Austin Renzo Cajigal

Dededo, GU

#readytowork

Authorized to work in the US for any employer

Work Experience

Service Technician

COMPUTERSMART PR COMPANY DBA. MEGABYTE - Tamuning, GU

August 2019 to Present

Facilitated in-house/outbound IT support & provided customer service relevant to the customer's needs.

Computer Programmer

IT&E - Harmon, IL

February 2018 to June 2019

Provides computer programming to facilitate data extraction and data processing in support of the execution of the Fraud & Revenue assurance processes and responsibilities.

Education

Microsoft Professional Passer in Querying Data with Transact-SQL

New Horizons Computer Learning Center - Dededo

December 2018 to December 2018

Associate's in Computer Technology

STI Colleges San Fernando Pampanga Philippines

Skills

- Microsoft Office (10+ years)
- JCreator (1 year)
- Mircosoft Visual Studio C# (Less than 1 year)
- Windows Troubleshooting (8 years)
- Virtual Private Network (1 year)
- Photoshop (4 years)
- Photography (4 years)
- Video Editing (7 years)
- Oracle SQL Database Extraction (Less than 1 year)
- SQL (2 years)
- IT Support

- Microsoft SQL Server
- Technical Support
- Service Technician Experience
- Operating Systems
- .NET Framework
- Business Requirements
- System administration
- LAN
- Routing protocols
- Information security

Awards

Tagisan ng Sining (Director's Cut)
February 2017

National Finalist, Video Making STI Colleges West Negros University Philippines

Certifications and Licenses

Diploma
November 2017 to Present

Certification of Completion of the Associate in Computer Technology Program (2 year IT)

Assessments

Basic Computer Skills: PC — Expert
May 2020

Performing basic computer operations, navigating a Windows OS, and troubleshooting common computer problems.
Full results: Expert

Technical Support: Customer Situations — Familiar
May 2020

Responding to technical support situations with sensitivity
Full results: Familiar

Technical Support — Familiar
July 2019

Applying protocols to identify errors and solutions in order to maintain system function.
Full results: Familiar

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.