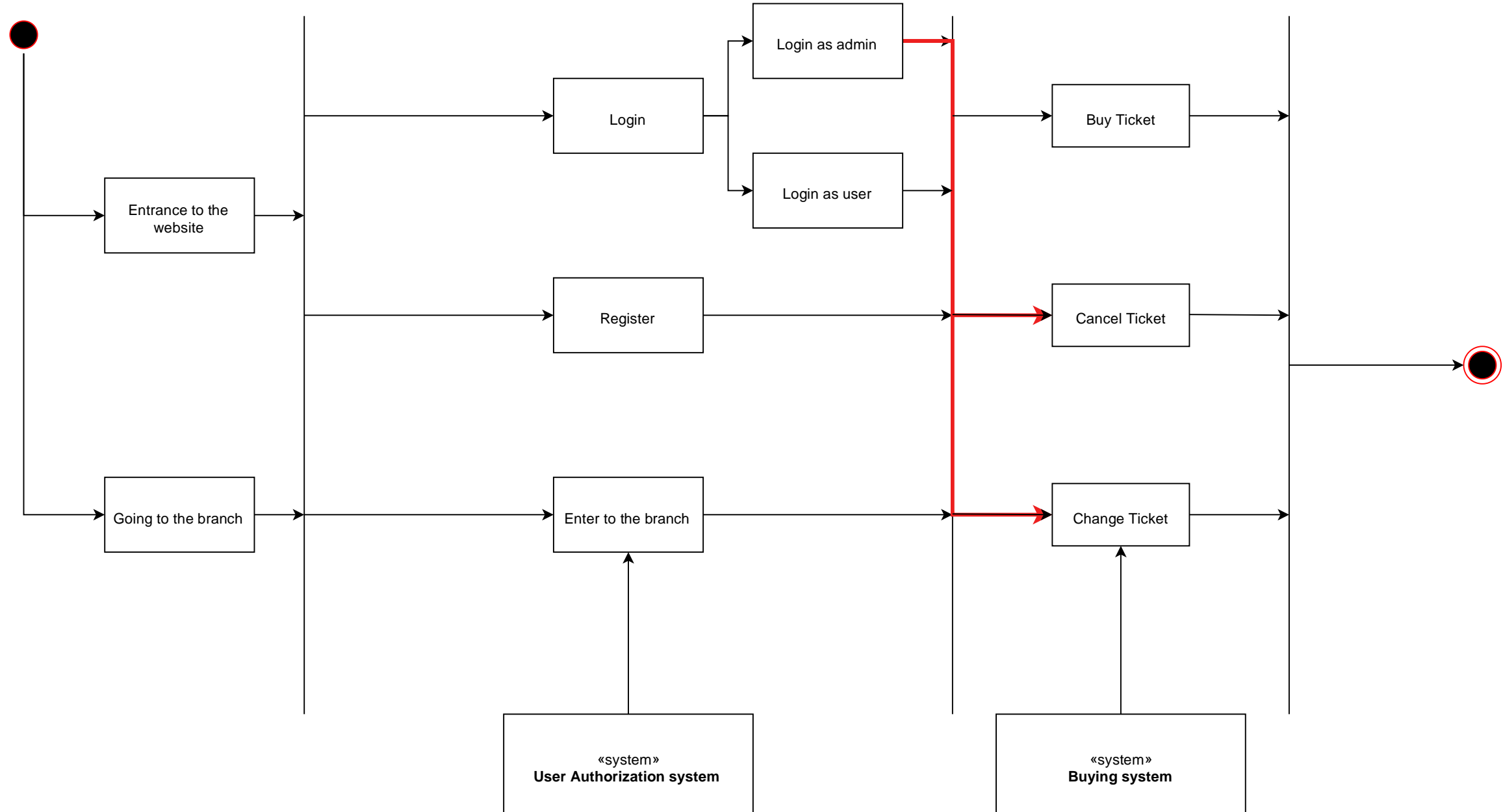
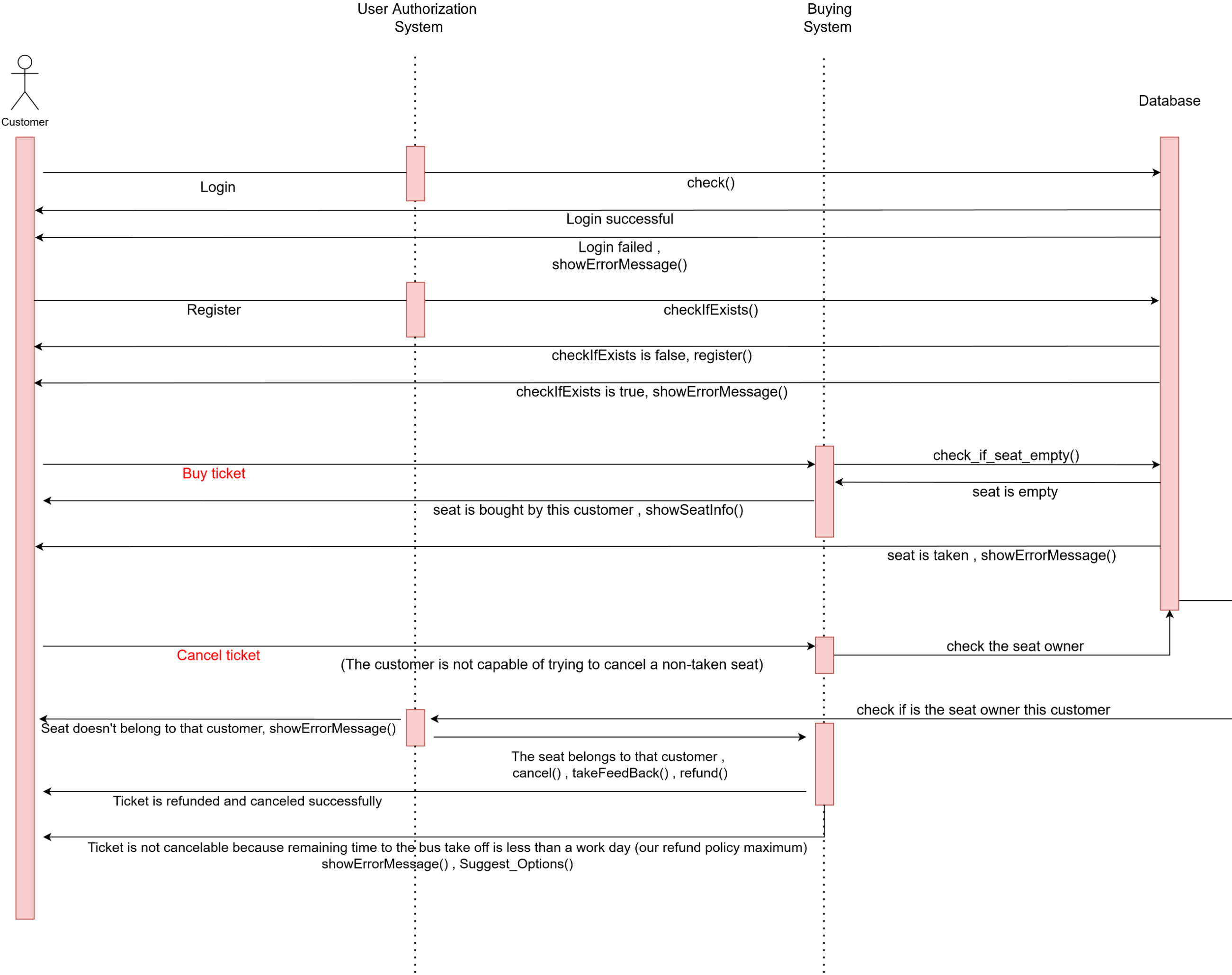


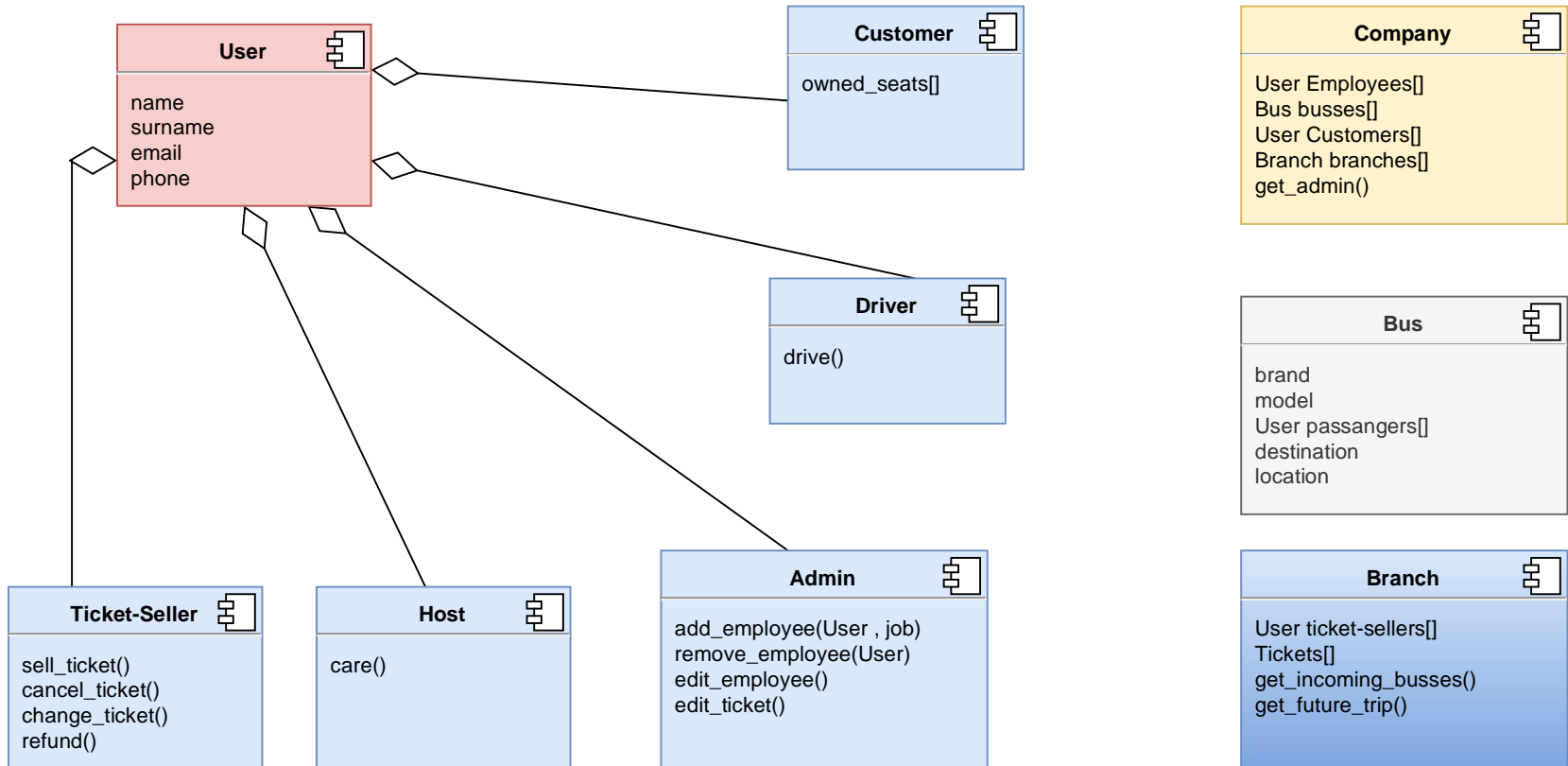
Process Diagram



Sequence Diagram



Class Diagram



USE CASE DIAGRAM

Customer: Customer of the company.

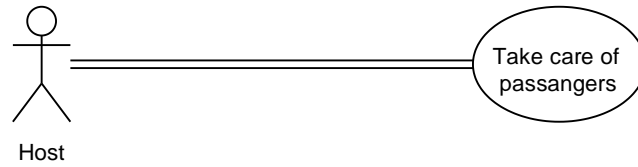
Ticket-Seller: Cashier who sells trip tickets to users onsite. Customer's addressee.

Admin: Admin of the website. Admins can manage trips by canceling or changing tickets.

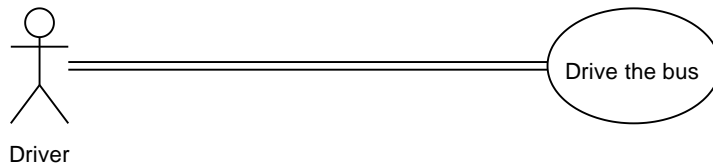
Host : Takes care of the people in the bus. Manages the seat occupation in coaches.

Driver: Drives the bus.

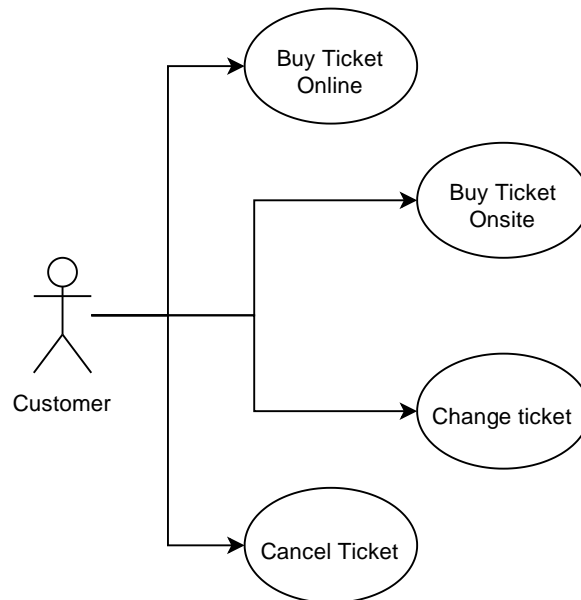
Web and mobile app system: Basically , online selling system.



System	Halil KOÇ Inc
Use-case	Take care of passangers
Actors	Host
Data	-
Stimulus	Host
Response	Customers in a coach will be cared by host.
Comments	Host will supply water and food to Customers and will make sure if Customers are comfortable



System	Halil KOÇ Inc
Use-case	Drive the bus
Actors	Driver
Data	Driving Licence
Stimulus	Driver
Response	Driver drives the bus.
Comments	-

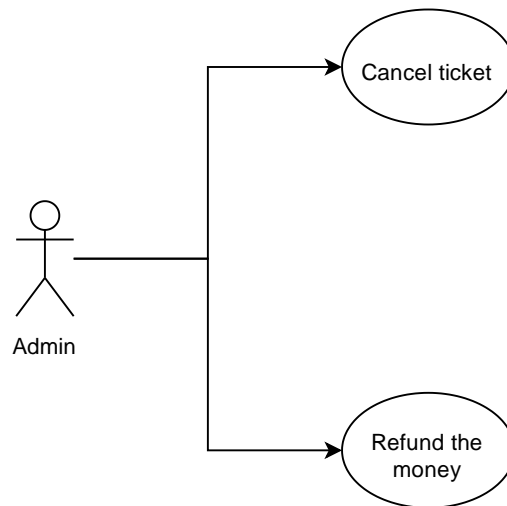


System	Halil KOÇ Inc
Use-case	Buy Ticket Online
Actors	Customer , Admin
Data	Customer's credentials , destination , location , date
Stimulus	Customer
Response	Customer will have a ticket exchange of an amount of money
Comments	-

System	Halil KOÇ Inc
Use-case	Buy Ticket Onsite
Actors	Customer , Ticket-Seller
Data	Customer's credentials , destination , location , date
Stimulus	Customer
Response	Customer will have a ticket exchange of an amount of money
Comments	-

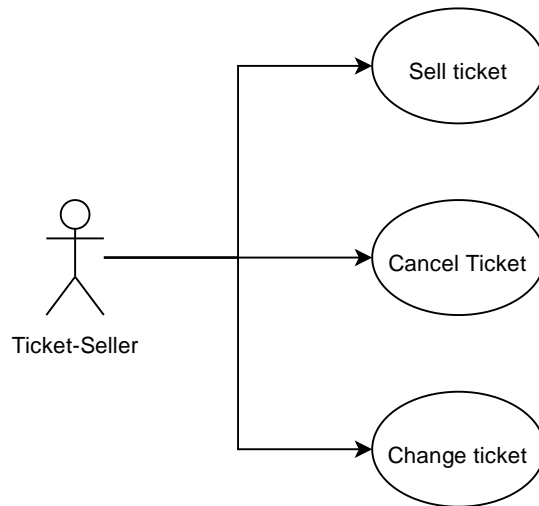
System	Halil KOÇ Inc
Use-case	Cancel Ticket
Actors	Customer , Ticket-Seller
Data	Ticket information
Stimulus	Customer
Response	Customer will give up on his ticket and gets his/her money back
Comments	If Customer demands to cancel ticket he/she should be able to do it online and onsite

System	Halil KOÇ Inc
Use-case	Change Ticket
Actors	Customer , Ticket-Seller , Admin
Data	Ticket information
Stimulus	Customer
Response	Customer's ticket will be changed with an another.
Comments	If Customer demands to change ticket (seat or trip) , he/she should be able



System	Halil KOÇ Inc
Use-case	Cancel Ticket
Actors	Admin , Customer
Data	Ticket information
Stimulus	Customer
Response	Admin should be able to cancel a customer's ticket
Comments	If Customer doesn't behave right , Admin can kick him out from the trip.

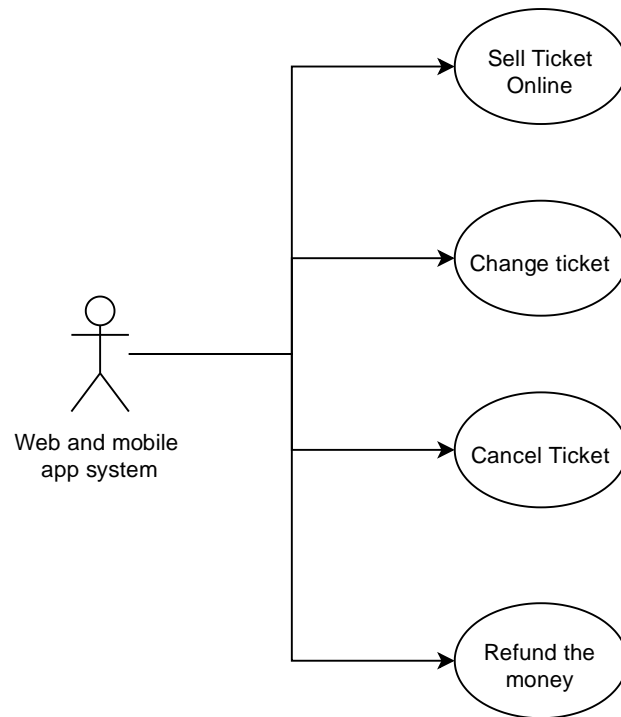
System	Halil KOÇ Inc
Use-case	Refunt the money
Actors	Admin , Customer
Data	Ticket information
Stimulus	Customer
Response	Customer will take his/her money back , if there is dissatisfaction with the company
Comments	Company did something wrong and if the customer wants a refund , there should be a refund.



System	Halil KOÇ Inc
Use-case	Cancel Ticket
Actors	Customer , Ticket-Seller
Data	Ticket information
Stimulus	Customer
Response	Customer will give up on his ticket and gets his/her money back
Comments	If Customer demands to cancel ticket he/she should be able to do it online and onsite

System	Halil KOÇ Inc
Use-case	Change Ticket
Actors	Customer , Ticket-Seller
Data	Ticket information
Stimulus	Customer
Response	Customer's ticket will be changed with an another.
Comments	If Customer demands to change ticket (seat or trip) , he/she should be able

System	Halil KOÇ Inc
Use-case	Sell Ticket
Actors	Customer , Ticket-Seller
Data	Ticket information
Stimulus	Customer
Response	Customer will have a ticket exchange of money
Comments	Ticket-Seller stays in branch and sells tickets onsite.



System	Halil KOÇ Inc
Use-case	Sell Ticket Online
Actors	Customer , Web and mobile app system
Data	Ticket information
Stimulus	Customer
Response	Customer will have a ticket for a trip without going to the branch.
Comments	Customer buys ticket online fast.

System	Halil KOÇ Inc
Use-case	Change Ticket
Actors	Customer , Web and mobile app system
Data	Ticket information
Stimulus	Customer
Response	Customer's ticket will be changed with an another.
Comments	If Customer demands to change ticket (seat or trip) , he/she should be able

System	Halil KOÇ Inc
Use-case	Cancel Ticket
Actors	Customer , Web and mobile app system
Data	Ticket information
Stimulus	Customer
Response	Customer will give up on his ticket and gets his/her money back
Comments	If Customer demands to cancel ticket he/she should be able to do it online and onsite

System	Halil KOÇ Inc
Use-case	Refund the money
Actors	Customer , Web and mobile app system
Data	Ticket information
Stimulus	Customer
Response	Customer will take his/her money back , if there is dissatisfaction with the company
Comments	If Customer demands a refund and company is faulty , he/she should be able to get a refund.