Atane Christian

To acquire a position as a team builder in a world class working environment where I can make a significant contribution through hard work and dedication, while providing me with personal growth and development.

Work Experience

Application Support Analyst

Fidson healthcare plc. - Lagos, GU
April 2012 to Present

Previous Application Support
Sage 1000 ERP 2012- 2016
Current Application Application
Microsoft Dynamics NAV ERP in Azure
Responsibilities
➢ Microsoft Dynamics NAV ERP, Office 0365, Active Directory, NETGEAR Ready NAS network storage, Print management solution, Time and Attendance and ITOP for incident management. Bitdefender endpoint security, Window servers 2019, MS application and other internal software applications.
• Microsoft Dynamics Nav ERP Administrator all modules
• Responsible for NAV system Administrator, including managing and configuring the application, creating and maintain business policies and requirements and providing product support.
• Oversee projects and work with stakeholders to ensure the application meet business needs
• Knowledge of microsoft dynamics NAV development tools
• Have knowledge of SQL queries.
• Knowledge of C/AL
• Partake ERP software Implementations
• Directly assist manufacturing and production teams with support and troubleshooting, Including processes system and terminology
• Monitor, triage, and manage IT support tickets including troubleshooting to resolve issues.
• Support product upgrades and projects, including active engagement in the testing of new features and functionality
• Provide technical training for Application Analyst teams and newly employed staff on NAV
• Provide support on HR Payroll
• Understand Microsoft Dynamics NAV development environment (Table objects, Page, Cod unit and reports).
• Create new and modify existing customization as requested from user's subject.
• Configuration of window server /Installation of SQL
• Taking backup of company data in azure and restoring it on test server
• Provide technical assistance and support for incoming queries and issues related to computer systems,
• Keep and maintain log of activities in the organization
• Maintain integrity of all operating system and servers for the seamless activities in the company such as capturing, storing and processing valuable data

• Support new project deployment such as window server installation, upgrade and migration of operating system and other application
• Conduct remote diagnostics to troubleshoot and resolve Desktop application issues.
• Software testing, simulation and virtualization.
• Repair/re-install and configure Microsoft windows Operating system on desktops and notebook PCs

Personal Details_____
Date of Birth: 3 rd March 1982
Sex: Male

Marital Status: Married

State of Origin
Edo
Local Govt. Area: Owan-West

Nigeria nation petroleum co-operation
Mail Responsibilities:
• Troubleshooting and repair a reported computer and printers peripheral and accessories
• Carry out routing preventing maintenances of all computer system in WRPC
• LAN Network: routing checks on elimination of identify fault

Education

B.Sc. (Hons.) in Computer Sciences
Ambrose Alli University Ekpoma
2002 to 2006

Holy Trinity Grammar School Saboggida-ora
1995 to 2001

Skills

• Personal Attributes_____
• Excellent communication and interpersonal skills;
• Good drive and self motivation;
• Enterprising and result-oriented;
• A great team player;
• Ability to adapt to new situations and circumstances.
  Skills_____
• Proficiency in the use of Microsoft Office Tools: Microsoft Office Word, Microsoft Office Excel, Microsoft Office PowerPoint etc.