

STANDARD OPERATING PROCEDURES

DOC NO: SP-07

ISSUE : 2

ISSUE DATE: May 2019

REV. NO: 0

TITLE

NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS

PAGE: 1 OF 8

1.0 PURPOSE

The purpose of this procedure is to provide guidelines in processing of Notifications of Defect/Notification for Enhancement Works and to ensure the documents being prepared systematically without any delay.

2.0 SCOPE

The scope of this procedure involve all NOD/NOE within the ROW of KLK and ECE 1.

3.0 DEFINITION

3.1 NOD Notification of Defects : 3.2 NOE Notification of Proposed for Enhancement Work : 3.3 OM **Operation Manager** 3.4 OE **Operation Engineer** 3.5 BQ Bill of Quantity 3.6 TPE Traffic Patrolling Executive. 3.7 SV Site Supervisor 3.8 TΑ **Technical Assistant** 3.9 HQ Headquarters, AMESB 3.10 EPI Expressway Performance Indicator Systems 3.12 LLM Lembaga Lebuhraya Malaysia 3.13 ROW Right of Way

Lebuhraya KL-Karak

Lebuhraya Pantai Timur 1

4.0 RESPONSIBILITY

3.13 KLK

3.14 ECE1

- 4.1 SV/TA/OE is responsible to identify and to process all defects/potential enhancement identified along the mainline and at the buildings of the expressway.
- 4.2 SV/TA is responsible to prepare the *Notification of Defect's form (Form OF-19)/*Notification of Proposed for Enhancement Work form (Form OF-40) and to be checked by OE. (Sample of form please refer to Appendix 1 & 2)

	Alloy Maintenance Engineering SB	DOC NO : SP-07	ISSUE : 2
(MTD)	STANDARD OPERATING PROCEDURES	ISSUE DATE : May 2019	REV. NO: 0
TITLE	NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS	PAGE: 2 OF	8

- 4.3 OM is to approve the NOD/NOE after confirming the type of defects, conditions, locations and sizes (if any) and to submit the NOD/NOE to AMESB HQ.
- 4.4 Head of AME is to approve the NOD form/NOE form and to forward it to ANIH for their consideration.

5.0 PROCEDURE

5.1 Identifying of defects

- 5.1.1 During daily routine inspections work, SV/TA is to identify any defects along the expressway either at the buildings or on the mainline.
- 5.1.2 SV/TA/OE is to inform TPE (TPE to instruct/arrange TT) to carry out temporary repair works on the defect as to comply with the respond time. (within 24 hours for Potholes, 48 hours for guardrail and ROW fencing)
- 5.1.3 SV/TA is to complete the *NOD form* (Refer **Appendix 1)** which includes the followings: -
 - the type of defects
 - photographs
 - locations
 - sizes

The *NOD form* is then submitted to OE for further action. (To include note from LLM EPI's if any)

- 5.1.4 OE to check the *NOD's form* and to classify whether the NOD is considered as *General's NOD* or *Panel's NOD*. Any repair works that been included in the SOR will be considered as Panel's NOD.
 - 5.1.4.1 Processing of General's NOD.
 - a) SV/TA to prepare the NOD form and to submit to OE.
 - b) OE is to check the NOD form and to forward it to OM.
 - c) OM is to concur the NOD form and forward to HQ for approval by the Head of AME.

	Alloy Maintenance Engineering SB	DOC NO : SP-07	ISSUE : 2
MID	STANDARD OPERATING PROCEDURES	ISSUE DATE : May 2019	REV. NO: 0
TITLE	NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS	PAGE: 3 OF	8

- d) Head of AME is to approve the *NOD form* and to forward it to ANIH for their consideration.
- e) All the process is expected to be completed within 7 days

5.1.4.2 Processing of Panel's NOD

- a) Upon finding the defect, SV/TA is to prepare the NOD form.
- b) TA to prepare WI & BQ based on the rate in the SOR for submission to OE (section).
- OE (section) to check the NOD form and to forward it to OM for his approval.
- Upon approval, OM to forward the NOD form to subcontractor and OE HQ/Head of AME for further action.
- e) OE HQ/Head of AME is to forward the copy of Work Instruction to ANIH/CPD for issuance of Work Order by ANIH. The Work Order is required for payment purposes.
- f) If not approve, OE to recheck and repeat process c to e.
- g) All the process is to complete within 7 days

5.2 Identifying of potential enhancement work

- 5.2.1 During the daily inspection work, SV is also responsible to identify any subject along the expressway either the buildings or mainline that have potential for enhancement.
- 5.2.2 SV is to initiate the enhancement works process by filling the *Notification of Proposed For Enhancement Work form*(**Appendix 2**) which includes the followings for submission to OE:-
 - type of enhancement work
 - photographs
 - locations
 - sizes

(To include note from LLM HAQS if any)

	Alloy Maintenance Engineering SB	DOC NO : SP-07	ISSUE : 2	
MTD	STANDARD OPERATING PROCEDURES	ISSUE DATE : May 2019	REV. NO: 0	
TITLE	NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS	PAGE: 4 OF	8	

- 5.2.3 OE is to check the *NOE form* and to submit to OM.
- 5.2.4 OM is to concur on the *NOE form* and to forward it to the Head of AME.
- 5.2.5 Head of AME is to finally review and approve the *NOE form* and to forward it to ANIH for their consideration. Duration to complete the *NOE form* up to submission to ANIH is between 7 to 10 days.

6.0 RECORDS

Doc. No.	Document Title	Location	Retention Time (Years)
OF-19	Notification of Defects form	HQ,OCC,TML, KTN	7
OF-40	Notification of Proposed for Enhancement Work form	HQ,OCC,TML, KTN	7



STANDARD OPERATING **PROCEDURES**

ISSUE DATE: May 2019

ISSUE: 2

DOC NO: SP-07

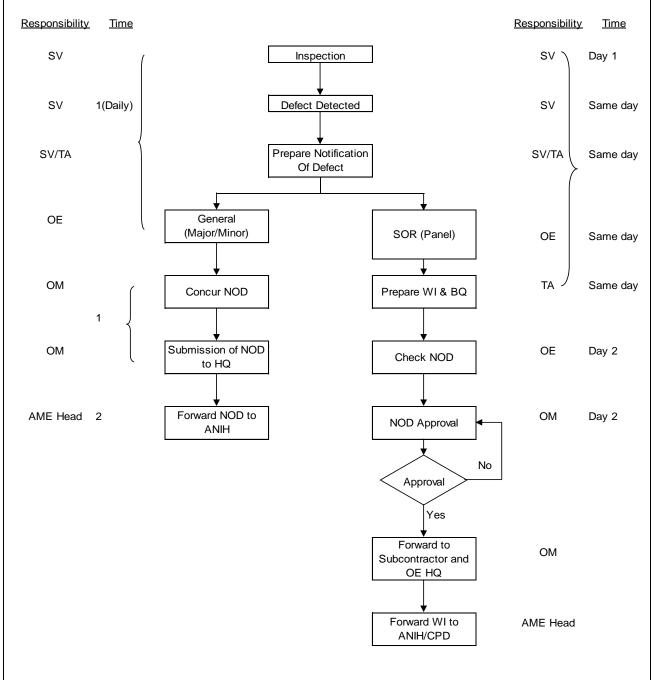
REV. NO: 0

TITLE

NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT **WORKS**

PAGE: 5 OF 8

7.0 Notification of Defects (NOD) flowchart





STANDARD OPERATING PROCEDURES

ISSUE DATE : May 2019

DOC NO: SP-07

REV. NO: 0

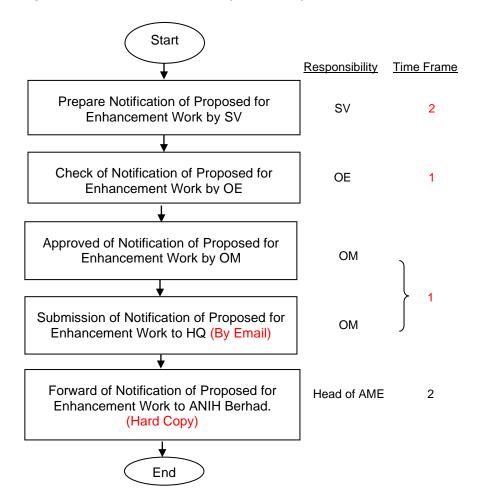
ISSUE: 2

TITLE

NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS

PAGE: 6 OF 8

8.0 Notification of Proposed for Enhancement Work (Flow Chart)





STANDARD OPERATING PROCEDURES

DOC NO: SP-07

ISSUE : 2

ISSUE DATE: May 2019

REV. NO: 0

TITLE

NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT WORKS

PAGE: 7 OF 8

Appendix 1

		AlloyN				
DDIVA	TISATION OF H	ALLOY MAINTENANCE EN			AV (DH ASE 1)	
		KUALA LUMPUR - KARAK HIGI NCE OF KUALA LUMPUR - KAF				HASE 1)
		NOTIFICATION C				,
		NOTHIOAITON	T DEI EGIO			
ı				_	1 1 1	
DATE :			REF. NO : NOD/AN	/IE 1	7 :	
LOCATION (KM) :			SECTION:		SECTIO	N 02 & 03
DIRECTION :	EB ME	M W B WB √				
TYPE OF DAMAGES:				CATEG	ORY:	
Drainage		Slope		A : V	ery Critical	
Culvert		R.O.W. Fencing		B : U		\checkmark
Pavement		Toll Building	<u> </u>	C : N		
Bridge		Layby		D : M	linor	
Guardrail	√	JPJ Building	\vdash			
Signboard Other Accessories	\vdash	Rest Service Area Others	\vdash			
Juliel Accessories	Ш	Outers				
*Tick Whichever Applicable	9					
BRIEF DESCRIPTION:						
Penukaran guardrail						
Penukaran guardrail						
Penukaran guardrail			Vith Dimension)			
Penukaran guardrail Rujuk lampiran untul		saiz	Vith Dimension)			
Penukaran guardrail		saiz	Vith Dimension)			
Penukaran guardrail		saiz	Vith Dimension)			
Penukaran guardrail		saiz	Vith Dimension)			
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		saiz				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail		PHOTO / SKETCH (\				
Penukaran guardrail	(lokasi dan	PHOTO / SKETCH (\	КЕТСН		APPROVE	D BY
Penukaran guardrail Rujuk lampiran untuk	(lokasi dan	PHOTO / S	КЕТСН		APPROVE	D BY
Penukaran guardrail Rujuk lampiran untuk	(lokasi dan	PHOTO / S	КЕТСН		APPROVED	D BY
Penukaran guardrail Rujuk lampiran untuk	(lokasi dan	PHOTO / S	SKETCH BY	ame:	APPROVED	D BY
Penukaran guardrail Rujuk lampiran untuk	e lokasi dan s	PHOTO / S CHECKED	BY N	ame :	APPROVEI	



STANDARD OPERATING PROCEDURES

DOC NO: SP-07

ISSUE: 2

ISSUE DATE: May 2019

REV. NO: 0

TITLE

NOTIFICATION OF DEFECT / NOTIFICATION FOR ENHANCEMENT **WORKS**

PAGE: 8 OF 8

Appendix 2

AlloyMtd

ALLOY MAINTENANCE ENGINEERING SDN BHD
PRIVATISATION OF KUALA LUMPUR - KARAK HIGHWAY & EAST COAST EXPRESSWAY (PHASE 1)
OPERATION AND MAINTENANCE OF KUALA LUMPUR - KARAK HIGHWAY & EAST COAST EXPRESSWAY (PHASE 1)

NOTIFICATION OF PROPOSED FOR ENHANCEMENT WORK

DATE : LOCATION (KM) :				Last	REF. NO : EN	H/AME	:			
DIRECTION :	EB	MEB	MWB	WB						
TYPES:										
Drainage			Slope							
Culvert		4	R.O.W. Fe	encing						
Pavement			Toll Buildir	ng						
Bridge		-	Layby							
Guardrail		-	JPJ Buildir							
Signboard		-	Rest Servi	ice Area						
Other Accessories		J	Others							
Tick Whichever Applicable										
PRIEF DESCRIPTION:										
BRIEF DESCRIPTION:										
			РНОТО	/SKETCH	(With Dimension))				
-			РНОТО	/ SKETCH ((With Dimension))				
			РНОТО	/ SKETCH ((With Dimension))				
			РНОТО	/SKETCH	(With Dimension))				
			РНОТО	/SKETCH	(With Dimension))				
			РНОТО	/ SKETCH ((With Dimension))				
			РНОТО	/ SKETCH ((With Dimension))				
)				
					(With Dimension))				
)				
)				
)				
)				
)				
)				
PREPAREO R	Y		PHO	ото / :	SKETCH)	ДРРКО	OVED BY		
PREPARED B	Y		PHO		SKETCH)	APPRO	OVED BY	•	
PREPARED B	Y		PHO	ото / :	SKETCH		APPRO	OVED BY	,	
	Y	Name	PHO	ото / :	SKETCH) Name:	APPRO	OVED BY	,	
PREPARED B		70000000	PHO	ото / :	SKETCH			OVED BY		