

CITIBANK INDIA GLOBAL MOBILE APP

ATM/BRANCH LOCATIONS | Version : v0.2

Date : 01.06.2016

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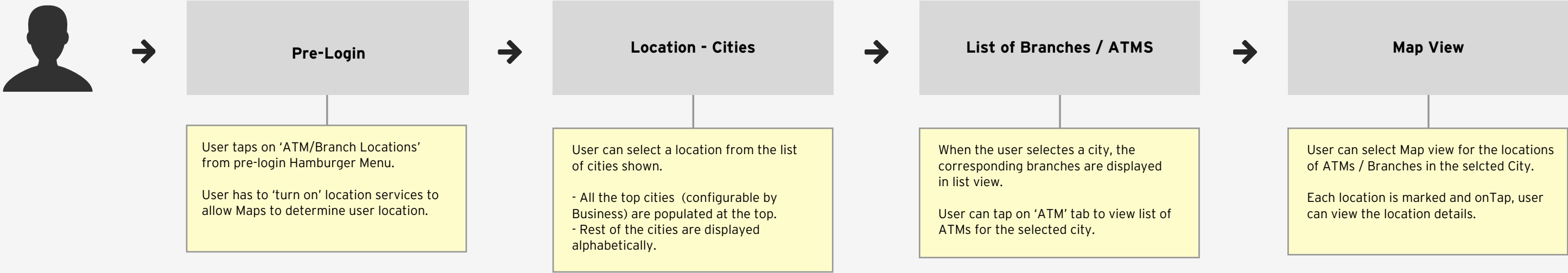
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Change Log

Version	Date	Description
v0.1	12-05-2016	Document is created
v0.2	1-06-2016	page 11: Added screen for Branch details and Branch services

1.1 ATM / BRANCH LOCATIONS - USER JOURNEY

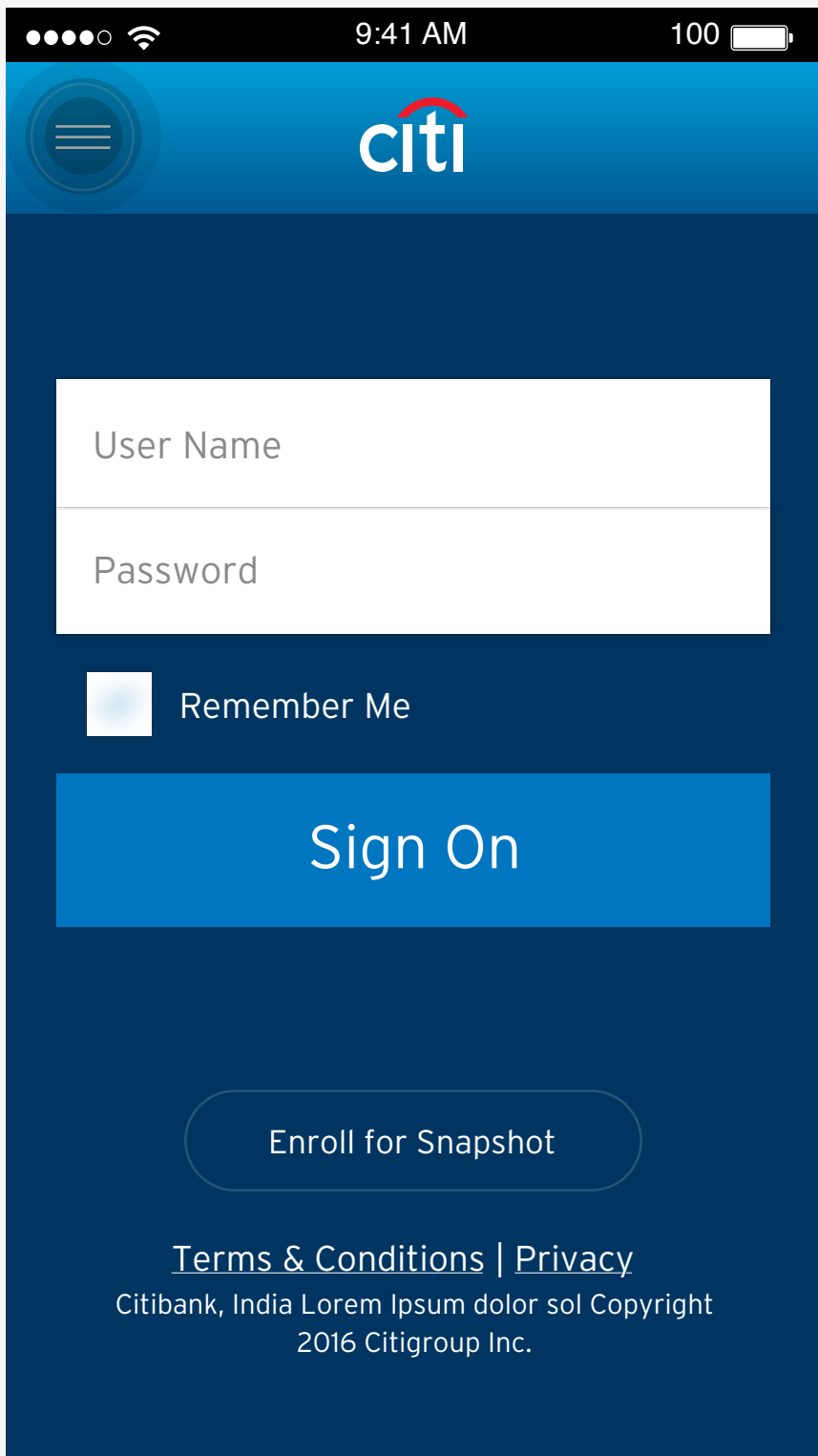
1.1.1 ATM / Branch Locations - User Journey



1.2 ATM / BRANCH LOCATIONS - INTERACTIONS & ANNOTATIONS

1.2.1 ATM / Branch Locations - Location Services Disabled & City Selection

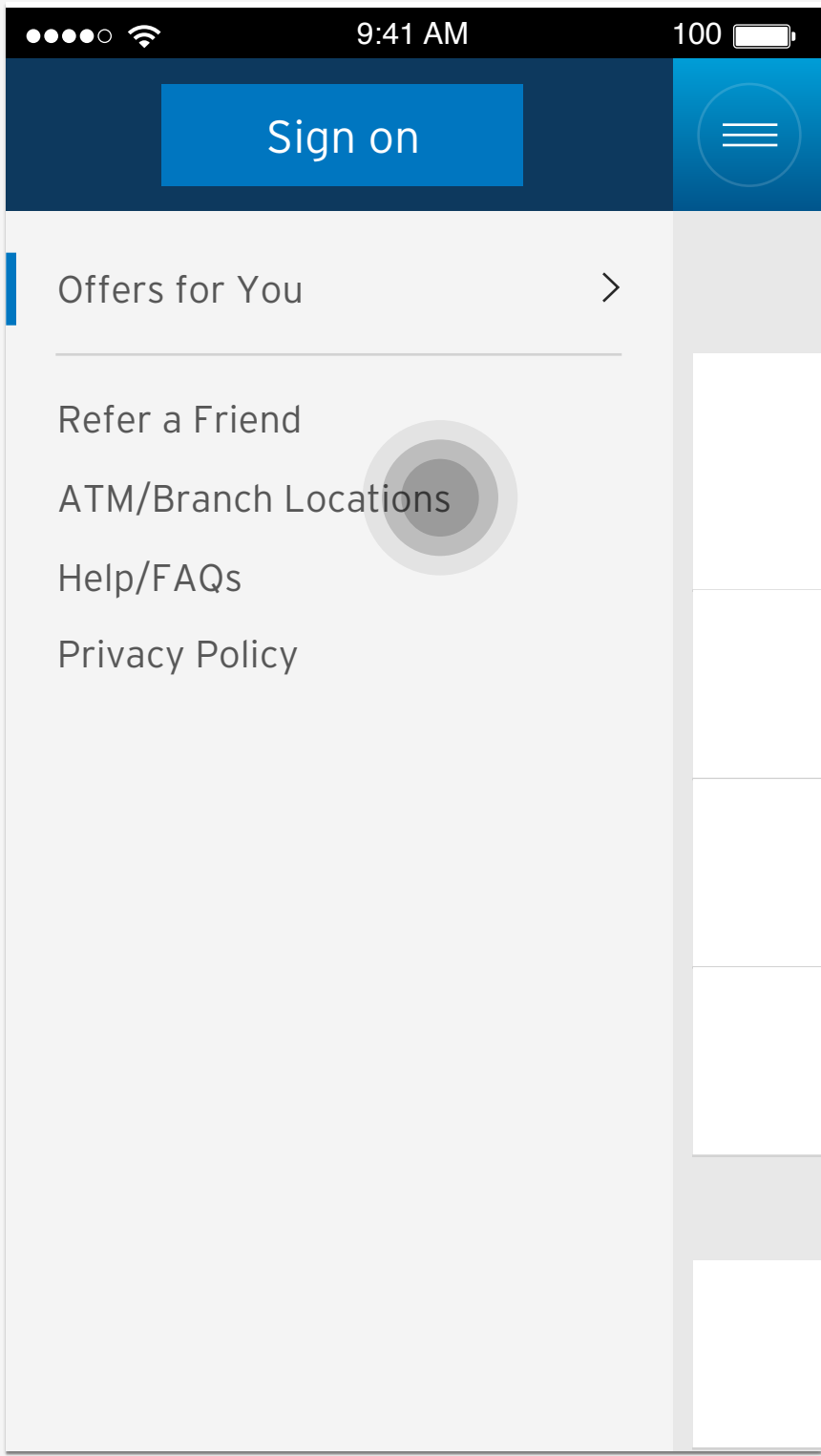
Pre-login



Description: User can access 'ATM/Branch Locations' from the 'Hamburger Menu'.

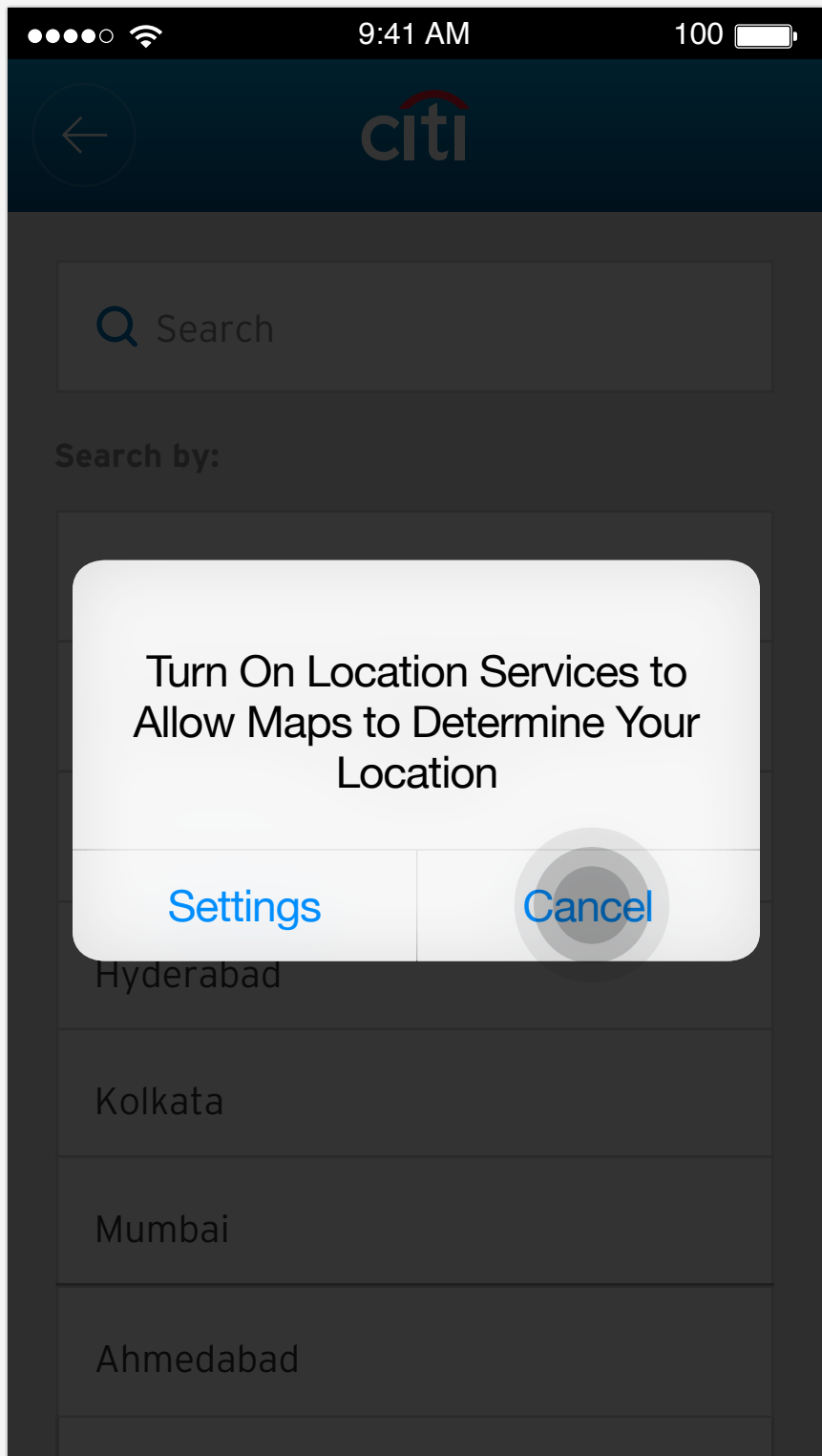
Interaction: onTap opens Hamburger Menu.

Hamburger Menu



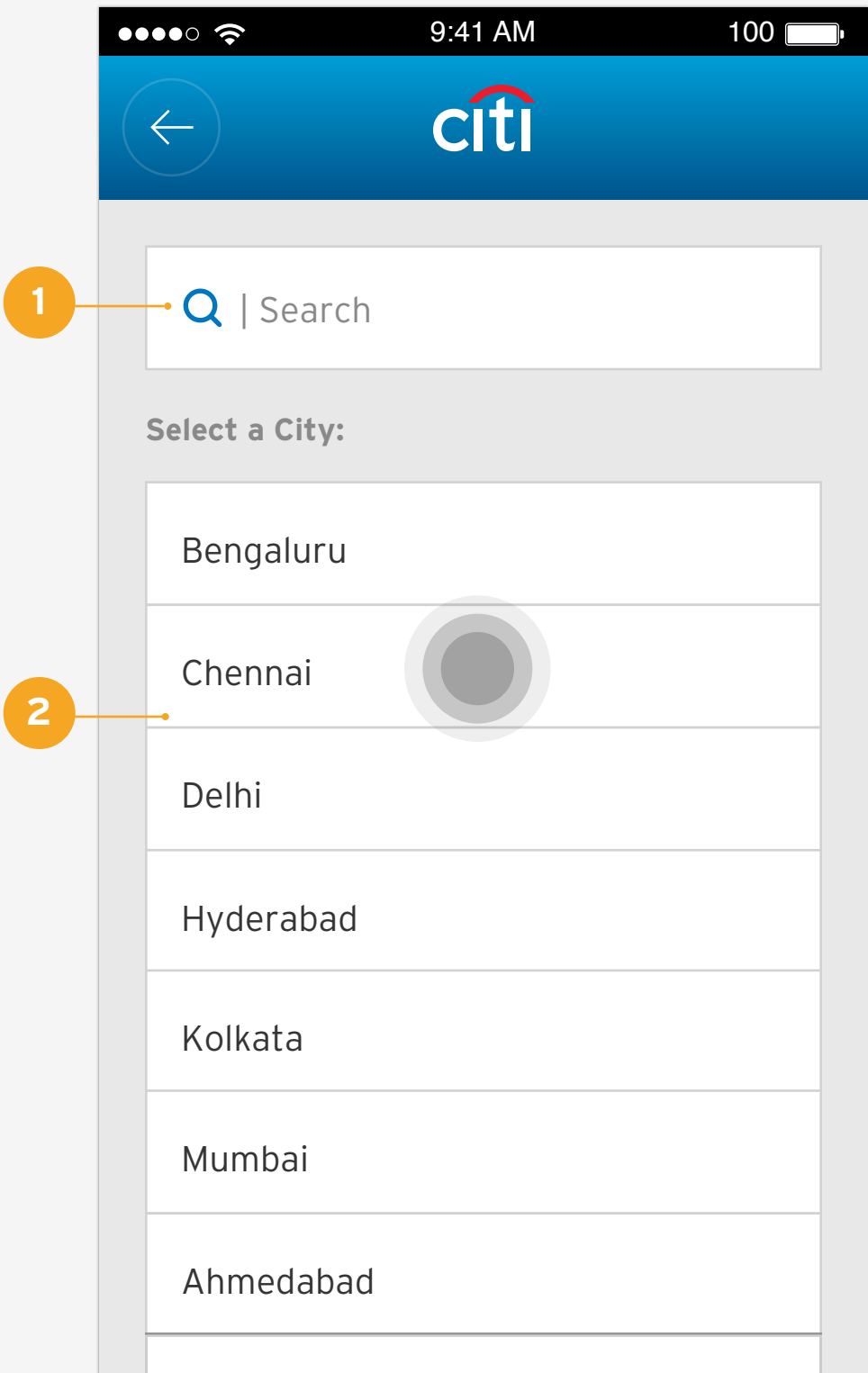
Interaction: onTap 'ATM/Branch Locations' leads to 'Turn on Location' overlay.

Turn on Location



Interaction: onTap 'Settings' CTA, user can turn on location services in their device to allow maps in order to determine the location.

City Selection

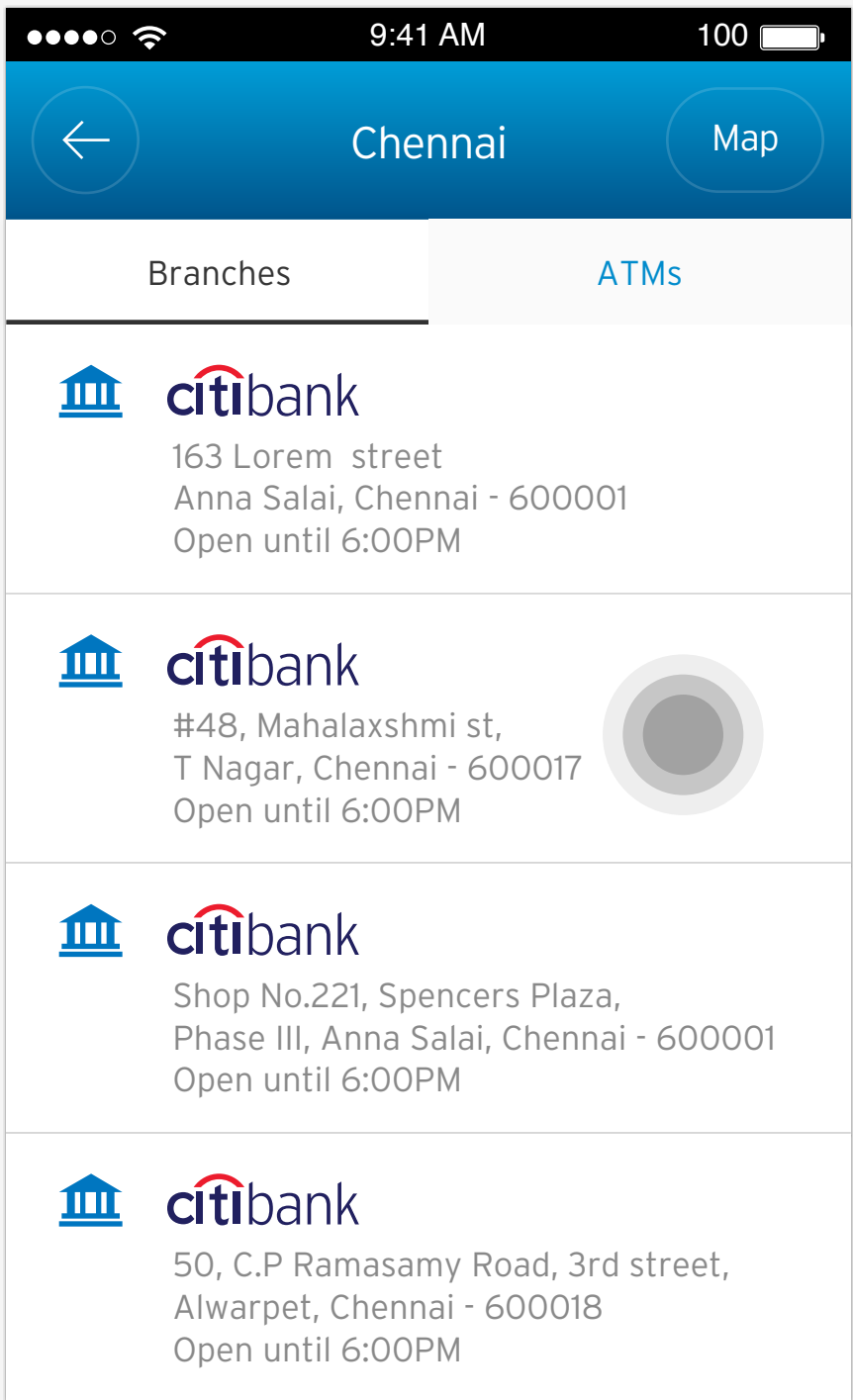


Annotations:

- 1 'Search' - onTap, user can search cities with predictive search feature.
- 2 Top cities (configurable by Business) are listed above and rest of the cities are arranged alphabetically below them.

1.2.2 ATM / Branch Locations - Location Disabled (Contd)

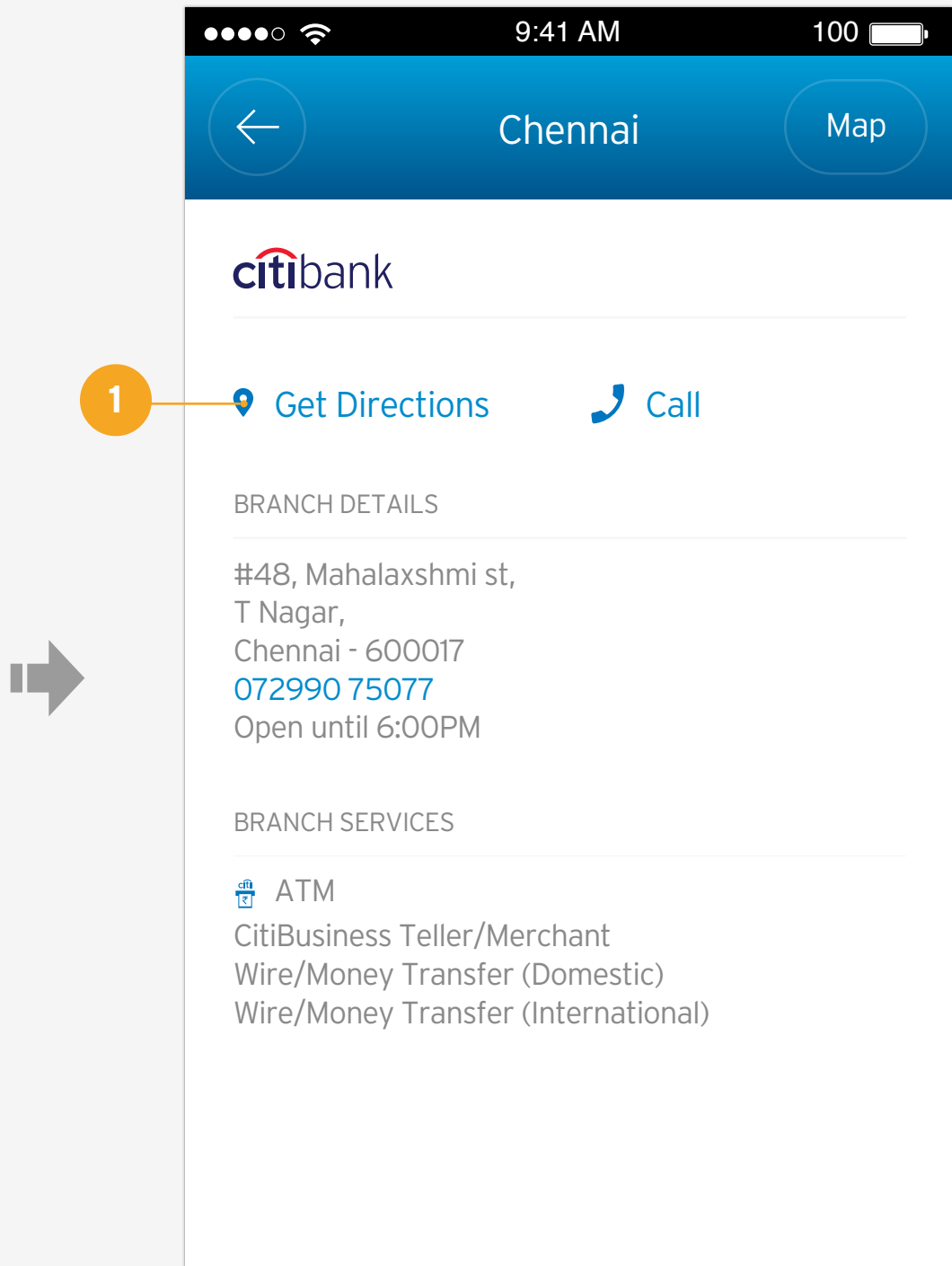
List View - Branches



Description: User can tap and view either ATMs or branches list for the selected city.

Interaction: onTap leads user to detail view of selected branch

Location Detail - Branch

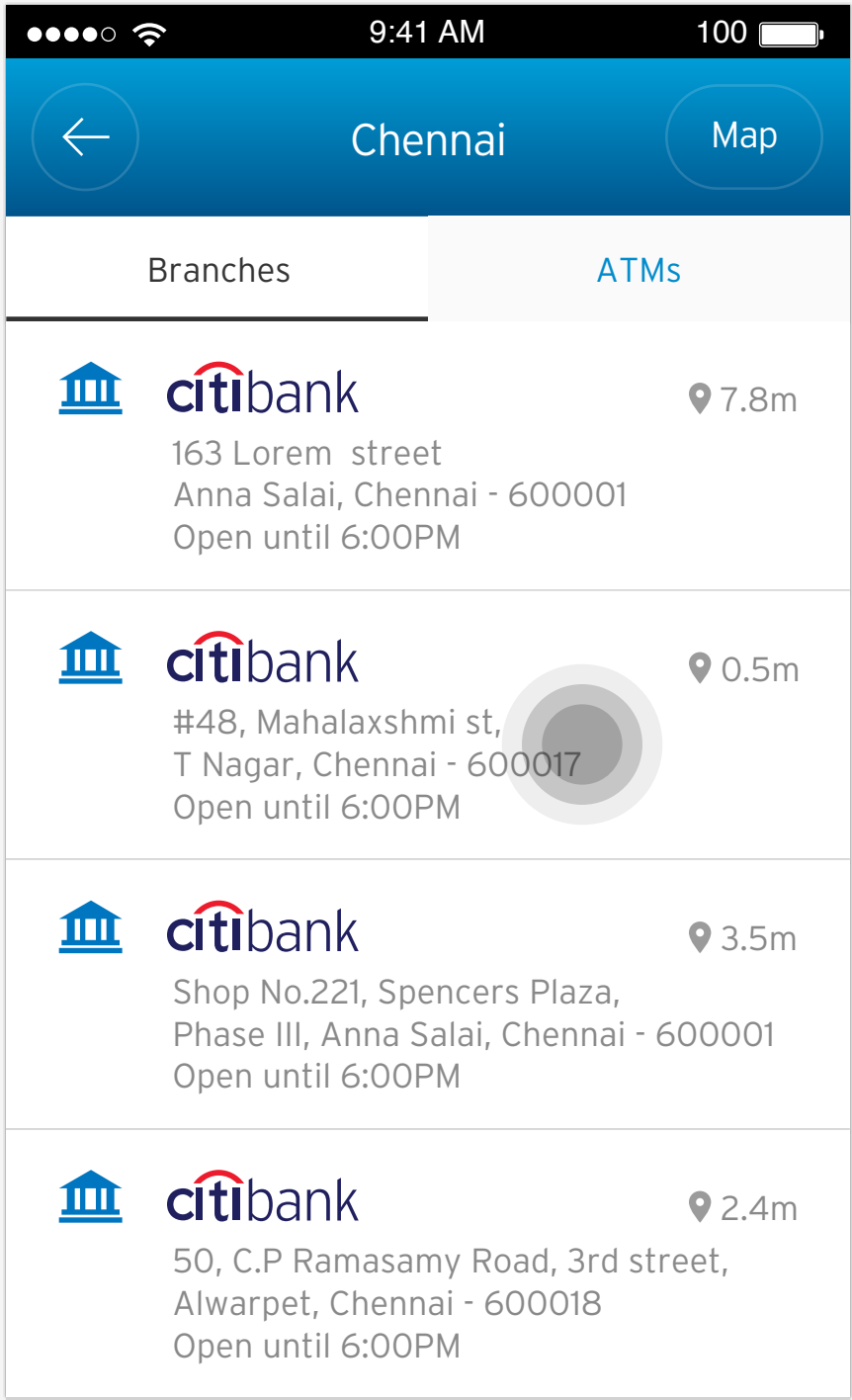


Description: Detail view shows the location of branches for the selected city.

1 Annotation: onTap 'Get Directions' CTA leads user to 'turn on' the location settings.

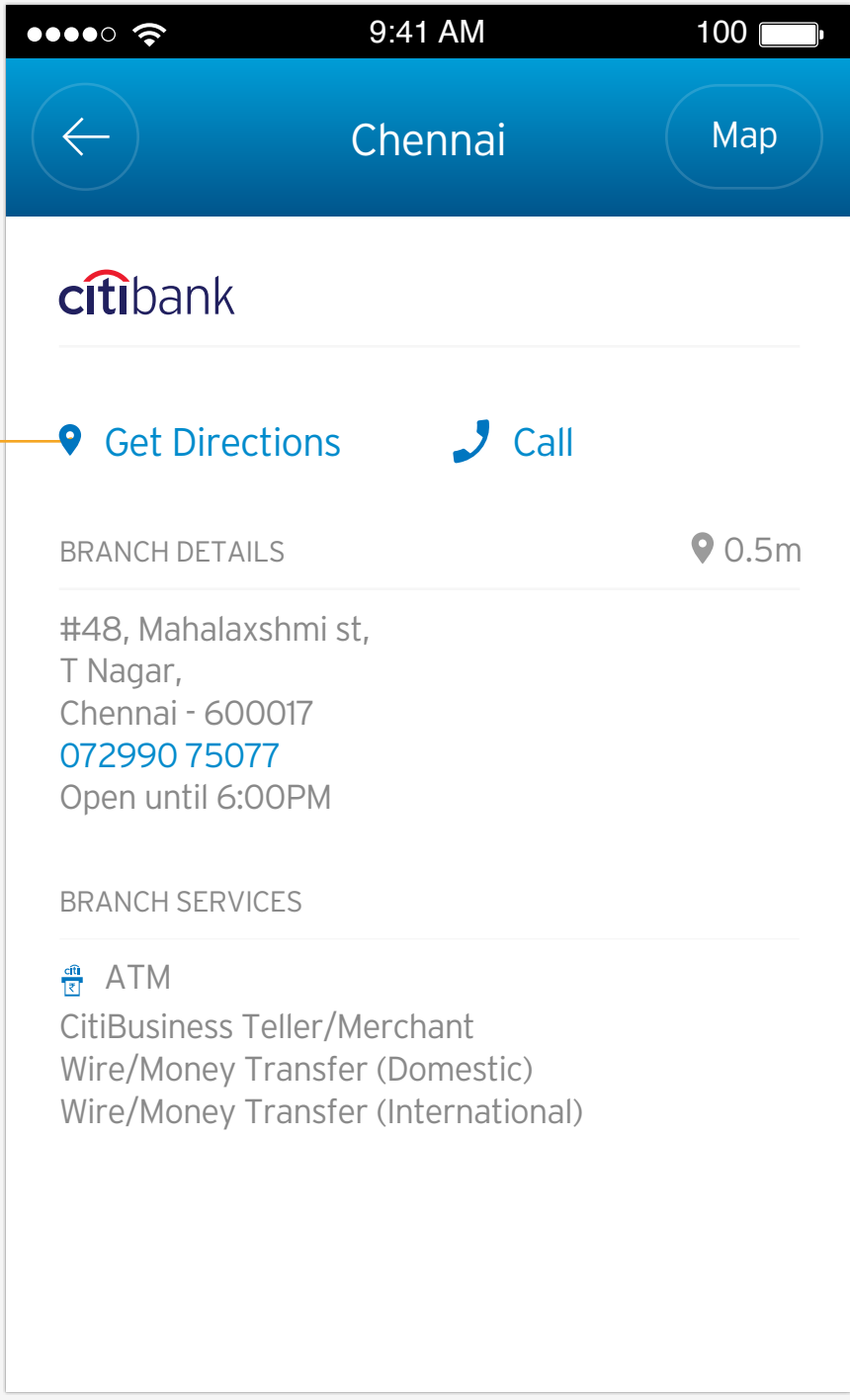
1.2.3 ATM / Branch Locations - Location Services Enabled

List View - Branches



Interaction: onTap leads user to view branch location in detail.

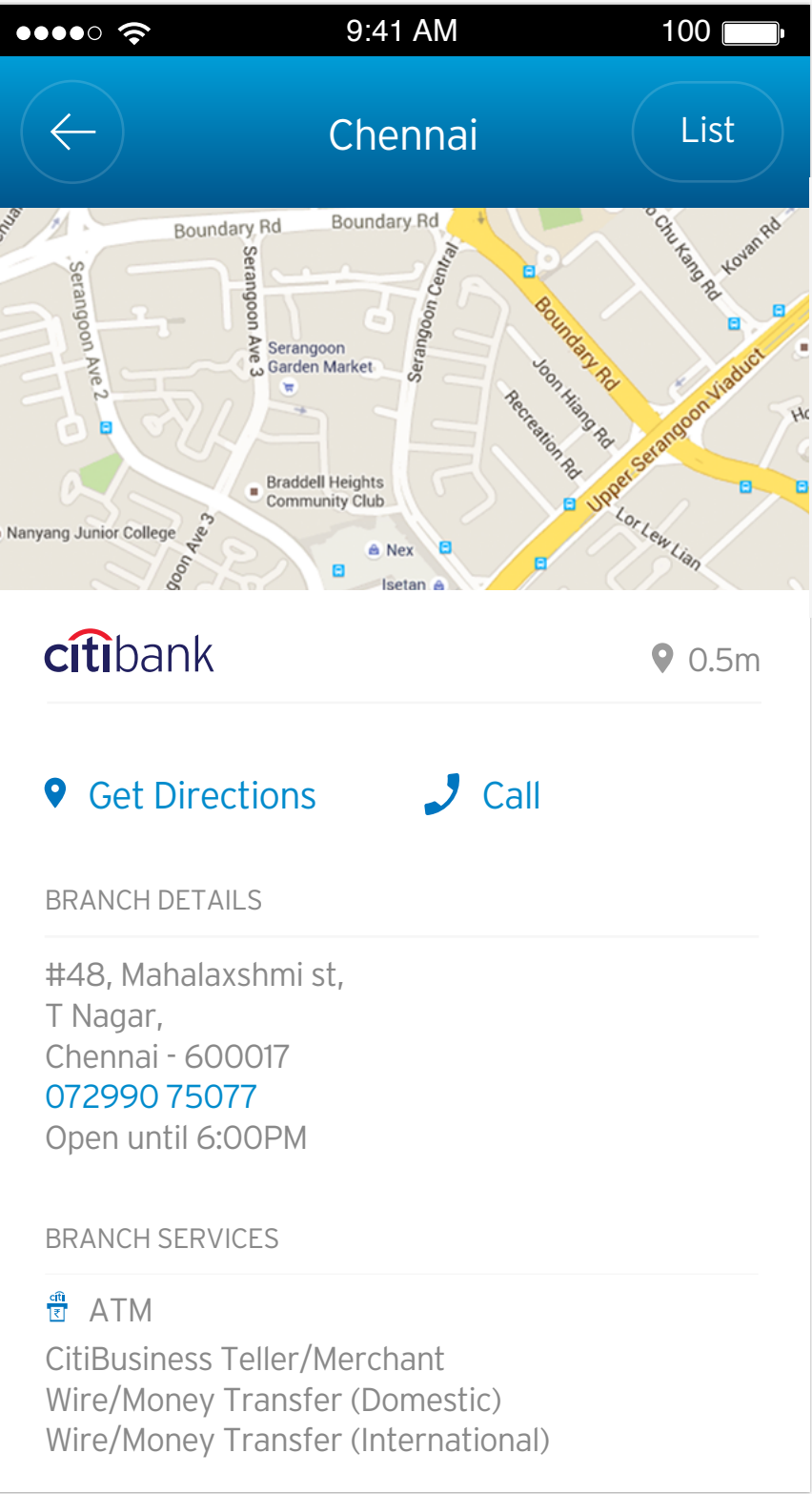
Location Detail



Description: Detail view shows the location of the branch for the selected city in detail.

1.2.5 ATM / Branch Locations - Branch & ATM Detail View

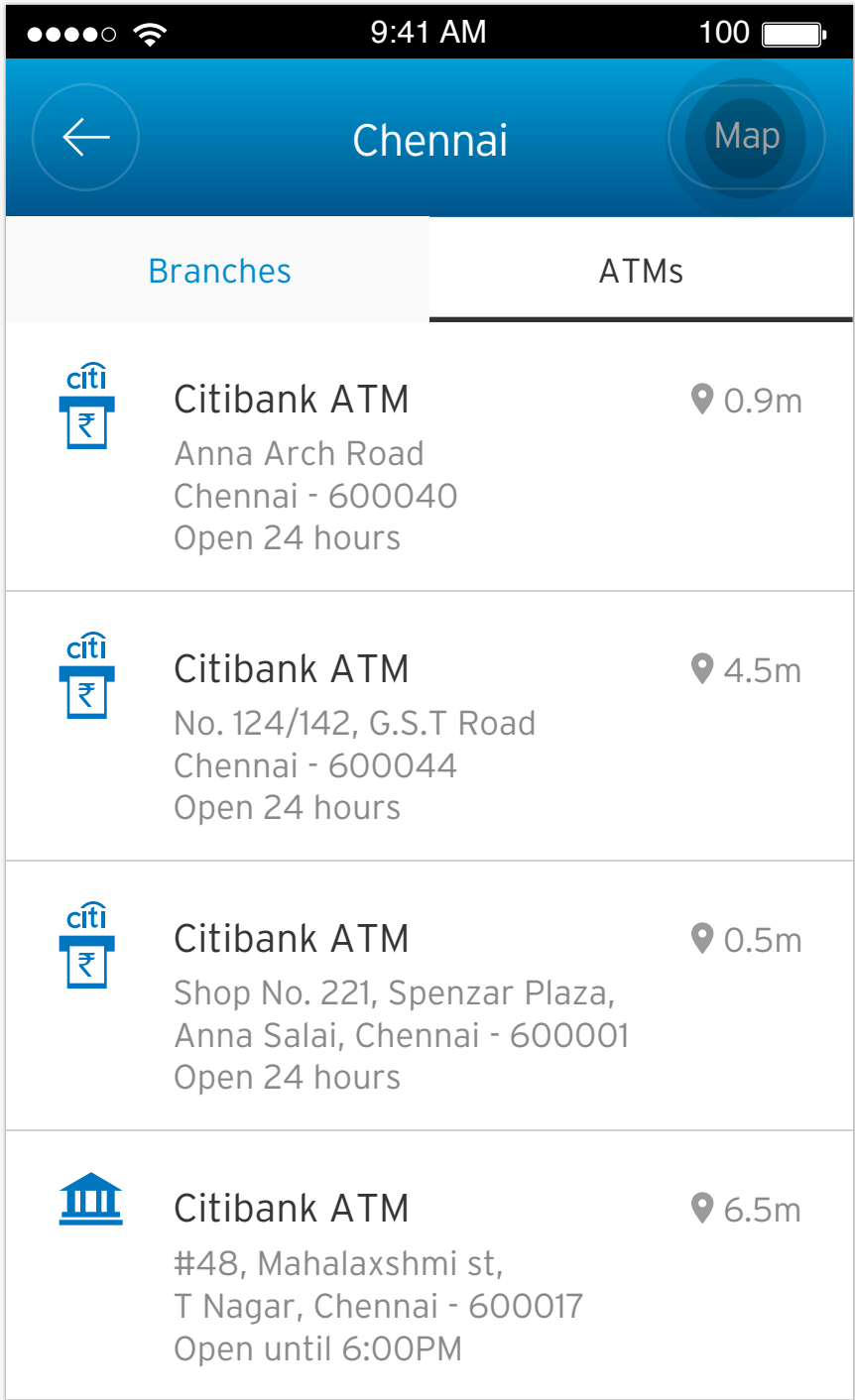
Map View - Branch Details



Description: User can view detail of the selected Branch location with branch services such as ATM.

1.2.4 ATM / Branch Locations - Location Enabled & Map View

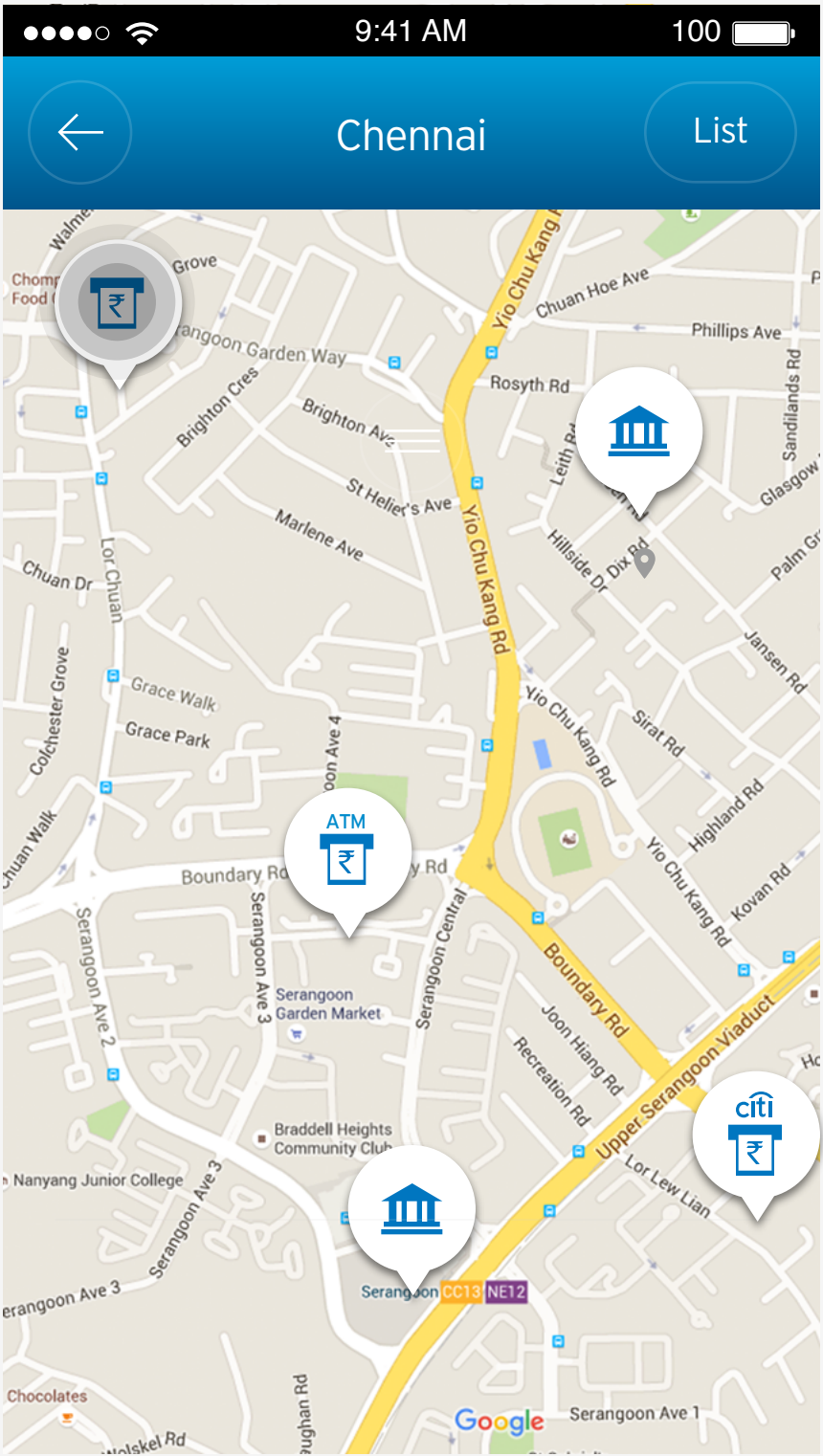
List View - ATMs



Description: User is shown list of ATMs for the selected city.

Interaction: onTap 'Map' leads user to 'Map View'.

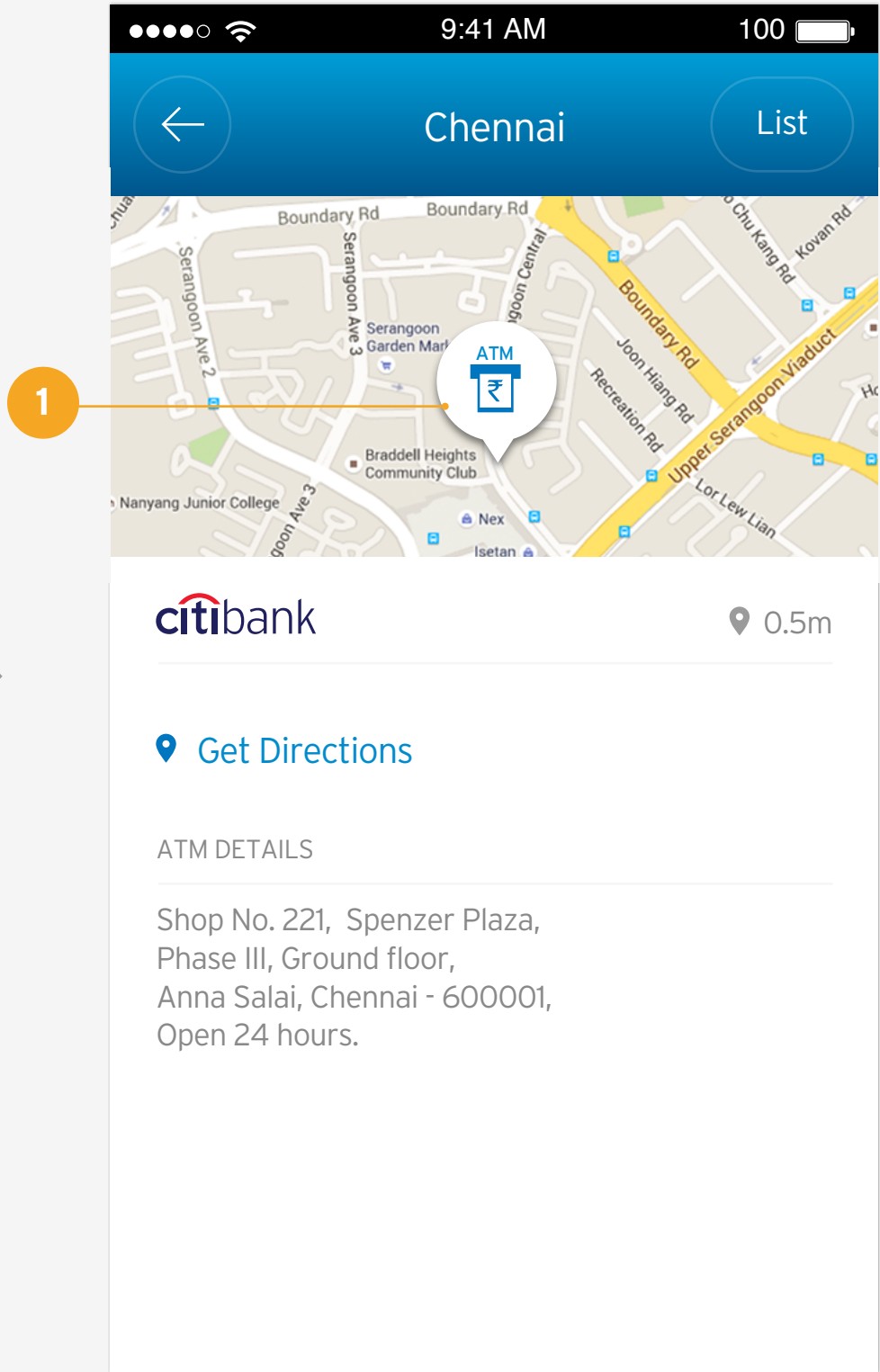
Map View



Description: Map view shows all the ATMs and branches for the selected city.

Interaction: onTap 'Pointer' leads user to 'Map View - Detail'

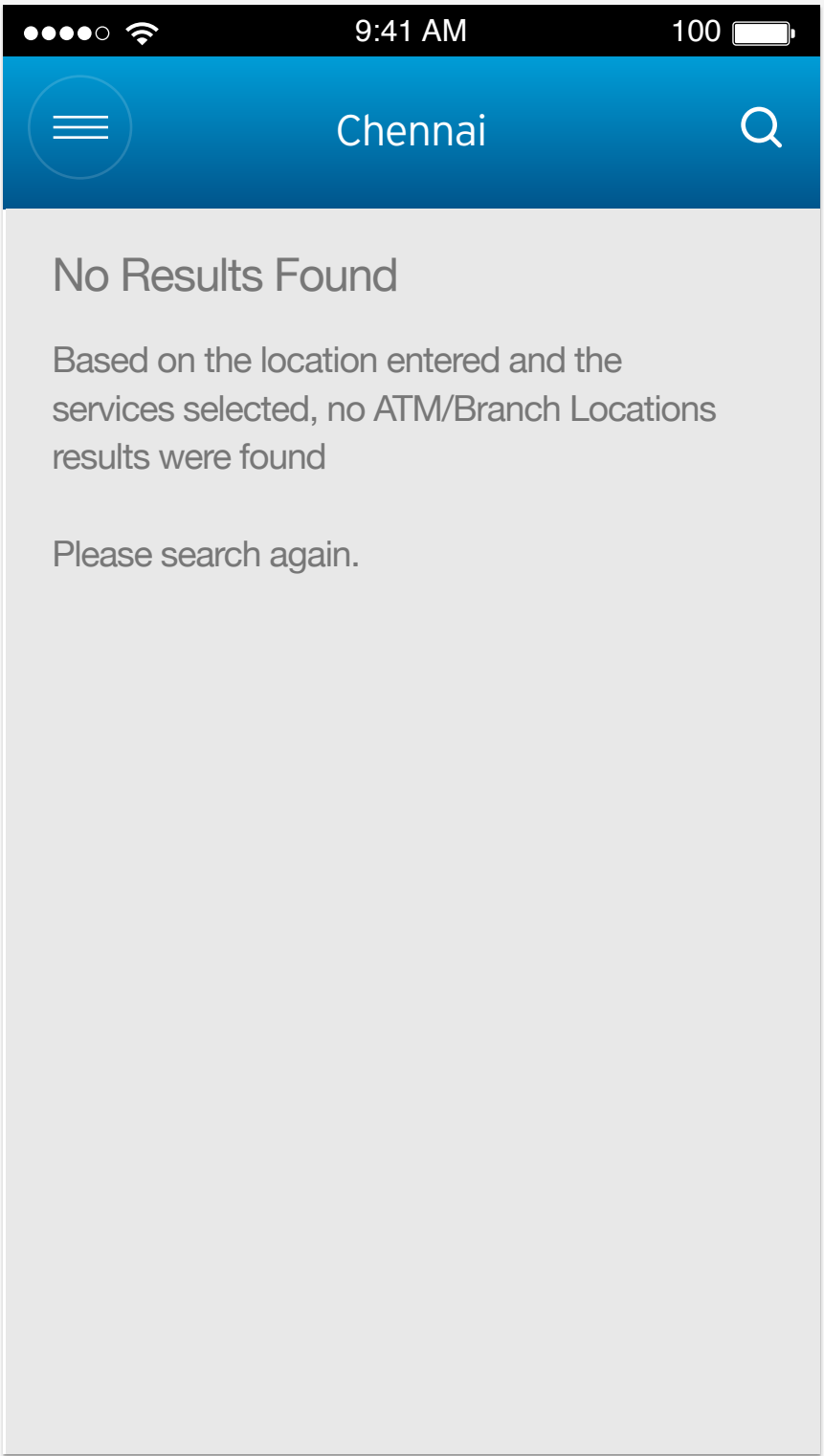
Map View - Detail



Description: User can view detail of the selected ATM location.

1 Annotation: Pointer indicates the location of the selected ATM.

No Results



Description: If there are no ATMs / Branches in the selected location, message will be displayed.