

# Chudi Chukwuemeka

Lagos, GU

-Email me on Indeed: <http://www.indeed.com/r/Chudi-Chukwuemeka/785e922cdd6aced0>

I am an accomplished Information Technology manager with expertise in managing and executing projects within Information Systems. I have demonstrated success in leading and mentoring cross-functional teams in a multi-facility environment in order to maximize levels of productivity. I have experience interfacing with key business units including Marketing, Finance, Operations and Human Resources in multi-cultural environments.

I am an excellent communicator, with an emphasis on building strong client.

Specialties: Network/Infrastructure design and implementation, Security solution deployment, and Software application development.

## Work Experience

---

### **Head, Corporate Information Group**

Telnet Nigeria Limited

January 2012 to Present

(7 years)

#### Strategy & Planning

- # Achieved business goals by identifying and prioritizing development initiatives and setting timetables for the evaluation, development, and deployment of all ICT services.

- # Participate as a member of the management team in establishing governance direction and control to ensure that objectives are achieved, risks are managed appropriately and the organization's resources are used responsibly, particularly in the areas of software development, office networks and computers, and telecommunications.

- # Collaborate with the appropriate departments to assess and recommend technologies that support company organizational needs.

- # Direct development and execution of an enterprise-wide information security plan that protects the confidentiality, integrity, and availability of the company's data and servers.

- # Direct development and execution of an enterprise-wide disaster recovery and business continuity plan.

#### Security Design, Implementation & Deployment

- # Manage and deploy security solutions at clients' premises. Security solutions include Multi-Factor Authentication (MFA), Identity and Access Management (IAM), Privilege Access Management (PAM), Single Sign-On (SSO), Web Application Firewall (WAF), SSL Attack Mitigation, and DDoS protection and mitigation.

#### Infrastructure Design, Deployment & Support

- # Network design, implementation & support of clients' sites

- # Data Center Virtualization

- # Migration to Office 365 cloud

#### Operational Management

- # Maintain up-to-date knowledge of technology standards, industry trends, emerging technologies, and software development best practices by attending relevant conferences and reading widely

- # Ensure that technology standards and best practices are maintained across the organization.

- # Share knowledge, mentor, and educate the organization's management, staff and stakeholders with regard to the company's technological vision, opportunities, and challenges.
- # Ensure technical problems are resolved in a timely and cost-effective manner.
- # Develop, track, and control the development and deployment of annual operating and capital budgets for purchasing, staffing, and operations of the department.

## **Chief Technology Officer**

Turnkey Technologies Ltd

June 2011 to December 2011

(7 months)

- # Lead strategic planning to achieve business goals by identifying and prioritizing development initiatives and setting timetables for the evaluation, development, and deployment of all services.
- # Establish and supervise the software development process, setting short-term objectives and assessing progress as defined by the selected software development methodology.
- # Conduct code reviews and specification conformance testing as defined by the selected software development methodology.
- # Establish and supervise a quality assurance process, including integration and system testing.
- # Implement company products at client sites.

## **System Administrator**

Timbuktu Media Ltd

November 2008 to June 2011

(2 years 8 months)

- # Setup and monitor Cisco routers IPSEC VPN between Timbuktu Media and MTN
- # Setup and monitor Juniper Firewall to Cisco PIX IPSEC VPN between Timbuktu Media and DTI London
- # Administer and monitor Microsoft Exchange Server 2007 Installed, configured Spiceworks ticketing portal
- # Administrator of HumanManager for Human Resources department and SUN finance application for the Finance department
- # Oversees The Day-To-Day Operation Of Computer Networks Including Hardware/Software Support, and Training
- # Assist In Providing Network And Remote Connectivity Support;
- # Maintains LAN User Documentation Including Hardware/Software Applications, Support Logs And Other Related Information.
- # Monitor Data Usage To Ensure Security Of Data And Access Privileges;
- # Install, Support And Maintain Network Servers And Appliances;
- # Establishes And Maintains User Accounts, Profiles, File Sharing, Access Privileges And Security; Performs Daily Server Backups;
- # Performing Scheduled Network Tasks: Updating Anti-Virus Definition Files, Monitoring Network Servers, and Providing Internet and Intranet User Support.
- # Establishes And Maintains User E-Mail Accounts; Provides E-Mail Training And Software Support;
- # Regular Reports on Systems Performance and Monitoring Hard Disk Space for Capacity Planning Purposes.
- # Administer And Maintain Juniper Firewall Policies
- # Ensure Optimum Network Availability At All Times

## **ICT Asst. Manager**

Lagos Business School

February 2004 to November 2008

(4 years 10 months)

- # Microsoft Exchange 2003 & 2007 Server Administrator (Implement & Maintain)
- # Intranet Portal Design And Maintenance
- # Database Administrator/ programmer
- # Internet/LAN Administrator
- # Systems Engineer
- # ICT equipment procurement/negotiating officer
- # Maintenance of School's website
- # Maintenance and support of Ericson PABX
- # Maintaining of Wi-Fi LAN
- # Maintain ISA 2006 Servers

## **Management Trainee**

SPDC SSITP

June 2002 to June 2003

(1 year 1 month)

Practical, team based, hands-on training on;

- # Database Management Systems and data management using MSSQL 2008, Oracle 9i and Microsoft Access 2000.
- # Systems Engineering entailing hardware and operating systems (Windows and LINUX).
- # Advanced Networking (LANs, WANs and Internets).
- # Telecommunications (GSM, ISDN, CCS, Data Transmission, A/D and D/A conversion).
- # Internet, Intranet and Web Development using ASP, Apache, JSP, Macromedia Dreamweaver and Microsoft FrontPage.
- # Object Oriented Programming and Software Engineering using Java and Visual Basic.
- # Project Management in a result oriented, goals driven, time sensitive environment.
- # Change, Stress and Conflict Management in organizations.
- # Written and verbal technical communication and presentations delivery in a business environment.
- # Leading and working effectively in a team.
- # Health, Safety and Environment strategies in organizations.

## **Systems Engineer**

Standard Trust Bank Ltd

July 2001 to June 2002

(1 year)

- Online banking application support at the bank's region
- WAN and LAN network support at the bank's region
- Providing helpdesk support at the bank's region

## **System Analyst (NYSC)**

Petronella Nigeria Ltd

June 2000 to June 2001

(1 year 1 month)

- LAN network monitoring and maintenance
- System troubleshooting and maintenance

Providing helpdesk solutions  
Accounting/Car tracking Software administrator  
Access Database programming

### **Trainee Engineer**

Ansa Systems Ltd

January 1998 to December 1998

(1 year)

System troubleshooting and maintenance

LAN network support

Microsoft Access database programming

## Education

---

### **B.Sc in Computer Science**

University of Uyo

January 1993 to December 1999

Badagry Grammar School - Badagry, Lagos State

January 1988 to December 1993

## Skills

---

- C#
- Microsoft SQL Server
- Microsoft Windows Server
- Microsoft Office
- Cybersecurity
- Windows
- Identity & access management
- Visual Basic
- Network administration
- Communication skills
- .NET
- Presentation skills
- Computer networking
- Firewall
- DNS
- TCP/IP
- System administration
- Disaster recovery
- VMWare
- Financial services

- VoIP
- Active Directory
- Mobile devices
- Shell Scripting
- Mac OS
- DHCP
- Management
- SDLC
- REST
- Customer service
- FTP
- IT support
- MySQL
- AWS
- Git
- Data collection
- SDKs
- Agile
- SAN
- Azure
- Live chat
- Supervising experience
- Customer support
- Chef
- Root cause analysis
- Google Suite
- Ubuntu
- ASP.NET
- Entity Framework
- Responsive web design
- PHP
- ESXi
- vCenter
- PowerShell
- Python
- CentOS
- SQL
- Java
- Operating Systems
- IIS

- LAN
- APIs
- Linux
- XML

## Links

---

<https://www.linkedin.com/in/chudiozokwel>

## Certifications and Licenses

---

### CCNA

## Assessments

---

### Technical support — Highly Proficient

December 2021

Performing software, hardware, and network operations

Full results: [Highly Proficient](#)

### Technical support: Customer situations — Highly Proficient

December 2021

Responding to technical support situations with sensitivity

Full results: [Highly Proficient](#)

### Analyzing data — Proficient

December 2021

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.