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Database name: appointify 196668 192066

### **Project Report**

The goal of this project was to create a data warehouse for managing appointment-related data. The solution fulfills the requirements by implementing:

- 1. Three types of storage formats: **Textfile**, **Parquet**, and **ORC**.
- 2. Internal and external tables.
- 3. Partitioning (both static and dynamic).
- 4. Use of complex data types such as STRUCT and ARRAY.
- 5. Bucketing is optional and not implemented due to the project's scope.

## **Key Tables and Design Choices**

## 1. Appointment Table

- a. **Storage Type:** ORC (efficient for big tables and analytics).
- b. **Partitioning:** Partitioned by CompanyID.
- c. **Reasoning:** Appointment data is the biggest table and is frequently queried, making ORC an ideal format for compression and query performance.

## 2. Company Table

- a. **Storage Type:** External Table (Textfile).
- b. **Complex Types:** Includes STRUCT for Details (e.g., Type and Rating of the company).
- c. **Reasoning:** Company data may be shared or reused across systems.

#### 3. Customer Table

a. **Storage Type:** Textfile (External).

- b. **Partitioning:** By Gender for static partitioning.
- c. **Reasoning:** Useful for gender-specific queries without impacting performance.

#### 4. Date Table

- a. Storage Type: Parquet.
- b. **Partitioning:** By Year for dynamic partitioning.
- c. **Reasoning:** Parquet optimizes storage and retrieval for big monotonic tables.

#### 5. Time Table

- a. Storage Type: Parquet.
- b. **Partitioning:** By TimeOfDay.
- c. **Reasoning:** Same logic as Date.

#### 6. Worker Table

- a. **Storage Type:** External Table (Textfile).
- b. **Complex Types:** Includes STRUCT for Details and WorkInfo.
- c. **Reasoning:** Worker data with nested fields allows detailed and structured querying.

### 7. Service Type Table

- a. **Storage Type:** External Table (Textfile).
- b. **Reasoning:** Holds static service information and requires no frequent updates.

### 8. Junk Table

- a. **Storage Type:** Textfile.
- b. **Reasoning:** Small table that handles miscellaneous data for cleanup and reference.

## **Competency Questions and Scenarios**

1. How does the appointment data differ based on the gender of the customers in terms of total appointments, revenue, discount utilization, and appointment duration?

- 2. Which workers handle the most appointments?
  - a. Queries Appointment\_orc and Worker.
- 3. How do appointment volumes vary on holidays versus working days?
  - a. Joins Appointment\_orc with Date\_par on isHoliday.
- 4. What are the busiest days of the week?
  - a. Groups appointments by DayOfWeek.
- 5. Which companies offer the highest discounts?
  - a. Aggregates data from Appointment\_orc and Company.
- 6. What are the appointment volumes for different service categories within each company?
  - a. Combines Company, ServiceType, and Appointment\_orc.
- 7. What is the revenue distribution by time of day?
  - a. Uses Time\_par partitions and Appointment\_orc.
- 8. What is the average discount offered during holidays?
  - a. Aggregates discount data using isHoliday.
- 9. What is the average cost of appointments based on worker ratings?
  - a. Joins Worker and Appointment\_orc for grouped averages.
- 10. What is the average duration of appointments by time of day?
  - a. Analyzes appointment durations using Time\_par partitions.

## Queries

The full HQL query scripts are attached, and each competency question corresponds to one query.

## **Explanation of Design Choices**

- 1. Storage Formats
  - a. ORC and Parquet were chosen for high-compression and fast analytics.
  - b. Textfile was used for raw, external data.

## 2. Partitioning

a. Dynamic and static partitioning reduced unnecessary data scans and improved query performance.

# 3. Complex Types

a. Used STRUCT for worker and company details to simplify nested information access.

### 4. External Tables

a. Enabled reusability and readibily for human eye.