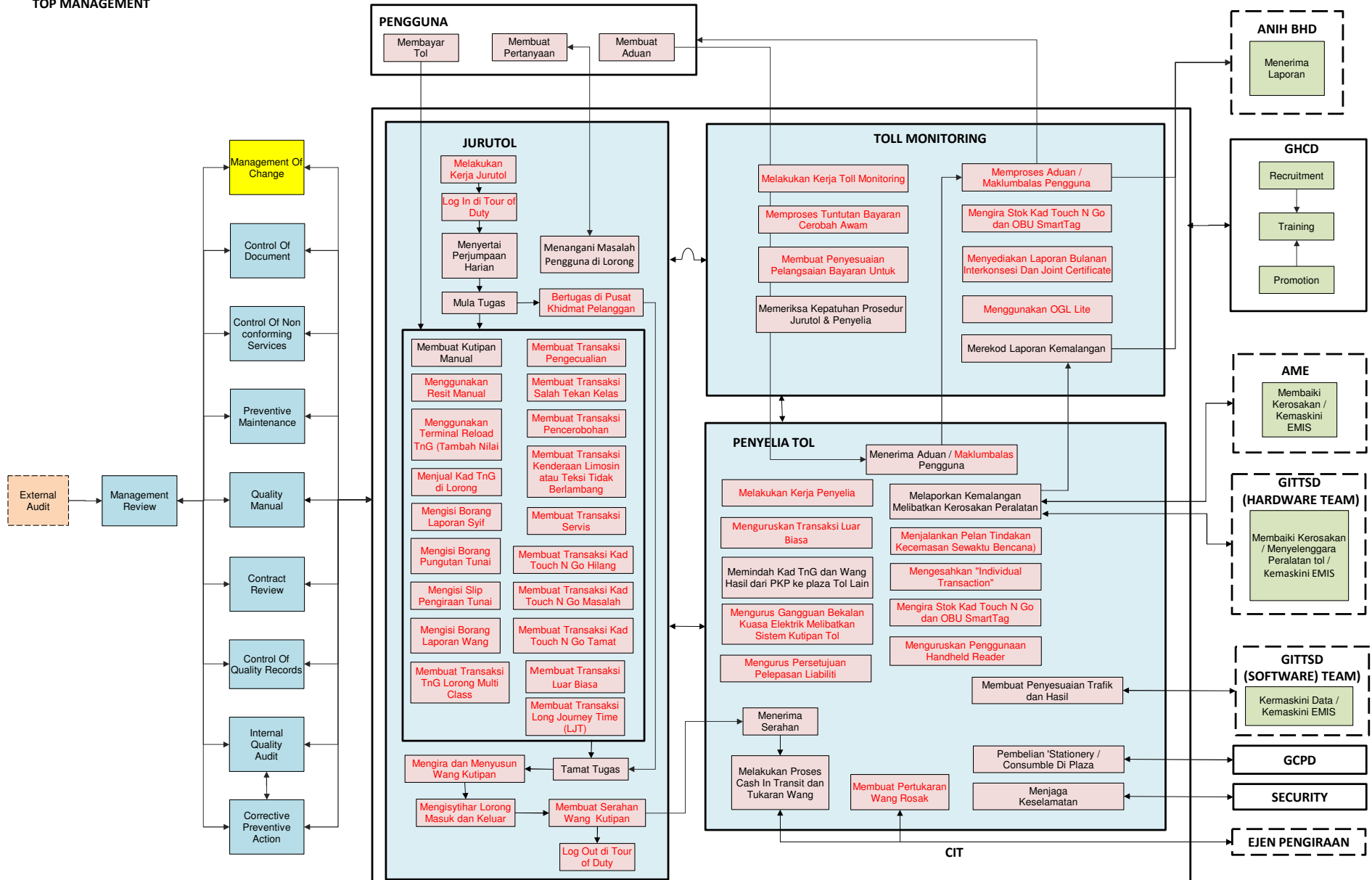


A Complete Quality Management System  
Process Map - Toll Collection Operation and Management System

## TOP MANAGEMENT



CONTROLLED COPY