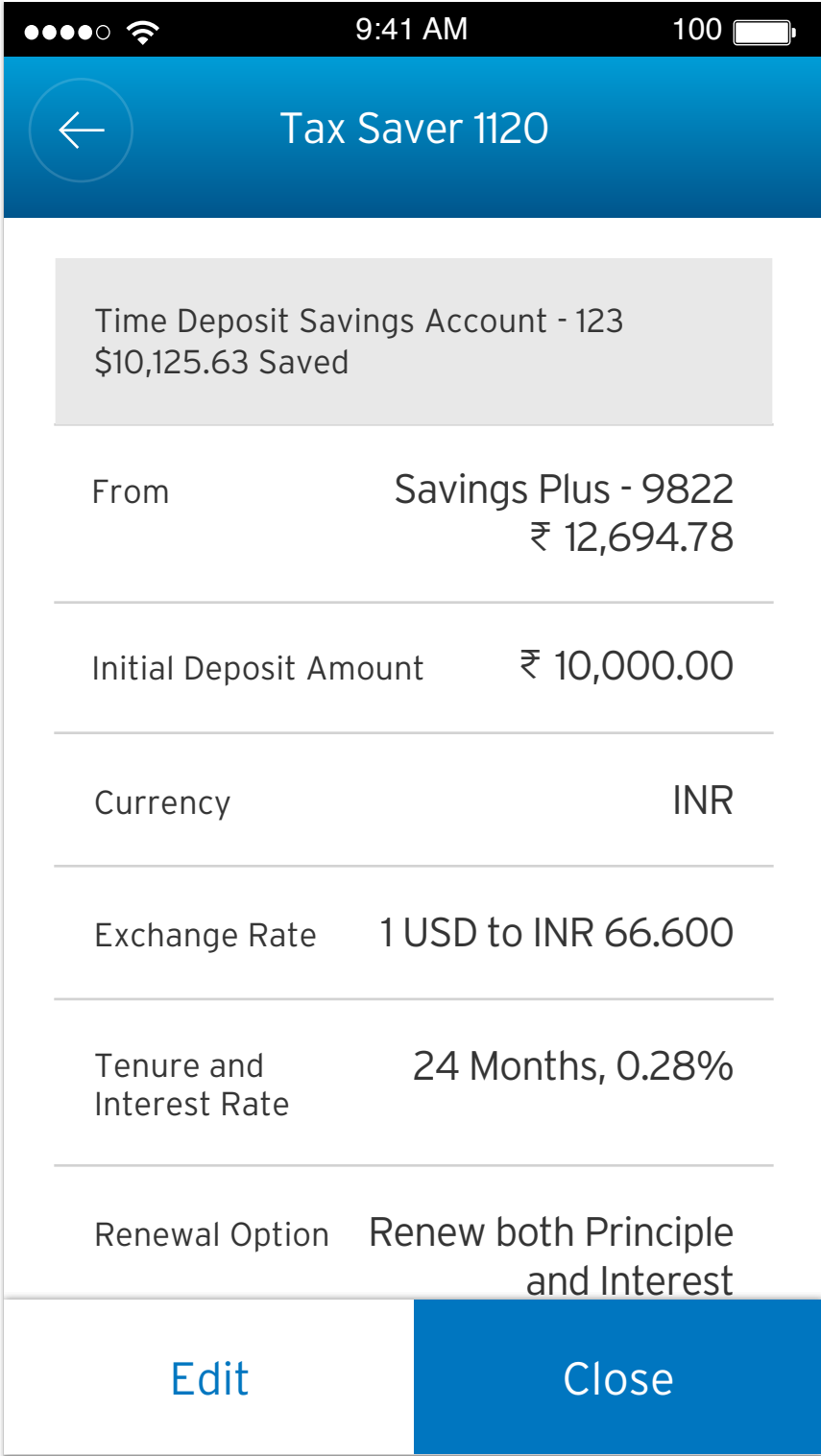
6.1 DEPOSIT ACCOUNT

6.1.1 Deposit Ledger

Deposit Account



Deposit - Tax Saver



Interaction: onTap will open a new screen and display the details of the deposit account.

6.2 LOAN ACCOUNT

6.2.1 Loan Account & Ledger

Loan Account - Home Loan

9:41 AM100

☰

citi

DEPOSITS ACCOUNT

Citibank Deposit NRE Account 1227

₹2,100.00

on deposit

LOANS ACCOUNT

Home Loan Account 1120

₹1,602.00

total outstanding amount

INVESTMENTS ACCOUNT

Investment Account 1250

₹1,602.00

my holdings

➡

Home Loan Screen

9:41 AM100

←

Loans Accounts

Home Loan Accounts...9147

Loans Details

Account Opening Date24-Oct-2015

Sanctioned Loan Amount₹ 3,58,100.00

Disbursed Amount₹ 3,48,120.00

Sanctioned Tenure₹ 20,000

Current Rate of Interest9.65%

Interest TypeVariable

Mode of RepaymentSI

Current Outstanding₹ 12,694.78

6.3 INVESTMENTS ACCOUNT

6.3.1 Investments

Investments

DEPOSITS ACCOUNT

Citibank Deposit NRE Account 1227

₹2,100.00

on deposit

LOANS ACCOUNT

Home Loan Account 1120

₹1,602.00

total outstanding amount

INVESTMENTS ACCOUNT

Investment Account 1250

₹1,602.00

my holdings

➔

Investments - Detail

Investment A/C Holdings

32XX5XXX56/52XX5XXX48

Scheme	Current NAV	Current Amount
Birla Sun Life	156.59	₹ 45,698.59
DSP BlackRock	86.12	₹ 38,500.41
UTI Fund	43.52	₹ 57,658.00
IDFC	26.19	₹ 24,700.58
Birla Sun Life	156.59	₹ 45,698.59
DSP BlackRock	86.12	₹ 38,500.41
UTI Fund	43.52	₹ 57,658.00
IDFC	26.19	₹ 24,700.58