

Alloy Toll Management Sdn Bhd	Doc. No. : QM 01-DAR
	Version No. : 3.6
Quality Manual Document Amendment Register	Effective Date : 01/01/2022
	Page : 1 of 4

DOCUMENT AMENDMENT REGISTER

NO	DATE	REASON	CHAPTER	VERSION
1	26/5/2000	Initial Release Clause 4.19 (Servicing) should come under Clause 4.9 (Process Control) Clause 4.19 is not applicable to ATM's QMS Manual Procedure updated to be in-line with ISO 9001: 2000 (I) Deputy General Manager promoted to General Manager	All	1.1 1.2 2.0
2	20/08/2003	(i) Quality Objectives No.3 (b) amended Quality Objectives No. 3 (b) no longer required	App 6	2.1 2.2
3	01/11/2005	i. Paradigm II software is no longer in use to manage ATM Documents and record ii. Pusat Pengiraan PTG no longer operating Number of toll plazas have increased from two toll plazas to nine toll plazas	4.2.3/4.2.4 6.3	2.3
4	14/02/2006	i. 3. Business Profile: “Currently ALLOY TOLL MANAGEMENT SDN BHD manage and collect toll at two toll plazas for the Kuala Lumpur-Karak Highway and seven toll plazas along the East Cost Expressway. Both highways have a different collection method where Kuala Lumpur-Karak highways maintain an open system collection while the later using the closed system collection”. ii. All “Prosedur Penghantaran Wang Ke Ajen Pengiraan “ changes to “Prosedur Pengiraan Wang Kutipan Oleh Ajen Pengiraan.		2.4
		i. 8.2.1 Customer Satisfaction From “This information is obtainable via suggestion box at the rest area of both plazas, joint 6 monthly surveys with LLM/Alloy Maintenance Sdn Bhd and also...’ changed to “This information is obtainable via customer satisfaction survey conducted once every half yearly and also user’s....’		
5	10/08/2006	i. Certification scope for Alloy Toll Management Sdn Bhd is Operation, Maintenance and Collection of Toll Roads ii. The Contract Department, Human Resource Department Procurement Department and Quality, Safety and Health Department	2 3	2.5

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Alloy Toll Management Sdn Bhd	Doc. No. : QM 01-DAR
	Version No. : 3.6
Quality Manual Document Amendment Register	Effective Date : 01/01/2022
	Page : 2 of 4

NO	DATE	REASON	CHAPTER	VERSION
6	02/01/2008	i. 3. Business Profile: “Currently ALLOY TOLL MANAGEMENT SDN BHD manage and collect toll at two toll plazas for the Kuala Lumpur-Karak Highway and nine toll plazas along the East Cost Expressway. Both highways have a different collection method where Kuala Lumpur-Karak highways maintain an open system collection while the later using the closed system collection”. ii. New inserted: In absent of the General Manager, the Deputy General Manager will take charge the GM responsibilities iii. Infrastructure ECE – currently operates nine toll plazas.	5.5.2 6.3	2.6
7	15/07/2008	i. Provide justification for exclusion. ii. To include requirement of Customer Property into Quality Manual	7.3 7.5.4	2.7
8	30/6/2009	i. Procedure updated to be in-line with ISO 9001: 2008 ii. To include control over outsourced requirements.	All 4.1	2.8
9	01/09/2009	Establish Appendix 7 for each internal communication by outlining the details and methods or record associated with the activity. Amendment made to reflect Contracts Procedures and requirement.	5.5.3 7.4.11 7.4.12	2.9
10	01/06/2010	1) Procedure updated to include EWL. 2) Updated list of Support Departments 3) To define equipments that need to be calibrated	All 3 7.6	2.10
11	06/08/2010	1) Added cross reference for Clause 5.4.2 2) Added note on samples of non-conformance measured/monitor.	5.4.2 8.2.4	2.11
12	25/05/2011	Omitted EWL from QMS due to closing of sites.	All	2.12
13	13/07/2012	Amendment made on Appendix 6 Updated support function departments.	8.4, 8.5	2.13
14	21/12/2012	1) Amendment on , a) Reference: Frequency for data monitoring of each Quality Objectives are shown in Appendix 6. b) Reference: Alloy Consolidated Sdn Bhd’s procedure for; <i>i) Staff Training (Appendix 8), Procedure No. :</i>	5.4.1 6.2.2	

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Alloy Toll Management Sdn Bhd	Doc. No. : QM 01-DAR
	Version No. : 3.6
Quality Manual Document Amendment Register	Effective Date : 01/01/2022
	Page : 3 of 4

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		<p><i>HP-01</i></p> <p>c) Reference : Alloy Consolidated Sdn Bhd's procedure for:</p> <p>i) Sub-Contractor Appointment – Procedure No. : CP-11 (Appendix 9)</p> <p>ii) Procurement – Procedure No. : PP-01 (Appendix 10)</p> <p>Alloy Toll Management currently operates eleven (11) toll plazas, two toll plazas for the Kuala Lumpur-Karak Highway (KLK), nine toll plazas along the East Coast Expressway (ECE). Kuala Lumpur-Karak Highway maintain an “Open Toll System” while the East Coast Expressway using the “Closed Toll System”.</p>	<p>7.4.1.1 7.4.2.1</p> <p>6.3</p>	2.14
		<p>1) Amendment on ,</p> <p>a) Frequency (for data collection, analysis and results)</p> <p>2) Attached Alloy Consolidated Sdn Bhd procedure of <i>Staff Training</i>, Sub-Contractor Appointment and Procurement as Appendix 8, 9 and 10.</p> <p>3) MTD Prime Sdn Bhd changed to ANIH Berhad.</p> <p>4) Updated to be in-line with Procurement Procedure.</p>	<p>Appendix 6</p> <p>5.2, 7.2, 7.3, 7.5 7.4.2.1</p>	2.14
15	16/06/2014	<p>1) Amendment on ,</p> <p>i) Redesignation of job title.</p> <p>ii) Prime Line changed to LPT Line.</p>	All	2.15
16	15/07/2015	<p>1) Amendment on ,</p> <p>a) Reference: Control of Document Procedure.</p> <p>b) Reference: Alloy Consolidated Sdn Bhd's procedure for;</p> <p>i) <i>Training Procedure No. : HP-01</i></p> <p>ii) <i>Subcontractor Appointment - Procedure No: CP-11</i></p> <p>iii) <i>Procurement - Procedures No: PP-01</i></p> <p>b) Redesignation of job title to Head Toll Management.</p>	<p>4.2.3.2</p> <p>6.2.2 7.4.1.1 / 7.4.2.1 7.4.1.1 / 7.4.2.1 All</p>	
17	09/09/2015	1) Amendment on, reference Appendix 7; Frequency for operation meeting and plaza meeting has been revised to ‘Quarterly’.	Appendix 7	2.17
18	15/03/2017	1) New inserted, Appendix 8; Conformity of Product and Services and Process Performance.	Appendix 8	2.18
19	23/03/2018	<p>Quality Manual updated to be in- line with ISO 9001:2015.</p> <p>Updated Procedures, Arahan Kerja and Appendix based on the revised QMS.</p>	All	3.0

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	Version No. : 3.6
Quality Manual Document Amendment Register	Effective Date : 01/01/2022
	Page : 4 of 4

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		Revision No. changes to Version No. as agreed in the 4th ISO New Standard Transition meeting.		
20	26/07/2018	Amendmnet and new inserted; Quality Manual updated to be in- line with ISO 9001:2015. Rename and re-arranged on the clauses and updated procedures to be in-line with the operational process.	All	3.1
21	03/07/2019	Amendment and updated as per comments during the Re Assessment Audit and Transition Audit ISO 2001:2015	All	3.2
22	21/07/2020	1) New inserted as per finding during 1st Surveillance Audit Report by CI International Certification Sdn Bhd. 2) Rename and re-arranged on the clauses to be in-line with ISO 9001:2015. 3) Redesignation of job title for Manager level and Senior Manager Head, Toll Management. 4) Amendment on; ANIH BERHAD Replaced assigned party to carry out operation, management and maintenance obligations in respect of tolling and other equipment at the Toll Plazas and the collection of toll from toll-paying vehicles using the Highway from Alloy Consolidated Sdn. Bhd. (ACSB) to Alloy Toll Management Sdn Bhd.	All All All 8.2.2	3.3
23	15/10/2020	Amendment and updated as per comments during the Re Assessment Audit and Transition Audit, ISO 2001:2015	All	3.4
24	30/08/2021	Rename and re-arranged on the clauses to be in- line with ISO 9001:2015. Updated Procedures, Arahan Kerja and Appendix based on the revised QMS Amendment on Quality Manual format.	All	3.5
25	01/01/2022	Amendment made on ISO certification scope for Alloy Toll Management Sdn Bhd, removed word 'roads'.	1.2	3.6