CITIBANK INDIA GLOBAL MOBILE APP

DEPOSITS | Version : v0.3

Date : 23.05.2016

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Table of Contents

Change Log 4

1.1 Fixed Deposit - User Journey 5

1.1.1 Fixed Deposit - Book a Deposit - User Journey 6

1.2 Fixed Deposit - Interactions & Annotations 7

1.2.1 Deposits - Interaction through Hamburger Menu 8

1.2.2 Book a Deposit - Fixed Deposits Interactions 9

1.2.3 Book a Deposit - Interact through Hamburger menu 10

1.2.4 Fixed Deposit - Account Selected & Interest Type selection 11

1.2.5 Fixed Deposits - Interactions (Contd) 12

1.2.6 Fixed Deposit - Amount Entered & Maturity Instruction 13

1.2.7 Fixed Deposit - Review & Confirmation Screen 14

1.2.8 Fixed Deposit - Error Screen 15

2.1 Multi Deposit - User Journey 16

2.1.1 Multi Deposit - Book a Deposit - User Journey 17

2.2 Multi Deposit - Interactions & Annotations 18

2.2.1 Book a Deposit - Multi Deposit Interactions 19

2.2.2 Multi Deposit - Account Selection and Type of Interest 20

2.2.3 Multi Deposit - Tenure Selection 21

Table of Contents (Contd)

2.2.4 Multi Deposit - Amount Entered & Maturity Instruction 22
2.2.5 Multi Deposit - Review & Confirmation Screen 23
3.1 Recurring Deposit - User Journey 24
3.1.1 Recurring Deposit - Book a Deposit - User Journey 25
3.2 Recurring Deposit - Interactions & Annotations 26
3.2.1 Book a Deposit - Recurring Deposit Interactions 27
3.2.1 Recurring Deposit - Account Selected & Amount Entered 28
3.2.2 Recurring Deposit - Review and Confirmation Screen 29
4.1 Tax Saver Deposit - User Journey 30
4.1.1 Tax Saver Deposit - Book a Deposit - User Journey 31
4.2 Tax Saver Deposit - Interactions & Annotations 32
4.2.1 Book a Deposit - Tax Saver Interactions 33
4.2.1 Tax Saver Deposit - Account Selected & Amount Entered 34
4.2.2 Tax Saver Deposit - Review and Confirmation Screen 35
5.1 More About Deposit and Interest Rate Charts 36
5.1.1 **Interest rates - Fixed / Multi / Recurring / Tax Saver Deposits & More About Deposits** 37

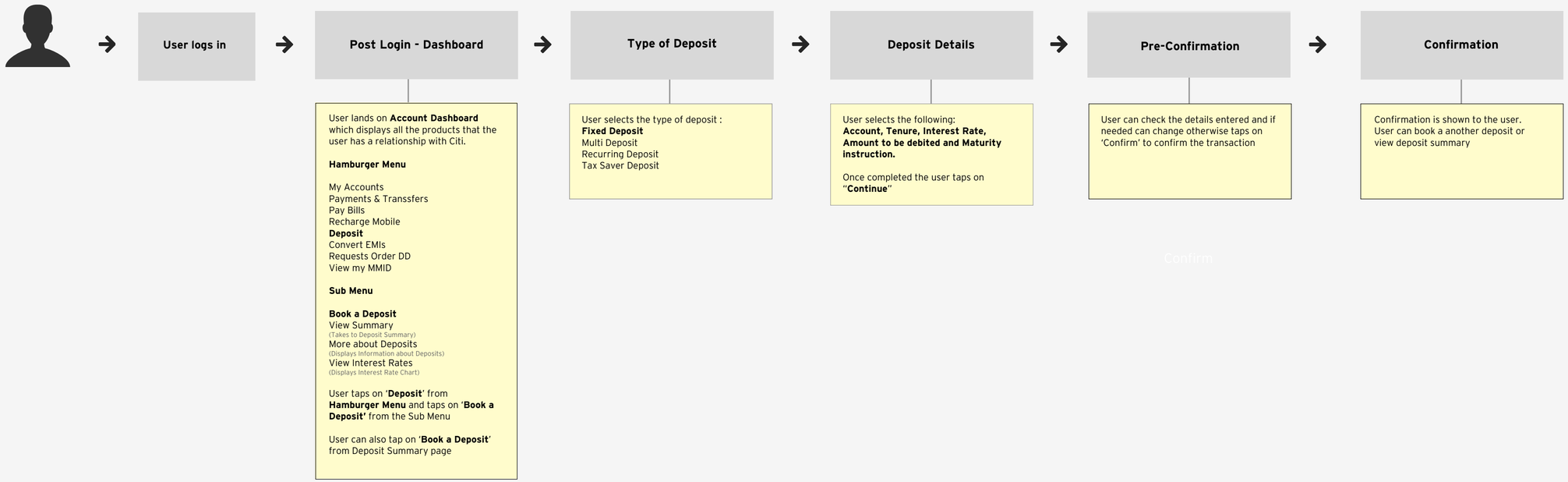
Change Log

Version	Date	Description
V0.1	29-04-2016	• Added Screens for Book a Deposit • Added Screens for 'Fixed , Multi , Recurring and Tax Saver Deposit'
V0.2	17-05-2016	• Updated as per client feedback
V0.3	23-05-2016	• Updated as per client feedback for prototyping

1.1 FIXED DEPOSIT - USER JOURNEY

PRIVATE AND CONFIDENTIAL

1.1.1 Fixed Deposit - Deposit - User Journey

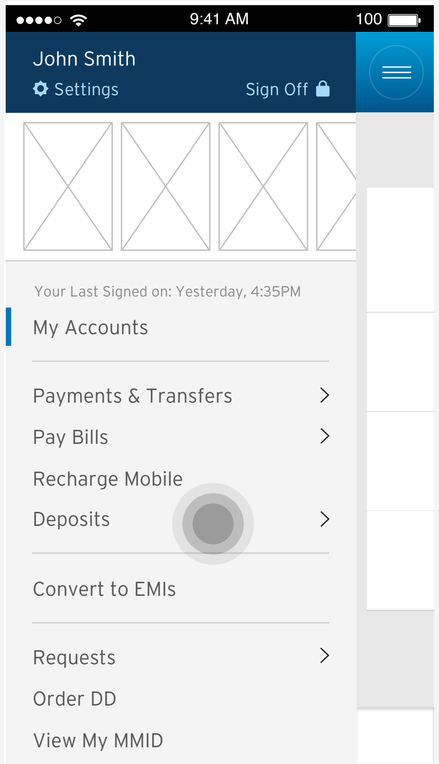


1.2 FIXED DEPOSIT - INTERACTIONS & ANNOTATIONS

PRIVATE AND CONFIDENTIAL

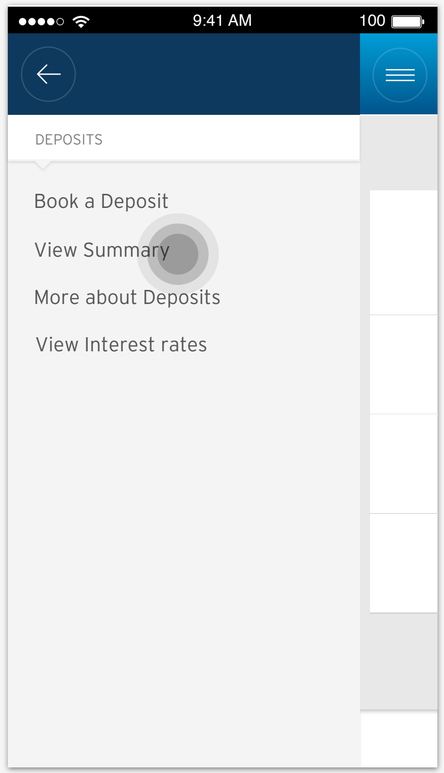
1.2.1 Deposits - Interaction through Hamburger Menu

Hamburger Menu - Deposits



Annotation/Interaction: To open a deposit

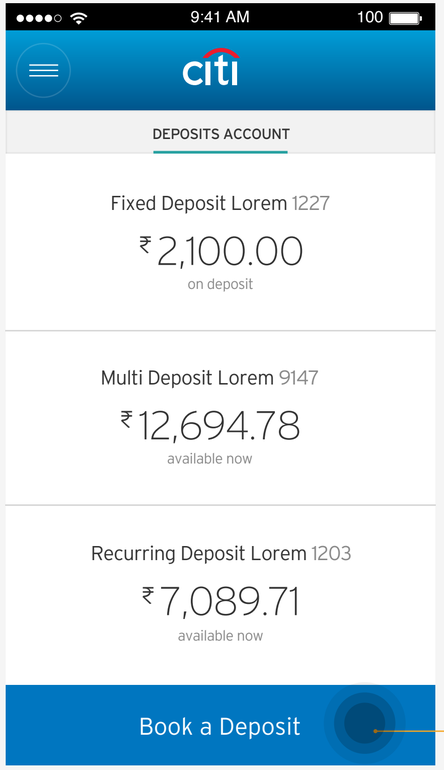
Hamburger Menu - View Summary



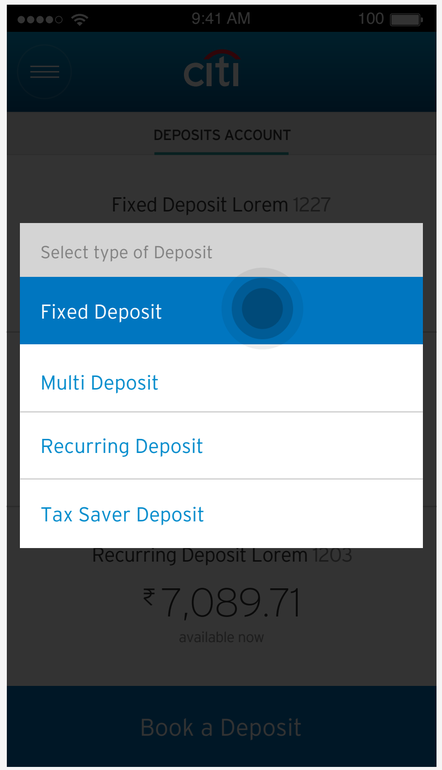
Overview: onTap 'View summary' leads to summary of 'Deposit Account'

1.2.2 Book a Deposit - Fixed Deposits Interactions

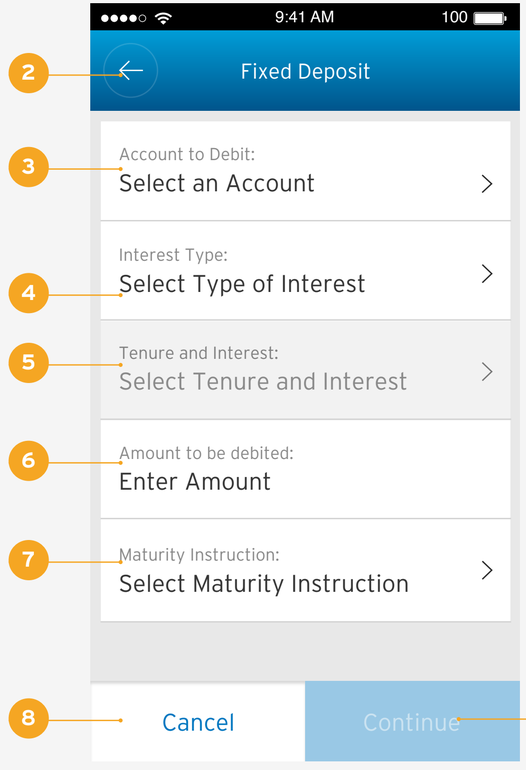
Deposits Account



Choose Deposit



Fixed Deposit



Annotation/Interaction:

1 **Book a Deposit -** Primary CTA to open the account overlay

Note : CTA - Call To Action

Overview: Types of deposits

Description:

- Fixed Deposit has been optimized to create a clearer path for users to add a fixed deposit.
- Way-finding has been improved by:

(a) Implementing iconography to show user the flow of the transaction.

(b) Altering the order of the 'Account to Debit' and 'Selecting Tenure & Interest' fields

(c) Clarifying Maturity Instruction type to the user.

Annotation/Interaction:

2 **'Back' Button:** On-click, transitions back to the previous page

3 **Account to Debit Tile:** Displays the account from which the amount will be drawn. onTap user is taken to a list of their current eligible accounts to make a transfer

4 **Interest Type:** User can select the type of interest (Simple and Compound Interest)

5 **Tenure & Interest Tile:** Its in disabled state. Displays the tenure and interest rate, once the user selects the type of interest.

6 **Amount Tile:** Displays the amount that will be transferred. User is presented with the ability to change the amount.

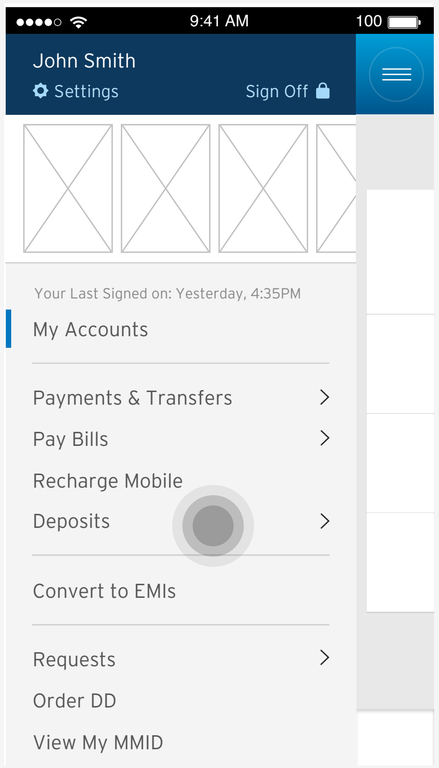
7 **Maturity Instruction:** User is presented with the ability to add remarks.

8 **Cancel:** User can clear the fields/inputs entered by choosing cancel. Cancel / Clear Transaction button clears all the inputs entered and allows the user to re-enter the details

9 **Continue:** User can continue with the transaction, once all fields are filled-in

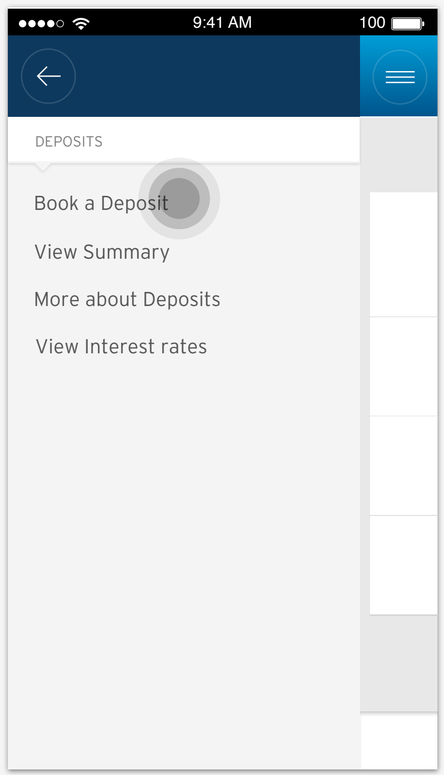
1.2.3 Book a Deposit - Interact through Hamburger menu

Hamburger Menu - Deposit



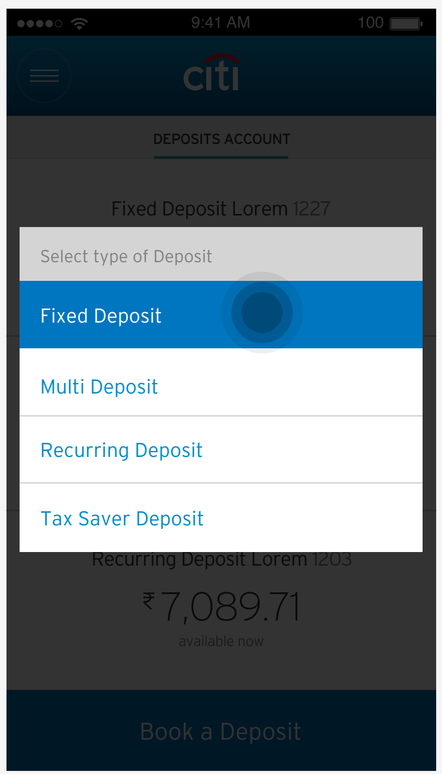
Interaction : onTap 'Deposits' leads to 'Book a Deposit'

Hamburger Menu - Book a Deposit



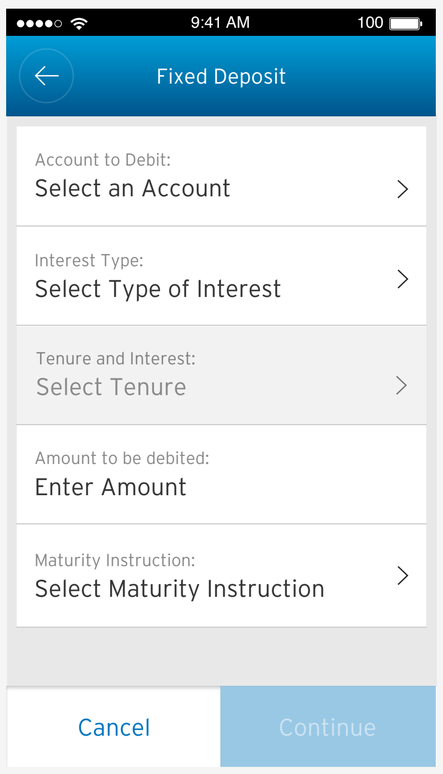
Interaction: onTap 'Book a Deposit' leads user to select type of deposits.

Choose Deposit



Interaction: onTap, leads to 'Fixed Deposits'

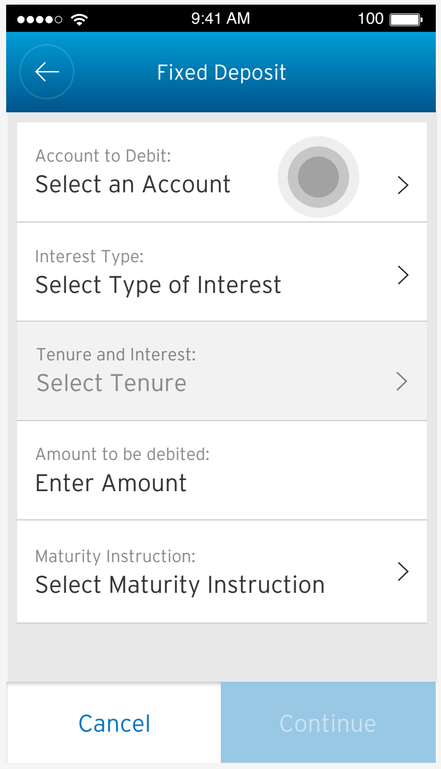
Fixed Deposit



Description: 'Contine' CTA will be enabled, once user selects and fill all the tiles.

1.2.4 Fixed Deposit - Account Selected & Interest Type selection

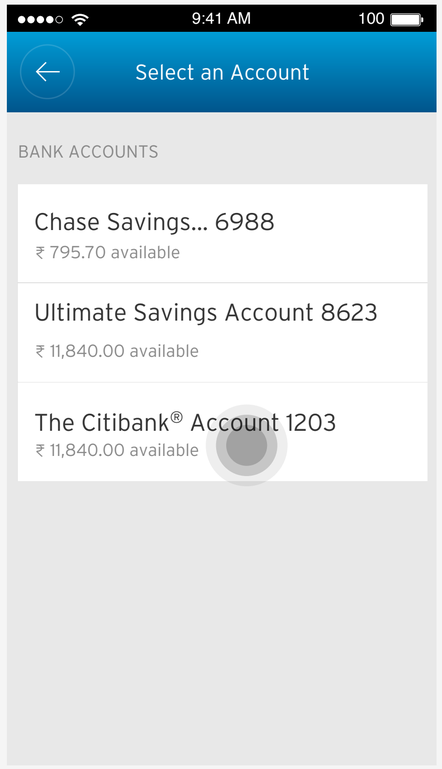
Select Account



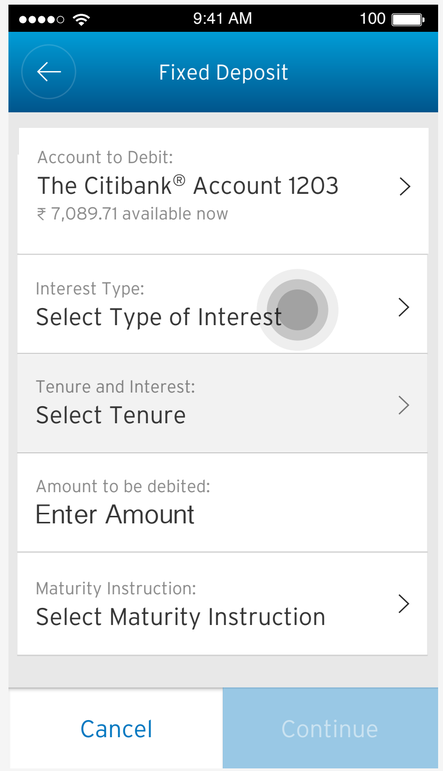
Interaction: onTap 'select an Account' leads to 'Account Selection'

Choose an account

Account Selection

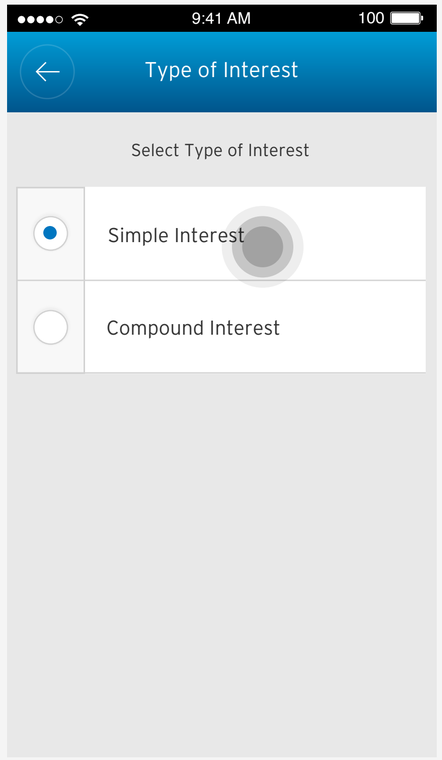


Interaction: onTap, user back to landing page of fixed deposit



Interaction: onTap leads to 'Select - Type of Interest'

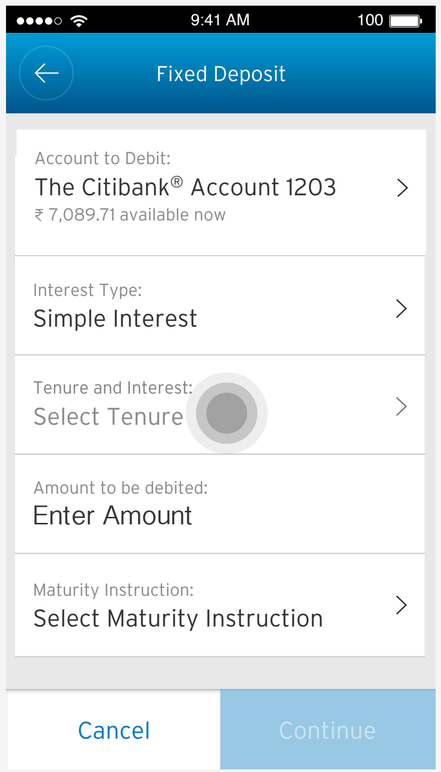
Select Type of Interest



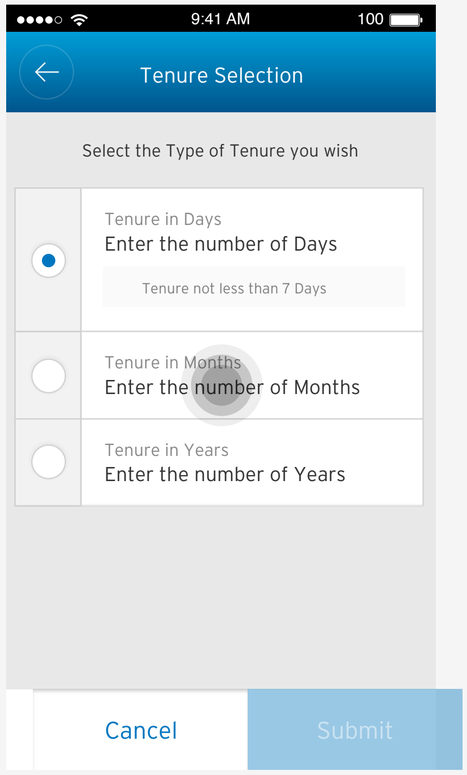
Interaction: onTap 'Simple Interest' user back to landing page of fixed deposit

1.2.5 Fixed Deposit - Interactions (Contd)

Tenure Selection

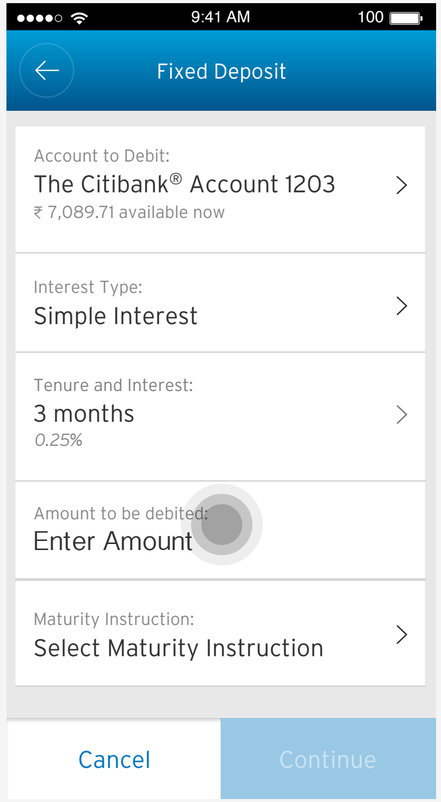


Tenure Selection



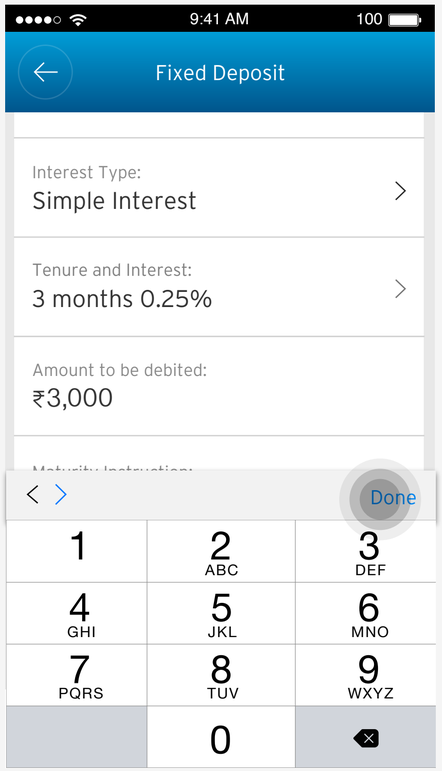
Transitions and Animations: onTap to select type of tenure and enter.

Enter Amount



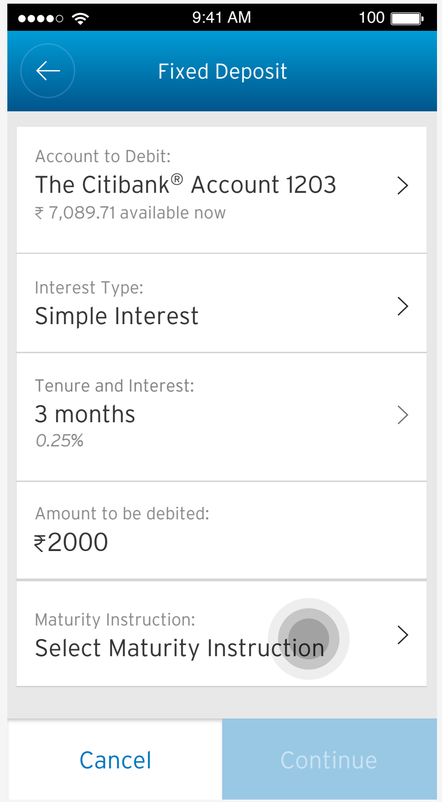
1.2.6 Fixed Deposit - Amount Entered & Maturity Instruction

Amount to be Debited



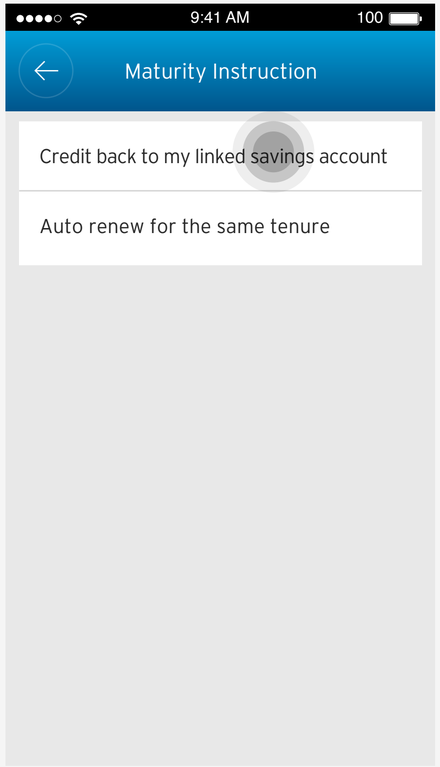
Interaction: onTap 'Done' amount to be debited is entered.

Select Maturity Instruction



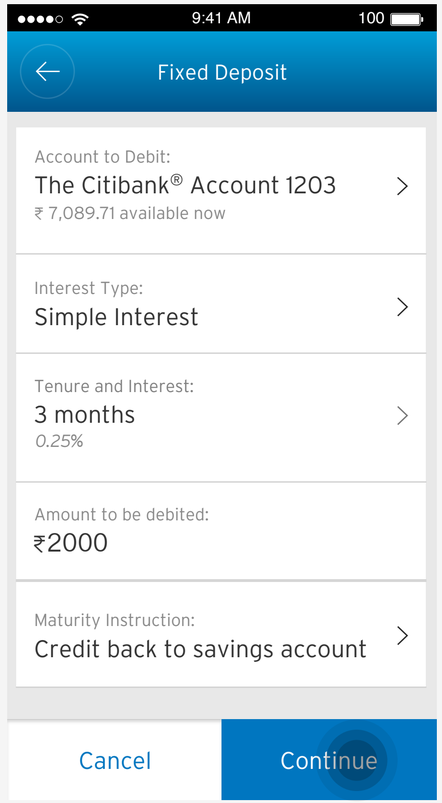
Interaction: onTap 'Select Maturity Instruction' leads to 'Maturity Instruction'

Maturity Instruction



1.2.7 Fixed Deposit - Review & Confirmation Screen

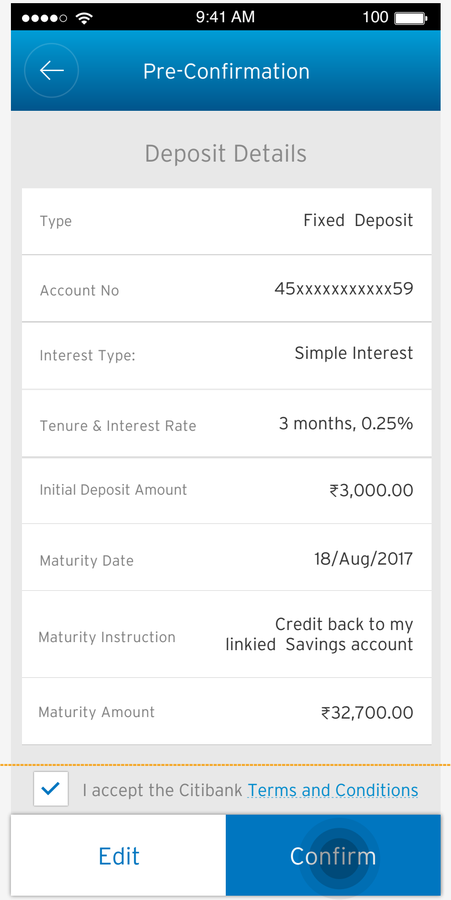
Fixed Deposit Details



Interaction: onTap 'Select Maturity Instruction' leads to 'Maturity Instruction'

Transitions and Animations: Fixed deposit details with tenure, interest, amount and maturity instruction. Ontap continue to verification screen

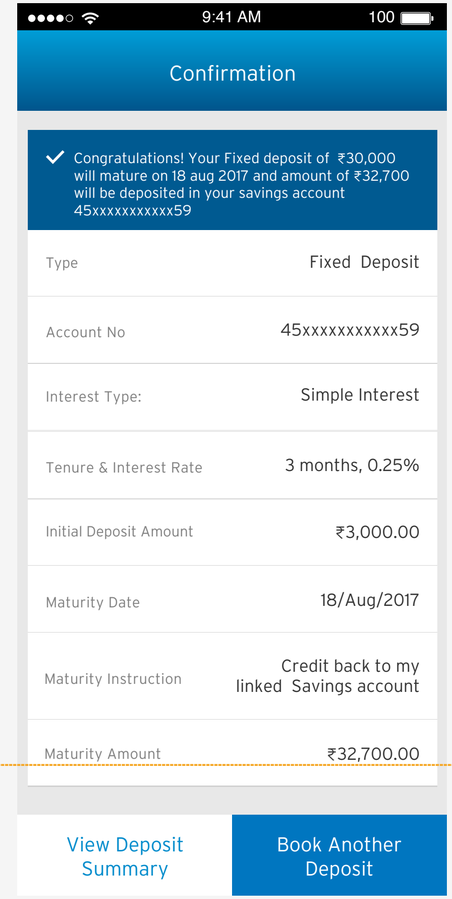
Pre-Confirmation Screen



Overview:
- onTap 'Confirm' leads to 'Confimation' once the user check-in the terms and conditions.

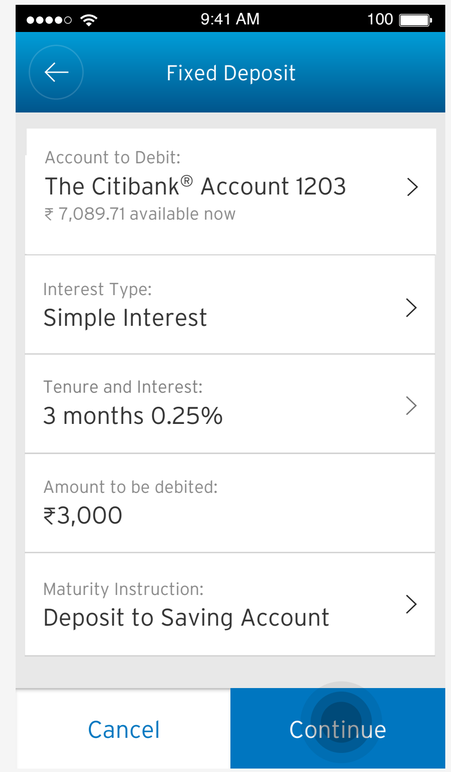
- OnTap 'Edit', user edit the deposit details

Confirmation Screen



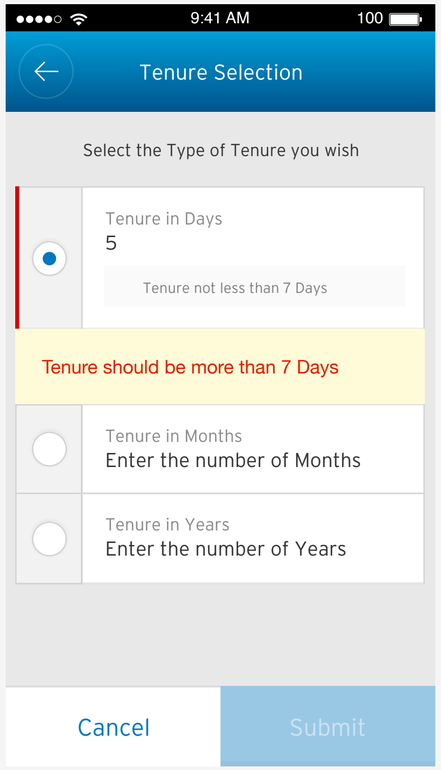
Overview:
- OnTap 'View Deposit', user can view the deposit summary
- OnTap 'Book Another Deposit', user book another deposit

Fixed Deposit Details



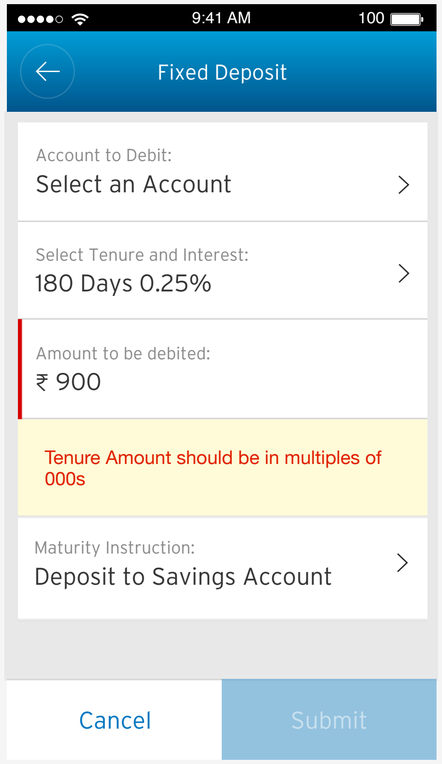
1.2.8 Fixed Deposit - Error Screen

Tenure Selection Error



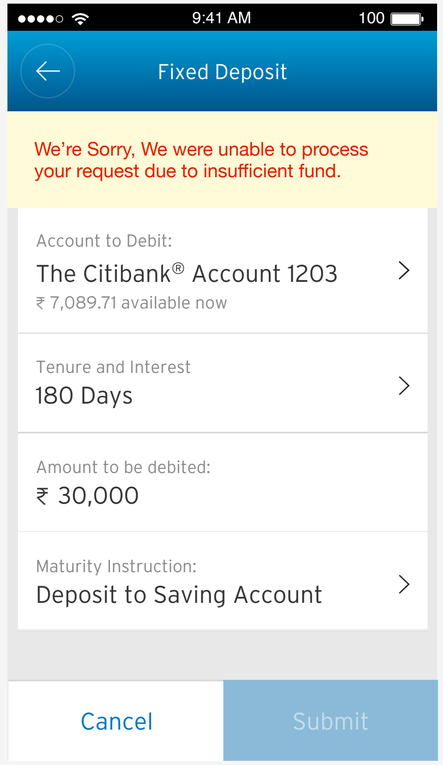
Description: Inline Error - user has entered days less than 7 days

Input Error



Description: Inline Error - user has entered wrong amount

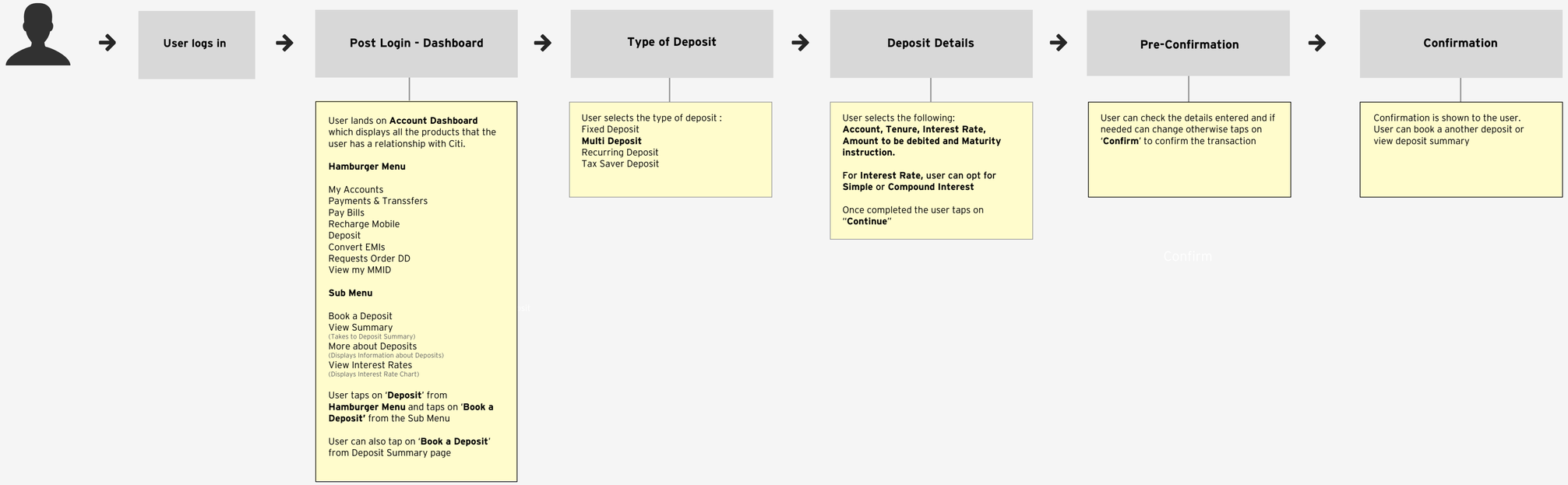
Page level error



2.1 MULTI DEPOSIT - USER JOURNEY

PRIVATE AND CONFIDENTIAL

2.1.1 Multi Deposit - Book a Deposit - User Journey

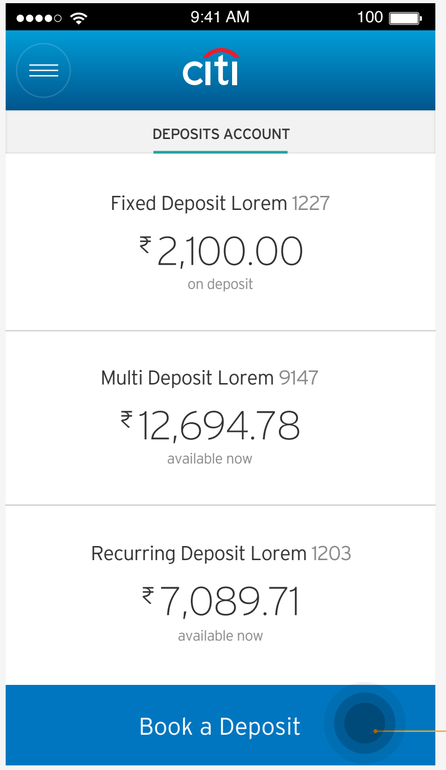


2.2 MULTI DEPOSIT - INTERACTIONS & ANNOTATIONS

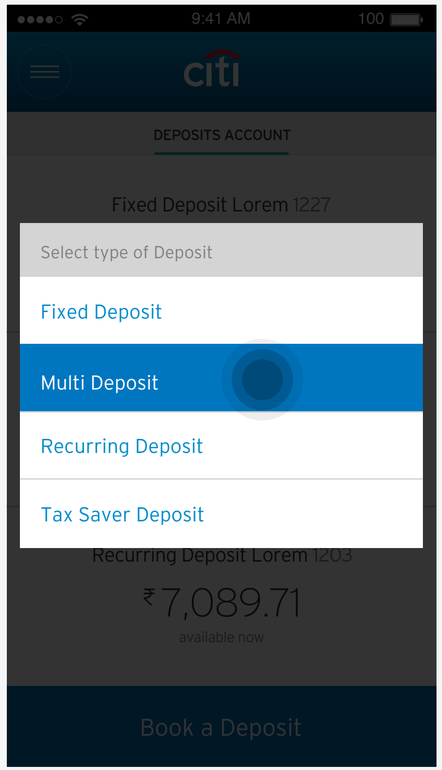
PRIVATE AND CONFIDENTIAL

2.2.1 Book a Deposit - Multi Deposit Interactions

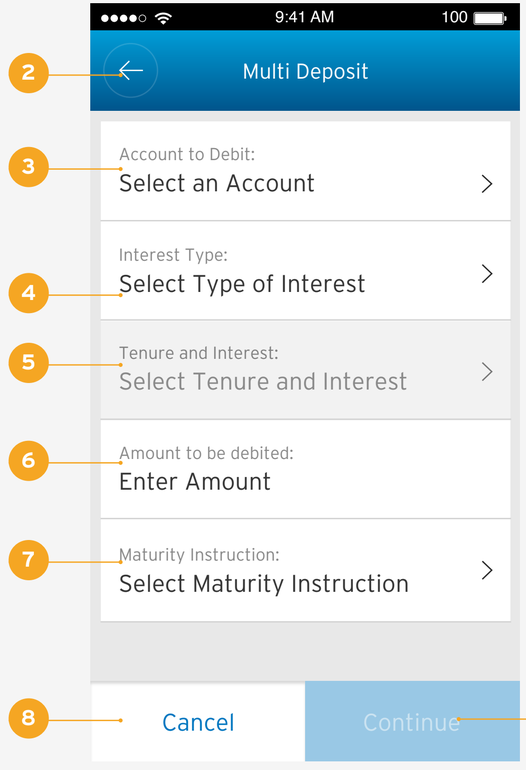
Deposits Account



Choose Deposit



Multi Deposit



Annotations:

1 **Book a Deposit -** Primary CTA to open the account overlay

Note : CTA - Call To Action

Description: Types of deposits

Annotation/Interaction:

2 **'Back' Button:** On-click, transitions back to the previous page

3 **Account to Debit Tile:** Displays the account from which the amount will be drawn. onTap user is taken to a list of their current eligible accounts to make a transfer

4 **Interest Type:** User can select the type of interest (Simple and Compound Interest)

5 **Tenure & Interest Tile:** Its in disabled state. Displays the tenure and interest rate, once the user selects the type of interest.

6 **Amount Tile:** Displays the amount that will be transferred. User is presented with the ability to change the amount.

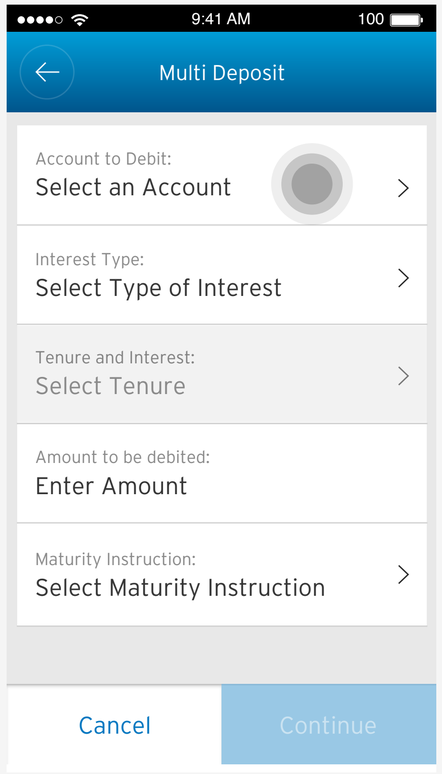
7 **Maturity Instruction:** User is presented with the ability to add remarks.

8 **Cancel:** User can clear the fields/inputs entered by choosing cancel. Cancel / Clear Transaction button clears all the inputs entered and allows the user to re-enter the details

9 **Continue:** User can continue with the transaction

2.2.2 Multi Deposit - Account Selection and Type of Interest

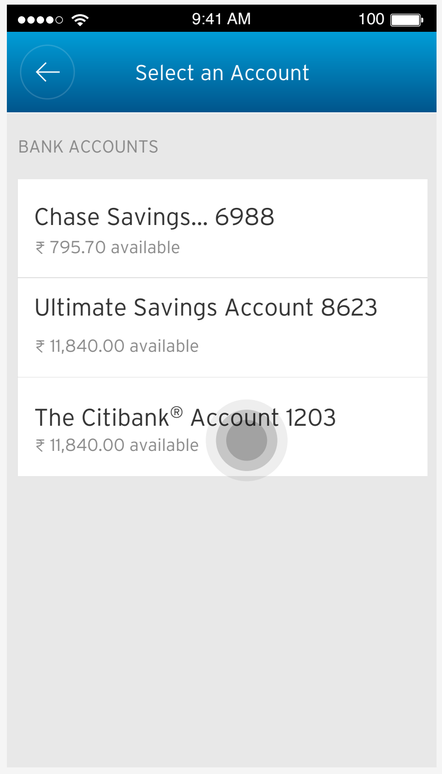
Select Account



Interaction: onTap leads to 'Account Selection'

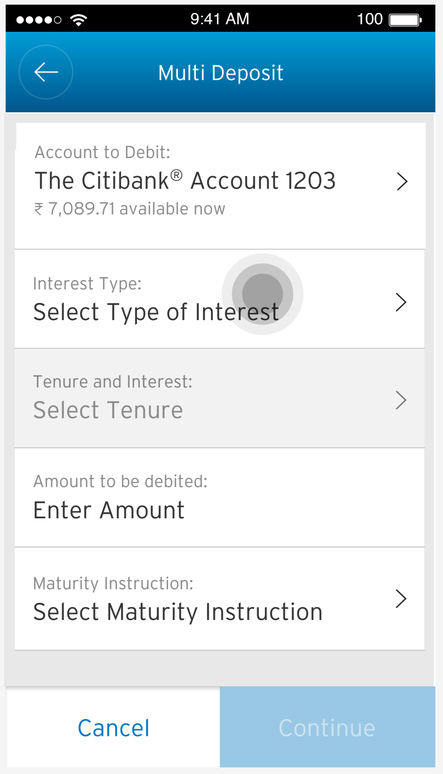
Choose an account

Account Selection

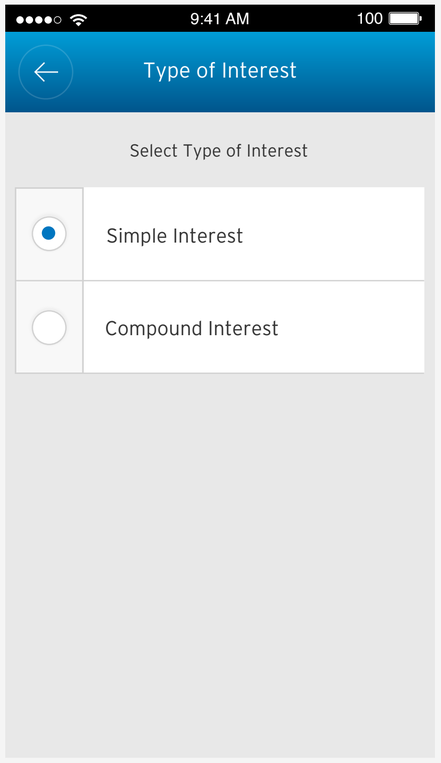


Description: Account selection screen

Select interest

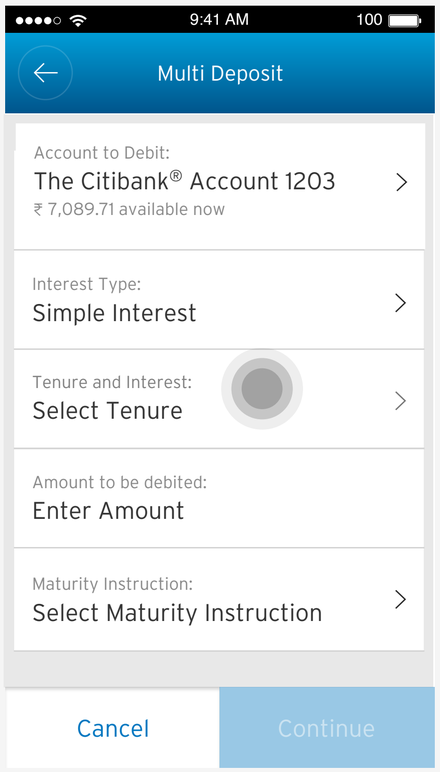


Type of Interest



Overview: Type of Interest

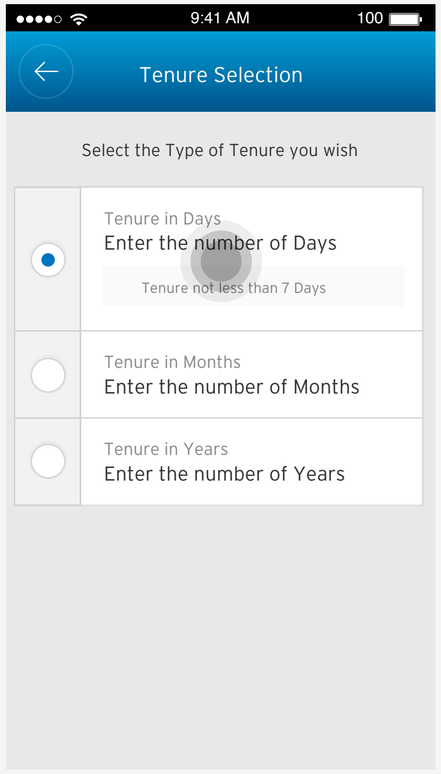
2.2.3 Multi Deposit - Tenure Selection



Interaction: onTap 'Tenure and Interest' leads to Tenure selection

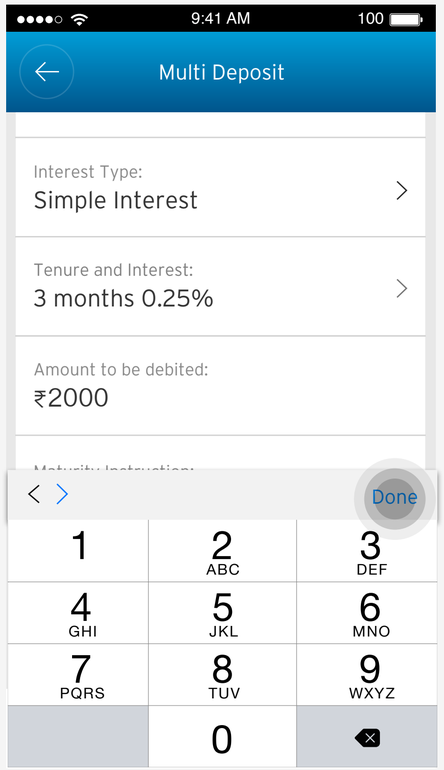
Choose Tenure

Tenure & Interest

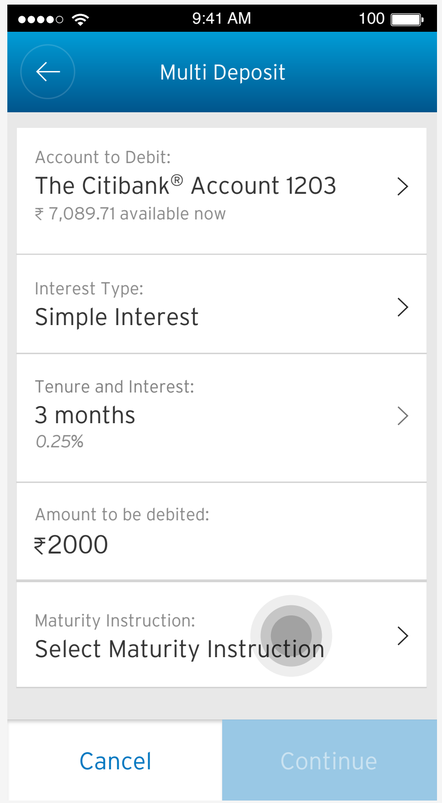


Interaction: onTap 'Tenure in Months' leads to Tenure and Interest

2.2.4 Multi Deposit - Amount Entered & Maturity Instruction

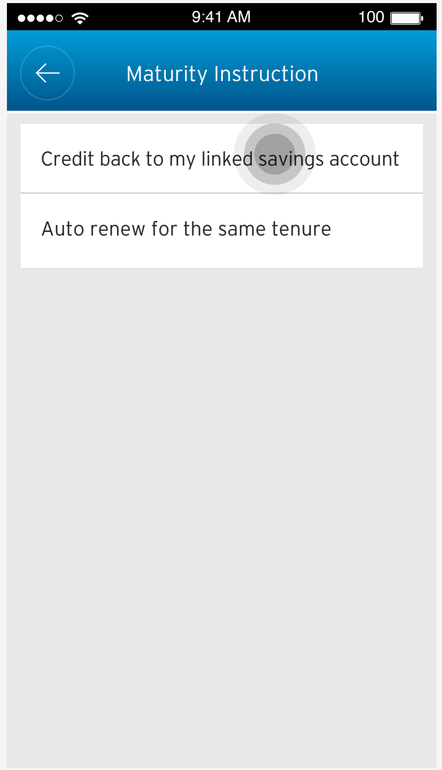


Interaction: onTap 'Done' amount to be debited is entered.



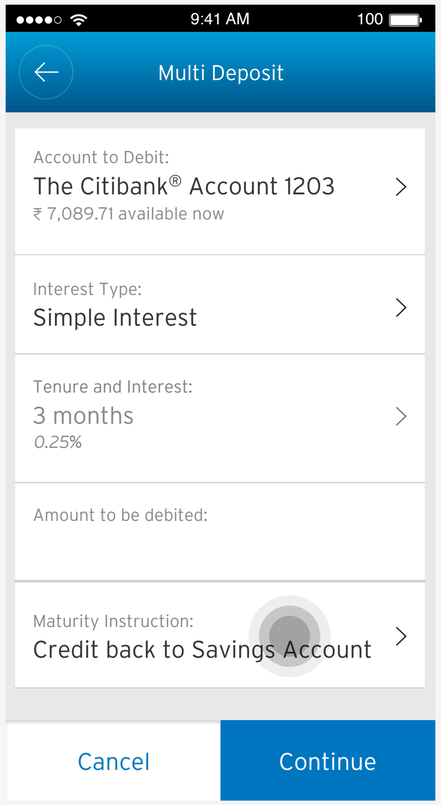
Interaction: onTap 'Select Maturity Instruction' leads to 'Maturity Instruction'

Maturity Instruction



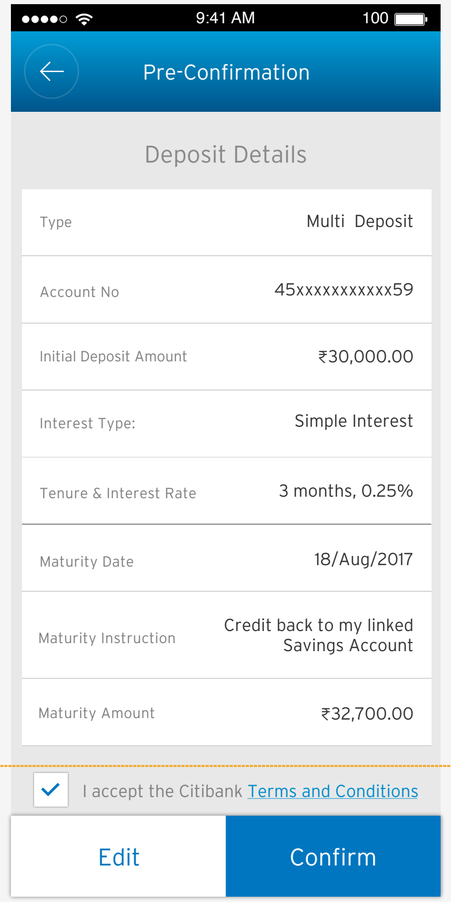
2.2.5 Multi Deposit - Review & Confirmation Screen

Multi Deposit Details



Transitions and Animations: Multi deposit details with tenure, interest, amount and maturity instruction. Ontap continue to verification screen

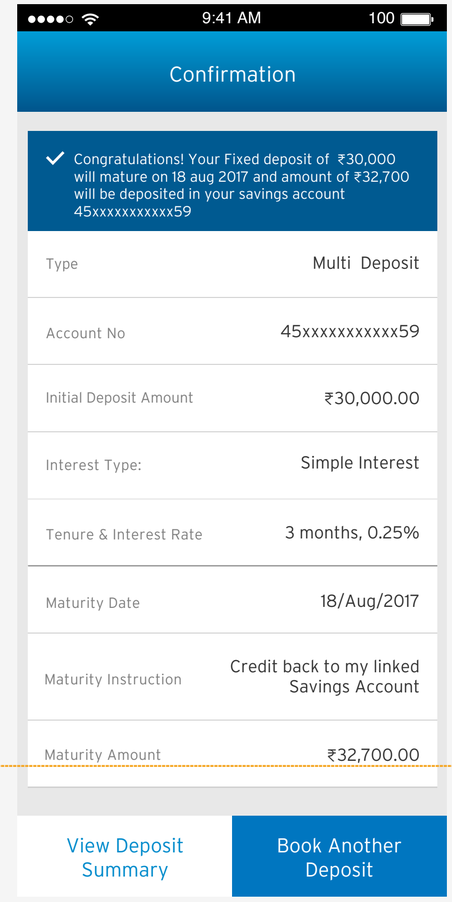
Pre-Confirmation Screen



Overview:
- onTap 'Confirm' leads to 'Confimation' once the user check-in the terms and conditions.

- OnTap 'Edit', user edit the deposit details

Confirmation Screen

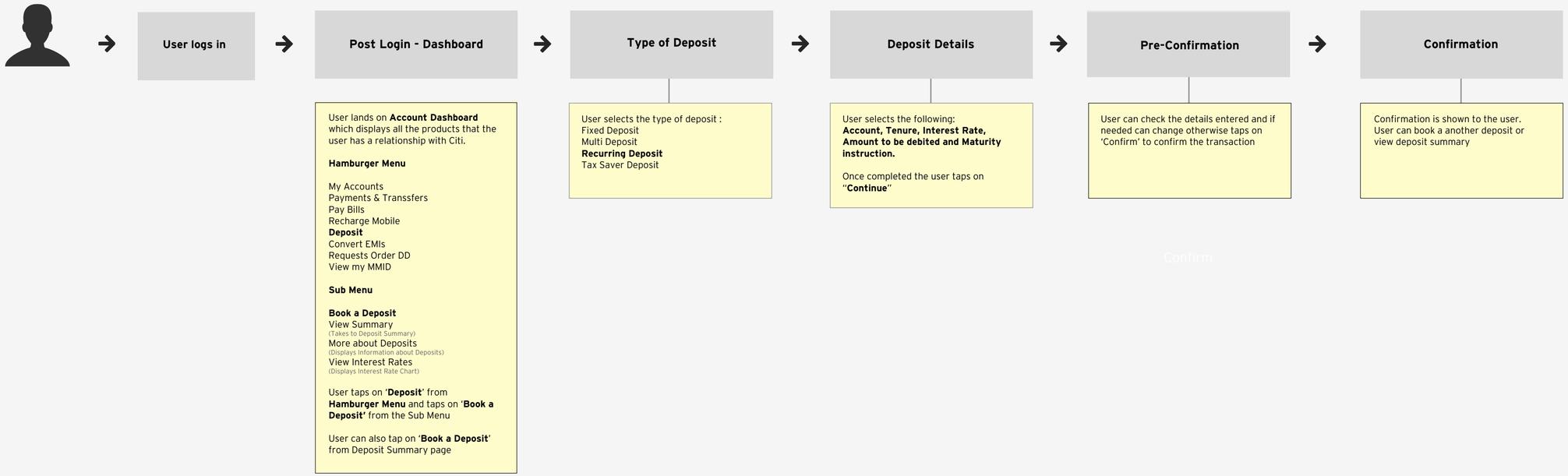


Overview:
- OnTap 'View Deposit', user can view the deposit summary
- OnTap 'Book Another Deposit', user book another deposit

3.1 RECURRING DEPOSIT - USER JOURNEY

PRIVATE AND CONFIDENTIAL

3.1.1 Recurring Deposit - Book a Deposit - User Journey

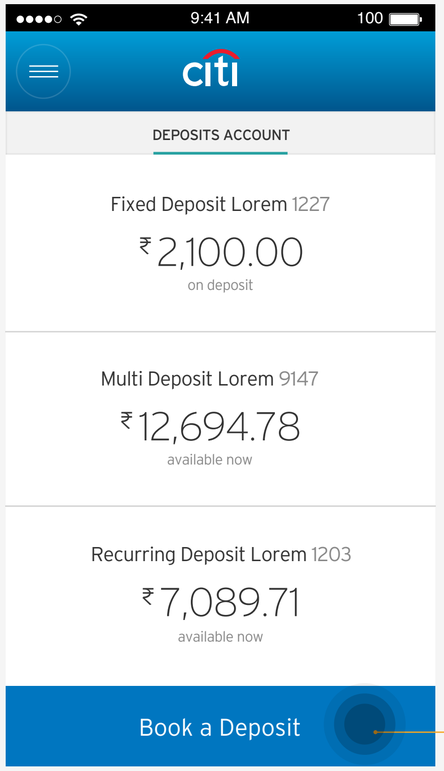


3.2 RECURRING DEPOSIT - INTERACTIONS & ANNOTATIONS

PRIVATE AND CONFIDENTIAL

3.2.1 Book a Deposit - Recurring Deposit Interactions

Deposits Account

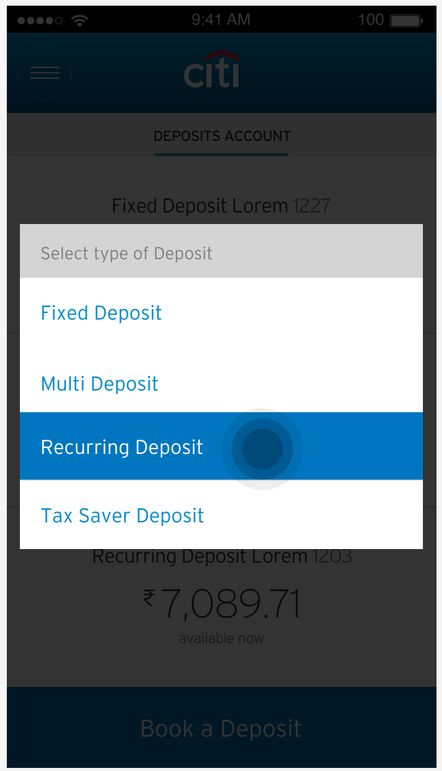


Annotations:

1 **Book a Deposit -** Primary CTA to open the account overlay

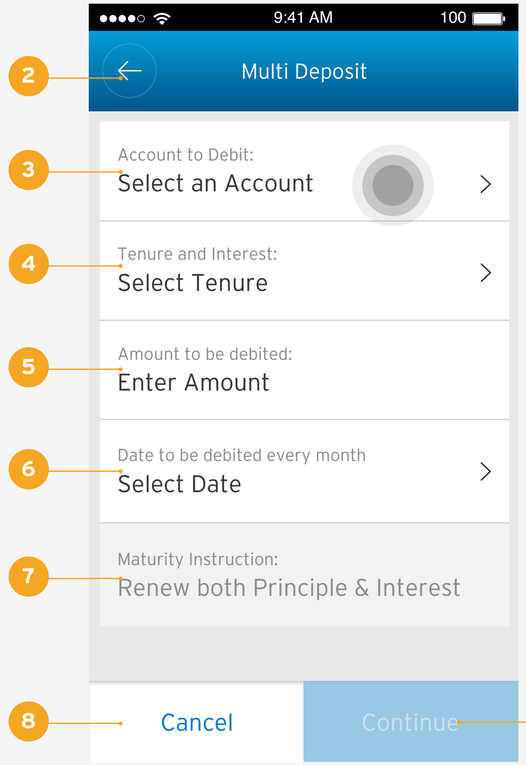
Note : CTA - Call To Action

Choose Deposit



Description: Types of deposits

Recurring Deposit



Description:

- Recurring Deposit has been optimized to create a clearer path for users to add a recurring deposit.
- Way-finding has been improved by:

(a) Implementing iconography to show user the flow of the transaction.
(b) Altering the order of the 'Account to Debit' and 'Selecting Tenure & Interest' fields
(c) Clarifying Maturity Instruction type to the user.

Annotation/Interaction:

2 **'Back' Button:** On-click, transitions back to the previous page

3 **Account to Debit Tile:** Displays the account from which the amount will be drawn. onTap user is taken to a list of their current eligible accounts to make a transfer

4 **Select Tenure & Interest Tile:** Displays the tenure and interest rate. User is taken to a list of rate of interest for each tenure.

5 **Amount Tile:** Displays the amount that will be transferred. User is presented with the ability to change the amount.

6 **Date to be debbited every month:** User is presented with the ability to select date.

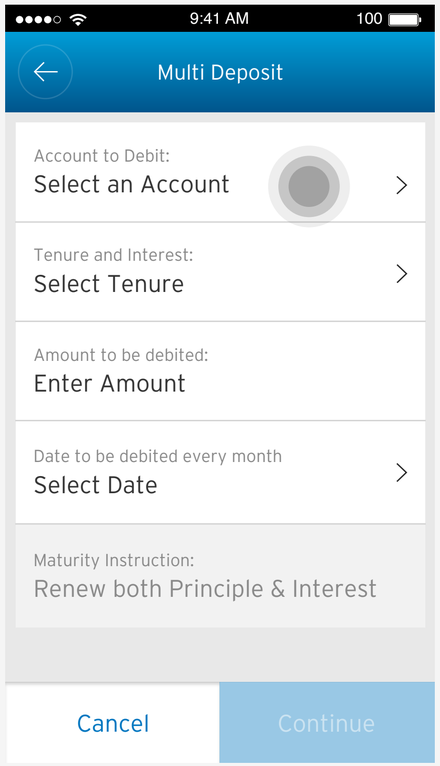
7 **Maturity Instruction:** This field is disabled for this feature.

8 **Cancel:** User can clear the fields/inputs entered by choosing cancel. Cancel / Clear Transaction button clears all the inputs entered and allows the user to re-enter the details

9 **Continue:** User can continue with the transaction

3.2.2 Recurring Deposit - Account Selection and Tenure & Interest

Select Account

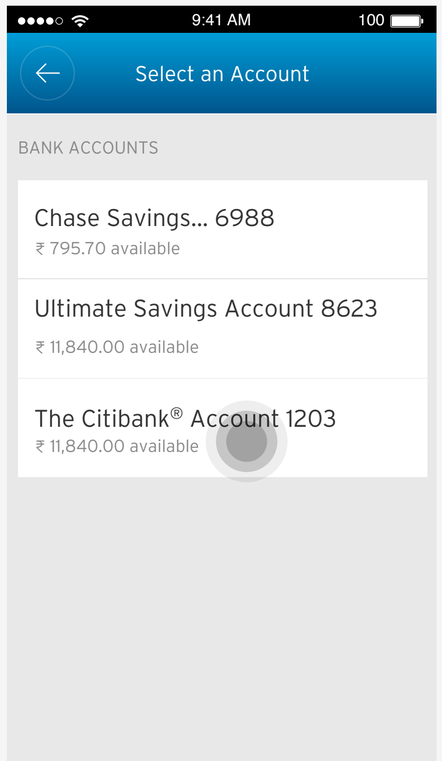


Transitions and Animations: OnTap 'Account to Debit' list of accounts are displayed to the user.

Choose an account

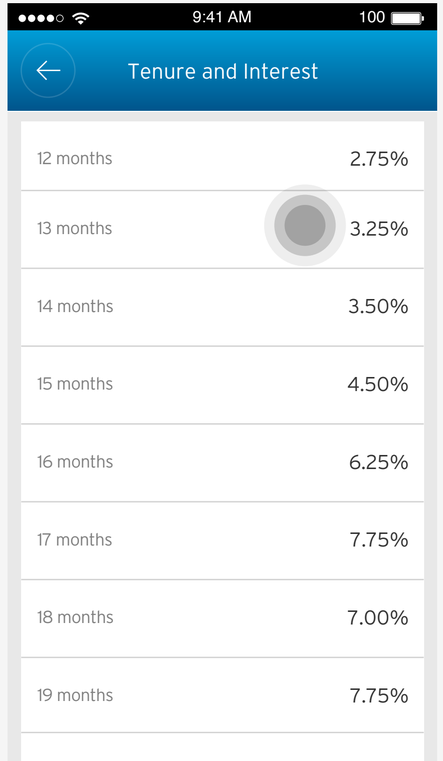
After account selection the user lands to select account screen

Account Selection



Description: Account selection screen

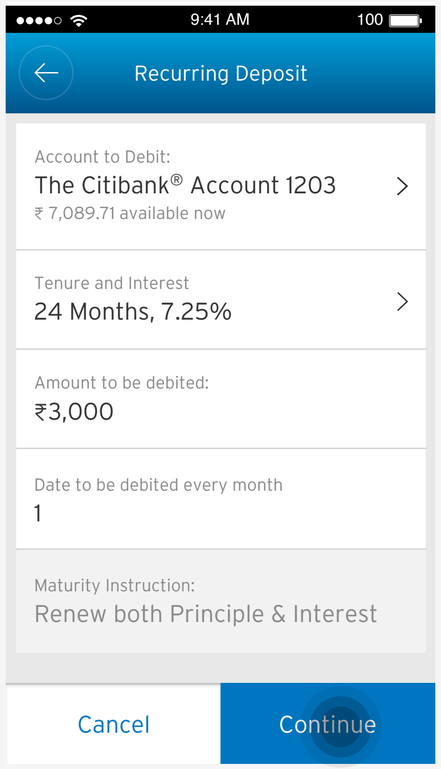
Tenure & Interest



Transitions and Animations: Tap to choose duration and the interest rate

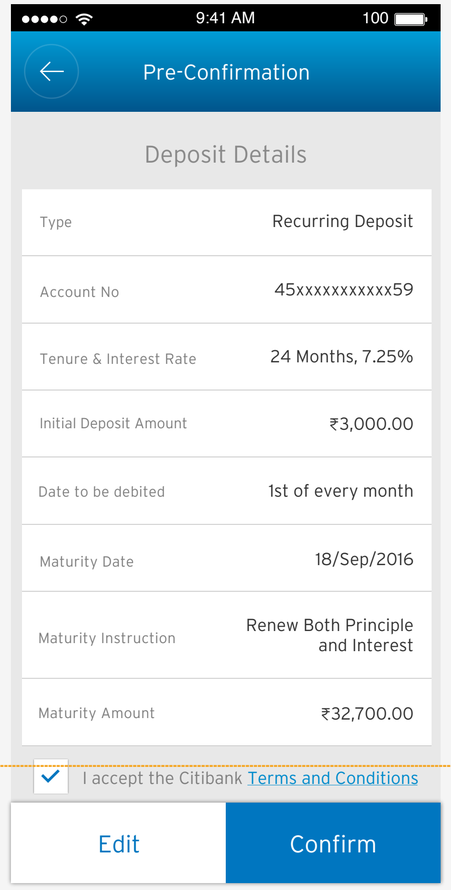
3.2.3 Recurring Deposit - Review & Confirmation Screen

Multi Deposit Details



Transitions and Animations: Multi deposit details with tenure, interest, amount and maturity instruction. Ontap continue to verification screen

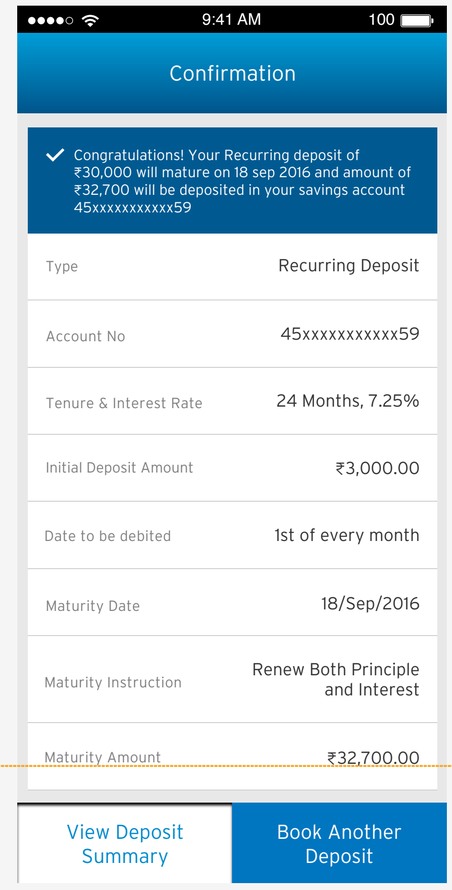
Pre-Confirmation Screen



Overview:
- onTap 'Confirm' leads to 'Confimation' once the user check-in the terms and conditions.

- OnTap 'Edit', user edit the deposit details

Confirmation Screen

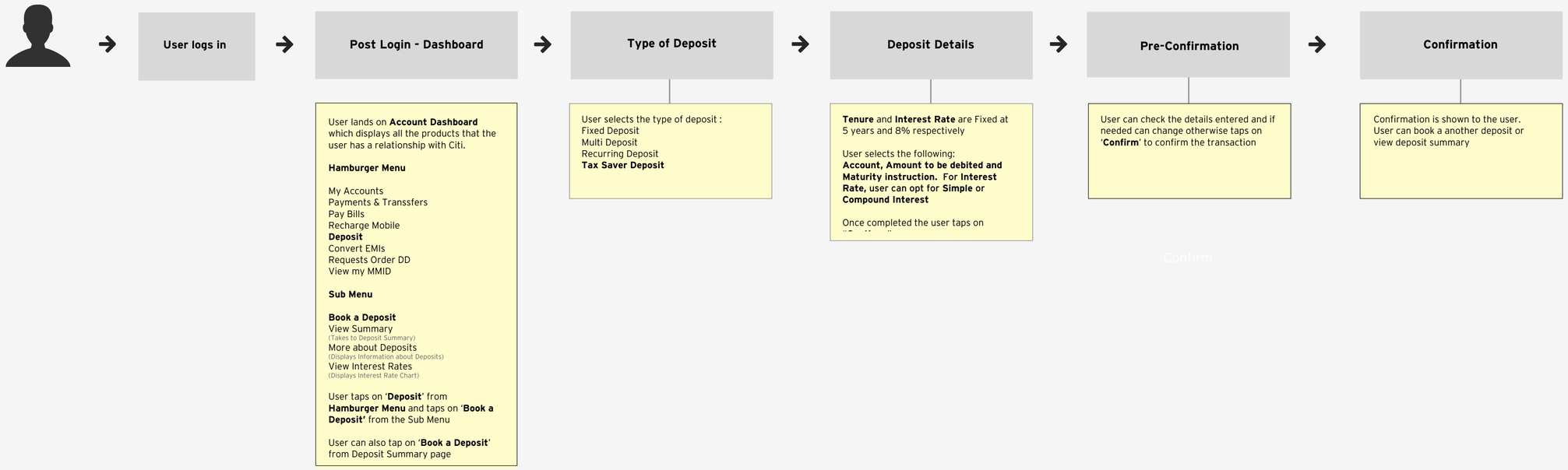


Overview:
- OnTap 'View Deposit', user can view the deposit summary
- OnTap 'Book Another Deposit', user book another deposit

4.1 TAX SAVER DEPOSIT - USER JOURNEY

PRIVATE AND CONFIDENTIAL

4.1.1 Tax Saver Deposit - Book a Deposit - User Journey

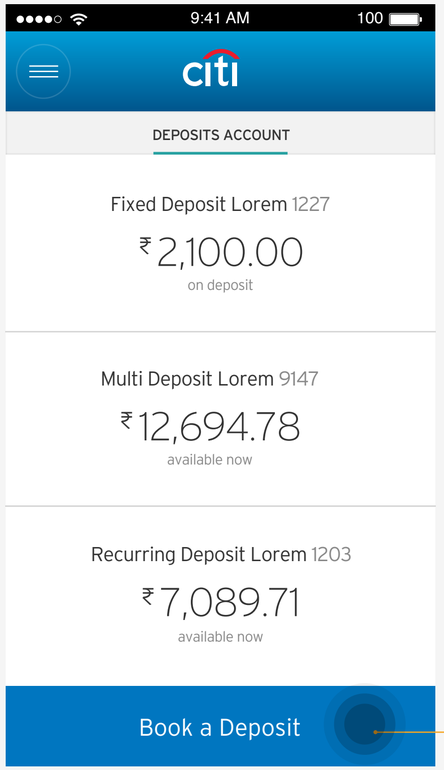


4.2 TAX SAVER DEPOSIT - INTERACTIONS & ANNOTATIONS

PRIVATE AND CONFIDENTIAL

4.2.1 Book a Deposit - Tax Saver Deposit Interactions

Deposits Account

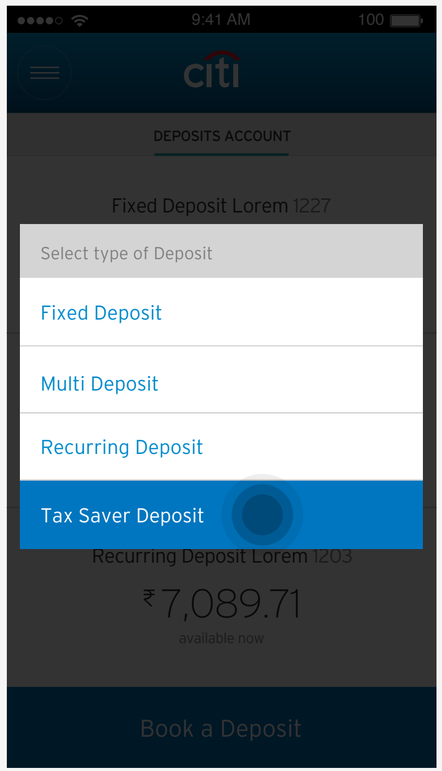


Annotations:

1 **Book a Deposit -** Primary CTA to open the account overlay

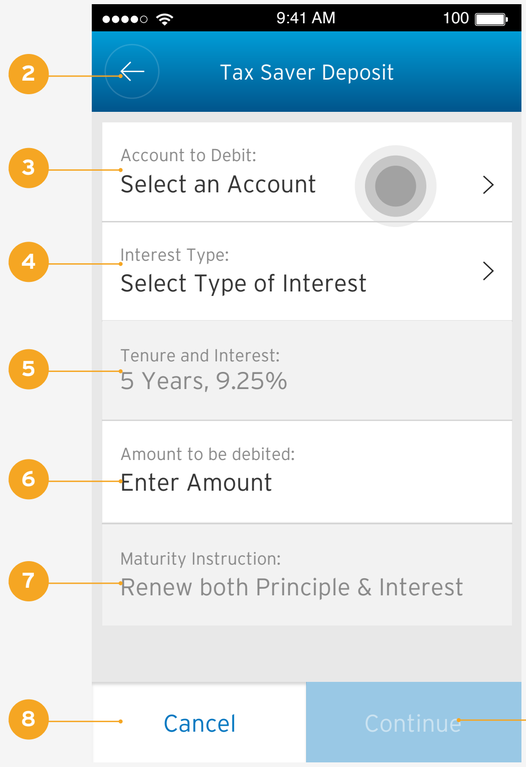
Note : CTA - Call To Action

Choose Deposit



Description: Types of deposits

Tax Saver Deposit



Description:

- Tax Saver Deposit has been optimized to create a clearer path for users to add a Tax Saver deposit.
- Way-finding has been improved by:

(a) Implementing iconography to show user the flow of the transaction.
(b) Altering the order of the 'Account to Debit' and 'Selecting Tenure & Interest' fields
(c) Clarifying Maturity Instruction type to the user.

2 **'Back' Button:** On-click, transitions back to the previous page

3 **Account to Debit Tile:** Displays the account from which the amount will be drawn. onTap user is taken to a list of their current eligible accounts to make a transfer

4 **Interest Type:** User can select the type of interest (Simple and Compound Interest)

5 **Ternur:** This tile is non-editable.

6 **Amount Tile:** Displays the amount that will be transferred. User is presented with the ability to change the amount.

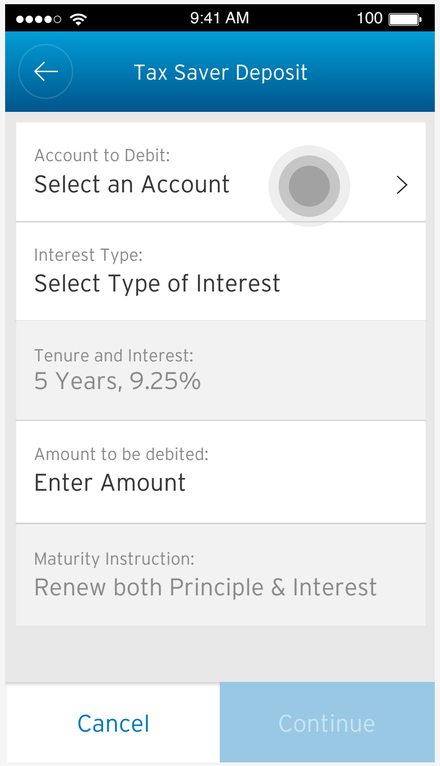
7 **Maturity Instruction:** This tile is non-editable.

8 **Cancel:** User can clear the fields/inputs entered by choosing cancel. Cancel / Clear Transaction button clears all the inputs entered and allows the user to re-enter the details

9 **Continue:** User can continue with the transaction

4.2.2 Tax Saver Deposit - Account Selected & Amount Entered

Select Account

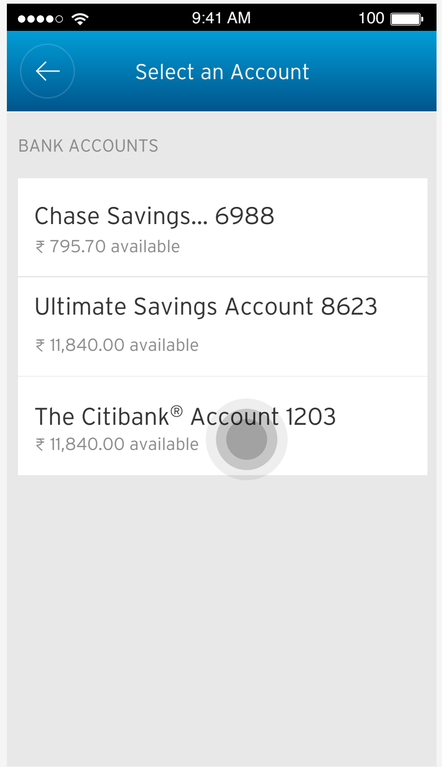


Transitions and Animations: OnTap 'Account to Debit' list of accounts are displayed to the user.

Choose an account

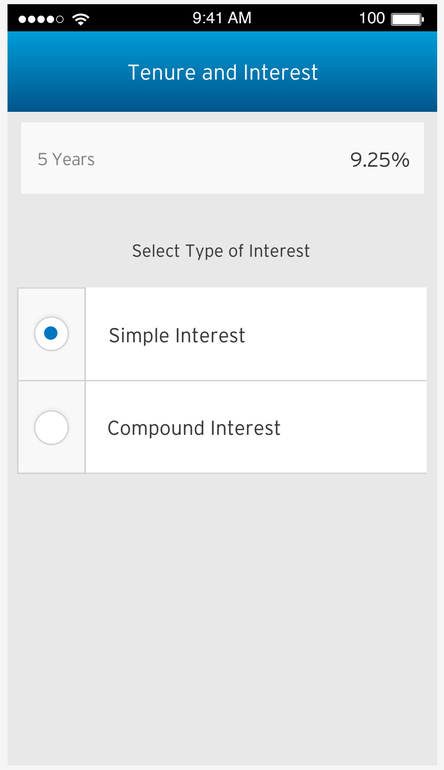
After account selection the user lands to select account screen

Account Selection



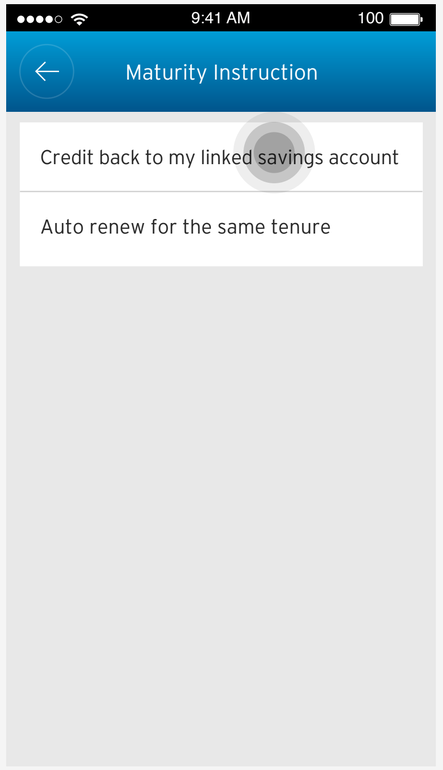
Overview: Account selection screen

Tenure & Interest



Transitions and Animations: Tap to choose type of interest

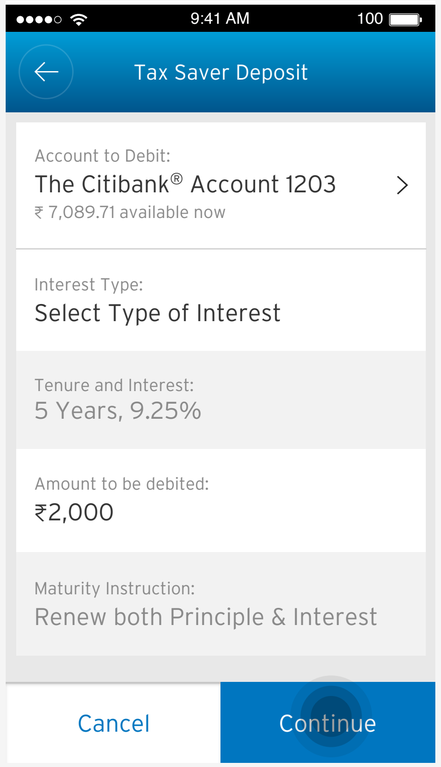
Maturity Instruction



Transitions and Animations: onTap to view the maturity instructions or details

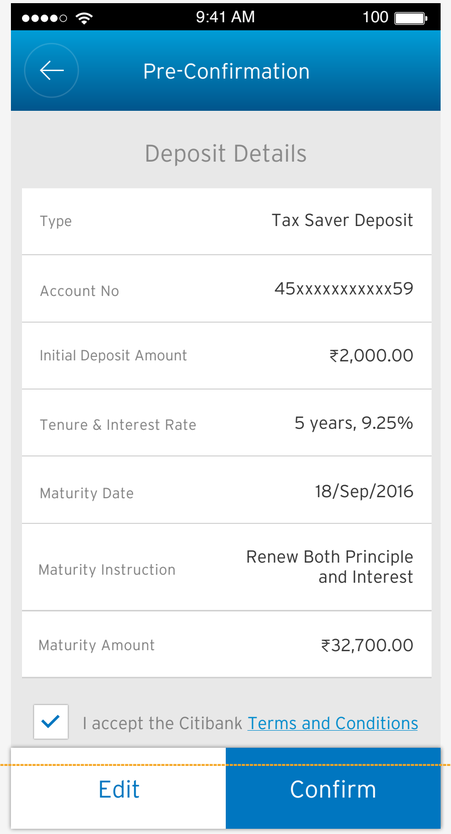
4.2.3 Tax Saver Deposit - Review & Confirmation Screen

Tax Saver Deposit Details



Transitions and Animations: Tax saver deposit details with tenure, interest, amount and maturity instruction. Ontap continue to verification screen

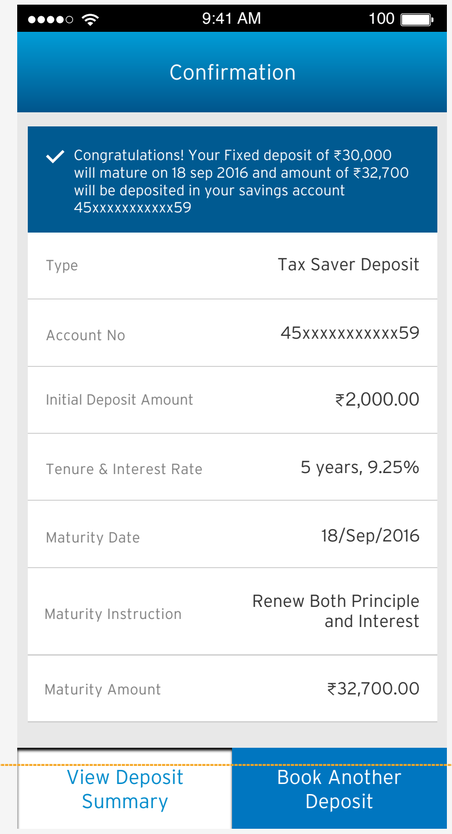
Pre-Confirmation Screen



Overview:
- onTap 'Confirm' leads to 'Confimation' once the user check-in the terms and conditions.

- OnTap ‘Edit’, user edit the deposit details

Confirmation Screen



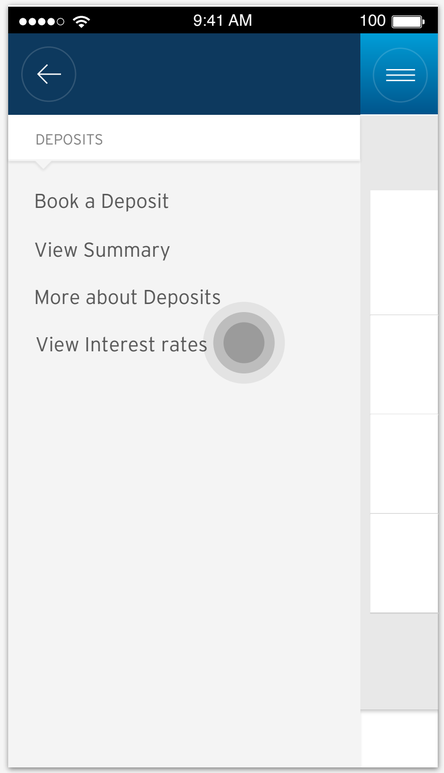
Overview:
- OnTap ‘View Deposit’, user can view the deposit summary
- OnTap ‘Book Another Deposit’, user book another deposit

5.1 MORE ABOUT DEPOSIT & INTEREST RATE CHARTS

PRIVATE AND CONFIDENTIAL

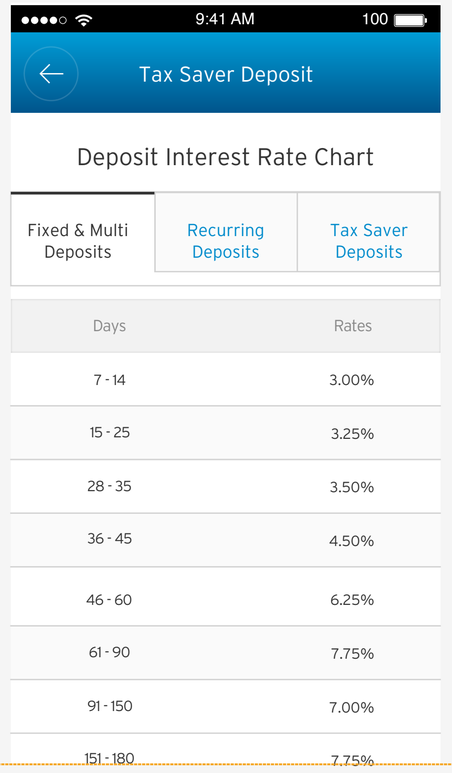
5.1.1 Interest rates - Fixed / Multi / Recurring / Tax Saver Deposits & More About Deposits

Hamburger Menu - View Interest rates



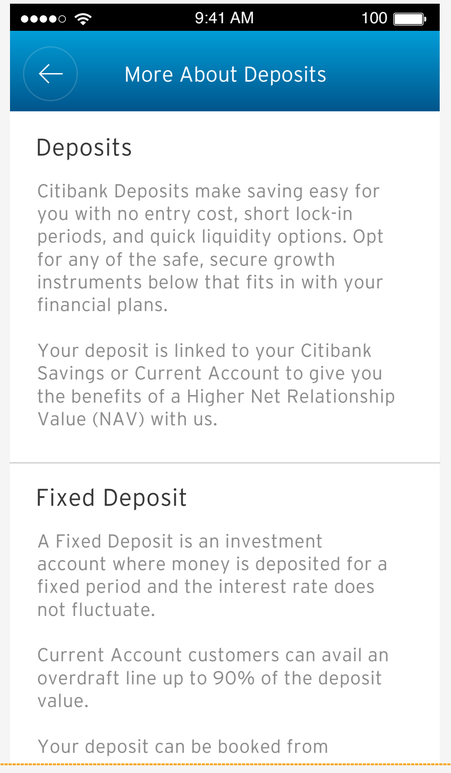
Overview: on Tap 'View Interest rates', leads to interest rates of Multi, Fixed and Recurring deposits

Deposit Interest Rate chart



Overview:
- User can view the interest rates for different types of deposits using respective tabs

More About Deposits



Overview:
- User can view more information about different types of deposits.