

## Stress Management

28 and 29 July 2021

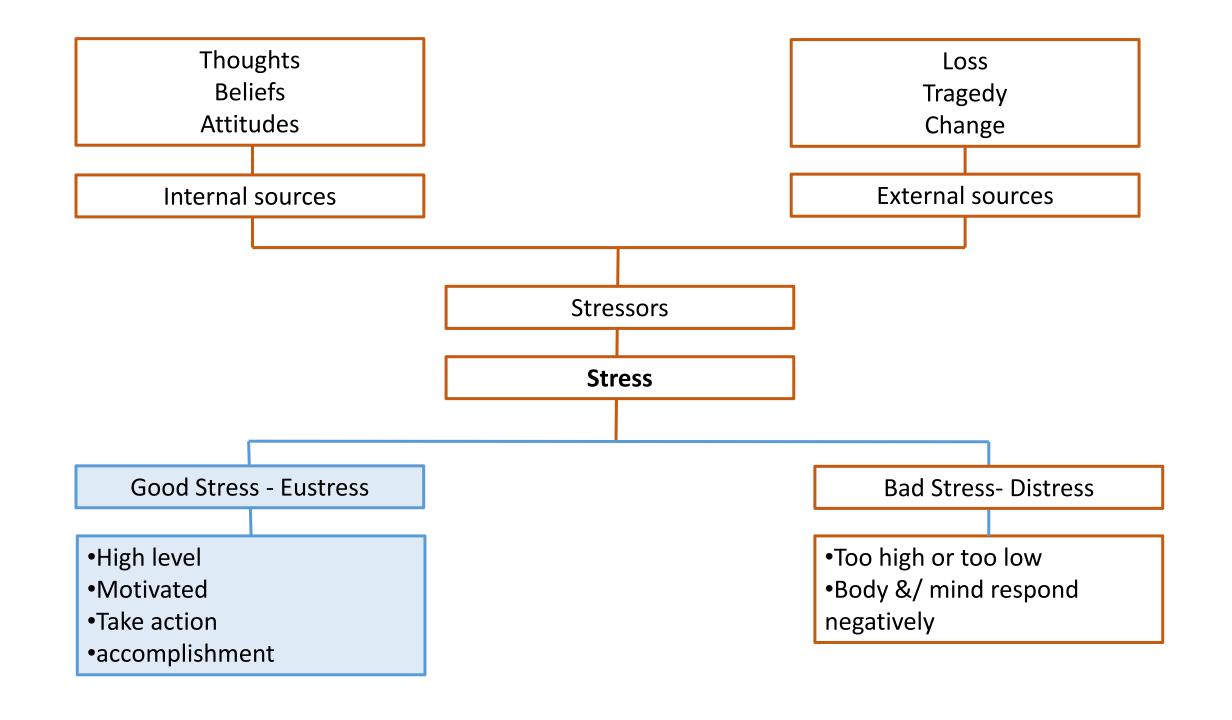
## Objectives

- To apply simple techniques to alleviate stress
- To realize that we are not in control over certain matters
- To understand that our personalities may be a contributor to our stress





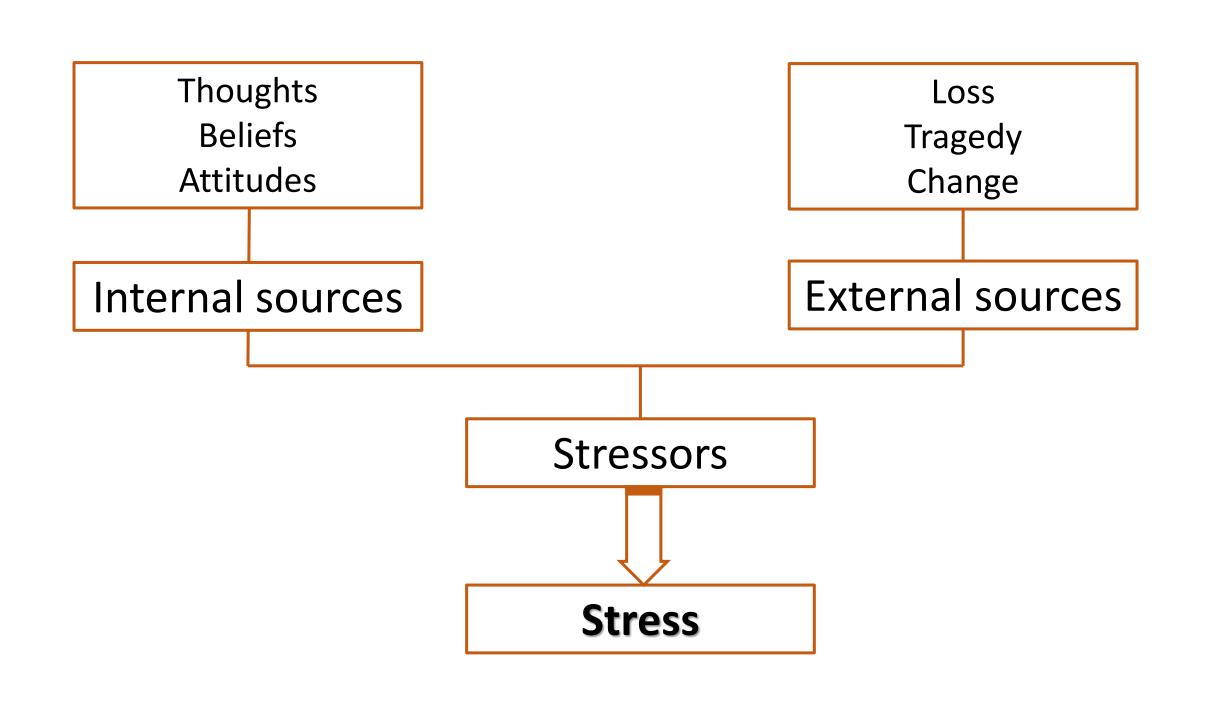




## **Understanding Stress**

- Stress is
- our minds and bodies **response** or reaction to a **real** or **imagined** threat, event or change.
- the "wear and tear" our minds and bodies experience as we attempt
- You become stressed whenever a situation or an event demands more than you believe you're able to give





## Internal Sources

Negative Self Talk Life Choices

Mind Traps

Personality Traits

#### **External Sources**

Daily Hassles Organisational Major Life Events Physical Environ-ment

Social Interaction

#### Stressors-

#### 10 Life Events Most Stressful For Adults

- 1. Death of a spouse
- 2. Divorce
- 3. Marriage separation
- 4. Imprisonment
- 5. Death of a close family member

- 6. Injury or illness
- 7. Marriage
- 8. Job loss
- 9. Marriage reconciliation
- 10. Retirement

#### **Stress**

Good Stress -Eustress

- High level
- Motivated
- Take action
- accomplishment

Bad Stress-Distress

- Too high or too low
- Body &/ mind respond negatively

#### **Eustress - Positive Stress**

- Spurring Motivation
- Providing Awareness
- Stimulation to Cope

- Sense of Urgency
- Alertness for Survival
- •Confronting threatening situations

## Distress – Negative Stress

**Excessive Prolonged and Unrelieved** 

#### **Physiological Complaints:**

- Headaches
- Stomachaches
- •Insomnia Ulcers

#### **Harmful Effects:**

- Mental
- Physical
- Spiritual



How has the pandemic affected your life?

# Let's Check Our Susceptibility To Stress

S – Strongly

M- Moderately

W - Weakly

	Statements	S	M	W
1	Events should go smoothly			
2	Work must be exciting and stimulating			
3	If I lost my job, it would be awful			
4	If I lost my job, I could not bear it			
5	My job is one of the most important things in my life			
6	I must perform well at all important tasks			
7	My work should be recognized by others			
8	I am indispensable at work			
9	I must enjoy myself in whatever I am doing			
10	I must not get bored			
11	I should not encounter problems			
12	I should have the solitude I deserve			

	Statements	S	M	W
13	I must escape from responsibilities and demands.			
14	I should be treated fairly			
15	I should be treated as special			
16	I should be in control of all significant situations			
17	Others should respect me			
18	I should get on well with my friends and family			
19	My children should do well in life			
20	If things went badly, it would be awful			
21	If things went badly, I could not stand it.			
22	Things never work out well for me			
23	If things go wrong, those responsible are stupid, useless, idiots or failures			
24	If I fail a task, that proves I am a failure or useless			



## 3. Our Personalities

## **Understanding Personalities**



Peacock Sanguine

Eagle Choleric



Pigeon Owl

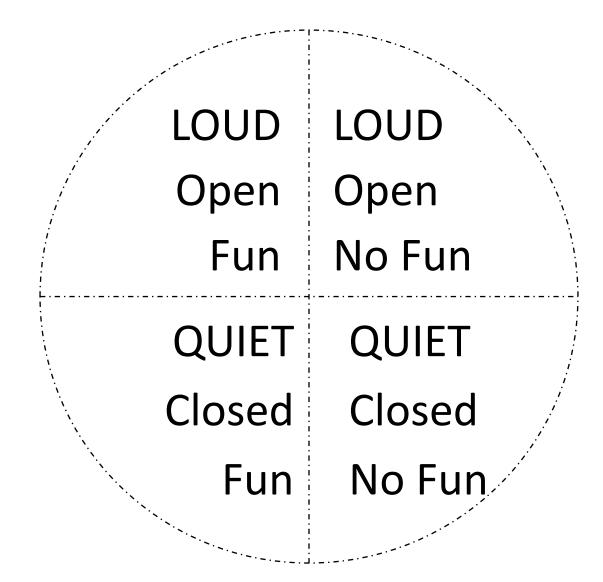
Phlegmatic Melancholy



## Identify the following:

- 1. 4 Physical characteristics
- 2. Behaviour:
  - 4 good
  - 4 bad
- 3. Identify an idiom related to the bird.

### Different Personalities



## Different Goals/ Roles/ Directions

The STAR The Director

Popular POWER

Happy Way My Way

The Audience The Producer

The Audience
Peace
Easy Way

The Producer

Perfection

Right Way



#### **Strengths**

- Appealing personality,
- Talkative & good storyteller,
- Life of the party,
- Good sense of humor,
- Emotional & demonstrative,
- Cheerful & bubbling over,
- Always a child

## Sanguine

- Too happy for some,
- Compulsive talker,
- Can't remember names,
- Hates to be alone
- Forgetful.

## Sanguine @ Work

#### Strengths

- Volunteers for jobs,
- Thinks up new activities,
- Looks great on the surface,
- Creative & colorful,
- Has energy, enthusiastic,
- Inspire others to join,
- Charms others to work

- Would rather talk,
- Forgets obligations,
- Doesn't follow through,
- Not disciplined,
- Priorities out of order,
- Decides by feeling,
- Easily distracted.



#### Strengths

- Fearless activist,
- Loves challenges,
- Compulsive need for change,
- Must correct wrongs,
- Fixes problems,
- Decisive,
- Born leaders.

#### Choleric

- Bossy,
- Impatient,
- Quick-tempered,
- Can't relax,
- Unemotional,
- Can't say "I'm sorry".

## Choleric @ Work

#### **Strengths**

- Goal oriented,
- Sees the whole picture,
- Seeks practical solutions,
- Moves quickly to action,
- Insists on production,
- Stimulates activity,
- Thrives on opposition.

- Little tolerance for mistakes,
- Doesn't analyze details,
- Bored by trivia,
- May make rash decisions,
- May be rude or tactless,
- Demanding of others,
- Work become his god.



#### **Strengths**

- Deep & thoughtful,
- Analytical,
- Serious & purposeful,
- Genius prone,
- Artistic or musical,
- Sensitive to others,
- Loves beauty.

## Melancholy

- Easily depressed,
- Remembers the negatives,
- Low self-image,
- Naively idealistic,
- Moody.

## Melancholy @ Work

#### **Strengths**

- Schedule oriented,
- High standard,
- Detail conscious,
- Persistent and thorough,
- Neat and tidy,
- Economical,
- Likes charts, graphs, figures.

- Not people oriented,
- Depressed over imperfections,
- Chooses difficult work,
- Hesitant to start projects,
- Spend too much time planning,
- Self deprecating,
- Deep need of approval



#### **Strengths**

- Cool and Calm,
- Considerate,
- Reliable,
- Low-key personality,
- Good listener,
- Kind,
- Patient.

## Phlegmatic

- Fearful & worrisome
- Indecisive,
- Hates conflict,
- Can't say 'NO'
- Unforgiving.

## Phlegmatic @ Work

#### Strengths

- Competent
- Steady,
- Has administrative abilities
- Mediates problems,
- Avoids conflicts,
- Good under pressure,
- Finds the easy way.

- Not goal oriented,
- Lacks self-motivation,
- Hard to get moving,
- Resents being pushed,
- Lazy and careless,
- Discourages others,
- Would rather watch

# **Natural Leaders** Choleric Sanguine Peacock Eagle Dove Owl Phlegmatic Melancholy **Natural Followers**

# Relationship Oriented

Sanguine Peacock

Choleric Eagle

Dove Phlegmatic

Owl Melancholy

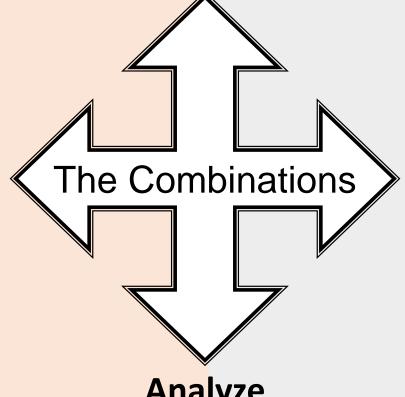
### Task Oriented

#### Lead

Extroverted, Optimistic, Outspoken, **Energised** by People.

#### **Relationship Oriented**

Playful, Witty, Easygoing, Not Goal Oriented.

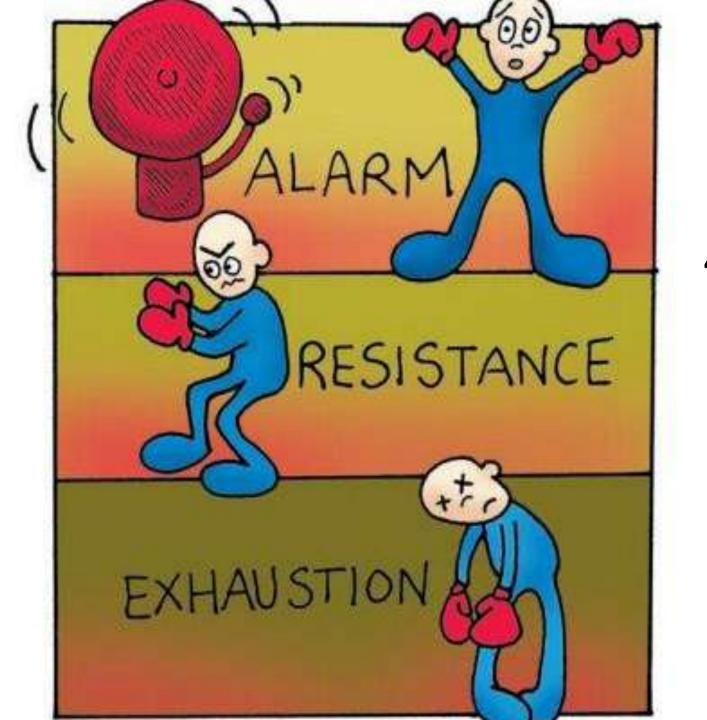


#### **Analyze**

Introverted, Pessimistic, Soft-Spoken, Drained by People.

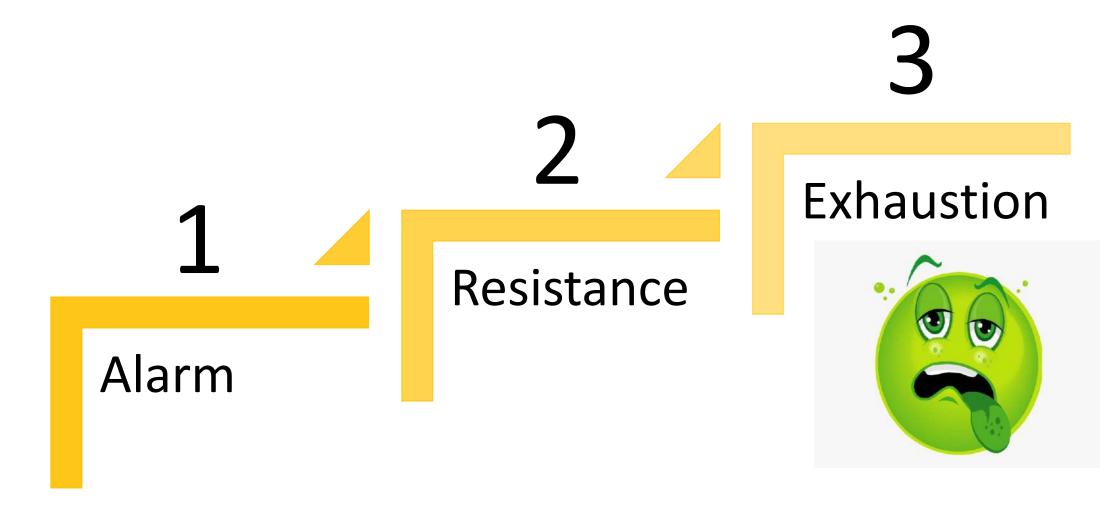
#### **Task Oriented**

Workaholic, Decisive, Organized, Goal Oriented.



4. Stages of Stress

#### Stages of Stress

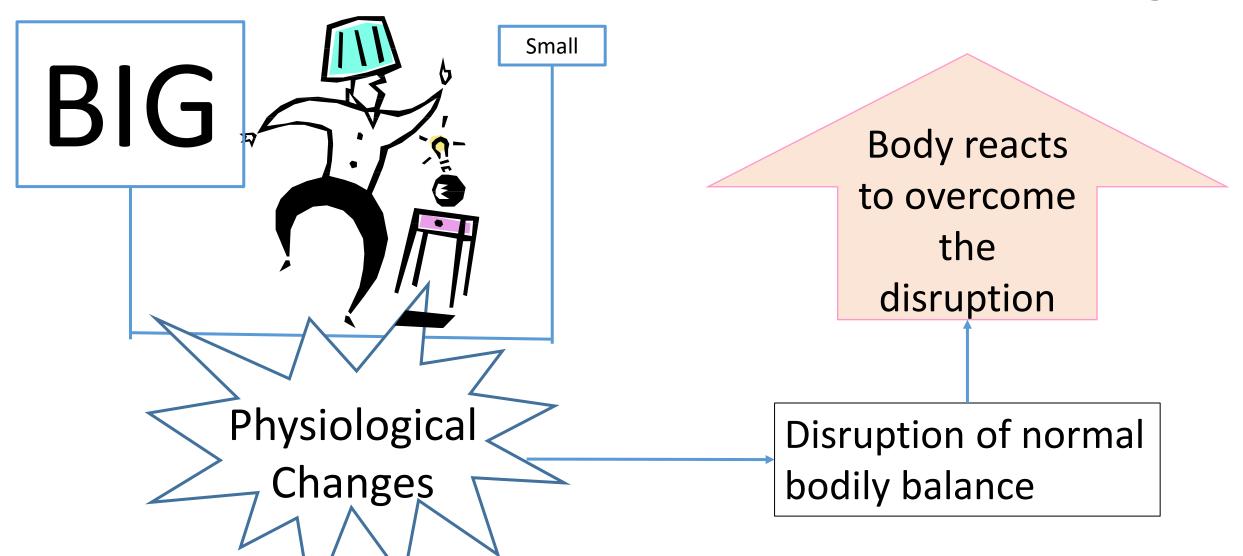


#### 1. ALARM STAGE



- 1. Experience a stressful event or perceive something to be stressful
- 2. Psychological changes occur in your body.
- 3. Disrupting body's normal balance
- 4. Immediately your body begins to respond to the stressor(s) as effectively as possible.

#### **Alarm Stage**



#### **Body Reactions - Some Examples**



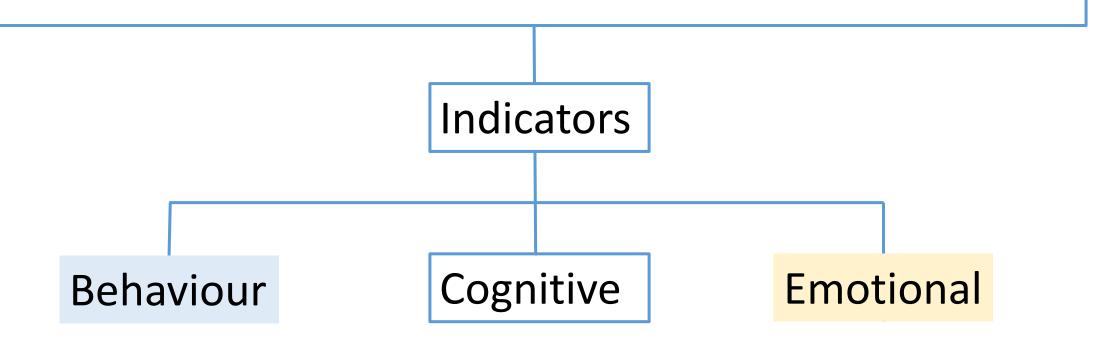
- 1. Cardiac increased heart rate
- 2. Respiratory increased respiration
- 3. Skin decreased temperature
- 4. Hormonal increased stimulation of adrenal genes which produce an adrenal rush.

#### 2. Resistance Stage



- The body tries to cope or adapt with damage done by stressors
- Beginning a process of repairing
- Friends, family or co-workers may notice changes in you before you do
- It is important to examine their feedback to avoid overload

#### Resistance Stage



#### **Behaviour Indicators**

- lack of enthusiasm for family, school, work or life in general,
- withdrawal,
- change in eating habits,
- insomnia,
- hypersomnia,
- anger,
- fatigue.

#### **Cognitive Indicators**

- poor problem solving,
- confusion,
- nightmares,
- hyper-vigilance.

#### **Emotional Indicators**

- tearfulness
- fear
- anxiety
- panic

- guilt
- agitation
- depression
- overwhelmed.

3. Exhaustion



• The body and mind are not able to repair the damage.

#### **Exhaustion Examples**

- Digestive disorders,
- withdrawal,
- headaches,

- tension,
- insomnia,
- loss of temper.



Common Symptoms

#### Symptoms of Stress

- 1. headaches
- 2. nervous stomach
- 3. change in appetite
- 4. rapid breathing
- 5. rapid heart rate
- 6. sweaty palms
- 7. irritability

- 8. anxiety
- 9. fatigue
- 10. insomnia
- 11. dissatisfaction
- 12. anger
- 13. depression
- 14. inability to concentrate

#### Strategies to Reduce Stress

#### **Strategies to Reduce Stress**

#### **Take Control:**

- Manage time.
- Use a to-do list,
- Follow a written plan
- Set goals and follow through.

#### **Avoid**

#### **Procrastination:**

- Make a realistic to do list daily
- Prioritise.

#### Take a Break:

A brisk walk focusing on

pleasant thoughts

#### Elements of "I am in Control"

Get Mental Get Spiritual Get Physical Get New Skill Use Body and Mind together

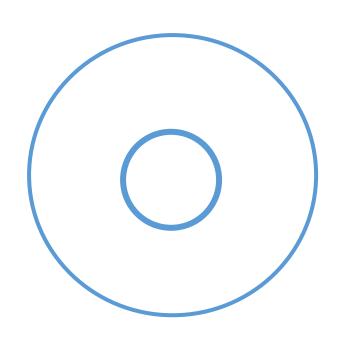
Exercise Eat Right **Physical Stress Busters Execute activities** Plenty of Rest that build confidence

# 5. Build Resilience and Positive Mental Health

Resilience as the process of adapting well in the face of adversity, trauma, tragedy, threats, or significant sources of stress

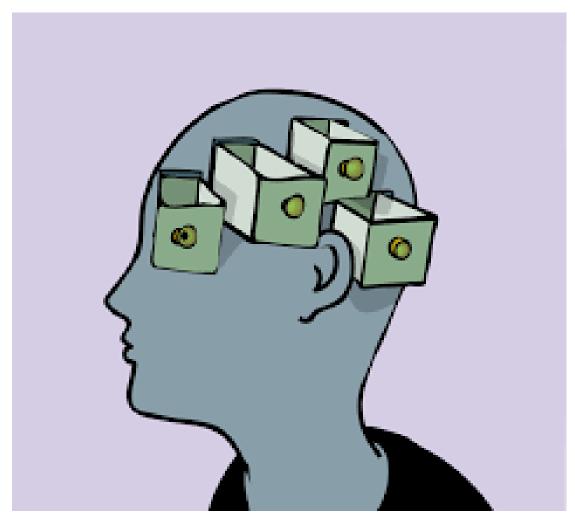
### Techniques in Building Resilience and Positive Mental Health

Connect with Relaxation **Help Others Preferred Techniques** Others Keep a Stress Stay Flexible Gratitude Diary Compartmen Skill Joy -talisation Acquisition

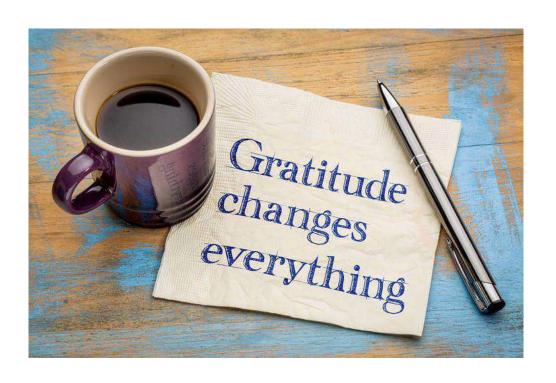


Are we mentally flexible? List what you see.

## Com-part-menta-lisation - "Worry Container Skill"



- Compartmentalization is defined as a defense mechanism where someone suppresses their thoughts and emotions.
- It is not always done consciously but this can often justify or defend a person's level of engagement in certain behaviors.



6. Gratitude is Key

#### Gratitude

- Gratitude is the emotion of expressing appreciation for what one has or has achieved.
- The quality of being thankful

#### **How to show Gratitude:**

- 1. Show a little enthusiasm
- 2. Vary your vocabulary
- 3. Get specific
- 4. Make it public

- 5. Share a list of your favourite things about them
- 6. Write them a handwritten letter
- 7. Give them extra encouragement



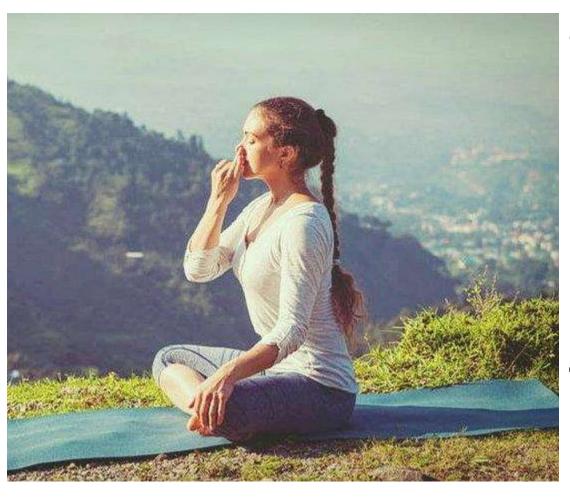
#### Simple Techniques

- 1. Imagery / Visualisation
- 2. Breathe Deeply
- 3. Be Present
- 4. Reach out
- 5. Tune in to your body





#### **Breathe Deeply**



#### **STEPS:**

- Sit upright, with your shoulders down and relaxed.
- 2. Expand your belly as you breathe through your nose.
- **3.** As you exhale, move your belly inward.
- **4.** Repeat.

#### Be Present



- 1. Slow down.
- 2. "Take 5 minutes and focus on only one behavior with awareness,".

  Notice how the air feels on your face when you're walking and how your feet feel hitting the ground. Enjoy the texture and taste of each bite of food.
- When you spend time in the moment and focus on your senses, you should feel less tense.

#### Reach Out



- 1. Your **social network** is one of your best tools for handling stress.
- 2. Talk to others -- preferably face to face, or at least on the phone/ zoom etc
- 3. Share what's going on.
- 4. You can get a fresh perspective while keeping your **connection strong.**

#### Tune In to Your Body

- Mentally scan your body to get a sense of how stress affects it each day.
- Lie on your back, or sit with your feet on the floor.
- Start at your toes and work your way up to your scalp, noticing how your body feels.

#### 8. Personal Action Plan

#### Training Diary

# Carpé Vlanana

kitkasa818@gmail.com

Facebook: Kit's Class