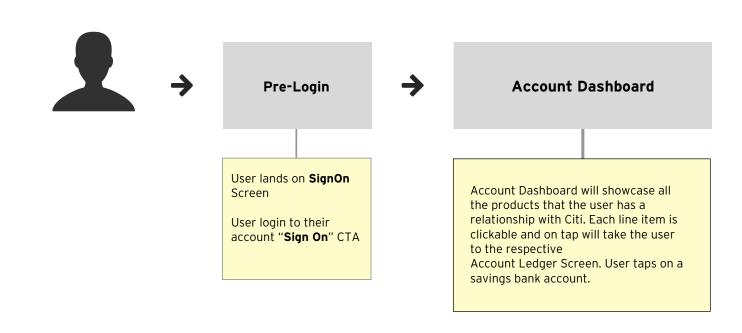
# 1.0 SIGN ON & ACCOUNT SUMMARY - USER JOURNEY

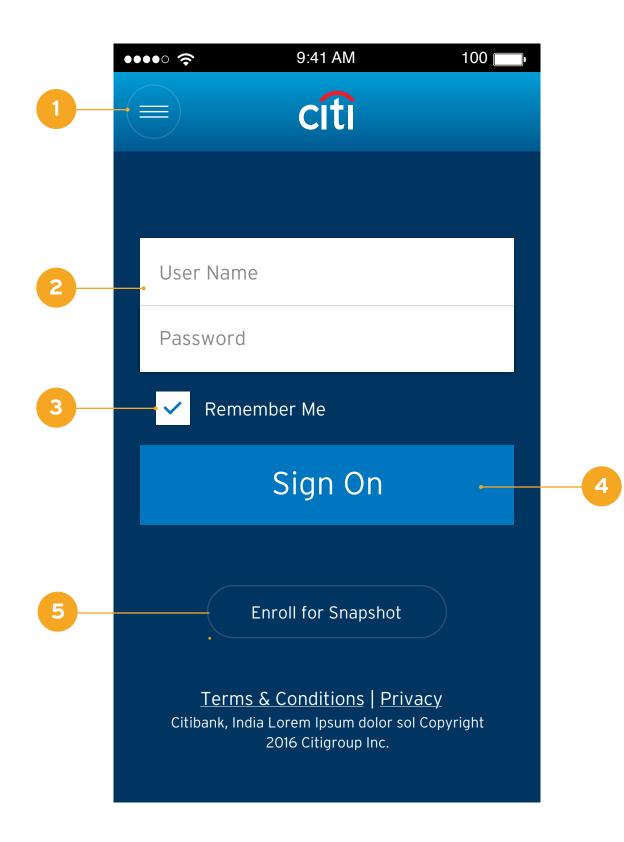
# 1.0.1 Sign On & Account Dashboard - User Journey



# 1.1 SIGN ON

Pre Login

### 1.1.1 Sign On



#### Description:

The Sign On screen validates the user credentials and routes the user to the homepage of the app on authentication.

#### **Annotations:**

- 1 Hamburger Button It displays the Pre-Login feature Note: This only holds features for Pre-Login.
- 2 User Name & Password It allows the customer to enter his/her Username & Password.

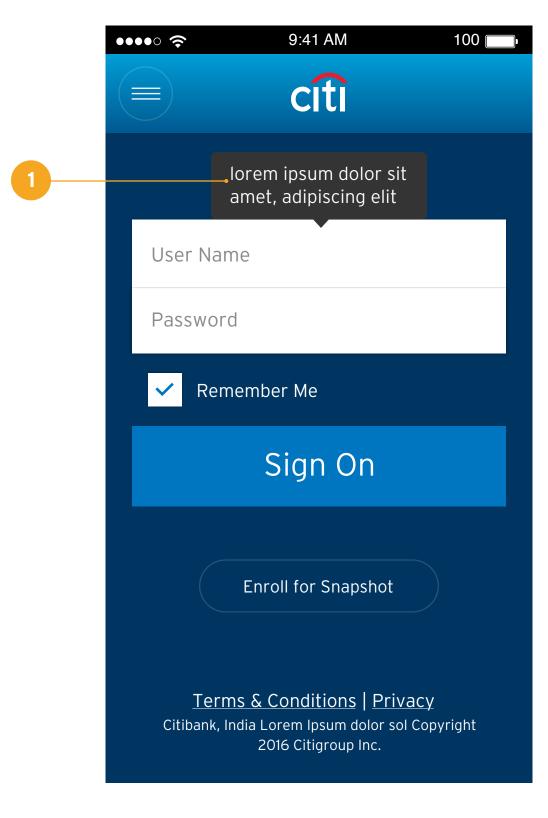
  Note: This option isn't pre-selected
- 3 Checkbox It remembers the Username & Password.

  Note: This option isn't pre-selected.
- 4 Sign On Primary CTA
- 5 Enroll for Snapshot Navigates the user to the Snapshot enroll screen.

CTA - Call to Action

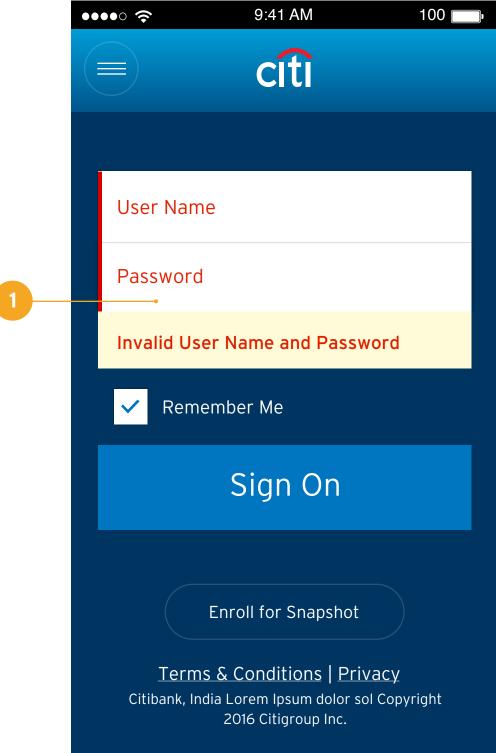
### 1.1.2 Sign On - Tooltip

### 1.3 Sign On - Field Level error



#### **Annotations:**

1 Tooltip - When the customer tries to input the user name and password, a message pops up guiding the user to enter the details correctly.



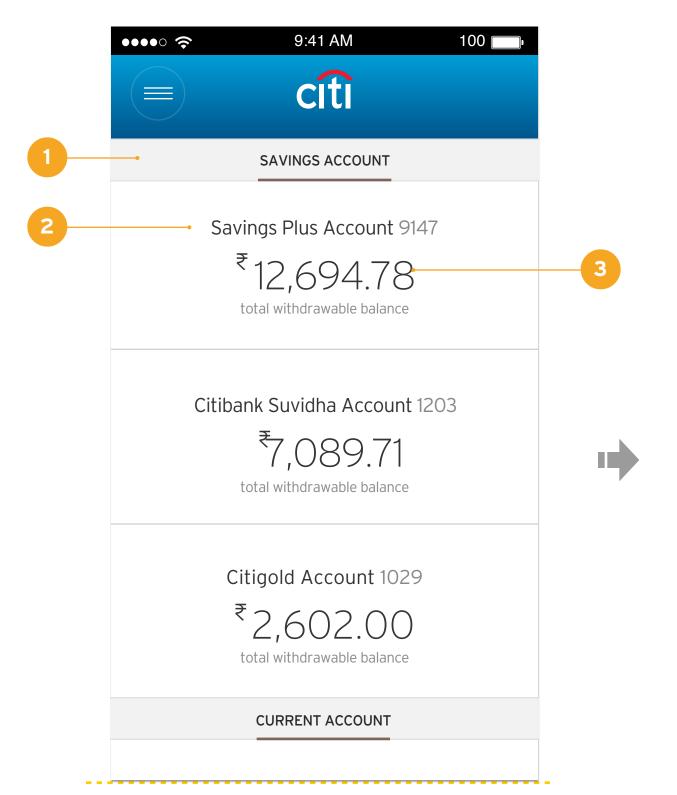
#### **Annotations:**

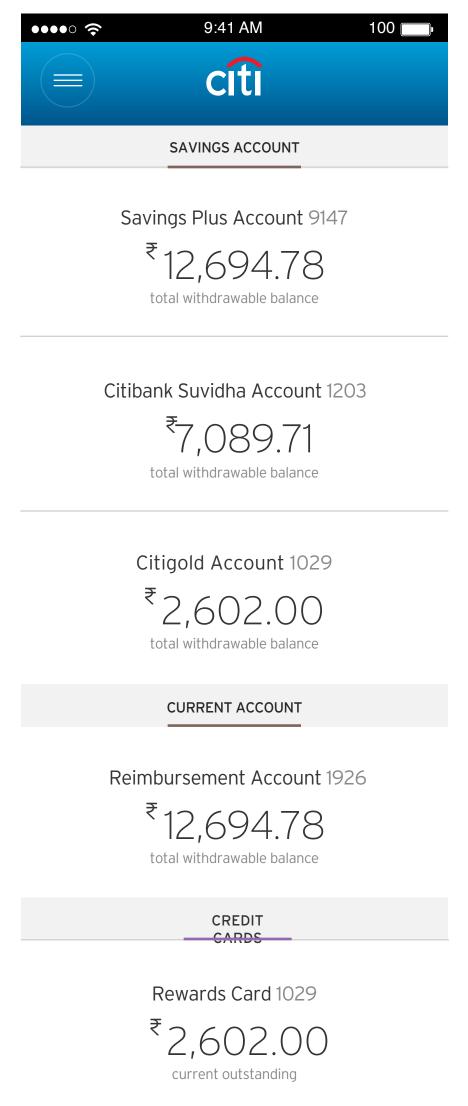
Inline Error - If the customer enters incorrect user name and password, an inline error message will be displayed.

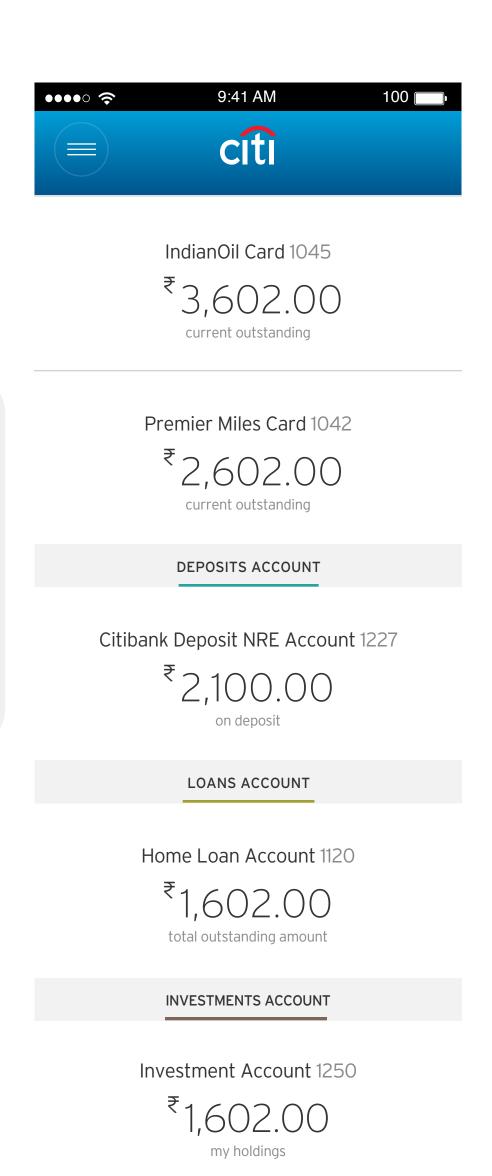
error			
00			
nt			
correct r			

# 2.0 ACCOUNT SUMMARY

#### 2.1 Account Summary







#### **Description:**

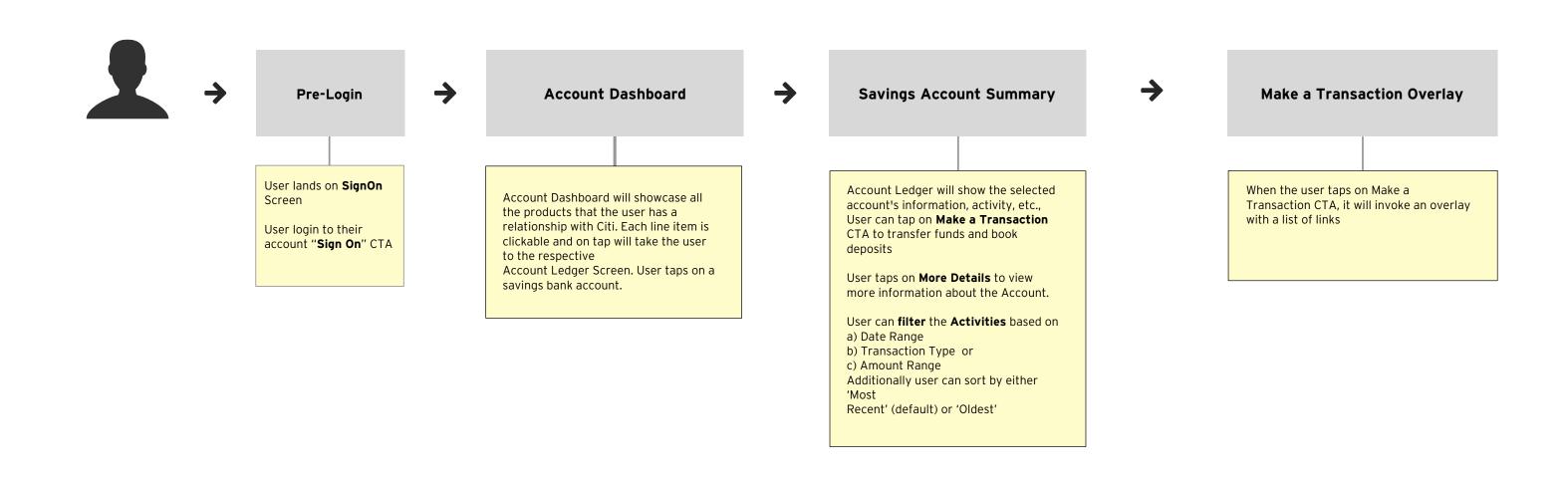
The Account Summary screen has been improved by adding Account Type labels

#### **Annotations:**

- 1 Account Type Label. Category label for the respective account types belonging to the customer. When scrolling, individual category labels will 'stick' to the app title bar until the next corresponding category label 'pushes' the current label out of view
- 2 Account Name & Number Account Name: 20 characters with ellipses if truncation required: Account Number: Last four digits.
- 3 Account Balance onTap, animate My Transactions/Scheduled up to anchor at the top of the page.
- 4 Scroll Direction

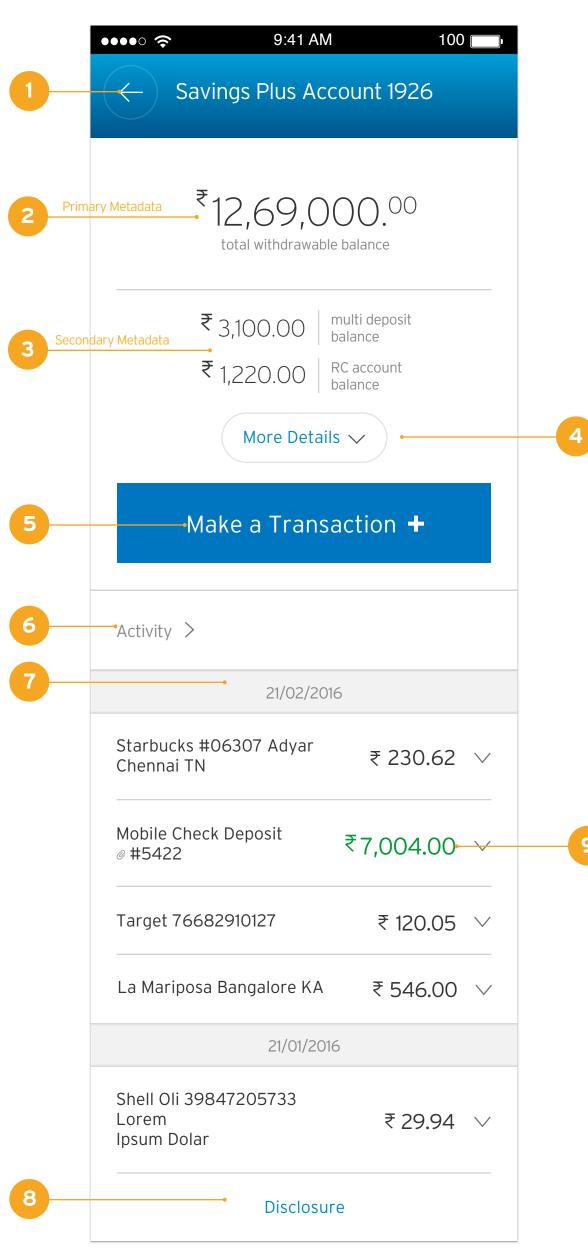
# 3.0 SAVINGS ACCOUNT - USER JOURNEY

## 3.0.1 Savings Account - User Journey



# 3.1 SAVINGS - ACCOUNT LEDGER

#### 3.1.1 Savings Account Ledger

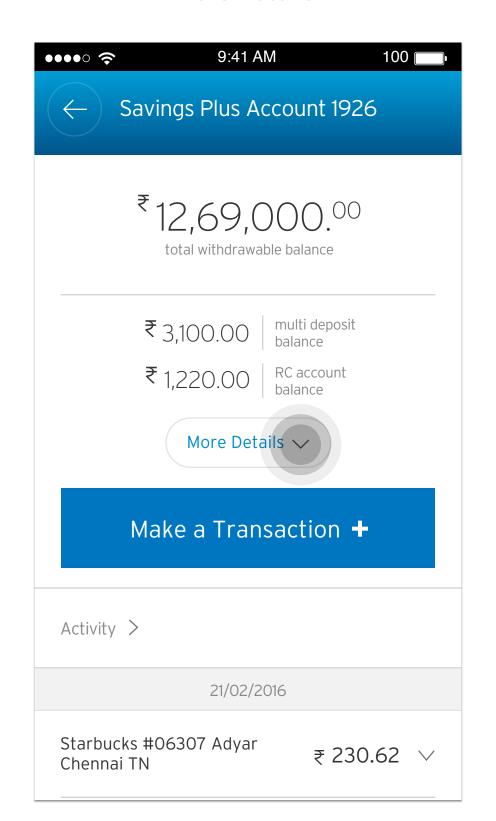


#### **Annotations:**

- 1 Back Routes the customer back to the dashboard page For single account customers this button would be the menu button
- 2 Primary Metadata, Bank Account: displays the "available now" balance
- 3 Secondary Metadata, Bank Account: displays the balance availability "on deposit" and "savings plus available"
- 4 More Details onTap, a drawer expands (more detail button) down and a list displays more information about the specific credit card account
- 5 Make a Transaction on Tap, the CTA will invoke Make a Transaction, using Savings Plus Account availability. This is only displayed if the account is in active status
- 6 Activity onTap, reveals details of activities on the account
  - 7 Transaction Date The title indicates the transactions made on the date. When the user "On-scroll" upwards the date section, the transaction date will stick to the bottom edge of the activity title and the new date will push this out and take its place
  - 8 Disclosure onTap, displays the disclaimer overlay page
  - 9 Amount Green distinguishes the deposit amount

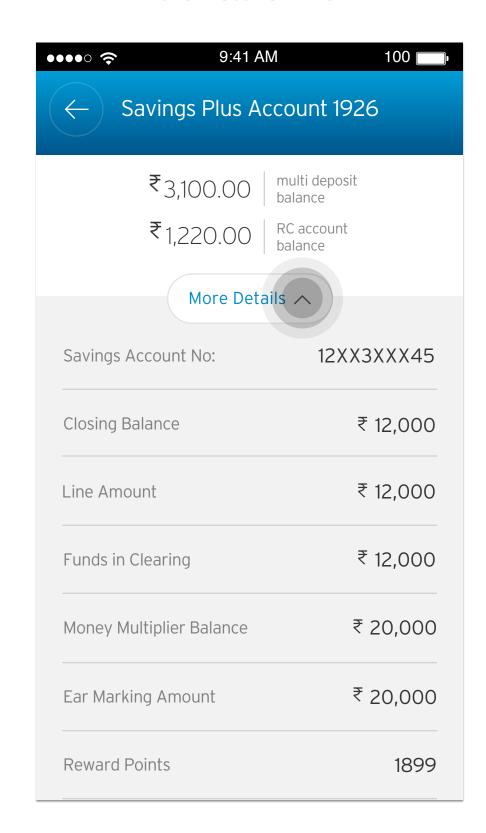
#### 3.1.2 Savings Account Ledger - More Details & Make a Transactions interactions

More Details



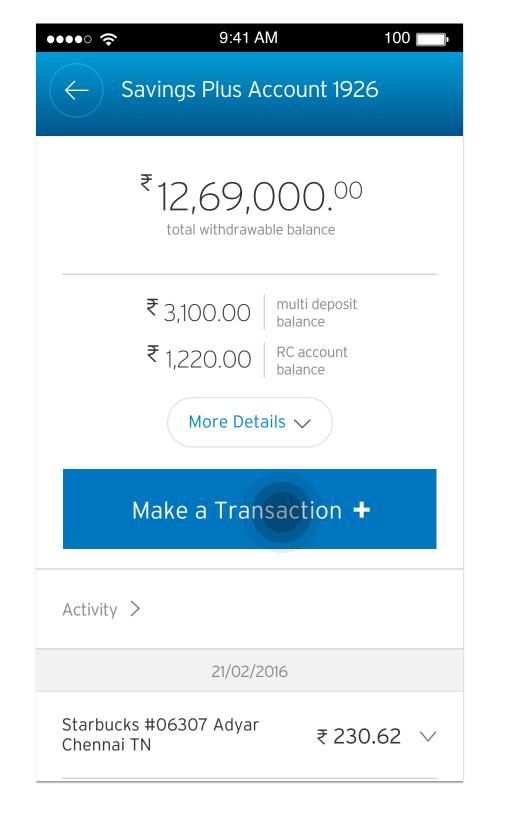
Interaction: In the drawer's closed state, on Tap will open the drawer and display the details of the Savings Account.

More Details - View



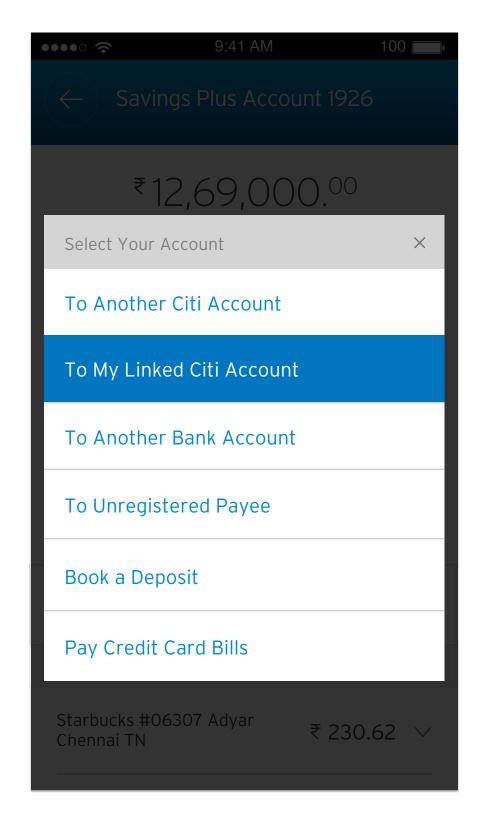
**Interaction:** More Details. onTap, the drawer will close

Make a Transaction



**Interaction:** on Tap, opens the overlay to select the account for transaction.

**Account Selection** 



### 3.1.3 Savings - Account Ledger - Filter Activity Interactions

9:41 AM 100

Savings Plus Account 1926

₹ 12,69,000.00
total withdrawable balance

₹ 3,100.00 | multi deposit balance

₹ 1,220.00 | RC account balance

More Details ✓

Make a Transaction +

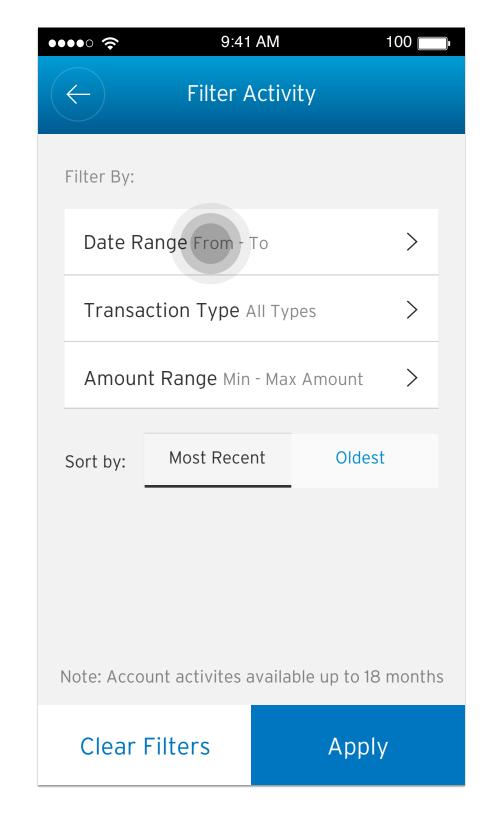
Activity >

21/02/2016

Starbucks #06307 Adyar Chennai TN ₹ 230.62 ✓

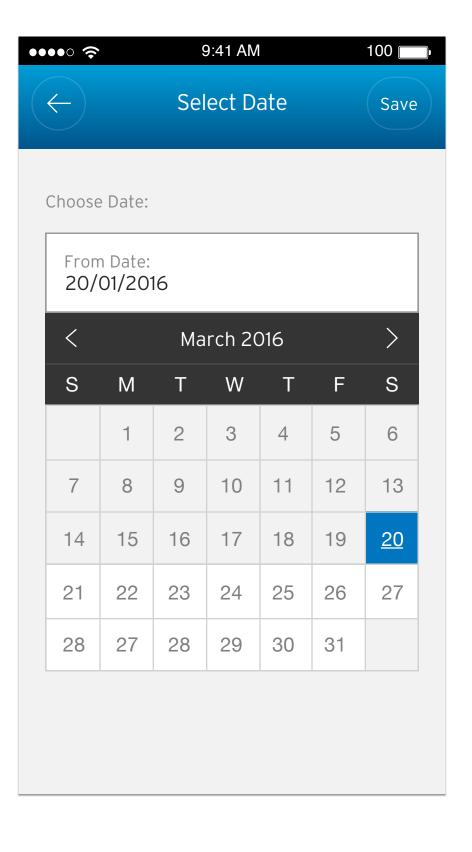
Interaction: on Tap of 'Activity' displays Filter Activity screen

Search Filter

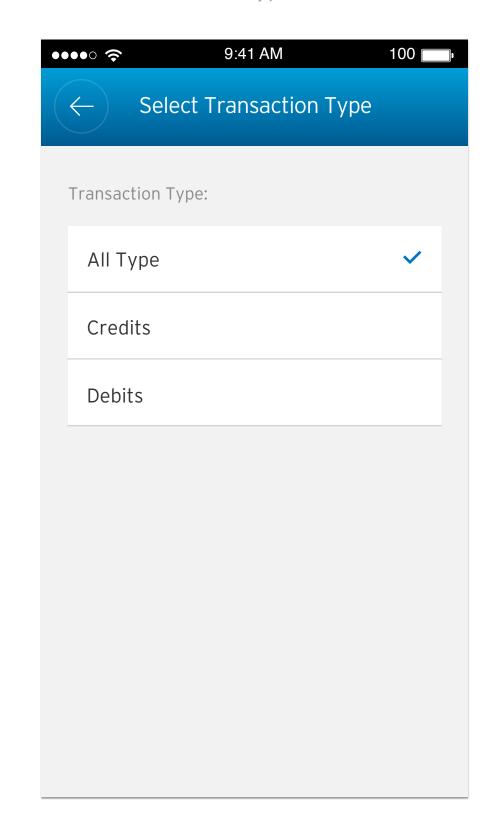


Interaction: onTap of 'Date Range' displays
Date Selection screen

**Date Selection** 

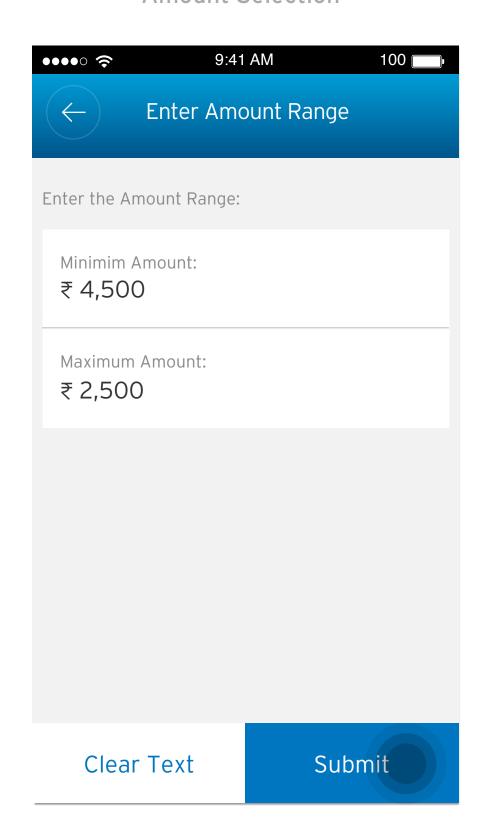


Transaction Type Selection



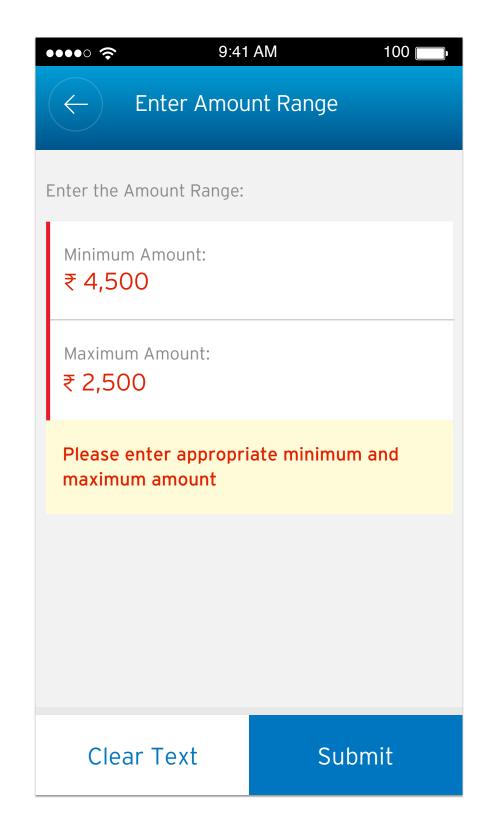
## 3.1.4 Savings Account Ledger - Error Type interactions

**Amount Selection** 



Interaction: on Tap of 'Submit' CTA validates the values entered.

Min and Max Entering Amount - Error Type

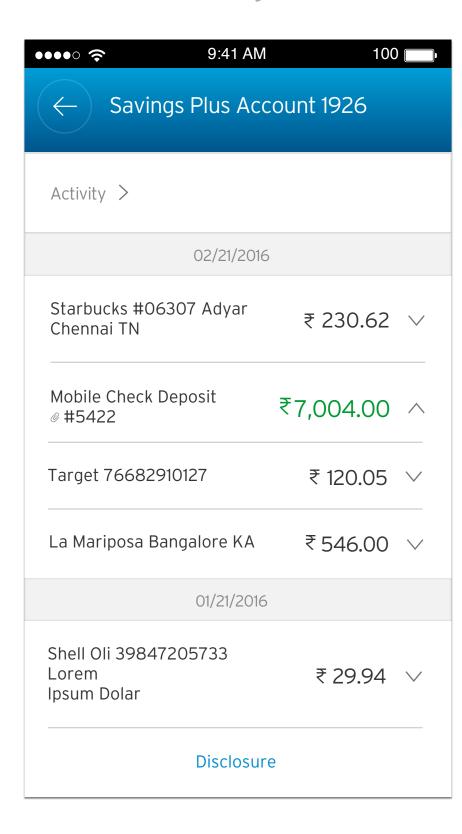


Inline Error: It is an on-page error message for the user to enter the valid format.

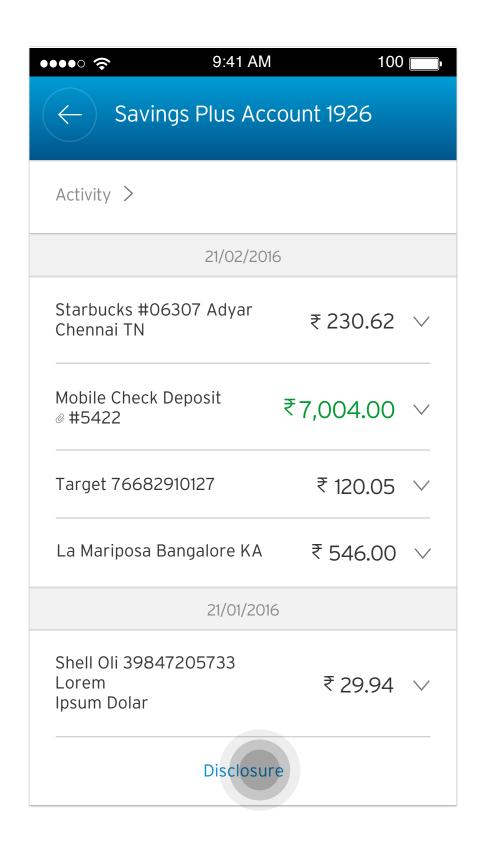
NOTE: The continue CTA here will be inactive.

## 3.1.5 Savings Account Ledger - Date Range View

Date Range View

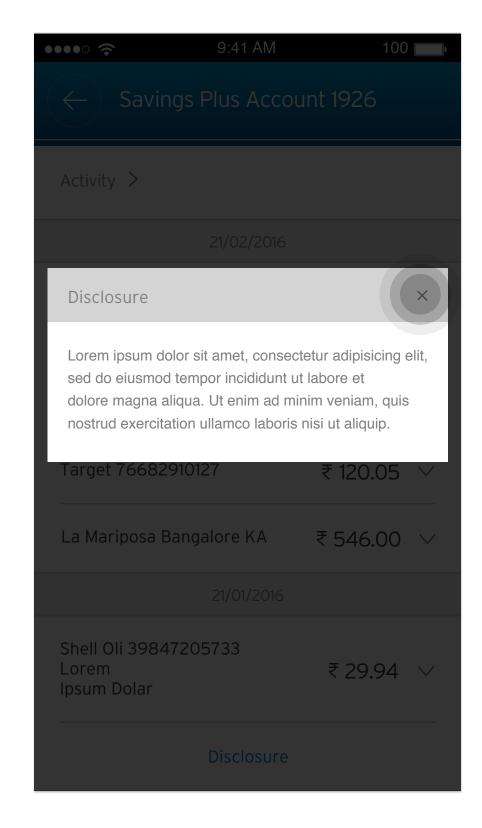


### 3.1.6 Disclosure - Overlay



Interaction: onTap of 'Disclosure' secondary CTA, displays a message and provides an option to Close the overlay.

#### Disclosure Overlay

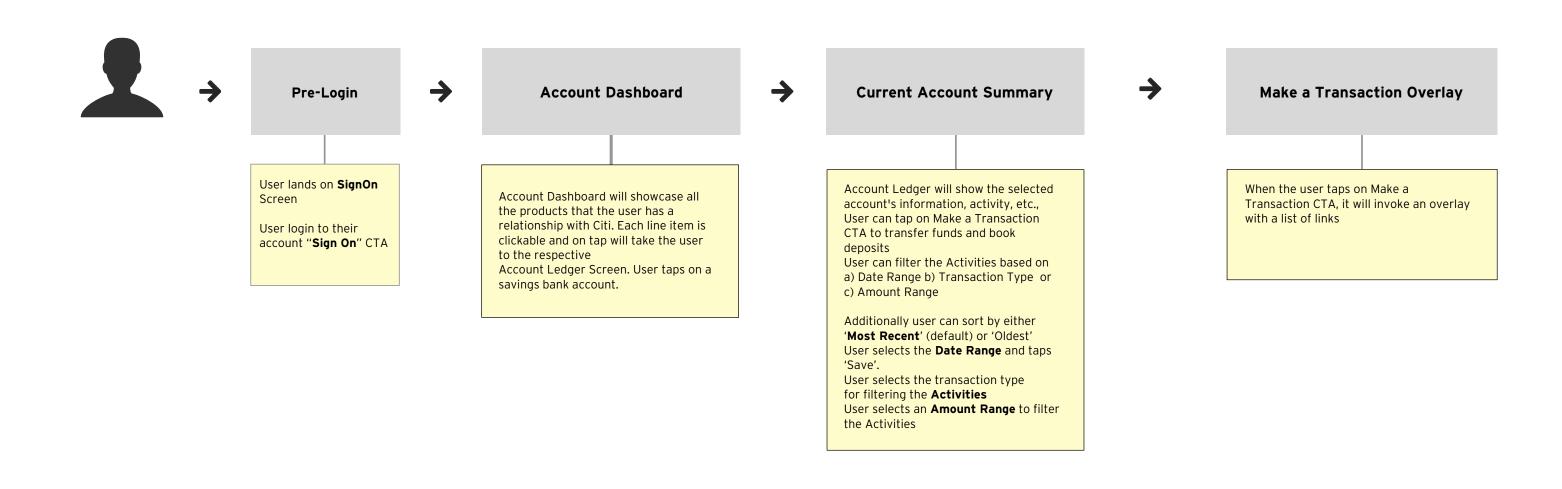


**Interaction:** on Tap of the Close button will close the overlay.



# 4.0 CURRENT ACCOUNT - USER JOURNEY

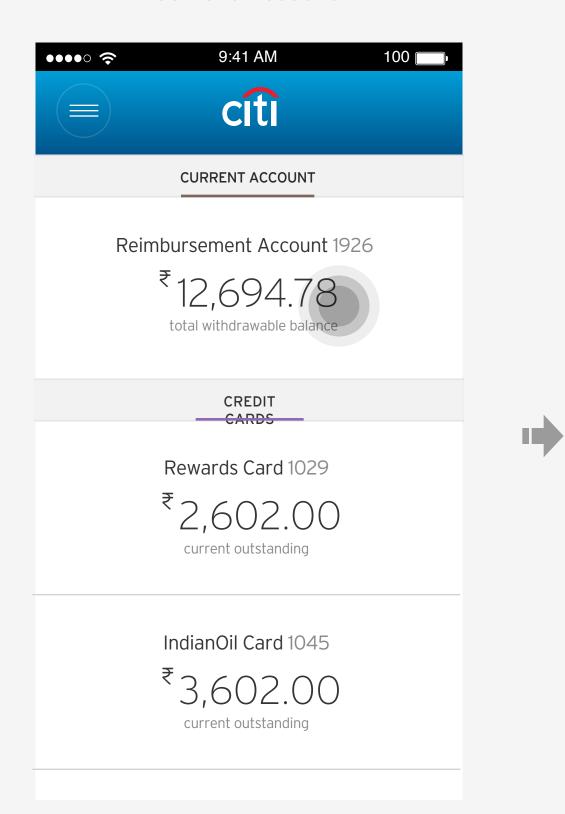
## 4.0.1 Current Account - User Journey



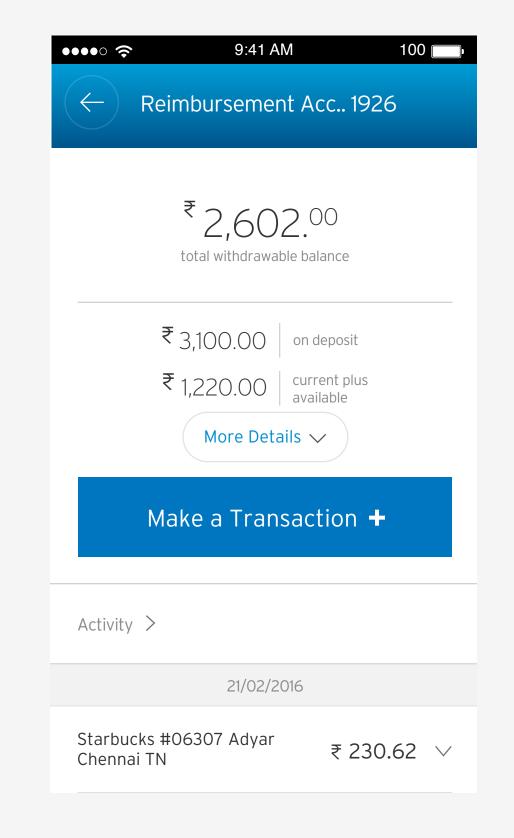
# 4.1 CURRENT ACCOUNT

### 4.1.1 Current Account - Ledger & More Details

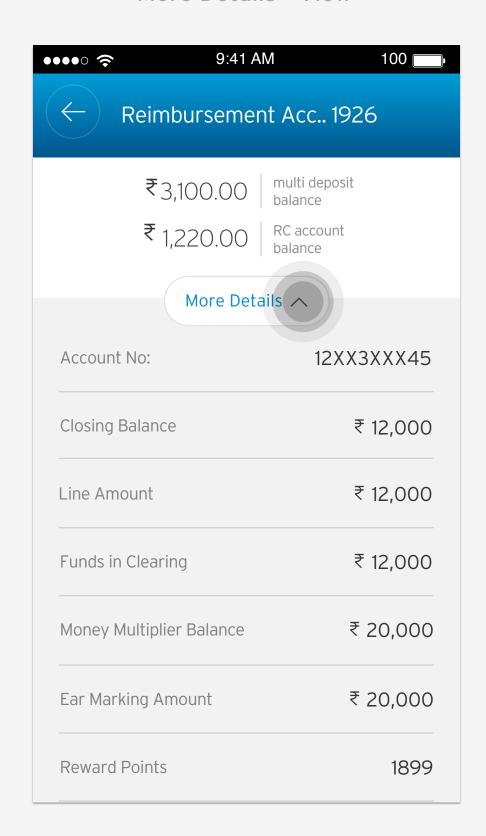
**Current Account** 



Current Account - Ledger



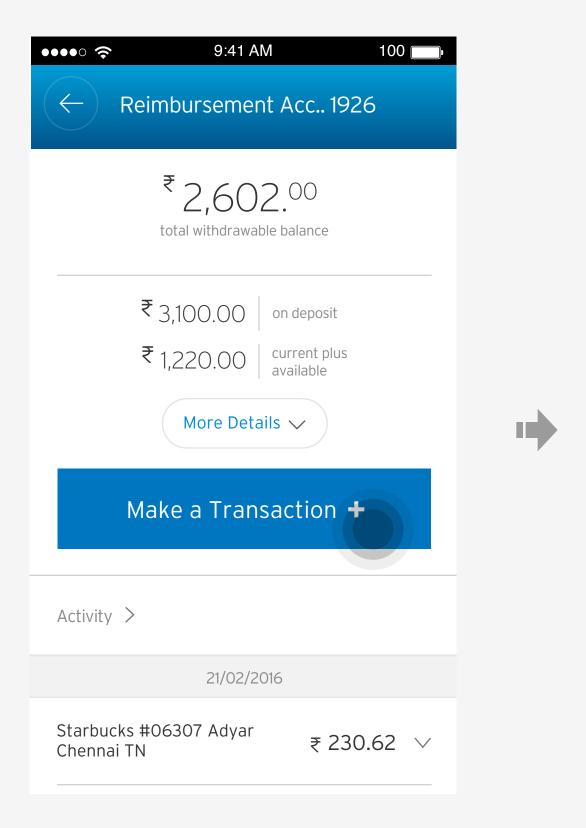
More Details - View



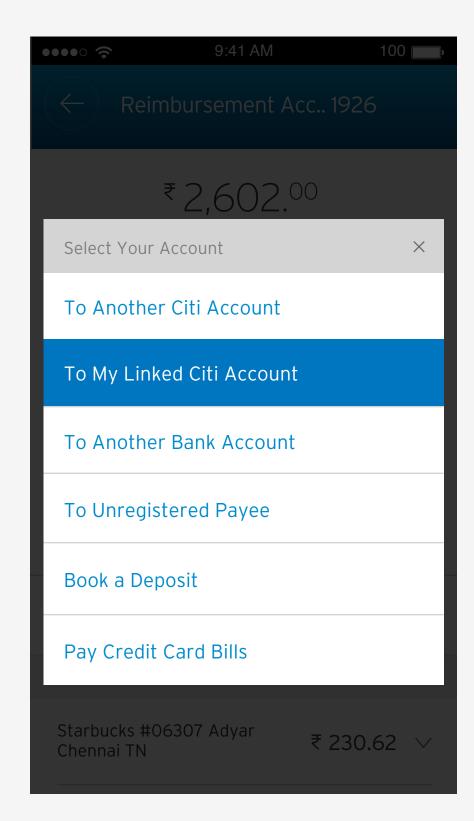
**Interactions:** More Details. OnTap, the drawer will close

#### 4.1.2 Current Account - Transactions Interactions

**Current Account** 

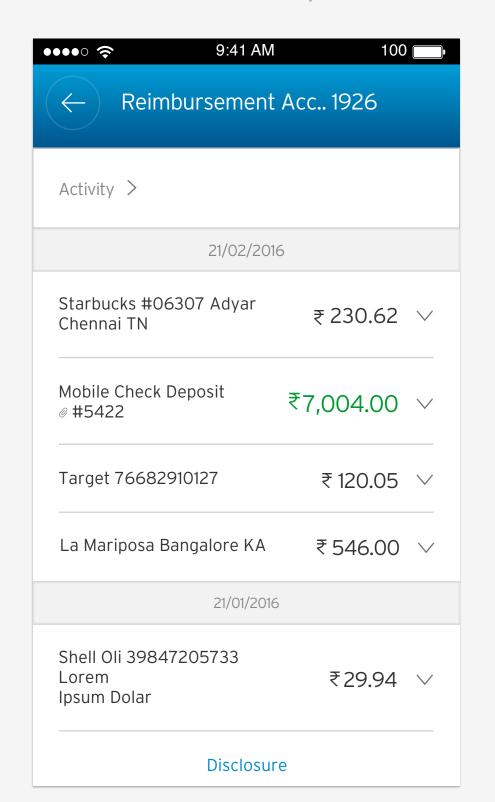


**Account Selection** 



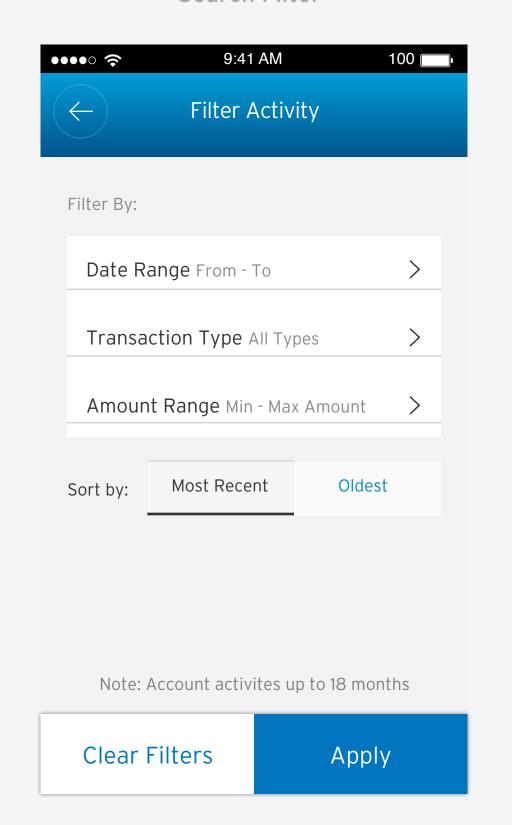
### 4.1.3 Current Account - Filter Activity

Filter Activity



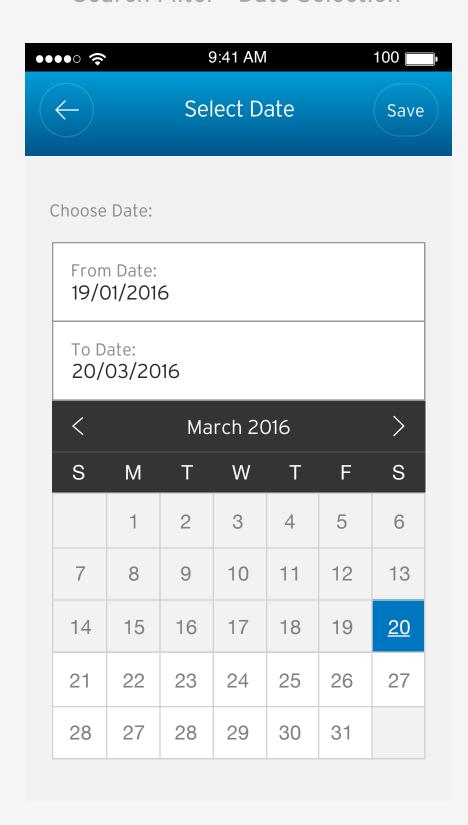
Interaction: OnTap of 'Activity' displays Filter Activity screen.

Search Filter



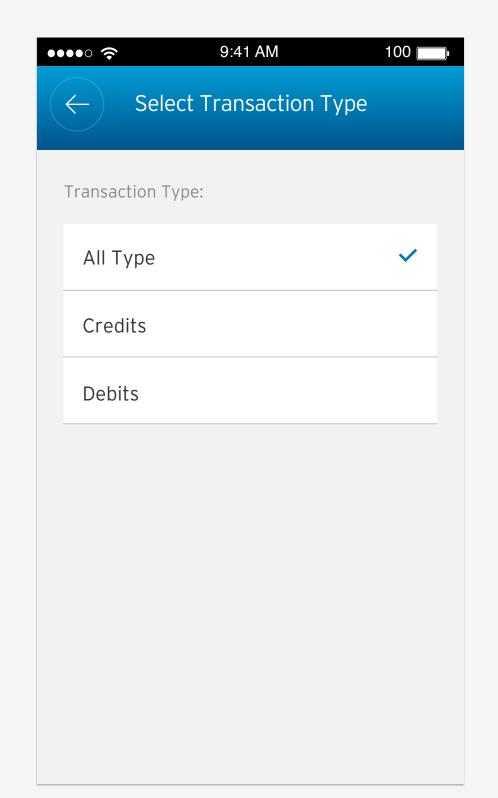
Interaction: onTap of 'Date Range' displays
Date Selection screen.

#### Search Filter - Date Selection

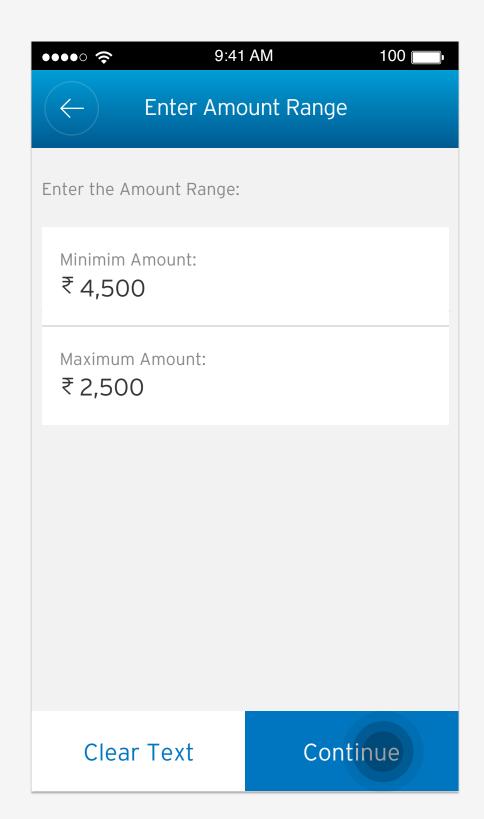


### 4.1.4 Current Account - Filter Activity & Field Level Error

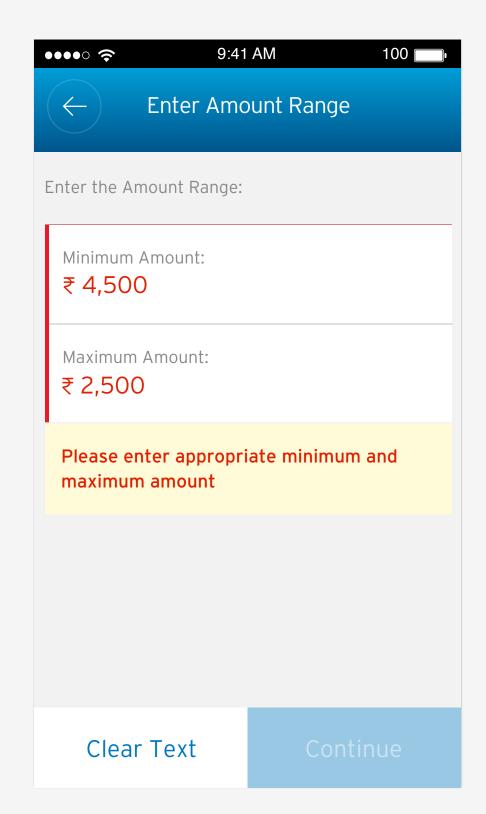
Search Filter - Transaction Type selection



Search Filter - Amount Selection



Interaction: OnTap of 'Continue' CTA the backend verification takes place. Search Filter - Min & Max Amount - Error Type

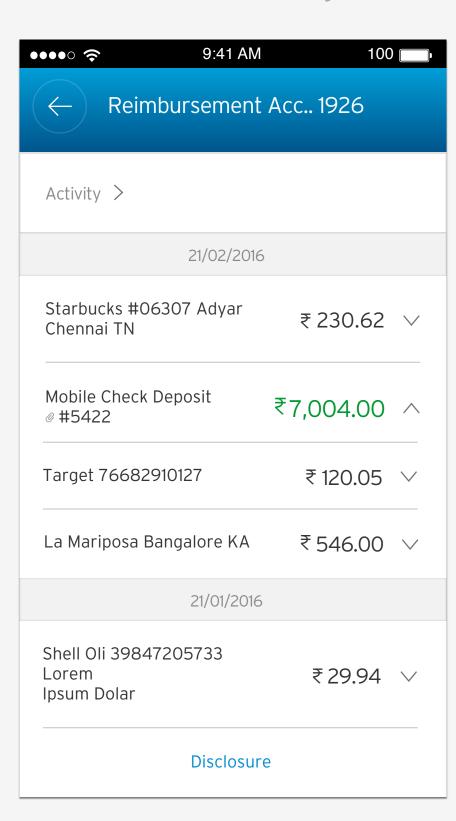


**Inline Error:** Onpage error message for the user to enter the valid format.

NOTE: Continue CTA here will be inactive.

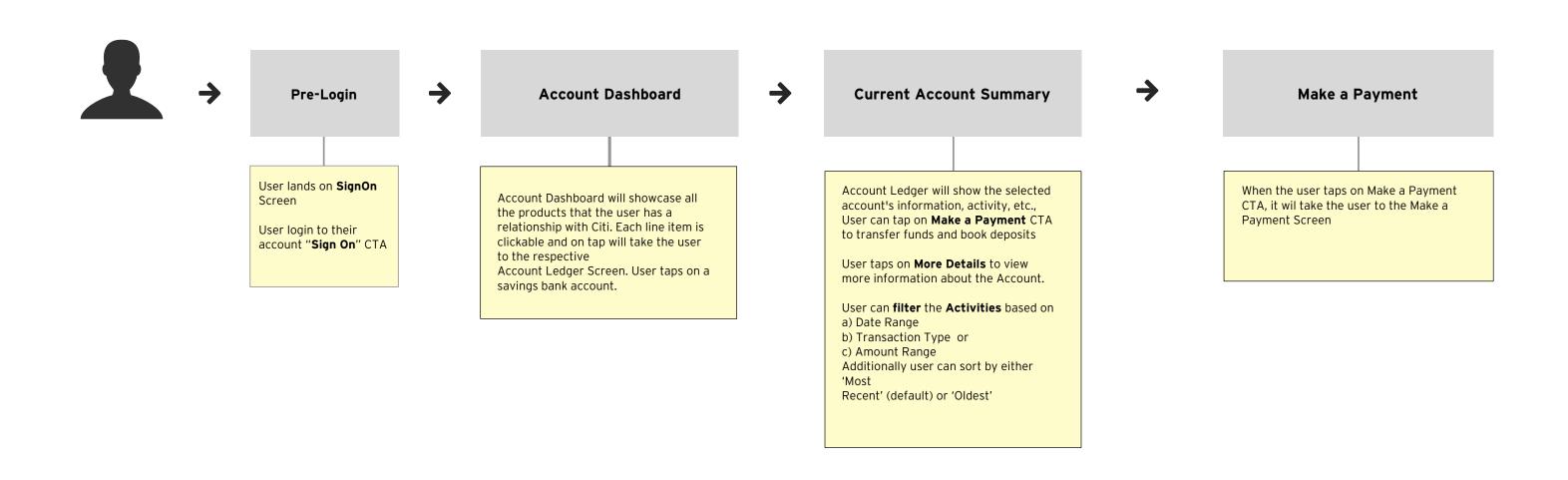
## 4.1.5 Current Account - Date Range View

Search Filter - Date Range View



# 5.0 CREDIT CARD - USER JOURNEY

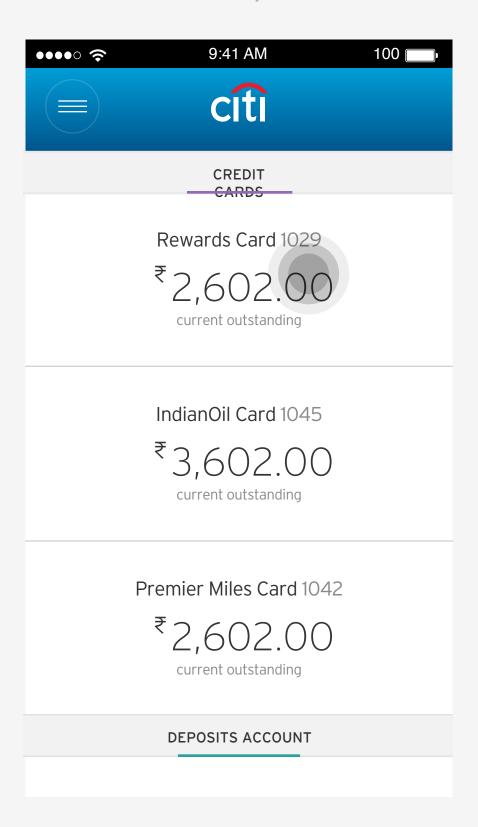
## 5.0.1 Credit Card - User Journey



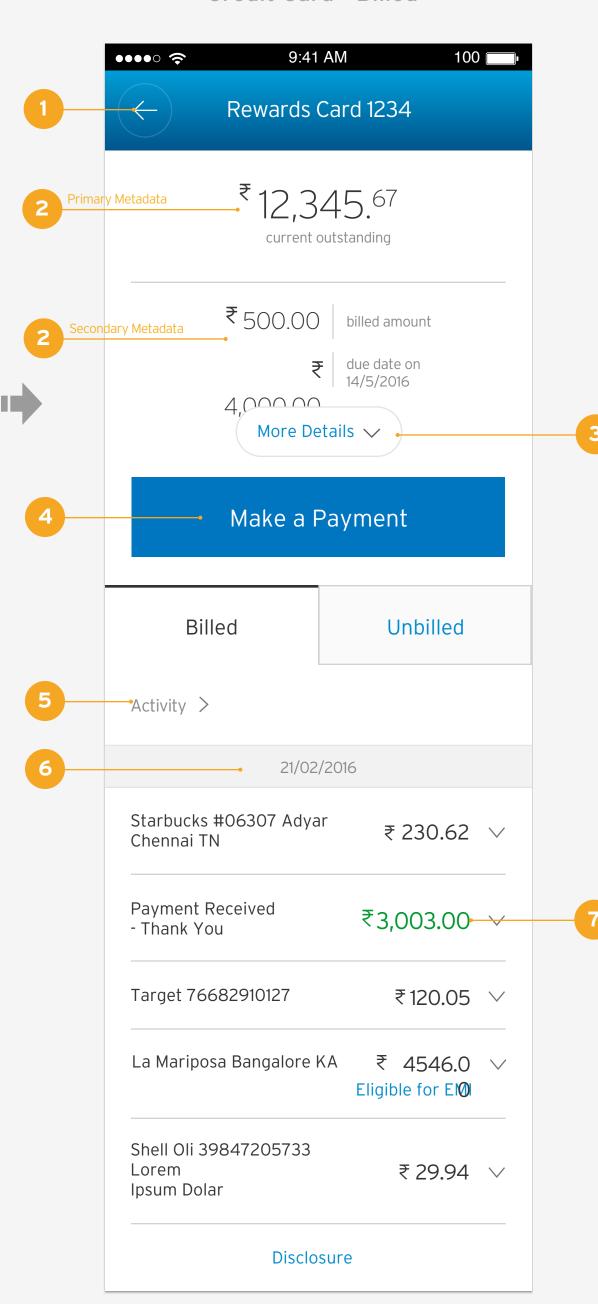
# 5.1 CREDIT CARD LEDGER

#### 5.1.1 Credit Card / Billed

Account Summary - Credit Card



#### Credit Card - Billed

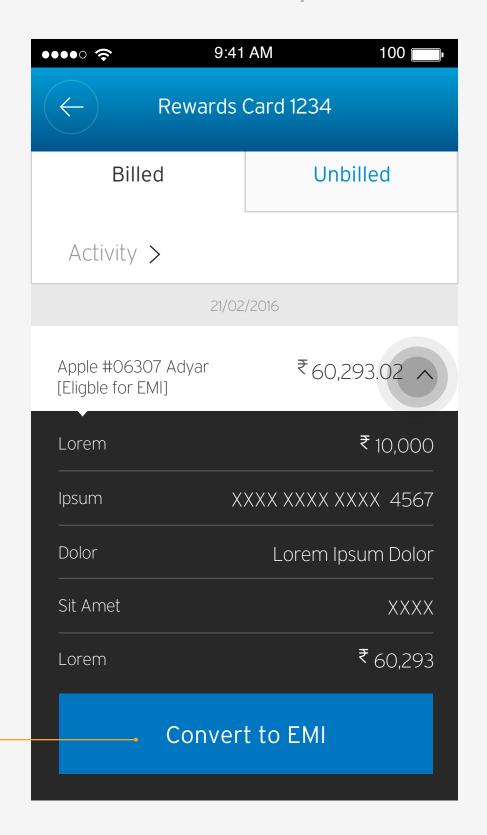


#### **Annotations**

- 1 Back onTap leads back to the dashboard page. if, the customer has only one account. If, the customer has multiple accounts, back button will be displayed.
- 2 Primary Metadata, Bank Account: This displays the "Current outstanding" balance
- 3 Secondary Metadata, Bank Account: displays the availability of "billed amount" and "due date on dd/mm/YYYY"
- 3 More Details OnTap, a drawer expands (more detail button) down and a list displays more information about the specific credit card account.
- 4 Make a Transaction OnTap, the CTA will invoke make a transaction, using savings plus account availability. This is only displayed if the account is in active state.
- **5 Activity -** OnTap, reveals details of activities on the account.
- Transaction Date The title indicates the transactions made on the date. when the user "On-scroll" upwards the date section, the transaction date will stick to the bottom-edge of the activity title and the new date will push this out and take its place.
- **7** Amount Green distinguishes the deposit amount.

## 5.1.2 Credit Card - Activity

#### Credit Card Activity Screen



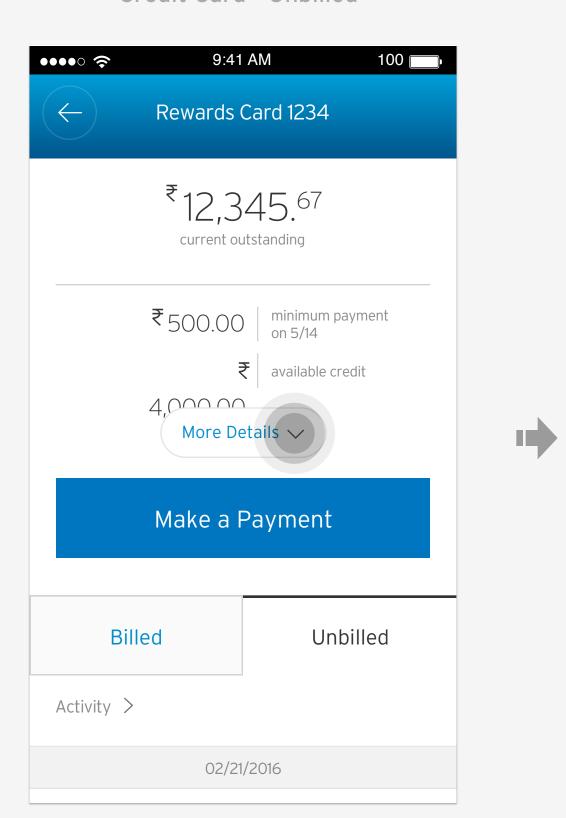
Interactions: on Tap, the drawer will close, a detailed view of the transaction is shown.

#### **Annotations:**

1 Convert to EMI - This is the primary CTA, if applicable for the current transaction.

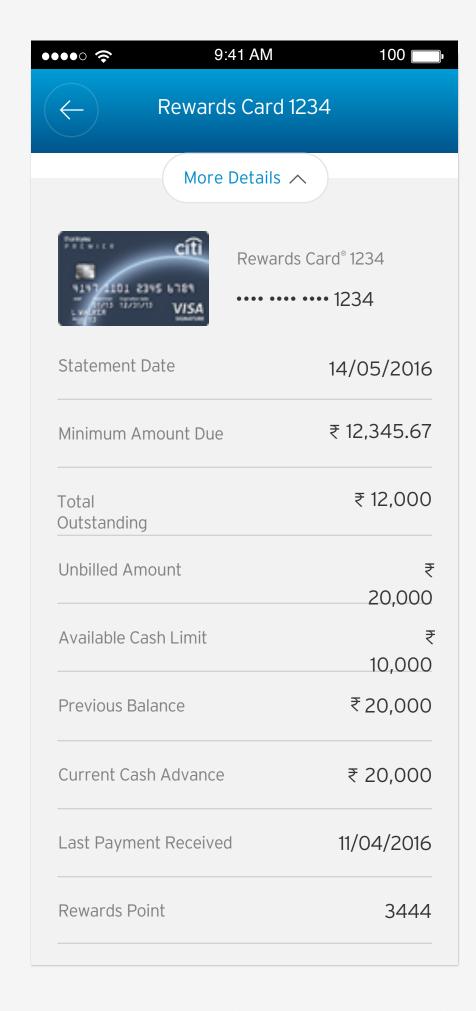
#### 5.1.3 Credit Card - Unbilled & More Details view

Credit Card - Unbilled



Interaction: In the drawer's closed state, on Tap it will open the drawer and display the details of the savings account

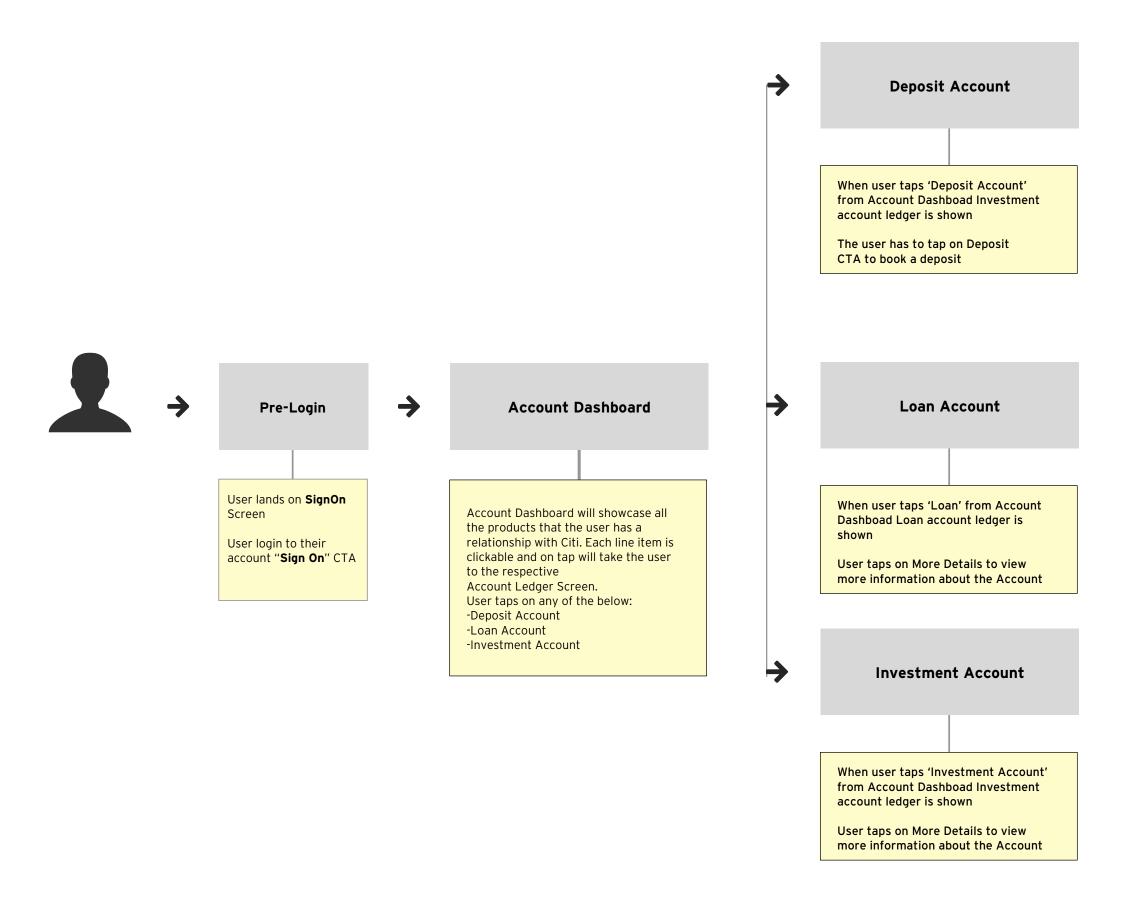
Credit Card - More Details view



**Interaction:** More Details. OnTap, the drawer will close

# 6.0 DEPOSIT, LOAN & INVESTMENT - USER JOURNEY

## 6.0 Deposit, Loan & Investment - User Journey

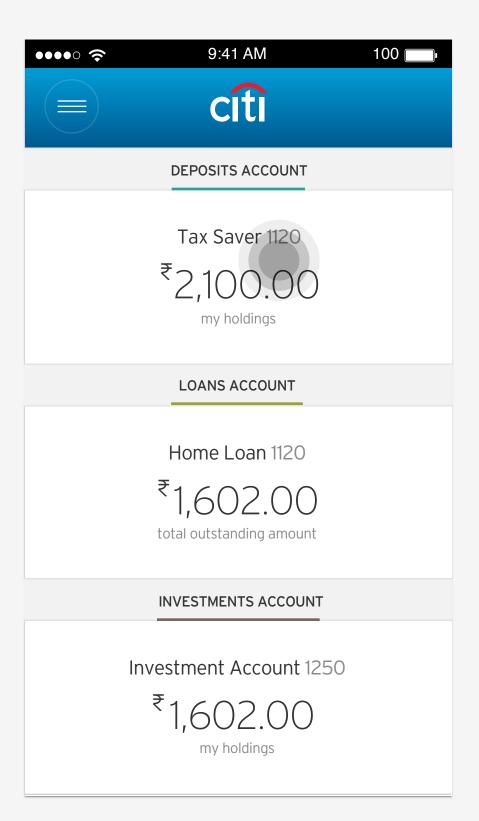




# 6.1 DEPOSIT ACCOUNT

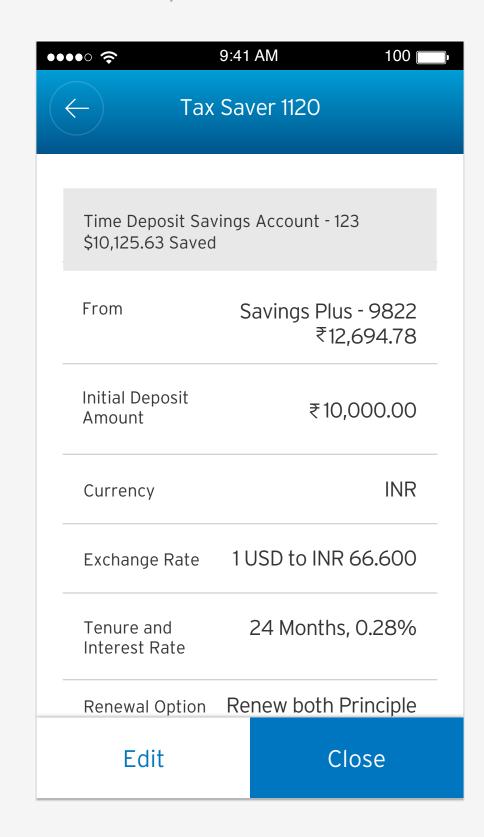
### 6.1.1 Deposit Ledger

Deposit Account



Interaction: on Tap will open a new screen and display the details of the deposit account.

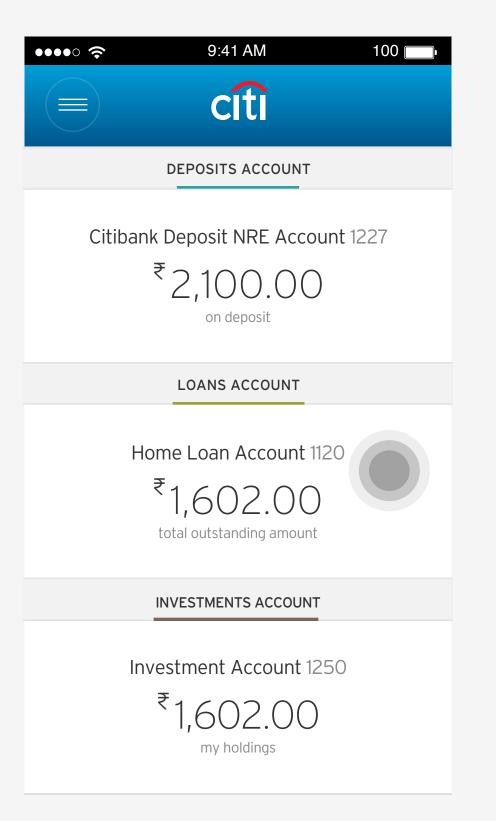
Deposit - Tax Saver



# 6.2 LOAN ACCOUNT

## 6.2.1 Loan Account & Ledger

Loan Account - Home Loan



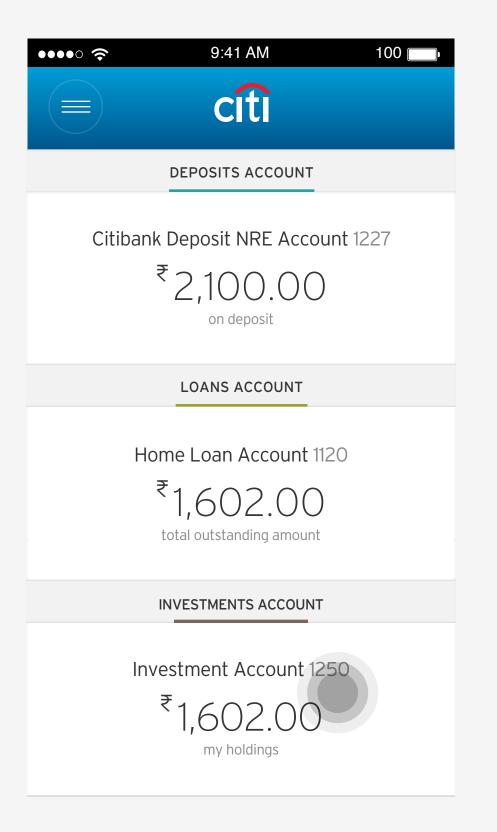
Home Loan Screen

9:41 AN					
	Home Loan Accounts9147  Loans Details				
Account Opening Date	24-Oct-2015				
Sanctioned Loan Amount	₹ 3,58,100.00				
Disbursed Amount	₹ 3,48,120.00				
Sanctioned Tenure	₹20,000				
Current Rate of Interest	9.65%				
Interest Type	Variable				
Mode of Repayment	SI				
Current Outstanding	₹12,694.78				

# 6.3 INVESTMENTS ACCOUNT

#### 6.3.1 Investments

#### Investments



#### Investments - Detail

