Fatima Khurram



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EDUCATION

National College of Business Administration and Economics

Lahore

Bachelor of Science in Computer Science

Oct 2022 - Expected May 2026

Cumulative GPA: 3.69/4

Superior Group of College

Lahore

April 2020 - Jul 2021

Percentage: 60%

Intermediate

WORK EXPERIENCE

PSYCH STATION, Lahore.

Lahore

Technical Support Head

Jan 2024 – Present

- Managed and led the web development team, ensuring timely and efficient delivery of high-quality web applications and services.
- Spearheaded the troubleshooting and resolution of complex technical issues related to web development, enhancing overall system reliability and performance.
- Implemented best practices and process improvements in web development workflows, leading to a 25% increase in project efficiency and a significant reduction in downtime.

CORVIT SYSTEM

Lahore

Devops Intern

Oct 2023 - May 2024

- Assisted in managing and optimizing cloud infrastructure on platforms such as AWS, Azure, or Google Cloud, ensuring high availability and scalability.
- Implemented and maintained CI/CD pipelines using tools like Jenkins, GitLab CI, or CircleCI, streamlining the deployment process and reducing deployment time.
- Developed automation scripts using languages like Python or Bash to automate routine tasks, improving efficiency and reducing manual intervention.

PROJECTS

Enterprise Management System

Feb 2024

- Designed and configured complex network topologies using Cisco Packet Tracer, including routers, switches, and VLANs.
- Implemented security protocols and firewalls, significantly reducing potential security threats and ensuring a secure network environment.
- Configured and optimized various routing protocols (OSPF, EIGRP, BGP) to ensure efficient and reliable data routing.
- Diagnosed and resolved network issues, leading to a 20% increase in data throughput and overall network performance.

Devpos Project

Nov 202

- Successfully deployed a website on Azure Container Instances (ACI) utilizing the Azure Container Registry (ACR) for container management.
- Created a release pipeline and deployed the website to both QA and production environments using Azure DevOps.
- scaled containerized apps using Kubernetes and employed YAML files for deployments.

SKILL

Technical Skills: Docker, Cloud (AWS, Azure), Terraform, Pipeline, Helm, Linux, Azure, Devops, CI/CD, Microsoft SQL Server, Git & GitHub

Certifications: Postman API Expert Certificate, Microsoft Azure for Data Engineering, Devops with AWS

Awards: Certificate from Psych Station for Presenting as a Technical Support Head (For Best Performance)