

Appendix 1

111-year Digital Development Questionnaire

Digital Development Questionnaire

Approval authority: Accounting and Accounting Office, Executive Yuan

Approval number: Chief General Manager No. 1110400964

Survey Category: General Statistical Survey

Valid period: until the end of December 113, the Republic of China

1. According to Article 15 of the Statistics Law: "Regardless of whether the person under investigation in a statistical survey is an individual
Individuals, households, institutions, agencies or groups should respond truthfully according to the limitations. "
2. The information filled in this form is for the development of overall policy decisions and statistical applications. Individual
The information will be kept strictly confidential and will not be used for other purposes. Please cooperate with us and fill in the form in detail.

Sponsor: Digital Development Department

Organizer: United Marketing Research Co., Ltd.

1. Main survey on digital development

1. Which county or city do you live in?

(01) New Taipei City (02) Taipei City (03) Taoyuan City (04) Taichung City (05) Tainan City (06) Kaohsiung City (07) Yilan
County (08) Hsinchu County (09) Miaoli County (10) Changhua County (11) Nantou County (12) Yunlin County (13) Chiayi
County (14) Pingtung County (15) Taitung County (16) Hualien County (17) Penghu County (18) Keelung City (19) Hsinchu City
(20) Chiayi City (21) Kinmen County (22) Lianjiang County (98) Don't know/refuse to answer [stop access]

2. Which town, town, city (district) in XX county or city is this? (98)Don't

(01)_____ know/refuse to answer

3. What is your year of birth?

(01)_____ years (skip to Q5) (98) Don't
know/refuse to answer (continue to answer Q4 and ask about the age range)

4. How old are you? (01) 12-14

years old (02) 15-19 years old (03) 20-29 years old (04) 30-39 years old (05) 40-49 years old (06) 50-59 years old (07) 60-64
years old (08) Over 65 years old (98) Refuse to answer [stop access]

Next, I would like to ask you about your personal Internet usage.

5. Do you have any experience using computers or other information devices such as mobile phones, TVs, tablets, etc. to access the Internet? (No
Regardless of whether it is connected to the Internet through fixed line, WiFi, 4G, 5G, etc.)

(01) Yes (continuation of Q6)

(02) No [Please ask before entering, do you use LINE, FB, YouTube to watch videos or shop online,

Buy and sell stocks?] (skip to Q37) (98) Don't

know/refuse to answer (skip to Q37)

Those who have access to the Internet are required to answer the questions in this area. Those who do not have access to the Internet do not need to answer.

6. How long ago was the last time you accessed the Internet?

(01) Within three months (continue to answer Q7) (02) Between three months and one year (skip to Q8)

(03) More than one year (skip to Q8)

(98) Don't know/refuse to answer (skip to Q8)

7. [Ask those who have used the Internet in the past three months] How many days a week do you use the Internet?

(01) Almost every day, and the Internet time is long or the frequency is high

every day (02) Almost every day, but the Internet time or frequency is not high

every day (03) Four to six days

a week (04) One to three days a week

(05) Internet access only once in more than a week

(98) Don't know/refuse to answer

8. Have you used email for personal communication other than work in the past three months?

(01) Yes

(02) No

(98) Don't know/refuse to answer

9. Have you searched for information on products or services you are interested in through the Internet in the past three months?

(01) Yes

(02) No

(98) Don't know/refuse to answer

10. Whether you place an order by yourself or participate in a group purchase, have you purchased goods online in the past year?

Do you need to pay for apps or software, or use services such as ordering food, hailing a taxi, or booking a room?

(01) Yes (02) No (98) Don't know/refuse to answer

11. Have you sold new or second-hand goods or services online in the past three months?

(01) Yes

(02) No (98) Don't know/refuse to answer

12. Have you browsed or downloaded software other than games through the Internet in the past three months?

(01) Yes

(02) No (98) Don't know/refuse to answer

13. Have you checked Wikipedia or other similar websites in the past three months?

A co-edited online encyclopedia?

(01) Yes (02) No

(98) Don't know/refuse to answer

14. Have you used the Internet to search for health-related information in the past three months, such as food safety, medical
Medical health, or disease, personal health and other information?

(01)Yes

(02)No

(98)Don't know/refuse to answer

15. Have you used online banking or mobile banking in the past three months? (For example: online inquiry of bank payment
Easy record, online transfer, currency exchange, etc.)

(01) Yes (02) No

(98)Don't know/refuse to answer

16. Have you used mobile payment in the past three years, such as LINE Pay, Jiekou Pay, Apple Pay, Taiwan Pay, etc.?

(01) Yes (02) No

(98)Don't know/refuse to answer

17. Have you communicated with him through instant messaging (such as LINE, Facebook Messenger, etc.) in the past three months?

Chat with people or use VoIP to connect with others?

(01) Yes (02) No

(98)Don't know/refuse to answer

18. Have you read or downloaded news, e-newsletters or magazines online in the past three months to obtain information?

News?

Note: Not limited to Chinese language or Taiwanese media

(01)Yes

(02)No

(98)Don't know/refuse to answer

19. Have you participated in online courses in the past three months?

(01)Yes

(02)No

(98)Don't know/refuse to answer

20. Have you watched videos, listened to music or played games on the Internet in the past three months?

(01)Yes

(02)No (98)Don't know/refuse to answer

21. Have you used cloud space for data storage in the past three months? (Active backup or settings

Automatic backup counts)

(01)Yes

(02)No

(98)Don't know/refuse to answer

22. Have you checked job search information on the Internet in the past three months (subscribe to the job search information e-newsletter) or

Submit resume?

(01)Yes

(02)No

(98)Don't know/refuse to answer

23. Have you used the Internet for remote work in the past three months?

Note: Remote working means that you can work at a non-fixed work location and handle business and work remotely.

- (01) Yes (02) No
(97) No job (98) Don't know/refuse to answer

24. Have you used photo editing or editing software to edit personal pictures or videos in the past three months?

- (01) Yes (02) No (98) Don't know/refuse to answer

25. Have you used instant messaging software or social networking sites in the past three months, such as Line, Facebook, IG, Dcard? Or other social media?

- (01) Yes (02) No (98) Don't know/refuse to answer

26. Have you posted any information on social media (such as LINE, Facebook, IG, etc.) or blogs in the past three months?

PO, post photos or videos?

- (01) Yes (02) No (98) Don't know/refuse to answer

27. Have you expressed your opinions on public or political issues (including political issues) on the Internet in the past three months?

government or private channels)?

- (01) Yes (02) No (98) Don't know/refuse to answer

28. Have you made any online appointments in the past three months?

- (01) Yes (02) No (98) Don't know/refuse to answer

29. Have you used computers, tablets or mobile phones to draw, publish, or create various projects in the past year?

do?

- (01) Yes (02) No (98) Don't know/refuse to answer

30. Have you had any contact with any of the following government online services in the past year? (Prompt options one by one, you can

Check)

(01) Receive active government message notifications (including quarantine, earthquake notifications or related notifications, etc., skip to Q32)

(02) Query government information through the Internet (including PCR result query, etc., skip to Q32)

(03) Apply for government services through the Internet (including vaccine appointments, video diagnosis and treatment, etc., skip to Q32)

(97) None (continuation question Q31) (98)

Don't know/refuse to answer (continuation question Q31)

31. [Q30 Those who have not applied/applied for government services through the Internet] Please tell me that you have not applied to the government through the Internet

/What is the reason for applying for the service? (Multiple

choices available) (01) I don't know how to apply/apply online

(02) No certificate (such as natural person certificate, etc.)

(03) The online procedure is too complicated

(04) Worry about insecurity

- (05) The project you want to apply for cannot be applied for online (06) There is no application requirement
- (07) I prefer paper-based assignments (08) I prefer asking in person (09) I cannot get an immediate response
- (10) Someone else can do it for me
- (11) No card reader
- (96) Others (please specify) (98) Don't know/refuse to answer

32. Do you think you have any damage to your eyes, shoulders, neck or other physical conditions due to your use of the Internet?

Get worse?

- (01) A lot worse (02) A little worse (03) No effect (04) A little better (05) A lot better
- (97) It's hard to say/it depends on the situation (98) I don't know/refuse to answer

subjective well-being

33. If 0 points means very dissatisfied and 10 points means very satisfied, how would you rate your current life?

a bit?

— — Points (98) Don't know/refuse to answer

34. Information technology is advancing rapidly. A score of 0 means you cannot keep up with it at all, and a score of 10 means you are fully able to keep up with it.

Technology trends, how would you rate yourself?

— — Points (98) Don't know/refuse to answer

The impact of the epidemic on online applications

35. During the epidemic, many people's Internet usage habits have changed. I would like to ask if there are any online activities that you originally

You didn't use it originally, but started using it because of the

epidemic? (01) Remote working (02) Home classes (03) Online reservations (04) Online shopping (05) Delivery services (06) Online meetings (not necessarily It's work, such as Parents' Day) (07) Online audio and video (08) Online games (09) Online medical care

- (96) Others (please write down the content) (97) None
- (98) Don't know/no answer

36. Are there any online activities that you used originally but became more common due to the epidemic (increased frequency)?

- (01) Remote work (02) Homeschooling

- (03) Online appointment (04) Online shopping
- (05) Delivery service (07) (06) Online meetings (not necessarily work, such as Parents Day) (08)
- Online audio and video Online games
- (09) Online medical treatment
- (96) Others (please write down the (97) None
- content) (98) Don't know/no answer

37. During the epidemic, for example, when buying masks or registering for vaccinations, did you queue up and inquire on-site?

Or make an appointment online?

- (01) Queue or inquire on site (skip to Q39) (02) Make an appointment online (continue to Q38) (03) Both
- (continue to Q38)

38. [Online reservation] Did you make the reservation yourself or did someone make the reservation for you?

- (02) Family members living together (03) Family members not living together (04) Friends and
- (01) Myself (05) Village neighbors (06) Digital
- chief (96) Others Opportunity Center (98) Don't know/no answer

39. Do you or your family have a disability handbook or certificate?

- (01) "I" have a disability certificate (03) Both I and my (02) "Family" receives Disability Handbook
- family have a disability certificate (04) Neither I nor my family have a disability certificate (08) Don't know/
- refuse to answer

40. What is your education level (including the one you are currently studying in)? (02) Self-study

- (01) Illiterate (04) (03) Elementary school (05) Senior secondary school (high
- Junior high school, junior high school, higher vocational school) (08) Graduate school (06) College
- school (07) (master's, doctoral)
- University (98) Don't know/refuse to answer

41. Do you currently have a job? What industry are you engaged in?

- (01) Agriculture, forestry, fishery and animal husbandry (02) Mining and soil and rock extraction industry (03) Manufacturing (04)
- Electricity and gas supply industry (05) Water supply and pollution control industry (06) Construction engineering industry (07) Wholesale
- and retail industry (08) Transportation and warehousing industry (09) Accommodation and catering industry (10)
- Publishing, audio-visual and information communication services industry (11) Finance and insurance industry (12) Real estate
- industry (13) Professional, scientific and technical services industry (14) Support service industry (15) Public administration and national defense;
- compulsory social security (16) Education industry (17) Medical care and social work service industry
- (18) Arts, entertainment and leisure services industry

(19) Other service (20) Housekeeping (skip to Q46)
industries (21) Students (skip to
Q46) (22) People who are looking for work or waiting to resume work without pay (skip to
Q46) (23) Retired (skip to Q46)
(97) Others (please specify) _____ (skip to Q46) (98) Don't know/
refuse to answer (skip to Q46)

42. What kind of position do you hold?

(01) Military	(02) Public opinion representatives, supervisors and
personnel (03)	managers (04) Technicians and assistant
Professionals (05) Affairs support	professionals (06) Service and sales staff
personnel (07) Agriculture, forestry, fishery, and animal	(08) Skill-related staff (10) Grassroots
husbandry production personnel (09) Machinery equipment	technical workers and labor workers (98)
operators and assembly personnel (96) Others (please specify)	Don't know/refuse to answer

43. About what percent of your work requires the use of computers or the Internet? (98) Don't know/refuse to answer

(000) _____ %

44. Do you think your current job is likely to be replaced by automation or artificial intelligence in the future? (Automation:

Replace human operations with mechanical, electronic and computerized systems)

(01) Very likely (02) Moderately possible Impossible (03) Unlikely (04) Complete

(98) Don't know/refuse to answer

45. Will you still receive work-related messages or handle work matters online after get off work?

(01) will (02) No (98) Don't know/refuse to answer

46. Where are you from? Hakka, Southern Fujian, mainland provinces, or aboriginal people or new residents? (02)

(01) Hakka (03)	Aboriginal people
Minnan (05) New	(04) Mainland provinces
residents (98)	
Don't know/refuse to answer	

47. What is your gender?

(01) Male (02) Female (03) Others