

TOUCH 'N GO CARD'S VALIDITY

With recent announcement permitting Interstate Travel, we want to make sure you are ready to travel.

1. Check your Touch 'n Go Card's validity on Touch 'n Go portal. To do so, you must first register your card to the portal: <https://www.tngportal.touchngo.com.my/>
2. If your card is no longer valid, purchase a new card at any of the participating stores. Click here for the full listing: <https://www.touchngo.com.my/consumer/toll/card>
3. Get refunded for any balance left in your old card. Start your process here: <https://customerservice.touchngo.com.my/erefund/>
4. Reload your card at convenience stores when you are stocking up your snacks, or at petrol stations as you're fuelling up your vehicle. You may also locate the Self-Service Kiosks for your reloads. Click here to see the full listing for reload points: <https://www.touchngo.com.my/consumer/toll/touch-n-go-card/reload-your-card>

Have a safe and sound journey! 🚗

#TNG #TouchnGoMY
#TouchnGoCard
#TNGCard
#paywithTNGCard
#cashlessMalaysia
#contactlesspayment

— Check your
Touch 'n Go
card's validity



Get refund on your

CARD BALANCE

with few easy steps!





e-Refund

Card Serial Number (MFG No)

40

ID Type

MyKad



ID No.

87



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BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA



OMBUDSMAN FOR FINANCIAL SERVICES
OMBUDSMAN PERKHIDMATAN KEWANGAN

Visit www.touchngo.com.my
And fill in your personal details.





e-Refund

Card Serial Number (MFG No)

40

ID Number

87

Full Name

Mohd

Nationality

Malaysia

Phone

019

Email

r @gmail.com

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BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA



OMBUDSMAN FOR FINANCIAL SERVICES
OMBUDSMAN PERKHIDMATAN KEWANGAN

Fill in your details.





e-Refund

Card Serial Number (MFG No)

40

ID Number

87

Please Select

✓ Card Termination

Overcharged

Missing Balance

Please Select

Card with Deposit

☐ Yes

☒ No

Refund Payment Method

☒ Credit Into Bank Account

☐ E-Wallet

Click Card Termination
under Refund Request.





e-Refund

Card Serial Number (MFG No)

4090134607

ID Number

87

Refund Request

Card Termination



Reason Code

✓ Please Select

Dormant

Lost

Stolen

Voluntary Termination

Bad Chip

Faulty

Expired Card

☒ Credit into Bank Account

☐ E-Wallet

Click Expired Card
under Reason Code.



Card Serial Number (MFG No)

40

ID Number

87

Refund Request

Card Termination



Reason Code

Expired Card



Card with Deposit

☒ Yes

☐ No

Refund Payment Method

☐ Credit Into Bank Account

☒ E-Wallet

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Submit

Choose your preferred
Refund Payment Method.



JANGKA HAYAT KAD TOUCH 'N GO

Tahukah anda kad Touch 'n Go mempunyai jangka hayat selama 10 tahun. Sila rujuk tarikh luput di belakang kad anda.

Jangan lupa untuk kerap melakukan transaksi untuk memastikan kad anda tetap aktif.

Untuk kemudahan masa hadapan, selepas ganti kad Touch 'n Go anda, daftarkan kad ke Portal Touch 'n Go serta pautkan ke Touch 'n Go eWallet. Anda dapat nikmati kemudahan seperti keselamatan baki kad sekiranya kehilangan kad, rujuk sejarah transaksi serta tarikh luput kad.

Klik pautan di bawah untuk lokasi membeli kad Touch 'n Go baharu -

<https://www.touchngo.com.my/consumer/toll/touch-n-go-card/buy-a-card>

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#contactlesspayment



Tahukah anda,
KAD TOUCH 'N GO
anda mempunyai
jangka hayat selama
10 TAHUN

Touch 'n GO
Touch 'n GO eWallet

TOUCH 'G GO CARD RELOAD REMINDER

As you are gearing up for Interstate Travel, please be sure to reload your Touch 'n Go card. Reload your card at any of the Self-Service Kiosk (SSK) or reload centres.

Visit here to find full listing for reload points:

<https://www.touchngo.com.my/consumer/toll/touch-n-go-card/reload-your-card>

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