

Adetunji John

Lagos, GU

-Email me on Indeed: <http://www.indeed.com/r/Adetunji-John/104f9a13c15e1a77>

Dynamic, discipline and result oriented IT professional with over 7 years experience, I facilitate business digital transformation by identifying, scoping, managing and transitioning change gaps with Information Technology tool tailored for business objective realization. Implementations include Oracle ERP, tailored IT Solutions for finance, Healthcare, Insurance, Manufacturing, IT, Education, and business continuity etc., Currently at First Bank of Nigeria where I added value and recognized for top company-wide quality satisfaction rating (over 99%). Also, reduced client wait time by 20% and boosted client satisfaction ratings by more than 40% in a single quarter.

Work Experience

Snr. Technical ERP Analyst

First Bank of Nigeria, HQ Marina - Lagos, NG

February 2018 to Present

Program:

Implementation of ORACLE ERP (EBS, HR, OFFSA, OBIEE, HYPERION) to over 7,000 users for opportunity prioritization, Expense management, Auditing, Account Receivable and Payable, Human Resource Management, Supply Chain Management, and reporting management across branches and digital channels, leveraging on ORACLE on premise and Cloud capabilities.

Responsibilities:

- * Identified business needs and gaps from document reviews, current state analysis and stakeholder feedbacks and established business and technical requirements baseline for testing and verification references.
- * Elicited categorized and prioritized requirements using informal stakeholder engagements, meetings/ workshops, mock ups and prototypes etc.
- * Monitored and maintained ERP/ERM solutions both on dev, test and production environment.
- * Maintained and managed application security through user profile management creation and updating of access permissions, maintaining user accounts, running of daily batch jobs, report generation for business using SQL and PL/SQL.
- * Increased system availability from 90.2% to 99.98% through routine maintenance and server upgrade.
- * Optimized system functionality (averaging 99.95% uptime) and equipped company with scalable systems to support business growth.
- * Increased team productivity and automated repetitive tasks by using batch files, PowerShell, VBScript and WMI.
- * Reduced turnaround time of enterprise payment, supply chain, acquisition processes using integrated automation services thereby increasing users satisfaction by 45%
- * Acted as escalation point for troubleshooting advanced ERP issues; consistently earned 100% issue-resolution scores by providing excellent service to internal and external customers.

- * Trained employees across multiple departments on ERP operations including log-in procedures, network management software, permissions, printing issues, security and use of software.
- * Brainstorm with team member to deliberate on best strategy to resolve trending issues that required urgent treatment bank wide this in turn has reduce issue response time and also engendered proactive instead of reactive issue resolution approach.

Outcomes: * Implement, Manage and support Oracle EBS, HR-PCS, OFSAA, OBIEE and HYPERION module.

Snr. System Administrator / Business Process Engineer

Echolily Investment LLCHQ, Warri, Delta - NG

July 2014 to January 2018

Project:

Implementation of Project BRAVO to support over 1,000 users for automation of back office Process, expense management, asset management, e-memo, and loan processes, Supply Chain Management, HMS and System Administration Etc.

Responsibilities:

- * Stabilized, expanded and protected enterprise network and PC environment and built new file servers to maximize Web hosting, terminal server, file/print sharing and domain control performance.
- * Directed the implementation and performance tuning of Windows 2008 Server environment for client's global operations.
- * Led in-house and consultant team in large-scale Linux server upgrade for significant enhancement of enterprise system performance.
- * Increased system availability from 90.2% to 99.98% through routine maintenance and server upgrade.
- * Resolved a history of problematic network failure by troubleshooting LAN/WAN connections between multiple data center for optimum business operation and replaced major manufacturer's vulnerable network with robust security through joint architecture of firewall and DHCP.
- * Drove a 25% decrease in Web site downtime by migrating RaQ4 server sites and online stores to Linux server and Corrected server configuration problems, wrote scripts to ensure smooth server/reboot functioning, and assisted with a variety of Linux-based inquiries and concerns.
- * Initiated process improvement initiatives from industry peer review and analysed stakeholder feedbacks.
- * Developed plans against elicited requirements, to manage timelines and implementation scope.
- * Documented process models, user guides, and standard operating procedures to facilitate user adoption.
- * Championed business continuity and risk management activities within the department.

Outcomes:

Transformed turnaround time on processes, customer satisfaction (increased by 13% post 9 months' implementation), and cost savings on stationaries and IT equipment (33% after 3 months) with smooth administration of Servers and Application for optimum business objective realisation.

Computer Science Lecturer

The Polytechnic Ibadan, Sango Eleyele Road, Ibadan - NG

August 2010 to March 2014

Responsibilities:

- * Provided strategic support to the Development and launching of Student Online Record System, School Website and successful pilot of Online School Portal through leadership and quality assurance function.

* Extraction, Transformation and Loading of institution wide data in consistence with business rule for optimum solution delivery.

Software Project Management, E-Commerce

Astom Computer, HQ Okota - Lagos, NG

April 2008 to September 2009

Programming in Python, Java, PHP and SQL, Computer Networking, Principles of Web Programming and Design, Mobile Communication, MIS, Operating Systems and Database.

* Plan, Coordinate, Manage and Supervise student courses and Project for excellent performance.

April 2008 - Sept 2009 Astom Computer, HQ Okota, Lagos, Nigeria.

Data Analyst / Web Content Developer

Responsibilities:

* Develop new reports, delegate tasks to team members and perform market analysis to efficiently achieve objectives, increasing sales by 24%.

* Analysed feedbacks against documented metrics and SOP, initiating changes and recommendations that delivered target value.

* Successfully interpreted data in order to draw conclusions for managerial action and strategy and also used statistical techniques for hypothesis testing to validate data and interpretations

* Completed market analysis, resulting in a 21% increase in sales.

* Used SPSS and MiniTab software to track and analyze data.

* Conducted research using focus groups on 3 different products and increased sales by 11% due to the findings.

* Spearheaded data flow improvement.

* Developed Key Performance Indicators to monitor sales and decreased costs by 17%.

PAST EMPLOYMENT RECORD

Data Engineer

Frallun Nig. LTD, Festac Town - Lagos, NG

May 2005 to October 2007

Freelance Faculty Nigeria Computer Society Faculty

CompTIA A+ and Security

2007 to 2007

Trains on CCNA, CompTIA A+ and Security +, Python, Web design and Development Etc.)

2009 till date * Facilitate skill development workshops as part of a non-profit endeavour.

SKILLS - METHODOLOGY - CREDENTIALS

IT SKILL:

DATABASE SYSTEM(MS SQL Server, Oracle DB, MySQL Etc) QUERYTOOL (SQL, TSQL, PLSQL) MSSRS, MSSIS, POWER BI, OFFICE TOOL(Word, Excel, Project, Power Point, Visio, Google Doc),

ERP, WEB SERVICES AND MIDDLEWARE TOOLS (OSA, MS SERVICES,)

WEB TOOL(HTML, XML, JavaScript, JQuery) PROGRAMMING LANG(PHP, Python, Java),

Enverge Global Services, Surulere - Lagos, NG

March 2004 to April 2005

EXTRA CURRICULAR ACHIEVEMENTS

Education

M.Sc. in Information Technology

National Open University

February 2013 to August 2015

B.Sc.(Hons) in Computer Science

Lagos State University

September 2004 to December 2008

Diploma in System Engineering

Obafemi Awolowo University

March 2002 to June 2004

Skills

- OPERATING SYSTEMS (Window Server2008-2012, Linux OS, MAC and Android OS administration), COMPUTER NETWORKING(TCP/IP, DHCP, CISCO and Prop. ROUTER and SWITCH Admin, NETMan Tools etc.), CLOUD ADMINISTRATION (Amazon Cloud Services, Google Cloud Platform, and Microsoft Cloud), GRAPHICS TOOL(Adobe Photoshop, Illustrator, Corel Draw), Digital Marketing content developer and SEO, Microsoft CRM
- SOFT SKILL(Time Management, Emotional intelligence, Problem Solving, Presentation, Solution Analytics

Methodology:

Agile, Business Analysis, COBIT 5, Change Management, MSP (Managing Successful Programme), SDLC (Software Development Life Cycle), UML (Unified Modelling Language), BPMN (Business Process Modelling Notation), ITIL Process.

CISA, COMTIA A+, CompTIA Security +, CCNA, AGILE Approach to Solution Development, ITIL Etc.

- SQL
- Microsoft SQL Server
- Oracle
- JavaScript
- Visio
- Requirements Gathering
- Java
- User Interface (UI)
- Data Warehouse
- Jira
- XML
- Business Requirements
- MySQL
- Scrum
- Distributed systems

- Software development
- Analysis skills
- TFS
- Production planning
- Git
- PL/SQL
- AWS
- Test Cases
- HTML5
- Tableau
- Application Development
- Visual Basic
- Azure
- AWS
- Mac OS
- Windows

Links

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