

	<b>Standard Operating Procedures</b>  <b>GHCD</b>	DOC NO: 4.3.5	ISSUE: 2
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<b>1.0</b>	<p><b>On Call Allowance/Standby Allowance</b></p> <p>1.1      <b>Alloy Toll Management Sdn. Bhd.</b></p> <ul style="list-style-type: none"> <li>On Call/Standby Allowance is applicable for Operation Executive and Toll Monitoring Executive who need to be on call/standby for a minimum of one (1) week per month.</li> <li>They are entitled for On Call/Standby Allowance of RM100 per month.</li> </ul> <p>1.2</p> <ul style="list-style-type: none"> <li>For Technician, Information Technology (IT) who are based at toll plaza, they are entitled for On Call/Standby Allowance of RM80.00 per week provided they are working on call/standby for minimum one (1) week per month.</li> <li>For Executive, Information Technology (IT) who are based at toll plaza, they are entitled for On Call/Standby Allowance of RM200.00 per month provided they are working on call/standby for minimum one (1) week per month.</li> </ul> <p>1.3      <b>Alloy Maintenance Engineering Sdn. Bhd.</b></p> <ul style="list-style-type: none"> <li>For staff who are working on call/standby for at least one (1) week in a month are entitled to On Call/Standby Allowance of RM100.00 per month.</li> </ul> <p>1.4      The provision of the said allowance, for eligible staff, will be indicated in the Letter of Appointment/Employment Contract and/or the Benefits Package.</p>
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