# **Answering Questions with Data**

Bridging the gap between technical analysis and stakeholders point-of-view with Jupyter notebooks

# What we will cover today

Using Jupyter notebooks to answer questions

How to write well-structured, understandable, reliable, flexible Jupyter notebooks

How to present the results of our investigations to the people who asked the questions, the stakeholders

# Before we start...



"Every man takes the limits of his own field of vision for the limits of the world."

- Arthur Schopenhauer, Studies in Pessimism: The Essays

### My field of vision

- Software engineer, software architect, engineering manager, product owner
- Work on commercial products: must deliver on specific dates, against specific functional and non-functional requirements
- Must support (maintain) what we deliver

Thus, my field of vision, my limits of the world, are the practical implications of technology

I tend to value "how useful this is" over "how interesting this is". It's good for some cases, but not for all cases. For example, I may get results quickly, but I may not explore more creative approaches if I fail to see their usefulness early enough.

# Back to what we will cover today...

Using Jupyter notebooks to answer questions

How to write well-structured, easy to understand, reliable, flexible Jupyter notebooks

How to present the results of our investigations to the people who asked the questions, the stakeholders

#### How we will do it

First we will create a Jupyter notebook to answer a question

Then we will take the results and format them in a presentation for the stakeholders

## The example we will use

Question: is there gender discrimination in the salaries of an organization?

**Dataset**: salaries by gender, age, race, height, and education

# Part 1 Creating the Jupyter notebook

# **Creating the Jupyter notebook**

The goal is not only to create a notebook, but to create a good notebook

We will start with a working, but not good notebook

We will improve the notebook, step-by-step

## What is a good notebook?

Overall organization is logical

Important assumptions and decisions are spelled out

Code is easy to understand

Code is flexible (easy to modify)

Code is reliable (hard to break)

## How to follow the stepwise refinement

We will see several notebooks

Each progressively better than the other

Each step has a notebook named ...-step-X.ipynb

Notebooks are in GitHub

**REWORK NOTE**: after we filter the data, we print the effect of the

Reworked sections are marked with this text

# Switching to the notebooks now...

# ...back from the notebooks

# Part 2 Presenting the results

# Presenting the results - 1

Rule #1: know your audience

In this case, our audience is senior management

They want to know if there is gender discrimination, then decide what to do about it

## Presenting the results - 2

Rule #2: choose an appropriate style

We will use a variation of the <u>inverted pyramid</u> style: start with the conclusion, then present supporting material (if needed)

Why: our audience is interested in the answer, not to the process to get it

# Sample presentation starts in the next slide

This report investigates the question

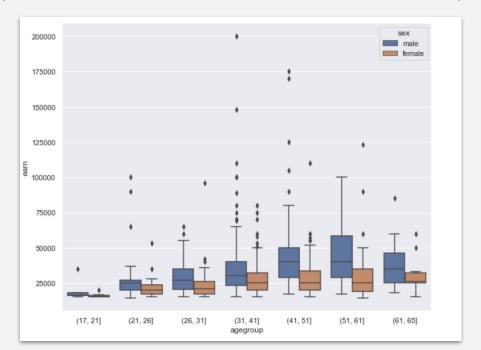
"Do we have signs of gender discrimination in the company salaries?"

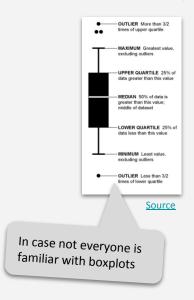
The answer is a qualified "yes"

The next slides review the conclusion, the limitations of the conclusion, and recommends actions

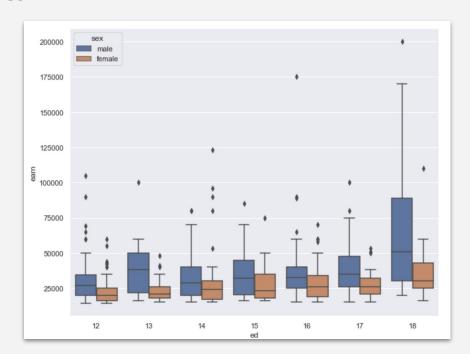
Backup material is available for more detailed discussions

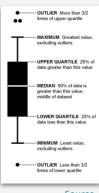
Salary by age group: females earn less on average. More importantly, females earn less in all quartiles and have fewer outliers in the fourth quartile (the higher end of salaries)





Salary by education: females earn less on average, and again the quartiles are lower for females





Source

**Limitation** of this analysis: using a proxy data for "same position, same performance"

**How the question should have been answered**: people in the same position, performing at the same level, should have comparable salaries, independent of their gender

However, the data available does not have the position and performance

**How it was answered**: we switched to "experience" instead, using age and education as proxies

Recommendation

We found strong evidence of gender discrimination, but the data we have is not enough to be conclusive. However, it is enough for the following recommendations:

**Recommendation 1:** collect job descriptions and performance evaluation to perform a more accurate analysis.

**Recommendation 2:** Until that is done, department heads can also review the salaries of males and females doing the same job in those departments and adjust them accordingly.

> Although we don't have the exact data we need, we have enough to recommend actions that can be take until we get the data we need.

## **Assumptions made**

- This report was compiled with a salary list from October of 2020 1.
- Data was cleaned up to be more representative
  - Salary must be at least \$14,500 minimum federal wage for full-time employee
  - At least 12 years of education at least high-school education to exclude special work arrangements b.
  - Not older than 66 years below the full retirement age to exclude special work arrangements
- Used age and education as proxies for "experience"

Tip: use numbered lists in reports, so reviewers can say "assumption #3..." instead of "the fifth assumption from the bottom ..."

# End of the sample presentation

# And that's it for today!

# Well, almost...

### Some cheating was involved...

It's not always a linear process, like we did here

It's common to go back and forth in the notebook, adding and removing sections, moving cell arounds, reworking section as new information unfolds, ...

Don't be concerned if the first version doesn't look great keep refining it - the important thing is to get started

#### Some references

#### Coding

<u>Code Complete 2 (McConnell)</u>: write good code in general

Effective Python (Slatkin): write good Python code

#### Presenting information

Storytelling with Data (Knaflic): basic text on data visualization - start here if you

know nothing about presenting data

How Charts Lie (Cairo): more advanced topics on getting charts right

# Ok, now that's really it for today!

## **Quick recap**

#### **Notebooks**

Organize in sections Spell out assumptions and limitations Make code flexible Make code difficult to break

#### Presentations

Know your audience Choose a style - prefer to be brief Spell out assumptions and limitations Have support material ready

And don't be discouraged if you have to rework again and again until it looks right

### One more thing...

#### Keeping track of the work

Add Git tags (versions) to "freeze" the work