Babatunde Oreniwa

Lagos, GU

-Email me on Indeed: http://www.indeed.com/r/Babatunde-Oreniwa/8ca66895319617c3

• A result driven individual with a keen eye for details, I have a desire to learn from and contribute to a progressive team where creative thinking & collaboration solves problems and contributes to the success of the organization.
• To discharge my duties objectively and sustain the confidence reposed in me by users of the service I render.

Willing to relocate: Anywhere
Sponsorship required to work in the US

Work Experience

Data Stewards -- IBM InfoSphere Information Server

VLA OUTSOURCED TO FIRST BANK NIGERIA LIMITED - Victoria Island, MI

July 2013 to Present

• Continuous analysis and Improvement of Data Quality
• Monitor various ad hoc data management activities.
• Analyze various business data issues and provide appropriate solutions
• Participate in data conversion and definition activities and preparation of reports
• Administer data and implement process improvement techniques
• Constantly monitor data quality with respect to data creation, collection, processing/capture and use
• Coordinate with various departments to resolve all strategic data issues
• Maintain data for business and ensure accuracy
• Coordinate and manage all communication for master data management process
• Ensure standard attribute definitions
• Enforce data retention criteria
• Liaise with stakeholders to identify gaps in data quality generation and maintenance in the bank
• Report periodically on the bank's data quality profile based on analysis

Application Support - Diamond Integration solution (Newgen) / Flex cube

DIAMOND BANK PLC

2012 to 2013

• Provide support to other programmers and developers
• Design and develop document application solutions.
• Troubleshoot to restore application use in the event of a failure.
• Resolve complex issues in applications development.
• Translate customer needs and requirements into application solutions.
• Maintain, manage and update technical system documentation.
• Maintain IT procedures and technical documentation.
• Create environment support for a variety of applications and programs.
• Training of staff on the usage of Diamond Integration Solution
• Carry out upgrades and system changes as required and to agreed standards and procedures.
• Proactively checking and backing up the Promissory note (PN) files from the image server.

- Ensuring and monitoring the services on the servers are available for users to access.
- Recommend and advise the management on new ideas on how the system should run.
- Provide support and perform the daily End-of-Day processing operation

Analyst - IT Service desk Analyst
DIAMOND BANK PLC
2012 to 2012

RESPONSIBILITIES
* Assist with effective, reliable problem analysis and diagnosis.
* Follow-up on user's inquiries not immediately resolved.
* Provide users with service information.
* Assist in training of new Help desk Analysis in all critical Help Desk function.
* Incident Management and keeping customers information on call status and progress.
* Accurately document problems and action taken to resolve the problem, including follow-up, root cause analysis and reporting.
* Answer Phones and Respond to Customer Requests
* Attending, follow up and resolving customer complaints and questions.
* All calls once logged are owned by the Service Desk from registration to resolution.
* Collaboration with other units for the successful resolution of the service desk incidents and problems.
* Recognize, Document and Alert the Supervisor of trends in users Calls.
* Monitoring and escalating procedure relative to the appropriate SLA.
* Proactively notify system users to problems, as needed.

Information Technology (IT) OFFICER
YUSFAITH LITHOGRAPHIC INDUSTRIES LTD
2011 to 2012

RESPONSIBILITIES
• Administration of network with Windows2000 server and multiple wireless clients with wireless bridge connections.
* Supporting the Organization's wide information and communication systems.
* System Support - The task encompasses computer hardware assembly, installation, maintenance and troubleshooting.
* Running LAN cable, assisting users with difficulties, backups and testing restores.
* Providing the company with the latest information in the IT sector.
• Training of staff on some issues on the system.
* Installation and repair of software & hardware on PC, Printers, Switches, Hubs, Modems e.t.c

Implementation & Support Staff
NYSC NATIONAL YOUTH SERVICE CORP
2010 to 2011

RESPONSIBILITIES:
* Ensuring qualitative installation and implementation of company's business solutions for clients.
* Data Capturing and Migration.
* Configuration of the Systems.
* Training of client's staff on use of company's business solution and system configuring.
* Demonstration of business solutions to the company's prospective customers.
* Troubleshooting the application when client have challenges in use of the application.
* Satisfying My Clients.

PROFESSION EXPERIENCE
This section contains an experience that can be covered.

Skill Level Last Used Experience
Databases
SQL server 2008 R2
SQL server 2005
SQL server 2000
Oracle

Intermediate
Expert
Expert
Intermediate

Currently in use
Currently in use
Currently in use
Currently in use

12 Months
32 Months
24 Months
24 Months

Operating Systems
Windows 2008 Server
Windows xp
Windows Vista
Window7
Window8

Intermediate
Expert
Expert
Expert
Intermediate

Currently in use
Currently in use
Currently in use
Currently in use
Currently in use

24 Months
60 Months
38 Months
32 Months

12 Months

Expert
Crystal Report
2010 to 2010

Expert Currently in use Currently in use 32 Months 60 Months

Education

B.sc.
Computer Science Olabisi Onabanjo University, Ogun State
2009

Diploma
Data Processing Olabisi Onabanjo University, Ogun State
2004

C.M.S Grammar School Bariga, Lagos State
2001

Skills

- SQL server Business Intelligence development studio. (4 years)
- Oracle PL/SQL. (2 years)

Certifications and Licenses

Microsoft Certified Professional
April 2010

Additional Information

SKILLS
- Oracle PL/SQL.
- SQL server Business Intelligence development studio.
- Core banking systems support.
- Linux Operating system
- Strong interpersonal and management skills.
- Professional working attitude.
- Excellent communication and Quick in learning.
- Self motivation/Initiative.
- Can work under less supervision.