

Telstra Tools Setup

BillView can host some information that is available within a customers Telstra Tools platform, to do so a BillView 'user login' needs to be created.

Notify us that this integration is required and we will create a unique email address for the customer eg: 'customer@billview.com.au'.

Important!

Do not create the user without confirmation we have created the required email address. Use this email address as the 'User Name' in creating the Telstra Tools login.

Telstra Tools – PDF Invoice hosting

TAnalyst is required to be enabled to allow for the hosting of pdf invoices within BillView. The BillView user also needs to be assigned rights to view the 'Corporate heirarchy' of TAnalyst in order to be able to access the account information;

The TAnalyst email out facility is used to add Detailed or Summary pdf invoices to a customers monthly BillView reporting.

From within the 'Download Centre' within TAnalyst we place a request for 'All Accounts' to be provided on a monthly schedule. The day of month selected will correspond with the customer billing cycle.

The pdf options can be either 'Your Summary Bill' or 'Your Detailed Bill'. If both are received only the 'Detailed' invoice will be prioritised and uploaded into BillView. For very large accounts, only the 'Summary Bill' will be available to us.

All invoice requests are emailed to : tanalystpdf@fastsoft.com.au

Telstra Tools – MDUM hosting

To add MDUM (Mobile Data Usage Meter) into BillView we need login access to Telstra Tools with access rights to the MDUM section.

MDUM is required to be active and enabled for the representation of the MDUM information within BillView.

A scheduler will down load the represented information on a 4–6 hourly schedule. Large sites may be restricted to a 24 hour schedule.

