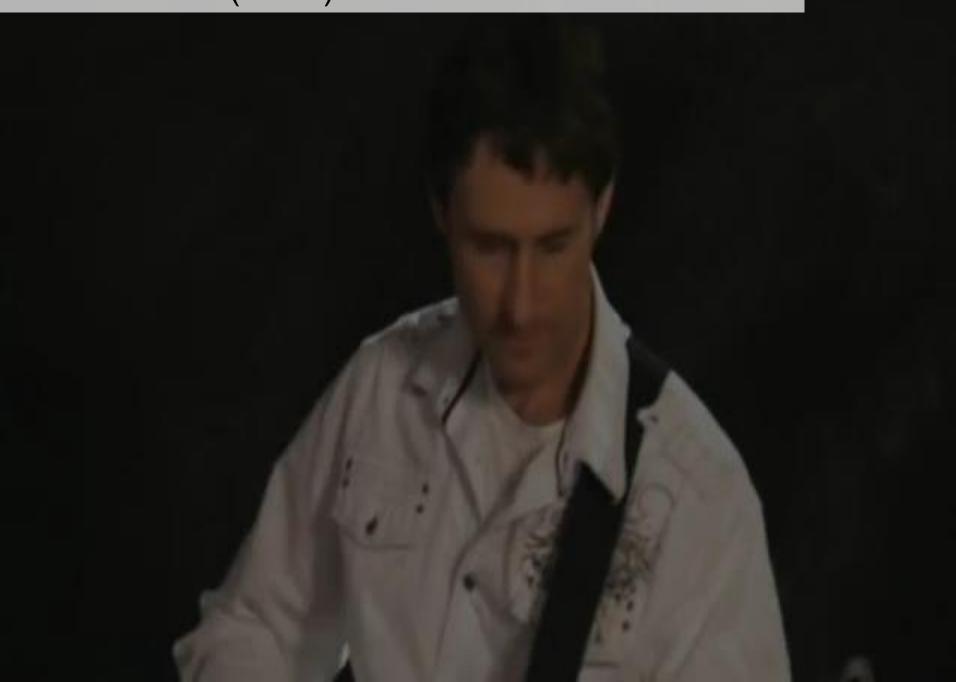
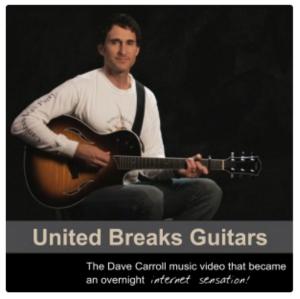


Dave Carroll (2009): United Breaks Guitars...



## Die Story laut Dave Carrolls Website...

## THE FULL STORY



On March 31, 2008 Sons of Maxwell began our week-long-tour of Nebraska by flying United Airlines from Halifax to Omaha, by way of Chicago. On that first leg of the flight we were seated at the rear of the aircraft and upon landing and waiting to deplane in order to make our connection a woman sitting behind me, not aware that we were musicians cried out: "My god they're throwing guitars out there." Our bass player Mike looked out the window in time to see his bass being heaved without regard by the United baggage handlers. My \$3500 710 Taylor had been thrown before his.

I immediately tried to communicate this to the flight attendant who cut me off saying: "Don't talk to me. Talk to the lead agent outside."

I found the person she pointed to and that lady was an "acting"

lead agent but refused to talk to me and disappeared into the crowd saying "I'm not the lead agent." I spoke to a third employee at the gate and when I told her the baggage handlers were throwing expensive instruments outside she dismissed me saying "but hun, that's why we make you sign the waiver." I explained that I didn't sign a waiver and that no waiver would excuse what was happening outside. She said to take it up with the ground crew in Omaha.

"My god they're throwing guitars out there."

When I got to Omaha it was around 12:30 am. The plane was late arriving and there were no employees visible. Although I was told later that it wouldn't have mattered, I should have taken my hard case out of the

## Website von Dave Carroll (www.davecarrollmusic.com)

