FITM8 - User Evaluation Report: Babak (Narrative Style)

TASK 1 - Find a running partner

Imagine you want to go running together with someone else, but you have nobody to go with. Navigate in the app in order to find a partner to run with.

I saw the "Plan" button first, so I tapped on it to enter my running preferences.

I picked a time and date, but I wasn't sure what to put for pace. It would help if there were hints like "Beginner" or "Advanced." I set the minimum just to be safe.

Once I saved the plan, I thought I would get suggestions right away. But nothing happened.

So I clicked on "Find a partner." Now I get it - this works like a swipe app! I can see other users' distances, paces, and times. Some of them are very different from mine though.

I didn't notice the filter button right away. It's kind of hidden. Once I tapped it, I saw that I could narrow it down by similarity. The colors are nice - I assumed warm colors were easy runs and cold ones were harder.
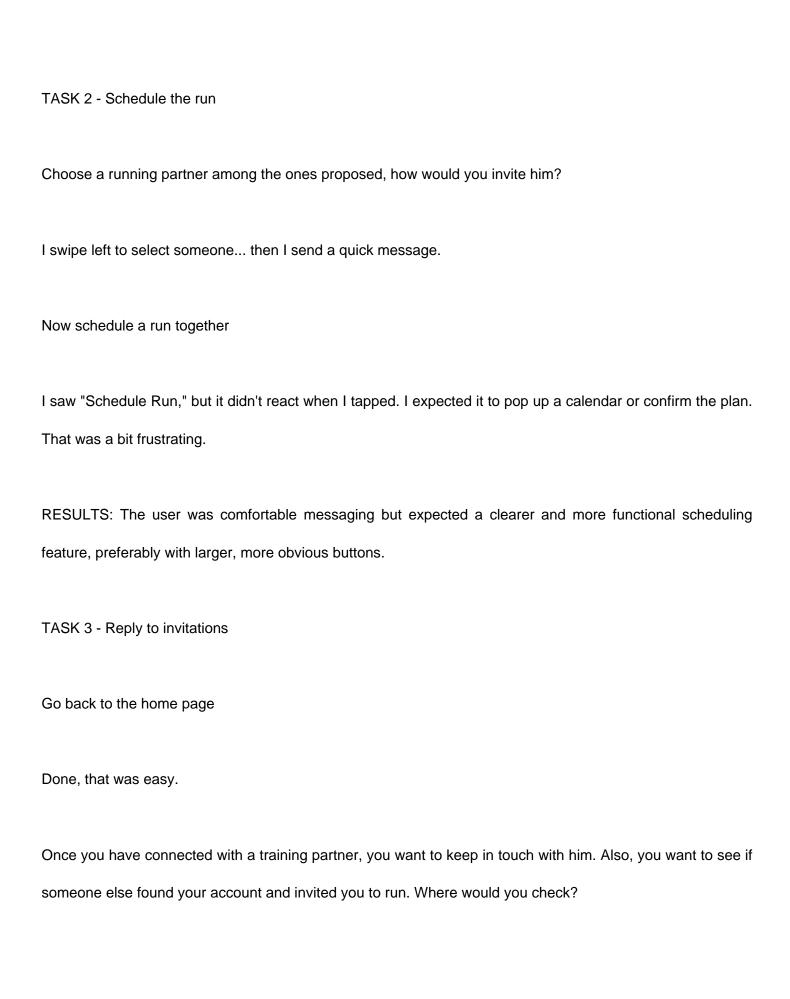
RESULTS: The user first clicked "Plan" instead of "Find a partner" because it seemed more logical. He expected automatic partner suggestions after planning. He was slightly confused by the filter system and initially misunderstood the color coding. The dating app-like swiping was intuitive but could use better visual cues for actions.

TASK 2 - Schedule the run

Choose a running partner among the ones proposed, how would you invite him?

I swipe left to select someone... then I send a quick message.

Now schedule a run together

I saw "Schedule Run," but it didn't react when I tapped. I expected it to pop up a calendar or confirm the plan. That was a bit frustrating.

RESULTS: The user was comfortable messaging but expected a clearer and more functional scheduling feature, preferably with larger, more obvious buttons.

TASK 3 - Reply to invitations

Go back to the home page

Done, that was easy.

Once you have connected with a training partner, you want to keep in touch with him. Also, you want to see if someone else found your account and invited you to run. Where would you check?

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I'd go to the chat icon. That's where all the messages and invites are, right?

RESULTS: The chat system was intuitive for Babak. He found it easy to locate conversations and expected this to include invitations and planning.