Screenshots

2021

billview

Reporting – Summary of Charges
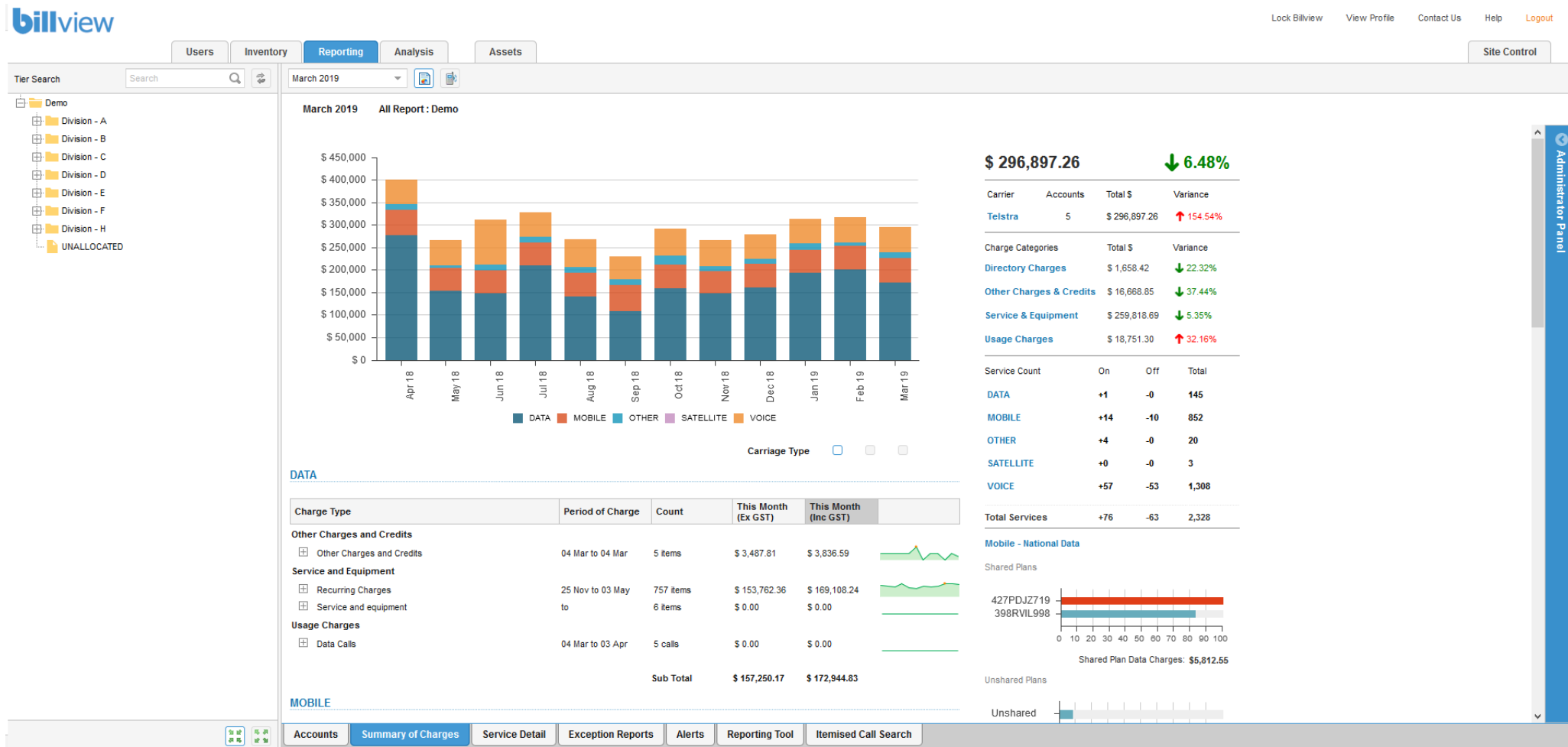
BillView has an extensive range of reports and views.

Interactive graphs and summarised information to ensure all aspects of the telecommunication billing are presented in an easy to understand manner. All filterable to any level of the cost centre structure.

billview

Lock Billview   View Profile   Contact Us   Help   Logout

| Users | Inventory | Reporting | Analysis | Assets |

Site Control

Tier Search   Search   March 2019

- Demo
  - Division – A
  - Division – B
  - Division – C
  - Division – D
  - Division – E
  - Division – F
  - Division – H
  - UNALLOCATED

March 2019   All Report : Demo

DATA   MOBILE   OTHER   SATELLITE   VOICE

Carriage Type

$ 296,897.26   ↓ 6.48%

Carrier	Accounts	Total $	Variance
Telstra	5	$ 296,897.26	↑ 154.54%

Charge Categories		Total $	Variance
Directory Charges		$ 1,658.42	↓ 22.32%
Other Charges & Credits		$ 16,668.85	↓ 37.44%
Service & Equipment		$ 259,818.69	↓ 5.35%
Usage Charges		$ 18,751.30	↑ 32.16%

Service Count	On	Off	Total
DATA	+1	-0	145
MOBILE	+14	-10	852
OTHER	+4	-0	20
SATELLITE	+0	-0	3
VOICE	+57	-53	1,308
Total Services	+76	-63	2,328

Mobile - National Data

Shared Plans

427PDJZ719
398RVIL998

Shared Plan Data Charges: $5,812.55

Unshared Plans

Unshared

DATA

Charge Type	Period of Charge	Count	This Month (Ex GST)	This Month (Inc GST)	
Other Charges and Credits					
Other Charges and Credits	04 Mar to 04 Mar	5 items	$ 3,487.81	$ 3,836.59	
Service and Equipment					
Recurring Charges	25 Nov to 03 May	757 items	$ 153,762.36	$ 169,108.24	
Service and equipment	to	6 items	$ 0.00	$ 0.00	
Usage Charges					
Data Calls	04 Mar to 03 Apr	5 calls	$ 0.00	$ 0.00	
		Sub Total	$ 157,250.17	$ 172,944.83	

MOBILE

Accounts   Summary of Charges   Service Detail   Exception Reports   Alerts   Reporting Tool   Itemised Call Search

billview

Reporting – Drill Down Views

Filter, search and drill down into reporting information from a universal view down to a specific call and everything in between. Customised reports such as financial loadfiles for cost recovery and payment, developed to your specific requirements are provided as part of the standard delivery process each month.

	Service No. ↑	Description / User	Total (Ex GST)	Total (Inc GST)	% Variance		
+	01471BCDPN	Lizelle Smith	$ 36.23	$ 39.41	↑ 1.03%		
+	01471YAQYP	David Dsdf	$ 31.82	$ 35.00	— 0.00%		
+	01471YNYCA	David	$ 31.82	$ 35.00	— 0.00%		
+	02432BDPBB	Security Jones	$ 8.83	$ 9.71	— 0.00%		
+	02434BQNAP	Andrew Bishop	$ 2.12	$ 2.33	↑ 42.07%		
+	02434BQNAY	Rhys					
+	02434BQNDA	Scott					
+	02434BQNDB	Chris					
+	02434BQNDP	Emm					

Total Cost

02434BQNDA

Scott Tilka

Charge axis: $14, $12, $10, $8, $6, $4, $2, $0 — Apr 18, May 18, Jun 18

Summary of Charges

Usage Charges			Ex. GST	Inc. GST
Calls to Mobiles	05 Mar to 30 Mar	6 calls	$1.14	$1.26
Calls to Mobiles -Intra (I)	04 Mar to 02 Apr	25 calls	$10.19	$11.20
Total Usage Charges			**$11.33**	**$12.46**
Total for Service 02434BQNDA			**$11.33**	**$12.46**

Itemised Call Details

Calls to Mobiles

Date	Time	Destination	Number Dialled	Min/sec	Inc. GST $
04-Mar	8:59 PM	MNetV	04093DCAYQ IM	07:01	$1.08
05-Mar	6:47 PM	MNetV	04093DCAYQ IM	06:47	$1.04

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Reporting - Alerts

Alerts: Broad parameters for highlighting outlier and anomalous behaviours to make identifying potential problems quick and easy.

billview

| | | | | | | | | | Lock Billview | View Profile | Contact Us | Help | Logout |

| Users | Inventory | Reporting | Analysis | Assets | | | | Site Control |

Tier Search — Search

March 2019

March 2019   All Report : Demo

Service No. ↑	Carriage Type	Status	Description	After Hours 6pm-6am > $20	Weekend > $20	Long Duration >10min >$10	Over Budget ($)	Repetitive Call Count > 100 ($)	International Calls ($)	International Roaming ($)	No Usage (3 mths) ($)	Mobile Data ($)	Total Charges
01471BCDPN	SATELLITE	Active	Lizelle Smith	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 4.41	$ 0.00	$ 0.00	$ 39.41
01471YAQYP	SATELLITE	Active	David Dsdf	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 35.00	$ 0.00	$ 35.00
01471YNYCA	SATELLITE	Active	David	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 35.00	$ 0.00	$ 35.00
02432BDPBB	VOICE	Cancelled	Security Jones	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 9.71
02434BQNAP	VOICE	Archived	Andrew Bishop	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 2.33
02434BQNAY	VOICE	Archived	Rhys Gunson	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 7.44
02434BQNDA	VOICE	Cancelled	Scott Tilka	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 12.46
02434BQNDB	VOICE	Cancelled	Christine Richardson	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 11.21
02434BQNDP	VOICE	Cancelled	Emma Wang	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 10.95
02434BQNDY	VOICE	Cancelled	Rob Jones	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 3.45
02434BQNND	VOICE	Cancelled	Paul Glyde	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 6.25
02434BQPON	VOICE	Active	Dale Gangell	$ 0.00	$ 0.00	$ 11.31	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 11.31
02434BQPPP	VOICE	Active	Ujjal Fryer	$ 0.00	$ 0.00	$ 51.58	$ 0.00	$ 2.27	$ 15.25	$ 0.00	$ 0.00	$ 0.00	$ 1,011.13
02434BQPQC	VOICE	Active	Steve Sakar	$ 0.00	$ 0.00	$ 22.98	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 49.06
02434BQPQP	VOICE	Active	Rob Jones	$ 0.00	$ 0.00	$ 18.71	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 26.94
02434BQPYP	VOICE	Active		$ 0.00	$ 0.00	$ 10.50	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 33.09
02434COPCC	VOICE	Active	David Kelly	$ 0.00	$ 0.00	$ 10.51	$ 0.00	$ 0.00	$ 1.52	$ 0.00	$ 0.00	$ 0.00	$ 405.04
02434CQACB	VOICE	Active	Noel Baker	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02434CQAYB	VOICE	Active	Ja Cann	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02436DDYNO	VOICE	Active	Allan Freers	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 47.95	$ 0.00	$ 47.95
02436DQUQY	VOICE	Active	Mpd Carolyn Peck	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02457PNPAY	VOICE	Active	Dean Kluge	$ 0.00	$ 0.00	$ 20.78	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 68.31
02463QQAUY	VOICE	Active	Mark	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02463QQCBN	VOICE	Active		$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02463QQCBY	VOICE	Active	John Vance	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02463QQCCC	VOICE	Active	Tut Hugo	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02463QQDAA	VOICE	Active	Grant Norris	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95
02463QQDQB	VOICE	Active	Sally-Anne Barron	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 34.95	$ 0.00	$ 34.95

Page 1 of 13

Displaying rows 1 - 100 of 1258

| Accounts | Summary of Charges | Service Detail | Exception Reports | Alerts | Reporting Tool | Itemised Call Search |

billview

Reporting – Exception reports

Exception Reports: A huge range of reports focused on specific aspects of your billing information. Included in these are : Unused services, Excessive Charges, International Roaming (Calls and Data), International Direct, Mobile Data, Long Duration, Weekend Calls, After hours calls, High call count and more.

Record details of mobile plans, service and equipment and other contracted terms and match against the actual billing information.

▲ **Plan and Equipment Detail**

Voice Plan:	Enterprise Fleet Plan 10	Plan Expiry:	15/09/2016
Data Plan:	Mobile Data 3Gb	Plan Expiry:	11/01/2017

Carrier	Account	Detail	
Telstra	4979987569	Efp Intra-acct Value Bundle	
Telstra	4979987569	Ent. Fleet Plan 10	Plan: Voice
Telstra	4979987569	Messagebank Access Fee	
Telstra	4979987569	Mobile Data Pack 3gb	Plan: Data

Reports designed to match current billing rules, intra account billing, mobile shared data etc.

Unshared Plans

Unshared

0 10 20 30 40 50 60 70 80 90 100

0 Mobiles exceeded cap : $0.00

No Data Plans : $43.93

Services with No Usage

2% Mobile $ 4,922.26

6% Voice $ 16,347.03
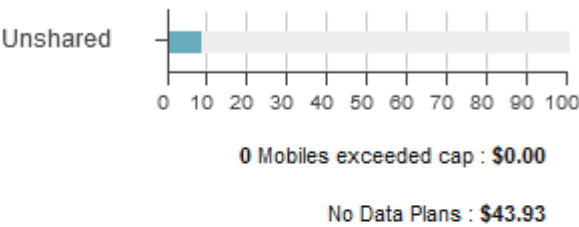
International Direct

International Roaming

?
ANT
BEL
CAN
FIJ
FRA
GER
GRE
HKG

billview

Generate your own reports. The Reporting Tool facility allows a wide range of categories (right down to specific charge types) to be selected and present 12 months' worth of information for a full trending overview.

Exporting Reports : Ability to export reports to CSV or MS Excel format for importation into spread sheet programs.

March 2019   All Report : Demo

Service No.	Status	Carrier Detail	Service Detail	Description/User	Employee No.	Nat. Voice Plan Desc.
04001AYYBO	Cancelled	Mobilenet Service				Corporate Mobile Plus $5
04005PUOAP	Active	Mobilenet Service		Lorraine Phone		
04007ADPBD	Active	Mobilenet Service		Nigel Miritech		
04071DQQBB	Active	Mobilenet Service		David Sleigh		Corporate Mobile Plus $40
04072ADOOY	Active	Mobilenet Service				Corporate Mobile Plus $40
04072NCADC	Cancelled	Mobilenet Service		Carol Cockburn		Corporate Mobile Plus $40
04074UNDUU	Active	Mobilenet Service				
04081YPUPA	Active	Mobilenet Service				
04084OCQCN	Active	Mobilenet Service				
04084PDCYQ	Active	Mobilenet Service				
04001NOPNQ	Active	Mobilenet Service				
04001YQOAY	Active	Mobilenet Service				
04004ABQAP	Active	Mobilenet Service				
04008QOBUN	Active	Mobilenet Service				
04070PYUPD	Active	Mobilenet Service				
04073YCPDY	Active	Mobilenet Service				
04074YDYCC	Active	Mobilenet Service				

	A	B	C	D	E	F	G	H	I
1	Tier 1	Tier 2	Tier 3	Tier 4	Finance Code	Vendor	Account	Service No.	Status
2									
3	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04001AYYBO	Cancelled
4	Division - D	Group - E	Mobile			Telstra	398RVIL998	04005PUOAP	Active
5	Division - D	Group - E	Mobile			Telstra	398RVIL998	04007ADPBD	Active
6	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04071DQQBB	Active
7	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04072ADOOY	Active
8	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04072NCADC	Cancelled
9	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04074UNDUU	Active
10	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04081YPUPA	Active
11	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04084OCQCN	Active
12	Division - D	Group - E	Mobile			Telstra	427PDJZ719	04084PDCYQ	Active
13	Division - D	Group - E	Voice			Telstra	427PDJZ719	04001NOPNQ	Active
14	Division - D	Group - E	Voice			Telstra	427PDJZ719	04001YQOAY	Active
15	Division - D	Group - E	Voice			Telstra	427PDJZ719	04004ABQAP	Active
16	Division - D	Group - E	Voice			Telstra	398RVIL998	04008QOBUN	Active
17	Division - D	Group - E	Voice			Telstra	398RVIL998	04070PYUPD	Active
18	Division - D	Group - E	Voice			Telstra	398RVIL998	04073YCPDY	Active
19	Division - D	Group - E	Voice			Telstra	398RVIL998	04074YDYCC	Active

billview

Service Reports: Individuals each have access to a fully itemised bill report for each service they are responsible for, for the period they have been responsible for that service. Access by email or login.

Service Details

04280PCAOO

Period : Mar 2019

Ben Burrows

Summary of Charges

Usage Charges

			Ex. GST	Inc. GST
Mobile Wap / Internet Sessions	03 Mar to 31 Mar	711.54 Mb	$1.39	$1.53
National Calls	04 Mar to 03 Apr	182 calls	$0.00	$0.00
National Calls -Intra (I)	04 Mar to 03 Apr	273 calls	$0.00	$0.00
Call Diversion Charges	04 Mar to 03 Apr	179 calls	$0.00	$0.00
Mobile Enhanced SMS	12 Mar to 14 Mar	2 calls	$0.00	$0.00
National Calls SMS	04 Mar to 03 Apr	33 calls	$0.00	$0.00
National Calls SMS -Intra (I)	26 Mar to 26 Mar	2 calls	$0.00	$0.00
	Total Usage Charges		**$1.39**	**$1.53**

Service and Equipment

			Ex. GST	Inc. GST
1gb Committed Data Plan	04 Apr to 03 May	1 item	$13.64	$15.00
Bonus Data Offer 1gb	04 Apr to 03 May	1 item	$0.00	$0.00
Corporate Mobile Plus $40	04 Apr to 03 May	1 item	$36.36	$40.00
	Total Service and Equipment		**$50.00**	**$55.00**
	Total for Service 04280PCAOO		**$51.39**	**$56.53**

Itemised Call Details

Mobile Wap / Internet Sessions

Date	Time	Origin	Access Point	kb	Inc. GST $
03-Mar	9:31 AM	MURRAY BDGE	TELSTRA.INTE	6,573	$0.00
04-Mar	9:48 AM	YUMALI	TELSTRA.INTE	350	$0.00
04-Mar	10:00 AM	YUMALI	TELSTRA.INTE	17,311	$0.00
04-Mar	12:58 PM	YUMALI	TELSTRA.INTE	9,760	$0.00

Total Cost
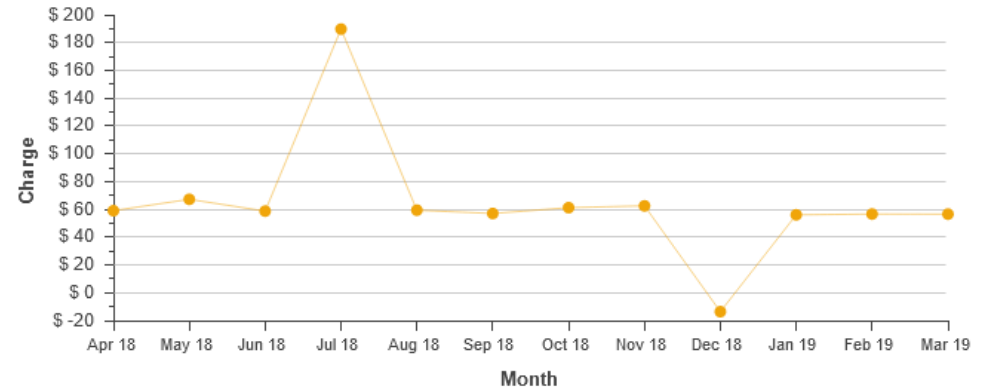
Data Usage
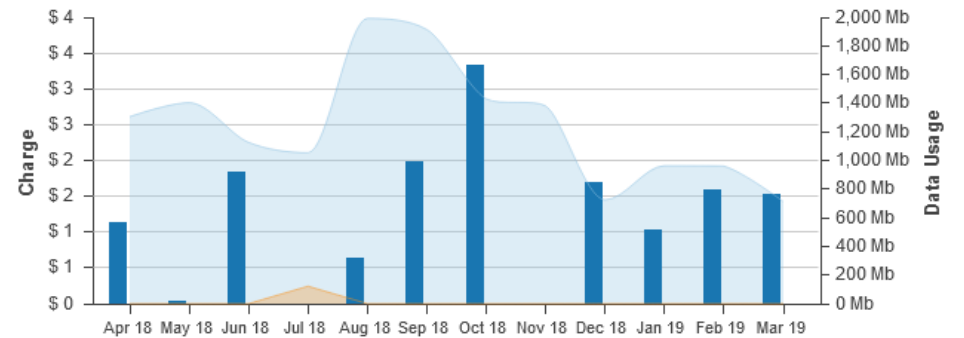
Download

| Accounts | Summary of Charges | Service Detail | Exception Reports | Alerts | Reporting Tool | Itemised Call Search |

billview

Service and Tier level Reports: Customisable service level and tier level reports are exportable as PDF reports for offline use or distribution.

Period : Mar 2019

Scott Tilka

02434BQNNU

Summary of Charges

Usage Charges

Calls to Mobiles	06 M...
Calls to Mobiles -Intra (I)	21 M...

Total
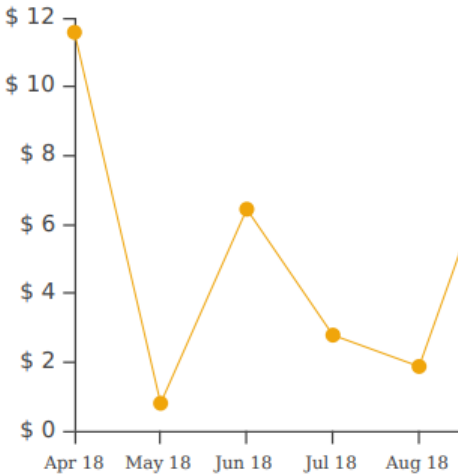
Period : Mar 2019

Division - E

Cost Centre Report: Division - E

Total Charges: $33,594.95
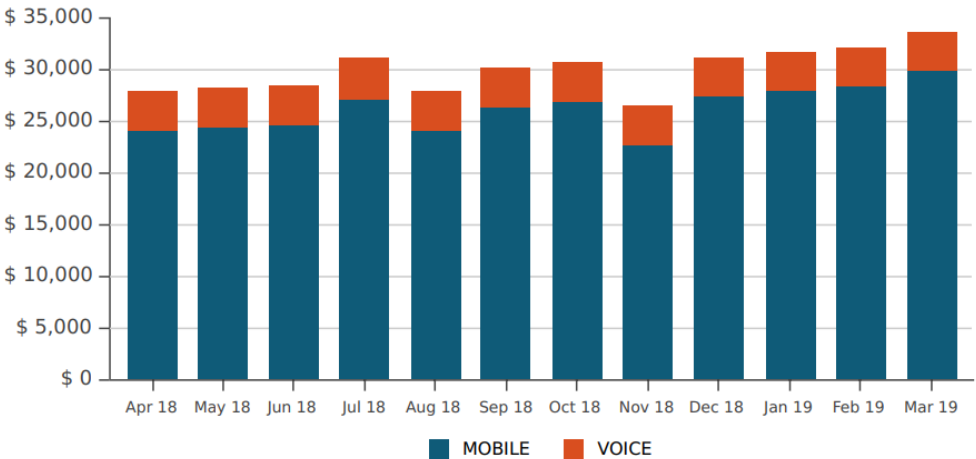
billview

Reporting – MDUM

Telstra MDUM representation: With access to 'Your Telstra Tools' we can represent MDUM usage within BillView with all the filtering and searching options that the site provides.

Telstra MDUM - Last Updated: 01/01/1970 08:00:00

Service Number ↓	User	Account	Used (Mb)	Quota (Mb)	Estimated ($)	Days Used	Percent Used
Group427PDJZ719		427PDJZ719	314,696	605,184	$ 0.00	25	
Group398RVIL998		398RVIL998	26,665	63,488	$ 0.00	25	
04293CCUPO	George Gu	398RVIL998	964	3,072	$ 0.00	25	
04293AUDUA	Grant Smith	398RVIL998	2,084	3,072	$ 0.00	25	
04293ADUCU	Katie Mcfarland	398RVIL998	0	6,144	$ 0.00	25	
04292UUYND	Rob Van Royden	398RVIL998	4,995	3,072	$ 54.30	25	
04292QUUAA	Nick Lee	398RVIL998	7	3,072	$ 0.00	25	
04291QUNNP	Roger Calvert	398RVIL998	373	3,072	$ 0.00	25	
04291QBUQB	Nick Baldock	398RVIL998	0	3,072	$ 0.00	25	
04228CDDCD	Doug Helac - Mobile	427PDJZ719	244	2,048	$ 0.00	25	
04196NPDDY		427PDJZ719	1,144	2,048	$ 0.00	25	
04182BNONU	Abel Tate	427PDJZ719	37	2,048	$ 0.00	25	
04181QONYN	Simon Jenkins	427PDJZ719	1	2,048	$ 0.00	25	
04105BOPQA	Andrew Smith	427PDJZ719	1,437	2,048	$ 0.00	25	
04099OQUBU	Amelai Minns	427PDJZ719	385	2,048	$ 0.00	25	
04088QQPBP		427PDJZ719	0	2,048	$ 0.00	4	
04002BYCND		398RVIL998	0	0	$ 0.00	25	
04001YQOAY	Cameron Mills	398RVIL998	0	0	$ 0.00	25	
04001NOPNQ	Colin Stewart	398RVIL998	0	0	$ 0.00	25	

billview

BillView offers 6 levels of access (Administrator, Cost centre level (Tiers 1-4) and User) with permission controls for each individual user which will determine what they can see, and what they can do.

User

Access Level

Access Level: Tier 1

Access Type: ⦿ Site Access   ◯ Email Only

Viewable Tabs: ☐ User Tab

                     ☑ Assets Tab

Email: ☑ Email Reporting

Allocations

Cost Centre

Select the Costcentre from the left hand pane that this user will have access too.

	Tier 1		Tier 2		Tier 3		Tier 4
❌	Division - H	-	All	-	All	-	All

Service Number

Select the Service Number(s) from the left hand pane that this user will have access too.

	Service Number	Description/User
❌	02434BQNDY	Rob Jones

billview

User Management – Email Reporting

Email out reports as either attachments or via a link back. The 'link back' email contains an encrypted link that will open the users browser and automatically log them into BillView.

billview

Inventory Management

Organise and record your service information with simple mouse controls, left click for selection, right click for options and drag and drop allocation management.

Inventory Management – Asset Management

Record a multitude of fields from service detail, user detail and asset detail. User and Reporting information inter-relates for current, accurate detail on each service. There are also custom fields that are available for recording customer specific information.

02982PNYNO
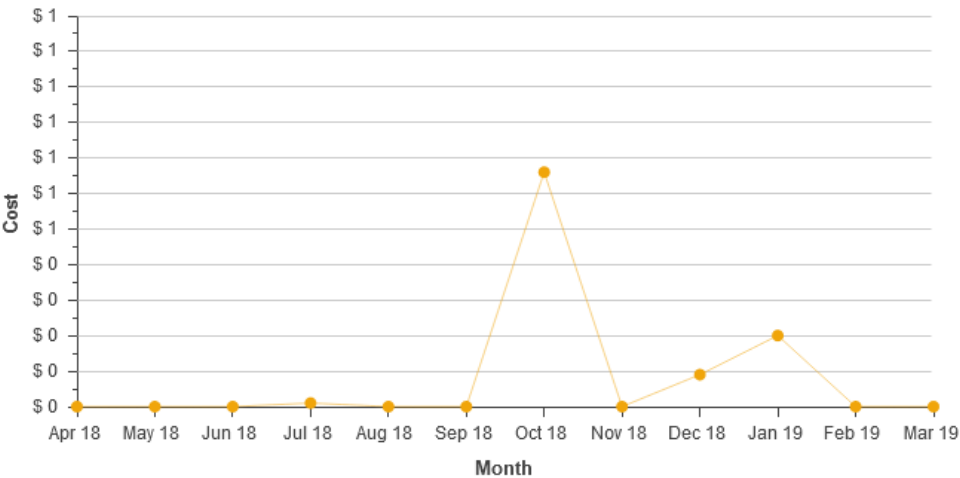
Last Report: **January 2019**

▲ Cost Centre Detail

Tier 1:	Division - A
Tier 2:	Group -BC
Tier 3:	Voice
Financial Code:	

▲ Service Details

Carriage Type:	VOICE
Status of Service:	Active
Carrier Detail:	Telephone
Service Detail:	
Linked to:	
Connection Date:	Reference:

▲ User Details

Description / User:	James Scarman
Employee No.:	
Managers Name:	
Managers No.:	
Reporting Budget:	0

### ▲ Viewing Permissions

Link users to this service.

No users are currently linked to this service.

▲ Uploaded Documents

Upload documents relevant to this service.

No documents have been uploaded.

billview

Call Cost Analysis

Presentation of costs by 'Call Type Code' gives unprecedented visibility of how you are being tariffed. Calls are grouped according to how they have been billed and presented with unit costing (cost per call and cost per minute).

Site Control – Custom Control
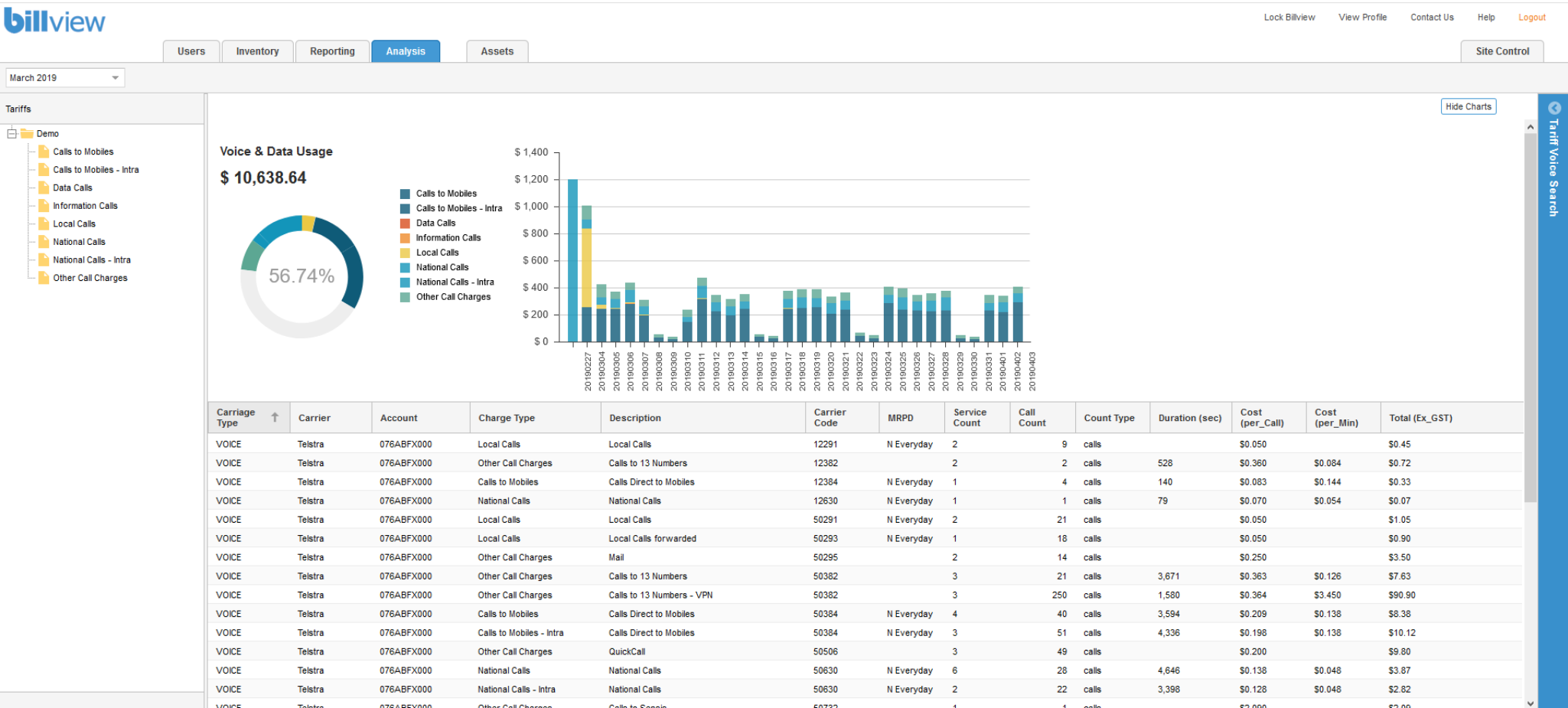
Your BillView site has customisable elements to better reflect how you need to use it.

Contact Us - Email Details

This will direct where the "Contact Us" emails for internal enquiries are sent.

To Name: BillView

To Email: andrew@fastsoft.com.au

Inventory Custom Fields

Change the labels of the available Custom Fields.

Custom Field 1: My Custom Field 1

Custom Field 2: My Custom Field 2

Inventory Grid Columns

The default columns presented in the "Inventory" grid can be selected by moving them into the right hand panel below. Headers that are not displayed on the list below will remain hidden, accessible through a right mouse click on the header row.

Field Order:

Carriage Account	Service No.
Carriage Plan	Tier 1
Carriage Type	Tier 2
Connection Date	Tier 3
Comments	Tier 4
Custom Field 1	Financial Code
Custom Field 2	Status of Service
Data Plan	Carrier Detail
Data Plan Expiry	Description / User
Employee Number	Last Bill
Equipment Detail	
Equipment Asset No.	

Save

billview