

	MTD GROUP	DOC NO. 16	ISSUE: 4
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TITLE:	APPENDICES		

Appendix 1	Software Supported by ITD
Appendix 2	<i>This SPACE is intentionally left blank</i>
Appendix 3	Letter of Undertaking and Indemnity
Appendix 4	Guidelines on Use of Computer Facilities
Appendix 5	IT Assets Issuance/IT Assets Return
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Appendix 7	IT Support Management System
Appendix 8	Loan IT Equipment Form
Appendix 9	Recovery Procedure Form
Appendix 10	Contact List
Appendix 11	Email Flow for Complaint Log
Appendix 12	Video Conference Requisition Form
Appendix 13	Process Flow Requisition of Video Conference Meeting Room
Appendix 14	<i>This SPACE is intentionally left blank</i>
Appendix 15	In-house Product List
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Appendix 17	Activate or In-activate User Toll Collection System Access
Appendix 18	OnSite/Offsite Tape Storage Form
Appendix 19	Data Recovery Requisition Form