In addition to a feature rich TEM service, BillView can include the following specialised features and capabilities, configured to customer specifications.

Charge Management

Split Services: Share the monthly costs of a service over multiple cost centres, no restriction to the number of splits per service.

Assign Costs: Implement programmable rules in how to deal with specific products, charges or discounts, can be monthly or as an one off.

Allocate Purchases: Manage how hardware, license and project charges are allocated or apportioned. Charges assigned at account level can be converted into individual orders for appropriate financial allocation if reference identification is visible.

Personal Call Claim: Individual users have a facility to record and mark off personal calls for financial reclamation each month.
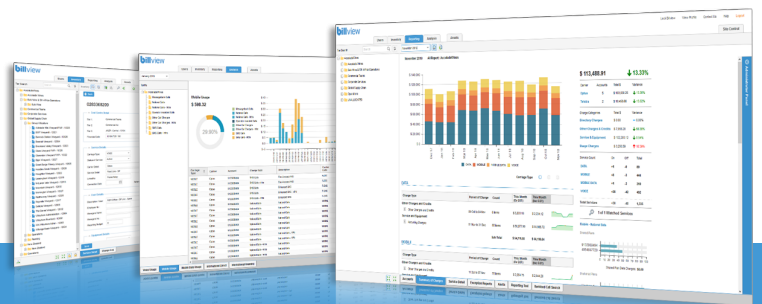
Customised Reporting

Financial Journal: We create the programs to produce complex Excel/csv reports to match the formatting and rules required by financial processing systems (SAP, Oracle etc) for uploading and payment. Reports are downloadable.

Customised pdfs: For both service level and cost centre level we can create pdf exports to the customers requirements. Can be used for customer invoicing. Reports are downloadable and distributable via broadcast email.

Inventory Management

Asset Management: Store more then just telecommunication details. BillView has a fully independent self contained asset management system built in. Fully independent cost centre structures and input fields for data input, storage and retreival.

Spare Handsets: Store spare mobile handset details by IMEI number. The equipment details can be swapped between active services and inactive spare inventory as the mobiles are allocated to new users.

Alternative Menus: A flexible tree menu can be alternated between three dynamic displays: Cost centre (default), Carriage Type, Location (Region + Location).
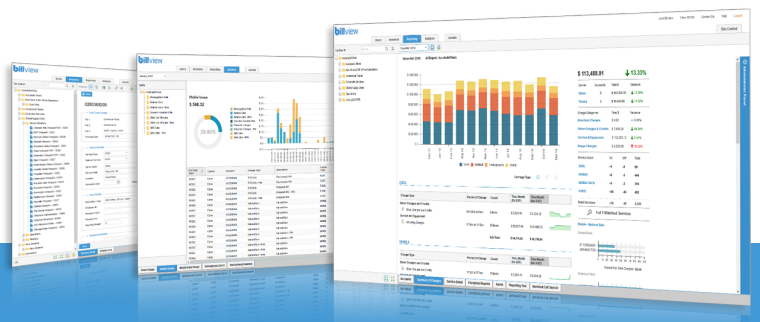
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Report Generation & Options

Report ReRun: Any user of 'Administrator' level can button press a request to have the current Inventory merged with the current month reporting information. The 'ReRun' request activates an automated offline process to recompile all reporting views to reflect inventory and cost centre changes.

User Sign Off: For establishing a formal process for end users and managers to sign off on monthly reporting. Users are logged as having viewed monthly reporting and a button press records verification.

Hide Itemisation: This option will hide itemisation details from all users except Administratrators. Used in situations where maintaining users call privacy is required.

Broadcast Email: The utility that allows Administrators to send out emails to multiple or single users, either as a once off or monthly broadcast.

TPAMS and TCS: In addition to Mica and Flexcab data provided through OBS, BillView can incorporate other billing feeds including TPAMS and TCS billing feeds as accessible through COBS.

Integration

MDUM: Telstra 'Mobile Data Usage Meter' is a 'live' stream of individual mobiles data usage displayed within a customers 'Your Telstra Tools' portal. We require the customer 'Telstra Tools' login information, they must have MDUM option active. BillView will draw down this information every 4 hours and present within BillView. The information can be viewed by Administrator and Tier level users.

Single Sign On: Use session and user authentication SSO services to allow user access to BillView. Implemented as a consultancy according to customer technical environment and requirements.

Service Now: Use BillView processed reporting information to host dashboards and user service information within a customers ServieNow environment.

API: BillView offers extensive RESTful APIs for automatic updating and extraction of user and inventory information in addition to a range of cost, usage and other reporting datasets.

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Partner Fulfillment Functions

Ordering and Forms:

Third parties involved in mobile management and/or order fulfilment can have a shopping cart style catalogue and purpose specific forms created for the customers end users use from within BillView.

BillViews 'Resource' functions allow for third party active management of the options presented as well as multiple user 'profiles' that allow different users to access different available options.

Contract Validation

Contract audit:

With the customers official Telstra contract documentation we can set up a validation process to compare the tariffs and discounts in the contract to what is being billed. There is a setup fee to compile this information and a processing fee for each month validated.