

No. Agent	Agent	Start Time	End Time	Duration	Duration Wait	Queue	Type	Phone	Transfer	Status
2010	Rahaf Hammadeh	2025-10-06 14:01:40	2025-10-06 14:03:17	00:01:37	00:00:10	001	Incoming	0542345679		Success
2007	Aya Abu Ayash	2025-10-06 14:01:16	2025-10-06 14:01:39	00:00:23	00:00:04	001	Incoming	0587708886		Success
2012	Fatima Sbeh	2025-10-06 13:59:07	2025-10-06 14:02:00	00:02:53	00:00:03	002	Incoming	0525684125		Success
2012	Fatima Sbeh	2025-10-06 13:57:00	2025-10-06 13:57:54	00:00:55	00:00:06	001	Incoming	0503131611		Success
2010	Rahaf Hammadeh	2025-10-06 13:55:49	2025-10-06 13:56:06	00:00:17	00:00:05	001	Incoming	0522510030		Success
2007	Aya Abu Ayash	2025-10-06 13:52:09	2025-10-06 13:58:02	00:05:52	00:00:08	001	Incoming	0546632771		Success
2012	Fatima Sbeh	2025-10-06 13:51:16	2025-10-06 13:52:00	00:00:44	00:00:06	001	Incoming	0542387192		Success
2010	Rahaf Hammadeh	2025-10-06 13:48:06	2025-10-06 13:49:08	00:01:02	00:00:10	001	Incoming	0522510030		Success
2007	Aya Abu Ayash	2025-10-06 13:46:52	2025-10-06 13:46:54	00:00:02	00:00:07	001	Incoming	0522510030		Success
2012	Fatima Sbeh	2025-10-06 13:43:42	2025-10-06 13:44:29	00:00:47	00:00:05	001	Incoming	0522546563		Success
2010	Rahaf Hammadeh	2025-10-06 13:43:08	2025-10-06 13:44:12	00:01:04	00:00:07	002	Incoming	0547732439		Success
2012	Fatima Sbeh	2025-10-06 13:42:37	2025-10-06 13:43:33	00:00:56	00:00:05	002	Incoming	0537140372		Success
2007	Aya Abu Ayash	2025-10-06 13:41:25	2025-10-06 13:44:18	00:02:52	00:00:05	001	Incoming	0503202494		Success
2012	Fatima Sbeh	2025-10-06 13:39:52	2025-10-06 13:40:31	00:00:40	00:00:06	001	Incoming	0545641862		Success
2010	Rahaf Hammadeh	2025-10-06 13:37:26	2025-10-06 13:39:40	00:02:13	00:00:05	001	Incoming	0522919107		Success
2007	Aya Abu Ayash	2025-10-06 13:36:28	2025-10-06 13:38:21	00:01:53	00:00:10	001	Incoming	0526131499		Success
2012	Fatima Sbeh	2025-10-06 13:33:01	2025-10-06 13:34:02	00:01:01	00:00:05	001	Incoming	0549332103		Success
2010	Rahaf Hammadeh	2025-10-06 13:30:32	2025-10-06 13:31:07	00:00:35	00:00:02	001	Incoming	0586484100		Success
2007	Aya Abu Ayash	2025-10-06 13:20:07	2025-10-06 13:21:05	00:00:58	00:00:06	001	Incoming	0587708886		Success
2012	Fatima Sbeh	2025-10-06 13:17:33	2025-10-06 13:18:31	00:00:57	00:00:09	001	Incoming	0534274799		Success
2010	Rahaf Hammadeh	2025-10-06 13:13:52	2025-10-06 13:15:48	00:01:56	00:00:10	001	Incoming	0529955523		Success
2010	Rahaf Hammadeh	2025-10-06 13:10:40	2025-10-06 13:12:19	00:01:40	00:00:08	002	Incoming	0525758517		Success
2007	Aya Abu Ayash	2025-10-06 13:06:42	2025-10-06 13:06:43	00:00:01	00:00:07	002	Incoming	0525758517		Success
2007	Aya Abu Ayash	2025-10-06 12:58:17	2025-10-06 12:59:49	00:01:32	00:00:04	001	Incoming	0522712300		Success
2012	Fatima Sbeh	2025-10-06 12:45:46	2025-10-06 12:46:20	00:00:34	00:00:04	002	Incoming	0545382670		Success
2012	Fatima Sbeh	2025-10-06 12:43:02	2025-10-06 12:44:50	00:01:48	00:00:04	001	Incoming	0587806766		Success
2010	Rahaf Hammadeh	2025-10-06 12:37:04	2025-10-06 12:39:54	00:02:51	00:00:13	001	Incoming	0545976686		Success
2012	Fatima Sbeh	2025-10-06 12:36:54	2025-10-06 12:37:32	00:00:38	00:00:09	001	Incoming	0537140371		Success
2010	Rahaf Hammadeh	2025-10-06 12:35:59	2025-10-06 12:36:10	00:00:11	00:00:09	001	Incoming	0545976686		Success
2012	Fatima Sbeh	2025-10-06 12:33:58	2025-10-06 12:35:05	00:01:07	00:00:03	001	Incoming	0584636037		Success
2010	Rahaf Hammadeh	2025-10-06 12:28:46	2025-10-06 12:29:46	00:01:00	00:00:06	002	Incoming	0504477741		Success
2010	Rahaf Hammadeh	2025-10-06 12:16:44	2025-10-06 12:17:35	00:00:51	00:00:03	001	Incoming	0535296135		Success
2012	Fatima Sbeh	2025-10-06 12:15:02	2025-10-06 12:15:27	00:00:25	00:00:04	001	Incoming	0502343907		Success
2010	Rahaf Hammadeh	2025-10-06 12:10:44	2025-10-06 12:11:31	00:00:47	00:00:06	001	Incoming	0585451026		Success
2012	Fatima Sbeh	2025-10-06 12:10:11	2025-10-06 12:12:37	00:02:26	00:00:09	001	Incoming	026262458		Success
2010	Rahaf Hammadeh	2025-10-06 12:06:09	2025-10-06 12:08:13	00:02:04	00:00:09	001	Incoming	0505757475		Success
2010	Rahaf Hammadeh	2025-10-06 11:41:42	2025-10-06 11:45:02	00:03:20	00:00:04	001	Incoming	0535296135		Success
2010	Rahaf Hammadeh	2025-10-06 11:31:43	2025-10-06 11:33:23	00:01:40	00:00:25	001	Incoming	0545883700		Success
2001	Bake Senior	2025-10-06 11:22:36	2025-10-06 11:23:43	00:01:07	00:00:04	001	Incoming	0585451026		Success
2001	Bake Senior	2025-10-06 11:19:40	2025-10-06 11:20:31	00:00:51	00:00:04	001	Incoming	0535296135		Success
2001	Bake Senior	2025-10-06 11:05:20	2025-10-06 11:06:36	00:01:15	00:00:26	001	Incoming	0525977794		Success
2014	Rawan Baraqah	2025-10-06 01:55:23	2025-10-06 02:00:39	00:05:16	00:00:07	001	Incoming	0546217363		Success
2010	Rahaf Hammadeh	2025-10-06 01:55:14	2025-10-06 01:56:00	00:00:46	00:00:08	001	Incoming	0527058511		Success
2007	Aya Abu Ayash	2025-10-06 01:48:10	2025-10-06 01:50:41	00:02:31	00:00:08	001	Incoming	0528917878		Success
2015	Muhannad Nasria	2025-10-06 01:47:46	2025-10-06 01:49:43	00:01:58	00:00:05	002	Incoming	0586899076		Success
2015	Muhannad Nasria	2025-10-06 01:44:50	2025-10-06 01:45:46	00:00:57	00:00:05	001	Incoming	0524096154		Success
2014	Rawan Baraqah	2025-10-06 01:43:27	2025-10-06 01:44:59	00:01:32	00:00:15	001	Incoming	0524133144		Success
2015	Muhannad Nasria	2025-10-06 01:42:54	2025-10-06 01:44:00	00:01:06	00:00:05	001	Incoming	0535566463		Success
2014	Rawan Baraqah	2025-10-06 01:39:58	2025-10-06 01:42:57	00:03:00	00:00:07	002	Incoming	0559746389		Success
2010	Rahaf Hammadeh	2025-10-06 01:38:52	2025-10-06 01:40:32	00:01:40	00:00:14	001	Incoming	0587942225		Success
2012	Fatima Sbeh	2025-10-06 01:38:09	2025-10-06 01:39:44	00:01:36	00:00:03	001	Incoming	0534342669		Success

No. Agent	Agent	Start Time	End Time	Duration	Duration Wait	Queue	Type	Phone	Transfer	Status
2014	Rawan Baraqah	2025-10-06 01:35:20	2025-10-06 01:36:42	00:01:22	00:00:03	001	Incoming	0537474429		Success
2007	Aya Abu Ayash	2025-10-06 01:35:06	2025-10-06 01:36:41	00:01:35	00:00:11	002	Incoming	0559746389		Success
2010	Rahaf Hammadeh	2025-10-06 01:34:07	2025-10-06 01:35:24	00:01:17	00:00:11	001	Incoming	0586008068		Success
2007	Aya Abu Ayash	2025-10-06 01:33:32	2025-10-06 01:34:03	00:00:31	00:00:15	001	Incoming	0524096154		Success
2012	Fatima Sbeh	2025-10-06 01:33:23	2025-10-06 01:34:29	00:01:06	00:00:10	001	Incoming	0532120678		Success
2014	Rawan Baraqah	2025-10-06 01:32:11	2025-10-06 01:33:49	00:01:38	00:00:06	001	Incoming	0587942225		Success
2010	Rahaf Hammadeh	2025-10-06 01:27:03	2025-10-06 01:27:54	00:00:51	00:00:07	001	Incoming	0533588505		Success
2007	Aya Abu Ayash	2025-10-06 01:23:54	2025-10-06 01:24:17	00:00:24	00:00:05	001	Incoming	0586008068		Success
2015	Muhannad Nasria	2025-10-06 01:22:30	2025-10-06 01:23:15	00:00:44	00:00:07	001	Incoming	0506661114		Success
2012	Fatima Sbeh	2025-10-06 01:18:51	2025-10-06 01:19:31	00:00:40	00:00:10	001	Incoming	046000905		Success
2014	Rawan Baraqah	2025-10-06 01:18:25	2025-10-06 01:19:39	00:01:14	00:00:05	001	Incoming	0542632900		Success
2014	Rawan Baraqah	2025-10-06 01:14:48	2025-10-06 01:15:48	00:01:01	00:00:05	002	Incoming	046000905		Success
2010	Rahaf Hammadeh	2025-10-06 01:13:56	2025-10-06 01:16:32	00:02:36	00:00:09	001	Incoming	0526636164		Success
2007	Aya Abu Ayash	2025-10-06 01:13:24	2025-10-06 01:14:27	00:01:03	00:00:12	002	Incoming	0585866229		Success
2015	Muhannad Nasria	2025-10-06 01:12:39	2025-10-06 01:13:06	00:00:27	00:00:08	001	Incoming	0507600661		Success
2014	Rawan Baraqah	2025-10-06 01:12:19	2025-10-06 01:13:26	00:01:07	00:00:06	001	Incoming	0549439795		Success
2010	Rahaf Hammadeh	2025-10-06 01:10:41	2025-10-06 01:12:31	00:01:50	00:00:07	001	Incoming	0526921556		Success
2007	Aya Abu Ayash	2025-10-06 01:09:25	2025-10-06 01:10:02	00:00:37	00:00:08	001	Incoming	0522408115		Success
2012	Fatima Sbeh	2025-10-06 01:09:02	2025-10-06 01:10:47	00:01:45	00:00:12	001	Incoming	0583927270		Success
2010	Rahaf Hammadeh	2025-10-06 01:07:38	2025-10-06 01:08:33	00:00:55	00:00:09	001	Incoming	0522408115		Success
2010	Rahaf Hammadeh	2025-10-06 01:06:30	2025-10-06 01:07:19	00:00:50	00:00:05	002	Incoming	0508827566		Success
2014	Rawan Baraqah	2025-10-06 01:05:37	2025-10-06 01:05:53	00:00:16	00:00:06	002	Incoming	0532760661		Success
2007	Aya Abu Ayash	2025-10-06 01:05:29	2025-10-06 01:06:47	00:01:18	00:00:03	001	Incoming	0549447800		Success
2014	Rawan Baraqah	2025-10-06 01:03:40	2025-10-06 01:03:58	00:00:18	00:00:10	001	Incoming	0508827566		Success
2010	Rahaf Hammadeh	2025-10-06 01:03:31	2025-10-06 01:04:01	00:00:30	00:00:09	001	Incoming	0507600661		Success
2007	Aya Abu Ayash	2025-10-06 01:02:03	2025-10-06 01:03:25	00:01:22	00:00:08	001	Incoming	0527573708		Success
2014	Rawan Baraqah	2025-10-06 01:01:06	2025-10-06 01:02:07	00:01:01	00:00:05	001	Incoming	0587606030		Success
2010	Rahaf Hammadeh	2025-10-06 00:59:43	2025-10-06 01:01:10	00:01:28	00:00:08	002	Incoming	0508827566		Success
2007	Aya Abu Ayash	2025-10-06 00:58:12	2025-10-06 00:59:40	00:01:28	00:00:07	001	Incoming	0524096154		Success
2012	Fatima Sbeh	2025-10-06 00:57:55	2025-10-06 00:58:49	00:00:54	00:00:04	002	Incoming	0523947236		Success
2014	Rawan Baraqah	2025-10-06 00:56:25	2025-10-06 00:58:02	00:01:37	00:00:11	001	Incoming	0523800583		Success
2010	Rahaf Hammadeh	2025-10-06 00:54:42	2025-10-06 00:55:19	00:00:37	00:00:08	001	Incoming	0535530691		Success
2007	Aya Abu Ayash	2025-10-06 00:53:26	2025-10-06 00:54:13	00:00:47	00:00:11	001	Incoming	0537213475		Success
2014	Rawan Baraqah	2025-10-06 00:52:50	2025-10-06 00:55:19	00:02:30	00:00:14	001	Incoming	0586209203		Success
2010	Rahaf Hammadeh	2025-10-06 00:52:33	2025-10-06 00:53:17	00:00:44	00:00:15	001	Incoming	0539725767		Success
2015	Muhannad Nasria	2025-10-06 00:48:48	2025-10-06 00:50:47	00:01:59	00:00:08	001	Incoming	0537421287		Success
2010	Rahaf Hammadeh	2025-10-06 00:46:29	2025-10-06 00:48:58	00:02:30	00:00:09	002	Incoming	0547639229		Success
2015	Muhannad Nasria	2025-10-06 00:45:48	2025-10-06 00:46:30	00:00:43	00:00:11	002	Incoming	0522372235		Success
2007	Aya Abu Ayash	2025-10-06 00:45:47	2025-10-06 00:52:05	00:06:17	00:00:05	001	Incoming	0529580113		Success
2012	Fatima Sbeh	2025-10-06 00:43:24	2025-10-06 00:45:04	00:01:40	00:00:04	001	Incoming	0524028383		Success
2010	Rahaf Hammadeh	2025-10-06 00:41:51	2025-10-06 00:42:38	00:00:47	00:00:08	001	Incoming	0508135087		Success
2007	Aya Abu Ayash	2025-10-06 00:39:06	2025-10-06 00:40:36	00:01:30	00:00:07	001	Incoming	0549544272		Success
2010	Rahaf Hammadeh	2025-10-06 00:36:36	2025-10-06 00:37:49	00:01:12	00:00:07	001	Incoming	0524096154		Success
2015	Muhannad Nasria	2025-10-06 00:36:14	2025-10-06 00:39:36	00:03:22	00:00:05	001	Incoming	0536636527		Success
2007	Aya Abu Ayash	2025-10-06 00:34:32	2025-10-06 00:37:00	00:02:28	00:00:11	002	Incoming	0528166169		Success
2014	Rawan Baraqah	2025-10-06 00:31:52	2025-10-06 00:34:52	00:03:01	00:00:07	001	Incoming	0524757901		Success
2015	Muhannad Nasria	2025-10-06 00:31:20	2025-10-06 00:32:58	00:01:38	00:00:10	002	Incoming	0528166169		Success
2015	Muhannad Nasria	2025-10-06 00:29:04	2025-10-06 00:30:28	00:01:24	00:00:12	001	Incoming	0508135087		Success
2013	Yara Hamamdeh	2025-10-06 00:28:56	2025-10-06 00:33:54	00:04:59	00:00:05	001	Incoming	0527379831		Success
2007	Aya Abu Ayash	2025-10-06 00:27:29	2025-10-06 00:28:02	00:00:33	00:00:04	001	Incoming	0546963095		Success
2014	Rawan Baraqah	2025-10-06 00:25:34	2025-10-06 00:27:10	00:01:36	00:00:06	001	Incoming	0523112516		Success

No. Agent	Agent	Start Time	End Time	Duration	Duration Wait	Queue	Type	Phone	Transfer	Status
2013	Yara Hamamdeh	2025-10-06 00:25:11	2025-10-06 00:26:00	00:00:49	00:00:04	002	Incoming	0524322141		Success
2007	Aya Abu Ayash	2025-10-06 00:24:19	2025-10-06 00:24:55	00:00:36	00:00:07	002	Incoming	0528058080		Success
2015	Muhannad Nasria	2025-10-06 00:21:54	2025-10-06 00:23:00	00:01:07	00:00:05	001	Incoming	0527509642		Success
2013	Yara Hamamdeh	2025-10-06 00:20:58	2025-10-06 00:23:28	00:02:31	00:00:05	001	Incoming	0535242014		Success
2007	Aya Abu Ayash	2025-10-06 00:19:55	2025-10-06 00:20:43	00:00:48	00:00:07	001	Incoming	0505125039		Success
2014	Rawan Baraqah	2025-10-06 00:15:52	2025-10-06 00:17:06	00:01:14	00:00:05	001	Incoming	0535566463		Success
2013	Yara Hamamdeh	2025-10-06 00:14:35	2025-10-06 00:14:58	00:00:23	00:00:05	001	Incoming	anonymous		Success
2007	Aya Abu Ayash	2025-10-06 00:13:19	2025-10-06 00:14:59	00:01:40	00:00:03	001	Incoming	0535530691		Success
2014	Rawan Baraqah	2025-10-06 00:13:15	2025-10-06 00:14:04	00:00:49	00:00:05	001	Incoming	0529580113		Success
2015	Muhannad Nasria	2025-10-06 00:12:50	2025-10-06 00:13:43	00:00:53	00:00:05	001	Incoming	0543665520		Success
2007	Aya Abu Ayash	2025-10-06 00:12:00	2025-10-06 00:12:53	00:00:53	00:00:31	001	Incoming	0506033004		Success
2013	Yara Hamamdeh	2025-10-06 00:11:21	2025-10-06 00:13:11	00:01:50	00:00:05	001	Incoming	0537220746		Success
2007	Aya Abu Ayash	2025-10-06 00:08:34	2025-10-06 00:10:21	00:01:47	00:00:05	001	Incoming	0543944244		Success
2014	Rawan Baraqah	2025-10-06 00:08:26	2025-10-06 00:09:37	00:01:11	00:00:06	001	Incoming	0502930639		Success
2015	Muhannad Nasria	2025-10-06 00:07:20	2025-10-06 00:08:01	00:00:41	00:00:06	001	Incoming	0537220746		Success
2012	Fatima Sbeh	2025-10-06 00:04:36	2025-10-06 00:05:06	00:00:30	00:00:03	001	Incoming	0528773284		Success
2014	Rawan Baraqah	2025-10-06 00:04:15	2025-10-06 00:05:13	00:00:59	00:00:06	002	Incoming	0532760661		Success
2007	Aya Abu Ayash	2025-10-06 00:02:58	2025-10-06 00:03:36	00:00:38	00:00:05	001	Incoming	046000905		Success
2014	Rawan Baraqah	2025-10-06 00:01:45	2025-10-06 00:03:10	00:01:25	00:00:08	001	Incoming	0525697795		Success
2013	Yara Hamamdeh	2025-10-06 00:00:46	2025-10-06 00:05:16	00:04:30	00:00:04	001	Incoming	0535800978		Success
			2025-10-06 10:27:50	-	00:00:55	001	Incoming	026274499		Abandoned
			2025-10-06 02:13:22	-	00:00:06	001	Incoming	0522230007		Abandoned
			2025-10-06 02:16:28	-	00:00:55	001	Incoming	0524096154		Abandoned
			2025-10-06 02:18:01	-	00:00:55	001	Incoming	0524096154		Abandoned
			2025-10-06 01:43:23	-	00:00:24	001	Incoming	0524096154		Abandoned
			2025-10-06 02:19:32	-	00:00:55	001	Incoming	0524096154		Abandoned
			2025-10-06 04:48:19	-	00:00:52	001	Incoming	0525358804		Abandoned
			2025-10-06 09:52:10	-	00:00:55	001	Incoming	0528277506		Abandoned
			2025-10-06 02:23:48	-	00:00:55	001	Incoming	0528554621		Abandoned
			2025-10-06 02:01:11	-	00:00:39	002	Incoming	0529054789		Abandoned
			2025-10-06 02:02:32	-	00:00:51	001	Incoming	0529336838		Abandoned
			2025-10-06 02:02:13	-	00:00:31	001	Incoming	0534331622		Abandoned
			2025-10-06 01:07:41	-	00:00:11	001	Incoming	0535530691		Abandoned
			2025-10-06 01:04:22	-	00:00:38	001	Incoming	0538939841		Abandoned
			2025-10-06 02:50:54	-	00:00:55	002	Incoming	0539050650		Abandoned
			2025-10-06 02:40:16	-	00:00:55	002	Incoming	0539050650		Abandoned
			2025-10-06 02:41:39	-	00:00:55	002	Incoming	0539050650		Abandoned
			2025-10-06 03:04:23	-	00:00:55	001	Incoming	0539745759		Abandoned
			2025-10-06 02:29:45	-	00:00:54	001	Incoming	0546217363		Abandoned
			2025-10-06 02:34:38	-	00:00:55	001	Incoming	0546217363		Abandoned
			2025-10-06 02:37:19	-	00:00:55	001	Incoming	0546217363		Abandoned
			2025-10-06 02:35:57	-	00:00:36	001	Incoming	0584636037		Abandoned