FAVIO VALERO FERNANDEZ

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Work Experience

Tech Support Engineer
Aillumission Co., Ltd.
Tokyo, Japan / December 2021 – Juanary 2023
- Support in deployment "Earthquake - Tsunami Warning System" application of Rakuten Mobile users for Japan area.
- Support in application migration from LTE to 5G technology.
- Support in upgrading the code new areas on the application.
- Support in network MME nodes expansion from 4 to 8 in order to expand the distribution to the base stations.
- Applications server upgrade and maintenance.
- Coordination and collaboration, with vendors/customers/internal stakeholders and engineers.
- Incident investigation and escalation (logs capture , email, raise Jira and confluence ticket).
- Counter mesures and improvements process.
- QA testing – Manual delivery test and Emergency sanity test Japan east area.
- Creation and translation of manuals/procedures/test cases for the testing certification and production implementation.
- Application GUI web interface upgrading and maintenance.
- Work closely with other Application owners.

Engineer
Suzuki High Tech
Yamagata, Japan / October 2018 – October 2021
 - Achieved various surface treatment technologies, development, manufacturing. Various equipment operation. Specification, sheet work points creation. Production mass capacity estimation, improvement and standardization.

Technical Assistant
Cofar LTDA
La Paz, Bolivia / August 2015 – August 2016
- Support company in technical issues related with computer issues.
- Installation, update, setting, maintenance of OS. Company data traceability using database sql.

Skills

Technical environment
Programing Language: Linux, HTML, CSS, JS, Ruby, Python, Visual Basic
Library/Framework: Django, Ruby on Rails
Server Application: Apache Server, Django, React, Tomcat
Data Base: MySQL
Cloud Service: AWS
Virtual Environment: VMWare, Virtual Box, Hyper-V
Technical Support: OS install,Ticket creation/closing, QA testing, Troubleshooting
Other tools: WinSCP, WireShark, Putty, VSC, Anaconda Prompt, TeraTerm, WinMerge, VMware Horizon Client, Qtrace, Radcom, Git, Github, Mysql, DevOps.
Language: Spanish (Native), English (Advance) and Japanese (Communicational - JLPT-N2).

Education

Master degree in Management of Technology
Yamagata University / Yamagata, Japan / Study Abroad – Graduate School program / September, 2018
B.A. Degree in Industrial Chemistry
San Andres University / La Paz, Bolivia / Undergraduate program / December, 2013

Course Work

Bootcamp: Full stack Current
KodeKloud: Linux, DevOps, Docker, AWS
Udemy: Database Systems, Java Programing

Awards

Undergradute Teaching Assistantship
Academic Award - Research Paper - Itsuzo Hata Award - Japanese Spech Contest for International Students Award

Volunteering

Blood Donation - Teach English and Spanish

Links

WebSite: https://favio102.github.io/My-website/My-first-website - GitHub: https://github.com/favio102