

<b>Alloy Toll Management Sdn Bhd</b>	<b>Doc. No. : QM 01-DAR</b>
	<b>Version No. : 3.7</b>
<b>Quality Manual Document Amendment Register</b>	<b>Effective Date : 01/09/2022</b>
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### DOCUMENT AMENDMENT REGISTER

NO	DATE	REASON	CHAPTER	VERSION
1	26/5/2000	Initial Release	All	1.1
		Clause 4.19 (Servicing) should come under Clause 4.9 (Process Control) Clause 4.19 is not applicable to ATM's QMS Manual		1.2
		Procedure updated to be in-line with ISO 9001: 2000 (i) Deputy General Manager promoted to General Manager		2.0
2	20/08/2003	(i) Quality Objectives No.3 (b) amended	App 6	2.1
		Quality Objectives No. 3 (b) no longer required		2.2
3	01/11/2005	i. Paradigm II software is no longer in use to manage ATM Documents and record ii. Pusat Pengiraan PTG no longer operating	4.2.3/4.2.4	2.3
		Number of toll plazas have increased from two toll plazas to nine toll plazas	6.3	
4	14/02/2006	i. 3. Business Profile: “Currently ALLOY TOLL MANAGEMENT SDN BHD manage and collect toll at two toll plazas for the Kuala Lumpur-Karak Highway and seven toll plazas along the East Cost Expressway. Both highways have a different collection method where Kuala Lumpur-Karak highways maintain an open system collection while the later using the closed system collection”.  ii. All “Prosedur Penghantaran Wang Ke Ajen Pengiraan “ changes to “Prosedur Pengiraan Wang Kutipan Oleh Ajen Pengiraan.		2.4
		i. 8.2.1 Customer Satisfaction From “This information is obtainable via suggestion box at the rest area of both plazas, joint 6 monthly surveys with LLM/Alloy Maintenance Sdn Bhd and also...’ changed to “This information is obtainable via customer satisfaction survey conducted once every half yearly and also user’s....’		
5	10/08/2006	i. Certification scope for Alloy Toll Management Sdn Bhd is Operation, Maintenance and Collection of Toll Roads	2	2.5
		ii. The Contract Department, Human Resource Department Procurement Department and Quality, Safety and Health Department	3	

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6	02/01/2008	i. 3. Business Profile: “Currently ALLOY TOLL MANAGEMENT SDN BHD manage and collect toll at two toll plazas for the Kuala Lumpur-Karak Highway and <b>nine</b> toll plazas along the East Cost Expressway. Both highways have a different collection method where Kuala Lumpur-Karak highways maintain an open system collection while the later using the closed system collection”.  ii. New inserted: In absent of the General Manager, the Deputy General Manager will take charge the GM responsibilities  iii. Infrastructure ECE – currently operates nine toll plazas.	5.5.2          6.3	2.6
7	15/07/2008	i. Provide justification for exclusion.  ii. To include requirement of Customer Property into Quality Manual	7.3  7.5.4	2.7
8	30/6/2009	i. Procedure updated to be in-line with ISO 9001: 2008  ii. To include control over outsourced requirements.	All  4.1	2.8
9	01/09/2009	Establish Appendix 7 for each internal communication by outlining the details and methods or record associated with the activity.  Amendment made to reflect Contracts Procedures and requirement.	5.5.3  7.4.11 7.4.12	2.9
10	01/06/2010	1) Procedure updated to include EWL.  2) Updated list of Support Departments  3) To define equipments that need to be calibrated	All  3  7.6	2.10
11	06/08/2010	1) Added cross reference for Clause 5.4.2  2) Added note on samples of non-conformance measured/monitor.	5.4.2  8.2.4	2.11
12	25/05/2011	Omitted EWL from QMS due to closing of sites.	All	2.12
13	13/07/2012	Amendment made on Appendix 6 Updated support function departments.	8.4, 8.5	2.13
14	21/12/2012	1) Amendment on ,  a) Reference: Frequency for data monitoring of each Quality Objectives are shown in Appendix 6. b) Reference: Alloy Consolidated Sdn Bhd’s procedure for; <i>i) Staff Training (Appendix 8), Procedure No. :</i>	5.4.1       6.2.2	

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		<p><i>HP-01</i></p> <p>c) Reference : Alloy Consolidated Sdn Bhd's procedure for:</p> <p>i) Sub-Contractor Appointment – Procedure No. : CP-11 (Appendix 9)</p> <p>ii) Procurement – Procedure No. : PP-01 (Appendix 10)</p> <p>Alloy Toll Management currently operates eleven (11) toll plazas, two toll plazas for the Kuala Lumpur-Karak Highway (KLK), nine toll plazas along the East Coast Expressway (ECE). Kuala Lumpur-Karak Highway maintain an “Open Toll System” while the East Coast Expressway using the “Closed Toll System”.</p>	<p>7.4.1.1 7.4.2.1</p> <p>6.3</p>	2.14
		<p>1) Amendment on ,</p> <p>a) Frequency (for data collection, analysis and results)</p> <p>2) Attached Alloy Consolidated Sdn Bhd procedure of <i>Staff Training</i>, Sub-Contractor Appointment and Procurement as Appendix 8, 9 and 10.</p> <p>3) MTD Prime Sdn Bhd changed to ANIH Berhad.</p> <p>4) Updated to be in-line with Procurement Procedure.</p>	<p>Appendix 6</p> <p>5.2, 7.2, 7.3, 7.5 7.4.2.1</p>	2.14
15	16/06/2014	<p>1) Amendment on ,</p> <p>i) Redesignation of job title.</p> <p>ii) Prime Line changed to LPT Line.</p>	All	2.15
16	15/07/2015	<p>1) Amendment on ,</p> <p>a) Reference: Control of Document Procedure.</p> <p>b) Reference: Alloy Consolidated Sdn Bhd's procedure for;</p> <p>i) <i>Training Procedure No. : HP-01</i></p> <p>ii) <i>Subcontractor Appointment - Procedure No: CP-11</i></p> <p>iii) <i>Procurement - Procedures No: PP-01</i></p> <p>b) Redesignation of job title to Head Toll Management.</p>	<p>4.2.3.2</p> <p>6.2.2 7.4.1.1 / 7.4.2.1 7.4.1.1 / 7.4.2.1 All</p>	
17	09/09/2015	1) Amendment on, reference Appendix 7; Frequency for operation meeting and plaza meeting has been revised to ‘Quarterly’.	Appendix 7	2.17
18	15/03/2017	1) New inserted, Appendix 8; Conformity of Product and Services and Process Performance.	Appendix 8	2.18
19	23/03/2018	<p>Quality Manual updated to be in- line with ISO 9001:2015.</p> <p>Updated Procedures, Arahan Kerja and Appendix based on the revised QMS.</p>	All	3.0

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NO	DATE	REASON	CHAPTER	VERSION
		Revision No. changes to Version No. as agreed in the 4th ISO New Standard Transition meeting.		
20	26/07/2018	Amendmnet and new inserted; Quality Manual updated to be in- line with ISO 9001:2015. Rename and re-arranged on the clauses and updated procedures to be in-line with the operational process.	All	3.1
21	03/07/2019	Amendment and updated as per comments during the Re Assessment Audit and Transition Audit ISO 2001:2015	All	3.2
22	21/07/2020	1) New inserted as per finding during 1st Surveillance Audit Report by CI International Certification Sdn Bhd. 2) Rename and re-arranged on the clauses to be in-line with ISO 9001:2015. 3) Redesignation of job title for Manager level and Senior Manager Head, Toll Management. 4) Amendment on; <b>ANIH BERHAD</b> Replaced assigned party to carry out operation, management and maintenance obligations in respect of tolling and other equipment at the Toll Plazas and the collection of toll from toll-paying vehicles using the Highway from Alloy Consolidated Sdn. Bhd. (ACSB) to Alloy Toll Management Sdn Bhd.	All  All  All  8.2.2	3.3
23	15/10/2020	Amendment and updated as per comments during the Re Assessment Audit and Transition Audit, ISO 2001:2015	All	3.4
24	30/08/2021	Rename and re-arranged on the clauses to be in- line with ISO 9001:2015.  Updated Procedures, Arahan Kerja and Appendix based on the revised QMS  Amendment on Quality Manual format.	All	3.5
25	01/01/2022	<b>QUALITY MANUAL INTRODUCTION – QM 01-Intro</b> Amendment made on ISO certification scope for Alloy Toll Management Sdn Bhd, removed word ‘roads’.	1.2	3.6
26	01/09/2022	<b>QUALITY MANUAL 9. Performance Evaluation – QM 01-Clause 9</b>  1. <b>9.1 Monitoring, Measurement, Analysis and Evaluation</b> 9.1.3 Analysis and Evaluation  <i>Reference : PM 39 Analysis and Evaluation</i>	9.1.3	3.7